New Milford Hospital

New Milford, CT

Connecticut Dept of Mental Health and Addiction Services Provider Quality Dashboard

Reporting Period: July 2018 - June 2019 (Data as of Sep 16, 2019)

Provider Activity

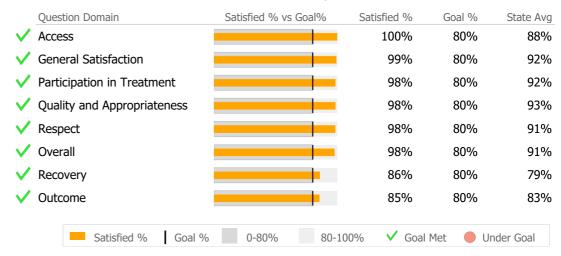




Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
	Outpatient	411	100.0%

Consumer Satisfaction Survey (Based on 130 FY18 Surveys)



Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg	
18-25	31	8%	12%	Female	259	63%	40 %	
26-34	89	22%	24%	Male	152	37%	▼ 60%	
35-44	60	15%	21%	Transgender			0%	
45-54	81	20%	20%					
55-64	96	23%	17%					
65+	53	13%	6%	Race	#	%	State Avg	
				White/Caucasian	394	96%	▲ 63%	
Ethnicity	#	%	State Avg	Black/African American	9	2%	▼ 17%	
Non-Hispanic	393	96%	▲ 70%	Other	3	1%	▼ 13%	
Hispanic-Other	9	2%	7%	Am. Indian/Native Alaskan	2	0%	1%	
Hisp-Puerto Rican	6	1%	▼ 12%	Unknown	2	0%	5%	
Unknown	2	0%	10%	Multiple Races	1	0%	1%	
· ·	1	0%	1%	Asian			1%	
Hispanic-Mexican	Τ	0%		Hawaiian/Other Pacific Islander			0%	
Hispanic-Cuban			0%					
U	Inique C	lients	State Avg	▲ > 10% Over State Avg ▼ > 10% Under State Avg				

23 Poplar St. OP Clin 515-210

New Milford Hospital

Mental Health - Outpatient - Standard Outpatient

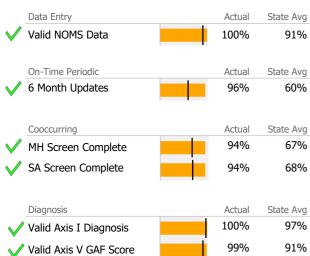
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2018 - June 2019 (Data as of Sep 16, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	411	418	-2%	
Admits	68	63	8%	
Discharges	97	69	41%	•
Service Hours	1,565	1,951	-20%	•

Data Submission Quality

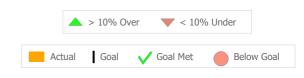


Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Treatment Completed Successfully		9	9%	50%	51%	-41%	
Recovery							
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Social Support		394	94%	60%	68%	34%	
✓ Employed		166	40%	30%	26%	10%	_
✓ Stable Living Situation		407	98%	95%	85%	3%	
Improved/Maintained Axis V GAF Score		97	26%	75%	54%	-49%	
Service Utilization							
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Clients Receiving Services		288	90%	90%	88%	0%	
Service Engagement							
Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
2 or more Services within 30 days		25	37%	75%	74%	-38%	

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													100%
	1 or mo	ore Record	ds Subr	mitted to	DMHAS	5							



^{*} State Avg based on 94 Active Standard Outpatient Programs