

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	136	131	4%
	Admits	60	65	-8%
	Discharges	55	52	6%
	Service Hours	4,754	-	-
	Bed Days	1,897	2,351	-19% ▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Inpatient Services	55	39.9%
	Case Management	52	37.7%
	Residential Services	31	22.5%

Client Demographics

Age	#	%	State Avg
18-25	7	5%	13%
26-34	27	20%	24%
35-44	16	12%	20%
45-54	33	24%	21%
55-64	46	34% ▲	16%
65+	6	4%	5%

Ethnicity	#	%	State Avg
Non-Hispanic	120	88% ▲	72%
Hisp-Puerto Rican	13	10%	12%
Hispanic-Other	3	2%	7%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Unknown			7%

Gender	#	%	State Avg
Female	68	50%	40%
Male	68	50%	60%
Transgender			0%

Race	#	%	State Avg
White/Caucasian	83	61%	64%
Black/African American	49	36% ▲	17%
Other	3	2% ▼	13%
Unknown	1	1%	4%
Am. Indian/Native Alaskan			1%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Survey Data Not Available

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	31	28	11% ▲
Admits	3	6	-50% ▼
Discharges	1	-	
Service Hours	2,290	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	99%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	95%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		0	0%	50%	68%	-50% ▼

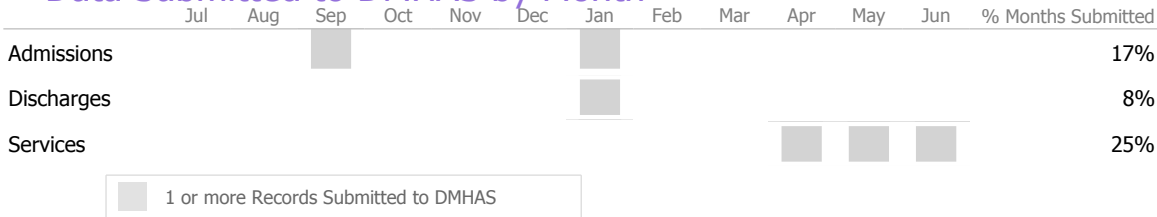
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		31	100%	85%	98%	15% ▲
Social Support		23	74%	60%	87%	14% ▲
Employed		4	13%	25%	11%	-12% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		30	100%	90%	99%	10%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 39 Active Residential Support Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	55	59	-7%
Admits	50	53	-6%
Discharges	51	52	-2%
Bed Days	1,897	2,351	-19% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	NaN

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	N/A

Cooccurring	Actual	State Avg
MH Screen Complete	0%	0%
SA Screen Complete	0%	0%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		50	98%	95%	98%	3%
✓ No Re-admit within 30 Days of Discharge		47	92%	85%	92%	7%
● Follow-up within 30 Days of Discharge		41	82%	90%	82%	-8%

Recovery

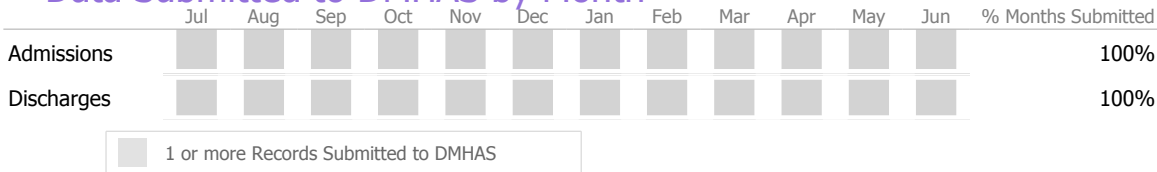
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Improved/Maintained Axis V GAF Score		51	100%	95%	100%	5%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		8	42 days	0.1	65%	90%	47%	-25% ▼

Legend: ■ < 90% ■ 90-110% ■ >110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 1 Active Acute Pyschiatric - Intermediate Programs

Next Steps Supportive Hsing

St. Vincent's Medical Center

Mental Health - Case Management - Supportive Housing – Scattered Site

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2017 - June 2018 (Data as of Sep 18, 2018)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	52	45	16% ▲
Admits	7	6	17% ▲
Discharges	3	-	
Service Hours	2,465	-	

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		48	92%	85%	85%	7%

Service Utilization

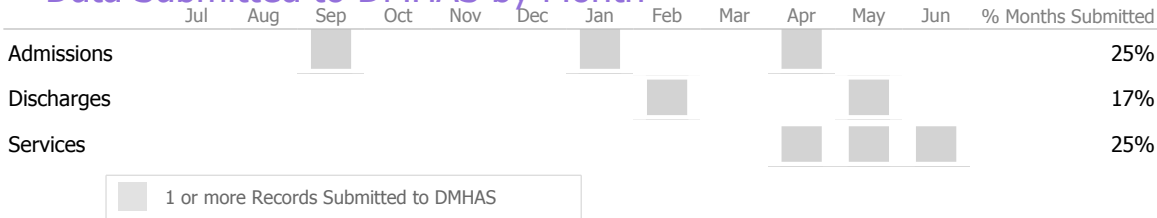
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		49	100%	90%	96%	10%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		98%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		85%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 74 Active Supportive Housing – Scattered Site Programs