Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard

Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

Provider Activity





Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction			
Medicati	on Assisted Treatment	574	53.9%
	Case Management	132	12.4%
	Outpatient	105	9.9%
	Residential Services	69	6.5%
	PHP	62	5.8%
	Recovery Support	56	5.3%
	IOP	34	3.2%
Mental Health	1		
	Case Management	33	3.1%

Consumer Satisfaction Survey (Based on 387 FY19 Surveys)



Client Demographics

Ago		0/	Chata A	Gender	44	%	Ctata Ava
Age	#	%	State Avg	Gender	#	%0	State Avg
18-25	29	3%	9%	Male Male	571	67%	59%
26-34	182	21%	22%	Female	281	33%	41%
35-44	268	32%	▲ 21%	Transgender			0%
45-54	188	22%	20%				
55-64	148	17%	20%				
65+	35	4%	7%	Race	#	%	State Avg
-				Other 📙	360	42%	1 3%
Ethnicity	#	%	State Avg	White/Caucasian	359	42%	▼ 64%
Non-Hispanic	472	55%	▼ 71%	Black/African American	122	14%	16%
Hisp-Puerto Rican	312	37%	12 %	Unknown	6	1%	5%
Hispanic-Other	57	7%	7%	Am. Indian/Native Alaskan	4	0%	1%
Hispanic-Mexican	6	1%	1%	Asian	1	0%	1%
				Multiple Races	1	0%	1%
Unknown	6	1%	9%	Hawaiian/Other Pacific Islander	1	0%	0%
Hispanic-Cuban	1	0%	0%	,			
	Unique (Clients	State Avg	▲ > 10% Over State Avg	> 10% (Inder St	ate Avg

Areyto Apts PILOTS Dev.124-551

Chemical Abuse Services Agency (CASA)

Mental Health - Case Management - Supportive Housing - Development

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	22	21	5%	
Admits	2	1	100%	•
Discharges	2	1	100%	•
Service Hours	110	138	-20%	•

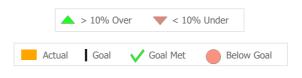
Recovery

/	Clients Receiving Services		18	90%	90%	92%	0%	
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Service Utilization							
	Stable Living Situation		7	32%	85%	88%	-53%	_
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	99%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	79%

	Jul	Aug	Sep	% Months Submitted
Admissions				33%
Discharges				33%
Services				100%
	1 or mo	re Recor	ds Sub	mitted to DMHAS



^{*} State Avg based on 66 Active Supportive Housing – Development Programs

CASA Harrison Pilots 989732

Chemical Abuse Services Agency (CASA)

Mental Health - Case Management - Supportive Housing - Development

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

90%

92%

10%

Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

100%

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	7	6	17%	•
Admits	1	-		
Discharges	-	-		
Service Hours	25	24	5%	

Recovery

Clients Receiving Services

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
/	Stable Living Situation		6	86%	85%	88%	1%
	Service Utilization						
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	99%
On-Time Periodic	Actual	State Avg
6 Month Updates	83%	79%

	33%
	0%
	100%



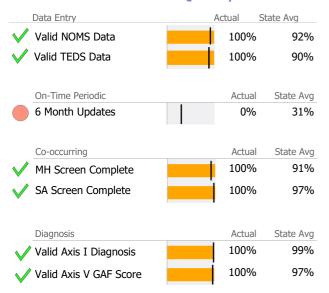
^{*} State Avg based on 66 Active Supportive Housing – Development Programs

Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	10	7	43%	•
Admits	4	4	0%	
Discharges	6	2	200%	•
Service Hours	47	13		

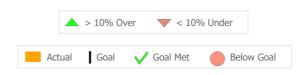
Data Submission Quality



Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted		
Admissions				100%		
Discharges				100%		
Services				100%		
	1 or more Records Submitted to DMHAS					





^{*} State Avg based on 113 Active Standard Outpatient Programs

Casa Hostos Intermediate Res

Chemical Abuse Services Agency (CASA)

Addiction - Residential Services - Transitional/Halfway House 3.1

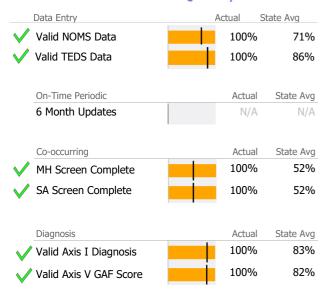
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

Program Activity

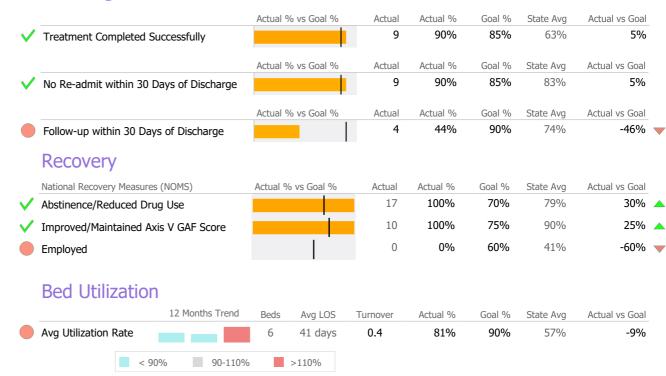
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	17	14	21%	•
Admits	15	12	25%	•
Discharges	10	10	0%	
Bed Days	446	460	-3%	

Data Submission Quality



Data Submitted to DMHAS by Month

		Jul	Aug	Sep	% Months Submitted
Admissions	5				100%
Discharges	5				100%
1 or more Records Submitted to DMHAS					





^{*} State Avg based on 9 Active Transitional/Halfway House 3.1 Programs

Casa Hostos PHP

Chemical Abuse Services Agency (CASA)

Addiction - PHP - Partial Hospitalization Services

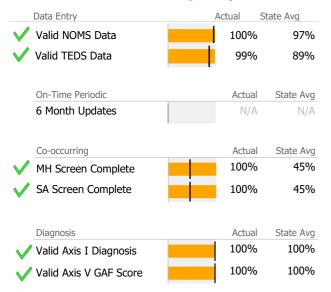
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	36	28	29% 🔺
Admits	24	20	20% 🔺
Discharges	22	18	22% 🔺
Service Hours	244	123	99% 🔺
Social Rehab/PHP/IOP Days	217	17	1176%

Data Submission Quality



Data Submitted to DMHAS by Month

	Jı	ıl Au	g Sep	% Months Submitted		
Admissions				100%		
Discharges				100%		
Services				100%		
1 or more Records Submitted to DMHAS						

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
T	reatment Completed Successfully		5	23%	50%	46%	-27%	
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
N	lo Re-admit within 30 Days of Discharge		17	77%	85%	86%	-8%	
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
- Fe	ollow-up within 30 Days of Discharge		4	80%	90%	47%	-10%	
R	Recovery							
Na	ational Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Se	elf Help		20	54%	60%	63%	-6%	
St	table Living Situation		32	86%	95%	89%	-9%	
Er	mployed		8	22%	50%	21%	-28%	
In	nproved/Maintained Axis V GAF Score		7	32%	75%	57%	-43%	
S	Service Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ CI	lients Receiving Services		15	100%	90%	100%	10%	



^{*} State Avg based on 12 Active Partial Hospitalization Services Programs

Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

Program Activity

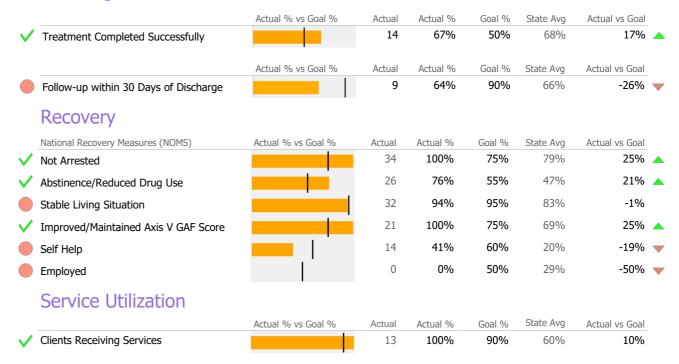
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	34	34	0%	
Admits	20	21	-5%	
Discharges	21	22	-5%	
Service Hours	18	10	84%	•
Social Rehab/PHP/IOP Days	325	304	7%	

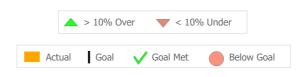
Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	95%
✓ Valid TEDS Data	100%	97%
On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	0%
Co-occurring	Actua	State Avg
✓ MH Screen Complete	100%	89%
✓ SA Screen Complete	100%	89%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	100%
✓ Valid Axis V GAF Score	100%	100%

Data Submitted to DMHAS by Month

		Jul	Aug	Sep	% Months Submitted
Admissions	6				100%
Discharges	;				100%
Services					100%
		1 or mo	ore Recor	ds Subr	nitted to DMHAS





^{*} State Avg based on 49 Active Standard IOP Programs

CASA Lat. Outr. 989296

Chemical Abuse Services Agency (CASA)

Addiction - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	74	25	196%	•
Admits	27	25	8%	
Discharges	43	5	760%	•
Service Hours	139	121	14%	•

Service Engagement



	Jul Aug	Sep % Months Submitted	_
Admissions		100%	1
Discharges		100%	1
Services		67%	ı
	1 or more Record	ds Submitted to DMHAS	



^{*} State Avg based on 19 Active Outreach & Engagement Programs

Addiction - Medication Assisted Treatment - Methadone Maintenance

Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

Program Activity

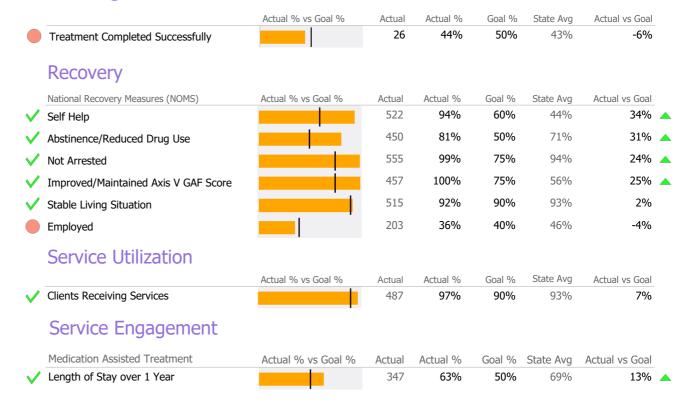
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	554	538	3%	
Admits	80	92	-13%	•
Discharges	59	85	-31%	•
Service Hours	1,239	1,177	5%	

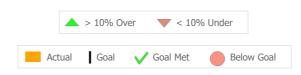
Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	99%
✓ Valid TEDS Data	100%	100%
On-Time Periodic	Actua	I State Avg
6 Month Updates	96%	88%
Co-occurring	Actua	I State Avg
✓ MH Screen Complete	100%	98%
✓ SA Screen Complete	100%	98%
Diagnosis	Actua	State Avg
✓ Valid Axis I Diagnosis	100%	99%
✓ Valid Axis V GAF Score	100%	99%

Data Submitted to DMHAS by Month

		Jul	Aug	Sep	% Months Submitted
Admissions	5				100%
Discharges					100%
Services					100%
	1	or mor	e Record	ls Subm	nitted to DMHAS





^{*} State Avg based on 35 Active Methadone Maintenance Programs

CASA MAAS OP NonMethMn 989202

Chemical Abuse Services Agency (CASA)

Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

Program Activity

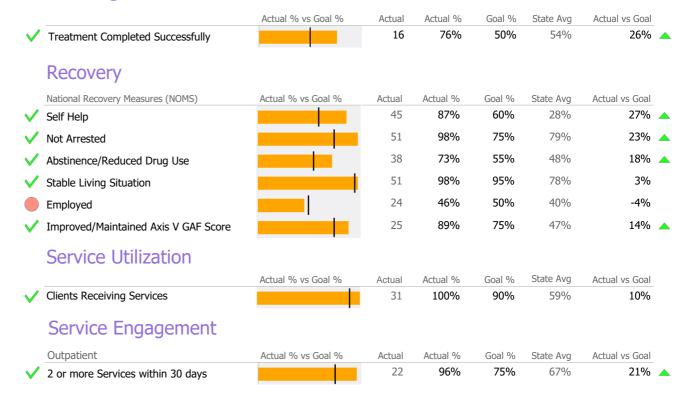
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	52	64	-19%	•
Admits	23	30	-23%	•
Discharges	21	23	-9%	
Service Hours	331	366	-10%	

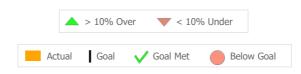
Data Submission Quality

Data Entry	Ac	tual	State Avg
✓ Valid NOMS Data		100%	92%
✓ Valid TEDS Data		100%	90%
On-Time Periodic		Actua	l State Avg
✓ 6 Month Updates		57%	31%
Co-occurring		Actua	l State Avg
✓ MH Screen Complete		100%	91%
✓ SA Screen Complete		100%	97%
Diagnosis		Actua	l State Avg
Valid Axis I Diagnosis		100%	99%
✓ Valid Axis V GAF Score		100%	97%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%
	1 or mo	re Recor	ds Subn	mitted to DMHAS





^{*} State Avg based on 113 Active Standard Outpatient Programs

CASA MAAS PH 989301

Chemical Abuse Services Agency (CASA)

Addiction - PHP - Partial Hospitalization Services

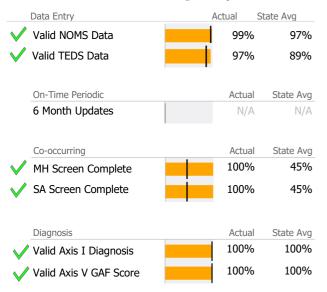
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

Program Activity

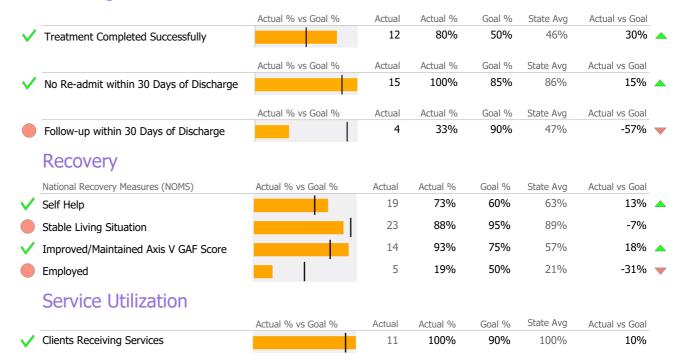
Measure	Actual	1 Yr Ago	Variance %
Unique Clients	26	35	-26% ▼
Admits	13	18	-28% ▼
Discharges	15	23	-35% ▼
Service Hours	139	166	-16% 🔻
Social Rehab/PHP/IOP Days	405	459	-12% ▼

Data Submission Quality



Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted	
Admissions				100%	
Discharges				100%	
Services				100%	
	1 or m	ore Record	ls Sul	omitted to DMHAS	





^{*} State Avg based on 12 Active Partial Hospitalization Services Programs

CASA Recovery PILOTS 989255

Chemical Abuse Services Agency (CASA)

Mental Health - Case Management - Supportive Housing - Development

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	4	3	33%	•
Admits	-	1	-100%	•
Discharges	-	1	-100%	•
Service Hours	_	_		

Data Submission Quality

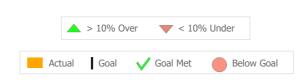
Data Entry	Actual	State Avg
Valid NOMS Data	N/A	99%
On-Time Periodic	Actua	l State Avg
6 Month Updates	0%	79%

Data Submitted to DMHAS by Month

		Jul	Aug	Sep	% Months Submitted
Admissions	5				0%
Discharges	6				0%
Services					0%
		1 or mo	re Recor	ds Subr	nitted to DMHAS

Recovery





^{*} State Avg based on 66 Active Supportive Housing - Development Programs

CASA Res Intensive 989601

Chemical Abuse Services Agency (CASA)

Addiction - Residential Services - SA Intensive Res. Rehabilitation 3.7

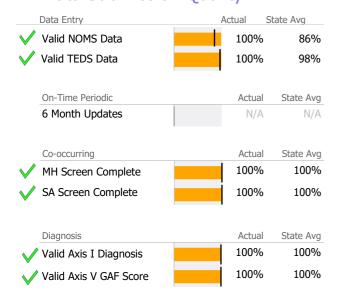
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

Program Activity

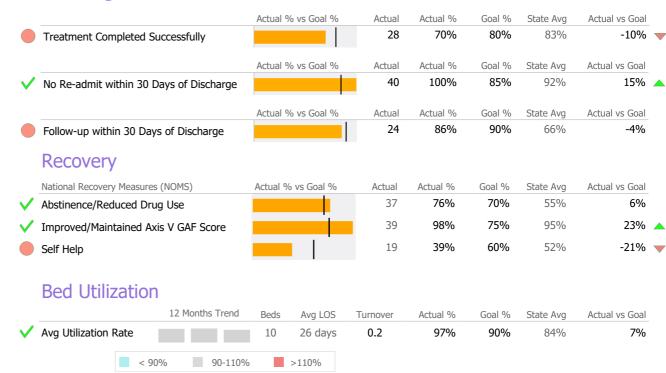
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	49	35	40%	•
Admits	38	26	46%	•
Discharges	40	31	29%	•
Bed Days	895	700	28%	•

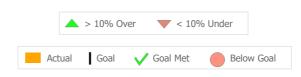
Data Submission Quality



Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
	1 or mo	re Recor	ds Subr	nitted to DMHAS





^{*} State Avg based on 9 Active SA Intensive Res. Rehabilitation 3.7 Programs

HIV/AIDS House

Chemical Abuse Services Agency (CASA)

Addiction - Residential Services - AIDS Residential

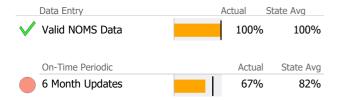
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	9	10	-10%	
Admits	2	3	-33%	•
Discharges	-	1	-100%	•
Bed Days	726	680	7%	

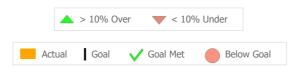
Data Submission Quality



Data Submitted to DMHAS by Month

	Jul Au	g Sep % Months Submitted	101
Admissions		33%	
Discharges		0%	
	1 or more Re	ecords Submitted to DMHAS	

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	85%	25%	N/A
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up within 30 Days of Discharge		N/A	N/A	90%	100%	N/A
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Self Help		5	56%	60%	85%	-4%
Bed Utilization 12 Months Trend	Beds Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate	10 226 days	1.1	79%	90%	84%	-11%
< 90% 90-110%	>110%					



^{*} State Avg based on 3 Active AIDS Residential Programs

Latino Outreach - New Haven

Chemical Abuse Services Agency (CASA)

Addiction - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	34	77	-56%	•
Admits	8	13	-38%	•
Discharges	22	24	-8%	
Service Hours	407	489	-17%	•

Service Engagement



	Jul	Aug	Sep % Mo	onths Submitted
Admissions				67%
Discharges				33%
Services				67%
	1 or mo	re Recor	ds Submitted to	D DMHAS



^{*} State Avg based on 19 Active Outreach & Engagement Programs

MAAS Community Outreach

Chemical Abuse Services Agency (CASA)

Addiction - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	_	_	

Data Submitted to DMHAS by Month Submitted Month Submitted

Admissions 0%

Discharges 0%

1 or more Records Submitted to DMHAS



> 10% Over

Actual Goal

< 10% Under</p>

Below Goal

✓ Goal Met

MAT - Naltrexone - Bridgeport

Chemical Abuse Services Agency (CASA)

Addiction - Medication Assisted Treatment - Naltrexone

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	_	_	

Data Submission Quality

Data Entry

Valid NOMS Data

Valid TEDS Data	N/A	100%
On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	13%
Co-occurring	Actual	State Avg
MH Screen Complete	N/A	97%
SA Screen Complete	N/A	100%

83%

Data Submitted to DMHAS by Month

	Jl	II A	ug	Sep	% Months Submitted
Admissions					0%
Discharges					0%
	1 or	more F	Record	s Subm	nitted to DMHAS

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	74%	N/A
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		N/A	N/A	55%	46%	-55%
Employed		N/A	N/A	50%	27%	-50%
Improved/Maintained Axis V GAF Score		N/A	N/A	75%	56%	-75% 🔻
Not Arrested		N/A	N/A	75%	82%	-75% 🔻
Self Help		N/A	N/A	60%	24%	-60% 🔷
Stable Living Situation		N/A	N/A	95%	82%	-95% 🔻



^{*} State Avg based on 7 Active Naltrexone Programs

Neuva Vida Arctic St OP 989204

Chemical Abuse Services Agency (CASA)

Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	24	19	26%	•
Admits	14	5	180%	•
Discharges	10	4	150%	•
Service Hours	159	130	23%	•

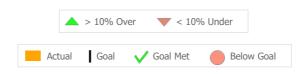
Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	92%
✓ Valid TEDS Data	100%	90%
On-Time Periodic	Actua	I State Avg
6 Month Updates	N/A	31%
Co-occurring	Actua	l State Avg
✓ MH Screen Complete	100%	91%
SA Screen Complete	100%	97%
Diagnosis	Actua	I State Avg
✓ Valid Axis I Diagnosis	100%	99%
✓ Valid Axis V GAF Score	100%	97%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%
	1 or mor	e Record	ds Sub	omitted to DMHAS

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Treatment Completed Successfully		4	40%	50%	54%	-10%	_
	Recovery							
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
/	Employed		22	92%	50%	40%	42%	4
/	Not Arrested		23	96%	75%	79%	21%	4
✓	Abstinence/Reduced Drug Use		16	67%	55%	48%	12%	4
✓	Stable Living Situation		24	100%	95%	78%	5%	
	Self Help		7	29%	60%	28%	-31%	_
/	Improved/Maintained Axis V GAF Score		8	80%	75%	47%	5%	
	Service Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
/	Clients Receiving Services		13	93%	90%	59%	3%	
	Service Engagement							
	Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	2 or more Services within 30 days		11	79%	75%	67%	4%	



^{*} State Avg based on 113 Active Standard Outpatient Programs

Program Activity

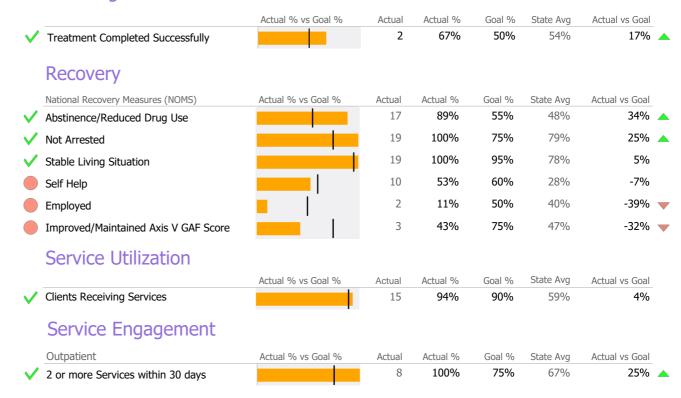
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	19	23	-17%	\blacksquare
Admits	8	10	-20%	•
Discharges	3	9	-67%	•
Service Hours	159	121	31%	•

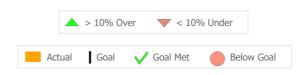
Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	6 92%
✓ Valid TEDS Data	98%	6 90%
0.7		
On-Time Periodic	Actua	l State Avg
✓ 6 Month Updates	75%	31%
Co-occurring	Actua	al State Avg
✓ MH Screen Complete	100%	6 91%
✓ SA Screen Complete	100%	6 97%
Diagnosis	Actua	al State Avg
✓ Valid Axis I Diagnosis	100%	6 99%
✓ Valid Axis V GAF Score	100%	6 97%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted				
Admissions				100%				
Discharges				67%				
Services				100%				
	1 or more Records Submitted to DMHAS							





^{*} State Avg based on 113 Active Standard Outpatient Programs

Recovery Coach - Meth

Chemical Abuse Services Agency (CASA)

Addiction - Recovery Support - Peer Based Mentoring

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	56	46	22%	•
Admits	10	33	-70%	•
Discharges	17	-		
Service Hours	56	68	-18%	•

Data	Jul	Aug	Sep	% Months Submitted	TOTTE
Admissions				100%	
Discharges				67%	
Services				100%	
	1 or mor	e Record	ls Sub	omitted to DMHAS	



^{*} State Avg based on 9 Active Peer Based Mentoring Programs

Recovery House

Chemical Abuse Services Agency (CASA)

Addiction - Residential Services - Recovery House

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	14	16	-13%	▼
Admits	11	9	22%	•
Discharges	10	11	-9%	
Bed Days	398	713	-44%	•

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
	1 or mo	re Record	ls Sub	omitted to DMHAS





^{*} State Avg based on 13 Active Recovery House Programs

Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	21	1	2000%	•
Admits	12	1	1100%	•
Discharges	14	1	1300%	•
Service Hours	7	_		

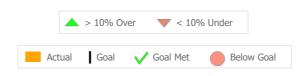
Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		100%	93%
✓ Valid TEDS Data		100%	97%
On-Time Periodic		Actua	l State Avg
6 Month Updates		N/A	37%
	•		
Co-occurring		Actua	I State Avg
✓ MH Screen Complete		100%	78%
SA Screen Complete		100%	92%
Diagnosis		Actua	State Avg
✓ Valid Axis I Diagnosis		100%	100%
✓ Valid Axis V GAF Score		100%	99%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%
	1 or n	nore Reco	ords Sub	omitted to DMHAS

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Treatment Completed Successfully		4	29%	50%	47%	-21%	
	Recovery							
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
/	Not Arrested		22	100%	75%	71%	25%	_
V	Abstinence/Reduced Drug Use		14	64%	55%	52%	9%	
V	Improved/Maintained Axis V GAF Score		13	93%	75%	44%	18%	
	Stable Living Situation		15	68%	95%	71%	-27%	
	Employed		1	5%	50%	31%	-45%	
	Self Help	<u> </u>	3	14%	60%	25%	-46%	
	Service Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Clients Receiving Services		2	25%	90%	57%	-65%	



^{*} State Avg based on 23 Active Buprenorphine Maintenance Programs

Urban Initiative Standard OP

Chemical Abuse Services Agency (CASA)

Addiction - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

Program Activity

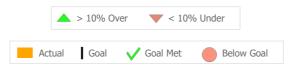
Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	_	-	

Data Submitted to DMHAS by Month Submitted Month Submitted

Admissions 0%

Discharges 0%

1 or more Records Submitted to DMHAS



^{*} State Avg based on 19 Active Outreach & Engagement Programs

Women's REACH Program

Chemical Abuse Services Agency (CASA)

Addiction - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

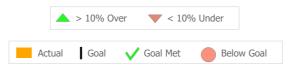
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	28		
Admits	12	-	
Discharges	14	-	
Service Hours	175	-	

Service Engagement



	Jul Aug	Sep % Months Submitted	J1 1C1 1		
Admissions		100%			
Discharges		67%			
Services		100%			
1 or more Records Submitted to DMHAS					



^{*} State Avg based on 19 Active Outreach & Engagement Programs