Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard

Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

Provider Activity

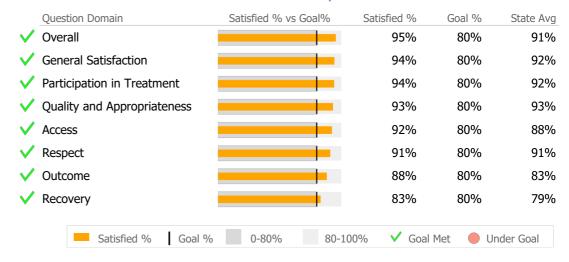




Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Healt	th		
	Outpatient	2,128	58.4%
	Prevention	353	9.7%
	Intake	309	8.5%
	Social Rehabilitation	214	5.9%
	Other	74	2.0%
	Community Support	63	1.7%
	Inpatient Services	55	1.5%
	ACT	47	1.3%
	Crisis Services	42	1.2%
	Residential Services	14	0.4%
Addiction			
	Outpatient	177	4.9%
Forensic MH			
Fore	nsics Community-based	85	2.3%
	Outpatient	80	2.2%

Consumer Satisfaction Survey (Based on 640 FY19 Surveys)



Client Demographics

					Condon			
Age		#	%	State Avg	Gender	#	%	State Avg
18-25	1	302	12%	9%	Male	1,518	57%	59%
26-34		540	21%	22%	Female 🔀	1,128	43%	41%
35-44		477	18%	21%	Transgender	6	0%	0%
45-54		478	19%	20%				
55-64		544	21%	20%				
65+	ľ	240	9%	7%	Race	#	%	State Avg
	•				White/Caucasian 📙 📗	1,026	39%	▼ 64%
Ethnicity		#	%	State Avg	Black/African American 📙	894	34%	1 6%
Non-Hispanic		1,869	70%	71%	Other 📙	561	21%	13%
Hisp-Puerto Rican	1	407	15%	12%	Asian	64	2%	1%
Hispanic-Other		216	8%	7%	Multiple Races	35	1%	1%
Unknown	l I	118	4%	9%	Unknown	24	1%	5%
Į l	l				Am. Indian/Native Alaskan	14	1%	1%
Hispanic-Mexican		37	1%	1%	Hawaiian/Other Pacific Islander	3	0%	0%
Hispanic-Cuban		5	0%	0%				
'								
		Unique C	lients	State Avg	▲ > 10% Over State Avg	> 10% L	Inder St	ate Avg

ACT Team Pre Admit

Connecticut Mental Health Center Mental Health - Other - Other Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

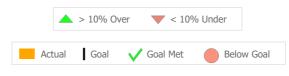
Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	2	4	-50%	•
Admits	-	4	-100%	•
Discharges	1	4	-75%	•
Service Hours	22	4		

Data Submitted to DMHAS by Month Jul Aug Sep Month Months Submitted





^{*} State Avg based on 16 Active Other Programs

BHH ADULT NAE

Connecticut Mental Health Center

Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

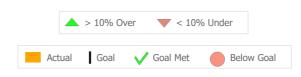
Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	86%
On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	56%
Co-occurring	Actual	State Avg
MH Screen Complete	N/A	61%
SA Screen Complete	N/A	61%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%
	1 or mo	re Recor	rds Subr	nitted to DMHAS

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
-	Treatment Completed Successfully		N/A	N/A	50%	46%	N/A	
F	Recovery							
N	lational Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
E	Employed		N/A	N/A	30%	22%	-30%	
O I	mproved/Maintained Axis V GAF Score	.	N/A	N/A	75%	42%	-75%	•
	Social Support		N/A	N/A	60%	62%	-60%	
9	Stable Living Situation	<u> </u>	N/A	N/A	95%	79%	-95%	
9	Service Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Clients Receiving Services		N/A	N/A	90%	74%	N/A	



^{*} State Avg based on 89 Active Standard Outpatient Programs

CMHC Hospital Liaison

Connecticut Mental Health Center

Mental Health - Other - Other

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submitted to DMHAS by Month Jul Aug Sep Month Months Submitted

Admissions 0%

Discharges 0%

1 or more Records Submitted to DMHAS



^{*} State Avg based on 16 Active Other Programs

CMHC UM Screening

Connecticut Mental Health Center Mental Health - Intake - UM Screening Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	

Data Submitted to DMHAS by Month Jul Aug Sep Month Months Submitted

Admissions 0%

Discharges 0%

1 or more Records Submitted to DMHAS



^{*} State Avg based on 0 Active UM Screening Programs

Community Forensics Pre-Admit

Connecticut Mental Health Center Mental Health - Intake - Central Intake Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	17	16	6%	
Admits	3	8	-63%	•
Discharges	4	8	-50%	•
Service Hours	3	_		

Data Submitted to DMHAS by Month

	Jul Au	ıg Sep	% Months Submitted	·
Admissions			100%	
Discharges			100%	
Services			100%	
	1 or more R	ecords Su	bmitted to DMHAS	



^{*} State Avg based on 17 Active Central Intake Programs

FORDD Mens Forensic Drug Diversion

Connecticut Mental Health Center

Mental Health - Outpatient - Court Liaison-Jail Diversion

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

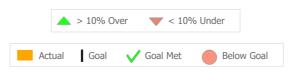
Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	110	79	39%	•
Admits	44	38	16%	•
Discharges	45	27	67%	•

Jail Diversion





^{*} State Avg based on 2 Active Court Liaison-Jail Diversion Programs

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
	1 or mo	ore Recor	ds Subr	mitted to DMHAS

FORDD Pre-Admission

Connecticut Mental Health Center Mental Health - Intake - Central Intake Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	12	11	9%
Admits	11	11	0%
Discharges	11	10	10%
Service Hours	8	9	-8%

Data Submitted to DMHAS by Month Jul Aug Sep Month Months Submitted





^{*} State Avg based on 17 Active Central Intake Programs

FORDD Womens Forensic Drug Diversion

Connecticut Mental Health Center

Mental Health - Outpatient - Court Liaison-Jail Diversion

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

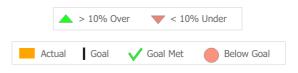
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	46	33	39%	•
Admits	22	12	83%	•
Discharges	20	15	33%	•



Jail Diversion





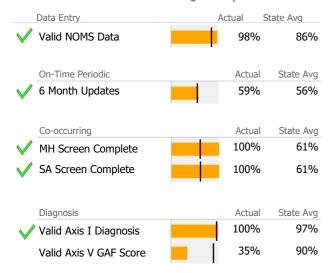
^{*} State Avg based on 2 Active Court Liaison-Jail Diversion Programs

Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	97	88	10%	•
Admits	13	12	8%	
Discharges	4	4	0%	
Service Hours	814	569	43%	•

Data Submission Quality



Data Submitted to DMHAS by Month

		Jul	Aug	Sep	% Months Submitted	
Admissions					100%	
Discharges					100%	
Services					100%	
1 or more Records Submitted to DMHAS						





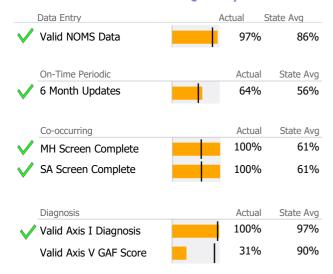
^{*} State Avg based on 89 Active Standard Outpatient Programs

Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

Program Activity

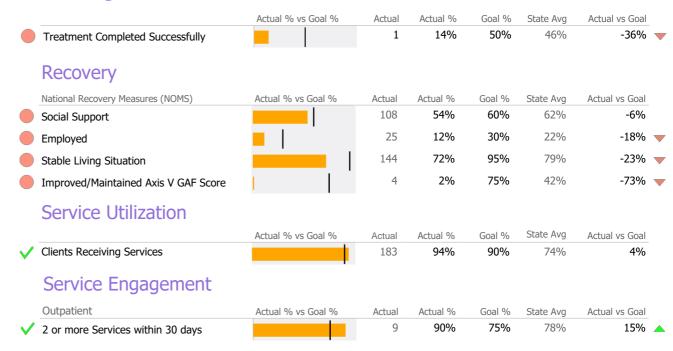
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	201	200	1%	
Admits	10	13	-23%	•
Discharges	7	6	17%	•
Service Hours	1,393	1,000	39%	•

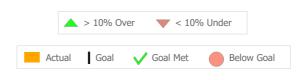
Data Submission Quality



Data Submitted to DMHAS by Month

Data		Jul	Aug	Sep	% Months Submitted	
Admissions					100%	
Discharges					100%	
Services					100%	
1 or more Records Submitted to DMHAS						





^{*} State Avg based on 89 Active Standard Outpatient Programs

Hispanic Pre-Admission

Connecticut Mental Health Center

Mental Health - Intake - Central Intake

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	23	23	0%
Admits	23	24	-4%
Discharges	23	24	-4%
Service Hours	28	7	

Data Submitted to DMHAS by Month

Data	Jul Aug	Sep % Months Submitted	J11C11			
Admissions		100%				
Discharges		100%				
Services		100%				
1 or more Records Submitted to DMHAS						



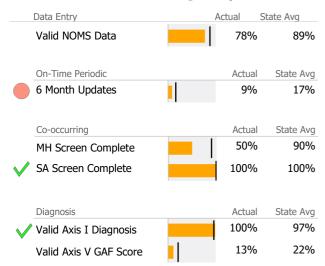
^{*} State Avg based on 17 Active Central Intake Programs

Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

Program Activity

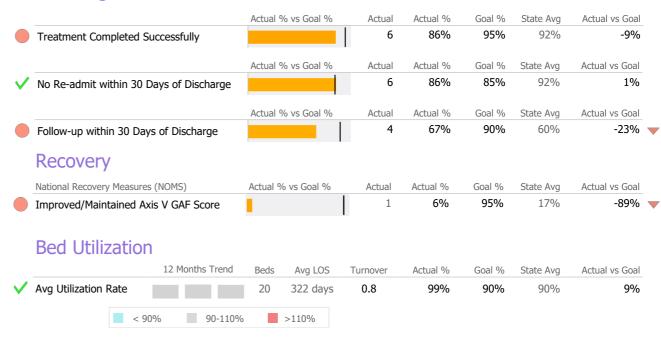
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	24	26	-8%	
Admits	3	9	-67%	•
Discharges	7	7	0%	
Transfers - In	1	-		
Bed Days	1,818	1,788	2%	

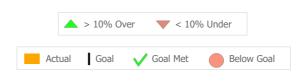
Data Submission Quality



Data Submitted to DMHAS by Month

		Jul	Aug	Sep	% Months Submitted
Admissions	5				67%
Discharges	6				67%
		1 or mo	re Recor	ds Subr	mitted to DMHAS





^{*} State Avg based on 11 Active Acute Psychiatric Programs

Park St AIP Research

Connecticut Mental Health Center

Mental Health - Inpatient Services - Acute Psychiatric

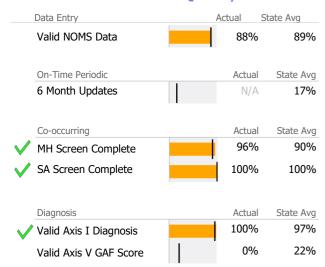
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

Program Activity

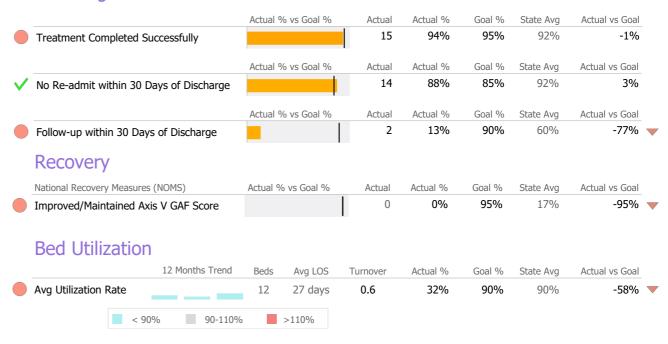
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	21	21	0%	
Admits	20	24	-17%	•
Discharges	16	23	-30%	•
Transfers - In	2	-		
Bed Days	351	180	95%	•

Data Submission Quality



Data Submitted to DMHAS by Month







^{*} State Avg based on 11 Active Acute Psychiatric Programs

Park Street ACT Team

Connecticut Mental Health Center

Mental Health - ACT - Assertive Community Treatment

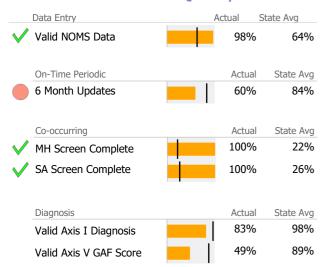
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	47	44	7%	
Admits	1	4	-75%	•
Discharges	-	-		
Service Hours	634	511	24%	•

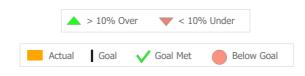
Data Submission Quality



Data Submitted to DMHAS by Month

	J	ul Aug	g Sep	% Months Submitted
Admissions				33%
Discharges				0%
Services				100%
	1 0	more Re	cords Sul	bmitted to DMHAS

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Treatment Completed Successfully		N/A	N/A	65%	52%	N/A	
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	No Re-admit within 30 Days of Discharge		N/A	N/A	85%	96%	N/A	
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Follow-up within 30 Days of Discharge		N/A	N/A	90%	46%	N/A	
	Recovery							
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
/	Stable Living Situation		32	68%	60%	88%	8%	
	Social Support		23	49%	60%	78%	-11%	
	Employed	11	1	2%	15%	13%	-13%	
	Improved/Maintained Axis V GAF Score		0	0%	85%	47%	-85%	
	Service Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
V	Clients Receiving Services		47	100%	90%	99%	10%	



^{*} State Avg based on 23 Active Assertive Community Treatment Programs

Park Street AIP 3rd Floor Clinical

Connecticut Mental Health Center

Mental Health - Inpatient Services - Acute Psychiatric

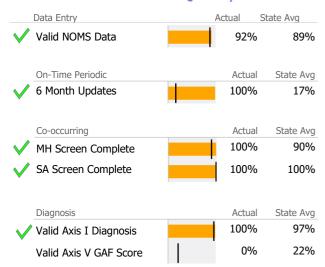
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

Program Activity

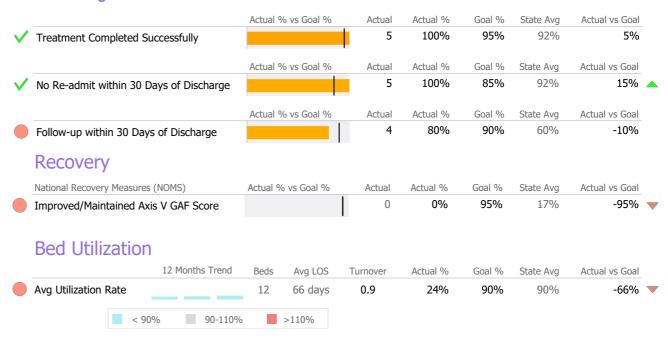
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	13	9	44%	•
Admits	10	6	67%	•
Discharges	5	5	0%	
Transfers - Out	3	1	200%	•
Bed Days	268	301	-11%	•

Data Submission Quality



Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted			
Admissions				100%			
Discharges				67%			
	1 or more Records Submitted to DMHAS						





^{*} State Avg based on 11 Active Acute Psychiatric Programs

Park Street Community Forensics Svc

Connecticut Mental Health Center

Forensic MH - Outpatient - Standard Case Management

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

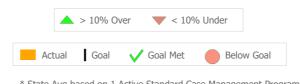
Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	80	70	14%	•
Admits	10	10	0%	
Discharges	7	9	-22%	•

Data Submitted to DMHAS by Month Jul Aug Sep Month Months Submitted





^{*} State Avg based on 1 Active Standard Case Management Programs

Park Street Crisis Intervention Team

Connecticut Mental Health Center

Mental Health - Crisis Services - Mobile Crisis Team

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

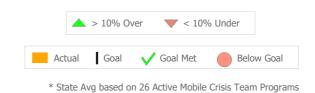
Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	20	4	400%	•
Admits	19	3	533%	•
Discharges	17	3	467%	•

Crisis

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Evaluation within 1.5 hours of Request		16	84%	75%	75%	9%	
Community Location Evaluation		19	100%	80%	94%	20% 🗸	<u> </u>
Follow-up Service within 48 hours		4	80%	90%	91%	-10%	



Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted		
Admissions				100%		
Discharges				100%		
	1 or more Records Submitted to DMHAS					

Park Street Intake/G

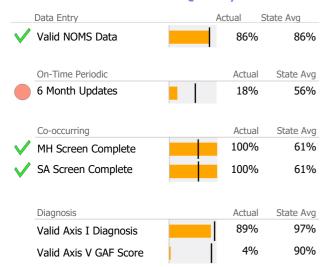
Connecticut Mental Health Center Mental Health - Outpatient - Standard Outpatient Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	105	103	2%	
Admits	31	36	-14%	•
Discharges	28	38	-26%	•
Service Hours	332	297	12%	•

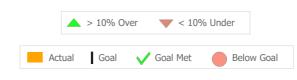
Data Submission Quality



Data Submitted to DMHAS by Month

Data		Jul	Aug	Sep	% Months Submitted	
Admissions					100%	
Discharges					100%	
Services					100%	
1 or more Records Submitted to DMHAS						





^{*} State Avg based on 89 Active Standard Outpatient Programs

Park Street Jail Diversion

Connecticut Mental Health Center

Forensic MH - Forensics Community-based - Court Liaison-Jail Diversion

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

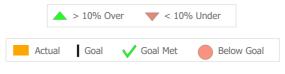
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	85	122	-30%	•
Admits	37	64	-42%	•
Discharges	36	58	-38%	•

Jail Diversion







^{*} State Avg based on 19 Active Court Liaison-Jail Diversion Programs

Park Street Mobile Crisis

Connecticut Mental Health Center

Mental Health - Crisis Services - Mobile Crisis Team

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

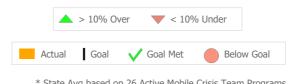
Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	24	9	167%	•
Admits	21	6	250%	•
Discharges	22	6	267%	•

Crisis

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Evaluation within 1.5 hours of Request		20	100%	75%	75%	25%	
✓ Community Location Evaluation		16	80%	80%	94%	0%	
✓ Follow-up Service within 48 hours		5	100%	90%	91%	10%	



* State Avg based on 26 Active Mobile Crisis Team Programs

Data Submitted to DMHAS by Month

		Jul	Aug	Sep	% Months Submitted
Admissions	.				100%
Discharges					100%
	1	or mo	re Recor	ds Subr	nitted to DMHAS

Park Street OP Clin/C

Connecticut Mental Health Center

Mental Health - Outpatient - Standard Outpatient

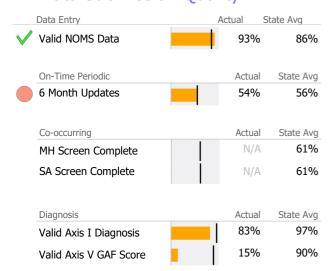
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	242	291	-17% ▼	
Admits	3	7	-57% ▼	
Discharges	42	10	320% 🔺	
Service Hours	661	753	-12% 🔻	

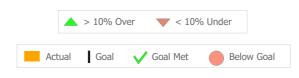
Data Submission Quality



Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted		
Admissions				67%		
Discharges				100%		
Services				100%		
1 or more Records Submitted to DMHAS						





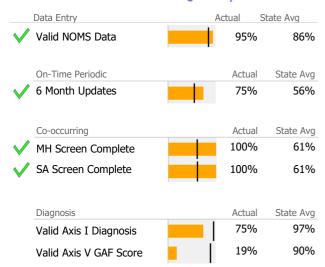
^{*} State Avg based on 89 Active Standard Outpatient Programs

Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

Program Activity

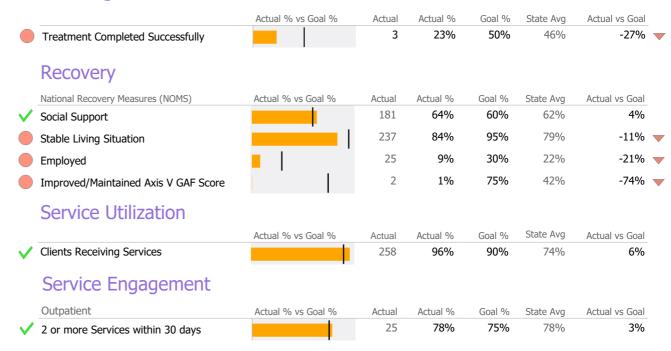
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	281	279	1%	
Admits	32	7	357%	•
Discharges	13	7	86%	•
Service Hours	871	796	9%	

Data Submission Quality



Data Submitted to DMHAS by Month

	 Jul	Aug	Sep	% Months Submitted	
Admissions				100%	
Discharges				100%	
Services				100%	
	omitted to DMHAS				





^{*} State Avg based on 89 Active Standard Outpatient Programs

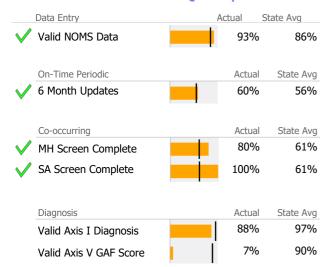
Connecticut Mental Health Center

Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

Program Activity

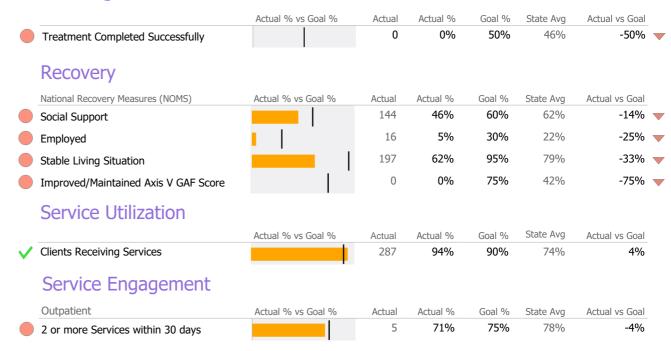
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	316	339	-7%	
Admits	7	5	40%	•
Discharges	11	9	22%	•
Service Hours	1,047	855	22%	•

Data Submission Quality



Data Submitted to DMHAS by Month

Data		Jul	Aug	Sep	% Months Submitted	
Admissions					100%	
Discharges					100%	
Services					100%	
1 or more Records Submitted to DMHAS						





^{*} State Avg based on 89 Active Standard Outpatient Programs

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

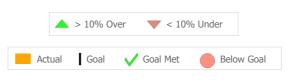
Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	194	164	18%	•
Admits	187	158	18%	•
Discharges	178	155	15%	•
Service Hours	8	41	-81%	•

Data Submitted to DMHAS by Month





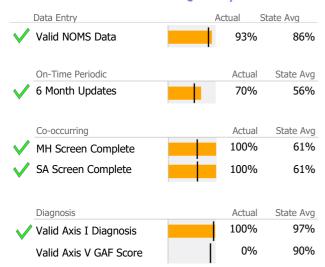
^{*} State Avg based on 17 Active Central Intake Programs

Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

Program Activity

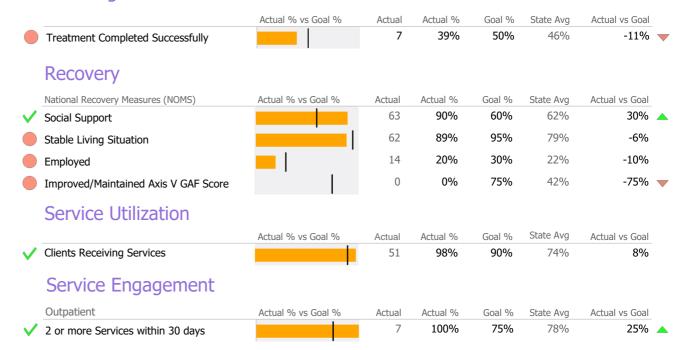
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	70	75	-7%	
Admits	7	15	-53%	•
Discharges	18	11	64%	•
Service Hours	303	434	-30%	•

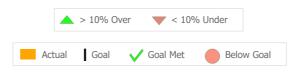
Data Submission Quality



Data Submitted to DMHAS by Month

	 Jul	Aug	Sep	% Months Submitted	
Admissions				100%	
Discharges				100%	
Services				100%	
	omitted to DMHAS				





^{*} State Avg based on 89 Active Standard Outpatient Programs

Park Street Team CSP/RP

Connecticut Mental Health Center Mental Health - Community Support - CSP

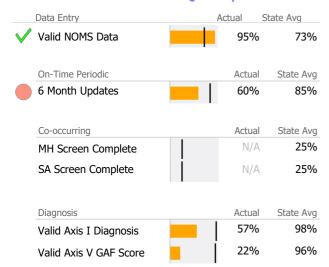
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

Program Activity

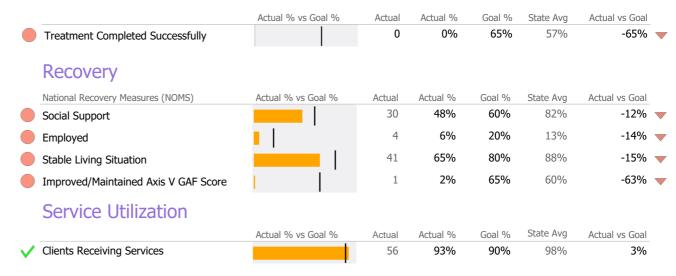
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	63	59	7%	
Admits	5	10	-50%	•
Discharges	3	14	-79%	•
Service Hours	652	471	39%	•

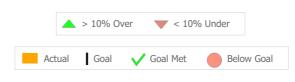
Data Submission Quality



Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted			
Admissions				67%			
Discharges				33%			
Services				100%			
	1 or more Records Submitted to DMHAS						





^{*} State Avg based on 36 Active CSP Programs

Park Street Transitional Living

Connecticut Mental Health Center

Mental Health - Residential Services - MH Intensive Res. Rehabilitation

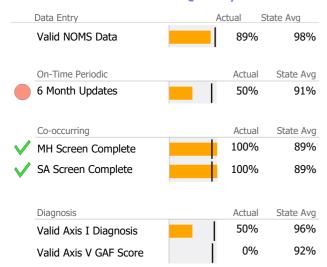
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

Program Activity

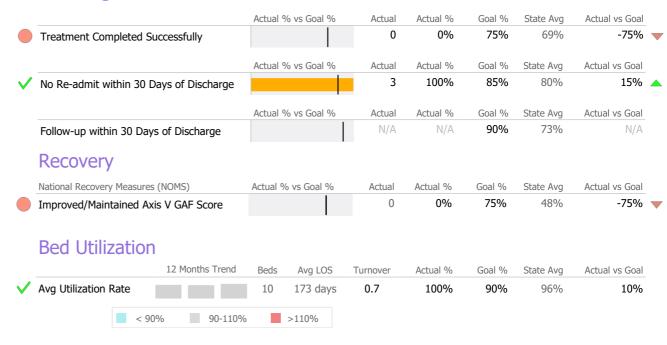
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	14	15	-7%	
Admits	5	6	-17%	•
Discharges	3	6	-50%	•
Bed Days	919	708	30%	•

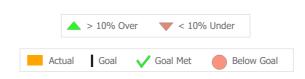
Data Submission Quality



Data Submitted to DMHAS by Month







^{*} State Avg based on 27 Active MH Intensive Res. Rehabilitation Programs

Park Street Wellness Center

Connecticut Mental Health Center

Mental Health - Prevention - Prevention

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	353	415	-15%	•
Admits	-	14	-100%	•
Discharges	16	10	60%	•

Data Submitted to DMHAS by Month Jul Aug Sep Month Months Submitted





^{*} State Avg based on 1 Active Prevention Programs

Park Street/Rehabilitation Services

Connecticut Mental Health Center

Mental Health - Social Rehabilitation - Social Rehabilitation

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

Program Activity

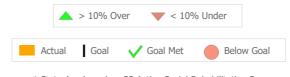
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	214	180	19%	•
Admits	11	14	-21%	•
Discharges	10	6	67%	•
Social Rehab/PHP/IOP Days	5	16	-69%	•

Service Utilization

Clients Receiving Services	Actual % \	s Goal %	Actual 63	Actual %	Goal %	State Avg 61%	Actual vs Goal -59%	
Chichts Receiving Services			03	3170	30 70	01 /0	33 70	_

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted				
Admissions				100%				
Discharges				100%				
Services				100%				
	1 or more Records Submitted to DMHAS							



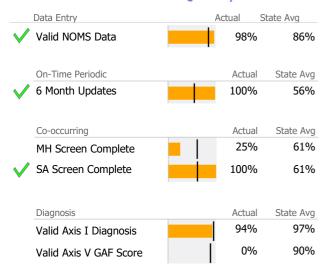
^{*} State Avg based on 33 Active Social Rehabilitation Programs

Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	17		
Admits	5	-	
Discharges	1	-	
Service Hours	107	-	

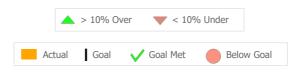
Data Submission Quality



Data Submitted to DMHAS by Month

	Jul Au	ıg Sep	% Months Submitted			
Admissions			67%			
Discharges			33%			
Services			100%			
1 or more Records Submitted to DMHAS						

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Treatment Completed Successfully		0	0%	50%	46%	-50%	
		•						
	Recovery							
	,							
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
/	Social Support		14	82%	60%	62%	22%	
	Stable Living Situation		16	94%	95%	79%	-1%	
	Employed	I	2	12%	30%	22%	-18%	
	Improved/Maintained Axis V GAF Score		0	0%	75%	42%	-75%	
	Service Utilization	·						
	Service Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
/	Clients Receiving Services		16	100%	90%	74%	10%	
	Comico Engagone							
	Service Engagement							
	Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
V	2 or more Services within 30 days		4	80%	75%	78%	5%	



^{*} State Avg based on 89 Active Standard Outpatient Programs

Research - The Belief Learning and memory Lab

Connecticut Mental Health Center

Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	2		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

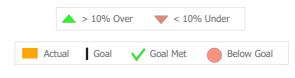
Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	86%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	56%
Co-occurring	Actual	State Avg
MH Screen Complete	N/A	61%
SA Screen Complete	N/A	61%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	0%	97%
Valid Axis V GAF Score	0%	90%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%
Services				0%
	1 or mo	re Recor	ds Subn	nitted to DMHAS

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Treatment Completed Successfully		N/A	N/A	50%	46%	N/A	
Recovery							
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Social Support		1	50%	60%	62%	-10%	
Employed		0	0%	30%	22%	-30%	
Stable Living Situation		1	50%	95%	79%	-45%	
Improved/Maintained Axis V GAF Score		0	0%	75%	42%	-75%	
Service Utilization							
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Clients Receiving Services		0	0%	90%	74%	N/A	
Service Engagement							
Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
2 or more Services within 30 days		0	0%	75%	78%	-75%	



^{*} State Avg based on 89 Active Standard Outpatient Programs

Research CNRU OCD

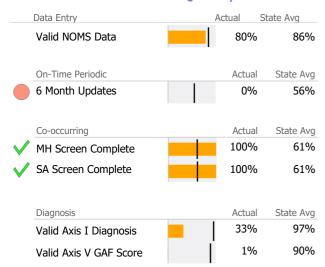
Connecticut Mental Health Center Mental Health - Outpatient - Standard Outpatient Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	78	80	-3%
Admits	1	-	
Discharges	2	2	0%
Service Hours	10	9	11% 🔺

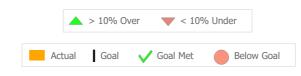
Data Submission Quality



Data Submitted to DMHAS by Month

		Jul	Aug	Sep	% Months Submitted
Admission	S				33%
Discharges	5				33%
Services					33%
		1 or mo	ore Recor	ds Subr	mitted to DMHAS

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Treat	ment Completed Successfully		0	0%	50%	46%	-50%	
Rec	covery							
Nation	al Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Emplo	pyed		4	5%	30%	22%	-25%	
Social	Support		2	3%	60%	62%	-57%	
Impro	oved/Maintained Axis V GAF Score		1	1%	75%	42%	-74%	
Stable	e Living Situation	• · ·	6	8%	95%	79%	-87%	
Ser	vice Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Client	s Receiving Services		2	3%	90%	74%	-87%	
Ser	vice Engagement							
Outpa	atient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
2 or n	more Services within 30 days		0	0%	75%	78%	-75%	



^{*} State Avg based on 89 Active Standard Outpatient Programs

Research CNRU OP 1

Connecticut Mental Health Center Mental Health - Outpatient - Standard Outpatient

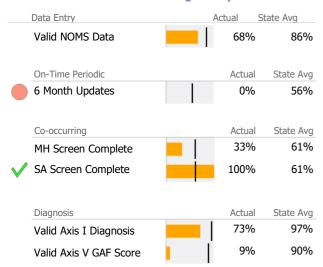
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	11	8	38%	•
Admits	3	-		
Discharges	2	-		
Service Hours	_	_		

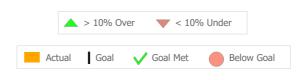
Data Submission Quality



Data Submitted to DMHAS by Month

	Ju	Jul	Aug	Sep	% Months Submitted		
Admissions					67%		
Discharges					67%		
Services					0%		
	1 or more Records Submitted to DMHAS						

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Treatment Completed Successfully		0	0%	50%	46%	-50%	
Recovery							
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Employed		1	9%	30%	22%	-21%	_
Social Support	<u> </u>	4	36%	60%	62%	-24%	
Stable Living Situation	<u> </u>	6	55%	95%	79%	-40%	_
Improved/Maintained Axis V GAF Score		0	0%	75%	42%	-75%	_
Service Utilization	·						
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Clients Receiving Services		0	0%	90%	74%	N/A	
Service Engagement							
Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
2 or more Services within 30 days		0	0%	75%	78%	-75%	



^{*} State Avg based on 89 Active Standard Outpatient Programs

Research CNRU OP Brain Imaging Clinic

Connecticut Mental Health Center

Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	19	19	0%
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

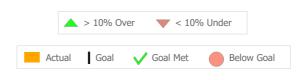
Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N	/A 86%
On-Time Periodic	Acti	ual State Avg
6 Month Updates	0	% 56%
Co-occurring	Acti	ual State Avg
MH Screen Complete	N	/A 61%
SA Screen Complete	N	/A 61%
Diagnosis	Acti	ual State Avg
Valid Axis I Diagnosis	58	% 97%
Valid Axis V GAF Score	0	% 90%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%
Services				0%
	1 or mo	re Recor	ds Subn	nitted to DMHAS

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Treatment Completed Successfully		N/A	N/A	50%	46%	N/A	
Recovery							
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Employed		0	0%	30%	22%	-30%	
Social Support	· 1	0	0%	60%	62%	-60%	
Improved/Maintained Axis V GAF Score	1	0	0%	75%	42%	-75%	
Stable Living Situation	.	0	0%	95%	79%	-95%	
Service Utilization							
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Clients Receiving Services		0	0%	90%	74%	N/A	
Service Engagement							
Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
2 or more Services within 30 days		0	0%	75%	78%	-75%	



^{*} State Avg based on 89 Active Standard Outpatient Programs

Research CNRU OP COCAINE CLINIC

Connecticut Mental Health Center

Mental Health - Outpatient - Standard Outpatient

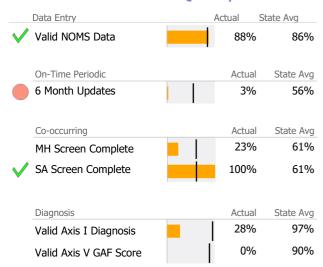
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

Program Activity

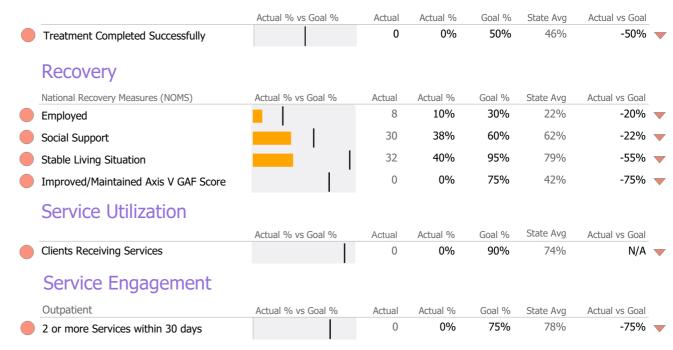
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	80	78	3%	
Admits	10	19	-47%	•
Discharges	6	28	-79%	•
Service Hours	_	_		

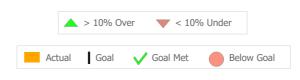
Data Submission Quality



Data Submitted to DMHAS by Month

		Jul	/	Aug	S	ер	% Months Submitted	1011
Admissions							100%	
Discharges							100%	
Services							0%	
	1 or more Records Submitted to DMHAS							





^{*} State Avg based on 89 Active Standard Outpatient Programs

RESEARCH CNRU OP KETAMINE

Connecticut Mental Health Center Mental Health - Outpatient - Standard Outpatient Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	12	15	-20%	▼
Admits	-	3	-100%	•
Discharges	-	2	-100%	•
Service Hours	-	16	-100%	•

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		N/A	86%
On-Time Periodic		Actual	State Avg
6 Month Updates		0%	56%
Co-occurring		Actual	State Avg
MH Screen Complete		N/A	61%
SA Screen Complete	İ	N/A	61%
Diagnosis		Actual	State Avg
Valid Axis I Diagnosis		33%	97%
Valid Axis V GAF Score		8%	90%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%
Services				33%
	1 or mo	re Recor	ds Subr	nitted to DMHAS

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Treatment Completed Successfully		N/A	N/A	50%	46%	N/A	
Recovery							
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Employed		1	8%	30%	22%	-22%	
Social Support	·	0	0%	60%	62%	-60%	
Improved/Maintained Axis V GAF Score	<u> </u>	0	0%	75%	42%	-75%	
Stable Living Situation	·	1	8%	95%	79%	-87%	_
Service Utilization							
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Clients Receiving Services		0	0%	90%	74%	N/A	
Service Engagement							
Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
2 or more Services within 30 days		0	0%	75%	78%	-75%	



^{*} State Avg based on 89 Active Standard Outpatient Programs

Research CNRU SNRG

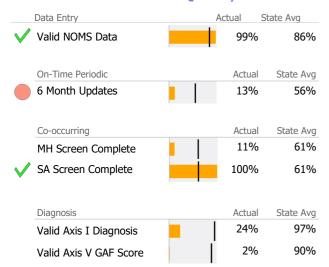
Connecticut Mental Health Center Mental Health - Outpatient - Standard Outpatient Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	164	147	12%	•
Admits	15	22	-32%	•
Discharges	2	2	0%	
Service Hours	_	_		

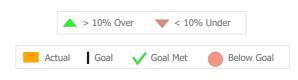
Data Submission Quality



Data Submitted to DMHAS by Month

	Ju	Jul	Aug	Se	.p	% Months Submitted	
Admissions						100%	
Discharges						33%	
Services						0%	
	1 or more Records Submitted to DMHAS						

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Treatment Completed Successfully		0	0%	50%	46%	-50%	
December							
Recovery							
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Employed		13	8%	30%	22%	-22%	
Social Support		48	29%	60%	62%	-31%	
Stable Living Situation		58	35%	95%	79%	-60%	
Improved/Maintained Axis V GAF Score	1	0	0%	75%	42%	-75%	
Service Utilization							
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Clients Receiving Services		0	0%	90%	74%	N/A	
Service Engagement							
Service Engagement							
Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
2 or more Services within 30 days		0	0%	75%	78%	-75%	



^{*} State Avg based on 89 Active Standard Outpatient Programs

RESEARCH CRNU OP NPC

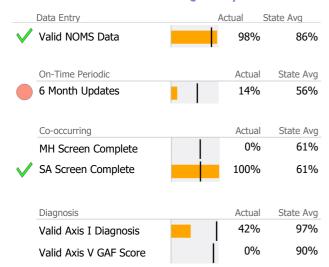
Connecticut Mental Health Center Mental Health - Outpatient - Standard Outpatient Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	76	63	21%	•
Admits	1	25	-96%	•
Discharges	1	2	-50%	•
Service Hours	-	17	-100%	•

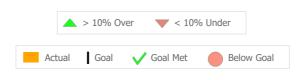
Data Submission Quality



Data Submitted to DMHAS by Month

	ر 	Jul	Aug	Sep	% Months Submitted		
Admissions	5				33%		
Discharges	;				33%		
Services					0%		
	1 or more Records Submitted to DMHAS						





^{*} State Avg based on 89 Active Standard Outpatient Programs

Research Ketamine BPD

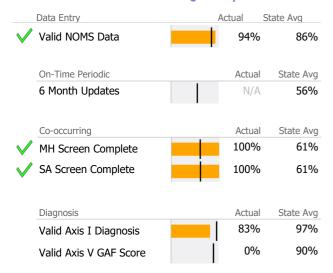
Connecticut Mental Health Center Mental Health - Outpatient - Standard Outpatient Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	6		
Admits	5	-	
Discharges	2	-	
Service Hours	80	-	

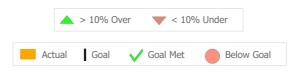
Data Submission Quality



Data Submitted to DMHAS by Month

	Ju	ıl Aug	g Sep	% Months Submitted				
Admissions				100%				
Discharges				67%				
Services				33%				
	1 or	1 or more Records Submitted to DMHAS						





^{*} State Avg based on 89 Active Standard Outpatient Programs

Research Park St OP Screening

Connecticut Mental Health Center

Mental Health - Outpatient - Standard Outpatient

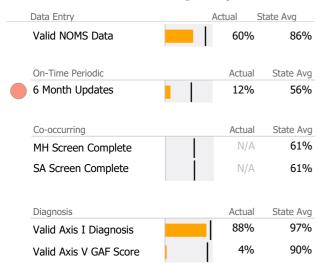
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	26	27	-4%
Admits	-	-	
Discharges	1	-	
Service Hours	_	_	

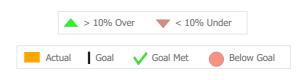
Data Submission Quality



Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				33%
Services				0%
	1 or mo	ore Recor	ds Subr	nitted to DMHAS

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Treatment Completed Successfully		0	0%	50%	46%	-50%	
Recovery							
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Employed		0	0%	30%	22%	-30%	
Social Support	<u> </u>	4	15%	60%	62%	-45%	
Improved/Maintained Axis V GAF Score	1	0	0%	75%	42%	-75%	
Stable Living Situation	<u> </u>	5	19%	95%	79%	-76%	
Service Utilization							
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Clients Receiving Services		0	0%	90%	74%	N/A	
Service Engagement							
Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
2 or more Services within 30 days		0	0%	75%	78%	-75%	



^{*} State Avg based on 89 Active Standard Outpatient Programs

Research Park Street NCM-Autism

Connecticut Mental Health Center Mental Health - Outpatient - Standard Outpatient Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

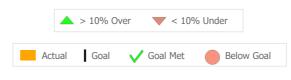
Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		N/A	86%
On-Time Periodic		Actual	State Avg
6 Month Updates		N/A	56%
	•		
Co-occurring		Actua	State Avg
MH Screen Complete		N/A	61%
SA Screen Complete		N/A	61%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%
	1 or mo	re Recor	ds Subr	mitted to DMHAS

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Treatment Completed Successfully		N/A	N/A	50%	46%	N/A	
Recovery							
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Employed		N/A	N/A	30%	22%	-30%	
Improved/Maintained Axis V GAF Score	· I	N/A	N/A	75%	42%	-75%	
Social Support		N/A	N/A	60%	62%	-60%	
Stable Living Situation	· 1	N/A	N/A	95%	79%	-95%	
Service Utilization							
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Clients Receiving Services		N/A	N/A	90%	74%	N/A	



^{*} State Avg based on 89 Active Standard Outpatient Programs

Research Park Street Psychosis

Connecticut Mental Health Center

Mental Health - Outpatient - Standard Outpatient

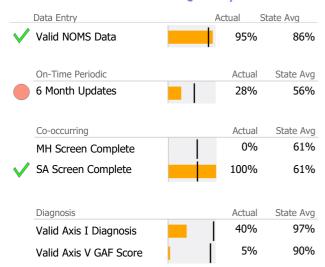
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	118	131	-10%
Admits	-	-	
Discharges	2	2	0%
Service Hours	_	1	-100% 🔻

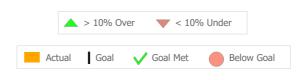
Data Submission Quality



Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				67%
Services				0%
	1 or mo	re Recor	ds Subr	nitted to DMHAS

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Treatme	ent Completed Successfully		0	0%	50%	46%	-50%	
Reco	very							
National I	Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Employe	ed		3	3%	30%	22%	-27%	
Social S	upport		32	27%	60%	62%	-33%	
Stable L	iving Situation	·	37	31%	95%	79%	-64%	
Improve	d/Maintained Axis V GAF Score	'	0	0%	75%	42%	-75%	
Servi	ce Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Clients F	Receiving Services		0	0%	90%	74%	N/A	
Serv	ice Engagement							
Outpatie	ent	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
2 or mo	re Services within 30 days		0	0%	75%	78%	-75%	



^{*} State Avg based on 89 Active Standard Outpatient Programs

Research Park Street Step - ED

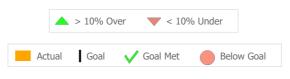
Connecticut Mental Health Center Mental Health - Other - Standard Outpatient Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	0	2		•
Admits	-	1	-100%	•
Discharges	_	1	-100%	•

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%
	1 or mo	re Recor	ds Subr	nitted to DMHAS



^{*} State Avg based on 0 Active Standard Outpatient Programs

Research POWER

Connecticut Mental Health Center Mental Health - Outpatient - Standard Outpatient

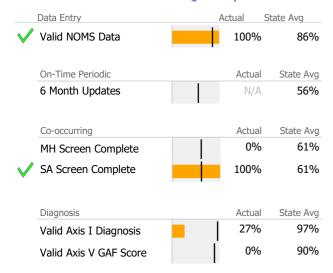
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	11		
Admits	3	-	
Discharges	-	-	
Service Hours	-	-	

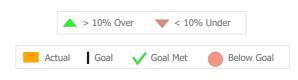
Data Submission Quality



Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted	
Admissions				67%	
Discharges				0%	
Services				0%	
	1 or more	e Record	ls Sub	omitted to DMHAS	

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Treatment Completed Successfully		N/A	N/A	50%	46%	N/A	
	Recovery							
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
/	Employed		10	91%	30%	22%	61%	
/	Stable Living Situation	·	11	100%	95%	79%	5%	
	Social Support		0	0%	60%	62%	-60%	
	Improved/Maintained Axis V GAF Score	· 1	N/A	N/A	75%	42%	-75%	
	Service Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Clients Receiving Services		0	0%	90%	74%	N/A	
	Service Engagement							
	Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	2 or more Services within 30 days		0	0%	75%	78%	-75%	



^{*} State Avg based on 89 Active Standard Outpatient Programs

Research Pre-Admission

Connecticut Mental Health Center Mental Health - Intake - Central Intake Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

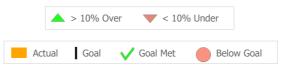
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	2	54	-96%	•
Admits	-	52	-100%	•
Discharges	-	52	-100%	•
Service Hours	_	_		

Data Submitted to DMHAS by Month Submitted Month Submitted

Admissions 0% Discharges Services 0%





^{*} State Avg based on 17 Active Central Intake Programs

Research PRIME Clinic

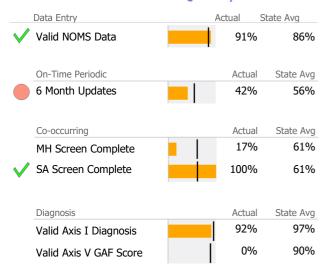
Connecticut Mental Health Center Mental Health - Outpatient - Standard Outpatient Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	39	95	-59%	lacktriangle
Admits	6	6	0%	
Discharges	9	46	-80%	•
Service Hours	76	156	-51%	•

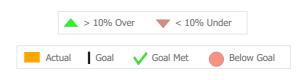
Data Submission Quality



Data Submitted to DMHAS by Month

		Jul	Aug	Sep	% Months Submitted	
Admissions					67%	
Discharges					67%	
Services					100%	
	1	or mo	re Record	ls Sub	omitted to DMHAS	

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
 Treatment Completed Successfully 		0	0%	50%	46%	-50%	
December							
Recovery							
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Social Support		23	59%	60%	62%	-1%	
Stable Living Situation		30	77%	95%	79%	-18%	
Employed		4	10%	30%	22%	-20%	
Improved/Maintained Axis V GAF Score		0	0%	75%	42%	-75%	
Service Utilization							
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Clients Receiving Services		19	63%	90%	74%	-27%	
Service Engagement	·						
Service Lingagement							
Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
2 or more Services within 30 days		3	50%	75%	78%	-25%	



^{*} State Avg based on 89 Active Standard Outpatient Programs

Research SATU SA Res 2

Connecticut Mental Health Center

Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	26	26	0%
Admits	-	-	
Discharges	-	-	
Service Hours	_	_	

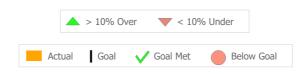
Data Submission Quality

Data Subillission	i Qua	псу	
Data Entry		Actual	State Avg
Valid NOMS Data		N/A	92%
Valid TEDS Data		N/A	90%
	•		
On-Time Periodic		Actua	I State Avg
6 Month Updates		0%	31%
	•		
Co-occurring		Actua	State Avg
MH Screen Complete		N/A	91%
SA Screen Complete		N/A	97%
Diagnosis		Actua	I State Avg
Valid Axis I Diagnosis		62%	99%
Valid Axis V GAF Score		15%	97%

Data Submitted to DMHAS by Month

Admissions		
Aumissions		0%
Discharges		0%
Services		0%

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Treatment Completed Successfully		N/A	N/A	50%	54%	N/A	
Recovery							
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Employed		0	0%	50%	40%	-50%	
Abstinence/Reduced Drug Use		0	0%	55%	48%	-55%	
Self Help		0	0%	60%	28%	-60%	
Improved/Maintained Axis V GAF Score		0	0%	75%	47%	-75%	
Not Arrested		0	0%	75%	79%	-75%	
Stable Living Situation		0	0%	95%	78%	-95%	
Service Utilization							
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Clients Receiving Services		0	0%	90%	59%	N/A	
Service Engagement							
Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
2 or more Services within 30 days		0	0%	75%	67%	-75%	



^{*} State Avg based on 113 Active Standard Outpatient Programs

Research York Street Depression Clinic

Connecticut Mental Health Center

Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	39	36	8%	
Admits	-	2	-100%	•
Discharges	2	1	100%	•
Service Hours	-	1	-100%	•

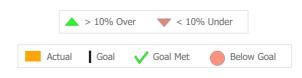
Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	70%	86%
On-Time Periodic	Actual	State Avg
6 Month Updates	3%	56%
Co-occurring	Actual	State Avg
MH Screen Complete	N/A	61%
SA Screen Complete	N/A	61%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	64%	97%
Valid Axis V GAF Score	3%	90%

Data Submitted to DMHAS by Month Submitted Month Submitted







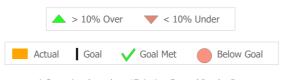
^{*} State Avg based on 89 Active Standard Outpatient Programs

Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	39	48	-19%	▼
Admits	36	44	-18%	•
Discharges	35	45	-22%	•
Service Hours	49	60	-18%	•

	Jul	Aug	Sep	% Months Submitted	TOTTETT
Admissions				100%	
Discharges				100%	
Services				100%	
	1 or mor	e Record	s Sub	omitted to DMHAS	



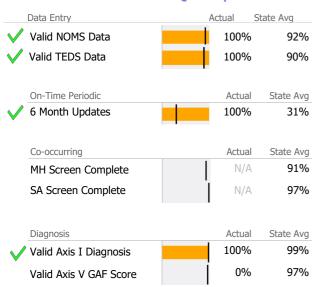
^{*} State Avg based on 17 Active Central Intake Programs

Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1	1	0%
Admits	-	-	
Discharges	-	-	
Service Hours	1	3	-69% ▼

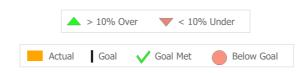
Data Submission Quality



Data Submitted to DMHAS by Month

	Jui	Aug	Sep	70 MONUIS SUDMINUEU
Admissions				0%
Discharges				0%
Services				33%
	1 or mo	re Recor	ds Subn	nitted to DMHAS

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Treatment Completed Successfully		N/A	N/A	50%	54%	N/A	
	Recovery							
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
/	Employed		1	100%	50%	40%	50%	_
✓	Abstinence/Reduced Drug Use	·	1	100%	55%	48%	45%	_
✓	Self Help		1	100%	60%	28%	40%	_
V	Not Arrested		1	100%	75%	79%	25%	_
V	Stable Living Situation		1	100%	95%	78%	5%	
	Improved/Maintained Axis V GAF Score		0	0%	75%	47%	-75%	_
	Service Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
/	Clients Receiving Services		1	100%	90%	59%	10%	
	Service Engagement							
	Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	2 or more Services within 30 days		0	0%	75%	67%	-75%	



^{*} State Avg based on 113 Active Standard Outpatient Programs

Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	146	176	-17% ▼
Admits	40	52	-23% ▼
Discharges	38	70	-46% ▼
Service Hours	720	926	-22% ▼

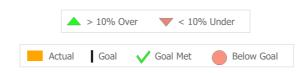
Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	85%	92%
Valid TEDS Data	88%	90%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	69%	31%
Co-occurring	Actual	State Avg
✓ MH Screen Complete	100%	91%
✓ SA Screen Complete	100%	97%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	95%	99%
Valid Axis V GAF Score	2%	97%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%
	1 or more	e Record	ds Sub	omitted to DMHAS

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Treatment Completed Successfully		13	34%	50%	54%	-16%	
	Recovery							
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
/	Self Help		139	95%	60%	28%	35%	
	Abstinence/Reduced Drug Use		74	51%	55%	48%	-4%	
	Not Arrested		98	67%	75%	79%	-8%	
	Stable Living Situation		117	80%	95%	78%	-15%	
	Employed		44	30%	50%	40%	-20%	
	Improved/Maintained Axis V GAF Score	·	1	1%	75%	47%	-74%	
	Service Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
/	Clients Receiving Services		106	97%	90%	59%	7%	
	Service Engagement							
	Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
/	2 or more Services within 30 days		36	90%	75%	67%	15%	



^{*} State Avg based on 113 Active Standard Outpatient Programs

SATU/SA Drug Research

Connecticut Mental Health Center

Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	4	4	0%
Admits	-	-	
Discharges	-	-	
Service Hours	_	_	

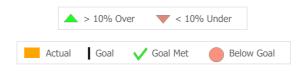
Data Submission Quality

	_	,	
Data Entry		Actual	State Avg
Valid NOMS Data		N/A	92%
Valid TEDS Data		N/A	90%
'			
On-Time Periodic		Actua	l State Avg
6 Month Updates		0%	31%
	•		
Co-occurring		Actua	State Avg
MH Screen Complete		N/A	91%
SA Screen Complete	•	N/A	97%
ı		•	
Diagnosis		Actua	l State Avg
Valid Axis I Diagnosis		75%	99%
Valid Axis V GAF Score		0%	97%

Data Submitted to DMHAS by Month

		Jui	Aug	Sep	70 MONUIS SUDMINUEU
Admissions	5				0%
Discharges	6				0%
Services					0%
		1 or mo	re Recor	ds Subn	nitted to DMHAS

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Treatment Completed Successfully		N/A	N/A	50%	54%	N/A	
Recovery							
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Employed		0	0%	50%	40%	-50%	
Abstinence/Reduced Drug Use		0	0%	55%	48%	-55%	
Self Help		0	0%	60%	28%	-60%	
Improved/Maintained Axis V GAF Score	·	0	0%	75%	47%	-75%	
Not Arrested		0	0%	75%	79%	-75%	
Stable Living Situation		0	0%	95%	78%	-95%	_
Service Utilization							
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Clients Receiving Services		0	0%	90%	59%	N/A	
Service Engagement							
Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
2 or more Services within 30 days		0	0%	75%	67%	-75%	



^{*} State Avg based on 113 Active Standard Outpatient Programs

Street Psychiatry Outpatient

Connecticut Mental Health Center

Mental Health - Outpatient - Standard Outpatient

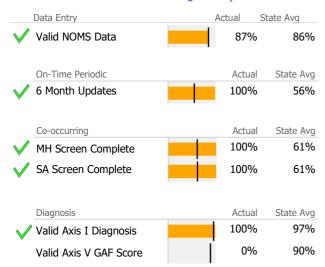
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	12		
Admits	7	-	
Discharges	4	-	
Service Hours	32	-	

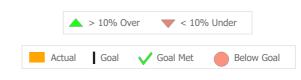
Data Submission Quality



Data Submitted to DMHAS by Month

Data		Jul	Aug	Sep	% Months Submitted		
Admissions					100%		
Discharges					100%		
Services					100%		
1 or more Records Submitted to DMHAS							

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Treatment Completed Successfully		0	0%	50%	46%	-50%	
Recovery							
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Employed		1	8%	30%	22%	-22%	
Social Support		3	25%	60%	62%	-35%	
Stable Living Situation	<u> </u>	4	33%	95%	79%	-62%	
Improved/Maintained Axis V GAF Score		0	0%	75%	42%	-75%	
Service Utilization							
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Clients Receiving Services		5	63%	90%	74%	-28%	
Service Engagement							
Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
2 or more Services within 30 days		4	57%	75%	78%	-18%	



^{*} State Avg based on 89 Active Standard Outpatient Programs

Street Psychiatry PreAdmission

Connecticut Mental Health Center

Mental Health - Other - Outreach & Engagement

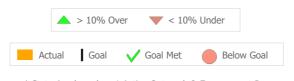
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	72	22	227%	•
Admits	54	11	391%	•
Discharges	32	7	357%	•

Data	Jul	Aug	Sep	% Months Submitted				
Admissions				100%				
Discharges				100%				
1 or more Records Submitted to DMHAS								



^{*} State Avg based on 1 Active Outreach & Engagement Programs

West Haven OP Child

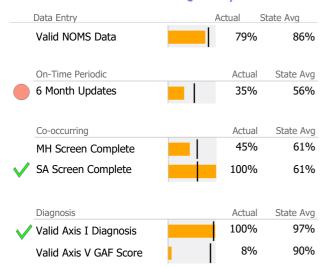
Connecticut Mental Health Center Mental Health - Outpatient - Standard Outpatient Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

Program Activity

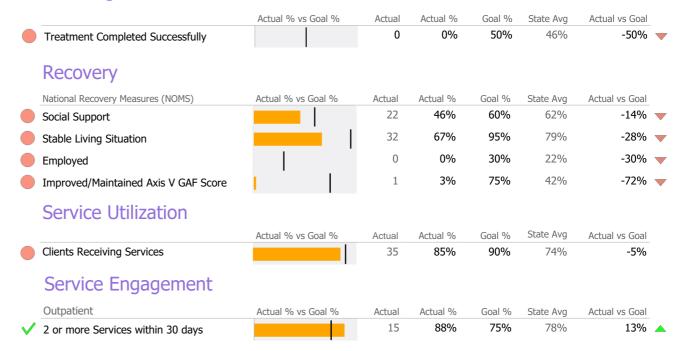
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	48	34	41%	•
Admits	17	9	89%	•
Discharges	7	4	75%	•
Service Hours	178	162	10%	

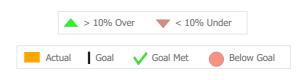
Data Submission Quality



Data Submitted to DMHAS by Month

Data		Jul	Aug	Sep	% Months Submitted		
Admissions					100%		
Discharges					100%		
Services					100%		
1 or more Records Submitted to DMHAS							





^{*} State Avg based on 89 Active Standard Outpatient Programs

West Haven Pre-Admission

Connecticut Mental Health Center Mental Health - Intake - Central Intake Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	19	10	90%	•
Admits	19	10	90%	•
Discharges	19	10	90%	•
Service Hours	-	-		

Data	Jul Aug	Sep % Months Submitted	TOTTETT				
Admissions		100%					
Discharges		100%					
Services		0%					
1 or more Records Submitted to DMHAS							



^{*} State Avg based on 17 Active Central Intake Programs

Connecticut Mental Health Center Mental Health - Intake - Central Intake Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	4	9	-56%	•
Admits	4	9	-56%	•
Discharges	4	9	-56%	•
Service Hours	_	_		





^{*} State Avg based on 17 Active Central Intake Programs

Young Adult Services OP

Connecticut Mental Health Center

Mental Health - Outpatient - Standard Outpatient

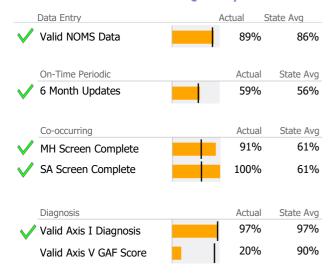
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	88	74	19%	•
Admits	10	10	0%	
Discharges	5	6	-17%	•
Service Hours	1,212	942	29%	•

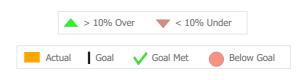
Data Submission Quality



Data Submitted to DMHAS by Month

		Jul	Aug	Sep	% Months Submitted	
Admissions					100%	
Discharges					100%	
Services					100%	
	1	or mo	re Record	s Sub	mitted to DMHAS	

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	Treatment Completed Successfully		0	0%	50%	46%	-50%
	Dogovom						
	Recovery						
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	Employed		14	16%	30%	22%	-14%
	Social Support		36	41%	60%	62%	-19%
	Stable Living Situation		54	61%	95%	79%	-34%
	Improved/Maintained Axis V GAF Score		5	7%	75%	42%	-68%
	Service Utilization						
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
/	Clients Receiving Services		78	94%	90%	74%	4%
	Service Engagement						
	Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
/	2 or more Services within 30 days		8	80%	75%	78%	5%



^{*} State Avg based on 89 Active Standard Outpatient Programs