

Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	548	628	-13% ▼
	Admits	458	536	-15% ▼
	Discharges	460	534	-14% ▼
	Service Hours	381	499	-24% ▼
	Bed Days	1,595	1,882	-15% ▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 320 FY19 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Respect		86%	80%	91%
✓ Participation in Treatment		84%	80%	92%
✓ General Satisfaction		84%	80%	92%
✓ Overall		83%	80%	91%
✓ Outcome		82%	80%	83%
✓ Quality and Appropriateness		82%	80%	93%
✓ Recovery		80%	80%	79%
● Access		73%	80%	88%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Residential Services	410	71.7%
	Medication Assisted Treatment	87	15.2%
	Employment Services	24	4.2%
	Recovery Support	11	1.9%
Mental Health	Case Management	21	3.7%
Forensic SA	Case Management	19	3.3%

Client Demographics

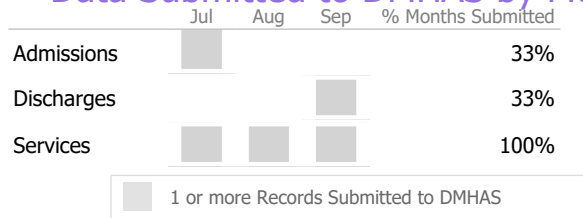
Age	#	%	State Avg	Gender	#	%	State Avg
18-25	25	5%	9%	Male	357	65%	59%
26-34	158	29%	22%	Female	191	35%	41%
35-44	148	27%	21%	Transgender			0%
45-54	119	22%	20%				
55-64	86	16%	20%				
65+	12	2%	7%				
Ethnicity	#	%	State Avg	Race	#	%	State Avg
Non-Hispanic	453	83%	▲ 71%	White/Caucasian	389	71%	64%
Hisp-Puerto Rican	61	11%	12%	Black/African American	91	17%	16%
Hispanic-Other	28	5%	7%	Other	61	11%	13%
Unknown	4	1%	9%	Unknown	3	1%	5%
Hispanic-Cuban	1	0%	0%	Hawaiian/Other Pacific Islander	2	0%	0%
Hispanic-Mexican	1	0%	1%	Am. Indian/Native Alaskan	1	0%	1%
				Multiple Races	1	0%	1%
				Asian			1%

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	19	18	6%
Admits	5	3	67% ▲
Discharges	3	7	-57% ▼
Service Hours	45	10	

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 2 Active Outreach & Engagement Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	5	1	400% ▲
Admits	-	-	
Discharges	-	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	83%
Valid TEDS Data	N/A	100%
On-Time Periodic		
6 Month Updates	50%	13%
Co-occurring		
MH Screen Complete	N/A	97%
SA Screen Complete	N/A	100%
Diagnosis		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	74%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		5	100%	75%	82%	25% ▲
✓ Stable Living Situation		5	100%	95%	82%	5%
✓ Abstinence/Reduced Drug Use		3	60%	55%	46%	5%
✓ Self Help		3	60%	60%	24%	0%
● Employed		1	20%	50%	27%	-30% ▼
● Improved/Maintained Axis V GAF Score		0	0%	75%	56%	-75% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

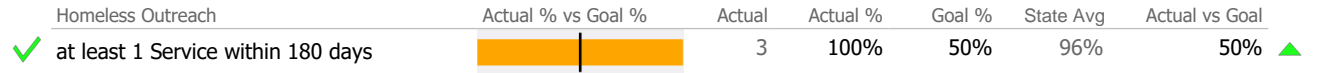
Actual | Goal Goal Met Below Goal

* State Avg based on 7 Active Naltrexone Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	21	21	0%
Admits	3	4	-25% ▼
Discharges	2	5	-60% ▼
Service Hours	74	72	2%

Service Engagement



Data Submitted to DMHAS by Month



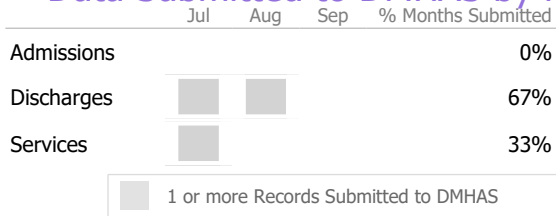
▲ > 10% Over ▼ < 10% Under

* State Avg based on 45 Active Outreach & Engagement Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	11	71	-85% ▼
Admits	-	30	-100% ▼
Discharges	11	28	-61% ▼
Service Hours	1	10	-95% ▼

Data Submitted to DMHAS by Month



* State Avg based on 9 Active Peer Based Mentoring Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	410	455	-10%
Admits	428	483	-11% ▼
Discharges	432	487	-11% ▼
Bed Days	1,595	1,882	-15% ▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	85%
✓ Valid TEDS Data	100%	98%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	N/A

Co-occurring	Actual	State Avg
✓ MH Screen Complete	100%	99%
✓ SA Screen Complete	100%	99%

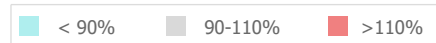
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	100%
✓ Valid Axis V GAF Score	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		290	67%	80%	72%	-13% ▼
● No Re-admit within 30 Days of Discharge		341	79%	85%	80%	-6%
● Follow-up within 30 Days of Discharge		162	56%	90%	57%	-34% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		24	4 days	0.1	72%	90%	91%	-18% ▼



Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

1 or more Records Submitted to DMHAS



* State Avg based on 8 Active Medically Monitored Detox 3.7D Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	24	1	2300% ▲
Admits	11	-	
Discharges	4	-	
Service Hours	-	-	

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		10	42%	35%	27%	7%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		0	0%	90%	52%	N/A ▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		75%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		28%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				67%
Services				0%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 14 Active Employment Services Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	82	95	-14% ▼
Admits	11	16	-31% ▼
Discharges	8	7	14% ▲
Service Hours	261	406	-36% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	93%
Valid TEDS Data	100%	97%
On-Time Periodic		
6 Month Updates	95%	37%
Co-occurring		
MH Screen Complete	100%	78%
SA Screen Complete	100%	92%
Diagnosis		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	93%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		4	50%	50%	47%	0%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		81	99%	75%	71%	24% ▲
✓ Abstinence/Reduced Drug Use		64	78%	55%	52%	23% ▲
✓ Employed		52	63%	50%	31%	13% ▲
✓ Stable Living Situation		82	100%	95%	71%	5%
○ Self Help		16	20%	60%	25%	-40% ▼
○ Improved/Maintained Axis V GAF Score		8	12%	75%	44%	-63% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		71	96%	90%	57%	6%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				0%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ○ Below Goal

* State Avg based on 23 Active Buprenorphine Maintenance Programs