Provider Activity

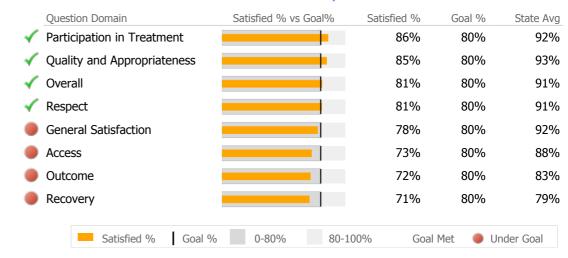




Clients by Level of Care

Program Type Level	of Care Type	#	%
Addiction			
Reside	ntial Services	1,377	40.5%
	Outpatient	873	25.7%
	IOP	410	12.1%
Case	Management	21	0.6%
Forensic SA			
Forensics Comr	nunity-based	600	17.7%
Case	Management	117	3.4%

Consumer Satisfaction Survey (Based on 303 FY17 Surveys)



Client Demographics

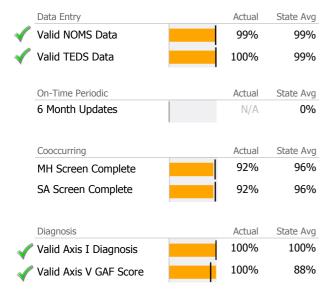
Age	#	%	State Avg	Gender	#	%	State Avg
18-25	415	14%	13%	Male	2,149	74%	60%
26-34	1,005	35%	2 4%	Female 📙 📗	741	26%	▼ 40%
35-44	642	22%	20%	Transgender			0%
45-54	547	19%	21%				
55-64	247	9%	16%				
65+	32	1%	5%	Race	#	%	State Avg
				White/Caucasian	2,112	73%	64%
Ethnicity	#	%	State Avg	Black/African American	346	12%	17%
Non-Hispanic	2,412	83%	▲ 72%	Other	302	10%	13%
Hisp-Puerto Rican	273	9%	12%	Unknown	53	2%	4%
Unknown	98	3%	7%	Am. Indian/Native Alaskan	50	2%	1%
Hispanic-Other	79	3%	7%	Asian	15	1%	1%
•				Hawaiian/Other Pacific Islander	12	0%	0%
Hispanic-Cuban	17	1%	0%	Multiple Races	6	0%	1%
Hispanic-Mexican	17	1%	1%	,			
	Unique (Clients	State Avg	▲ > 10% Over State Avg	> 10% \	Inder S	tate Avg

Reporting Period: July 2017 - June 2018 (Data as of Sep 18, 2018)

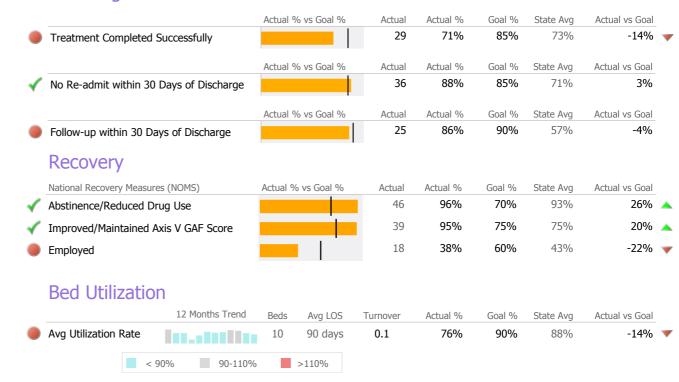
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	48	46	4%	
Admits	40	38	5%	
Discharges	41	40	3%	
Bed Days	2,772	3,573	-22%	•

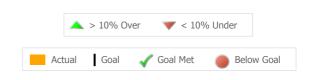
Data Submission Quality



Discharge Outcomes







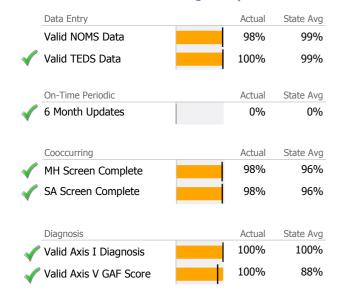
^{*} State Avg based on 11 Active Transitional/Halfway House 3.1 Programs

Reporting Period: July 2017 - June 2018 (Data as of Sep 18, 2018)

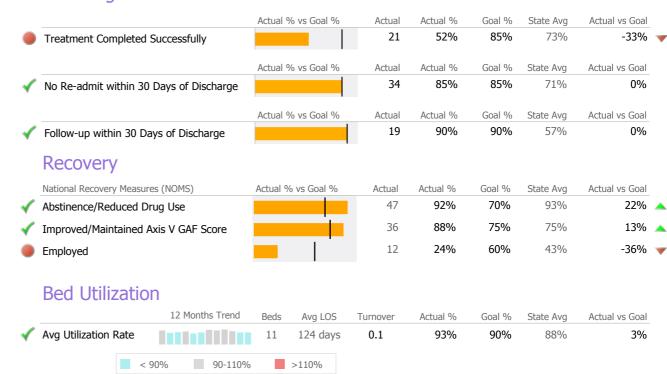
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	49	55	-11%	•
Admits	42	44	-5%	
Discharges	40	47	-15%	•
Bed Days	3,742	3,895	-4%	

Data Submission Quality



Discharge Outcomes



	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
	1 or mo	re Reco	rds Subn	nitted to	DMHAS								

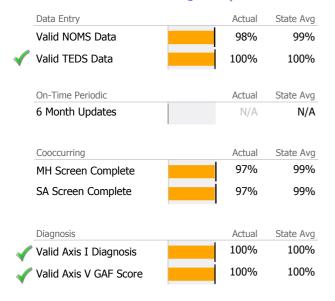


^{*} State Avg based on 11 Active Transitional/Halfway House 3.1 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	920	912	1%
Admits	1,263	1,248	1%
Discharges	1,263	1,250	1%
Bed Days	5,674	5,268	8%

Data Submission Quality



Discharge Outcomes



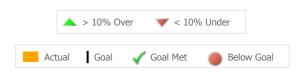
Bed Utilization



>110%

90-110%

		Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	5													100%
Discharges	6													100%
	1	or moi	re Recor	ds Subn	nitted to	DMHAS								



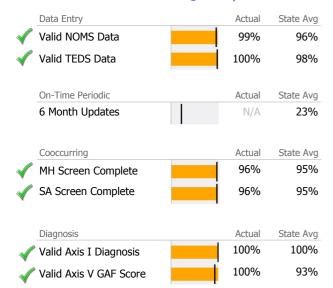
^{*} State Avg based on 8 Active Medically Monitored Detox 3.7D Programs

Reporting Period: July 2017 - June 2018 (Data as of Sep 18, 2018)

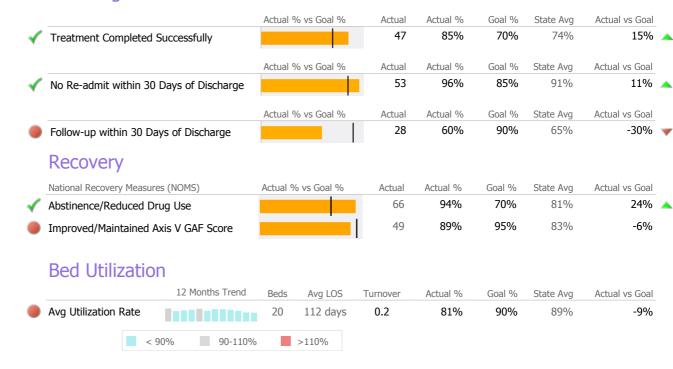
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	70	80	-13%	•
Admits	54	60	-10%	
Discharges	55	65	-15%	•
Bed Days	5,898	6,424	-8%	

Data Submission Quality



Discharge Outcomes



	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
	1 or mo	ore Recor	ds Subn	nitted to	DMHAS								



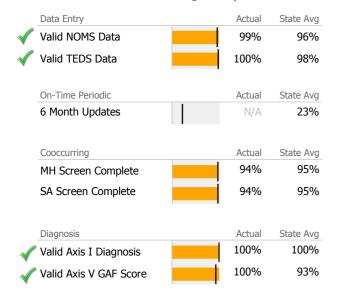
^{*} State Avg based on 40 Active Intermediate/Long Term Res.Tx 3.5 Programs

Reporting Period: July 2017 - June 2018 (Data as of Sep 18, 2018)

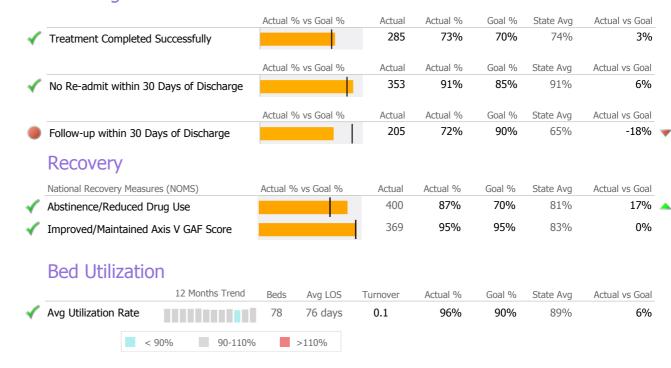
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	449	487	-8%
Admits	388	425	-9%
Discharges	389	431	-10%
Bed Days	27,379	27,786	-1%

Data Submission Quality



Discharge Outcomes



	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
	1 or mo	ore Recor	ds Subn	nitted to	DMHAS	5							



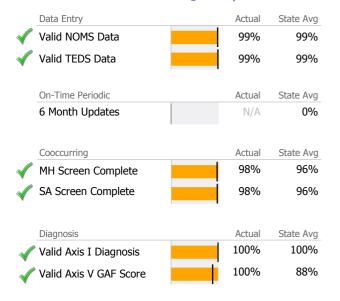
^{*} State Avg based on 40 Active Intermediate/Long Term Res.Tx 3.5 Programs

Addiction - Residential Services - Transitional/Halfway House 3.1

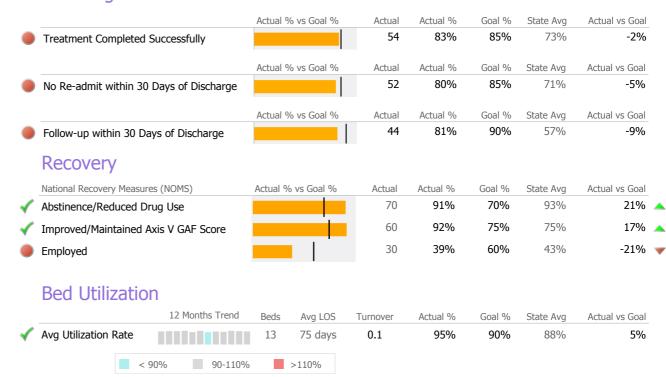
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	75	77	-3%
Admits	64	66	-3%
Discharges	65	66	-2%
Bed Days	4,506	4,481	1%

Data Submission Quality



Discharge Outcomes



	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
	1 or mo	re Recor	ds Subn	nitted to	DMHAS	;							



^{*} State Avg based on 11 Active Transitional/Halfway House 3.1 Programs

Connecticut Dept of Mental Health and Addiction Services

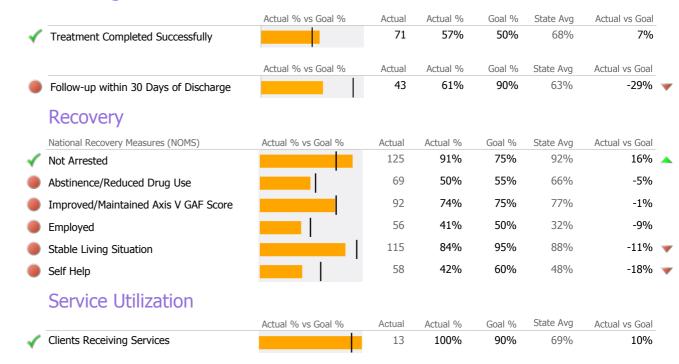
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	120	130	-8%	
Admits	131	147	-11%	•
Discharges	124	147	-16%	•
Service Hours	56	62	-10%	
Social Rehab/PHP/IOP Days	819	896	-9%	

Data Submission Quality

Data Entry	Actual	State Avg
√ Valid NOMS Data	98%	94%
√ Valid TEDS Data	100%	98%
On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	2%
Cooccurring	Actual	State Avg
✓ MH Screen Complete	98%	93%
✓ SA Screen Complete	98%	93%
Diagnosis	Actual	State Avg
√ Valid Axis I Diagnosis	100%	100%
✓ Valid Axis V GAF Score	100%	100%

Discharge Outcomes



	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													92%
	1 or mo	ore Recor	ds Subr	nitted to	DMHAS								



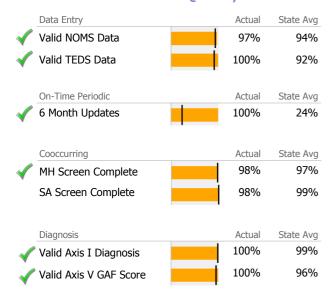
^{*} State Avg based on 50 Active Standard IOP Programs

Reporting Period: July 2017 - June 2018 (Data as of Sep 18, 2018)

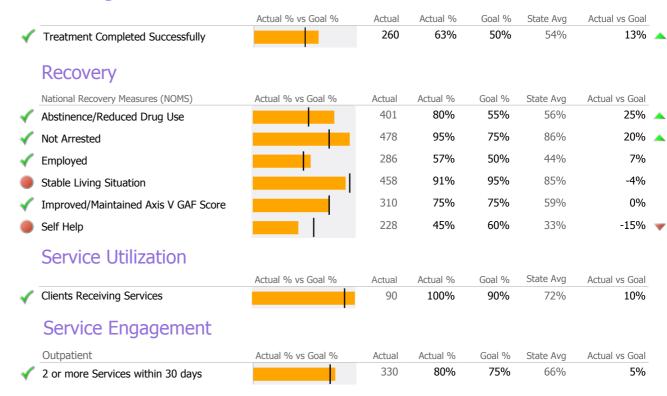
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	461	390	18%	•
Admits	448	372	20%	•
Discharges	412	385	7%	
Service Hours	3,702	2,947	26%	•

Data Submission Quality



Discharge Outcomes



	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													100%
	1 or mo	ore Reco	rds Subn	nitted to	DMHAS								



^{*} State Avg based on 113 Active Standard Outpatient Programs

Addiction - IOP - Standard IOP

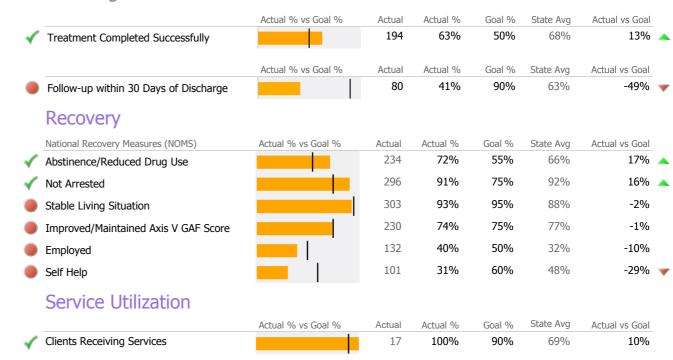
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	303	303	0%
Admits	313	317	-1%
Discharges	309	317	-3%
Service Hours	165	178	-7%
Social Rehab/PHP/IOP Days	1,931	1,761	10%

Data Submission Quality

Data Entry	Actua	State Avg
√ Valid NOMS Data	97%	94%
√ Valid TEDS Data	100%	98%
On-Time Periodic	Actua	State Avg
6 Month Updates	N/A	2%
Cooccurring	Actua	State Avg
✓ MH Screen Complete	97%	93%
SA Screen Complete	97%	93%
	•	
Diagnosis	Actua	State Avg
√ Valid Axis I Diagnosis	100%	100%
✓ Valid Axis V GAF Score	100%	100%

Discharge Outcomes



	Ju	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													92%
	1 or	more Reco	rds Subi	mitted to	DMHAS								



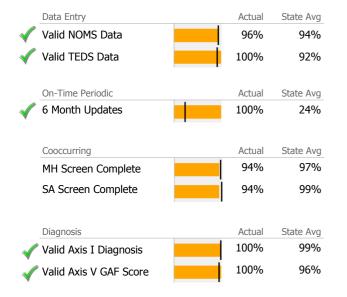
^{*} State Avg based on 50 Active Standard IOP Programs

Reporting Period: July 2017 - June 2018 (Data as of Sep 18, 2018)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	425	453	-6%
Admits	404	397	2%
Discharges	398	423	-6%
Service Hours	3.198	3.057	5%

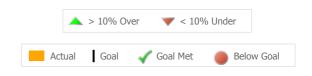
Data Submission Quality



Discharge Outcomes



	Ju	I Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													100%
	1 or	more Reco	rds Subi	mitted to	DMHAS								



^{*} State Avg based on 113 Active Standard Outpatient Programs

Post-Release Transitional Forensic Case Management SCADD

Forensic SA - Case Management - Standard Case Management

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - June 2018 (Data as of Sep 18, 2018)

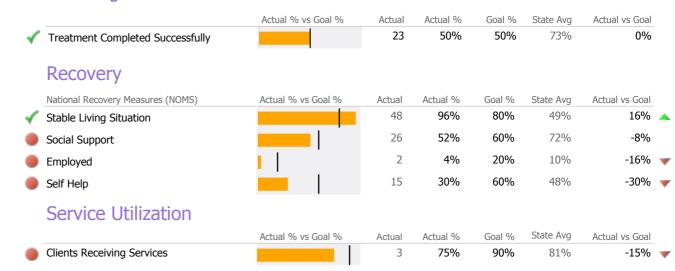
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	50	35	43%	•
Admits	37	31	19%	•
Discharges	46	23	100%	•
Service Hours	447	347	29%	•

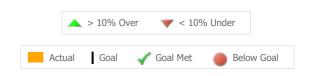
Data Submission Quality



Discharge Outcomes



	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													100%
	1 or n	nore Reco	rds Subr	mitted to [OMHAS								



^{*} State Avg based on 8 Active Standard Case Management Programs

Pre-Release Transitional Forensic Case Management SCADD

Forensic SA - Case Management - Standard Case Management

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - June 2018 (Data as of Sep 18, 2018)

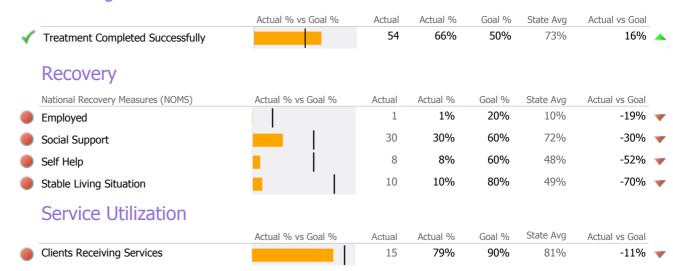
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	99	75	32%	•
Admits	77	64	20%	•
Discharges	82	52	58%	•
Service Hours	258	184	40%	•

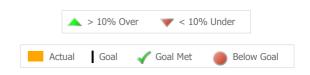
Data Submission Quality



Discharge Outcomes



	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													100%
	1 or n	nore Reco	rds Subr	mitted to [OMHAS								

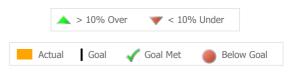


^{*} State Avg based on 8 Active Standard Case Management Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	157		
Admits	172	-	
Discharges	103	-	
Service Hours	-	-	

Date	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	Mav	Jun	% Months Submitted
Admissions		7.09	оср		1101		Jan	1 65	T IGI	7.01	ridy	Jan	42%
Discharges													42%
Services													0%
	1 or m	ore Recor	ds Subn	nitted to	DMHAS								



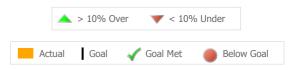
^{*} State Avg based on 0 Active Pre-trial Intervention Programs Programs

Reporting Period: July 2017 - June 2018 (Data as of Sep 18, 2018)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	545	520	5%	
Admits	343	321	7%	
Discharges	415	318	31%	•

	Jubii	II CCCG			17 NO	$\boldsymbol{\omega}$							
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
	1 or m	ore Record	ds Sub	mitted to	DMHAS	S							

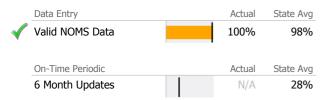


^{*} State Avg based on 16 Active Pre-trial Intervention Programs Programs

Program Activity

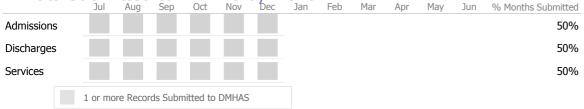
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	21	43	-51%	•
Admits	13	37	-65%	•
Discharges	21	36	-42%	•
Service Hours	118	356	-67%	•

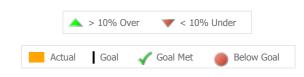
Data Submission Quality



Discharge Outcomes







^{*} State Avg based on 14 Active Standard Case Management Programs

STR Treatment Pathways Program

1 or more Records Submitted to DMHAS

SCADD

Services

Forensic SA - Forensics Community-based - Court Liaison-Jail Diversion

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

* State Avg based on 1 Active Court Liaison-Jail Diversion Programs

Reporting Period: July 2017 - June 2018 (Data as of Sep 18, 2018)

Program Activity					Service Utilization									
Measure	Actual	1 Yr Ago	Variance %				Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal		
Unique Client		<u>J</u> -			Clients Receiving S	ervices		0	0%	90%	22%	N/A 🔻		
Admits	56	-												
Discharges	22	-												
Service Hours	s -	-												
					Jail Diversi	on								
					Jan Diversi	OH								
					Δ.		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal		
				✓	Follow-up Service v	vithin 48 hours		0	0%	0%	0%	0%		
Data 9	Submitted to													
Admissions	Jul Aug Sep	Oct I	Nov Dec Jar	n Feb Mar	Apr May Jun	% Months Submitted 67%		<u> </u>	> 10% Over	V < 10°	% Under			
Discharges						67%		Actual	Goal 🎻	Goal Met	Below	Goal		

0%