

Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	1,057	1,076	-2%
	Admits	747	779	-4%
	Discharges	753	770	-2%
	Service Hours	-	-	-
	Bed Days	32,061	32,023	0%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 87 FY19 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		89%	80%	92%
✓ Respect		84%	80%	91%
✓ Access		84%	80%	88%
✓ Overall		83%	80%	91%
✓ Quality and Appropriateness		83%	80%	93%
● General Satisfaction		79%	80%	92%
● Outcome		74%	80%	83%
● Recovery		74%	80%	79%

■ Satisfied % | ■ Goal % ■ 0-80% ■ 80-100% ✓ Goal Met ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Inpatient Services	809	75.9%
	Outpatient Services	261	24.1%
Mental Health	Inpatient Services	242	22.7%
	Outpatient Services	818	77.3%
	Residential Services	15	1.4%

Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	72	7%	9%	Male	737	70%	▲ 59%
26-34	238	23%	22%	Female	319	30%	▼ 41%
35-44	253	24%	21%	Transgender	1	0%	0%
45-54	222	21%	20%				
55-64	215	20%	20%				
65+	57	5%	7%				
Ethnicity	#	%	State Avg	Race	#	%	State Avg
Non-Hispanic	833	79%	71%	White/Caucasian	631	60%	64%
Hisp-Puerto Rican	127	12%	12%	Black/African American	220	21%	16%
Hispanic-Other	66	6%	7%	Other	173	16%	13%
Unknown	24	2%	9%	Asian	10	1%	1%
Hispanic-Cuban	4	0%	0%	Multiple Races	9	1%	1%
Hispanic-Mexican	3	0%	1%	Am. Indian/Native Alaskan	7	1%	1%
				Unknown	6	1%	5%
				Hawaiian/Other Pacific Islander	1	0%	0%

■ Unique Clients | ■ State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Detox 4.2

Connecticut Valley Hospital

Addiction - Inpatient Services - Medically Managed Detox 4.2

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	549	573	-4%
Admits	549	593	-7%
Discharges	420	459	-8%
Transfers - Out	129	132	-2%
Bed Days	3,197	3,243	-1%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	89%	84%
Valid TEDS Data	99%	99%
On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	N/A
Co-occurring	Actual	State Avg
MH Screen Complete	100%	91%
SA Screen Complete	100%	91%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	0%	0%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		279	66%	80%	66%	-14%
No Re-admit within 30 Days of Discharge		390	93%	85%	93%	8%
Follow-up within 30 Days of Discharge		143	51%	90%	51%	-39%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Axis V GAF Score		0	0%	95%	0%	-95%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		41	6 days	0.1	85%	90%	85%	-5%

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 2 Active Medically Managed Detox 4.2 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	177	171	4%
Admits	25	15	67% ▲
Discharges	22	18	22% ▲
Transfers - In	1	2	-50% ▼
Transfers - Out	2	1	100% ▲
Bed Days	14,104	14,086	0%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	89%	89%
On-Time Periodic		
6 Month Updates	0%	17%
Co-occurring		
MH Screen Complete	93%	90%
SA Screen Complete	100%	100%
Diagnosis		
Valid Axis I Diagnosis	96%	97%
Valid Axis V GAF Score	2%	22%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		20	91%	95%	92%	-4%
No Re-admit within 30 Days of Discharge		20	95%	85%	92%	10%
Follow-up within 30 Days of Discharge		14	70%	90%	60%	-20%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Axis V GAF Score		3	2%	95%	17%	-93%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		140	998 days	0.8	110%	90%	90%	20% ▲

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

▲ > 10% Over
 ▼ < 10% Under

■ Actual
 | Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 11 Active Acute Psychiatric Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	24	26	-8%
Admits	1	1	0%
Discharges	3	1	200% ▲
Bed Days	1,976	2,276	-13% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	85%	89%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	17%
Co-occurring	Actual	State Avg
MH Screen Complete	100%	90%
SA Screen Complete	100%	100%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	97%
Valid Axis V GAF Score	0%	22%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		2	67%	95%	92%	-28% ▼
✓ No Re-admit within 30 Days of Discharge		2	100%	85%	92%	15% ▲
● Follow-up within 30 Days of Discharge		1	50%	90%	60%	-40% ▼
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Axis V GAF Score		0	0%	95%	17%	-95% ▼

Bed Utilization

	12 Months Trend			Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate				45	1,425 days	1.9	48%	90%	90%	-42% ▼

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				33%
Discharges				67%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over
 ▼ < 10% Under

■ Actual
 | Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 11 Active Acute Psychiatric Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	17	16	6%
Admits	3	2	50% ▲
Discharges	2	1	100% ▲
Bed Days	1,373	1,255	9%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	92%	89%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	17%
Co-occurring	Actual	State Avg
MH Screen Complete	67%	90%
SA Screen Complete	100%	100%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	97%
Valid Axis V GAF Score	18%	22%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		2	100%	95%	92%	5%
✓ No Re-admit within 30 Days of Discharge		2	100%	85%	92%	15% ▲
● Follow-up within 30 Days of Discharge		1	50%	90%	60%	-40% ▼
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Axis V GAF Score		0	0%	95%	17%	-95% ▼

Bed Utilization

	12 Months Trend			Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate				15	1,073 days	0.9	99%	90%	90%	9%

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				67%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 11 Active Acute Psychiatric Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	24	22	9%
Admits	7	5	40% ▲
Discharges	7	5	40% ▲
Bed Days	1,589	1,558	2%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	90%	89%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	17%
Co-occurring	Actual	State Avg
MH Screen Complete	88%	90%
SA Screen Complete	100%	100%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	97%
Valid Axis V GAF Score	0%	22%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		7	100%	95%	92%	5%
✓ No Re-admit within 30 Days of Discharge		7	100%	85%	92%	15% ▲
✓ Follow-up within 30 Days of Discharge		7	100%	90%	60%	10%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Axis V GAF Score		0	0%	95%	17%	-95% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		20	235 days	0.8	86%	90%	90%	-4%

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over
 ▼ < 10% Under

■ Actual
 | Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 11 Active Acute Psychiatric Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	394	394	0%
Admits	156	162	-4%
Discharges	293	285	3%
Transfers - In	140	136	3%
Transfers - Out	10	10	0%
Bed Days	9,822	9,605	2%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	89%	89%
Valid TEDS Data	99%	99%
On-Time Periodic		
6 Month Updates	N/A	N/A
Co-occurring		
MH Screen Complete	100%	100%
SA Screen Complete	100%	100%
Diagnosis		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	0%	0%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		259	88%	80%	88%	8%
✓ No Re-admit within 30 Days of Discharge		273	93%	85%	93%	8%
● Follow-up within 30 Days of Discharge		157	61%	90%	61%	-29%
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Axis V GAF Score		0	0%	75%	0%	-75%

Bed Utilization

	12 Months Trend			Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate				111	38 days	0.3	96%	90%	96%	6%

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 1 Active Intensive Res. Rehabilitation 3.8 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	15	11	36% ▲
Admits	6	1	500% ▲
Discharges	6	1	500% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	91%	94%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	14%
Co-occurring	Actual	State Avg
MH Screen Complete	100%	91%
SA Screen Complete	100%	100%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	98%
Valid Axis V GAF Score	27%	73%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		6	100%	95%	82%	5%
● No Re-admit within 30 Days of Discharge		2	33%	85%	86%	-52% ▼
● Follow-up within 30 Days of Discharge		3	50%	90%	83%	-40% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Axis V GAF Score		1	8%	95%	31%	-87% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				67%
Discharges				67%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 2 Active Sub-Acute Programs