#### **Charlotte Hungerford Hospital**

Torrington, CT

Connecticut Dept of Mental Health and Addiction Services Provider Quality Dashboard

Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

# **Provider Activity**

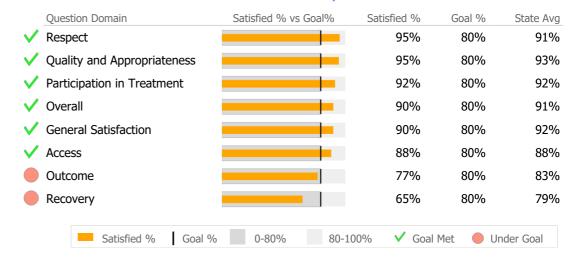




## Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Mental Health</b>	1		
	Outpatient	2,154	87.9%
	Case Management	190	7.8%
Addiction			
	Case Management	106	4.3%

#### Consumer Satisfaction Survey (Based on 194 FY19 Surveys)



#### **Client Demographics**

Age		#	%	State Avg	Gender		#	%	State Avg
18-25		199	8%	9%	Female		1,472	61%	<b>41</b> %
26-34	1	396	16%	22%	Male		944	39%	<b>▼</b> 59%
35-44		420	17%	21%	Transgender				0%
45-54	1	497	21%	20%					
55-64	1	538	22%	20%					
65+		364	15%	7%	Race		#	%	State Avg
					White/Caucasian		2,234	92%	<b>▲</b> 64%
<b>Ethnicity</b>		#	%	State Avg	Other		82	3%	13%
Non-Hispanic		2,249	93%	<b>▲</b> 71%	Black/African American		51	2%	<b>▼</b> 16%
Unknown	•	79	3%	9%	Unknown		34	1%	5%
Hispanic-Other		75	3%	7%	Asian		7	0%	1%
Hisp-Puerto Rican		13	1%	<b>▼</b> 12%	Am. Indian/Native Alaskan		5	0%	1%
				•	Multiple Races		4	0%	1%
Hispanic-Cuban		1	0%	0%	Hawaiian/Other Pacific Islander				0%
Hispanic-Mexican				1%					
		Jnique C	lients	State Avg	▲ > 10% Over State Avg	▼ :	> 10% U	Inder S	tate Avg

#### **Addiction Case Management - Torrington**

Charlotte Hungerford Hospital

Addiction - Case Management - Standard Case Management

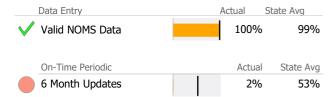
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

## **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	106	75	41%	•
Admits	21	32	-34%	•
Discharges	-	21	-100%	•
Service Hours	12	45	-74%	•

## **Data Submission Quality**

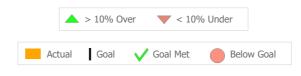


# Data Submitted to DMHAS by Month



#### **Discharge Outcomes**

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Treatment Completed Successfully		N/A	N/A	50%	79%	N/A	
Recovery							
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Employed		13	12%	20%	27%	-8%	
Stable Living Situation		60	57%	80%	84%	-23%	
Self Help		21	20%	60%	66%	-40%	
Service Utilization							
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Clients Receiving Services		21	20%	90%	76%	-70%	



<sup>\*</sup> State Avg based on 8 Active Standard Case Management Programs

#### MH Svs to the Homeless 503294

Charlotte Hungerford Hospital

Mental Health - Case Management - Outreach & Engagement

## Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

# **Program Activity**

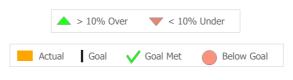
Measure	Actual	1 Yr Ago	Variance %
Unique Clients	190	192	-1%
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

# Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
at least 1 Service within 180 days		0	0%	50%	96%	-50%	

# Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%
Services				0%
	1 or mo	re Recor	ds Subr	mitted to DMHAS



<sup>\*</sup> State Avg based on 45 Active Outreach & Engagement Programs

#### Outpatient 503-210

Charlotte Hungerford Hospital

Mental Health - Outpatient - Standard Outpatient

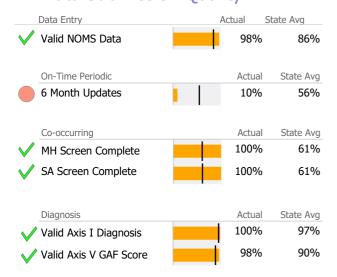
## Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

## **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	2,154	1,838	17%	•
Admits	52	44	18%	•
Discharges	32	28	14%	•
Service Hours	1,279	1,223	5%	

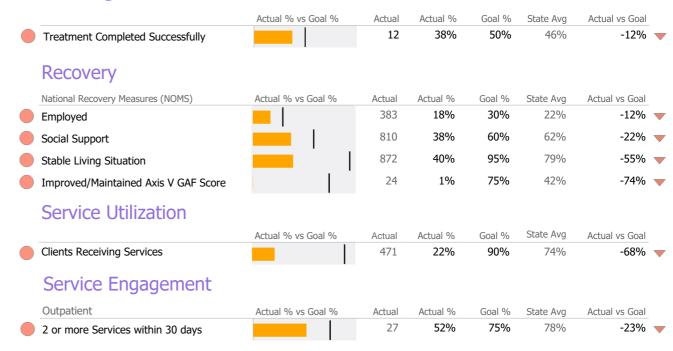
# **Data Submission Quality**

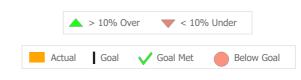


#### Data Submitted to DMHAS by Month

Data		Jul	Aug	Sep	% Months Submitted		
Admissions					100%		
Discharges					100%		
Services					100%		
1 or more Records Submitted to DMHAS							

#### Discharge Outcomes





<sup>\*</sup> State Avg based on 89 Active Standard Outpatient Programs