

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	10	9	11% ▲
	Admits	1		
	Discharges	2		
	Service Hours	288	283	2%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Case Management	10	100.0%

Client Demographics

Age	#	%	State Avg
18-25	0	0%	13% ▼
26-34	4	40%	24% ▲
35-44	4	40%	20% ▲
45-54	2	20%	21%
55-64	0	0%	16% ▼
65+	0	0%	5%

Ethnicity	#	%	State Avg
Non-Hispanic	9	90%	72% ▲
Hisp-Puerto Rican	1	10%	12%
Hispanic-Cuban	0	0%	0%
Hispanic-Mexican	0	0%	1%
Hispanic-Other	0	0%	7%
Unknown	0	0%	7%

Gender	#	%	State Avg
Female	9	90%	40% ▲
Male	1	10%	60% ▼
Transgender	0	0%	0%

Race	#	%	State Avg
White/Caucasian	7	70%	64%
Multiple Races	1	10%	1%
Hawaiian/Other Pacific Islander	1	10%	0%
Other	1	10%	13%
Am. Indian/Native Alaskan	0	0%	1%
Asian	0	0%	1%
Black/African American	0	0%	17% ▼
Unknown	0	0%	4%

■ Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Survey Data Not Available

Next Step Scattered Site Program

Thames River Community Services

Mental Health - Case Management - Supportive Housing – Scattered Site

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2017 - June 2018 (Data as of Sep 18, 2018)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	10	9	11% ▲
Admits	1	-	
Discharges	2	-	
Service Hours	288	283	2%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		10	100%	85%	85%	15% ▲

Service Utilization

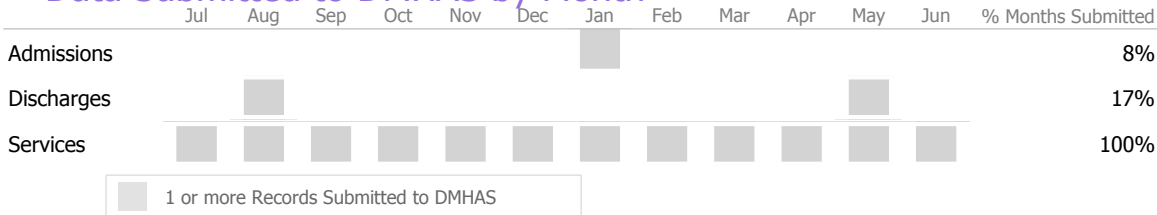
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		8	100%	90%	96%	10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		98%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		85%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 74 Active Supportive Housing – Scattered Site Programs