Reporting Period: July 2018 - June 2019 (Data as of Sep 16, 2019)

Provider Activity





Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Healt	h		
	Employment Services	282	76.2%
	Residential Services	88	23.8%

Consumer Satisfaction Survey (Based on 131 FY18 Surveys)



Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	49	14%	12%	Male	209	60%	60%
26-34	82	23%	24%	Female	141	40%	40%
35-44	54	15%	21%	Transgender			0%
45-54	84	24%	20%				
55-64	67	19%	17%				
65+	14	4%	6%	Race	#	%	State Avg
				White/Caucasian	254	73%	63%
Ethnicity	#	%	State Avg	Other	43	12%	13%
Non-Hispanic	300	86%	▲ 70%	Black/African American	40	11%	17%
Hispanic-Other	28	8%	7%	Asian	8	2%	1%
Hisp-Puerto Rican	14	4%	12%	Multiple Races	4	1%	1%
Unknown	4	1%	10%	Am. Indian/Native Alaskan	1	0%	1%
				Hawaiian/Other Pacific Islander			0%
Hispanic-Mexican	3	1%	1%	Unknown			5%
Hispanic-Cuban	1	0%	0%				
	Unique C	Clients	State Avg	▲ > 10% Over State Avg	▼ > 10% U	Jnder St	ate Avg

Beecher House ABI/TBI - 165

Ability Beyond

Mental Health - Residential Services - Group Home

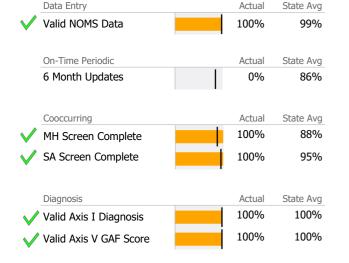
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2018 - June 2019 (Data as of Sep 16, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	5	4	25% 🔺
Admits	1	-	
Discharges	-	-	
Bed Days	1,676	1,460	15% 🔺

Data Submission Quality



Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	80%	82%	N/A
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
No Re-admit within 30 Days of Discharge		N/A	N/A	85%	88%	N/A
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up within 30 Days of Discharge		N/A	N/A	90%	83%	N/A

Recovery



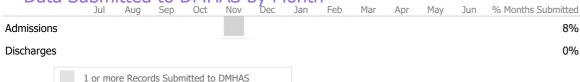
Bed Utilization

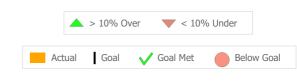
< 90%

90-110%



>110%





^{*} State Avg based on 24 Active Group Home Programs

Mental Health - Residential Services - Supervised Apartments

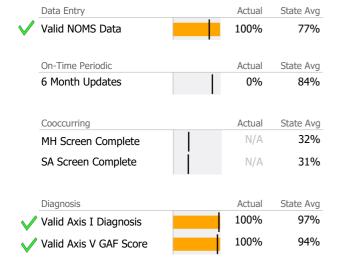
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2018 - June 2019 (Data as of Sep 16, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	3	4	-25% 🔻	•
Admits	-	1	-100%	•
Discharges	-	1	-100%	•
Bed Days	1,095	1,088	1%	

Data Submission Quality



Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	Treatment Completed Successfully		N/A	N/A	60%	67%	N/A
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	Follow-up within 30 Days of Discharge		N/A	N/A	90%	69%	N/A
	Recovery						
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
\	Social Support		3	100%	60%	83%	40%
V	Stable Living Situation		3	100%	95%	96%	5%
	Employed		0	0%	25%	13%	-25%
	Improved/Maintained Axis V GAF Score		1	33%	95%	65%	-62%
	Bed Utilization						
	12 Months Trend	Beds Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
V	Avg Utilization Rate	3 824 days	0.3	100%	90%	93%	10%
	< 90% 90-110%	>110%					

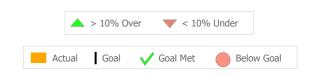
Data Submitted to DMHAS by Month

Admissions

Discharges

Oct Nov Dec Jan Feb Mar Apr May Jun % Months Submitted

O%



^{*} State Avg based on 80 Active Supervised Apartments Programs

Employment Svs (YAS)

Ability Beyond

Mental Health - Employment Services - Employment Services

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Goal %

State Avg

Actual vs Goal

Reporting Period: July 2018 - June 2019 (Data as of Sep 16, 2019)

Actual %

Actual

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	7	2	250%	•
Admits	5	2	150%	•
Discharges	3	-		
Service Hours	136	11		

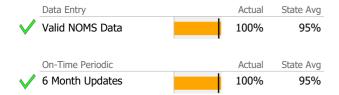
Recovery

National Recovery Measures (NOMS)

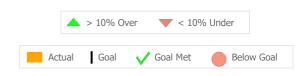
	Employed		2	29%	35%	42%	-6%
	Service Utilization						
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
/	Clients Receiving Services		4	100%	90%	97%	10%

Actual % vs Goal %

Data Submission Quality







^{*} State Avg based on 43 Active Employment Services Programs

Employment Svs Reg 1 - 271 (Norwalk)

Ability Beyond

Mental Health - Employment Services - Employment Services

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2018 - June 2019 (Data as of Sep 16, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	99	94	5%	
Admits	48	36	33%	•
Discharges	46	46	0%	
Service Hours	1,270	1,231	3%	

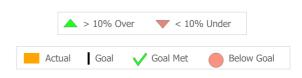
Recovery



Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	95%
On-Time Periodic	Actual	State Avg
√ 6 Month Updates	100%	95%

	J	ul Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													92%
Services													92%
	1 or	more Reco	ords Subi	mitted to	DMHAS								



^{*} State Avg based on 43 Active Employment Services Programs

Employment Svs Reg 5 - 270 (Danbury)

Ability Beyond

Mental Health - Employment Services - Employment Services

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2018 - June 2019 (Data as of Sep 16, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	178	167	7%	
Admits	115	83	39%	•
Discharges	104	101	3%	
Service Hours	1,843	1,528	21%	•

Recovery

Clients Receiving Services



85

100%

90%

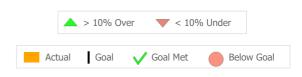
97%

10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	95%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	95%

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													100%
	1 or more Records Submitted to DMHAS												



^{*} State Avg based on 43 Active Employment Services Programs

Fiduciary for Temp Housing Prog (THP) 252

Ability Beyond

Mental Health - Other - Fiduciary

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2018 - June 2019 (Data as of Sep 16, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	

Data Submitted to DMHAS by Month
Jul Aug Sep Oct Nov Dec Jan Feb

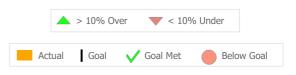
Admissions

Jul Aug Sep Oct Nov Dec Jan Feb Mar Apr May Jun % Months Submitted

O%

Discharges

1 or more Records Submitted to DMHAS



^{*} State Avg based on 5 Active Fiduciary Programs

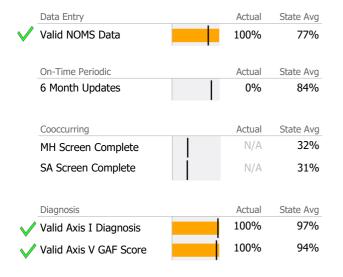
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2018 - June 2019 (Data as of Sep 16, 2019)

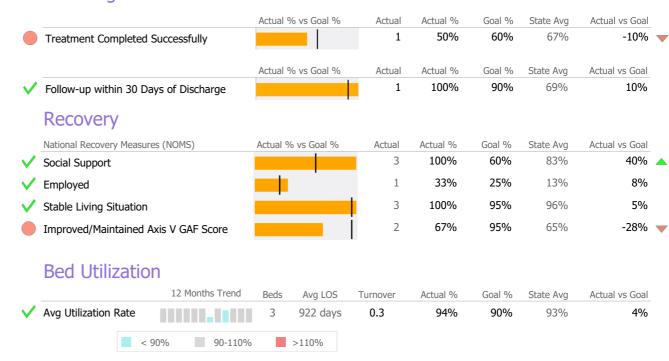
Program Activity

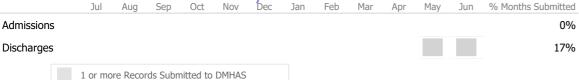
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	3	4	-25%	\blacktriangledown
Admits	-	2	-100%	•
Discharges	2	1	100%	•
Bed Days	1,030	1,075	-4%	

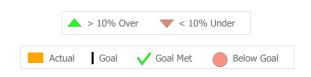
Data Submission Quality



Discharge Outcomes







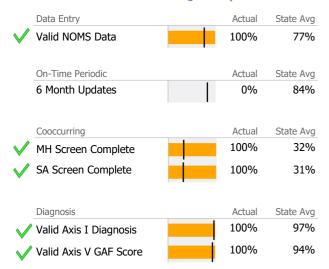
^{*} State Avg based on 80 Active Supervised Apartments Programs

Reporting Period: July 2018 - June 2019 (Data as of Sep 16, 2019)

Program Activity

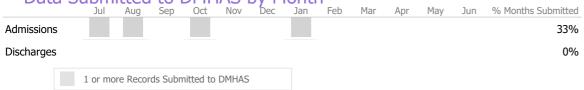
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	9	11	-18%	lacktriangledown
Admits	4	2	100%	•
Discharges	-	6	-100%	•
Bed Days	2,934	3,082	-5%	

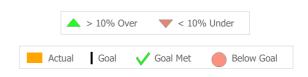
Data Submission Quality



Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	Treatment Completed Successfully		N/A	N/A	60%	67%	N/A
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	Follow-up within 30 Days of Discharge		N/A	N/A	90%	69%	N/A
	Recovery						
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
V	Social Support		9	100%	60%	83%	40%
V	Stable Living Situation		9	100%	95%	96%	5%
	Employed		0	0%	25%	13%	-25%
	Improved/Maintained Axis V GAF Score		4	50%	95%	65%	-45%
	Bed Utilization 12 Months Trend	D. J. A. 100	_		6 18		
		Beds Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
	Avg Utilization Rate	9 661 days	0.3	89%	90%	93%	-1%
	< 90% 90-110%	>110%					





^{*} State Avg based on 80 Active Supervised Apartments Programs

Prospect Street 175

Ability Beyond

Mental Health - Residential Services - Supervised Apartments

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Goal %

State Avg

Actual vs Goal

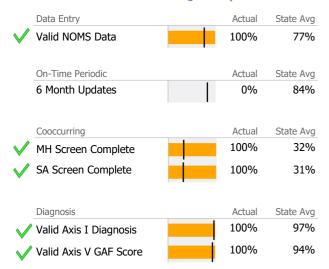
Reporting Period: July 2018 - June 2019 (Data as of Sep 16, 2019)

Actual %

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	4	6	-33% 🔻	•
Admits	-	2	-100% 🔻	•
Discharges	-	2	-100% 🔻	•
Bed Days	1,460	1,418	3%	

Data Submission Quality



Discharge Outcomes

		Actual % VS C	50ai % Actu	ai Actual %	G0al %	State Avg	Actual VS Goal
	Treatment Completed Successfully		N/	'A N/A	60%	67%	N/A
		Actual % vs 0	Goal % Actu	al Actual %	Goal %	State Avg	Actual vs Goal
	Follow-up within 30 Days of Discharge		N/	'A N/A	90%	69%	N/A
	Recovery						
	National Recovery Measures (NOMS)	Actual % vs G	ioal % Actu	al Actual %	Goal %	State Avg	Actual vs Goal
V	Social Support			4 100%	60%	83%	40%
V	Stable Living Situation		·	4 100%	95%	96%	5%
	Improved/Maintained Axis V GAF Score			3 75%	95%	65%	-20%
	Employed		·	0 0%	25%	13%	-25%
	Bed Utilization						
	12 Months Trend	Beds Av	g LOS Turnove	r Actual %	Goal %	State Avg	Actual vs Goal
V	Avg Utilization Rate	4 615	days 0.3	100%	90%	93%	10%
	< 90% 90-110%	>110	%				

Actual

Actual % vs Goal %

Data Submitted to DMHAS by Month

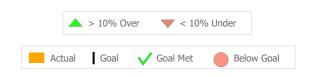
Admissions

Discharges

Oct Nov Dec Jan Feb Mar Apr May Jun % Months Submitted

O%

1 or more Records Submitted to DMHAS



^{*} State Avg based on 80 Active Supervised Apartments Programs

Sheffield Apartments #1 YAS - 172

Ability Beyond

Data Entry

Mental Health - Residential Services - Supervised Apartments

Actual

State Avg

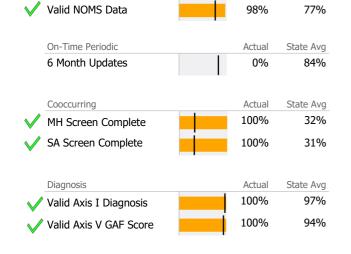
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2018 - June 2019 (Data as of Sep 16, 2019)

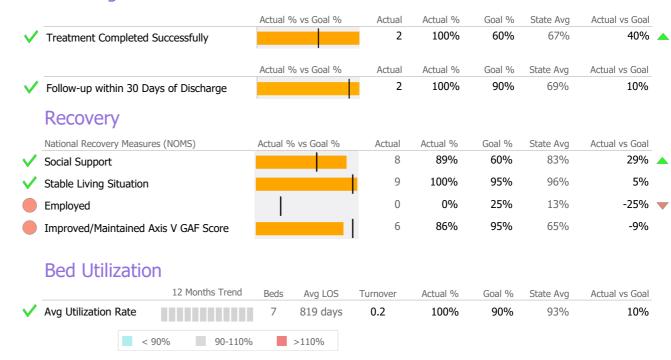
Program Activity

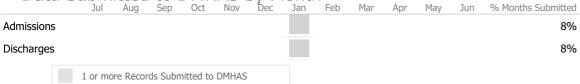
Measure	Actual	1 Yr Ago	Variance %
Unique Clients	9	9	0%
Admits	2	2	0%
Discharges	2	2	0%
Bed Days	2,556	2,397	7%

Data Submission Quality



Discharge Outcomes







^{*} State Avg based on 80 Active Supervised Apartments Programs

Sheffield Apartments #2 YAS

Ability Beyond

Mental Health - Residential Services - Supervised Apartments

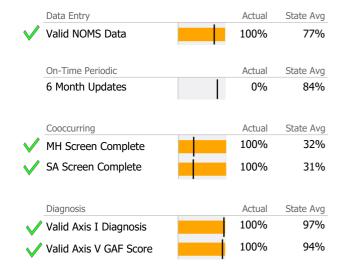
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2018 - June 2019 (Data as of Sep 16, 2019)

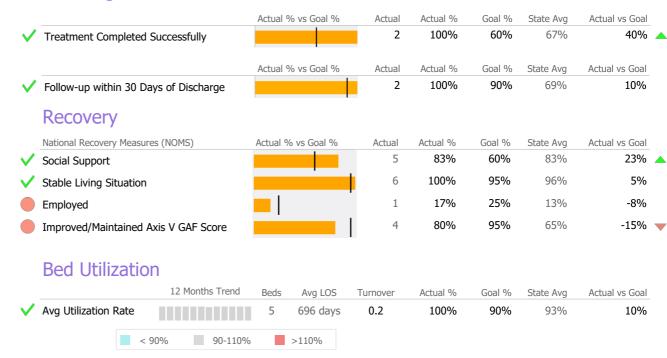
Program Activity

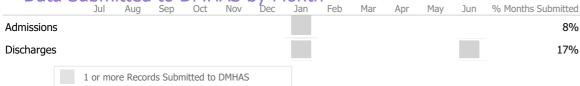
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	6	8	-25%	•
Admits	1	3	-67%	•
Discharges	2	3	-33%	•
Bed Days	1,820	1,799	1%	

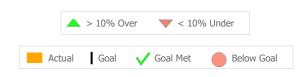
Data Submission Quality



Discharge Outcomes







^{*} State Avg based on 80 Active Supervised Apartments Programs

Supervised Res Recovery Program 250

Ability Beyond

Mental Health - Residential Services - Supervised Apartments

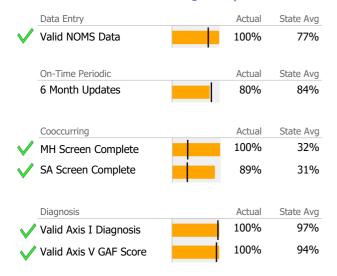
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2018 - June 2019 (Data as of Sep 16, 2019)

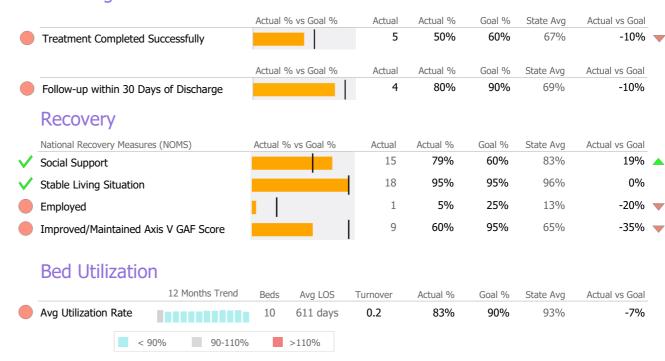
Program Activity

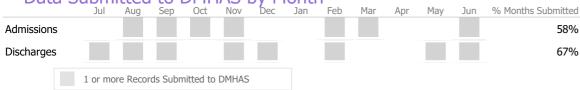
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	19	19	0%	
Admits	9	9	0%	
Discharges	10	9	11%	•
Bed Days	3,038	3,230	-6%	

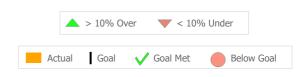
Data Submission Quality



Discharge Outcomes







^{*} State Avg based on 80 Active Supervised Apartments Programs

Supervised Res Support Program 251

Ability Beyond

Mental Health - Residential Services - Supervised Apartments

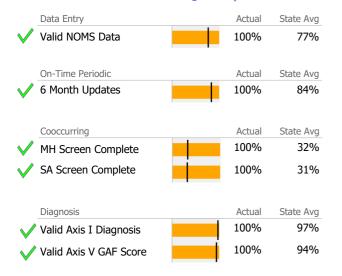
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2018 - June 2019 (Data as of Sep 16, 2019)

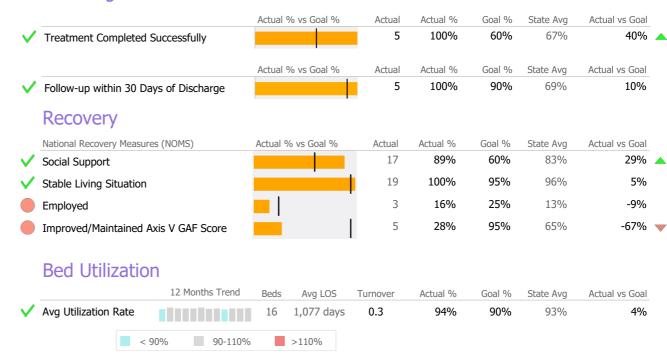
Program Activity

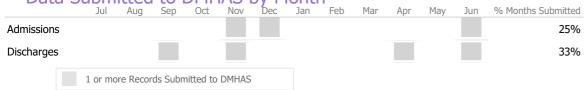
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	19	20	-5%	
Admits	3	6	-50%	•
Discharges	5	4	25%	•
Bed Days	5,476	5,701	-4%	

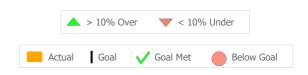
Data Submission Quality



Discharge Outcomes







^{*} State Avg based on 80 Active Supervised Apartments Programs

Unionville House ABI/TBI - 166

Ability Beyond

Mental Health - Residential Services - Group Home

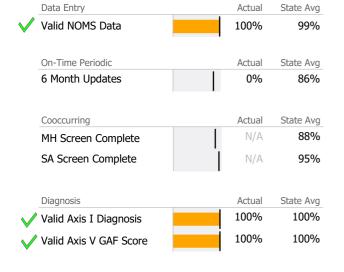
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2018 - June 2019 (Data as of Sep 16, 2019)

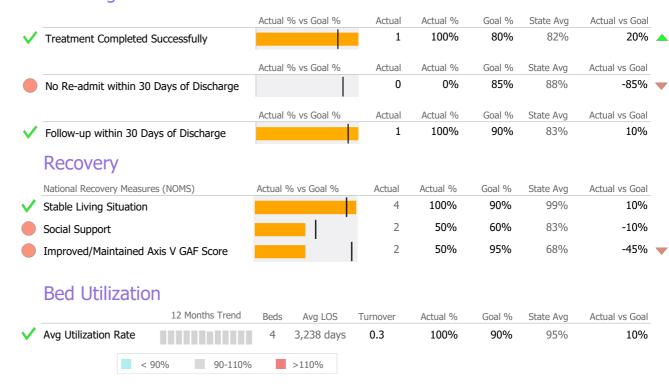
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	4	4	0%
Admits	-	-	
Discharges	1	-	
Bed Days	1,453	1,460	0%

Data Submission Quality



Discharge Outcomes



Data Submitted to DMHAS by Month

Admissions

Discharges

Sep Oct Nov Dec Jan Feb Mar Apr May Jun % Months Submitted

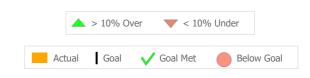
**Nov Dec Jan Feb Mar Apr May Jun % Months Submitted

**Nov Months Submitted

**Nov Dec Jan Feb Mar Apr May Jun % Months Submitted

**Nov Months Submitted

**Nov



^{*} State Avg based on 24 Active Group Home Programs

Woodland House ABI/TBI - 167

Ability Beyond

Mental Health - Residential Services - Group Home

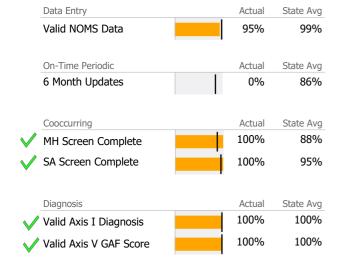
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2018 - June 2019 (Data as of Sep 16, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	4	4	0%
Admits	1	-	
Discharges	-	1	-100% 🔻
Bed Days	1,225	1,290	-5%

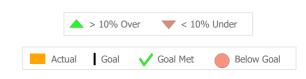
Data Submission Quality



Discharge Outcomes

			Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	Treatment Com	pleted Successfully		N/A	N/A	80%	82%	N/A
			Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	No Re-admit w	thin 30 Days of Discharge		N/A	N/A	85%	88%	N/A
			Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	Follow-up withi	n 30 Days of Discharge		N/A	N/A	90%	83%	N/A
	Recovery	,						
	National Recovery	Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
/	Stable Living Sit	cuation		4	100%	90%	99%	10%
	Social Support			2	50%	60%	83%	-10%
	Improved/Main	tained Axis V GAF Score		1	33%	95%	68%	-62%
	Bed Utiliz	zation						
		12 Months Trend	Beds Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
	Avg Utilization F	Rate	4 1,395 days	0.3	84%	90%	95%	-6%
		< 90% 90-110%	>110%					





^{*} State Avg based on 24 Active Group Home Programs

YAS Starr Avenue Supervised Apts 271Y

Ability Beyond

Mental Health - Residential Services - Supervised Apartments

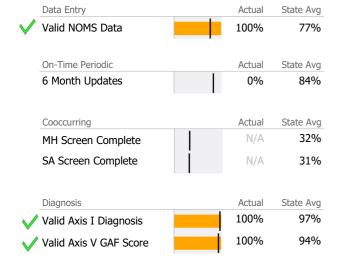
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2018 - June 2019 (Data as of Sep 16, 2019)

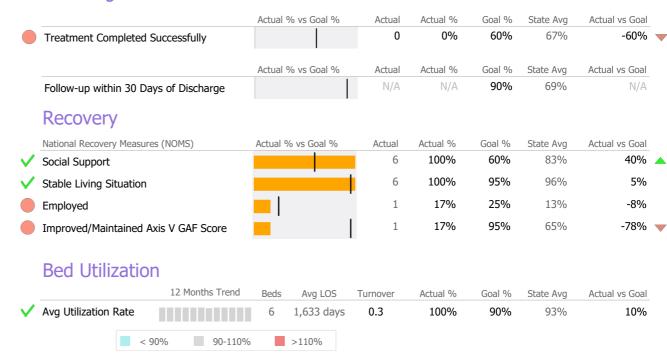
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	6	7	-14%	•
Admits	-	-		
Discharges	1	1	0%	
Bed Days	2,185	2,235	-2%	

Data Submission Quality



Discharge Outcomes



Data Submitted to DMHAS by Month

Admissions

Discharges

Sep Oct Nov Dec Jan Feb Mar Apr May Jun % Months Submitted

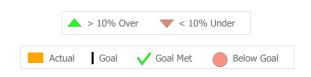
**Nov Dec Jan Feb Mar Apr May Jun % Months Submitted

**Nov Months Submitted

**Nov Dec Jan Feb Mar Apr May Jun % Months Submitted

**Nov Months Submitted

**Nov



^{*} State Avg based on 80 Active Supervised Apartments Programs