#### **Recovery Network of Programs**

Bridgeport, CT

Connecticut Dept of Mental Health and Addiction Services Provider Quality Dashboard

Reporting Period: July 2018 - June 2019 (Data as of Sep 16, 2019)

# **Provider Activity**

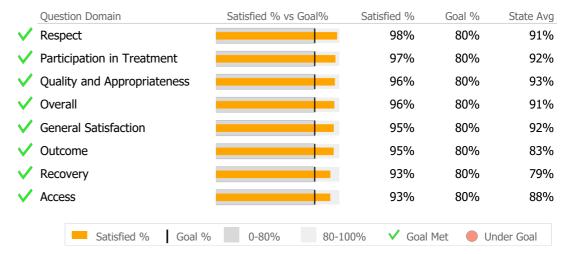




#### Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction			
Medicat	ion Assisted Treatment	2,439	67.8%
	Residential Services	724	20.1%
	Outpatient	360	10.0%
<b>Mental Healt</b>	h		
	Residential Services	72	2.0%

### Consumer Satisfaction Survey (Based on 219 FY18 Surveys)



#### **Client Demographics**

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	235	7%	12%	Male	2,101	64%	60%
26-34	875	27%	24%	Female	1,168	36%	40%
35-44	836	26%	21%	Transgender			0%
45-54	737	23%	20%				
55-64	506	15%	17%				
65+	81	2%	6%	Race	#	%	State Avg
				White/Caucasian	2,018	62%	63%
<b>Ethnicity</b>	#	%	State Avg	Black/African American	611	19%	17%
Non-Hispanic	2,431	74%	70%	Other <b> </b>	598	18%	13%
Hisp-Puerto Rican	552	17%	12%	Asian	18	1%	1%
Hispanic-Other	238	7%	7%	Multiple Races	9	0%	1%
Unknown	27	1%	10%	Am. Indian/Native Alaskan	7	0%	1%
Į.				Unknown	6	0%	5%
Hispanic-Mexican	15	0%	1%	Hawaiian/Other Pacific Islander	4	0%	0%
Hispanic-Cuban	8	0%	0%	'			
	Unique C	lients	State Avg	▲ > 10% Over State Avg	> 10% \	Inder St	ate Avg

#### 2445 Main St. # 2 SupRes 117-252

**Recovery Network of Programs** 

Mental Health - Residential Services - Supervised Apartments

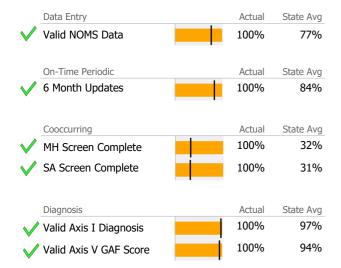
# Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2018 - June 2019 (Data as of Sep 16, 2019)

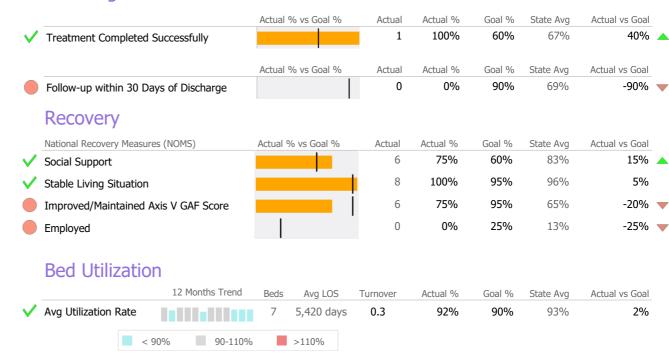
# **Program Activity**

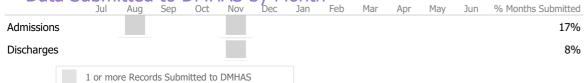
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	8	5	60%	•
Admits	3	-		
Discharges	1	-		
Bed Days	2,361	1,825	29%	•

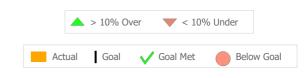
# **Data Submission Quality**



#### **Discharge Outcomes**







<sup>\*</sup> State Avg based on 80 Active Supervised Apartments Programs

#### 2445 Main St..SupRes 117-250

**Recovery Network of Programs** 

Mental Health - Residential Services - Residential Support

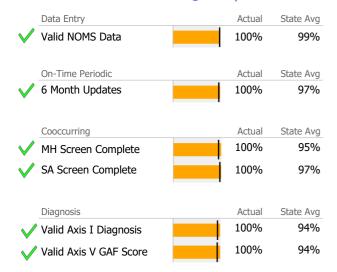
# Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2018 - June 2019 (Data as of Sep 16, 2019)

# **Program Activity**

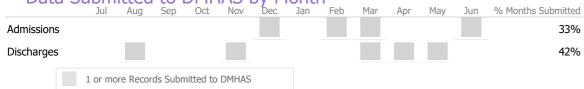
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	34	33	3%	
Admits	4	1	300%	•
Discharges	10	3	233%	•

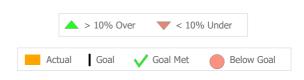
# **Data Submission Quality**



#### **Discharge Outcomes**







<sup>\*</sup> State Avg based on 25 Active Residential Support Programs

#### 964 Iranistan AveGrpRes117-241

Recovery Network of Programs

Mental Health - Residential Services - Group Home

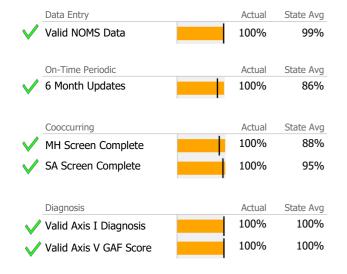
### Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2018 - June 2019 (Data as of Sep 16, 2019)

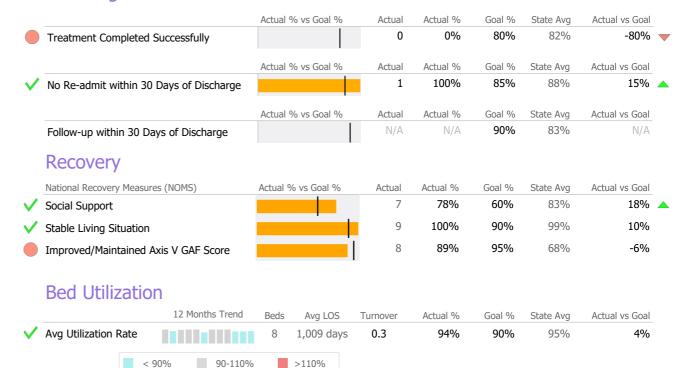
# **Program Activity**

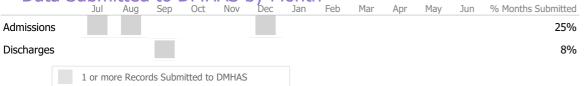
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	9	9	0%	
Admits	3	1	200% 🔺	
Discharges	1	3	-67% <b>▼</b>	
Bed Days	2,751	2,505	10%	

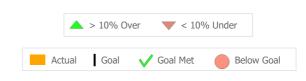
# **Data Submission Quality**



#### **Discharge Outcomes**







<sup>\*</sup> State Avg based on 24 Active Group Home Programs

#### Ctr for Human Ser MM 100454

**Recovery Network of Programs** 

Addiction - Medication Assisted Treatment - Methadone Maintenance

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2018 - June 2019 (Data as of Sep 16, 2019)

### **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	1,240	1,351	-8%	
Admits	469	567	-17%	•
Discharges	514	590	-13%	•
Service Hours	12,387	14,312	-13%	•

# **Data Submission Quality**

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	99%
✓ Valid TEDS Data	100%	99%
On The During	A street	Charles Asses
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	100%	68%
Cooccurring	Actual	State Avg
✓ MH Screen Complete	100%	98%
✓ SA Screen Complete	100%	98%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	99%
✓ Valid Axis V GAF Score	100%	99%

#### **Discharge Outcomes**



	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													92%
	1 or mo	re Reco	rds Subn	nitted to	DMHAS								



<sup>\*</sup> State Avg based on 35 Active Methadone Maintenance Programs

#### **Horizon Inten Res 025601**

**Recovery Network of Programs** 

Addiction - Residential Services - SA Intensive Res. Rehabilitation 3.7

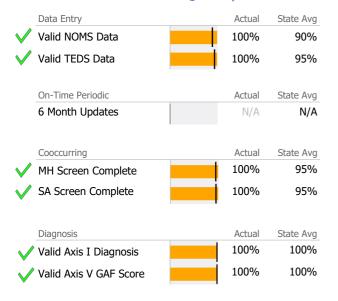
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2018 - June 2019 (Data as of Sep 16, 2019)

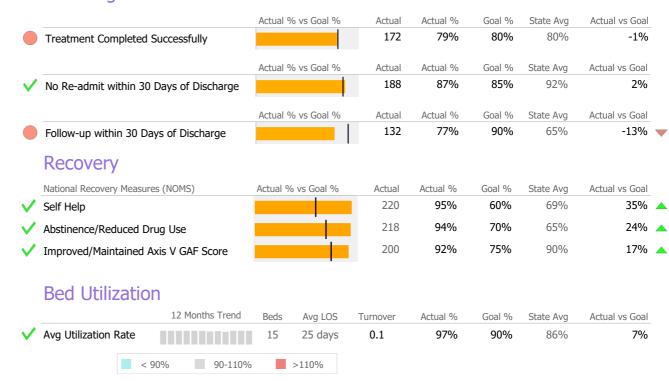
### **Program Activity**

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	227	228	0%
Admits	218	222	-2%
Discharges	217	222	-2%
Bed Days	5,335	5,332	0%

# **Data Submission Quality**



#### **Discharge Outcomes**



	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
	1 or mo	re Reco	rds Subn	nitted to	DMHAS								



<sup>\*</sup> State Avg based on 10 Active SA Intensive Res. Rehabilitation 3.7 Programs

#### **Kinsella Treatment Center MM 301862**

**Recovery Network of Programs** 

Addiction - Medication Assisted Treatment - Methadone Maintenance

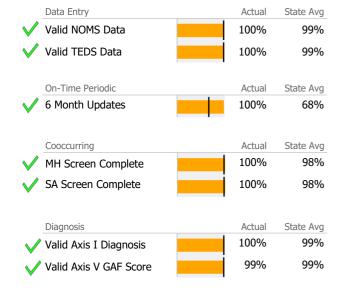
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2018 - June 2019 (Data as of Sep 16, 2019)

### **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	1,241	1,353	-8%	
Admits	536	648	-17%	•
Discharges	607	666	-9%	
Service Hours	15,640	17,267	-9%	

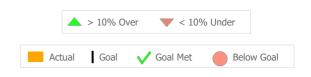
# **Data Submission Quality**



#### Discharge Outcomes



	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													83%
	1 or me	ore Reco	rds Suhn	nitted to	DMHAS								



<sup>\*</sup> State Avg based on 35 Active Methadone Maintenance Programs

#### **New Prospects 025613**

Recovery Network of Programs

Addiction - Residential Services - SA Intensive Residential - Enhanced

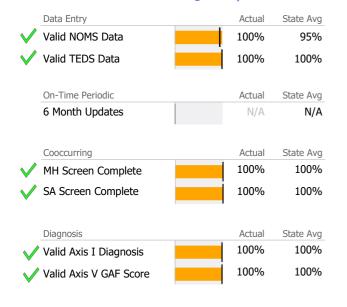
### Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2018 - June 2019 (Data as of Sep 16, 2019)

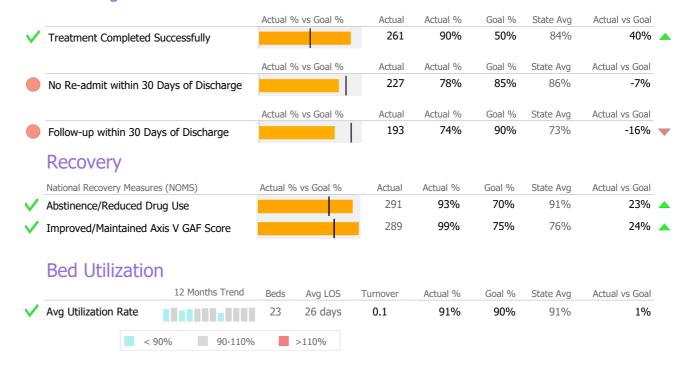
#### **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	303	341	-11% 🔻	
Admits	293	340	-14% 🔻	
Discharges	291	341	-15% 🔻	
Bed Days	7,601	8,120	-6%	

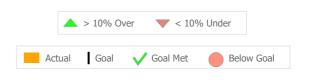
# **Data Submission Quality**



#### **Discharge Outcomes**



	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
	1 or mo	re Recor	ds Subn	nitted to	DMHAS								



<sup>\*</sup> State Avg based on 4 Active SA Intensive Residential - Enhanced Programs

#### **Recovery Counseling Svc OP 301540**

**Recovery Network of Programs** 

Addiction - Outpatient - Standard Outpatient

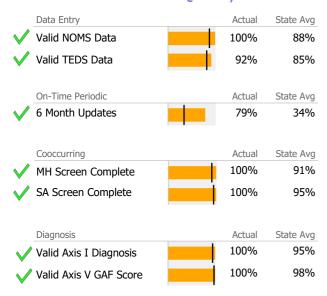
# Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2018 - June 2019 (Data as of Sep 16, 2019)

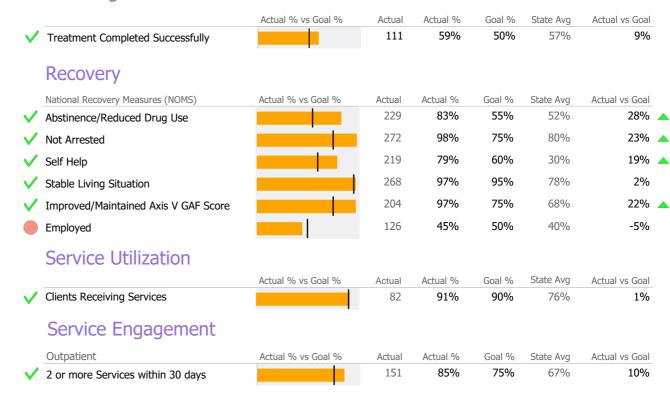
# **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	251	312	-20%	▼
Admits	189	225	-16%	•
Discharges	187	246	-24%	•
Service Hours	1,858	2,894	-36%	•

#### **Data Submission Quality**



#### **Discharge Outcomes**



	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													58%
	1 or mo	ore Reco	rds Subr	nitted to I	DMHAS								



<sup>\*</sup> State Avg based on 116 Active Standard Outpatient Programs

#### **Recovery Empowerment Services 750**

**Recovery Network of Programs** 

Addiction - Outpatient - Standard Outpatient

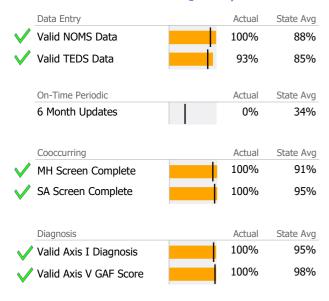
# Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2018 - June 2019 (Data as of Sep 16, 2019)

# **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	110	146	-25%	$\blacksquare$
Admits	95	118	-19%	•
Discharges	76	138	-45%	•
Service Hours	646	1,094	-41%	•

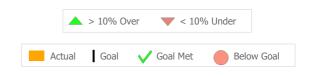
# **Data Submission Quality**



#### **Discharge Outcomes**

vs Goal	Actual vs	State Avg	Goal %	Actual %	Actual	Actual % vs Goal %	
5%		57%	50%	55%	42		Treatment Completed Successfully
							Recovery
vs Goal	Actual vs	State Avg	Goal %	Actual %	Actual	Actual % vs Goal %	National Recovery Measures (NOMS)
22%		80%	75%	97%	112		Not Arrested
12%		52%	55%	67%	78		Abstinence/Reduced Drug Use
3%		78%	95%	98%	114		Stable Living Situation
1%		40%	50%	51%	59	·	Employed
1%		30%	60%	61%	71	•	Self Help
21%		68%	75%	96%	77		Improved/Maintained Axis V GAF Score
							Service Utilization
vs Goal	Actual vs	State Avg	Goal %	Actual %	Actual	Actual % vs Goal %	
10%		76%	90%	100%	40		Clients Receiving Services
							Service Engagement
vs Goal	Actual vs	State Avg	Goal %	Actual %	Actual	Actual % vs Goal %	Outpatient
7%		67%	75%	82%	74		2 or more Services within 30 days
		76% State Avg	90% Goal %	100% Actual %	40 Actual		Clients Receiving Services  Service Engagement  Outpatient

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													67%
	1 or mo	ore Reco	rds Subn	nitted to	DMHAS								



<sup>\*</sup> State Avg based on 116 Active Standard Outpatient Programs

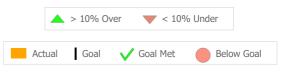
# Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2018 - June 2019 (Data as of Sep 16, 2019)

# **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	184	132	39%	•
Admits	158	101	56%	•
Discharges	145	102	42%	•
Bed Days	17,738	14,424	23%	•

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
	1 or mo	ore Record	ds Subm	nitted to	DMHAS								



<sup>\*</sup> State Avg based on 4 Active Shelter Programs

#### **SOR - BPT CC MM**

Recovery Network of Programs

Addiction - Medication Assisted Treatment - Methadone Maintenance

#### Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2018 - June 2019 (Data as of Sep 16, 2019)

# **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	105	6	1650%	•
Admits	106	5	2020%	•
Discharges	79	_		

# **Data Submission Quality**

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	99%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	68%

#### **Discharge Outcomes**



	Jı	ال	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admission	S													100%
Discharge	5													67%
	1 or	moi	re Recor	ds Sub	mitted to	DMHA	S							



<sup>\*</sup> State Avg based on 35 Active Methadone Maintenance Programs

#### **Tina Klem Serenity House 301 038**

**Recovery Network of Programs** 

Addiction - Residential Services - Recovery House

#### Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2018 - June 2019 (Data as of Sep 16, 2019)

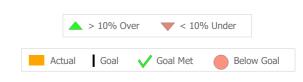
# **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	68	75	-9%	
Admits	61	72	-15%	•
Discharges	64	72	-11%	•
Bed Days	3,856	4,000	-4%	

#### **Discharge Outcomes**



		Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	S													100%
Discharges	5													100%
1 or more Records Submitted to DMHAS														



<sup>\*</sup> State Avg based on 13 Active Recovery House Programs

#### **Urban Model (Supportive) 117-260**

**Recovery Network of Programs** 

Mental Health - Residential Services - Supervised Apartments

### Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2018 - June 2019 (Data as of Sep 16, 2019)

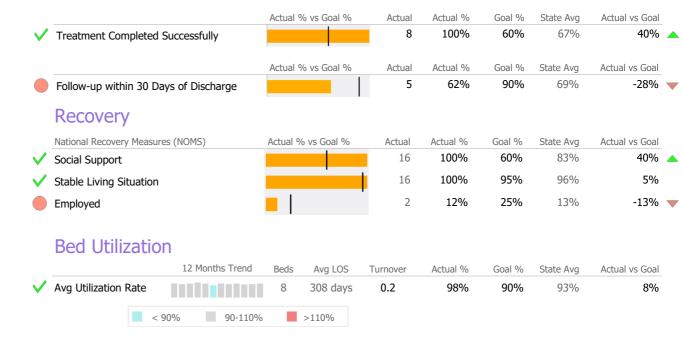
### **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	16	18	-11%	•
Admits	8	11	-27%	•
Discharges	8	10	-20%	•
Service Hours	1,437	738	95%	•
Bed Days	2,872	2,766	4%	

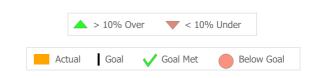
#### **Data Submission Quality**



#### Discharge Outcomes







<sup>\*</sup> State Avg based on 80 Active Supervised Apartments Programs

#### **Urban Model TransHsing 117-251**

Recovery Network of Programs

Mental Health - Residential Services - Transitional

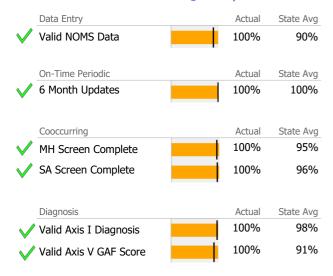
### Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2018 - June 2019 (Data as of Sep 16, 2019)

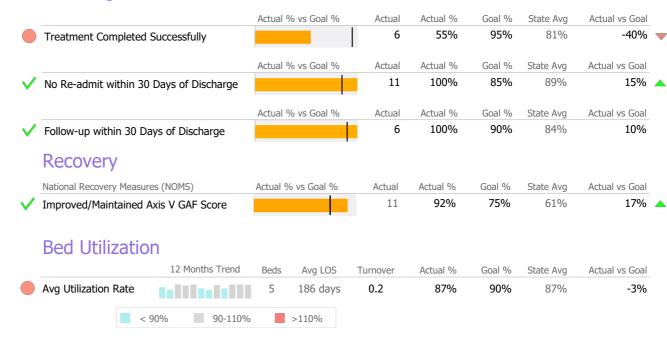
### **Program Activity**

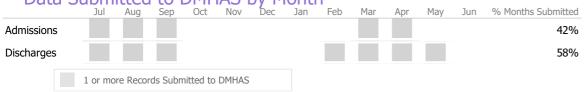
Measure	Actual	1 Yr Ago	Variance %		
Unique Clients	13	18	-28%	▼	
Admits	10	17	-41%	•	
Discharges	11	16	-31%	•	
Bed Days	1,580	1,330	19%	•	

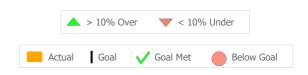
# **Data Submission Quality**



#### **Discharge Outcomes**







<sup>\*</sup> State Avg based on 6 Active Transitional Programs