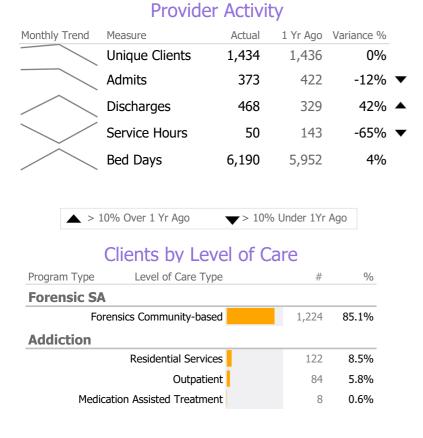
Connecticut Renaissance Inc.

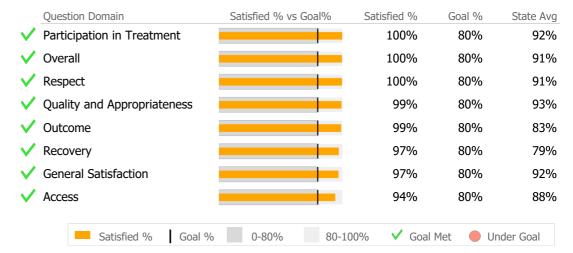
Shelton, CT

Connecticut Dept of Mental Health and Addiction Services Provider Quality Dashboard

Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)



Consumer Satisfaction Survey (Based on 284 FY19 Surveys)



Client Demographics

Age

18-25

26-34

35-44

45-54 | 55-64 | 65+ |

Ethnicity Non-Hispanic Hispanic-Other Hisp-Puerto Rican

Unknown Hispanic-Cuban Hispanic-Mexican

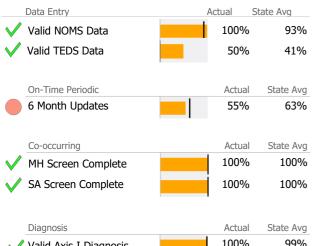
	#	%	State Avg	Gender		#	%	State Avg
	335	23%	▲ 9%	Male		1,124	79%	▲ 59%
	424	30%	22%	Female		307	21%	▼ 41%
	273	19%	21%	Transgender				0%
Í	223	16%	20%					
	132	9%	▼ 20%					
l	43	3%	7%	Race		#	%	State Avg
				White/Caucasian		1,044	73%	64%
	#	%	State Avg	Black/African American		273	19%	16%
	950	66%	71%	Other		55	4%	13%
<u> </u>	419	29%	▲ 7%	Asian		30	2%	1%
I I	35	2%	12%	Unknown		23	2%	5%
1 1	24	2%	9%	Hawaiian/Other Pacific Islander		4	0%	0%
I				Am. Indian/Native Alaskan		3	0%	1%
	3	0%	0%	Multiple Races		2	0%	1%
	3	0%	1%					
	Unique C	lients	State Avg	> 10% Over State Avg	▼	> 10% U	nder St	tate Avg

Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	14	11	27% 🔺
Admits	3	-	
Discharges	-	-	
Service Hours	50	41	21% 🔺

Data Submission Quality

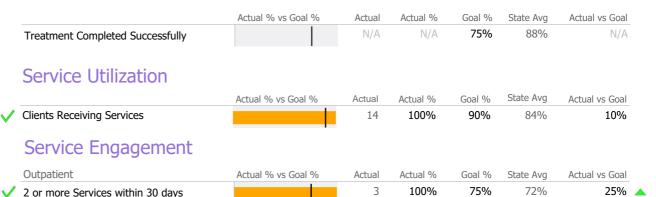


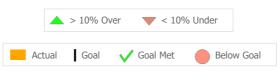
Diagnosis	Actual	State Avy
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	96%

Data Submitted to DMHAS by Month

		JUI	Aug	Sep	% Months Submitted
Admission	S				67%
Discharges	5				0%
Services					33%
1 or more Records Submitted to DMHAS					

Discharge Outcomes





* State Avg based on 6 Active Gambling Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	12	6	100% 🔺	
Admits	-	1	-100% 🔻	
Discharges	-	-		
Service Hours	-	22	-100% 🔻	

Data Submission Quality

Data Entry	 Actual	State Avg
Valid NOMS Data	N/A	93%
Valid TEDS Data	N/A	41%
On-Time Periodic	Actua	I State Avg
6 Month Updates	0%	63%
Co-occurring	Actua	I State Avg
MH Screen Complete	N/A	100%
SA Screen Complete	N/A	100%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	92%	96%

Data Submitted to DMHAS by Month

		5 611	,	000	70 11011010 00001110000
Admission	S				0%
Discharges				0%	
Services					33%
		1 or mo	ore Recor	ds Subn	nitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	75%	88%	N/A
Service Utilization						
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		0	0%	90%	84%	N/A

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		0	0%	75%	72%	-75% 🔻

		> 10% 0	ver	< 10%	6 Under	
Act	tual	Goal	V Go	oal Met	Belo	w Goal

* State Avg based on 6 Active Gambling Outpatient Programs

McAuliffe Center 301752

Connecticut Renaissance Inc.

Addiction - Residential Services - SA Intensive Residential - Enhanced

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	40	55	-27%
Admits	21	39	-46%
Discharges	20	38	-47%
Bed Days	1,709	1,646	4%

Data Submission Quality

Data Entry	Actual S	tate Avg
Valid NOMS Data	80%	97%
Valid TEDS Data	100%	98%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	0%
Co-occurring	Actual	State Avg
V MH Screen Complete	100%	100%
V SA Screen Complete	100%	100%
Diagnosis	Actual	State Avg

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	100%

Data Submitted to DMHAS by Month

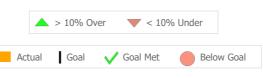
	Jui	Aug	Seb	70 MONTHS Submitted		
Admissions				67%		
Discharges				67%		
1 or more Records Submitted to DMHAS						

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		15	75%	50%	81%	25%
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
No Re-admit within 30 Days of Discharge		20	100%	85%	87%	15%
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up within 30 Days of Discharge		13	87%	90%	78%	-3%
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		22	55%	70%	73%	-15%
Improved/Maintained Axis V GAF Score	1	0	0%	75%	86%	-75%

Bed Utilization

			12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
\checkmark	Avg Utilization F	Rate		20	65 days	0.5	93%	90%	93%	3%
		< 90%	90-110%	6	>110%					



* State Avg based on 4 Active SA Intensive Residential - Enhanced Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	58	67	-13% 🔻	
Admits	12	38	-68% 🔻	
Discharges	7	39	-82% 🔻	
Service Hours	-	56	-100% 🔻	

Data Submission Quality

Data Entry	Actual S	tate Avg
Valid NOMS Data	76%	92%
Valid TEDS Data	89%	90%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	31%
Co-occurring	Actual	State Avg
V MH Screen Complete	100%	91%
V SA Screen Complete	100%	97%
Diagnosis	Actual	State Ava

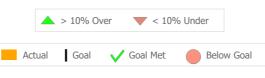
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	97%

Data Submitted to DMHAS by Month

	Jui	Aug	JCP	70 Pionens Submitteeu			
Admission	5			67%			
Discharges	6			100%			
Services				33%			
	1 or r	1 or more Records Submitted to DMHAS					

Discharge Outcomes

waster ant Completed Cuses of ully					State Avg	Actual vs Goal	
reatment Completed Successfully		5	71%	50%	54%	21%	
Recovery							
ational Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
ot Arrested		52	90%	75%	79%	15%	
mployed		31	53%	50%	40%	3%	
table Living Situation	· · ·	52	90%	95%	78%	-5%	
bstinence/Reduced Drug Use		26	45%	55%	48%	-10%	
elf Help	I	0	0%	60%	28%	-60%	
nproved/Maintained Axis V GAF Score		0	0%	75%	47%	-75%	
Service Utilization							
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
lients Receiving Services		0	0%	90%	59%	N/A	
Service Engagement							
Jutpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
or more Services within 30 days		0	0%	75%	67%	-75%	
	ational Recovery Measures (NOMS) ot Arrested mployed table Living Situation bstinence/Reduced Drug Use elf Help mproved/Maintained Axis V GAF Score Service Utilization lients Receiving Services Service Engagement mutpatient	ational Recovery Measures (NOMS) Actual % vs Goal % ot Arrested Imployed mployed Imployed table Living Situation Imployed bstinence/Reduced Drug Use Imployed elf Help Imployed nproved/Maintained Axis V GAF Score Imployed Service Utilization Actual % vs Goal % Hients Receiving Services Imployed Service Engagement Imployed mutpatient Actual % vs Goal %	ational Recovery Measures (NOMS) Actual % vs Goal % Actual ot Arrested 52 mployed 31 table Living Situation 52 bstinence/Reduced Drug Use 26 elf Help 0 mproved/Maintained Axis V GAF Score 0 Cervice Utilization Actual % vs Goal % Actual Itents Receiving Services 0 Service Engagement 0 utpatient Actual % vs Goal % Actual	ational Recovery Measures (NOMS) Actual % vs Goal % Actual % ot Arrested 52 90% mployed 31 53% table Living Situation 52 90% bstinence/Reduced Drug Use 26 45% elf Help 0 0% nproved/Maintained Axis V GAF Score 0 0% Actual % vs Goal % Actual % Actual % vs Goal % Actual % Actual % vs Goal % Actual % Service Utilization Actual % vs Goal % Actual % Betweet Services O 0% Actual % vs Goal % Actual % Dervice Engagement Patient Actual % vs Goal % Actual %	ational Recovery Measures (NOMS) Actual % vs Goal % Actual % Actual % Goal % ot Arrested 52 90% 75% mployed 31 53% 50% table Living Situation 52 90% 95% bstinence/Reduced Drug Use 26 45% 55% elf Help 0 0% 60% nproved/Maintained Axis V GAF Score 0 0% 75% Actual % vs Goal % Actual % Goal % Actual % vs Goal % Actual % Goal % Official Services Actual % vs Goal % Actual % Goal % Official Services Actual % vs Goal % Actual % Goal % Official Services Actual % vs Goal % Actual % Goal % Official Services Actual % vs Goal % Actual % Goal % Official Services Official Service Soal % Actual % Actual % Goal % Official Service Soal % Actual % Actual	ational Recovery Measures (NOMS) Actual % vs Goal % Actual % Actual % Goal % State Avg ot Arrested 52 90% 75% 79% mployed 31 53% 50% 40% table Living Situation 52 90% 95% 78% bstinence/Reduced Drug Use 26 45% 55% 48% elf Help 0 0% 60% 28% mproved/Maintained Axis V GAF Score 0 0% 75% 47% Actual % vs Goal % Actual % Goal % State Avg bients Receiving Services 0 0% 0% 55% 55% State Avg bients Receiving Services 0 0% 90% 55% State Avg Utpatient Actual % vs Goal % Actual % Goal % State Avg Of 0% 90% 59% Of 0% 90% 59% Of 0% 90% 59% Actual % vs Goal % Actual %	ational Recovery Measures (NOMS) Actual % vs Goal % Actual % Actual % Goal % State Avg Actual vs Goal ot Arrested 52 90% 75% 79% 15% mployed 31 53% 50% 40% 3% table Living Situation 52 90% 95% 78% -5% bstinence/Reduced Drug Use 26 45% 55% 48% -10% elf Help 0 0% 60% 28% -60% mproved/Maintained Axis V GAF Score 0 0% 75% 47% -75% Service Utilization Actual % vs Goal % Actual % Goal % State Avg Actual vs Goal Measures (NOMS) Actual % vs Goal % Actual % Goal % State Avg Actual vs Goal Measures (NOMS) Actual % vs Goal % Actual % Goal % State Avg Actual vs Goal Measures (Nomes) Actual % vs Goal % Actual % Goal % State Avg Actual vs Goal Measures (



* State Avg based on 113 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1,224	1,175	4%
Admits	302	267	13% 🔺
Discharges	406	195	108% 🔺

Data Submitted to DMHAS by Month

		Jui	Aug	Sep	% Months Submitted		
Admissions	5				100%		
Discharges	5				100%		
		1 or more Records Submitted to DMHAS					

	> 10% 0\	ver 🔻 < 10%	6 Under
Actual	Goal	🗸 Goal Met	Below Goal

* State Avg based on 16 Active Pre-trial Intervention Programs Programs

Connecticut Renaissance Inc.

Addiction - Residential Services - Intermediate/Long Term Res.Tx 3.5

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	82	106	-23%	•
Admits	35	62	-44%	•
Discharges	35	53	-34%	•
Bed Days	4,481	4,306	4%	

Data Submission Quality

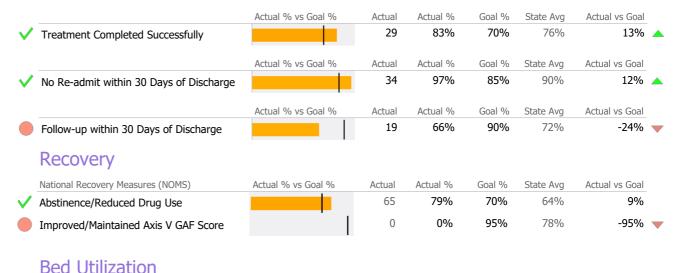
Data Entry	Actual	State Avg
Valid NOMS Data	77%	83%
Valid TEDS Data	100%	90%
	·	
On-Time Periodic	Actua	I State Avg
6 Month Updates	0%	0%
Co-occurring	Actua	I State Avg
MH Screen Complete	100%	o 77%
V SA Screen Complete	100%	o 78%



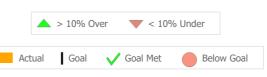
Data Submitted to DMHAS by Month

	Jui	Aug	Sep	% Months Submitted
Admissions				67%
Discharges				100%
	1 or mo	ore Recor	ds Subr	nitted to DMHAS

Discharge Outcomes



		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
\checkmark	Avg Utilization Rate		50	202 days	0.6	97%	90%	99%	7%
	-	< 90% 90-110%		>110%					



* State Avg based on 28 Active Intermediate/Long Term Res.Tx 3.5 Programs

Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	8	18	-56%	▼
Admits	-	15	-100%	▼
Discharges	-	3	-100%	▼
Service Hours	-	24	-100%	▼

Data Submission Quality

Data Entry	A	ctual S	State Avg
Valid NOMS Data		N/A	93%
Valid TEDS Data		N/A	97%
	•		
On-Time Periodic		Actual	State Avg
6 Month Updates		0%	37%
Co-occurring		Actual	State Avg
MH Screen Complete		N/A	78%
SA Screen Complete	I	N/A	92%
Diagnosis		Actual	State Avg

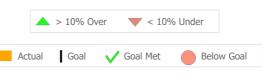
Diagnosis	A	ctual	State Avg
Valid Axis I Diagnosis	10	00%	100%
Valid Axis V GAF Score	10	0%	99%

Data Submitted to DMHAS by Month

		Jui	riag	ocp	70 TIONEID DUDINICCOU
Admission	S				0%
Discharge	5				0%
Services					33%
		1 or mo	re Reco	rds Subn	nitted to DMHAS

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Treatment Completed Successfully		N/A	N/A	50%	47%	N/A	
	Recovery							
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Not Arrested		7	88%	75%	71%	13%	
\checkmark	Abstinence/Reduced Drug Use	·	5	62%	55%	52%	7%	
	Stable Living Situation		7	88%	95%	71%	-7%	
	Employed		3	38%	50%	31%	-12%	
	Self Help		0	0%	60%	25%	-60%	
	Improved/Maintained Axis V GAF Score		0	0%	75%	44%	-75%	▼
	Service Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Clients Receiving Services		0	0%	90%	57%	N/A	▼



* State Avg based on 23 Active Buprenorphine Maintenance Programs