

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	106	108	-2%
	Admits	57	61	-7%
	Discharges	50	58	-14% ▼
	Service Hours	1,034	1,029	1%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Outpatient	106	100.0%

Consumer Satisfaction Survey

(Based on 63 FY17 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ Participation in Treatment		100%	80%	92%
✓ Overall		100%	80%	91%
✓ Access		100%	80%	88%
✓ General Satisfaction		94%	80%	92%
✓ Respect		93%	80%	91%
● Recovery		77%	80%	79%
● Outcome		75%	80%	83%

Satisfied % | Goal % 0-80% 80-100% ✓ Goal Met ● Under Goal

Client Demographics

Age	#	%	State Avg
18-25	12	12%	13%
26-34	26	25%	24%
35-44	28	27%	20%
45-54	21	21%	21%
55-64	11	11%	16%
65+	4	4%	5%

Gender	#	%	State Avg
Male	57	54%	60%
Female	49	46%	40%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	103	97%	▲ 72%
Hispanic-Other	2	2%	7%
Unknown	1	1%	7%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Hisp-Puerto Rican			▼ 12%

Race	#	%	State Avg
White/Caucasian	102	96%	▲ 64%
Other	3	3%	13%
Black/African American	1	1%	▼ 17%
Am. Indian/Native Alaskan			1%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Unknown			4%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	106	108	-2%
Admits	57	61	-7%
Discharges	50	58	-14% ▼
Service Hours	1,034	1,029	1%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	96%	94%
Valid TEDS Data	97%	92%
On-Time Periodic		
6 Month Updates	8%	24%
Cooccurring		
MH Screen Complete	97%	97%
SA Screen Complete	97%	99%
Diagnosis		
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	96%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		20	40%	50%	54%	-10% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		101	92%	75%	86%	17% ▲
Stable Living Situation		101	92%	95%	85%	-3%
Employed		48	44%	50%	44%	-6%
Abstinence/Reduced Drug Use		45	41%	55%	56%	-14% ▼
Improved/Maintained Axis V GAF Score		50	57%	75%	59%	-18% ▼
Self Help		11	10%	60%	33%	-50% ▼

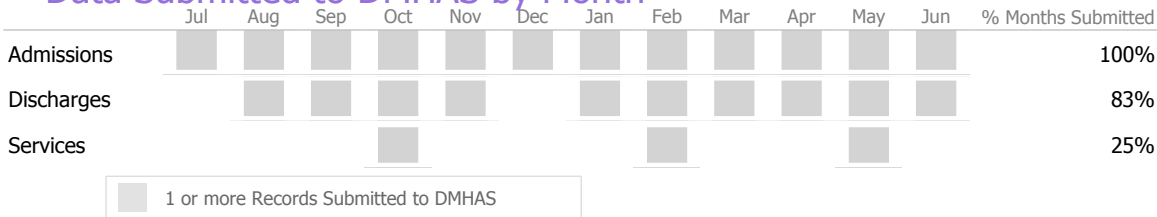
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		52	87%	90%	72%	-3%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		43	75%	75%	66%	0%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | █ Goal ▲ Goal Met ● Below Goal

* State Avg based on 113 Active Standard Outpatient Programs