Natchaug Hospital
Mansfield Center, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2018 - June 2019   (Data as of Sep 16, 2019)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	22	3	633%
	Admits	25	2	1150%
	Discharges	23	1	2200%
	Service Hours			-
	Bed Days	847	53	1498%

▲ > 10% Over 1 Yr Ago   ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
	Inpatient Services	22	100.0%

Consumer Satisfaction Survey   (Based on 191 FY18 Surveys)

	Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓	Participation in Treatment		94%	80%	92%
✓	Quality and Appropriateness		92%	80%	93%
✓	Access		91%	80%	88%
✓	General Satisfaction		90%	80%	92%
✓	Respect		88%	80%	91%
✓	Overall		85%	80%	91%
●	Outcome		66%	80%	83%
●	Recovery		56%	80%	79%

Legend: ▬ Satisfied % | Goal %   ▨ 0-80%   ▨ 80-100%   ✓ Goal Met   ● Under Goal

Client Demographics

Age

Age		#	%		State Avg
18-25		3	14%		12%
26-34		8	36%	▲	24%
35-44		2	9%	▼	21%
45-54		4	18%		20%
55-64		4	18%		17%
65+		1	5%		6%

Gender

Gender		#	%		State Avg
Female		11	50%		40%
Male		11	50%		60%
Transgender					0%

Ethnicity

Ethnicity		#	%		State Avg
Non-Hispanic		21	95%	▲	70%
Hisp-Puerto Rican		1	5%		12%
Hispanic-Cuban					0%
Hispanic-Mexican					1%
Hispanic-Other					7%
Unknown					10%

Race

Race		#	%		State Avg
White/Caucasian		18	82%	▲	63%
Black/African American		4	18%		17%
Am. Indian/Native Alaskan					1%
Asian					1%
Multiple Races					1%
Hawaiian/Other Pacific Islander					0%
Other				▼	13%
Unknown					5%

Legend: ▬ Unique Clients | State Avg   ▲ > 10% Over State Avg   ▼ > 10% Under State Avg

189 Storrs Rd. AIP 849-110
Natchaug Hospital
Mental Health - Inpatient Services - Acute Psychiatric

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2018 - June 2019 (Data as of Sep 16, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1	1	0%
Admits	1	-	
Discharges	-	1	-100% ▼
Bed Days	118	-	

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	95%	62%	N/A
No Re-admit within 30 Days of Discharge		N/A	N/A	85%	89%	N/A
Follow-up within 30 Days of Discharge		N/A	N/A	90%	71%	N/A

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		2	117 days	1.0	16%	90%	90%	-74%

	< 90%		90-110%		>110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions									■				8%
Discharges													0%

1 or more Records Submitted to DMHAS
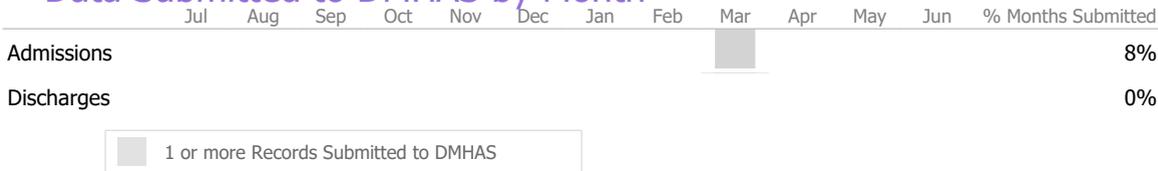
▲ > 10% Over   ▼ < 10% Under

Actual   Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 11 Active Acute Psychiatric Programs

23 Hour Obs Flex Bed 704602
Natchaug Hospital
Addiction - Inpatient Services - Observation Bed

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2018 - June 2019 (Data as of Sep 16, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		N/A	NaN
Valid TEDS Data		N/A	NaN

On-Time Periodic		Actual	State Avg
6 Month Updates		N/A	N/A

Cooccurring		Actual	State Avg
MH Screen Complete		N/A	N/A
SA Screen Complete		N/A	N/A

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													0%
Discharges													0%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 0 Active Observation Bed Programs

Intermediate Care Contract
Natchaug Hospital
Mental Health - Inpatient Services - Acute Pyschiatric - Intermediate

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2018 - June 2019 (Data as of Sep 16, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	22	2	1000%	▲
Admits	24	2	1100%	▲
Discharges	23	-		
Bed Days	729	49	1388%	▲

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		N/A	NaN

On-Time Periodic		Actual	State Avg
6 Month Updates		N/A	N/A

Cooccurring		Actual	State Avg
✓ MH Screen Complete		0%	0%
✓ SA Screen Complete		0%	0%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	100%
✓ Valid Axis V GAF Score		100%	100%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Treatment Completed Successfully		23	100%	95%	96%	5%	
✓	No Re-admit within 30 Days of Discharge		23	100%	85%	95%	15%	▲
●	Follow-up within 30 Days of Discharge		16	70%	90%	77%	-20%	▼

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
●	Improved/Maintained Axis V GAF Score		21	91%	95%	96%	-4%

Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	
●	Avg Utilization Rate		3	38 days	0.1	67%	90%	69%	-23%	▼

■ < 90%   ■ 90-110%   ■ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions		■	■	■	■	■	■	■	■	■	■		92%
Discharges	■	■	■			■	■			■	■	■	83%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 2 Active Acute Pyschiatric - Intermediate Programs