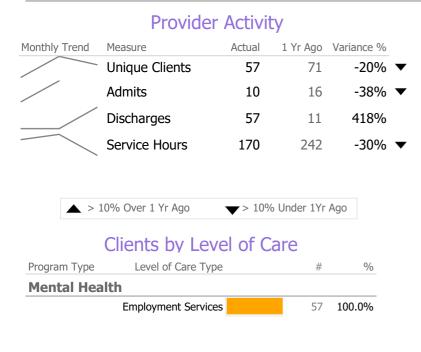
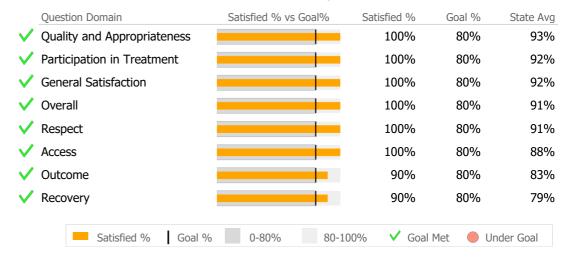
Hispanic Health Council Hartford, CT

Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)



Consumer Satisfaction Survey (Based on 45 FY19 Surveys)



Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	5	9%	9%	Female	32	56%	▲ 41%
26-34	12	22%	22%	Male 📒 📔	25	44%	▼ 59%
35-44	15	28%	21%	Transgender			0%
45-54	13	24%	20%				
55-64 <mark>-</mark>	7	13%	20%				
65+	2	4%	7%	Race	#	%	State Avg
				Other	47	82%	▲ 13%
Ethnicity	#	%	State Avg	Unknown 🛔	5	9%	5%
Hisp-Puerto Rican	52	91%	▲ 12%	White/Caucasian	3	5%	▼ 64%
Hispanic-Other	5	9%	7%	Black/African American	2	4%	▼ 16%
Hispanic-Cuban			0%	Am. Indian/Native Alaskan			1%
Hispanic-Mexican			1%	Asian			1%
				Multiple Races			1%
Non-Hispanic			▼ 71%	Hawaiian/Other Pacific Islander			0%
Unknown			9%				
	Unique C	lients	State Avg	▲ > 10% Over State Avg ▼	> 10% L	Inder St	ate Avg

Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	57	71	-20%	▼
Admits	10	16	-38%	▼
Discharges	57	11	418%	
Service Hours	170	242	-30%	•

Data Submission Quality

Data Entry	A	ctual St	ate Avg
Valid NOMS Data		100%	85%
On-Time Periodic		Actual	State Avg
6 Month Updates		N/A	95%

Data Submitted to Sep OMHAS by Month



Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Employed		38	67%	35%	43%	32%	
Service Utilization							
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Clients Receiving Services		N/A	N/A	90%	92%	N/A	▼

	> 10% 0	/er	V < 10 ⁰	% Under	
Actual	Goal	\checkmark	Goal Met	Belo	w Goal

* State Avg based on 42 Active Employment Services Programs