Central Naugatuck Valley (CNV) Help Inc.
Waterbury, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2018 - June 2019   (Data as of Sep 16, 2019)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	347	332	5%	
	Admits	430	391	10%	
	Discharges	438	355	23%	▲
	Service Hours	2,361	1,720	37%	▲
	Bed Days	17,600	18,501	-5%	

▲ > 10% Over 1 Yr Ago   ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type		#	%
Addiction				
	Residential Services		181	33.0%
	Outpatient		139	25.3%
	Medication Assisted Treatment		120	21.9%
	Employment Services		53	9.7%
Mental Health				
	Community Support		33	6.0%
	Residential Services		23	4.2%

Consumer Satisfaction Survey   (Based on 343 FY18 Surveys)

	Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓	Participation in Treatment		82%	80%	92%
✓	Quality and Appropriateness		82%	80%	93%
✓	Respect		81%	80%	91%
●	Overall		78%	80%	91%
●	Recovery		76%	80%	79%
●	Access		73%	80%	88%
●	Outcome		72%	80%	83%
●	General Satisfaction		71%	80%	92%

Legend: ▬ Satisfied % | Goal %   ▧ 0-80%   ▧ 80-100%   Goal Met   ● Under Goal

Client Demographics

Age

Age		#	%	State Avg	
18-25		19	5%	12%	
26-34		127	37%	24%	▲
35-44		109	31%	21%	
45-54		64	18%	20%	
55-64		24	7%	17%	
65+		4	1%	6%	

Gender

Gender		#	%	State Avg
Male		220	63%	60%
Female		127	37%	40%
Transgender				0%

Ethnicity

Ethnicity		#	%	State Avg	
Non-Hispanic		291	84%	70%	▲
Unknown		30	9%	10%	
Hisp-Puerto Rican		21	6%	12%	
Hispanic-Other		4	1%	7%	
Hispanic-Cuban		1	0%	0%	
Hispanic-Mexican				1%	

Race

Race		#	%	State Avg
White/Caucasian		216	62%	63%
Other		61	18%	13%
Black/African American		54	16%	17%
Hawaiian/Other Pacific Islander		8	2%	0%
Unknown		7	2%	5%
Asian		1	0%	1%
Am. Indian/Native Alaskan				1%
Multiple Races				1%

Legend: ▬ Unique Clients | State Avg   ▲ > 10% Over State Avg   ▼ > 10% Under State Avg

CNV Help OP100421
Central Naugatuck Valley (CNV) Help Inc.
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2018 - June 2019 (Data as of Sep 16, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	139	136	2%
Admits	114	107	7%
Discharges	112	114	-2%
Service Hours	180	129	40% ▲

Data Submission Quality

Data Entry	Actual % vs Goal %	Actual	State Avg
Valid NOMS Data		77%	88%
✓ Valid TEDS Data		99%	85%

On-Time Periodic	Actual % vs Goal %	Actual	State Avg
6 Month Updates		N/A	34%

Cooccurring	Actual % vs Goal %	Actual	State Avg
✓ MH Screen Complete		100%	91%
✓ SA Screen Complete		100%	95%

Diagnosis	Actual % vs Goal %	Actual	State Avg
✓ Valid Axis I Diagnosis		100%	95%
Valid Axis V GAF Score		97%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		68	61%	50%	57%	11% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		95	68%	55%	52%	13% ▲
✓ Not Arrested		120	86%	75%	80%	11% ▲
✓ Improved/Maintained Axis V GAF Score		104	93%	75%	68%	18% ▲
● Stable Living Situation		104	74%	95%	78%	-21% ▼
● Self Help		55	39%	60%	30%	-21% ▼
● Employed		7	5%	50%	40%	-45% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		23	82%	90%	76%	-8%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days		49	43%	75%	67%	-32% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													83%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 116 Active Standard Outpatient Programs

Drug Services-CSSD 30168C
Central Naugatuck Valley (CNV) Help Inc.
Addiction - Residential Services - Intermediate/Long Term Res.Tx 3.5

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2018 - June 2019 (Data as of Sep 16, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	75	78	-4%
Admits	61	64	-5%
Discharges	59	65	-9%
Bed Days	5,383	5,856	-8%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴	Treatment Completed Successfully		37	63%	70%	75%	-7%
✓	No Re-admit within 30 Days of Discharge		54	92%	85%	92%	7%
🔴	Follow-up within 30 Days of Discharge		15	41%	90%	68%	-49% ▼

Data Submission Quality

Data Entry		Actual	State Avg
	Valid NOMS Data	81%	86%
✓	Valid TEDS Data	99%	84%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	0%

Cooccurring		Actual	State Avg
✓	MH Screen Complete	100%	77%
✓	SA Screen Complete	100%	77%

Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	100%	99%
	Valid Axis V GAF Score	97%	99%

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Abstinence/Reduced Drug Use		59	79%	70%	79%	9%
🔴	Improved/Maintained Axis V GAF Score		51	86%	95%	82%	-9%

Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓	Avg Utilization Rate		15	94 days	0.1	98%	90%	94%	8%

▪ < 90%	▪ 90-110%	▪ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%

□ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

▪ Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 30 Active Intermediate/Long Term Res.Tx 3.5 Programs

Drug Services-DMHAS 301680
Central Naugatuck Valley (CNV) Help Inc.
Addiction - Residential Services - Intermediate/Long Term Res.Tx 3.5

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2018 - June 2019   (Data as of Sep 16, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	108	95	14%	▲
Admits	93	78	19%	▲
Discharges	92	79	16%	▲
Bed Days	6,861	6,884	0%	

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		80%	86%
✓ Valid TEDS Data		98%	84%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	0%

Cooccurring		Actual	State Avg
✓ MH Screen Complete		100%	77%
✓ SA Screen Complete		100%	77%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	99%
Valid Axis V GAF Score		97%	99%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Treatment Completed Successfully		47	51%	70%	75%	-19%	▼
✓	No Re-admit within 30 Days of Discharge		81	88%	85%	92%	3%	
🔴	Follow-up within 30 Days of Discharge		23	49%	90%	68%	-41%	▼

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Abstinence/Reduced Drug Use		62	56%	70%	79%	-14%	▼
🔴	Improved/Maintained Axis V GAF Score		80	87%	95%	82%	-8%	

Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓	Avg Utilization Rate		19	88 days	0.1	99%	90%	94%	9%

■ < 90%   ■ 90-110%   ■ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 30 Active Intermediate/Long Term Res.Tx 3.5 Programs

Glenlunan Grp Res 505-240
Central Naugatuck Valley (CNV) Help Inc.
Mental Health - Residential Services - MH Intensive Res. Rehabilitation

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2018 - June 2019 (Data as of Sep 16, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	6	6	0%
Admits	1	1	0%
Discharges	1	1	0%
Bed Days	1,819	1,784	2%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Treatment Completed Successfully		1	100%	75%	56%	25%	▲
✓	No Re-admit within 30 Days of Discharge		1	100%	85%	77%	15%	▲
●	Follow-up within 30 Days of Discharge		0	0%	90%	77%	-90%	▼

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
●	Improved/Maintained Axis V GAF Score		1	20%	75%	54%	-55%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		100%	99%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		100%	87%

Cooccurring		Actual	State Avg
MH Screen Complete		0%	87%
SA Screen Complete		0%	89%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	94%
✓ Valid Axis V GAF Score		100%	88%

Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓	Avg Utilization Rate		5	1,473 days	0.2	100%	90%	93%	10%

Legend: < 90% | 90-110% | >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions											▪		8%
Discharges											▪		8%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

Actual | Goal | ✓ Goal Met | ● Below Goal

* State Avg based on 27 Active MH Intensive Res. Rehabilitation Programs

MAT - Naltrexone - Waterbury
Central Naugatuck Valley (CNV) Help Inc.
Addiction - Medication Assisted Treatment - Naltrexone

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2018 - June 2019 (Data as of Sep 16, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	31	3	933%	▲
Admits	31	3	933%	▲
Discharges	19	-		

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		78%	80%
✓ Valid TEDS Data		100%	99%

On-Time Periodic		Actual	State Avg
6 Month Updates		0%	23%

Cooccurring		Actual	State Avg
✓ MH Screen Complete		100%	84%
✓ SA Screen Complete		100%	100%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	100%
Valid Axis V GAF Score		97%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Treatment Completed Successfully		14	74%	50%	61%	24%	▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Not Arrested		31	91%	75%	79%	16%	▲
✓ Abstinence/Reduced Drug Use		23	68%	55%	58%	13%	▲
● Stable Living Situation		30	88%	95%	81%	-7%	
● Self Help		17	50%	60%	39%	-10%	
● Employed		9	26%	50%	21%	-24%	▼
● Improved/Maintained Axis V GAF Score		15	71%	75%	72%	-4%	

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	100%
Discharges						▪	▪	▪	▪	▪	▪		50%

▪ 1 or more Records Submitted to DMHAS
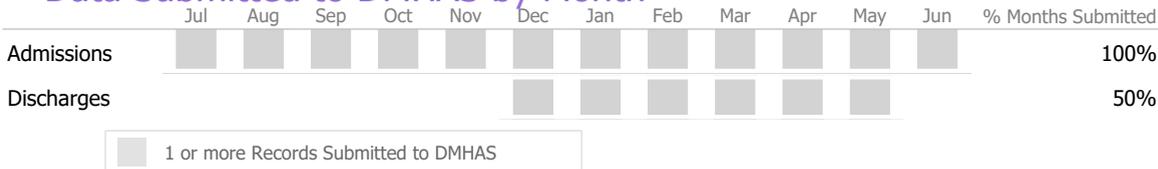
▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 8 Active Naltrexone Programs

Roger House Group Home 241
Central Naugatuck Valley (CNV) Help Inc.
Mental Health - Residential Services - Group Home

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2018 - June 2019 (Data as of Sep 16, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	9	10	-10%	
Admits	5	3	67%	▲
Discharges	3	6	-50%	▼
Bed Days	1,710	1,975	-13%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		99%	99%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		100%	86%

Cooccurring		Actual	State Avg
✓ MH Screen Complete		100%	88%
SA Screen Complete		80%	95%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	100%
✓ Valid Axis V GAF Score		100%	100%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
●	Treatment Completed Successfully		1	33%	80%	82%	-47%	▼
✓	No Re-admit within 30 Days of Discharge		3	100%	85%	88%	15%	▲
✓	Follow-up within 30 Days of Discharge		1	100%	90%	83%	10%	

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Stable Living Situation		9	100%	90%	99%	10%
✓	Social Support		6	67%	60%	83%	7%
✓	Improved/Maintained Axis V GAF Score		7	100%	95%	68%	5%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	
● Avg Utilization Rate		6	546 days	0.3	78%	90%	95%	-12%	▼
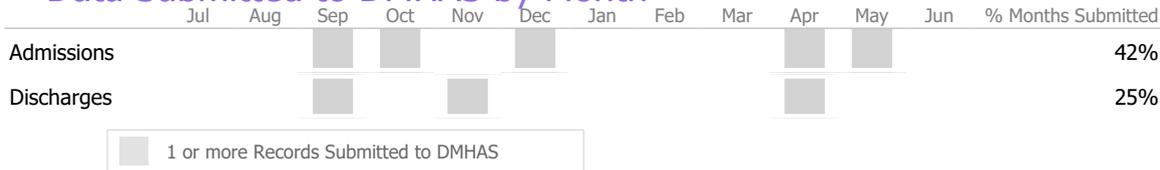
■ < 90%   ■ 90-110%   ■ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions			■	■		■				■	■		42%
Discharges			■		■					■			25%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 24 Active Group Home Programs

Rogers House Community Support 261
Central Naugatuck Valley (CNV) Help Inc.
Mental Health - Community Support - CSP

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2018 - June 2019 (Data as of Sep 16, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	5	6	-17%	▼
Admits	1	1	0%	
Discharges	1	2	-50%	▼
Service Hours	259	220	18%	▲

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		100%	90%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		100%	86%

Cooccurring		Actual	State Avg
✓ MH Screen Complete		100%	51%
✓ SA Screen Complete		100%	51%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	98%
✓ Valid Axis V GAF Score		100%	96%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Treatment Completed Successfully		1	100%	65%	68%	35%	▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Social Support		5	100%	60%	83%	40%	▲
✓ Stable Living Situation		5	100%	80%	91%	20%	▲
✓ Improved/Maintained Axis V GAF Score		4	100%	65%	65%	35%	▲
✓ Employed		1	20%	20%	13%	0%	

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		4	100%	90%	99%	10%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions								▪					8%
Discharges	▪												8%
Services	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	100%

▫ 1 or more Records Submitted to DMHAS

▲ > 10% Over	▼ < 10% Under

▪ Actual	▮ Goal	✓ Goal Met	● Below Goal

* State Avg based on 37 Active CSP Programs

STR E MAT Employment
Central Naugatuck Valley (CNV) Help Inc.
Addiction - Employment Services - Employment Services

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
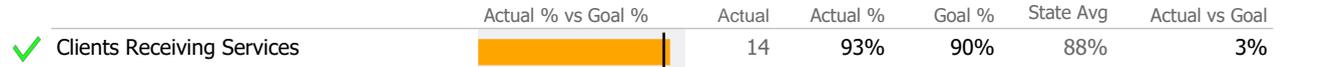Reporting Period: July 2018 - June 2019 (Data as of Sep 16, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	53	14	279%	▲
Admits	43	14	207%	▲
Discharges	42	-		
Service Hours	873	-		

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Employed		9	16%	35%	29%	-19%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		14	93%	90%	88%	3%

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		74%	86%

On-Time Periodic		Actual	State Avg
6 Month Updates		0%	30%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪			83%
Discharges	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	100%
Services									▪	▪	▪	▪	33%

☐ 1 or more Records Submitted to DMHAS
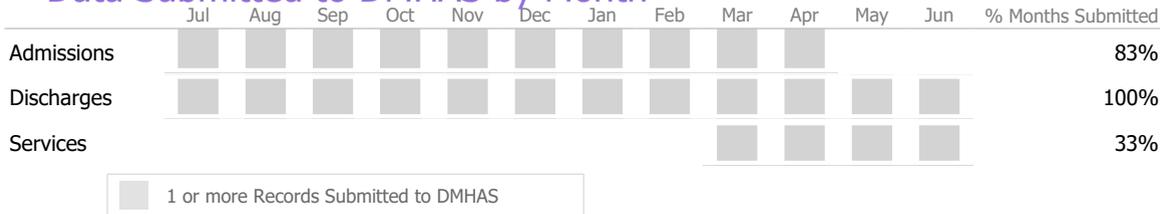
▲ > 10% Over   ▼ < 10% Under

☐ Actual   │ Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 15 Active Employment Services Programs

STR E MAT Recovery Coach
Central Naugatuck Valley (CNV) Help Inc.
Addiction - Recovery Support - Peer Based Mentoring

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2018 - June 2019 (Data as of Sep 16, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													0%
Discharges													0%

	1 or more Records Submitted to DMHAS

△ > 10% Over   ▽ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 5 Active Peer Based Mentoring Programs

STR E-MAT
Central Naugatuck Valley (CNV) Help Inc.
Addiction - Medication Assisted Treatment - Buprenorphine Maintenance

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2018 - June 2019 (Data as of Sep 16, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	97	97	0%	
Admits	68	111	-39%	▼
Discharges	88	77	14%	▲
Service Hours	646	624	4%	

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		74%	94%
Valid TEDS Data		97%	99%

On-Time Periodic		Actual	State Avg
6 Month Updates		0%	38%

Cooccurring		Actual	State Avg
✔ MH Screen Complete		100%	82%
✔ SA Screen Complete		100%	97%

Diagnosis		Actual	State Avg
✔ Valid Axis I Diagnosis		100%	99%
Valid Axis V GAF Score		86%	97%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Treatment Completed Successfully		45	51%	50%	52%	1%	

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Not Arrested		94	92%	75%	89%	17%	▲
🔴 Abstinence/Reduced Drug Use		54	53%	55%	61%	-2%	
🔴 Stable Living Situation		80	78%	95%	88%	-17%	▼
🔴 Improved/Maintained Axis V GAF Score		60	65%	75%	57%	-10%	
🔴 Self Help		35	34%	60%	32%	-26%	▼
🔴 Employed		23	23%	50%	35%	-27%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ Clients Receiving Services		13	93%	90%	67%	3%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													92%
Services													92%

☐ 1 or more Records Submitted to DMHAS
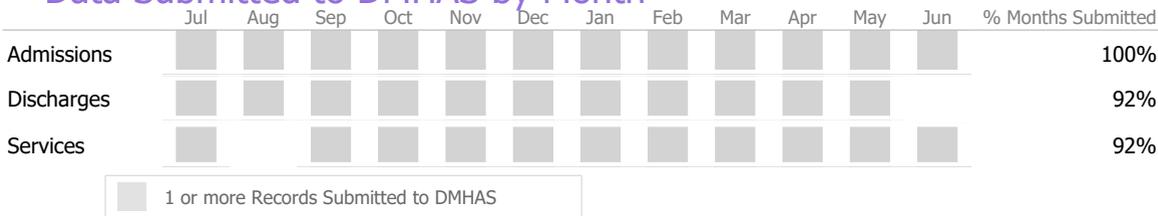
▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✔ Goal Met   🔴 Below Goal

* State Avg based on 23 Active Buprenorphine Maintenance Programs

Wynnewood Community Support 505-260
Central Naugatuck Valley (CNV) Help Inc.
Mental Health - Community Support - CSP

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2018 - June 2019   (Data as of Sep 16, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	28	24	17%	▲
Admits	10	4	150%	▲
Discharges	18	6	200%	▲
Service Hours	403	747	-46%	▼

Data Submission Quality

Data Entry	Actual % vs Goal	Actual	State Avg
Valid NOMS Data		100%	90%

On-Time Periodic	Actual % vs Goal	Actual	State Avg
6 Month Updates		38%	86%

Cooccurring	Actual % vs Goal	Actual	State Avg
MH Screen Complete		90%	51%
SA Screen Complete		80%	51%

Diagnosis	Actual % vs Goal	Actual	State Avg
Valid Axis I Diagnosis		100%	98%
Valid Axis V GAF Score		100%	96%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Treatment Completed Successfully		12	67%	65%	68%	2%	

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Social Support		26	93%	60%	83%	33%	▲
✓ Stable Living Situation		27	96%	80%	91%	16%	▲
● Improved/Maintained Axis V GAF Score		16	62%	65%	65%	-3%	
● Employed		0	0%	20%	13%	-20%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		10	100%	90%	99%	10%

Data Submitted to DMHAS by Month
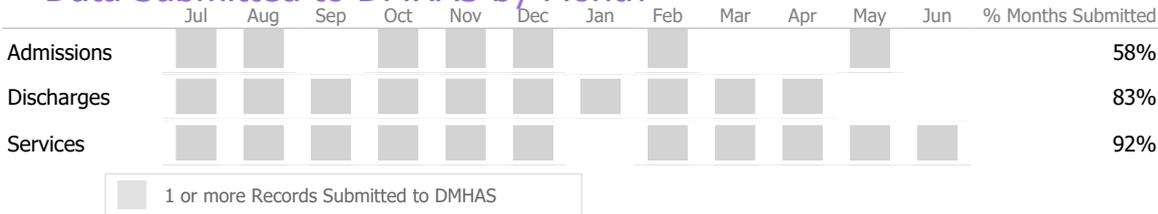
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▪	▪		▪	▪	▪		▪			▪		58%
Discharges	▪	▪	▪		▪	▪	▪	▪	▪	▪		▪	83%
Services	▪	▪	▪	▪	▪	▪		▪	▪	▪	▪	▪	92%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 37 Active CSP Programs

Wynnewood Pl. Grp Res 505-241
Central Naugatuck Valley (CNV) Help Inc.
Mental Health - Residential Services - Group Home

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2018 - June 2019 (Data as of Sep 16, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	8	10	-20%	▼
Admits	3	5	-40%	▼
Discharges	3	5	-40%	▼
Bed Days	1,827	2,002	-9%	

Discharge Outcomes

		Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Treatment Completed Successfully	3	100%	80%	82%	20%	▲
●	No Re-admit within 30 Days of Discharge	2	67%	85%	88%	-18%	▼
✓	Follow-up within 30 Days of Discharge	3	100%	90%	83%	10%	

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	100%	99%

On-Time Periodic		Actual	State Avg
	6 Month Updates	25%	86%

Cooccurring		Actual	State Avg
✓	MH Screen Complete	100%	88%
✓	SA Screen Complete	100%	95%

Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	100%	100%
✓	Valid Axis V GAF Score	100%	100%

Recovery

National Recovery Measures (NOMS)		Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Stable Living Situation	8	100%	90%	99%	10%	
✓	Social Support	5	62%	60%	83%	2%	
●	Improved/Maintained Axis V GAF Score	3	43%	95%	68%	-52%	▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		6	489 days	0.3	83%	90%	95%	-7%

☐ < 90%   ☐ 90-110%   ☐ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions			☐					☐		☐			25%
Discharges		☐								☐			17%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

☐ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 24 Active Group Home Programs