Backus Hospital

Norwich, CT

Connecticut Dept of Mental Health and Addiction Services Provider Quality Dashboard

Reporting Period: July 2018 - June 2019 (Data as of Sep 16, 2019)

Provider Activity

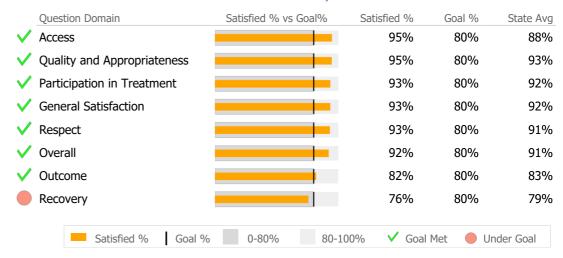




Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
	Outpatient	427	100.0%

Consumer Satisfaction Survey (Based on 76 FY18 Surveys)



Client Demographics

Age		# (%	State Avg	Gender	#	%	Sta	te Avg
18-25	1	.9 49	%	12%	Female	279	65%	•	40%
26-34	1 2	.5 6°	%	▼ 24%	Male <mark> </mark>	148	35%	•	60%
35-44	5	2 12	%	21%	Transgender				0%
45-54	9	1 21	%	20%					
55-64	11	.9 28	%	▲ 17%					
65+	12	289	%	▲ 6%	Race	#	%	Sta	te Avg
					White/Caucasian	366	86%	•	63%
Ethnicity	7	‡ %)	State Avg	Other	30	7%		13%
Non-Hispanic	40	2 94%	. 4	70%	Black/African American	26	6%	•	17%
Hispanic-Other	2	5 6%)	7%	Asian	3	1%		1%
Hispanic-Cuban				0%	Am. Indian/Native Alaskan	2	0%		1%
Hispanic-Mexican				1%	Multiple Races				1%
					Hawaiian/Other Pacific Islander				0%
Hisp-Puerto Rican			•	▼ 12%	Unknown				5%
Unknown				10%					
Unique Clients									

326 Washington St. OP 401-210

Backus Hospital

Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2018 - June 2019 (Data as of Sep 16, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	427	498	-14%	lacktriangle
Admits	-	120	-100%	•
Discharges	4	73	-95%	•
Service Hours	-	723	-100%	•

Data Submission Quality

	_	•	
Data Entry		Actual	State Avg
Valid NOMS Data		70%	91%
On-Time Periodic		Actual	State Avg
6 Month Updates		0%	60%
Cooccurring		Actual	State Avg
MH Screen Complete		0%	67%
SA Screen Complete		0%	68%
	•		
Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	97%
✓ Valid Axis V GAF Score		92%	91%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
 Treatment Completed Successfully 		0	0%	50%	51%	-50%	
Recovery							
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Employed		41	10%	30%	26%	-20%	
Social Support		113	26%	60%	68%	-34%	_
Improved/Maintained Axis V GAF Score	·	27	6%	75%	54%	-69%	
Stable Living Situation		112	26%	95%	85%	-69%	
Service Utilization							
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Clients Receiving Services		0	0%	90%	88%	N/A	
Service Engagement							
Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
2 or more Services within 30 days		0	0%	75%	74%	-75%	

Data Submitted to DMHAS by Month





^{*} State Avg based on 94 Active Standard Outpatient Programs