#### **Connecticut Mental Health Center**

New Haven, CT

Connecticut Dept of Mental Health and Addiction Services Provider Quality Dashboard

Reporting Period: July 2017 - June 2018 (Data as of Sep 18, 2018)

## **Provider Activity**





## Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Healt	h		
	Outpatient	2,682	42.7%
	Intake	1,240	19.8%
	Case Management	619	9.9%
	Prevention	468	7.5%
	Social Rehabilitation	187	3.0%
	Inpatient Services	130	2.1%
	Community Support	93	1.5%
	ACT	44	0.7%
	Crisis Services	30	0.5%
	Residential Services	30	0.5%
	Other	6	0.1%
Addiction			
	Outpatient	413	6.6%
Forensic MH			
Fore	nsics Community-based	226	3.6%
	Case Management	109	1.7%

## Consumer Satisfaction Survey (Based on 701 FY17 Surveys)



## Client Demographics

Age		#	%	State Avg	Gender	#	%	State Avg
18-25		548	15%	13%	Male	2,176	59%	60%
26-34		766	21%	24%	Female 🔀	1,515	41%	40%
35-44		669	19%	20%	Transgender	11	0%	0%
45-54		738	21%	21%				
55-64		626	17%	16%				
65+		246	7%	5%	Race	#	%	State Avg
					White/Caucasian 📙 📗	1,455	40%	<b>▼</b> 64%
<b>Ethnicity</b>		#	%	State Avg	Black/African American 📙	1,240	34%	<b>17</b> %
Non-Hispanic	2	,628	71%	72%	Other 📙	742	21%	13%
Hisp-Puerto Rican	·	516	14%	12%	Asian	75	2%	1%
Hispanic-Other		291	8%	7%	Unknown	40	1%	4%
Unknown		214	6%	7%	Multiple Races	36	1%	1%
					Am. Indian/Native Alaskan	17	0%	1%
Hispanic-Mexican		46	1%	1%	Hawaiian/Other Pacific Islander	4	0%	0%
Hispanic-Cuban		8	0%	0%				
	Uni	ique Cl	ients	State Avg	▲ > 10% Over State Avg	* > 10% L	Inder St	ate Avg

#### **ACT Team Pre Admit**

Connecticut Mental Health Center Mental Health - Other - Other Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2017 - June 2018 (Data as of Sep 18, 2018)

## **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	4	4	0%	
Admits	3	-		
Discharges	4	3	33%	•
Service Hours	4	-		





<sup>\*</sup> State Avg based on 14 Active Other Programs

#### **BHH ADULT NAE**

Connecticut Mental Health Center Mental Health - Outpatient - Standard Outpatient Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - June 2018 (Data as of Sep 18, 2018)

## **Program Activity**

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	_	_	

## **Data Submission Quality**

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	94%
On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	69%
Consequenting	Astron	Challes Asses
Cooccurring	 Actual	State Avg
MH Screen Complete	N/A	88%
SA Screen Complete	N/A	88%

## **Discharge Outcomes**

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Treatment Completed Successfully		N/A	N/A	50%	45%	N/A	
Recovery							
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Employed		N/A	N/A	30%	24%	-30%	_
Improved/Maintained Axis V GAF Score	·	N/A	N/A	75%	54%	-75%	<b>V</b>
Social Support		N/A	N/A	60%	69%	-60%	_
Stable Living Situation	İ	N/A	N/A	95%	86%	-95%	<b>V</b>
Service Utilization							
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Clients Receiving Services		N/A	N/A	90%	89%	N/A	_

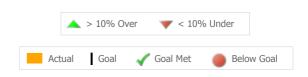
Data Submitted to DMHAS by Month Jul Aug Sep Oct Nov Dec Jan Feb

Admissions

Discharges

Oct Nov Dec Jan Feb Mar Apr May Jun % Months Submitted

1 or more Records Submitted to DMHAS



<sup>\*</sup> State Avg based on 93 Active Standard Outpatient Programs

### **CMHC Behavioral Health Home**

Connecticut Mental Health Center

Mental Health - Case Management - Standard Case Management

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - June 2018 (Data as of Sep 18, 2018)

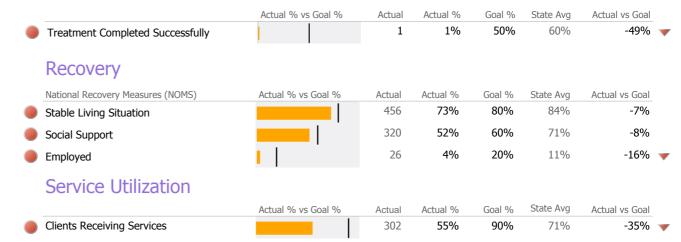
## **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	619	667	-7%	
Admits	41	83	-51%	•
Discharges	69	90	-23%	•
Service Hours	1,262	1,073	18%	•

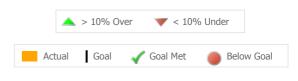
## **Data Submission Quality**

Data Entry	A	Actual	State Avg
Valid NOMS Data		94%	95%
On-Time Periodic	A	Actual	State Avg
6 Month Updates		59%	66%

### Discharge Outcomes



	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													83%
Discharges													100%
Services													100%
	1 or mo	ore Reco	rds Subn	nitted to	DMHAS								



<sup>\*</sup> State Avg based on 30 Active Standard Case Management Programs

### **CMHC Hospital Liaison**

Connecticut Mental Health Center

Mental Health - Other - Other

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

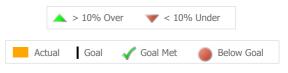
Reporting Period: July 2017 - June 2018 (Data as of Sep 18, 2018)

## **Program Activity**

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submitted to DMHAS by Month Sep Oct Nov Dec Jan Feb





<sup>\*</sup> State Avg based on 14 Active Other Programs

### **CMHC UM Screening**

Connecticut Mental Health Center Mental Health - Intake - UM Screening Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - June 2018 (Data as of Sep 18, 2018)

## **Program Activity**

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	

Data Submitted to DMHAS by Month Sep Oct Nov Dec Jan Feb

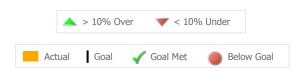
Admissions

Jul Aug Sep Oct Nov Dec Jan Feb Mar Apr May Jun % Months Submitted

O%

Discharges

1 or more Records Submitted to DMHAS



<sup>\*</sup> State Avg based on 3 Active UM Screening Programs

## **Community Forensics Pre-Admit**

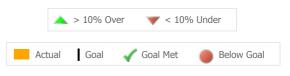
Connecticut Mental Health Center Mental Health - Intake - Central Intake Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - June 2018 (Data as of Sep 18, 2018)

## **Program Activity**

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	42	46	-9%
Admits	27	28	-4%
Discharges	34	32	6%
Service Hours	14	2	

	Ju	l Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admission	s												92%
Discharges	S												100%
Services													42%
	1 or	more Reco	rds Subr	mitted to	DMHAS								



<sup>\*</sup> State Avg based on 8 Active Central Intake Programs

### **FORDD Mens Forensic Drug Diversion**

Connecticut Mental Health Center

Mental Health - Outpatient - Court Liaison-Jail Diversion

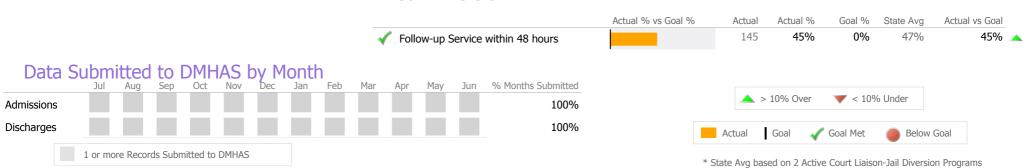
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - June 2018 (Data as of Sep 18, 2018)

## **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	201	284	-29%	•
Admits	169	246	-31%	•
Discharges	166	250	-34%	•

### Jail Diversion



### **FORDD Pre-Admission**

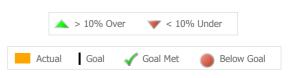
Connecticut Mental Health Center Mental Health - Intake - Central Intake Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - June 2018 (Data as of Sep 18, 2018)

## **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	31	28	11%	•
Admits	32	29	10%	
Discharges	31	30	3%	
Service Hours	1	6	-75%	•

		Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admission	s													83%
Discharge	s													75%
Services														33%
	10	or more	e Recor	ds Subr	nitted to	DMHAS								



<sup>\*</sup> State Avg based on 8 Active Central Intake Programs

### **FORDD Womens Forensic Drug Diversion**

Connecticut Mental Health Center

Mental Health - Outpatient - Court Liaison-Jail Diversion

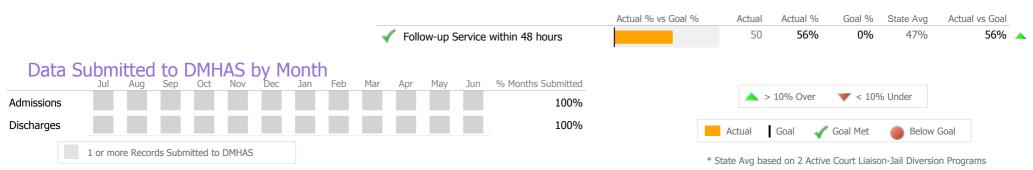
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - June 2018 (Data as of Sep 18, 2018)

## **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	69	82	-16%	•
Admits	55	70	-21%	•
Discharges	48	68	-29%	•

### Jail Diversion



#### **HISP Clinic Dual Dx**

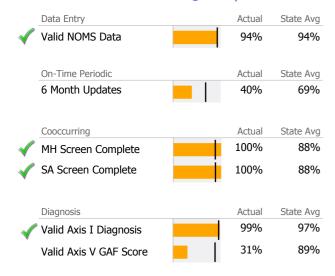
Connecticut Mental Health Center Mental Health - Outpatient - Standard Outpatient Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - June 2018 (Data as of Sep 18, 2018)

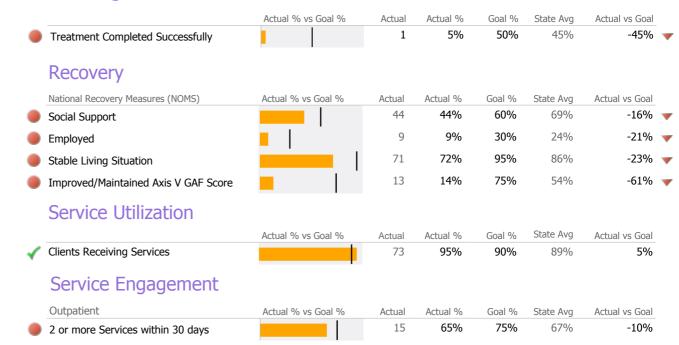
## **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	96	103	-7%	
Admits	23	27	-15%	•
Discharges	22	30	-27%	•
Service Hours	1,823	1,392	31%	•

## **Data Submission Quality**



## Discharge Outcomes



	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													75%
Discharges													75%
Services													100%
	1 or m	ore Recoi	ds Subr	nitted to	DMHAS								



<sup>\*</sup> State Avg based on 93 Active Standard Outpatient Programs

#### **HISP Clinic OP clin**

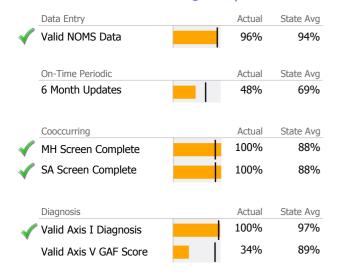
Connecticut Mental Health Center Mental Health - Outpatient - Standard Outpatient Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - June 2018 (Data as of Sep 18, 2018)

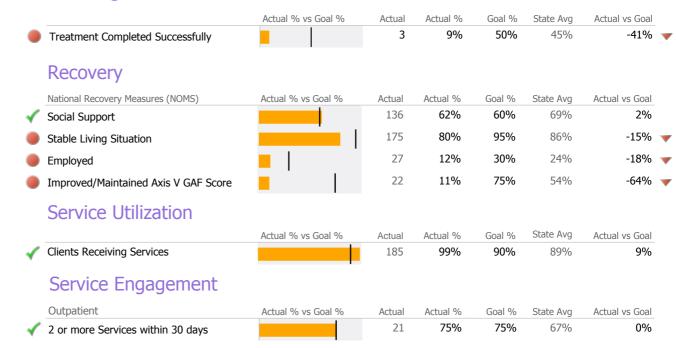
## **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	218	240	-9%	
Admits	29	27	7%	
Discharges	33	49	-33%	•
Service Hours	2,920	3,063	-5%	

## **Data Submission Quality**



## **Discharge Outcomes**



	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													83%
Services													100%
	1 or m	ore Recoi	ds Subn	nitted to	DMHAS								



<sup>\*</sup> State Avg based on 93 Active Standard Outpatient Programs

## **Hispanic Pre-Admission**

Connecticut Mental Health Center

Mental Health - Intake - Central Intake

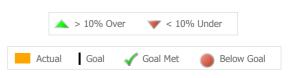
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - June 2018 (Data as of Sep 18, 2018)

## **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	60	108	-44%	•
Admits	60	110	-45%	•
Discharges	61	111	-45%	•
Service Hours	48	58	-18%	•

		Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admission	s													100%
Discharges	5													100%
Services														92%
	1	or mo	re Recor	ds Subm	nitted to	DMHAS								



<sup>\*</sup> State Avg based on 8 Active Central Intake Programs

#### **Park St AIP**

Connecticut Mental Health Center Mental Health - Inpatient Services - Acute Psychiatric Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - June 2018 (Data as of Sep 18, 2018)

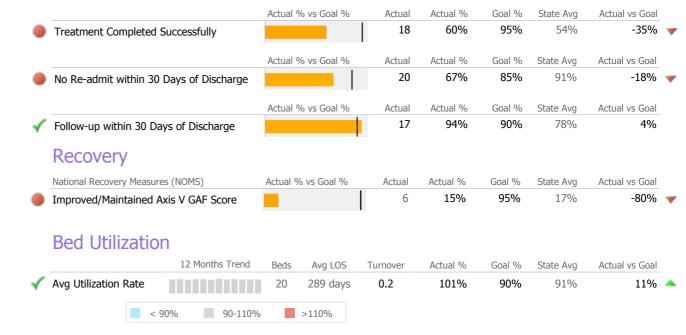
## **Program Activity**

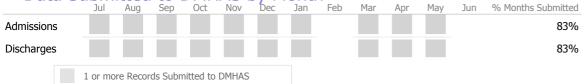
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	43	51	-16%	$\blacktriangledown$
Admits	33	46	-28%	•
Discharges	30	45	-33%	•
Transfers - Out	2	2	0%	
Bed Days	7,377	7,209	2%	

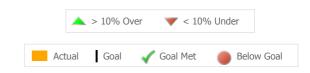
## **Data Submission Quality**

Data Entry	Actual	State Avg
Valid NOMS Data	85%	89%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	12%
Cooccurring	Actual	State Avg
MH Screen Complete	87%	91%
SA Screen Complete	100%	100%
Diagnosis	Actual	State Avg
√ Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	21%	22%

## **Discharge Outcomes**







<sup>\*</sup> State Avg based on 29 Active Acute Psychiatric Programs

#### Park St AIP Research

Connecticut Mental Health Center

Mental Health - Inpatient Services - Acute Psychiatric

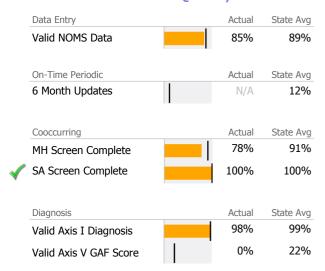
# Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - June 2018 (Data as of Sep 18, 2018)

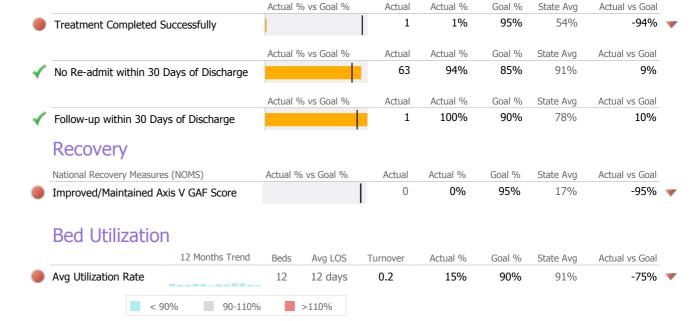
## **Program Activity**

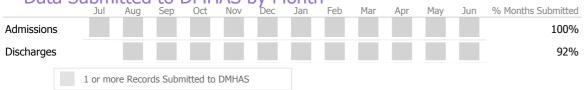
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	61	37	65%	•
Admits	69	38	82%	•
Discharges	67	38	76%	•
Bed Days	670	572	17%	•

## **Data Submission Quality**



## **Discharge Outcomes**







<sup>\*</sup> State Avg based on 29 Active Acute Psychiatric Programs

#### **Park Street ACT Team**

Connecticut Mental Health Center

Mental Health - ACT - Assertive Community Treatment

## Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - June 2018 (Data as of Sep 18, 2018)

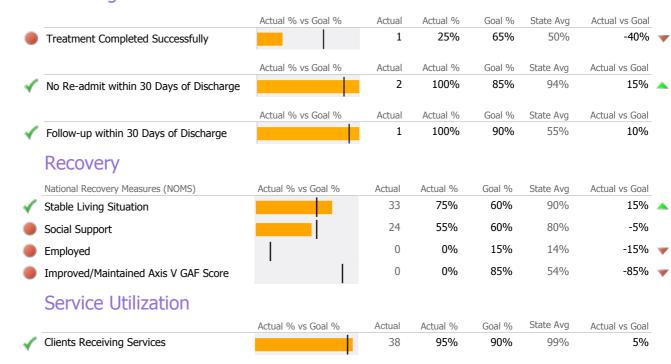
## **Program Activity**

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	44	43	2%
Admits	3	-	
Discharges	4	2	100% 🔺
Service Hours	1,854	1,697	9%

## **Data Submission Quality**

Data Entry	Actual	State Avg
Valid NOMS Data	96%	97%
On-Time Periodic	Actual	State Avg
6 Month Updates	50%	93%
Cooccurring	Actual	State Avg
✓ MH Screen Complete	100%	95%
SA Screen Complete	100%	95%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	93%	98%
Valid Axis V GAF Score	14%	88%

## **Discharge Outcomes**







<sup>\*</sup> State Avg based on 15 Active Assertive Community Treatment Programs

#### **Park Street AIP 3rd Floor Clinical**

Connecticut Mental Health Center

Mental Health - Inpatient Services - Acute Psychiatric

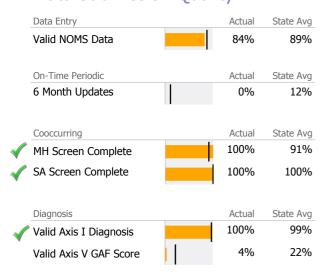
## Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - June 2018 (Data as of Sep 18, 2018)

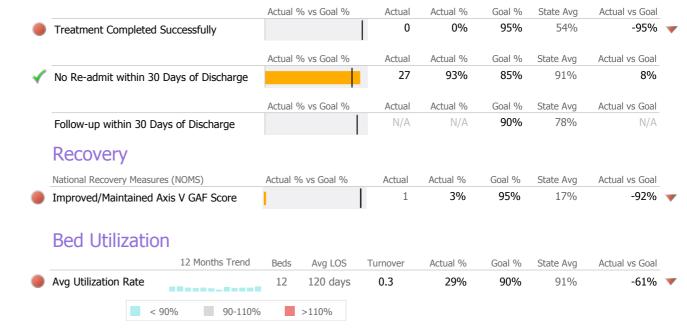
## **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	28	46	-39%	•
Admits	27	40	-33%	•
Discharges	29	45	-36%	•
Transfers - In	2	3	-33%	•
Bed Days	1,253	1,600	-22%	•

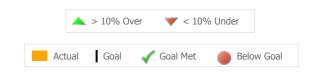
## **Data Submission Quality**



## **Discharge Outcomes**







<sup>\*</sup> State Avg based on 29 Active Acute Psychiatric Programs

### **Park Street Community Forensics Svc**

Connecticut Mental Health Center

Forensic MH - Case Management - Standard Case Management

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - June 2018 (Data as of Sep 18, 2018)

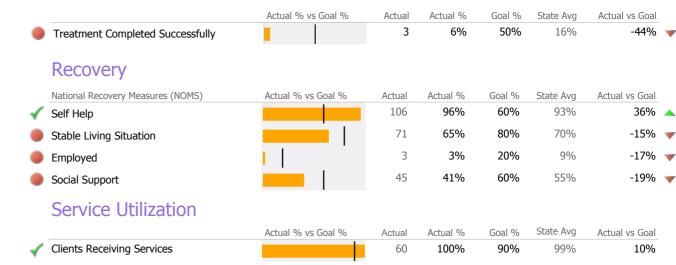
## **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	109	123	-11%	•
Admits	41	67	-39%	•
Discharges	50	55	-9%	
Service Hours	2,203	1.884	17%	•

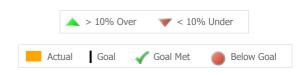
## **Data Submission Quality**

Data Entry	Actual	State Avg
Valid NOMS Data	88%	91%
On-Time Periodic	Actual	State Avg
6 Month Updates	86%	83%

### Discharge Outcomes



	Ju	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	Мау	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													100%
	1 or	more Reco	rds Subi	mitted to	DMHAS	;							



<sup>\*</sup> State Avg based on 4 Active Standard Case Management Programs

### **Park Street Crisis Intervention Team**

Connecticut Mental Health Center

Mental Health - Crisis Services - Mobile Crisis Team

## Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - June 2018 (Data as of Sep 18, 2018)

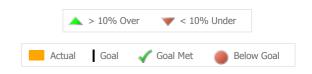
## **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	10	2	400%	•
Admits	11	1	1000%	•
Discharges	11	1	1000%	•

### Crisis



	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													42%
Discharges													42%
	1 or mo	ore Reco	rds Subn	nitted to	DMHAS								



<sup>\*</sup> State Avg based on 25 Active Mobile Crisis Team Programs

### Park Street Intake/G

Connecticut Mental Health Center Mental Health - Outpatient - Standard Outpatient Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - June 2018 (Data as of Sep 18, 2018)

## **Program Activity**

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	242	242	0%
Admits	178	197	-10%
Discharges	178	178	0%
Service Hours	1.497	1,489	1%

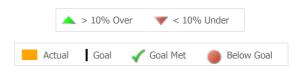
## **Data Submission Quality**

	_	7	
Data Entry		Actual	State Avg
Valid NOMS Data		85%	94%
On-Time Periodic		Actual	State Avg
6 Month Updates		25%	69%
Cooccurring		Actual	State Avg
MH Screen Complete		100%	88%
✓ SA Screen Complete		100%	88%
Diagnosis		Actual	State Avg
√ Valid Axis I Diagnosis		98%	97%
Valid Axis V GAF Score		8%	89%

## **Discharge Outcomes**



	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													100%
	1 or m	ore Reco	rds Subr	nitted to	DMHAS								



<sup>\*</sup> State Avg based on 93 Active Standard Outpatient Programs

### **Park Street Jail Diversion**

Connecticut Mental Health Center

Forensic MH - Forensics Community-based - Court Liaison-Jail Diversion

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - June 2018 (Data as of Sep 18, 2018)

## **Program Activity**

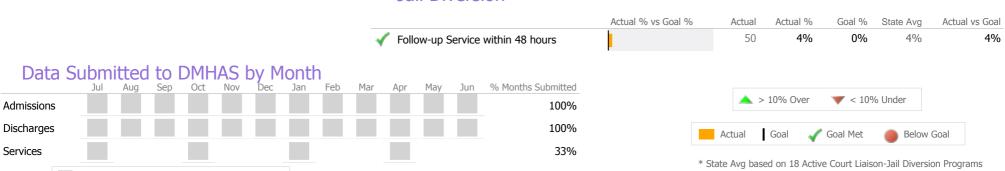
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	226	233	-3%	
Admits	200	214	-7%	
Discharges	190	215	-12%	•
Service Hours	2	2	-28%	•

1 or more Records Submitted to DMHAS

### **Service Utilization**



### Jail Diversion



#### **Park Street Mobile Crisis**

Connecticut Mental Health Center

Mental Health - Crisis Services - Mobile Crisis Team

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard

Reporting Period: July 2017 - June 2018 (Data as of Sep 18, 2018)

## **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	21	58	-64%	•
Admits	19	70	-73%	•
Discharges	19	69	-72%	•

### Crisis



	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													67%
Discharges													67%
	1 or mo	ore Reco	rds Subn	nitted to	DMHAS								



<sup>\*</sup> State Avg based on 25 Active Mobile Crisis Team Programs

### Park Street OP Clin/C

Connecticut Mental Health Center Mental Health - Outpatient - Standard Outpatient Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - June 2018 (Data as of Sep 18, 2018)

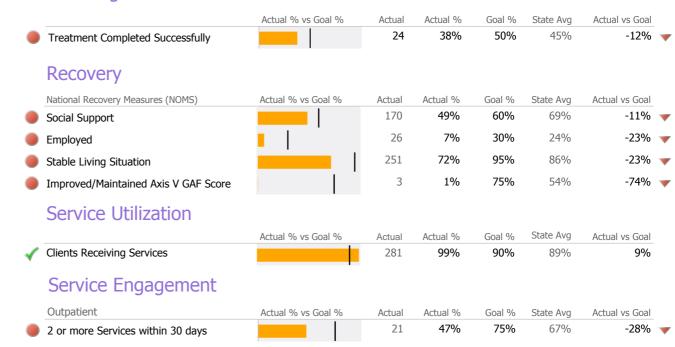
## **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	348	362	-4%	
Admits	45	42	7%	
Discharges	64	59	8%	
Service Hours	3,132	2,474	27% 🔺	

## **Data Submission Quality**

	*	
Data Entry	Actual	State Avg
Valid NOMS Data	92%	94%
On-Time Periodic	Actual	State Avg
6 Month Updates	51%	69%
Cooccurring	Actual	State Avg
MH Screen Complete	96%	88%
SA Screen Complete	100%	88%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	88%	97%
Valid Axis V GAF Score	11%	89%

## **Discharge Outcomes**



	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													83%
Discharges													92%
Services													100%
	1 or mo	re Recor	ds Subn	nitted to	DMHAS	;							



<sup>\*</sup> State Avg based on 93 Active Standard Outpatient Programs

### Park Street OP Clin/D

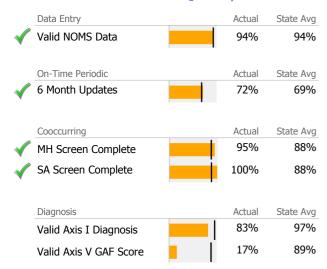
Connecticut Mental Health Center Mental Health - Outpatient - Standard Outpatient Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - June 2018 (Data as of Sep 18, 2018)

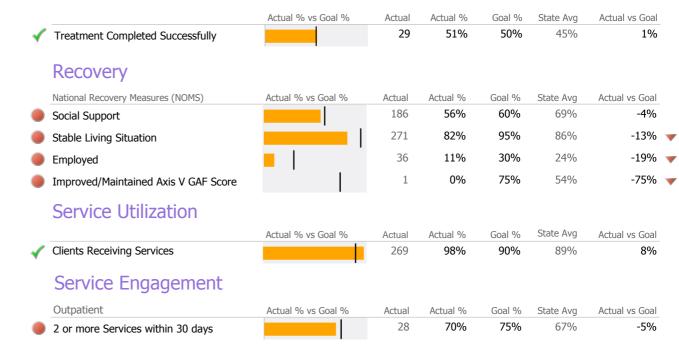
## **Program Activity**

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	329	333	-1%
Admits	40	58	-31% 🔻
Discharges	57	43	33% 🔺
Service Hours	3,270	3,126	5%

## **Data Submission Quality**



### Discharge Outcomes



	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													92%
Services													100%
	1 or m	ore Recoi	ds Subr	nitted to	DMHAS								



<sup>\*</sup> State Avg based on 93 Active Standard Outpatient Programs

### Park Street OP Clin/E

Connecticut Mental Health Center

Mental Health - Outpatient - Standard Outpatient

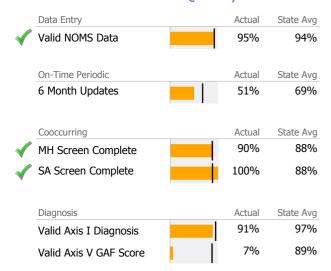
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - June 2018 (Data as of Sep 18, 2018)

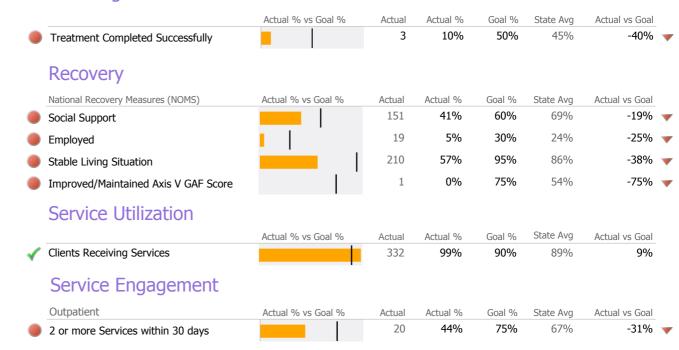
## **Program Activity**

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	368	366	1%
Admits	45	23	96% 🔺
Discharges	31	44	-30% ▼
Service Hours	3,104	3,415	-9%

## **Data Submission Quality**



### **Discharge Outcomes**



	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													92%
Discharges													92%
Services													100%
	1 or mo	ore Reco	rds Subn	nitted to	DMHAS								



<sup>\*</sup> State Avg based on 93 Active Standard Outpatient Programs

### **Park Street Pre-Admission**

Connecticut Mental Health Center Mental Health - Intake - Central Intake

Program Quality Dashboard

Connecticut Dept of Mental Health and Addiction Services

Reporting Period: July 2017 - June 2018 (Data as of Sep 18, 2018)

## **Program Activity**

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	592	615	-4%
Admits	661	648	2%
Discharges	646	652	-1%
Service Hours	81	22	

	J	ul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions														100%
Discharges														100%
Services														83%
	1 or	r more	Record	ds Subm	itted to	DMHAS								



<sup>\*</sup> State Avg based on 8 Active Central Intake Programs

#### **Park Street STEP**

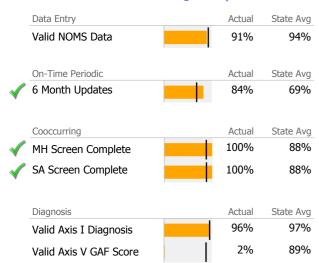
Connecticut Mental Health Center Mental Health - Outpatient - Standard Outpatient Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - June 2018 (Data as of Sep 18, 2018)

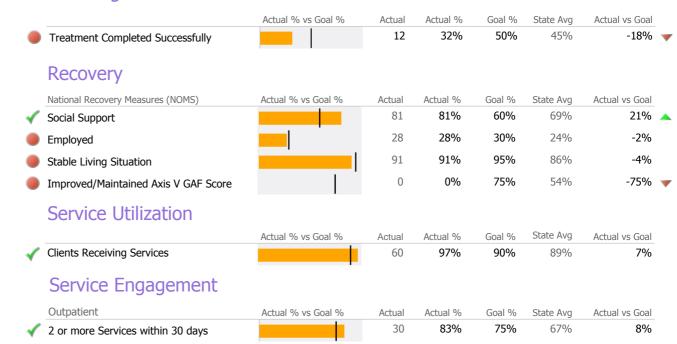
## **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	98	103	-5%	
Admits	37	47	-21%	•
Discharges	38	42	-10%	
Service Hours	1,251	1,108	13%	•

## **Data Submission Quality**



### **Discharge Outcomes**



	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													92%
Services													100%
	1 or mo	re Recor	ds Subn	nitted to	DMHAS	;							



<sup>\*</sup> State Avg based on 93 Active Standard Outpatient Programs

### **Park Street Team CSP/RP**

Connecticut Mental Health Center

Mental Health - Community Support - CSP

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - June 2018 (Data as of Sep 18, 2018)

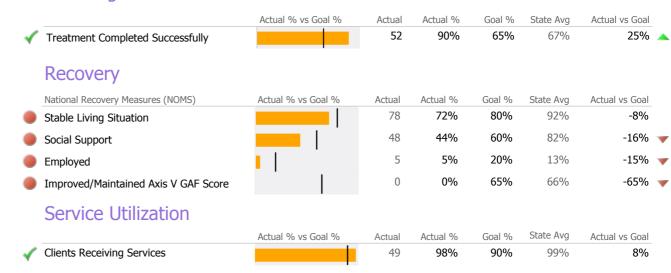
## **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	93	106	-12%	$\blacksquare$
Admits	71	58	22%	•
Discharges	58	86	-33%	•
Service Hours	2.177	1,883	16%	•

## **Data Submission Quality**

		_	,	
	Data Entry		Actual	State Avg
	Valid NOMS Data		95%	98%
	On-Time Periodic		Actual	State Avg
	6 Month Updates		55%	96%
	Cooccurring		Actual	State Avg
<b>V</b>	MH Screen Complete		100%	90%
	SA Screen Complete		100%	89%
	Diagnosis		Actual	State Avg
	Valid Axis I Diagnosis		54%	98%
	Valid Axis V GAF Score	i	22%	96%

### **Discharge Outcomes**



	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													92%
Services													100%
	1 or mo	re Recor	ds Subn	nitted to	DMHAS	5							



<sup>\*</sup> State Avg based on 48 Active CSP Programs

### **Park Street Transitional Living**

Connecticut Mental Health Center

Mental Health - Residential Services - MH Intensive Res. Rehabilitation

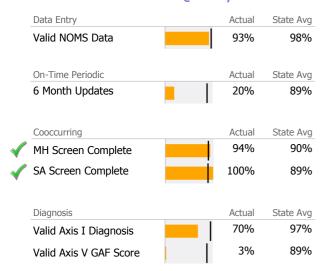
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - June 2018 (Data as of Sep 18, 2018)

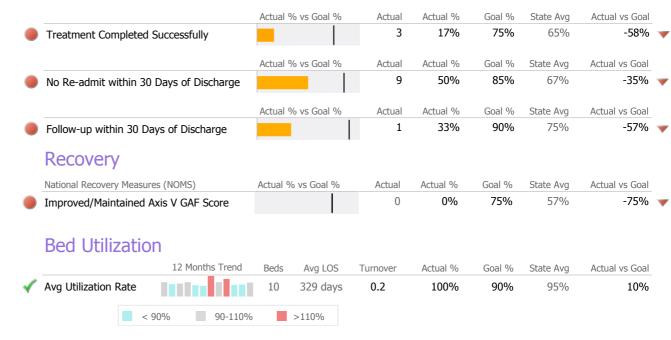
## **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	30	35	-14%	$\blacksquare$
Admits	26	29	-10%	
Discharges	18	32	-44%	•
Bed Days	3,633	3,050	19%	•

## **Data Submission Quality**



## **Discharge Outcomes**







<sup>\*</sup> State Avg based on 21 Active MH Intensive Res. Rehabilitation Programs

### **Park Street Wellness Center**

Connecticut Mental Health Center

Mental Health - Prevention - Prevention

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - June 2018 (Data as of Sep 18, 2018)

## **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	468	469	0%	
Admits	45	58	-22%	•
Discharges	67	46	46%	•

Dutu	Subili	ICCCG			17 10	$\boldsymbol{\omega}$							
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													83%
Discharges													100%
	1 or mo	ore Record	ds Sub	mitted to	DMHAS	5							



<sup>\*</sup> State Avg based on 1 Active Prevention Programs

### **Park Street/Rehabilitation Services**

Connecticut Mental Health Center

Mental Health - Social Rehabilitation - Social Rehabilitation

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - June 2018 (Data as of Sep 18, 2018)

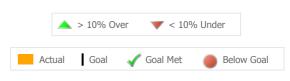
## **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	187	141	33%	•
Admits	52	24	117%	•
Discharges	22	7	214%	•
Service Hours	1,642	1,593	3%	
Social Rehab/PHP/IOP	89	31	187%	•

### Service Utilization



		Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admission	s													92%
Discharge	S													75%
Services														100%
	10	or mo	re Recor	ds Subm	nitted to	DMHAS								



<sup>\*</sup> State Avg based on 36 Active Social Rehabilitation Programs

#### Research CNRU OCD

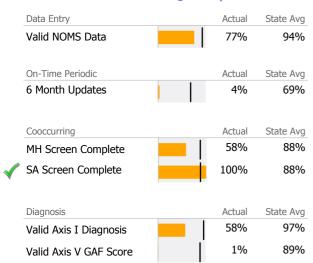
Connecticut Mental Health Center Mental Health - Outpatient - Standard Outpatient Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - June 2018 (Data as of Sep 18, 2018)

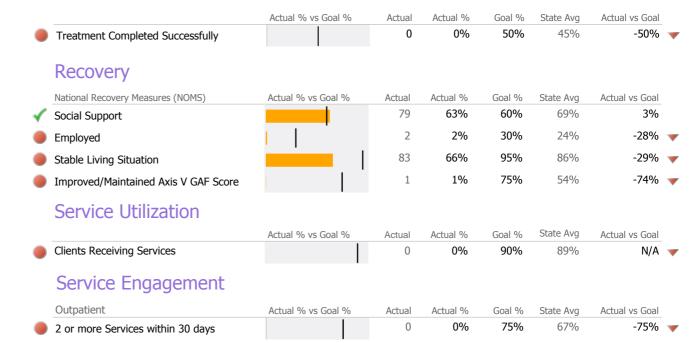
## **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	126	89	42%	•
Admits	38	38	0%	
Discharges	37	1	3600%	•
Service Hours	_	_		

## **Data Submission Quality**



### **Discharge Outcomes**



Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													83%
Discharges													33%
Services													0%

1 or more Records Submitted to DMHAS



<sup>\*</sup> State Avg based on 93 Active Standard Outpatient Programs

#### Research CNRU OP 1

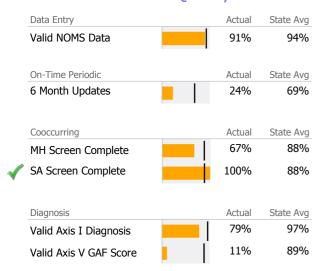
Connecticut Mental Health Center Mental Health - Outpatient - Standard Outpatient Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - June 2018 (Data as of Sep 18, 2018)

## **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	19	20	-5%	
Admits	-	-		
Discharges	2	1	100%	•
Service Hours		_		

## **Data Submission Quality**



## **Discharge Outcomes**



Data Submitted to DMHAS by Month

Admissions

Discharges

1 or more Records Submitted to DMHAS



<sup>\*</sup> State Avg based on 93 Active Standard Outpatient Programs

### **Research CNRU OP Brain Imaging Clinic**

Connecticut Mental Health Center

Mental Health - Outpatient - Standard Outpatient

## Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - June 2018 (Data as of Sep 18, 2018)

## **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	20	103	-81%	•
Admits	-	79	-100%	•
Discharges	-	85	-100%	•
Service Hours	-	191	-100%	•

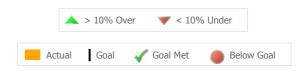
## **Data Submission Quality**

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	94%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	69%
Cooccurring	Actual	State Avg
✓ MH Screen Complete	100%	88%
SA Screen Complete	100%	88%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	55%	97%
Valid Axis V GAF Score	0%	89%

## **Discharge Outcomes**

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Treatment Completed Successfully		N/A	N/A	50%	45%	N/A	
Recovery							
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Social Support		15	75%	60%	69%	15%	_
Stable Living Situation		15	75%	95%	86%	-20%	_
Employed		0	0%	30%	24%	-30%	_
Improved/Maintained Axis V GAF Score	· I	0	0%	75%	54%	-75%	<b>V</b>
Service Utilization							
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Clients Receiving Services		0	0%	90%	89%	N/A	_
Service Engagement							
Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
2 or more Services within 30 days		0	0%	75%	67%	-75%	_

	_	iui Aug	эср	OCL	INOV	DCC	Juli	I CD	1.ICII	Λþi	riay	Juii	70 PIOTICIS SUDITIECO
Admission	S												09
Discharges	5												00
Services													80
	1 0	r more Reco	ords Subm	nitted to	DMHAS								



<sup>\*</sup> State Avg based on 93 Active Standard Outpatient Programs

#### Research CNRU OP COCAINE CLINIC

Connecticut Mental Health Center

Mental Health - Outpatient - Standard Outpatient

## Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - June 2018 (Data as of Sep 18, 2018)

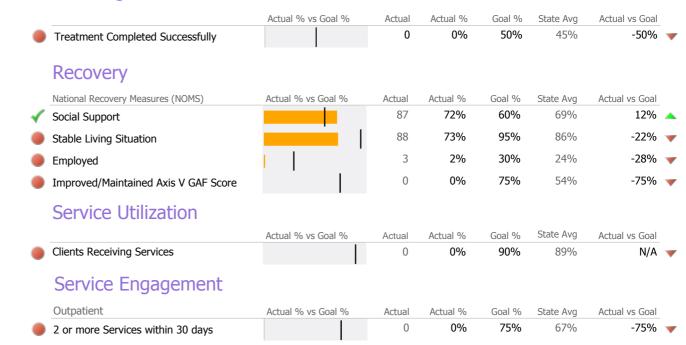
## **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	113	92	23%	•
Admits	87	76	14%	•
Discharges	58	61	-5%	
Service Hours	1	_		

## **Data Submission Quality**

			-/	
	Data Entry		Actual	State Avg
	Valid NOMS Data		86%	94%
	On-Time Periodic		Actual	State Avg
	6 Month Updates		3%	69%
	Cooccurring		Actual	State Avg
	MH Screen Complete		83%	88%
	SA Screen Complete		100%	88%
*				
	Diagnosis		Actual	State Avg
	Valid Axis I Diagnosis		68%	97%
	Valid Axis V GAF Score	ľ	0%	89%

## **Discharge Outcomes**



Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													0%

1 or more Records Submitted to DMHAS



<sup>\*</sup> State Avg based on 93 Active Standard Outpatient Programs

#### **RESEARCH CNRU OP KETAMINE**

Connecticut Mental Health Center

Mental Health - Outpatient - Standard Outpatient

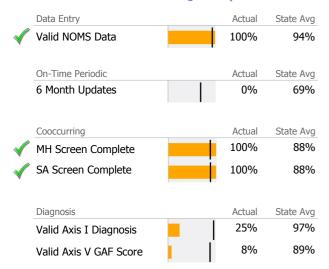
## Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - June 2018 (Data as of Sep 18, 2018)

## **Program Activity**

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	12	11	9%
Admits	1	-	
Discharges	-	-	
Service Hours	-	-	

## **Data Submission Quality**



## **Discharge Outcomes**

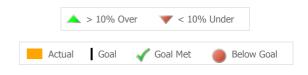
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Treatment Completed Successfully		N/A	N/A	50%	45%	N/A	
Recovery							
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Employed		1	8%	30%	24%	-22%	-
Social Support	.	1	8%	60%	69%	-52%	-
Improved/Maintained Axis V GAF Score		0	0%	75%	54%	-75%	-
Stable Living Situation	·	1	8%	95%	86%	-87%	-
Service Utilization							
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Clients Receiving Services		0	0%	90%	89%	N/A	-
Service Engagement							
Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
2 or more Services within 30 days		0	0%	75%	67%	-75%	_

Data Submitted to DMHAS by Month

1 or more Records Submitted to DMHAS

Admissions
Discharges
Services

Discharges
Dincharges
Discharges
Discharges
Discharges
Discharges
Discharges
D



<sup>\*</sup> State Avg based on 93 Active Standard Outpatient Programs

#### **Research CNRU SNRG**

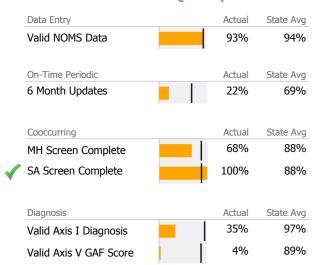
Connecticut Mental Health Center Mental Health - Outpatient - Standard Outpatient Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - June 2018 (Data as of Sep 18, 2018)

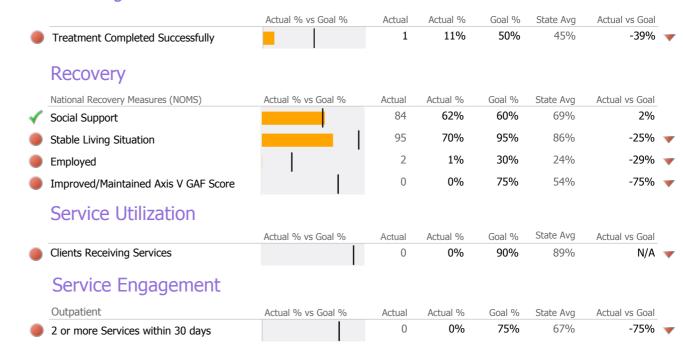
## **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	135	79	71%	•
Admits	58	28	107%	•
Discharges	9	2	350%	•
Service Hours	-	4	-100%	•

### **Data Submission Quality**



#### **Discharge Outcomes**



	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													50%
Services													0%





<sup>\*</sup> State Avg based on 93 Active Standard Outpatient Programs

#### **RESEARCH CRNU OP NPC**

Connecticut Mental Health Center

Mental Health - Outpatient - Standa

Mental Health - Outpatient - Standard Outpatient

## Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - June 2018 (Data as of Sep 18, 2018)

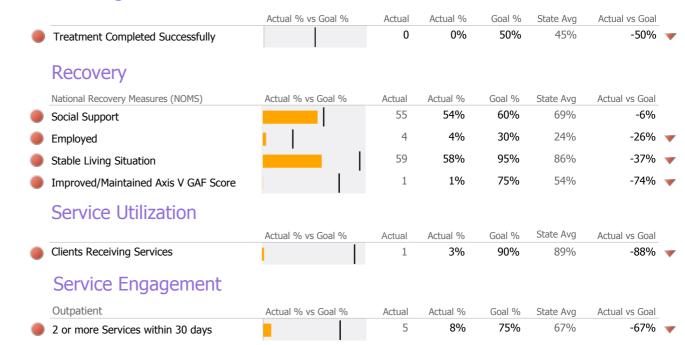
## **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	101	45	124%	•
Admits	65	37	76%	•
Discharges	61	9	578%	•
Service Hours	50	39	27%	•

### **Data Submission Quality**

[	Data Entry	Actual	State Avg
	Valid NOMS Data	75%	94%
(	On-Time Periodic	Actual	State Avg
(	6 Month Updates	0%	69%
_(	Cooccurring	Actual	State Avg
<b>√</b> [	MH Screen Complete	98%	88%
<b>4</b> 9	SA Screen Complete	100%	88%
]	Diagnosis	Actual	State Avg
1	Valid Axis I Diagnosis	50%	97%
١	Valid Axis V GAF Score	1%	89%

#### **Discharge Outcomes**



	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													25%
Services													17%
	1 or m	ore Reco	rds Subn	nitted to	DMHAS								



<sup>\*</sup> State Avg based on 93 Active Standard Outpatient Programs

#### **Research Park St OP Screening**

Connecticut Mental Health Center

Mental Health - Outpatient - Standard Outpatient

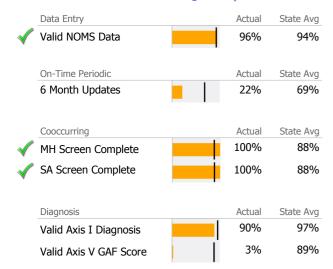
## Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - June 2018 (Data as of Sep 18, 2018)

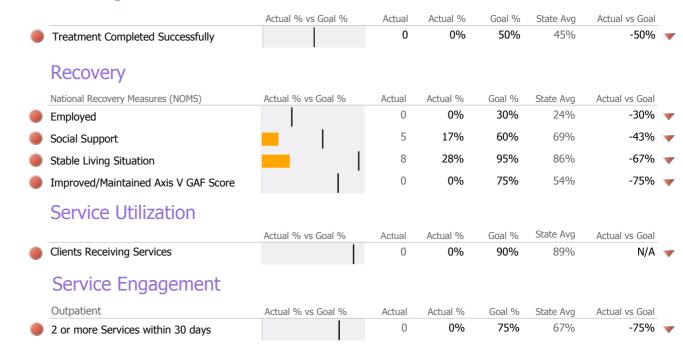
## **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	29	32	-9%	
Admits	-	-		
Discharges	2	3	-33% 🔻	
Service Hours	_	_		

## **Data Submission Quality**



#### **Discharge Outcomes**



### Data Submitted to DMHAS by Month

1 or more Records Submitted to DMHAS

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													0%
Discharges													17%
Services													0%



<sup>\*</sup> State Avg based on 93 Active Standard Outpatient Programs

#### **Research Park Street NCM-Autism**

Connecticut Mental Health Center

Mental Health - Outpatient - Standard Outpatient

## Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - June 2018 (Data as of Sep 18, 2018)

## **Program Activity**

Measure	Actual	1 Yr Ago	variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

## **Data Submission Quality**

Data Entry		Actual	State Avg
Valid NOMS Data		N/A	94%
On-Time Periodic		Actual	State Avg
6 Month Updates		N/A	69%
Cooccurring		Actual	State Avg
MH Screen Complete		N/A	88%
SA Screen Complete	ĺ	N/A	88%

### **Discharge Outcomes**

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Treatment Completed Successfully		N/A	N/A	50%	45%	N/A	
Recovery							
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Employed		N/A	N/A	30%	24%	-30%	_
Improved/Maintained Axis V GAF Score	, I	N/A	N/A	75%	54%	-75%	<b>V</b>
Social Support		N/A	N/A	60%	69%	-60%	_
Stable Living Situation	i I	N/A	N/A	95%	86%	-95%	_
Service Utilization							
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Clients Receiving Services		N/A	N/A	90%	89%	N/A	_

Data Submitted to DMHAS by Month

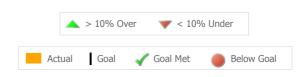
1 or more Records Submitted to DMHAS

Admissions

Discharges

Sep Oct Nov Dec Jan Feb Mar Apr May Jun % Months Submitted

\*\*O%\*\*
\*\*O%\*
\*\*O%\*\*
\*\*O%\*\*
\*\*O%\*\*
\*\*O%\*\*
\*\*O%\*
\*\*O%\*\*
\*\*O%\*
\*



<sup>\*</sup> State Avg based on 93 Active Standard Outpatient Programs

#### Research Park Street PrevThruRiskIDMgmt

Connecticut Mental Health Center

Mental Health - Outpatient - Standard Outpatient

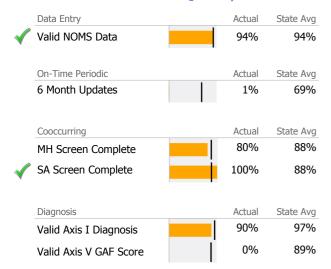
## Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - June 2018 (Data as of Sep 18, 2018)

## **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	94	73	29%	•
Admits	23	27	-15%	•
Discharges	3	2	50%	•
Service Hours	572	546	5%	

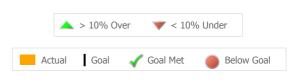
## **Data Submission Quality**



#### **Discharge Outcomes**







<sup>\*</sup> State Avg based on 93 Active Standard Outpatient Programs

#### **Research Park Street Psychosis**

Connecticut Mental Health Center

Mental Health - Outpatient - Standard Outpatient

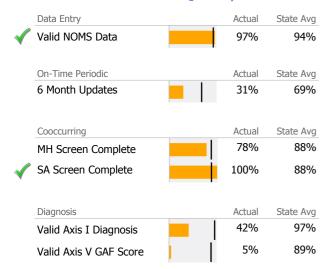
### Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - June 2018 (Data as of Sep 18, 2018)

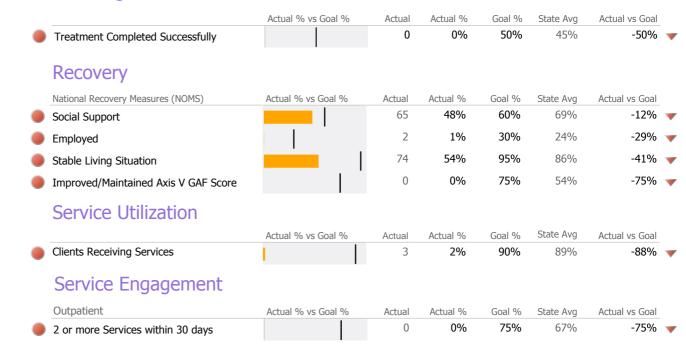
### **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	136	144	-6%	
Admits	2	41	-95%	•
Discharges	5	10	-50%	•
Service Hours	2	1	167%	•

## **Data Submission Quality**



#### **Discharge Outcomes**







<sup>\*</sup> State Avg based on 93 Active Standard Outpatient Programs

#### **Research Park Street Step - ED**

Connecticut Mental Health Center

Mental Health - Other - Standard Outpatient

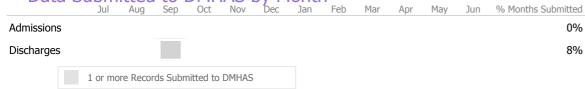
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

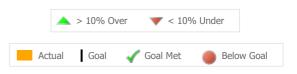
Reporting Period: July 2017 - June 2018 (Data as of Sep 18, 2018)

## **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	2	6	-67%	•
Admits	-	2	-100%	•
Discharges	1	4	-75%	•

Data Submitted to DMHAS by Month Sep Oct Nov Dec Jan Feb





<sup>\*</sup> State Avg based on 1 Active Standard Outpatient Programs

#### **Research Pre-Admission**

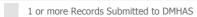
Connecticut Mental Health Center Mental Health - Intake - Central Intake Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

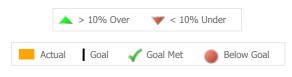
Reporting Period: July 2017 - June 2018 (Data as of Sep 18, 2018)

## **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	224	262	-15%	•
Admits	229	265	-14%	•
Discharges	229	265	-14%	•
Service Hours	_	_		

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													0%





<sup>\*</sup> State Avg based on 8 Active Central Intake Programs

#### **Research SATU SA Res 2**

Connecticut Mental Health Center

Addiction - Outpatient - Standard Outpatient

## Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - June 2018 (Data as of Sep 18, 2018)

## **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	32	12	167%	•
Admits	24	5	380%	•
Discharges	6	4	50%	•
Service Hours	_	29	-100%	•

## **Data Submission Quality**

	Data Entry	Actual	State Avg
	Valid NOMS Data	21%	94%
	Valid TEDS Data	38%	92%
	On-Time Periodic	Actual	State Avg
	6 Month Updates	0%	24%
	Cooccurring	Actual	State Avg
	MH Screen Complete	100%	97%
<b></b>	SA Screen Complete	100%	99%
	Diagnosis	Actual	State Avg
	Valid Axis I Diagnosis	56%	99%
	Valid Axis V GAF Score	13%	96%

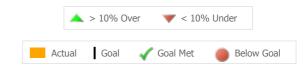
### **Discharge Outcomes**

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Treatment Completed Successfully		0	0%	50%	54%	-50%	_
Recovery							
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Self Help		26	81%	60%	33%	21%	_
Employed		0	0%	50%	44%	-50%	_
Abstinence/Reduced Drug Use	<u> </u>	1	3%	55%	56%	-52%	_
Improved/Maintained Axis V GAF Score	· 1	0	0%	75%	59%	-75%	_
Not Arrested	İ	0	0%	75%	86%	-75%	_
Stable Living Situation	· 1	0	0%	95%	85%	-95%	_
Service Utilization							
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Clients Receiving Services		0	0%	90%	72%	N/A	<b>V</b>
Service Engagement							
Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
2 or more Services within 30 days		0	0%	75%	66%	-75%	_

## Data Submitted to DMHAS by Month

1 or more Records Submitted to DMHAS

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													83%
Discharges													42%
Services													0%



<sup>\*</sup> State Avg based on 113 Active Standard Outpatient Programs

#### **Research York Street Depression Clinic**

Connecticut Mental Health Center

Mental Health - Outpatient - Standard Outpatient

## Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - June 2018 (Data as of Sep 18, 2018)

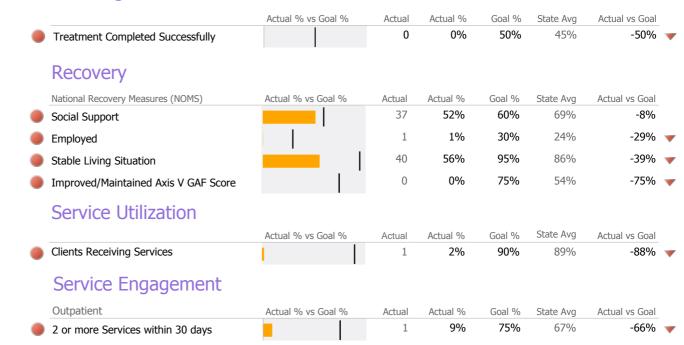
## **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	71	78	-9%	
Admits	11	25	-56%	•
Discharges	11	18	-39%	•
Service Hours	8	-		

### **Data Submission Quality**

	Data Entry	Actual	State Avg
	Valid NOMS Data	84%	94%
	On-Time Periodic	Actual	State Avg
	6 Month Updates	0%	69%
	Cooccurring	Actual	State Avg
	MH Screen Complete	68%	88%
•	SA Screen Complete	100%	88%
	Diagnosis	Actual	State Avg
	Valid Axis I Diagnosis	58%	97%
	Valid Axis V GAF Score	1%	89%

#### **Discharge Outcomes**



	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													67%
Discharges													50%
Services													17%
	1 or mo	ore Reco	rds Subn	nitted to	DMHAS								



<sup>\*</sup> State Avg based on 93 Active Standard Outpatient Programs

Reporting Period: July 2017 - June 2018 (Data as of Sep 18, 2018)

## **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	279	236	18%	•
Admits	286	242	18%	•
Discharges	243	243	0%	
Service Hours	306	135	126%	•

		Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admission	s													100%
Discharge	5													100%
Services														100%
		1 or mo	ore Recor	ds Subm	nitted to	DMHAS								



<sup>\*</sup> State Avg based on 8 Active Central Intake Programs

#### **SATU Evaluations OP**

Connecticut Mental Health Center

Addiction - Outpatient - Standard Outpatient

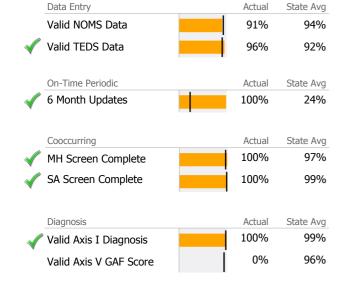
## Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - June 2018 (Data as of Sep 18, 2018)

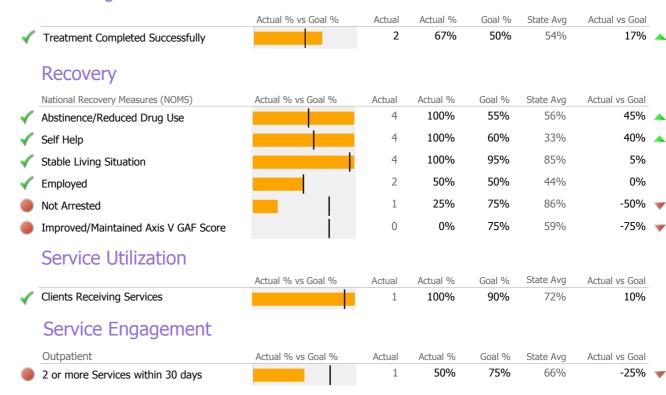
## **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	4	3	33%	•
Admits	2	-		
Discharges	3	1	200%	•
Service Hours	65	55	19%	•

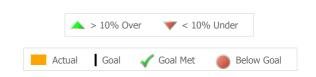
### **Data Submission Quality**



#### **Discharge Outcomes**







<sup>\*</sup> State Avg based on 113 Active Standard Outpatient Programs

#### **SATU SA OP Clin/S**

Data Entry

Connecticut Mental Health Center

Addiction - Outpatient - Standard Outpatient

## Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - June 2018 (Data as of Sep 18, 2018)

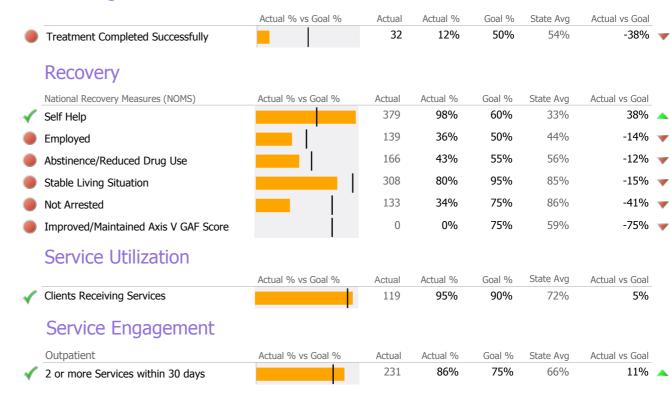
## **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	371	347	7%	
Admits	276	244	13%	•
Discharges	262	247	6%	
Service Hours	4,075	3,484	17%	•

#### **Data Submission Quality**

	Valid NOMS Data	85%	94%
	Valid TEDS Data	89%	92%
	On-Time Periodic	Actual	State Avg
	6 Month Updates	79%	24%
	Cooccurring	Actual	State Avg
$\checkmark$	MH Screen Complete	100%	97%
$\checkmark$	SA Screen Complete	100%	99%
	Diagnosis	Actual	State Avg
	Valid Axis I Diagnosis	96%	99%
	Valid Axis V GAF Score	1%	96%

#### **Discharge Outcomes**



## Data Submitted to DMHAS by Month

		Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions														100%
Discharges														100%
Services														100%
	1	or mo	ore Recor	ds Subn	nitted to	DMHAS								

State Avg



<sup>\*</sup> State Avg based on 113 Active Standard Outpatient Programs

#### SATU/SA Drug Research

Connecticut Mental Health Center

Addiction - Outpatient - Standard Outpatient

## Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - June 2018 (Data as of Sep 18, 2018)

## **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	6	1	500%	•
Admits	5	-		
Discharges	2	-		
Service Hours	_			

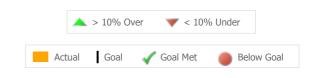
## **Data Submission Quality**

Data Entry	Actual	State Avg
Valid NOMS Data	20%	94%
Valid TEDS Data	43%	92%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	24%
Cooccurring	Actual	State Avg
MH Screen Complete	100%	97%
SA Screen Complete	100%	99%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	83%	99%
Valid Axis V GAF Score	0%	96%

### **Discharge Outcomes**

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Treatment Completed Successfully		0	0%	50%	54%	-50%	
Recovery							
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Self Help		5	83%	60%	33%	23%	_
Employed		0	0%	50%	44%	-50%	_
Abstinence/Reduced Drug Use		0	0%	55%	56%	-55%	_
Improved/Maintained Axis V GAF Score	·	0	0%	75%	59%	-75%	_
Not Arrested	İ	0	0%	75%	86%	-75%	_
Stable Living Situation	· 1	0	0%	95%	85%	-95%	<b>V</b>
Service Utilization							
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Clients Receiving Services		0	0%	90%	72%	N/A	_
Service Engagement							
Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
2 or more Services within 30 days		0	0%	75%	66%	-75%	_
	•						

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													25%
Discharges													17%
Services													0%
	1 or r	nore Reco	rds Subn	nitted to	DMHAS								



<sup>\*</sup> State Avg based on 113 Active Standard Outpatient Programs

#### **Street Psychiatry PreAdmission**

Connecticut Mental Health Center

Mental Health - Case Management - Outreach & Engagement

## Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - June 2018 (Data as of Sep 18, 2018)

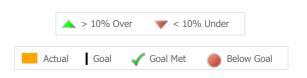
## **Program Activity**

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

#### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													0%
Discharges													0%

1 or more Records Submitted to DMHAS



<sup>\*</sup> State Avg based on 39 Active Outreach & Engagement Programs

#### W. Haven OP Adult

Connecticut Mental Health Center Mental Health - Outpatient - Standard Outpatient Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - June 2018 (Data as of Sep 18, 2018)

## **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	1	13	-92%	$\blacksquare$
Admits	-	-		
Discharges	-	12	-100%	•
Service Hours	36	58	-38%	•

## **Data Submission Quality**

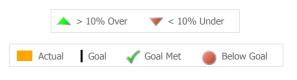
Data Entry		Actual	State Avg
Valid NOMS Data		N/A	94%
On-Time Periodic		Actual	State Avg
6 Month Updates		0%	69%
Cooccurring		Actual	State Avg
MH Screen Complete		N/A	88%
SA Screen Complete	j	N/A	88%
Diagnosis		Actual	State Avg
√ Valid Axis I Diagnosis		100%	97%
Valid Axis V GAF Score		0%	89%

#### **Discharge Outcomes**

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	45%	N/A
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		0	0%	30%	24%	-30%
Social Support	· 1	0	0%	60%	69%	-60%
Improved/Maintained Axis V GAF Score	· 1	0	0%	75%	54%	-75%
Stable Living Situation	· 1	0	0%	95%	86%	-95%
Service Utilization						
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		1	100%	90%	89%	10%
Service Engagement						
Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		0	0%	75%	67%	-75%

# Data Submitted to DMHAS by Month Jul Aug Sep Oct Nov Dec Jan Feb Mar Apr May





<sup>\*</sup> State Avg based on 93 Active Standard Outpatient Programs

#### **West Haven OP Child**

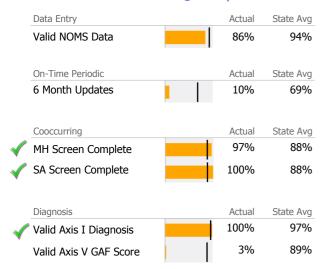
Connecticut Mental Health Center Mental Health - Outpatient - Standard Outpatient Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - June 2018 (Data as of Sep 18, 2018)

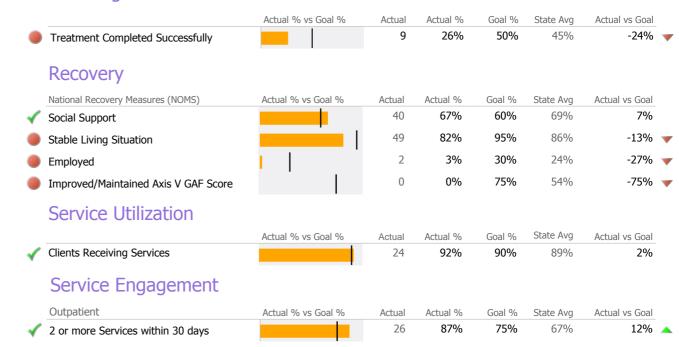
## **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	60	73	-18%	$\blacksquare$
Admits	30	43	-30%	•
Discharges	34	45	-24%	•
Service Hours	1,032	1,058	-2%	

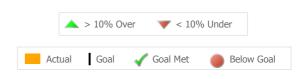
## **Data Submission Quality**



#### **Discharge Outcomes**



	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													67%
Discharges													83%
Services													100%
	1 or mo	ore Recor	rds Subn	nitted to	DMHAS								



<sup>\*</sup> State Avg based on 93 Active Standard Outpatient Programs

#### **West Haven Pre-Admission**

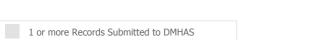
Connecticut Mental Health Center Mental Health - Intake - Central Intake Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

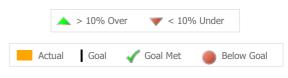
Reporting Period: July 2017 - June 2018 (Data as of Sep 18, 2018)

## **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	31	52	-40%	•
Admits	31	52	-40%	•
Discharges	31	53	-42%	•
Service Hours	-	-		

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													67%
Discharges													67%
Services													0%
	1 or mo	ore Reco	rds Suhn	nitted to	DMHAS								





<sup>\*</sup> State Avg based on 8 Active Central Intake Programs

#### **YAS Pre-Admission**

Connecticut Mental Health Center Mental Health - Intake - Central Intake Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - June 2018 (Data as of Sep 18, 2018)

## **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	10	20	-50%	•
Admits	11	20	-45%	•
Discharges	10	21	-52%	•
Service Hours		_		

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	5												67%
Discharges	5												67%
Services													8%
	1 or	more Reco	rds Subr	nitted to	DMHAS								



<sup>\*</sup> State Avg based on 8 Active Central Intake Programs

#### **Young Adult Services OP**

Connecticut Mental Health Center

Mental Health - Outpatient - Standard Outpatient

## Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - June 2018 (Data as of Sep 18, 2018)

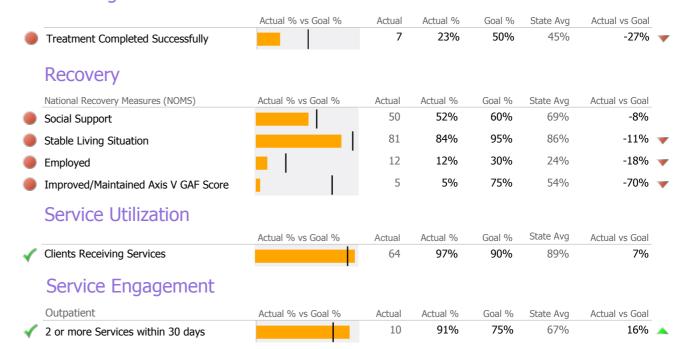
## **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	97	108	-10%	$\blacksquare$
Admits	11	34	-68%	•
Discharges	31	22	41%	•
Service Hours	3,454	3,673	-6%	

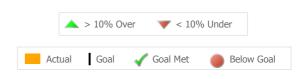
### **Data Submission Quality**

Data Entry	Actual	State Avg
Valid NOMS Data	90%	94%
On-Time Periodic	Actual	State Avg
6 Month Updates	42%	69%
Cooccurring	Actual	State Avg
✓ MH Screen Complete	100%	88%
SA Screen Complete	100%	88%
Diagnosis	Actual	State Avg
√ Valid Axis I Diagnosis	99%	97%
Valid Axis V GAF Score	20%	89%

#### **Discharge Outcomes**



	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													67%
Discharges													100%
Services													100%
	1 or mo	ore Recor	ds Subn	nitted to	DMHAS	;							



<sup>\*</sup> State Avg based on 93 Active Standard Outpatient Programs