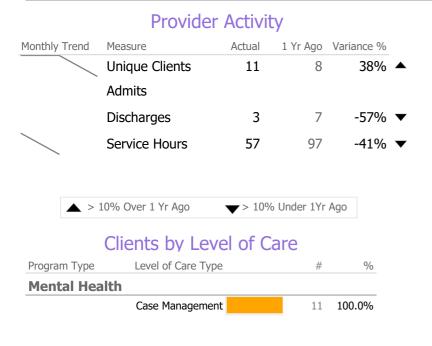
Family Centered Services of CT (CCCC)

New Haven, CT

Connecticut Dept of Mental Health and Addiction Services Provider Quality Dashboard

Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)



Client Demographics

| Age | # | % | State Av | g Gender | # | % | State Avg |
|-------------------|----------|--------|-------------------|---------------------------------|-------------------|---------|--------------|
| 18-25 | | | 90 | 6 Female | 10 | 91% | ▲ 41% |
| 26-34 | 2 | 18% | 220 | 6 Male <mark> </mark> | 1 | 9% | ▼ 59% |
| 35-44 | 5 | 45% | ▲ 21 ⁰ | 6 Transgender | | | 0% |
| 45-54 | | | ▼ 20 ^a | 6 | | | |
| 55-64 | 4 | 36% | ▲ 20 ⁰ | 6 | | | |
| 65+ | | | 79 | % Race | # | % | State Avg |
| | | | | Black/African American 📙 | 4 | 36% | ▲ 16% |
| Ethnicity | # | % | State Avg | White/Caucasian | 4 | 36% | ▼ 64% |
| Non-Hispanic | 6 | 55% | ▼ 71% | Unknown <mark> </mark> | 2 | 18% | ▲ 5% |
| Hispanic-Other | 3 | 27% | ▲ 7% | Other <mark> </mark> | 1 | 9% | 13% |
| Hisp-Puerto Rican | 1 | 9% | 12% | Am. Indian/Native Alaskan | | | 1% |
| | | 9% | | Asian | | | 1% |
| Unknown | 1 | 9% | 9% | Multiple Races | | | 1% |
| Hispanic-Cuban | | | 0% | Hawaiian/Other Pacific Islander | | | 0% |
| Hispanic-Mexican | | | 1% | · | | | |
| , | Unique | lionto | Ctata Av | | > 100/ 1 | Indox C | tata Ava |
| | Unique C | lients | State Av | | > 10% l | maer S | late Avg |

Survey Data Not Available

Dwight St. Parent Supp 914-291

Family Centered Services of CT (CCCC) Mental Health - Case Management - Standard Case Management

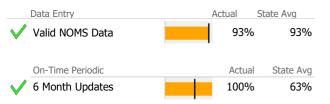
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 11 | 8 | 38% 🔺 |
| Admits | - | - | |
| Discharges | 3 | 1 | 200% 🔺 |
| Service Hours | 57 | 97 | -41% 🔻 |

Data Submission Quality



Discharge Outcomes

| | | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal | |
|--------------|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|---|
| | Treatment Completed Successfully | | 0 | 0% | 50% | 62% | -50% 🚽 | |
| | Recovery | | | | | | | |
| | National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal | |
| \checkmark | Social Support | | 10 | 91% | 60% | 63% | 31% 🔺 | |
| \checkmark | Stable Living Situation | | 11 | 100% | 80% | 74% | 20% 🔺 | |
| | Employed | | 1 | 9% | 20% | 12% | -11% 🔻 | • |
| | Service Utilization | | | | | | | |
| | | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal | |
| \checkmark | Clients Receiving Services | | 8 | 100% | 90% | 76% | 10% | |

Data Submitted to DMHAS by Month

| | | Jui | Aug | Sep | % Months Submitted | | |
|------------|--------------------------------------|-----|-----|-----|--------------------|--|--|
| Admissions | | | | | 0% | | |
| Discharges | | | | | 33% | | |
| Services | | | | | 67% | | |
| | 1 or more Records Submitted to DMHAS | | | | | | |
| | | | | | | | |

| | > 10% 0 | ver 🔻 < 10% | % Under | |
|--------|---------|-------------|---------|--------|
| Actual | Goal | V Goal Met | Belov | v Goal |

* State Avg based on 24 Active Standard Case Management Programs