Gilead Community Services Inc.

Middletown, CT

Connecticut Dept of Mental Health and Addiction Services Provider Quality Dashboard

Reporting Period: July 2017 - June 2018 (Data as of Sep 18, 2018)

Provider Activity





Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Healt	h		
	Social Rehabilitation	153	37.3%
	ACT	107	26.1%
	Residential Services	89	21.7%
	Community Support	61	14.9%

Consumer Satisfaction Survey (Based on 208 FY17 Surveys)



Client Demographics

Age	#	¢ %	State Avg	Gender	#	%	State Avg					
18-25	7	7 2%	▼ 13%	Male	194	64%	60%					
26-34	53	3 17%	24%	Female 🔀	111	36%	40%					
35-44	60	20%	20%	Transgender			0%					
45-54	67	7 22%	21%									
55-64	82	2 27%	1 6%									
65+	37	7 12%	5%	Race	#	%	State Avg					
,				White/Caucasian	234	76%	64 %					
Ethnicity	#	%	State Avg	Black/African American	43	14%	17%					
Non-Hispanic	274	90%	^ 72%	Other	13	4%	13%					
Unknown	15	5%	7%	Multiple Races	7	2%	1%					
Hisp-Puerto Rican	11	4%	12%	Unknown	7	2%	4%					
Hispanic-Other	6		7%	Am. Indian/Native Alaskan	1	0%	1%					
	0	270		Asian	1	0%	1%					
Hispanic-Cuban			0%	Hawaiian/Other Pacific Islander			0%					
Hispanic-Mexican			1%									
	Unique Clients State Avg → > 10% Over State Avg ▼ > 10% Under State Avg											

ACT Team 306292

Gilead Community Services Inc.

Mental Health - ACT - Assertive Community Treatment

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - June 2018 (Data as of Sep 18, 2018)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	107	112	-4%	
Admits	31	25	24%	•
Discharges	18	38	-53%	•
Service Hours	9,969	10,195	-2%	

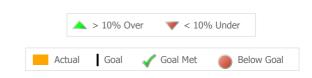
Data Submission Quality

Data Entry	Actual	State Avg
√ Valid NOMS Data	100%	97%
On-Time Periodic	Actual	State Avg
6 Month Updates	93%	93%
Cooccurring	Actual	State Avg
MH Screen Complete	91%	95%
SA Screen Complete	91%	95%
Diagnosis	Actual	State Avg
√ Valid Axis I Diagnosis	100%	98%
√ Valid Axis V GAF Score	100%	88%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		12	67%	65%	50%	2%
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
No Re-admit within 30 Days of Discharge		16	89%	85%	94%	4%
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up within 30 Days of Discharge		3	25%	90%	55%	-65%
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		100	93%	60%	90%	33%
Social Support		100	93%	60%	80%	33%
Employed	<u> </u>	13	12%	15%	14%	-3%
Improved/Maintained Axis V GAF Score		63	68%	85%	54%	-17%
Service Utilization						
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		90	99%	90%	99%	9%

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													75%
Services													92%
	1 or mo	ore Recor	ds Subn	nitted to	DMHAS	5							



^{*} State Avg based on 15 Active Assertive Community Treatment Programs

Gateway - CSP

Gilead Community Services Inc.

Mental Health - Community Support - CSP

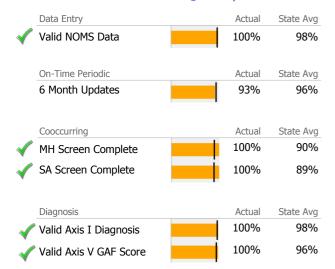
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - June 2018 (Data as of Sep 18, 2018)

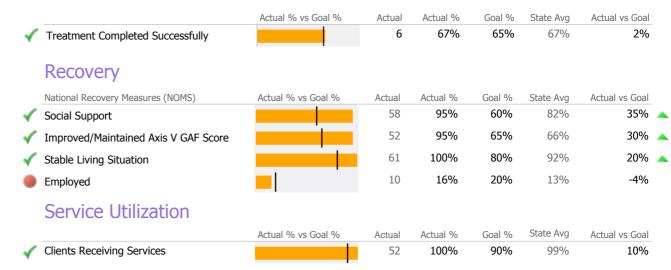
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	61	63	-3%	
Admits	11	8	38%	•
Discharges	9	13	-31%	•
Service Hours	2,794	2,548	10%	

Data Submission Quality



Discharge Outcomes







^{*} State Avg based on 48 Active CSP Programs

Gateway - Social Rehab 306285

Gilead Community Services Inc.

Mental Health - Social Rehabilitation - Social Rehabilitation

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - June 2018 (Data as of Sep 18, 2018)

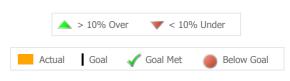
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	67	74	-9%	
Admits	14	11	27%	•
Discharges	15	21	-29%	•
Service Hours	-	-		
Social Rehab/PHP/IOP Days	4,230	4,642	-9%	

Service Utilization



		Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admission	S													58%
Discharge	S													50%
Services														100%
		1 or mo	re Recor	ds Subn	nitted to	DMHAS								



^{*} State Avg based on 36 Active Social Rehabilitation Programs

Gilead Apartment Program306251

Gilead Community Services Inc.

Mental Health - Residential Services - Residential Support

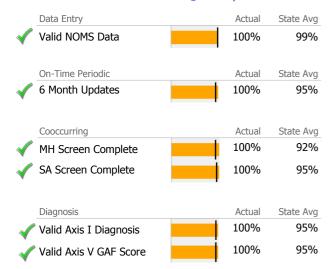
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - June 2018 (Data as of Sep 18, 2018)

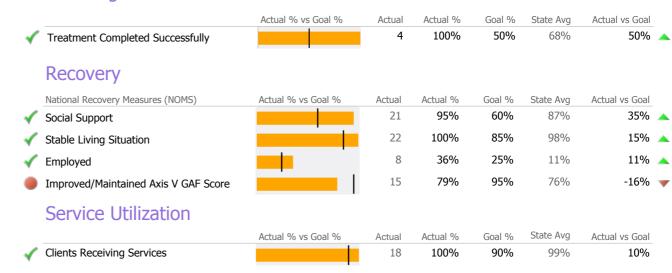
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	22	20	10%	
Admits	6	4	50%	•
Discharges	4	4	0%	
Service Hours	6,476	7,810	-17%	•

Data Submission Quality



Discharge Outcomes



	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													33%
Discharges													33%
Services													100%
	1 or mo	ore Reco	rds Subn	nitted to	DMHAS								



^{*} State Avg based on 39 Active Residential Support Programs

Gilead One Group Home 306240

Gilead Community Services Inc.

Mental Health - Residential Services - Group Home

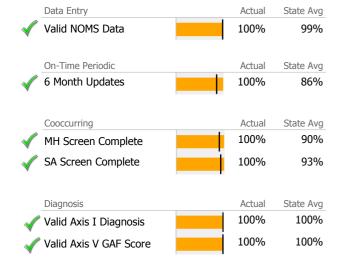
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - June 2018 (Data as of Sep 18, 2018)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	13	11	18%	•
Admits	4	2	100%	•
Discharges	4	2	100%	•
Bed Days	3,151	3,265	-3%	

Data Submission Quality



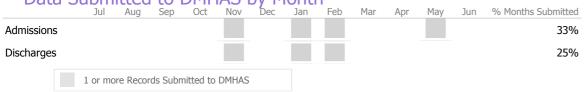
Discharge Outcomes

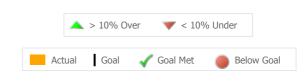


90-110%

< 90%

>110%





^{*} State Avg based on 24 Active Group Home Programs

Gilead Two Group Home 306241

Gilead Community Services Inc.

Mental Health - Residential Services - Group Home

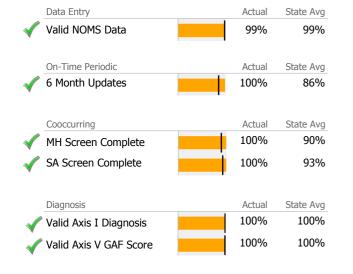
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - June 2018 (Data as of Sep 18, 2018)

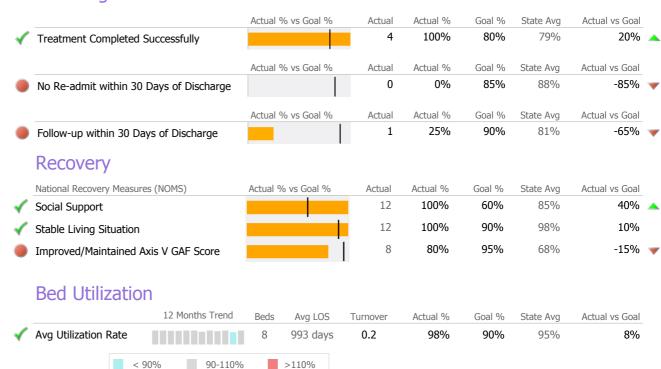
Program Activity

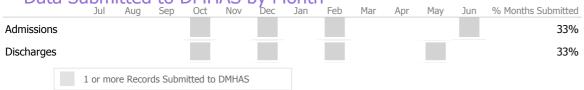
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	12	10	20%	•
Admits	4	2	100%	•
Discharges	4	2	100%	•
Bed Days	2,864	2,854	0%	

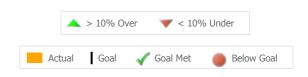
Data Submission Quality



Discharge Outcomes







^{*} State Avg based on 24 Active Group Home Programs

Juniper Home

Gilead Community Services Inc.

Mental Health - Residential Services - Supervised Apartments

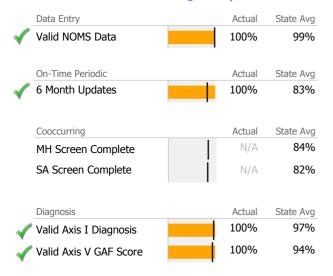
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - June 2018 (Data as of Sep 18, 2018)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	5	6	-17%	\blacksquare
Admits	-	1	-100%	•
Discharges	-	1	-100%	•
Bed Days	1,825	1,764	3%	

Data Submission Quality



Discharge Outcomes

		Actual	% vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	Treatment Completed Successfully			N/A	N/A	60%	68%	N/A
		Actual	% vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	Follow-up within 30 Days of Discharge			N/A	N/A	90%	80%	N/A
	Recovery							
	National Recovery Measures (NOMS)	Actual	% vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
1	Improved/Maintained Axis V GAF Score			5	100%	95%	68%	5%
/	Stable Living Situation			5	100%	95%	96%	5%
\	Social Support			3	60%	60%	84%	0%
	Employed		·	0	0%	25%	11%	-25%
	Bed Utilization 12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
1	Avg Utilization Rate	5	1,085 days	0.3	100%	90%	94%	10%
	< 90% 90-110%		>110%					

Data Submitted to DMHAS by Month

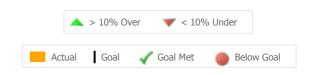
Admissions

Discharges

Jul Aug Sep Oct Nov Dec Jan Feb Mar Apr May Jun % Months Submitted

0%

1 or more Records Submitted to DMHAS



^{*} State Avg based on 62 Active Supervised Apartments Programs

Liberty Home 306230

Gilead Community Services Inc.

Mental Health - Residential Services - Supervised Apartments

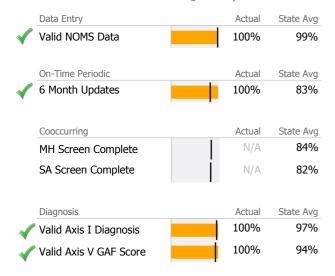
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - June 2018 (Data as of Sep 18, 2018)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	6	6	0%
Admits	-	-	
Discharges	-	-	
Bed Days	2,190	2,190	0%

Data Submission Quality



Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	Treatment Completed Successfully		N/A	N/A	60%	68%	N/A
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	Follow-up within 30 Days of Discharge		N/A	N/A	90%	80%	N/A
	Recovery						
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
√	Social Support		6	100%	60%	84%	40%
√	Improved/Maintained Axis V GAF Score		6	100%	95%	68%	5%
√	Stable Living Situation		6	100%	95%	96%	5%
	Employed		0	0%	25%	11%	-25%
	Bed Utilization						
	12 Months Trend	Beds Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
√	Avg Utilization Rate	6 2,096 days	0.3	100%	90%	94%	10%
	< 90% 90-110%	>110%					

Data Submitted to DMHAS by Month

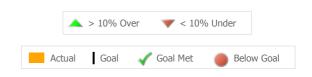
Admissions

Discharges

Jul Aug Sep Oct Nov Dec Jan Feb Mar Apr May Jun % Months Submitted

0%

1 or more Records Submitted to DMHAS



^{*} State Avg based on 62 Active Supervised Apartments Programs

Magnolia Home

Gilead Community Services Inc.

Mental Health - Residential Services - Supervised Apartments

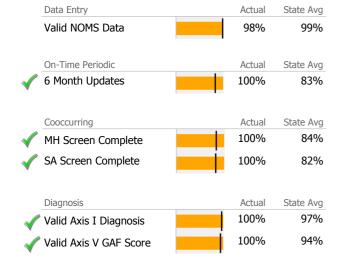
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - June 2018 (Data as of Sep 18, 2018)

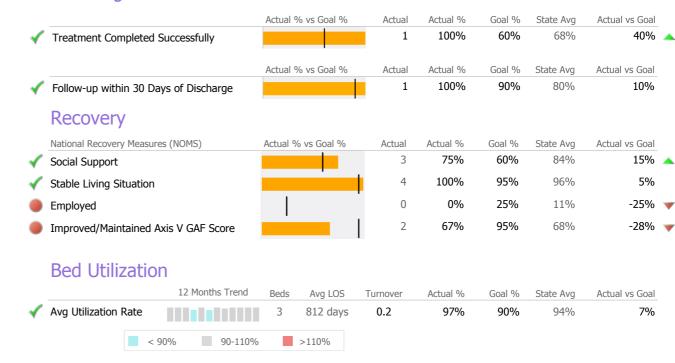
Program Activity

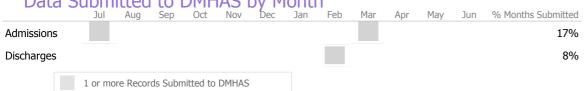
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	4	3	33%	•
Admits	2	-		
Discharges	1	1	0%	
Bed Davs	1.061	1.090	-3%	

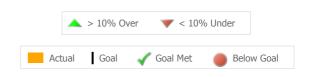
Data Submission Quality



Discharge Outcomes







^{*} State Avg based on 62 Active Supervised Apartments Programs

SCAP - Apartment Program306260

Gilead Community Services Inc.

Mental Health - Residential Services - Residential Support

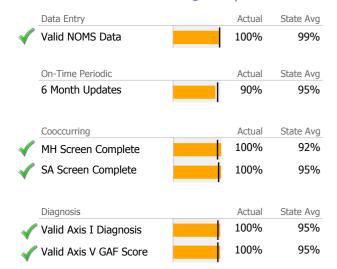
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - June 2018 (Data as of Sep 18, 2018)

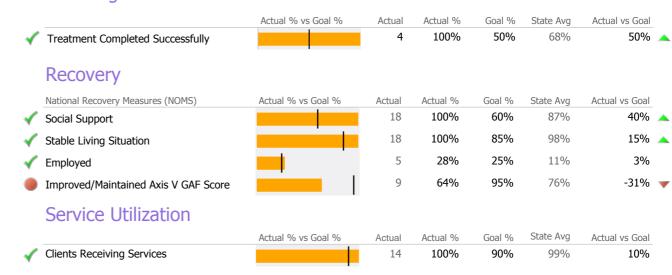
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	18	18	0%
Admits	4	4	0%
Discharges	4	4	0%
Service Hours	3,092	3,741	-17% 🔻

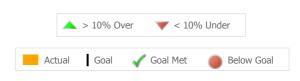
Data Submission Quality



Discharge Outcomes







^{*} State Avg based on 39 Active Residential Support Programs

SCAP - Group Home 306265

Gilead Community Services Inc.

Mental Health - Residential Services - Group Home

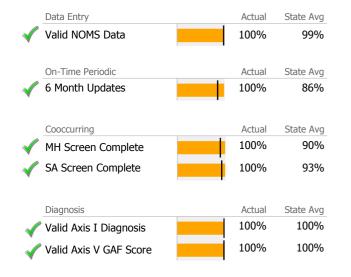
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - June 2018 (Data as of Sep 18, 2018)

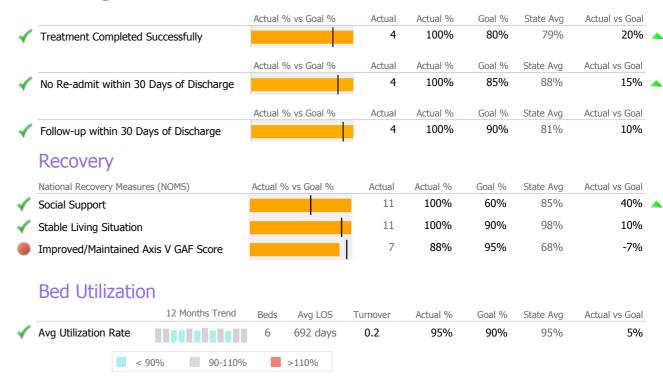
Program Activity

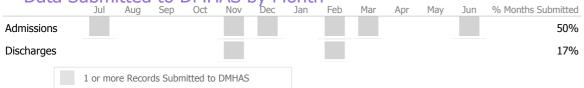
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	11	9	22%	•
Admits	6	3	100%	•
Discharges	4	4	0%	
Bed Days	2,081	2,135	-3%	

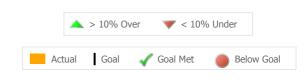
Data Submission Quality



Discharge Outcomes







^{*} State Avg based on 24 Active Group Home Programs

Social Rehab 306280

Gilead Community Services Inc.

Mental Health - Social Rehabilitation - Social Rehabilitation

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

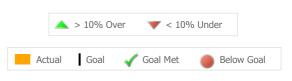
Reporting Period: July 2017 - June 2018 (Data as of Sep 18, 2018)

Program Activity Service Utilization

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	88	98	-10%	\blacksquare
Admits	4	10	-60%	•
Discharges	16	14	14%	•
Service Hours	-	-		
Social Rehab/PHP/IOP Days	5,461	6,096	-10%	



		Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admission	5													8%
Discharges	6													67%
Services														100%
		1 or mo	re Recor	ds Subm	nitted to	DMHAS								



^{*} State Avg based on 36 Active Social Rehabilitation Programs

Valor Home 306231

Gilead Community Services Inc.

Mental Health - Residential Services - MH Intensive Res. Rehabilitation

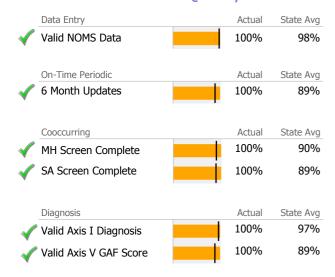
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - June 2018 (Data as of Sep 18, 2018)

Program Activity

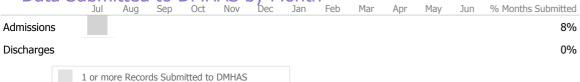
Measure	Actual	1 Yr Ago	Variance %
Unique Clients	5	5	0%
Admits	1	-	
Discharges	-	1	-100% 🔻
Bed Days	1,815	1,796	1%

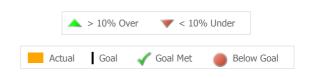
Data Submission Quality



Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	75%	65%	N/A
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
No Re-admit within 30 Days of Discharge		N/A	N/A	85%	67%	N/A
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up within 30 Days of Discharge		N/A	N/A	90%	75%	N/A
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Axis V GAF Score		5	100%	75%	57%	25%
Bed Utilization						
12 Months Trend	Beds Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate	5 1,704 days	0.3	99%	90%	95%	9%
< 90% 90-110%	>110%					





^{*} State Avg based on 21 Active MH Intensive Res. Rehabilitation Programs

Women's Program 306235

Gilead Community Services Inc.

Mental Health - Residential Services - Supervised Apartments

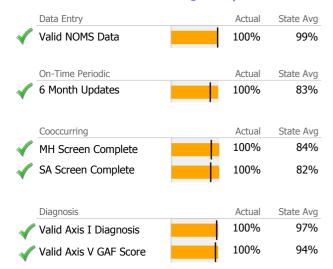
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - June 2018 (Data as of Sep 18, 2018)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	5	5	0%
Admits	-	-	
Discharges	1	-	
Bed Davs	1.668	1,825	-9%

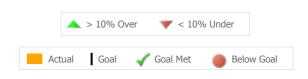
Data Submission Quality



Discharge Outcomes







^{*} State Avg based on 62 Active Supervised Apartments Programs

YAS Fiduiary

Gilead Community Services Inc.

Mental Health - Other - Fiduciary

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2017 - June 2018 (Data as of Sep 18, 2018)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submitted to DMHAS by Month Sep Oct Nov Dec Jan Feb

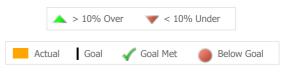
Admissions

Jul Aug Sep Oct Nov Dec Jan Feb Mar Apr May Jun % Months Submitted

O%

Discharges

1 or more Records Submitted to DMHAS



^{*} State Avg based on 3 Active Fiduciary Programs