Connecticut Dept of Mental Health and Addiction Services Provider Quality Dashboard

Reporting Period: July 2018 - June 2019 (Data as of Sep 16, 2019)

Provider Activity

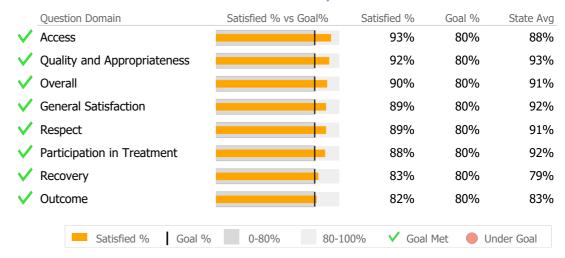




Clients by Level of Care

%
1%
3%
7%
2%
3%

Consumer Satisfaction Survey (Based on 151 FY18 Surveys)



Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	9	3%	12%	Male	208	63%	60%
26-34	64	19%	24%	Female 🔀	120	37%	40%
35-44	63	19%	21%	Transgender			0%
45-54	72	22%	20%				
55-64	88	27%	17%				
65+	33	10%	6%	Race	#	%	State Avg
				White/Caucasian	240	73%	63%
Ethnicity	#	%	State Avg	Black/African American	42	13%	17%
Non-Hispanic	293	89%	1 70%	Other	18	5%	13%
Unknown	14	4%	10%	Unknown	17	5%	5%
Hispanic-Other	11	3%	7%	Multiple Races	10	3%	1%
Hisp-Puerto Rican	10	3%	12%	Am. Indian/Native Alaskan	1	0%	1%
· •				Asian	1	0%	1%
Hispanic-Mexican	1	0%	1%	Hawaiian/Other Pacific Islander			0%
Hispanic-Cuban			0%	'			
	Unique C	lients	State Avg	▲ > 10% Over State Avg	7 > 10% U	Jnder St	cate Avg

ACT Team 306292

Gilead Community Services Inc.

Mental Health - ACT - Assertive Community Treatment

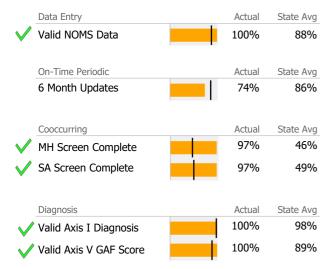
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2018 - June 2019 (Data as of Sep 16, 2019)

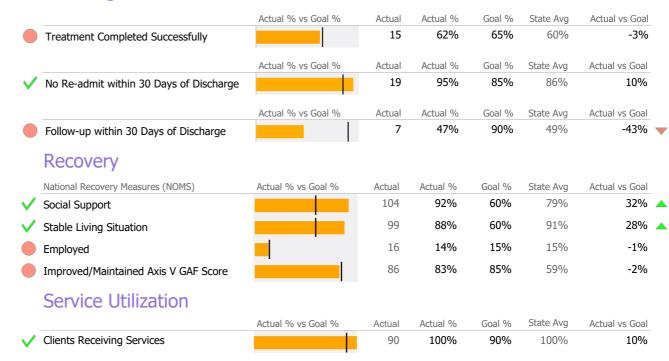
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	113	107	6%	
Admits	23	31	-26%	•
Discharges	24	18	33%	•
Service Hours	10,471	9,969	5%	

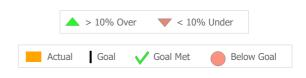
Data Submission Quality



Discharge Outcomes



		11666		_	, ,	\sim , .							
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													83%
Discharges													92%
Services													92%
	1 or n	nore Recor	ds Sub	mitted to	DMHA:	S							



^{*} State Avg based on 23 Active Assertive Community Treatment Programs

Gateway - CSP

Gilead Community Services Inc.

Mental Health - Community Support - CSP

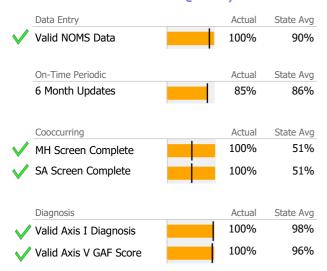
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2018 - June 2019 (Data as of Sep 16, 2019)

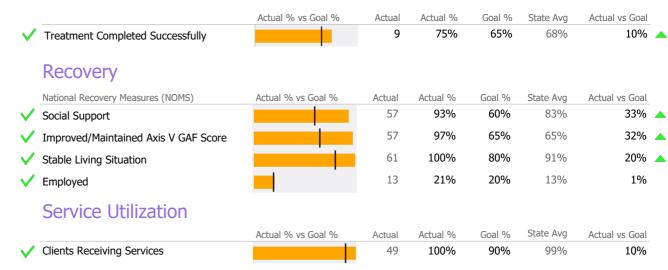
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	61	61	0%	
Admits	9	11	-18%	•
Discharges	12	9	33%	•
Service Hours	3,476	2,794	24%	•

Data Submission Quality



Discharge Outcomes







^{*} State Avg based on 37 Active CSP Programs

Gateway - Social Rehab 306285

Gilead Community Services Inc.

Mental Health - Social Rehabilitation - Social Rehabilitation

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2018 - June 2019 (Data as of Sep 16, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	61	67	-9%
Admits	9	14	-36% ▼
Discharges	13	15	-13% 🔻
Service Hours	-	-	
Social Rehab/PHP/IOP Days	3,946	4,230	-7%

Service Utilization



		Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	6													50%
Discharges	;													50%
Services														67%
		1 or mo	re Recor	ds Subn	nitted to	DMHAS								



^{*} State Avg based on 33 Active Social Rehabilitation Programs

Gilead Apartment Program306251

Gilead Community Services Inc.

Mental Health - Residential Services - Residential Support

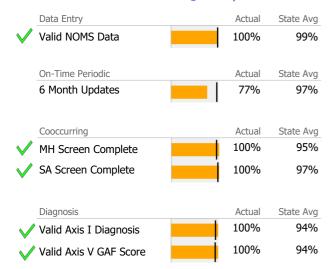
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2018 - June 2019 (Data as of Sep 16, 2019)

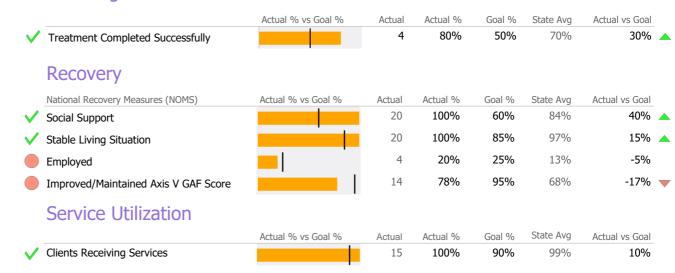
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	20	22	-9%	
Admits	2	6	-67%	•
Discharges	5	4	25%	•
Service Hours	5,499	6,476	-15%	•

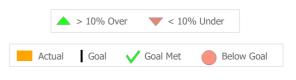
Data Submission Quality



Discharge Outcomes







^{*} State Avg based on 25 Active Residential Support Programs

Gilead One Group Home 306240

Gilead Community Services Inc.

Mental Health - Residential Services - Group Home

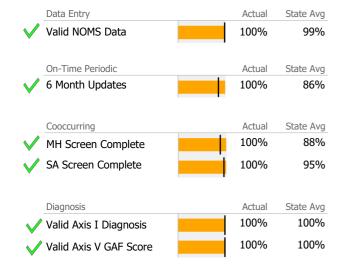
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2018 - June 2019 (Data as of Sep 16, 2019)

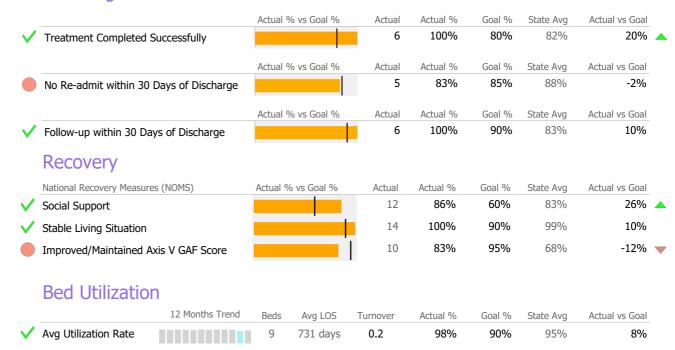
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	14	13	8%
Admits	5	4	25% 🔺
Discharges	6	4	50% 🔺
Bed Davs	3,217	3,151	2%

Data Submission Quality



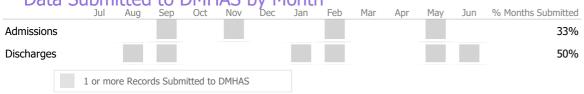
Discharge Outcomes

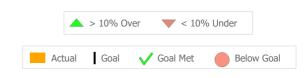


90-110%

< 90%

>110%





^{*} State Avg based on 24 Active Group Home Programs

Gilead Two Group Home 306241

Gilead Community Services Inc.

Mental Health - Residential Services - Group Home

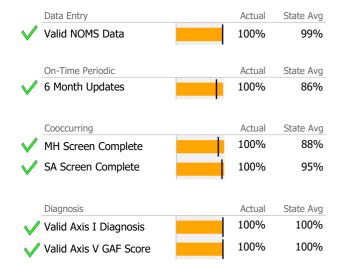
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2018 - June 2019 (Data as of Sep 16, 2019)

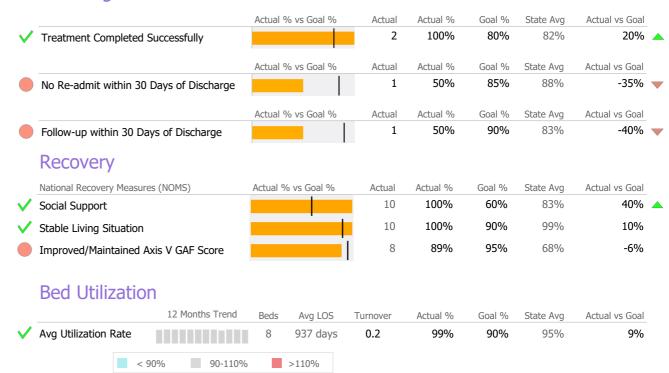
Program Activity

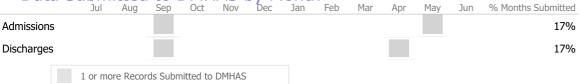
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	10	12	-17%	▼
Admits	2	4	-50%	•
Discharges	2	4	-50%	•
Bed Days	2,899	2,864	1%	

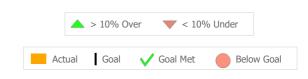
Data Submission Quality



Discharge Outcomes







^{*} State Avg based on 24 Active Group Home Programs

Juniper Home

Gilead Community Services Inc.

Mental Health - Residential Services - Supervised Apartments

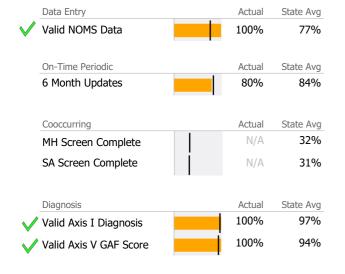
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2018 - June 2019 (Data as of Sep 16, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	5	5	0%
Admits	-	-	
Discharges	-	-	
Bed Davs	1.825	1,825	0%

Data Submission Quality



Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	Treatment Completed Successfully		N/A	N/A	60%	67%	N/A
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	Follow-up within 30 Days of Discharge		N/A	N/A	90%	69%	N/A
	Recovery						
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
V	Social Support		5	100%	60%	83%	40%
V	Improved/Maintained Axis V GAF Score		5	100%	95%	65%	5%
V	Stable Living Situation		5	100%	95%	96%	5%
	Employed		0	0%	25%	13%	-25%
	Bed Utilization						
	12 Months Trend	Beds Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
/	Avg Utilization Rate	5 1,458 days	0.3	100%	90%	93%	10%
	< 90% 90-110%	>110%					

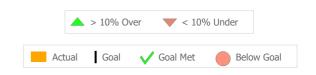
Data Submitted to DMHAS by Month

Admissions

Discharges

Oct Nov Dec Jan Feb Mar Apr May Jun % Months Submitted

O%



^{*} State Avg based on 80 Active Supervised Apartments Programs

Liberty Home 306230

Gilead Community Services Inc.

Mental Health - Residential Services - Supervised Apartments

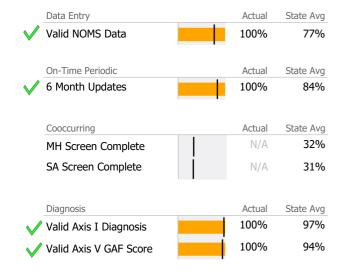
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2018 - June 2019 (Data as of Sep 16, 2019)

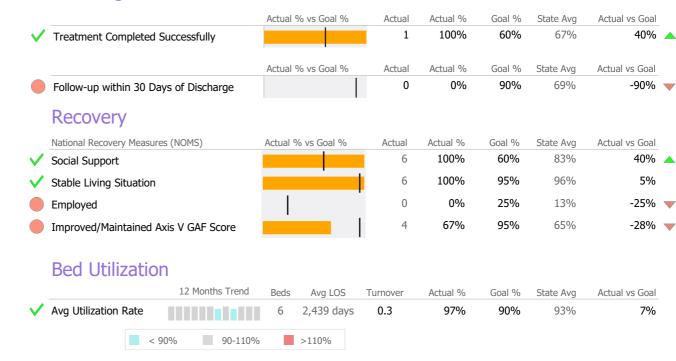
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	6	6	0%
Admits	-	-	
Discharges	1	-	
Bed Davs	2.130	2.190	-3%

Data Submission Quality



Discharge Outcomes

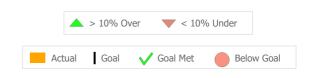


Data Submitted to DMHAS by Month

Admissions

Discharges

Discha



^{*} State Avg based on 80 Active Supervised Apartments Programs

Magnolia Home

Gilead Community Services Inc.

Mental Health - Residential Services - Supervised Apartments

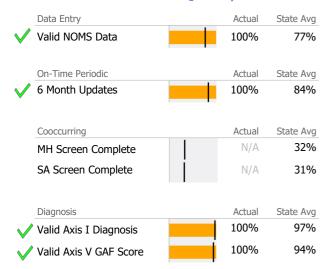
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2018 - June 2019 (Data as of Sep 16, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	3	4	-25%	lacktriangledown
Admits	-	2	-100%	•
Discharges	-	1	-100%	•
Bed Days	1,095	1,061	3%	

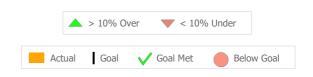
Data Submission Quality



Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	Treatment Completed Successfully		N/A	N/A	60%	67%	N/A
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	Follow-up within 30 Days of Discharge		N/A	N/A	90%	69%	N/A
	Recovery						
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
/	Social Support		3	100%	60%	83%	40%
✓	Stable Living Situation	•	3	100%	95%	96%	5%
	Employed		0	0%	25%	13%	-25%
	Improved/Maintained Axis V GAF Score		2	67%	95%	65%	-28%
	Bed Utilization						
	12 Months Trend	Beds Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
\	Avg Utilization Rate	3 1,173 days	0.3	100%	90%	93%	10%
	< 90% 90-110%	>110%					

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													0%
Discharges													0%
	1 or mo	ore Reco	rds Subn	nitted to	DMHAS								



^{*} State Avg based on 80 Active Supervised Apartments Programs

SCAP - Apartment Program306260

Gilead Community Services Inc.

Mental Health - Residential Services - Residential Support

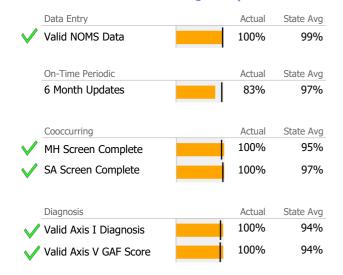
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2018 - June 2019 (Data as of Sep 16, 2019)

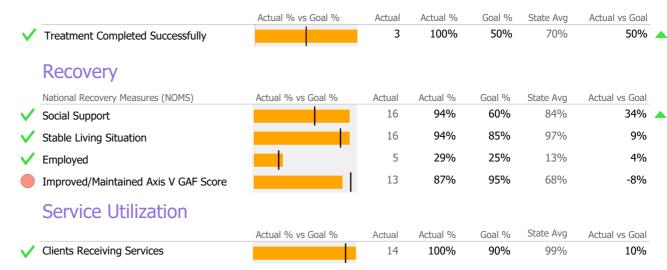
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	17	18	-6%	
Admits	3	4	-25%	•
Discharges	3	4	-25%	•
Service Hours	2,594	3,092	-16%	•

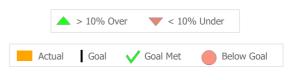
Data Submission Quality



Discharge Outcomes







^{*} State Avg based on 25 Active Residential Support Programs

SCAP - Group Home 306265

Gilead Community Services Inc.

Mental Health - Residential Services - Group Home

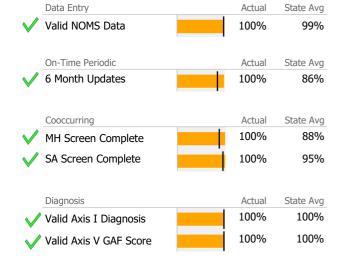
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2018 - June 2019 (Data as of Sep 16, 2019)

Program Activity

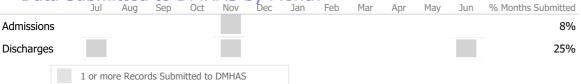
Measure	Actual	1 Yr Ago	Variance %
Unique Clients	8	11	-27% ▼
Admits	1	6	-83% ▼
Discharges	3	4	-25% ▼
Bed Days	2,168	2,081	4%

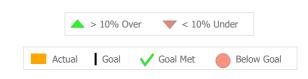
Data Submission Quality



Discharge Outcomes







^{*} State Avg based on 24 Active Group Home Programs

Social Rehab 306280

Gilead Community Services Inc.

Mental Health - Social Rehabilitation - Social Rehabilitation

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2018 - June 2019 (Data as of Sep 16, 2019)

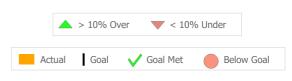
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	79	88	-10%	lacktriangle
Admits	7	4	75%	•
Discharges	12	16	-25%	•
Service Hours	-	-		
Social Rehab/PHP/IOP Days	6,427	5,461	18%	_

Service Utilization



	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													25%
Discharges													50%
Services													67%
	1 or mo	re Reco	rds Subn	nitted to	DMHAS								



^{*} State Avg based on 33 Active Social Rehabilitation Programs

Valor Home 306231

Gilead Community Services Inc.

Mental Health - Residential Services - Supervised Apartments

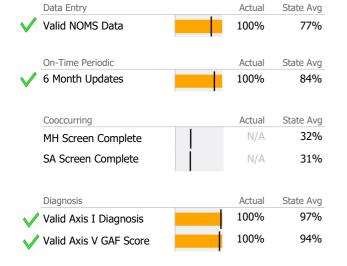
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2018 - June 2019 (Data as of Sep 16, 2019)

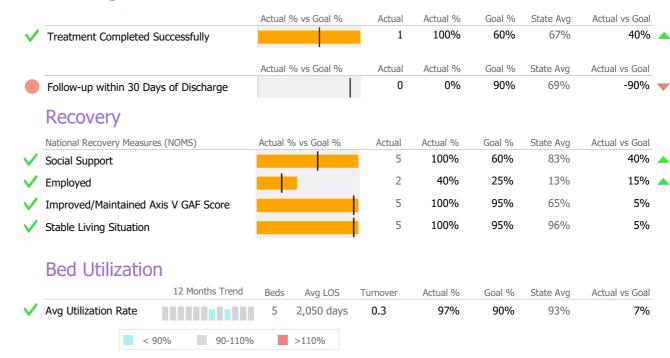
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	5	5	0%	
Admits	-	1	-100%	•
Discharges	1	-		
Bed Days	1,762	1,815	-3%	

Data Submission Quality



Discharge Outcomes



Data Submitted to DMHAS by Month

Admissions

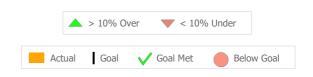
Discharges

Jul Aug Sep Oct Nov Dec Jan Feb Mar Apr May Jun % Months Submitted

**Nov Dec Jan Feb Mar Apr May Jun % Months Submitted

O%

O



^{*} State Avg based on 80 Active Supervised Apartments Programs

Women's Program 306235

Gilead Community Services Inc.

Mental Health - Residential Services - Supervised Apartments

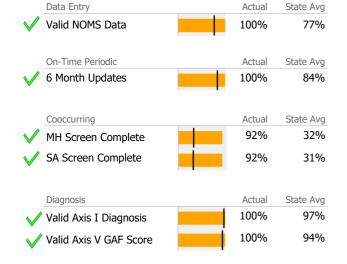
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2018 - June 2019 (Data as of Sep 16, 2019)

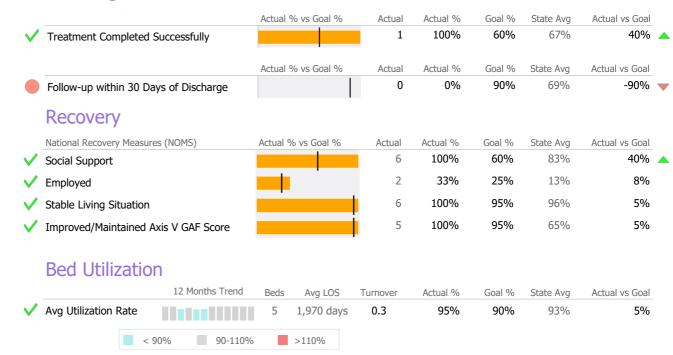
Program Activity

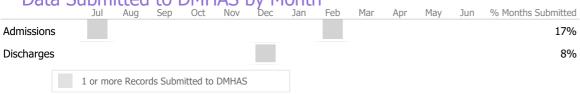
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	6	5	20%	•
Admits	2	-		
Discharges	1	1	0%	
Bed Days	1,726	1,668	3%	

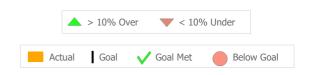
Data Submission Quality



Discharge Outcomes







^{*} State Avg based on 80 Active Supervised Apartments Programs

YAS Fiduiary

Gilead Community Services Inc.

Mental Health - Other - Fiduciary

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2018 - June 2019 (Data as of Sep 16, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	_	_	

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													0%
Discharges													0%

1 or more Records Submitted to DMHAS



^{*} State Avg based on 5 Active Fiduciary Programs