Provider Activity

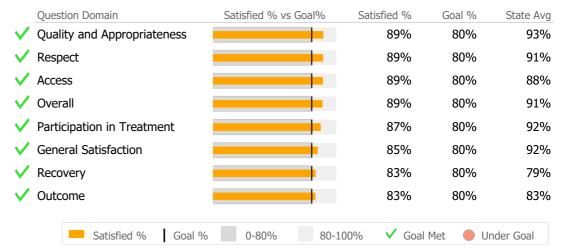




Clients by Level of Care

Program Type	Program Type Level of Care Type			
Mental Healtl				
	Employment Services		174	70.4%
	Residential Services		73	29.6%

Consumer Satisfaction Survey (Based on 133 FY19 Surveys)



Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	33	14%	9%	Male	134	57%	59%
26-34	65	28%	22%	Female	102	43%	41%
35-44	31	13%	21%	Transgender			0%
45-54	59	25%	20%				
55-64	39	17%	20%				
65+ <mark> </mark>	9	4%	7%	Race	#	9/0	State Avg
				White/Caucasian	160	70%	64%
Ethnicity	#	%	State Avg	Other	30	13%	13%
Non-Hispanic	208	88%	▲ 71%	Black/African American	28	12%	16%
Hispanic-Other	18	8%	7%	Asian		7 3%	1%
Hisp-Puerto Rican	7	3%	12%	Multiple Races	:	1%	1%
	2	1%	1%	Am. Indian/Native Alaskan		1%	1%
Hispanic-Mexican				Hawaiian/Other Pacific Islander			0%
Unknown	1	0%	9%	Unknown			5%
Hispanic-Cuban			0%				
	Unique C	Clients	State Avg	> 10% Over State Avg	> 10%	Under S	tate Avg

Beecher House ABI/TBI - 165

Ability Beyond

Mental Health - Residential Services - Group Home

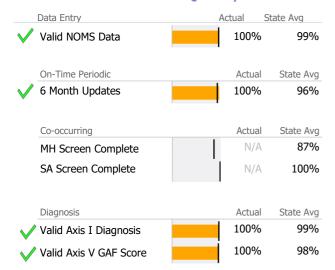
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	5	4	25% 🔺	
Admits	-	-		
Discharges	-	-		
Bed Days	460	368	25% 🔺	

Data Submission Quality



Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%
	1 or mo	re Record	ds Sub	mitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	80%	89%	N/A
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
No Re-admit within 30 Days of Discharge		N/A	N/A	85%	89%	N/A
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up within 30 Days of Discharge		N/A	N/A	90%	84%	N/A

Recovery

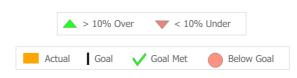


Bed Utilization

< 90%



>110%



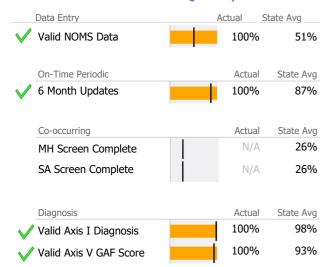
90-110%

^{*} State Avg based on 24 Active Group Home Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	3	3	0%
Admits	-	-	
Discharges	-	-	
Bed Days	276	276	0%

Data Submission Quality



Data Submitted to DMHAS by Month

		Jul	Aug	Sep	% Months Submitted
Admission	S				0%
Discharges	5				0%
		1 or mo	re Recor	ds Subr	mitted to DMHAS

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Treatment Completed Successfully		N/A	N/A	60%	63%	N/A	
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Follow-up within 30 Days of Discharge		N/A	N/A	90%	76%	N/A	
	Recovery							
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
/	Social Support		3	100%	60%	82%	40%	^
V	Stable Living Situation		3	100%	95%	91%	5%	
	Employed		0	0%	25%	10%	-25%	_
	Improved/Maintained Axis V GAF Score		1	33%	95%	58%	-62%	_
	Bed Utilization							
	12 Months Trend	Beds Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	
V	Avg Utilization Rate	3 917 days	1.0	100%	90%	92%	10%	
	< 90% 90-110%	>110%						



^{*} State Avg based on 80 Active Supervised Apartments Programs

Employment Svs (YAS)

Ability Beyond

Mental Health - Employment Services - Employment Services

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	4	4	0%	
Admits	-	2	-100%	7
Discharges	1	1	0%	
Service Hours	48	11		

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	% 85%
On-Time Periodic	Actua	al State Avg
6 Month Updates	100%	6 95%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				33%
Services				100%

	Recovery						
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Employed		3	75%	35%	43%	40%
	Service Utilization						
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
/	Clients Receiving Services		3	100%	90%	92%	10%



^{*} State Avg based on 42 Active Employment Services Programs

Employment Svs Reg 1 - 271 (Norwalk)

Ability Beyond

Mental Health - Employment Services - Employment Services

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	66	63	5%	
Admits	11	10	10%	
Discharges	10	6	67%	•
Service Hours	340	317	7%	

Recovery

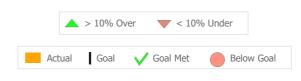
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
/	Employed		33	50%	35%	43%	15%
	Service Utilization						
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
/	Clients Receiving Services		57	100%	90%	92%	10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	1000	% 85%
On-Time Periodic	Actu	al State Avg
6 Month Updates	1000	% 95%

Data Submitted to DMHAS by Month





^{*} State Avg based on 42 Active Employment Services Programs

Employment Svs Reg 5 - 270 (Danbury)

Ability Beyond

Mental Health - Employment Services - Employment Services

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	104	99	5%	
Admits	19	26	-27%	•
Discharges	30	28	7%	
Service Hours	372	371	1%	

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	1000	% 85%
On-Time Periodic	Actu	al State Avg
6 Month Updates	1000	% 95%

Data Submitted to DMHAS by Month

		Jul	Aug	Sep	% Months Submitted		
Admissions					100%		
Discharges					100%		
Services					100%		
	1 or more Records Submitted to DMHAS						

Recovery National Recovery Measures (NOMS) Actual % vs Goal % Actual % Goal % State Avg Actual vs Goal Actual Employed 57 55% 35% 43% 20% 🔺 Service Utilization State Avg Actual % vs Goal % Actual Actual % Goal % Actual vs Goal Clients Receiving Services 75 97% 90% 92% 7%



^{*} State Avg based on 42 Active Employment Services Programs

Fiduciary for Temp Housing Prog (THP) 252

Ability Beyond

Mental Health - Other - Fiduciary

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%
	1 or m	nore Reco	ords Sub	mitted to DMHAS

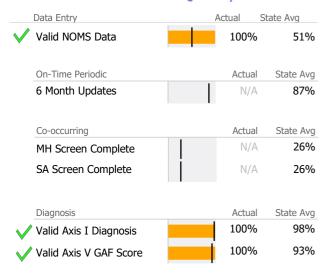


^{*} State Avg based on 5 Active Fiduciary Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1	3	-67% ▼
Admits	-	-	
Discharges	1	-	
Bed Days	59	186	-68% ▼

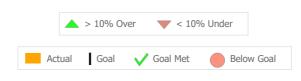
Data Submission Quality



Data Submitted to DMHAS by Month







^{*} State Avg based on 80 Active Supervised Apartments Programs

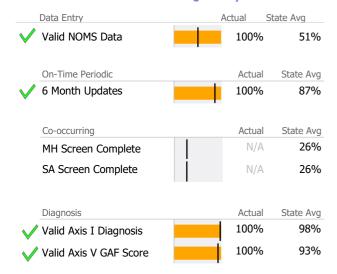
Ability Beyond

Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	9	7	29%	•
Admits	-	2	-100%	•
Discharges	-	-		
Bed Days	828	600	38%	•

Data Submission Quality



Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%
	1 or mo	re Recor	rds Subr	nitted to DMHAS

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	Treatment Completed Successfully		N/A	N/A	60%	63%	N/A
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	Follow-up within 30 Days of Discharge		N/A	N/A	90%	76%	N/A
	Recovery						
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
V	Social Support		9	100%	60%	82%	40%
V	Stable Living Situation		9	100%	95%	91%	5%
	Employed		0	0%	25%	10%	-25%
	Improved/Maintained Axis V GAF Score		4	44%	95%	58%	-51%
	Bed Utilization						
	12 Months Trend	Beds Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
V	Avg Utilization Rate	9 722 days	1.0	100%	90%	92%	10%
	< 90% 90-110%	>110%					



^{*} State Avg based on 80 Active Supervised Apartments Programs

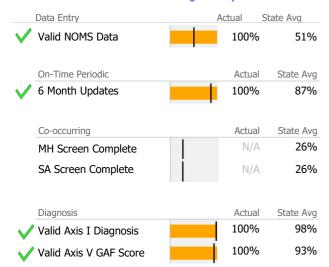
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	4	4	0%
Admits	-	-	
Discharges	-	-	
Bed Davs	368	368	0%

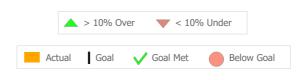
Data Submission Quality



Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%
1 or more Records Submitted to DMHAS				

		Actual % vs Goal	% Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Treatment Completed Successfully		N/A	N/A	60%	63%	N/A	
		Actual % vs Goal (% Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Follow-up within 30 Days of Discharge		N/A	N/A	90%	76%	N/A	
	Recovery							
	National Recovery Measures (NOMS)	Actual % vs Goal %	% Actual	Actual %	Goal %	State Avg	Actual vs Goal	
V	Social Support		4	100%	60%	82%	40%	
V	Stable Living Situation	·	4	100%	95%	91%	5%	
	Improved/Maintained Axis V GAF Score		3	75%	95%	58%	-20%	
	Employed		0	0%	25%	10%	-25%	
	Bed Utilization							
	12 Months Trend	Beds Avg LOS	S Turnover	Actual %	Goal %	State Avg	Actual vs Goal	
\	Avg Utilization Rate	4 726 day	ys 1.0	100%	90%	92%	10%	
	< 90% 90-110%	>110%						



^{*} State Avg based on 80 Active Supervised Apartments Programs

Sheffield Apartments #1 YAS - 172

Ability Beyond

Mental Health - Residential Services - Supervised Apartments

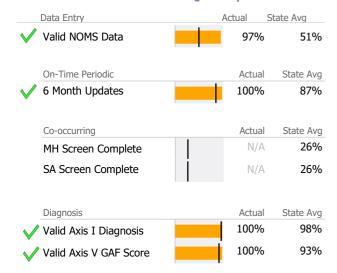
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	7	7	0%
Admits	-	-	
Discharges	-	-	
Bed Days	644	644	0%

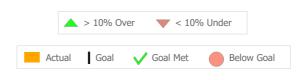
Data Submission Quality



Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%
	1 or mo	re Recor	ds Subr	nitted to DMHAS

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Treatment Completed Successfully		N/A	N/A	60%	63%	N/A	
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Follow-up within 30 Days of Discharge		N/A	N/A	90%	76%	N/A	
	Recovery							
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
V	Social Support		6	86%	60%	82%	26%	
V	Stable Living Situation		7	100%	95%	91%	5%	
	Improved/Maintained Axis V GAF Score		6	86%	95%	58%	-9%	
	Employed		0	0%	25%	10%	-25%	
	Bed Utilization							
	12 Months Trend	Beds Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	
\	Avg Utilization Rate	7 816 days	1.0	100%	90%	92%	10%	
	< 90% 90-110%	>110%						

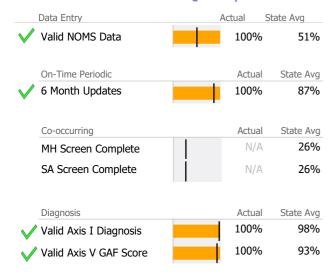


^{*} State Avg based on 80 Active Supervised Apartments Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	4	5	-20% ▼
Admits	-	-	
Discharges	1	-	
Bed Days	354	460	-23% ▼

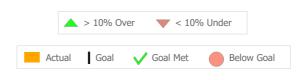
Data Submission Quality



Data Submitted to DMHAS by Month







^{*} State Avg based on 80 Active Supervised Apartments Programs

Mental Health - Residential Services - Supervised Apartments

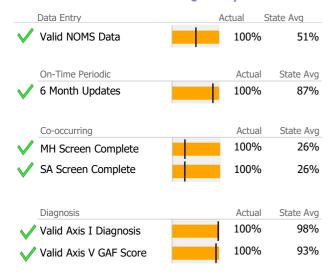
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	10	13	-23% 🔻	•
Admits	1	3	-67%	•
Discharges	1	5	-80% 🔻	•
Bed Days	803	721	11%	^

Data Submission Quality



Data Submitted to DMHAS by Month







^{*} State Avg based on 80 Active Supervised Apartments Programs

Mental Health - Residential Services - Supervised Apartments

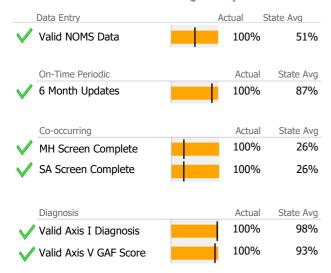
Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard

Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

Program Activity

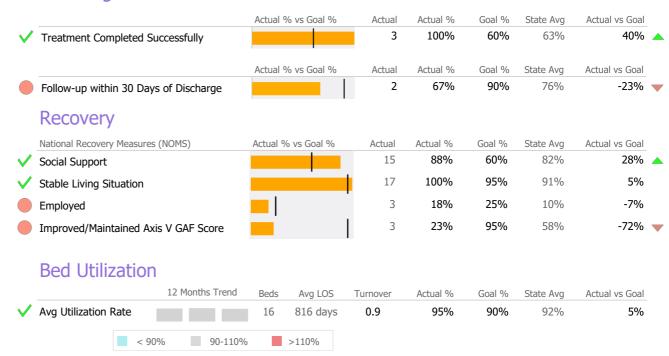
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	17	16	6%	
Admits	2	-		
Discharges	3	1	200%	•
Bed Days	1,393	1,452	-4%	

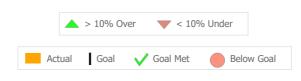
Data Submission Quality



Data Submitted to DMHAS by Month

		Jul	Aug	Sep	% Months Submitted
Admissions	;				67%
Discharges					67%
		1 or m	ore Recor	ds Subi	mitted to DMHAS





^{*} State Avg based on 80 Active Supervised Apartments Programs

Mental Health - Residential Services - Group Home

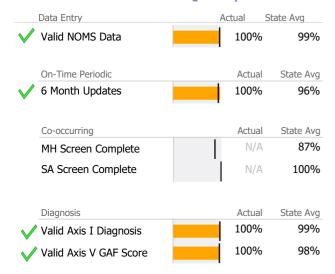
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	3	4	-25% ▼
Admits	-	-	
Discharges	-	-	
Bed Days	276	368	-25% ▼

Data Submission Quality



Data Submitted to DMHAS by Month

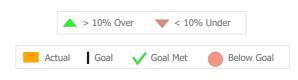
	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%
	1 or mo	ore Reco	rds Subr	nitted to DMHAS

Discharge Outcomes

< 90%

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	80%	89%	N/A
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
No Re-admit within 30 Days of Discharge		N/A	N/A	85%	89%	N/A
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up within 30 Days of Discharge		N/A	N/A	90%	84%	N/A
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		3	100%	90%	99%	10%
Social Support		2	67%	60%	83%	7%
Improved/Maintained Axis V GAF Score		2	67%	95%	66%	-28%
Bed Utilization						
12 Months Trend	Beds Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate	4 2,666 days	1.3	75%	90%	93%	-15%
	No Re-admit within 30 Days of Discharge Follow-up within 30 Days of Discharge Recovery National Recovery Measures (NOMS) Stable Living Situation Social Support Improved/Maintained Axis V GAF Score Bed Utilization 12 Months Trend	Treatment Completed Successfully Actual % vs Goal % No Re-admit within 30 Days of Discharge Actual % vs Goal % Follow-up within 30 Days of Discharge Recovery National Recovery Measures (NOMS) Stable Living Situation Social Support Improved/Maintained Axis V GAF Score Bed Utilization 12 Months Trend Beds Avg LOS	Treatment Completed Successfully Actual % vs Goal % Actual No Re-admit within 30 Days of Discharge N/A Actual % vs Goal % Actual Follow-up within 30 Days of Discharge N/A Recovery National Recovery Measures (NOMS) Stable Living Situation Social Support Improved/Maintained Axis V GAF Score 12 Months Trend Beds Avg LOS Turnover	Treatment Completed Successfully Actual % vs Goal % Actual Actual % No Re-admit within 30 Days of Discharge Actual % vs Goal % Actual Actual % Follow-up within 30 Days of Discharge N/A Actual % vs Goal % Actual Actual % N/A N/A Recovery National Recovery Measures (NOMS) Stable Living Situation Social Support Improved/Maintained Axis V GAF Score 12 Months Trend Beds Avg LOS Turnover Actual %	Treatment Completed Successfully Actual % vs Goal % Actual % vs Goal % Actual % vs Goal % N/A N/A 80% No Re-admit within 30 Days of Discharge Actual % vs Goal % Actual % vs Goal % Actual % vs Goal % Actual % Actual Actual % Follow-up within 30 Days of Discharge N/A N/A 90% Recovery National Recovery Measures (NOMS) Stable Living Situation Social Support Improved/Maintained Axis V GAF Score 12 Months Trend Beds Avg LOS Turnover Actual % Goal % Goal % Goal % Follow-up within 30 Days of Discharge Actual % Actual Actual % Goal % Goal % Follow-up within 30 Days of Discharge Actual % vs Goal % Actual Actual % Goal % Follow-up within 30 Days of Discharge N/A N/A N/A 85% Actual % Follow-up within 30 Days of Discharge N/A N/A Stable Living Situation 3 100% 90% Social Support 2 67% 60% Follow-up within 30 Days of Discharge Actual % Follow-up within 30 Days of Discharge N/A N/A Stable Living Situation 3 100% 90% Social Support 12 Months Trend Beds Avg LOS Turnover Actual % Goal % Goal %	Treatment Completed Successfully Actual % vs Goal % Actual Actual % Goal % State Avg No Re-admit within 30 Days of Discharge Actual % vs Goal % Actual Actual % Goal % State Avg Actual % vs Goal % Actual Actual % Goal % State Avg Follow-up within 30 Days of Discharge N/A N/A 90% 84% Recovery National Recovery Measures (NOMS) Stable Living Situation Stable Living Situation Social Support Improved/Maintained Axis V GAF Score 12 Months Trend Beds Avg LOS Turnover Actual % Goal % State Avg State Avg

>110%



90-110%

^{*} State Avg based on 24 Active Group Home Programs

Woodland House ABI/TBI - 167

Ability Beyond

Mental Health - Residential Services - Group Home

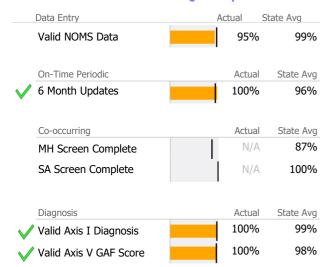
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	4	3	33%	•
Admits	-	-		
Discharges	-	-		
Bed Days	368	276	33%	•

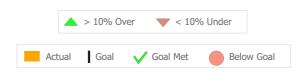
Data Submission Quality



Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%
	1 or mo	re Recor	ds Subr	nitted to DMHAS

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	Treatment Completed Successfully		N/A	N/A	80%	89%	N/A
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	No Re-admit within 30 Days of Discharge		N/A	N/A	85%	89%	N/A
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	Follow-up within 30 Days of Discharge		N/A	N/A	90%	84%	N/A
	Recovery						
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
V	Stable Living Situation		4	100%	90%	99%	10%
	Social Support		2	50%	60%	83%	-10%
	Improved/Maintained Axis V GAF Score		1	25%	95%	66%	-70%
	Bed Utilization						
	12 Months Trend	Beds Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
/	Avg Utilization Rate	4 1,303 days	1.0	100%	90%	93%	10%
	< 90% 90-110%	>110%					



^{*} State Avg based on 24 Active Group Home Programs

YAS Starr Avenue Supervised Apts 271Y

Ability Beyond

Mental Health - Residential Services - Supervised Apartments

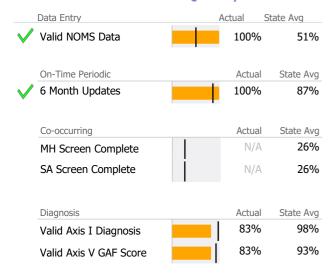
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	6	6	0%
Admits	1	-	
Discharges	1	-	
Bed Days	408	552	-26% 🔻

Data Submission Quality



Data Submitted to DMHAS by Month







^{*} State Avg based on 80 Active Supervised Apartments Programs