

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	1,037	1,006	3%
	Admits	415	297	40% ▲
	Discharges	320	345	-7%
	Service Hours	1,440	1,661	-13% ▼
	Bed Days	9,128	9,752	-6%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey

(Based on 887 FY19 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		95%	80%	92%
✓ Quality and Appropriateness		95%	80%	93%
✓ Overall		94%	80%	91%
✓ General Satisfaction		94%	80%	92%
✓ Respect		93%	80%	91%
✓ Access		88%	80%	88%
✓ Outcome		86%	80%	83%
✓ Recovery		81%	80%	79%

Satisfied % | Goal % 0-80% 80-100% ✓ Goal Met ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Outpatient	567	52.3%
	Residential Services	242	22.3%
	Employment Services	86	7.9%
	Recovery Support	86	7.9%
Mental Health	Case Management	88	8.1%
	Employment Services	15	1.4%

Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	64	6%	9%	Male	601	58%	59%
26-34	274	26%	22%	Female	436	42%	41%
35-44	313	30%	21%	Transgender			0%
45-54	236	23%	20%				
55-64	130	13%	20%				
65+	20	2%	7%				
Ethnicity	#	%	State Avg	Race	#	%	State Avg
Non-Hispanic	869	84%	▲ 71%	White/Caucasian	642	62%	64%
Hisp-Puerto Rican	113	11%	12%	Black/African American	227	22%	16%
Hispanic-Other	45	4%	7%	Other	153	15%	13%
Unknown	7	1%	9%	Am. Indian/Native Alaskan	4	0%	1%
Hispanic-Cuban	2	0%	0%	Multiple Races	4	0%	1%
Hispanic-Mexican	1	0%	1%	Hawaiian/Other Pacific Islander	3	0%	0%
				Asian	2	0%	1%
				Unknown	2	0%	5%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

1 Long Wharf-Voc Rehab 780270

APT Foundation Inc

Addiction - Employment Services - Employment Services

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	86	85	1%
Admits	28	42	-33% ▼
Discharges	38	35	9%
Service Hours	211	210	0%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		35	41%	35%	27%	6%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		40	67%	90%	52%	-23% ▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		75%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		28%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 14 Active Employment Services Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	21	29	-28% ▼
Admits	11	15	-27% ▼
Discharges	10	16	-38% ▼
Bed Days	993	1,029	-3%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	83%
Valid TEDS Data	99%	90%
On-Time Periodic		
6 Month Updates	0%	0%
Co-occurring		
MH Screen Complete	73%	77%
SA Screen Complete	73%	78%
Diagnosis		
Valid Axis I Diagnosis	100%	98%
Valid Axis V GAF Score	100%	96%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		8	80%	70%	76%	10% ▲
● No Re-admit within 30 Days of Discharge		8	80%	85%	90%	-5%
✓ Follow-up within 30 Days of Discharge		8	100%	90%	72%	10%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Abstinence/Reduced Drug Use		9	43%	70%	64%	-27% ▼
● Improved/Maintained Axis V GAF Score		9	82%	95%	78%	-13% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		15	109 days	0.7	72%	90%	99%	-18% ▼

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

Legend: 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 28 Active Intermediate/Long Term Res.Tx 3.5 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	4	4	0%
Admits	2	3	-33% ▼
Discharges	3	-	
Bed Days	115	275	-58% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	83%
Valid TEDS Data	100%	90%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	0%

Co-occurring	Actual	State Avg
MH Screen Complete	50%	77%
SA Screen Complete	50%	78%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	98%
Valid Axis V GAF Score	100%	96%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		3	100%	70%	76%	30% ▲
● No Re-admit within 30 Days of Discharge		2	67%	85%	90%	-18% ▼
✓ Follow-up within 30 Days of Discharge		3	100%	90%	72%	10%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		3	75%	70%	64%	5%
✓ Improved/Maintained Axis V GAF Score		3	100%	95%	78%	5%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		3	115 days	0.8	42%	90%	99%	-48% ▼

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				67%
Discharges				67%

Legend: 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 28 Active Intermediate/Long Term Res.Tx 3.5 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	109	86	27% ▲
Admits	72	49	47% ▲
Discharges	67	49	37% ▲
Bed Days	3,857	3,588	7%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	83%
Valid TEDS Data	98%	90%

On-Time Periodic	Actual	State Avg
6 Month Updates	0%	0%

Co-occurring	Actual	State Avg
MH Screen Complete	93%	77%
SA Screen Complete	94%	78%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	98%
Valid Axis V GAF Score	100%	96%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		50	75%	70%	76%	5%
✓ No Re-admit within 30 Days of Discharge		59	88%	85%	90%	3%
● Follow-up within 30 Days of Discharge		42	84%	90%	72%	-6%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Abstinence/Reduced Drug Use		64	58%	70%	64%	-12% ▼
● Improved/Maintained Axis V GAF Score		63	91%	95%	78%	-4%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		41	71 days	0.4	102%	90%	99%	12% ▲

Legend: ■ < 90% ■ 90-110% ■ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

Legend: 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 28 Active Intermediate/Long Term Res.Tx 3.5 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	113	117	-3%
Admits	72	64	13% ▲
Discharges	71	64	11% ▲
Bed Days	4,163	4,860	-14% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	83%
Valid TEDS Data	99%	90%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	0%

Co-occurring	Actual	State Avg
MH Screen Complete	93%	77%
SA Screen Complete	94%	78%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	98%
Valid Axis V GAF Score	100%	96%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		60	85%	70%	76%	15% ▲
✓ No Re-admit within 30 Days of Discharge		65	92%	85%	90%	7%
○ Follow-up within 30 Days of Discharge		46	77%	90%	72%	-13% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		83	72%	70%	64%	2%
✓ Improved/Maintained Axis V GAF Score		68	96%	95%	78%	1%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		49	69 days	0.4	92%	90%	99%	2%

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

Legend: 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

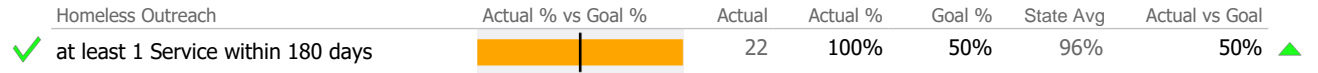
Actual | Goal ✓ Goal Met ○ Below Goal

* State Avg based on 28 Active Intermediate/Long Term Res.Tx 3.5 Programs

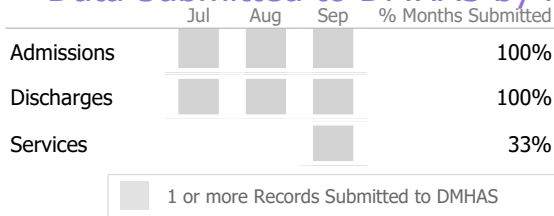
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	88	29	203% ▲
Admits	23	7	229% ▲
Discharges	13	1	1200% ▲
Service Hours	-	-	

Service Engagement



Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 45 Active Outreach & Engagement Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	10	14	-29% ▼
Admits	1	4	-75% ▼
Discharges	3	4	-25% ▼
Service Hours	33	51	-36% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		3	30%	35%	43%	-5%

Service Utilization

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		8	100%	90%	92%	10%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		85%

On-Time Periodic	Actual	State Avg
6 Month Updates		95%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				33%
Discharges				67%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under


* State Avg based on 42 Active Employment Services Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%

 1 or more Records Submitted to DMHAS

 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 0 Active Integrated Primary Care Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	567	597	-5%
Admits	117	109	7%
Discharges	115	169	-32% ▼
Service Hours	1,171	1,323	-12% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	92%
Valid TEDS Data	97%	90%
On-Time Periodic		
6 Month Updates	54%	31%
Co-occurring		
MH Screen Complete	92%	91%
SA Screen Complete	92%	97%
Diagnosis		
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	97%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		47	41%	50%	54%	-9%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		566	99%	75%	79%	24% ▲
Abstinence/Reduced Drug Use		413	72%	55%	48%	17% ▲
Stable Living Situation		542	95%	95%	78%	0%
Employed		256	45%	50%	40%	-5%
Self Help		200	35%	60%	28%	-25% ▼
Improved/Maintained Axis V GAF Score		114	27%	75%	47%	-48% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		297	65%	90%	59%	-25% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		22	19%	75%	67%	-56% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 113 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	71	78	-9%
Admits	43	42	2%
Discharges	32	46	-30% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	90%	99%
Valid TEDS Data	96%	100%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	88%

Co-occurring	Actual	State Avg
MH Screen Complete	95%	98%
SA Screen Complete	93%	98%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	99%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions	█	█	█	100%
Discharges	█	█	█	100%

█ 1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		32	100%	50%	43%	50% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		47	66%	50%	71%	16% ▲
✓ Self Help		43	61%	60%	44%	1%
● Stable Living Situation		55	77%	90%	93%	-13% ▼
● Not Arrested		34	48%	75%	94%	-27% ▼
✓ Improved/Maintained Axis V GAF Score		32	86%	75%	56%	11% ▲
● Employed		5	7%	40%	46%	-33% ▼

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Length of Stay over 1 Year		2	3%	50%	69%	-47% ▼

▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 35 Active Methadone Maintenance Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	5	13	-62% ▼
Admits	3	4	-25% ▼
Discharges	-	7	-100% ▼
Service Hours	26	77	-67% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		2	40%	35%	43%	5%

Service Utilization

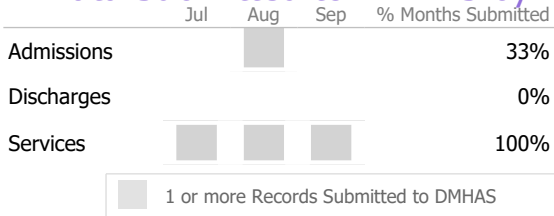
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		5	100%	90%	92%	10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		85%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		95%

Data Submitted to DMHAS by Month




▲ > 10% Over ▼ < 10% Under

* State Avg based on 42 Active Employment Services Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	34		
Admits	34	-	
Discharges	-	-	

Data Submission Quality


Data Entry	Actual	State Avg
Valid TEDS Data		N/A

Co-occurring	Actual	State Avg
✓ MH Screen Complete	 74%	71%
SA Screen Complete	 76%	85%

Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	 100%	3%
✓ Valid Axis V GAF Score	 100%	3%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				67%
Discharges				0%

 1 or more Records Submitted to DMHAS

 > 10% Over  < 10% Under


 Actual |  Goal  Goal Met  Below Goal

* State Avg based on 9 Active Peer Based Mentoring Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	52		
Admits	52	-	
Discharges	-	-	

Data Submission Quality


Data Entry	Actual	State Avg
Valid TEDS Data		N/A

Co-occurring	Actual	State Avg
✓ MH Screen Complete		71%
✓ SA Screen Complete		85%

Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis		3%
✓ Valid Axis V GAF Score		3%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				67%
Discharges				0%

 1 or more Records Submitted to DMHAS

 > 10% Over  < 10% Under

 Actual |  Goal  Goal Met  Below Goal

* State Avg based on 9 Active Peer Based Mentoring Programs