Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

	TTOVICE	r Activi	Ly	
Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	35	37	-5%
	Admits		2	-100%
	Discharges		1	-100%
	Service Hours	363	425	-15%
▲ > 1	10% Over 1 Yr Ago	▼> 10%	6 Under 1Yr	Ago
	Clients by Lev	vel of C	are	
Program Type	Level of Care Ty	ре	#	%
	alth			
Mental Hea				

Client Demographics

Age	#	%	State Avg	Gender	#	%	Sta	te Avg
18-25			9%	Male	25	71%		59%
26-34	4	11%	▼ 22%	Female 📒	10	29%	▼	41%
35-44 📕	6	17%	21%	Transgender				0%
45-54	14	40%	▲ 20%					
55-64	10	29%	20%					
65+	1	3%	7%	Race	#	%	Sta	te Avg
				White/Caucasian	30	86%		64%
Ethnicity	#	%	State Avg	Black/African American	2	6%		16%
Non-Hispanic	29	83%	▲ 71%	Other	2	6%		13%
Hisp-Puerto Rican	5	14%	12%	Multiple Races	1	3%		1%
Unknown	1	3%	9%	Am. Indian/Native Alaskan				1%
Hispanic-Cuban			0%	Asian				1%
·				Hawaiian/Other Pacific Islander				0%
Hispanic-Mexican			1%	Unknown				5%
Hispanic-Other			7%	,				
-	Unique (lients	State Avg	▲ > 10% Over State Avg	> 10% L	Inder S	tate A	vg

Survey Data Not Available

BOS 193 Units New London

New London Homeless Hospitality Center Mental Health - Case Management - Supportive Housing – Scattered Site Connecticut Dept of Mental Health and Addiction Services

Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

Program Quality Dashboard

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	11	11	0%
Admits	-	-	
Discharges	-	-	
Service Hours	154	129	20%

Data Submission Quality



Data Submitted to DMHAS by Month

		Jui	Aug	Sep	% Months Submitted
Admissions	;				0%
Discharges					0%
Services					67%
		1 or mo	re Recor	rds Subr	nitted to DMHAS

Recovery

	/						
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
\checkmark	Stable Living Situation		10	91%	85%	90%	6%
	Service Utilization						
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	Clients Receiving Services		9	82%	90%	93%	-8%

▲ > 10% Over ▼ < 10% Under Actual Goal ✓ Goal Met Below Goal

* State Avg based on 98 Active Supportive Housing – Scattered Site Programs

FUSE - 19 Jay St

New London Homeless Hospitality Center

Mental Health - Case Management - Supportive Housing – Scattered Site

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	12	12	0%	
Admits	-	2	-100%	▼
Discharges	-	1	-100%	▼
Service Hours	103	76	36%	

Data Submission Quality

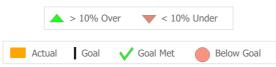


Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%
Services				67%

Recovery

	,							
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Stable Living Situation		12	100%	85%	90%	15%	
	Service Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Clients Receiving Services		8	67%	90%	93%	-23%	



* State Avg based on 98 Active Supportive Housing – Scattered Site Programs

Social Innovation Fund

New London Homeless Hospitality Center

Mental Health - Case Management - Supportive Housing – Scattered Site

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	12	14	-14%
Admits	-	-	
Discharges	-	-	
Service Hours	106	221	-52%

Recovery

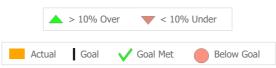
	· ·							
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Stable Living Situation		12	100%	85%	90%	15%	
	Service Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Clients Receiving Services		11	92%	90%	93%	2%	

Data Submission Quality



Data Submitted to DMHAS by Month

0%
0%
67%



* State Avg based on 98 Active Supportive Housing – Scattered Site Programs