Hartford Dispensary
Hartford, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2018 - June 2019   (Data as of Sep 16, 2019)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	6,727	6,969	-3%	
	Admits	1,812	2,153	-16%	▼
	Discharges	1,891	2,309	-18%	▼
	Service Hours	42,941	14,364	199%	▲

▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type		#	%
Addiction				
	Medication Assisted Treatment		6,711	98.6%
	Case Management		97	1.4%

Consumer Satisfaction Survey   (Based on 626 FY18 Surveys)

	Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓	Participation in Treatment		93%	80%	92%
✓	Quality and Appropriateness		93%	80%	93%
✓	Overall		92%	80%	91%
✓	Respect		91%	80%	91%
✓	General Satisfaction		88%	80%	92%
✓	Outcome		87%	80%	83%
✓	Access		82%	80%	88%
✓	Recovery		82%	80%	79%

Satisfied %		Goal %		0-80%		80-100%	✓ Goal Met	● Under Goal

Client Demographics

Age

Age		#	%	State Avg
18-25		271	4%	12%
26-34		1,878	28%	24%
35-44		1,818	27%	21%
45-54		1,471	22%	20%
55-64		1,035	15%	17%
65+		254	4%	6%

Gender

Gender		#	%	State Avg
Male		4,094	61%	60%
Female		2,626	39%	40%
Transgender				0%

Ethnicity

Ethnicity	#	%	State Avg
Non-Hispanic	5,134	76%	70%
Hisp-Puerto Rican	1,395	21%	12%
Hispanic-Other	101	2%	7%
Unknown	80	1%	10%
Hispanic-Mexican	10	0%	1%
Hispanic-Cuban	7	0%	0%

Race

Race		#	%		State Avg
White/Caucasian		5,208	77%	▲	63%
Other		1,105	16%		13%
Black/African American		348	5%	▼	17%
Unknown		29	0%		5%
Am. Indian/Native Alaskan		18	0%		1%
Asian		10	0%		1%
Hawaiian/Other Pacific Islander		8	0%		0%
Multiple Races		1	0%		1%

Unique Clients		State Avg	▲ > 10% Over State Avg	▼ > 10% Under State Avg

Bristol Clinic MM 656816
Hartford Dispensary
Addiction - Medication Assisted Treatment - Methadone Maintenance

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2018 - June 2019 (Data as of Sep 16, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	677	658	3%	
Admits	165	172	-4%	
Discharges	132	166	-20%	▼
Service Hours	3,718	1,558	139%	▲

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		100%	99%
✓ Valid TEDS Data		100%	99%

On-Time Periodic		Actual	State Avg
6 Month Updates		24%	68%

Cooccurring		Actual	State Avg
✓ MH Screen Complete		100%	98%
✓ SA Screen Complete		100%	98%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	99%
✓ Valid Axis V GAF Score		100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Treatment Completed Successfully		44	33%	50%	46%	-17%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Not Arrested		596	86%	75%	93%	11%	▲
✓ Abstinence/Reduced Drug Use		392	56%	50%	69%	6%	
✓ Employed		314	45%	40%	45%	5%	
● Stable Living Situation		609	88%	90%	92%	-2%	
● Self Help		293	42%	60%	46%	-18%	▼
● Improved/Maintained Axis V GAF Score		364	60%	75%	76%	-15%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		486	86%	90%	92%	-4%

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Length of Stay over 1 Year		508	75%	50%	71%	25%	▲

Data Submitted to DMHAS by Month
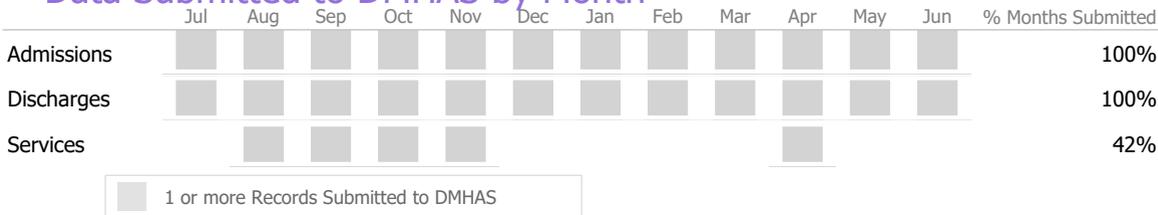
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	100%
Discharges	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	100%
Services		▪	▪	▪	▪					▪			42%

▪ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 35 Active Methadone Maintenance Programs

Doctor's Clinic, MM 100132
Hartford Dispensary
Addiction - Medication Assisted Treatment - Methadone Maintenance

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2018 - June 2019 (Data as of Sep 16, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	879	871	1%	
Admits	220	217	1%	
Discharges	268	230	17%	▲
Service Hours	4,408	1,596	176%	▲

Data Submission Quality

Data Entry		Actual	State Avg
✔ Valid NOMS Data		99%	99%
✔ Valid TEDS Data		100%	99%

On-Time Periodic		Actual	State Avg
✔ 6 Month Updates		91%	68%

Cooccurring		Actual	State Avg
✔ MH Screen Complete		100%	98%
✔ SA Screen Complete		100%	98%

Diagnosis		Actual	State Avg
✔ Valid Axis I Diagnosis		100%	99%
✔ Valid Axis V GAF Score		100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴 Treatment Completed Successfully		124	46%	50%	46%	-4%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Not Arrested		856	96%	75%	93%	21%	▲
✔ Abstinence/Reduced Drug Use		602	67%	50%	69%	17%	▲
✔ Stable Living Situation		841	94%	90%	92%	4%	
🔴 Employed		299	33%	40%	45%	-7%	
🔴 Self Help		320	36%	60%	46%	-24%	▼
🔴 Improved/Maintained Axis V GAF Score		423	54%	75%	76%	-21%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴 Clients Receiving Services		547	87%	90%	92%	-3%

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Length of Stay over 1 Year		645	73%	50%	71%	23%	▲

Data Submitted to DMHAS by Month
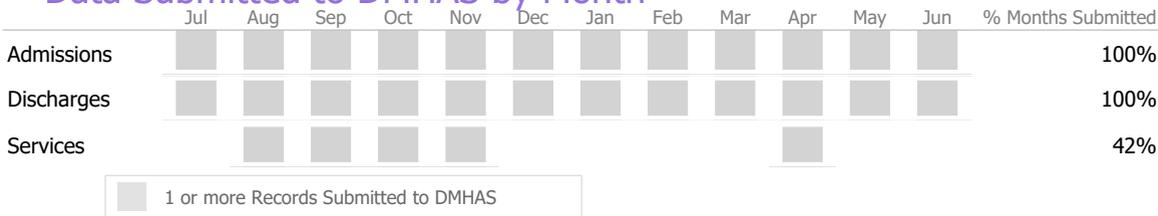
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	100%
Discharges	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	100%
Services		▪	▪		▪					▪			42%

▪ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

Legend: ▬ Actual | Goal   ✔ Goal Met   🔴 Below Goal

* State Avg based on 35 Active Methadone Maintenance Programs

Henderson/JohnsonClinicMM100124
Hartford Dispensary
Addiction - Medication Assisted Treatment - Methadone Maintenance

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2018 - June 2019 (Data as of Sep 16, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	1,075	1,134	-5%	
Admits	335	317	6%	
Discharges	362	419	-14%	▼
Service Hours	6,724	3,254	107%	▲

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	100%	99%
✓	Valid TEDS Data	100%	99%

On-Time Periodic		Actual	State Avg
✓	6 Month Updates	99%	68%

Cooccurring		Actual	State Avg
✓	MH Screen Complete	100%	98%
✓	SA Screen Complete	100%	98%

Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	100%	99%
✓	Valid Axis V GAF Score	100%	99%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Treatment Completed Successfully		192	53%	50%	46%	3%	

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Abstinence/Reduced Drug Use		793	72%	50%	69%	22%	▲
✓	Not Arrested		1,067	96%	75%	93%	21%	▲
✓	Stable Living Situation		1,091	98%	90%	92%	8%	
✓	Employed		453	41%	40%	45%	1%	
✓	Improved/Maintained Axis V GAF Score		739	79%	75%	76%	4%	
●	Self Help		532	48%	60%	46%	-12%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Clients Receiving Services		738	99%	90%	92%	9%	

Service Engagement

	Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Length of Stay over 1 Year		706	66%	50%	71%	16%	▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▣	▣	▣	▣	▣	▣	▣	▣	▣	▣	▣	▣	100%
Discharges	▣	▣	▣	▣	▣	▣	▣	▣	▣	▣	▣	▣	100%
Services	▣	▣	▣	▣	▣				▣	▣	▣	▣	75%

▣ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

◼ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 35 Active Methadone Maintenance Programs

Intensive CM Main St. 830-290
Hartford Dispensary
Addiction - Case Management - Standard Case Management

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2018 - June 2019 (Data as of Sep 16, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	97	167	-42%	▼
Admits	49	60	-18%	▼
Discharges	34	125	-73%	▼
Service Hours	294	421	-30%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		100%	91%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		69%	50%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴 Treatment Completed Successfully		14	41%	50%	64%	-9%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		78	80%	80%	81%	0%
🔴 Employed		18	19%	20%	31%	-1%
🔴 Self Help		55	57%	60%	63%	-3%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		60	95%	90%	86%	5%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													83%
Discharges													92%
Services													100%

1 or more Records Submitted to DMHAS
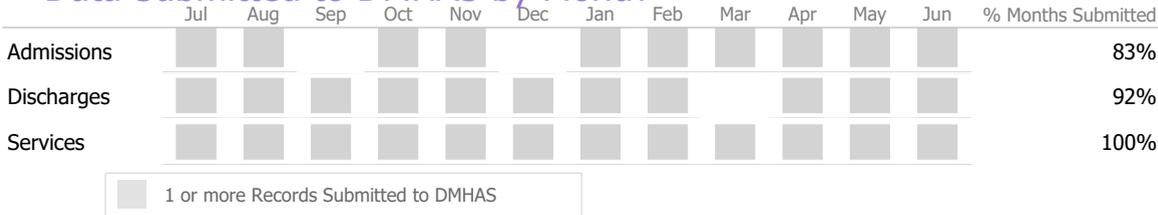
▲ > 10% Over   ▼ < 10% Under

Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 8 Active Standard Case Management Programs

Manchester Clinic MM 656735
Hartford Dispensary
Addiction - Medication Assisted Treatment - Methadone Maintenance

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2018 - June 2019 (Data as of Sep 16, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	915	1,003	-9%	
Admits	205	235	-13%	▼
Discharges	264	297	-11%	▼
Service Hours	5,267	1,324		

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	99%	99%
✓	Valid TEDS Data	100%	99%

On-Time Periodic		Actual	State Avg
6 Month Updates		1%	68%

Cooccurring		Actual	State Avg
✓	MH Screen Complete	99%	98%
✓	SA Screen Complete	99%	98%

Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	100%	99%
✓	Valid Axis V GAF Score	100%	99%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Treatment Completed Successfully		100	38%	50%	46%	-12%	▼

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Not Arrested		828	88%	75%	93%	13%	▲
✓	Employed		455	48%	40%	45%	8%	
✓	Abstinence/Reduced Drug Use		506	54%	50%	69%	4%	
🔴	Stable Living Situation		841	89%	90%	92%	-1%	
🔴	Self Help		482	51%	60%	46%	-9%	
🔴	Improved/Maintained Axis V GAF Score		505	59%	75%	76%	-16%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴	Clients Receiving Services		600	89%	90%	92%	-1%

Service Engagement

Medication Assisted Treatment		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Length of Stay over 1 Year		697	76%	50%	71%	26%	▲

Data Submitted to DMHAS by Month
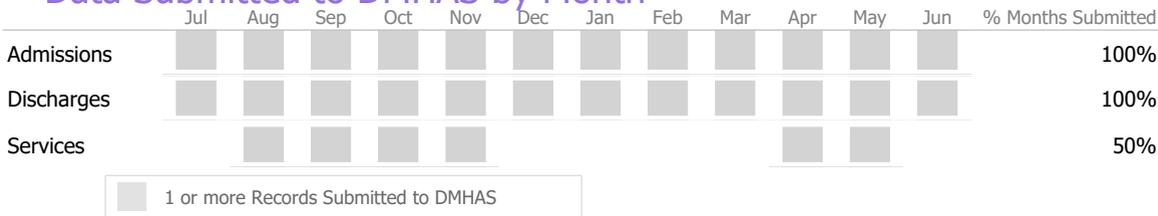
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	100%
Discharges	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	100%
Services		▢	▢		▢					▢			50%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 35 Active Methadone Maintenance Programs

New Britain Clinic MM 656815
Hartford Dispensary
Addiction - Medication Assisted Treatment - Methadone Maintenance

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2018 - June 2019 (Data as of Sep 16, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	933	967	-4%	▼
Admits	212	330	-36%	▼
Discharges	184	287	-36%	▼
Service Hours	5,450	1,918	184%	▲

Data Submission Quality

Data Entry		Actual	State Avg
	Valid NOMS Data	98%	99%
✓	Valid TEDS Data	100%	99%

On-Time Periodic		Actual	State Avg
	6 Month Updates	0%	68%

Cooccurring		Actual	State Avg
✓	MH Screen Complete	100%	98%
✓	SA Screen Complete	100%	98%

Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	100%	99%
✓	Valid Axis V GAF Score	100%	99%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Treatment Completed Successfully		53	29%	50%	46%	-21%	▼

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Not Arrested		850	90%	75%	93%	15%	▲
✓	Abstinence/Reduced Drug Use		570	60%	50%	69%	10%	
✓	Employed		418	44%	40%	45%	4%	
✓	Stable Living Situation		845	90%	90%	92%	0%	
🔴	Self Help		478	51%	60%	46%	-9%	
🔴	Improved/Maintained Axis V GAF Score		576	67%	75%	76%	-8%	

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services		701	92%	90%	92%	2%

Service Engagement

	Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Length of Stay over 1 Year		688	74%	50%	71%	24%	▲

Data Submitted to DMHAS by Month
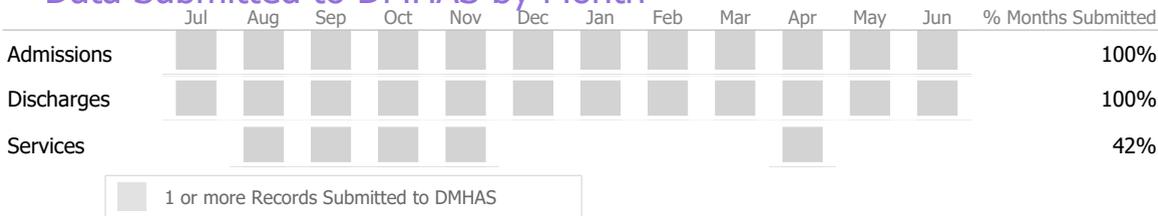
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													42%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 35 Active Methadone Maintenance Programs

New London Clinic MM 100146
Hartford Dispensary
Addiction - Medication Assisted Treatment - Methadone Maintenance

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2018 - June 2019 (Data as of Sep 16, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	650	635	2%	
Admits	178	141	26%	▲
Discharges	149	174	-14%	▼
Service Hours	4,375	1,030		

Data Submission Quality

Data Entry		Actual	State Avg
	Valid NOMS Data	98%	99%
✓	Valid TEDS Data	100%	99%

On-Time Periodic		Actual	State Avg
✓	6 Month Updates	90%	68%

Cooccurring		Actual	State Avg
	MH Screen Complete	97%	98%
✓	SA Screen Complete	98%	98%

Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	100%	99%
✓	Valid Axis V GAF Score	100%	99%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Treatment Completed Successfully		41	28%	50%	46%	-22%	▼

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Abstinence/Reduced Drug Use		504	77%	50%	69%	27%	▲
✓	Not Arrested		632	96%	75%	93%	21%	▲
✓	Employed		331	50%	40%	45%	10%	
✓	Stable Living Situation		636	97%	90%	92%	7%	
🔴	Improved/Maintained Axis V GAF Score		295	51%	75%	76%	-24%	▼
🔴	Self Help		101	15%	60%	46%	-45%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Clients Receiving Services		485	95%	90%	92%	5%	

Service Engagement

Medication Assisted Treatment		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Length of Stay over 1 Year		468	72%	50%	71%	22%	▲

Data Submitted to DMHAS by Month
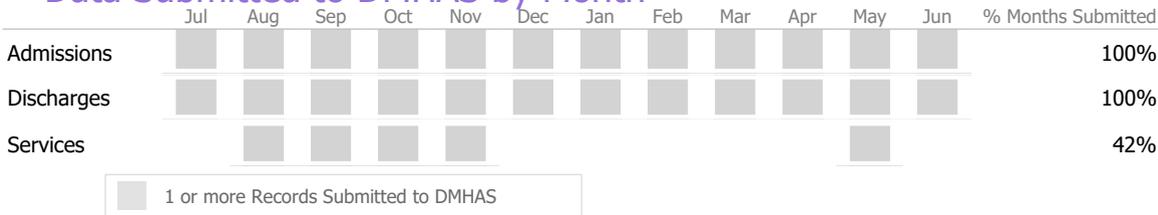
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	100%
Discharges	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	100%
Services		▪	▪	▪							▪		42%

▪ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 35 Active Methadone Maintenance Programs

Norwich Clinic MM 301847
Hartford Dispensary
Addiction - Medication Assisted Treatment - Methadone Maintenance

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2018 - June 2019 (Data as of Sep 16, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	662	763	-13%	▼
Admits	138	248	-44%	▼
Discharges	162	271	-40%	▼
Service Hours	4,795	1,171		

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Treatment Completed Successfully		69	43%	50%	46%	-7%	

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Abstinence/Reduced Drug Use		498	73%	50%	69%	23%	▲
✓	Not Arrested		663	97%	75%	93%	22%	▲
✓	Employed		365	53%	40%	45%	13%	▲
✓	Stable Living Situation		669	98%	90%	92%	8%	
🔴	Improved/Maintained Axis V GAF Score		391	62%	75%	76%	-13%	▼
🔴	Self Help		141	21%	60%	46%	-39%	▼

Data Submission Quality

	Data Entry		Actual	State Avg
✓	Valid NOMS Data		99%	99%
✓	Valid TEDS Data		100%	99%

	On-Time Periodic		Actual	State Avg
✓	6 Month Updates		92%	68%

	Cooccurring		Actual	State Avg
✓	MH Screen Complete		100%	98%
✓	SA Screen Complete		99%	98%

	Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis		100%	99%
✓	Valid Axis V GAF Score		100%	99%

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services		513	98%	90%	92%	8%

Service Engagement

	Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Length of Stay over 1 Year		508	77%	50%	71%	27%	▲

Data Submitted to DMHAS by Month
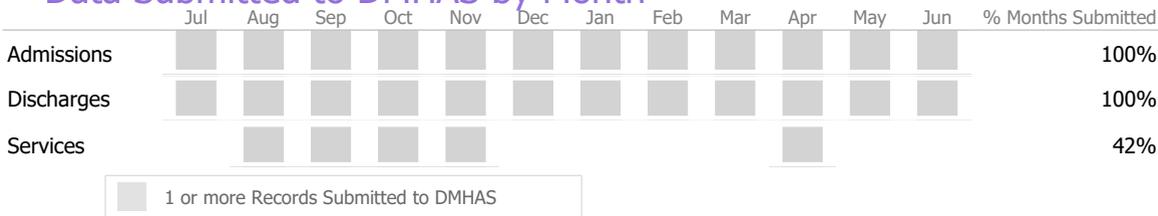
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	100%
Discharges	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	100%
Services		▪	▪		▪					▪			42%

▪ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

◼ Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 35 Active Methadone Maintenance Programs

Torrington MM Clinic 819
Hartford Dispensary
Addiction - Medication Assisted Treatment - Methadone Maintenance

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2018 - June 2019 (Data as of Sep 16, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	584	592	-1%
Admits	163	234	-30% ▼
Discharges	185	186	-1%
Service Hours	3,457	985	

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		98%	99%
✔ Valid TEDS Data		100%	99%

On-Time Periodic		Actual	State Avg
6 Month Updates		3%	68%

Cooccurring		Actual	State Avg
MH Screen Complete		97%	98%
SA Screen Complete		97%	98%

Diagnosis		Actual	State Avg
✔ Valid Axis I Diagnosis		100%	99%
✔ Valid Axis V GAF Score		100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴 Treatment Completed Successfully		53	29%	50%	46%	-21% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ Not Arrested		544	89%	75%	93%	14% ▲
✔ Employed		269	44%	40%	45%	4%
✔ Stable Living Situation		553	90%	90%	92%	0%
🔴 Abstinence/Reduced Drug Use		294	48%	50%	69%	-2%
🔴 Improved/Maintained Axis V GAF Score		355	66%	75%	76%	-9%
🔴 Self Help		137	22%	60%	46%	-38% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴 Clients Receiving Services		372	87%	90%	92%	-3%

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ Length of Stay over 1 Year		396	68%	50%	71%	18% ▲

Data Submitted to DMHAS by Month
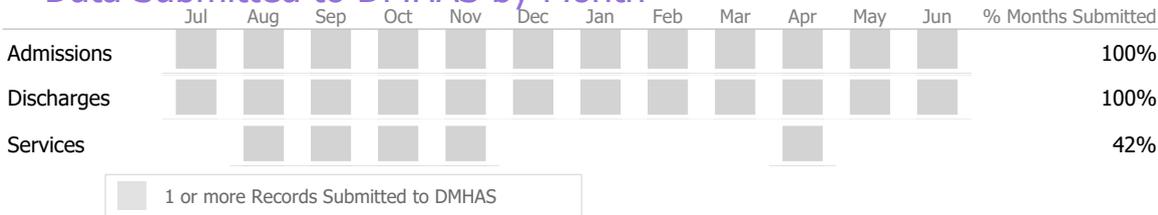
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%
Services		■	■		■					■			42%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✔ Goal Met   🔴 Below Goal

* State Avg based on 35 Active Methadone Maintenance Programs

Willimantic Clinic MM 100918
Hartford Dispensary
Addiction - Medication Assisted Treatment - Methadone Maintenance

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2018 - June 2019 (Data as of Sep 16, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	621	625	-1%
Admits	147	199	-26% ▼
Discharges	151	154	-2%
Service Hours	4,454	1,107	

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		100%	99%
✓ Valid TEDS Data		99%	99%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		72%	68%

Cooccurring		Actual	State Avg
✓ MH Screen Complete		99%	98%
✓ SA Screen Complete		99%	98%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	99%
✓ Valid Axis V GAF Score		100%	99%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴	Treatment Completed Successfully		44	29%	50%	46%	-21% ▼

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Abstinence/Reduced Drug Use		514	81%	50%	69%	31% ▲
✓	Not Arrested		603	95%	75%	93%	20% ▲
✓	Employed		316	50%	40%	45%	10%
✓	Stable Living Situation		612	96%	90%	92%	6%
✓	Improved/Maintained Axis V GAF Score		438	77%	75%	76%	2%
🔴	Self Help		56	9%	60%	46%	-51% ▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services		470	97%	90%	92%	7%

Service Engagement

Medication Assisted Treatment		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Length of Stay over 1 Year		456	73%	50%	71%	23% ▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	100%
Discharges	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	100%
Services		▪	▪		▪					▪			42%

▪ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

◼ Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 35 Active Methadone Maintenance Programs