Liberty Community Services

New Haven, CT

Connecticut Dept of Mental Health and Addiction Services Provider Quality Dashboard

Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

Provider Activity





Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
	Case Management	100	100.0%

Consumer Satisfaction Survey (Based on 67 FY19 Surveys)



Client Demographics

Age		#	%	State Avg	Gender	#	%	State Avg
18-25				9%	Male	63	64%	59%
26-34		5	5%	▼ 22%	Female	36	36%	41%
35-44		11	11%	21%	Transgender			0%
45-54		33	33%	20%				
55-64		41	41%	Δ 20%				
65+		10	10%	7%	Race	#	%	State Avg
					Black/African American	48	48%	▲ 16%
Ethnicity		#	%	State Avg	White/Caucasian	42	42%	▼ 64%
Non-Hispanic		78	78%	71%	Other	7	7%	13%
Hispanic-Other	•	16	16%	7%	Multiple Races	2	2%	1%
Hisp-Puerto Rican		6	6%	12%	Unknown	1	1%	5%
Hispanic-Cuban				0%	Am. Indian/Native Alaskan			1%
					Asian			1%
Hispanic-Mexican				1%	Hawaiian/Other Pacific Islander			0%
Unknown				9%				
	Uni	que Cl	ients	State Avg	▲ > 10% Over State Avg	> 10% U	nder St	ate Avg

BOS - 134

Liberty Community Services

Mental Health - Case Management - Supportive Housing - Scattered Site

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	16	16	0%
Admits	-	-	
Discharges	-	-	
Service Hours	57	_	

Recovery

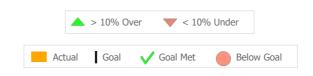
/	Clients Receiving Services		16	100%	90%	93%	10%	
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Service Utilization							
/	Stable Living Situation		16	100%	85%	90%	15%	_
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	93%	93%
On-Time Periodic	Actual	State Avg
√ 6 Month Updates	100%	88%

Data Submitted to DMHAS by Month

		Jul	Aug	Sep	% Months Submitted
Admission	S				0%
Discharge	5				0%
Services					33%
	1 or more Records Submitted to DMHAS				



^{*} State Avg based on 98 Active Supportive Housing – Scattered Site Programs

BOS 193 Units New Haven

Liberty Community Services

Mental Health - Case Management - Supportive Housing - Scattered Site

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	16	17	-6%	
Admits	-	1	-100%	•
Discharges	-	1	-100%	•
Service Hours	92	136	-33%	•

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
/	Stable Living Situation		16	100%	85%	90%	15%
	Service Utilization						
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
/	Clients Receiving Services		16	100%	90%	93%	10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	94%	6 93%
On-Time Periodic	Actua	al State Avg
6 Month Updates	93%	6 88%

Data Submitted to DMHAS by Month

Admissions Discharges	0%					
Discharges						
Discharges	0%					
Services	67%					
1 or more Records Submitted to DMHAS	1 or more Records Submitted to DMHAS					



^{*} State Avg based on 98 Active Supportive Housing – Scattered Site Programs

Cannon House

Liberty Community Services

Mental Health - Case Management - Supportive Housing - Development

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	18	17	6%	
Admits	1	2	-50% ¬	•
Discharges	2	1	100%	•
Service Hours	59	69	-15%	•

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	6 99%
On-Time Periodic	Actua	al State Avg
6 Month Updates	87%	6 79%

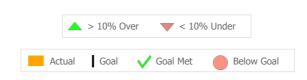
Data Submission Quality

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				33%
Discharges				67%
Services				67%
	1 or mo	re Recor	ds Subr	mitted to DMHAS

Recovery





^{*} State Avg based on 66 Active Supportive Housing – Development Programs

Liberty SAMSHA Apartments

Liberty Community Services

Mental Health - Case Management - Supportive Housing - Scattered Site

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	32	58	-45% ▼	,
Admits	2	2	0%	
Discharges	1	-		
Service Hours	48	56	-15% 🔻	,

Recovery

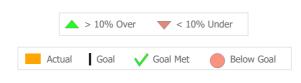
	Clients Receiving Services		14	45%	90%	93%	-45%
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	Service Utilization						
V	Stable Living Situation		29	91%	85%	90%	6%
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	96%	93%
On-Time Periodic	Actua	l State Avg
6 Month Updates	63%	88%

Data Submitted to DMHAS by Month

		Jul	Aug	Sep	% Months Submitted
Admissions	5				67%
Discharges					33%
Services					100%
		1 or mo	ore Recor	ds Subr	mitted to DMHAS



^{*} State Avg based on 98 Active Supportive Housing – Scattered Site Programs

Liberty Supportive Housing Programs

Liberty Community Services

Mental Health - Case Management - Supportive Housing - Scattered Site

State Avg

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	19	18	6%
Admits	2	-	
Discharges	-	1	-100% 🔻
Service Hours	136	120	14%

Data Submission Quality Data Entry Actua

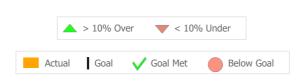
6 Month Updates	56%	88%
On-Time Periodic	Actual	State Avg
✓ Valid NOMS Data	95%	93%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				33%
Discharges				0%
Services				33%
	1 or mo	re Recor	ds Subr	nitted to DMHAS

Recovery





^{*} State Avg based on 98 Active Supportive Housing – Scattered Site Programs