Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard

Reporting Period: July 2017 - June 2018 (Data as of Sep 18, 2018)

### **Provider Activity**





#### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Mental Healt</b>	h		
	Employment Services	262	74.4%
	Residential Services	90	25.6%

#### Consumer Satisfaction Survey (Based on 135 FY17 Surveys)



#### Client Demographics

Age		#	%	State Avg	Gender	#	%	State Avg
18-25		64	19%	13%	Male	188	55%	60%
26-34	<u> </u>	70	20%	24%	Female 📕	154	45%	40%
35-44	ĺ	43	13%	20%	Transgender			0%
45-54		71	21%	21%				
55-64		81	24%	16%				
65+		13	4%	5%	Race	#	%	State Avg
					White/Caucasian	257	75%	<b>64</b> %
<b>Ethnicity</b>		#	%	State Avg	Black/African American	40	12%	17%
Non-Hispanic		303	89%	<b>▲</b> 72%	Other	31	9%	13%
Hispanic-Other		19	6%	7%	Asian	7	2%	1%
Hisp-Puerto Rican	l	13	4%	12%	Multiple Races	6	2%	1%
Unknown	<b>!</b>	5	1%	7%	Am. Indian/Native Alaskan	1	0%	1%
,					Hawaiian/Other Pacific Islander			0%
Hispanic-Cuban		1	0%	0%	Unknown			4%
Hispanic-Mexican		1	0%	1%				
		Unique C	lients	State Avg	▲ > 10% Over State Avg	> 10% U	Inder S	tate Avg

#### **Beecher House ABI/TBI - 165**

Ability Beyond

Mental Health - Residential Services - Group Home

# Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - June 2018 (Data as of Sep 18, 2018)

# **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	4	5	-20%	•
Admits	-	2	-100%	•
Discharges	-	1	-100%	•
Bed Days	1,460	1,223	19%	•

# **Data Submission Quality**

Actual	State Avg
N/A	99%
Actual	State Avg
0%	86%
Actual	State Avg
100%	90%
100%	93%
Actual	State Avg
100%	100%
100%	100%
	Actual 0%  Actual 100%  Actual 100%  Actual 100%

#### **Discharge Outcomes**

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	80%	79%	N/A
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
No Re-admit within 30 Days of Discharge		N/A	N/A	85%	88%	N/A
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up within 30 Days of Discharge		N/A	N/A	90%	81%	N/A

#### Recovery



#### **Bed Utilization**

< 90%

90-110%



>110%

# Data Submitted to DMHAS by Month

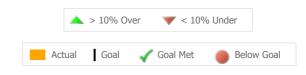
Admissions

Discharges

Oct Nov Dec Jan Feb Mar Apr May Jun % Months Submitted

O%

1 or more Records Submitted to DMHAS



<sup>\*</sup> State Avg based on 24 Active Group Home Programs

Mental Health - Residential Services - Supervised Apartments

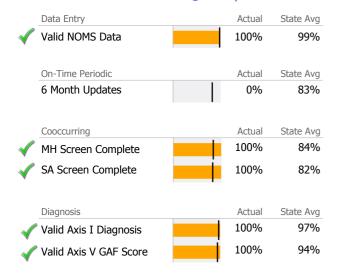
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - June 2018 (Data as of Sep 18, 2018)

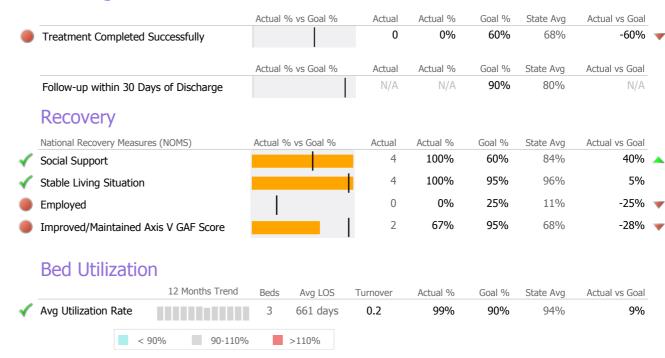
# **Program Activity**

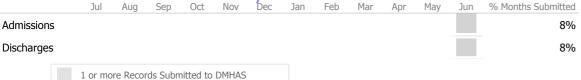
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	4	6	-33%	$\blacksquare$
Admits	1	3	-67%	•
Discharges	1	3	-67%	•
Bed Days	1,088	1,067	2%	

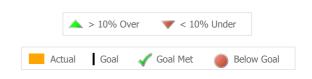
# **Data Submission Quality**



#### **Discharge Outcomes**







<sup>\*</sup> State Avg based on 62 Active Supervised Apartments Programs

#### **Employment Svs (YAS)**

Ability Beyond

Mental Health - Employment Services - Employment Services

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - June 2018 (Data as of Sep 18, 2018)

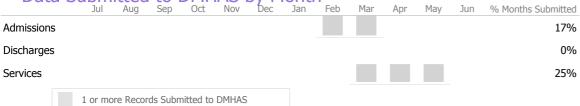
# Program Activity Recovery

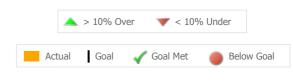
Measure	Actual	1 Yr Ago	Variance %
Unique Clients	2		
Admits	2	-	
Discharges	-	-	
Service Hours	11	_	



#### **Data Submission Quality**







<sup>\*</sup> State Avg based on 41 Active Employment Services Programs

#### **Employment Svs Reg 1 - 271 (Norwalk)**

Ability Beyond

Mental Health - Employment Services - Employment Services

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - June 2018 (Data as of Sep 18, 2018)

# **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	94	123	-24%	•
Admits	36	62	-42%	•
Discharges	46	63	-27%	•
Service Hours	1,231	1,565	-21%	•

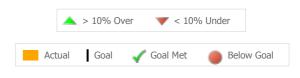
#### Recovery



#### **Data Submission Quality**

Data Entry	Actual	State Avg
Valid NOMS Data	100%	97%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	93%

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													92%
Discharges													100%
Services													100%
	1 or m	ore Recor	ds Subr	nitted to	DMHAS	5							



<sup>\*</sup> State Avg based on 41 Active Employment Services Programs

#### **Employment Svs Reg 5 - 270 (Danbury)**

Ability Beyond

Mental Health - Employment Services - Employment Services

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - June 2018 (Data as of Sep 18, 2018)

# **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	167	214	-22%	•
Admits	83	137	-39%	•
Discharges	101	130	-22%	•
Service Hours	1,528	2,018	-24%	•

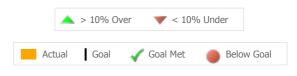
#### Recovery



#### **Data Submission Quality**

Data Entry	Actual	State Avg
Valid NOMS Data	100%	97%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	93%

	J	ul Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	5												100%
Discharges	5												100%
Services													100%
	1 or	more Reco	rds Subr	nitted to	DMHAS								



<sup>\*</sup> State Avg based on 41 Active Employment Services Programs

#### **Fiduciary for Temp Housing Prog (THP) 252**

Ability Beyond

Mental Health - Other - Fiduciary

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - June 2018 (Data as of Sep 18, 2018)

#### **Program Activity**

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	

Data Submitted to DMHAS by Month Sep Oct Nov Dec Jan Feb

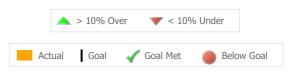
Admissions

Jul Aug Sep Oct Nov Dec Jan Feb Mar Apr May Jun % Months Submitted

O%

Discharges

1 or more Records Submitted to DMHAS



<sup>\*</sup> State Avg based on 3 Active Fiduciary Programs

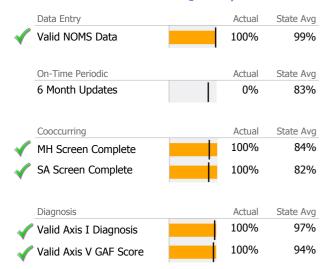
#### Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - June 2018 (Data as of Sep 18, 2018)

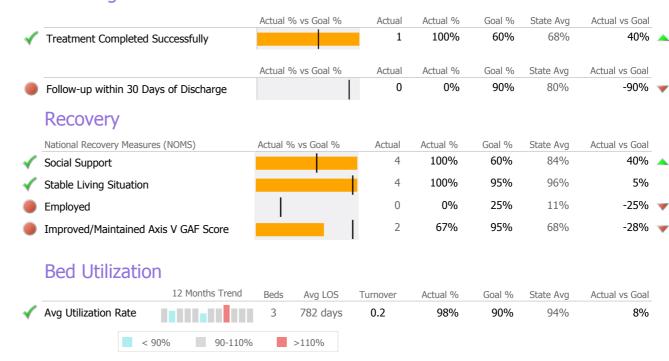
# **Program Activity**

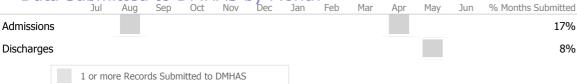
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	4	3	33%	•
Admits	2	-		
Discharges	1	1	0%	
Bed Days	1,075	839	28%	•

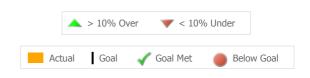
# **Data Submission Quality**



#### **Discharge Outcomes**







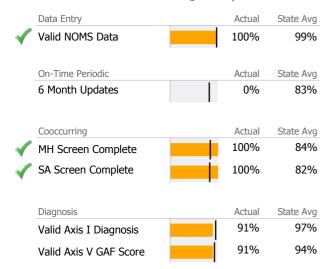
<sup>\*</sup> State Avg based on 62 Active Supervised Apartments Programs

Reporting Period: July 2017 - June 2018 (Data as of Sep 18, 2018)

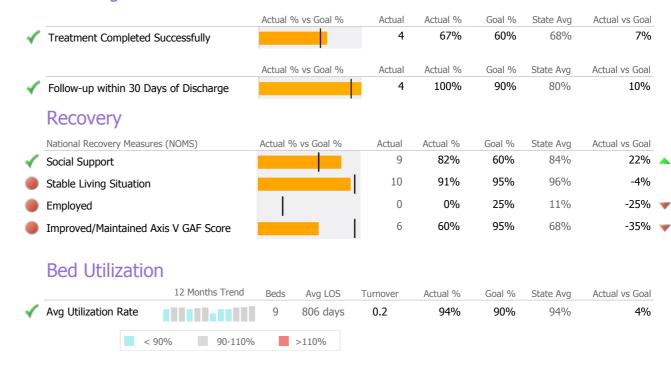
# **Program Activity**

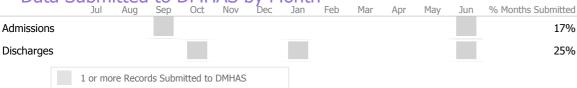
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	11	15	-27%	•
Admits	2	6	-67%	•
Discharges	6	6	0%	
Bed Days	3,082	2,837	9%	

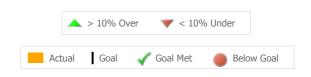
# **Data Submission Quality**



#### **Discharge Outcomes**







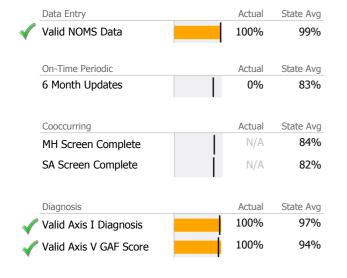
<sup>\*</sup> State Avg based on 62 Active Supervised Apartments Programs

Reporting Period: July 2017 - June 2018 (Data as of Sep 18, 2018)

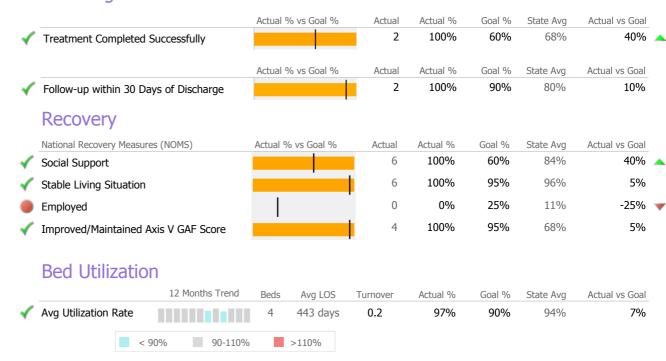
# **Program Activity**

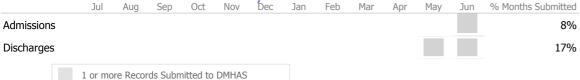
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	6	4	50%	•
Admits	2	4	-50%	•
Discharges	2	-		
Bed Days	1,418	468	203%	•

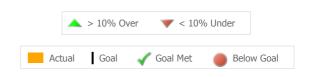
# **Data Submission Quality**



#### **Discharge Outcomes**







<sup>\*</sup> State Avg based on 62 Active Supervised Apartments Programs

#### **Sheffield Apartments #1 YAS - 172**

Ability Beyond

Mental Health - Residential Services - Supervised Apartments

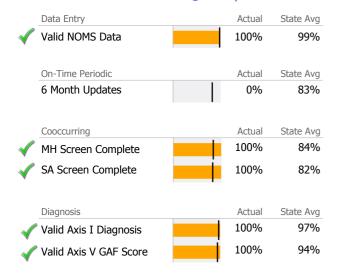
### Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - June 2018 (Data as of Sep 18, 2018)

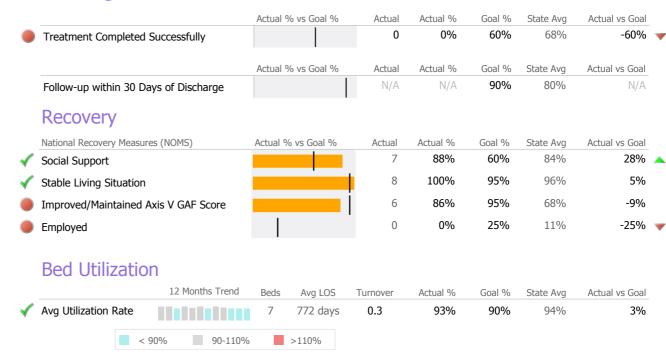
#### **Program Activity**

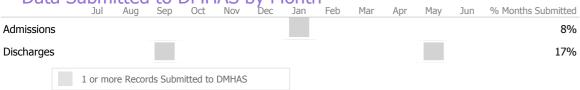
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	8	11	-27%	•
Admits	1	4	-75%	•
Discharges	2	4	-50%	•
Bed Days	2,375	2,477	-4%	

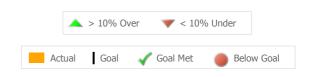
# **Data Submission Quality**



#### **Discharge Outcomes**







<sup>\*</sup> State Avg based on 62 Active Supervised Apartments Programs

#### **Sheffield Apartments #2 YAS**

Ability Beyond

Mental Health - Residential Services - Supervised Apartments

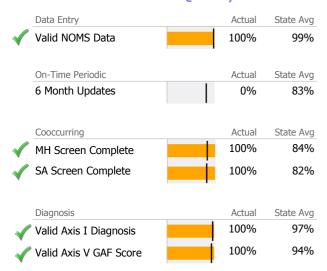
### Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - June 2018 (Data as of Sep 18, 2018)

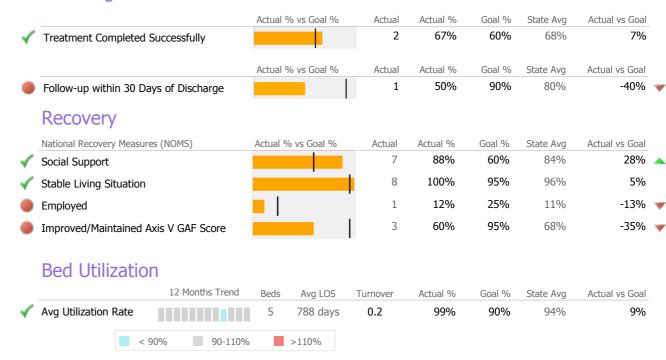
#### **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	8	12	-33%	•
Admits	3	4	-25%	•
Discharges	3	7	-57%	•
Bed Days	1,799	2,761	-35%	•

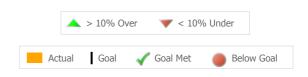
#### **Data Submission Quality**



#### **Discharge Outcomes**



	Jı	ul Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	5												17%
Discharges	5												25%
	1 or	more Reco	rds Subr	mitted to	DMHAS								



<sup>\*</sup> State Avg based on 62 Active Supervised Apartments Programs

#### **Supervised Res Recovery Program 250**

Ability Beyond

Mental Health - Residential Services - Supervised Apartments

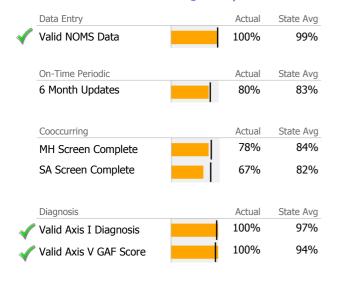
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - June 2018 (Data as of Sep 18, 2018)

### **Program Activity**

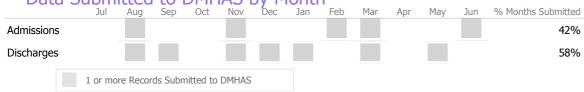
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	19	16	19%	•
Admits	9	7	29%	•
Discharges	9	7	29%	•
Bed Davs	3,230	3,488	-7%	

# **Data Submission Quality**



#### **Discharge Outcomes**







<sup>\*</sup> State Avg based on 62 Active Supervised Apartments Programs

#### **Supervised Res Support Program 251**

Ability Beyond

Mental Health - Residential Services - Supervised Apartments

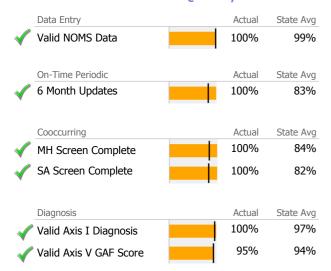
#### Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - June 2018 (Data as of Sep 18, 2018)

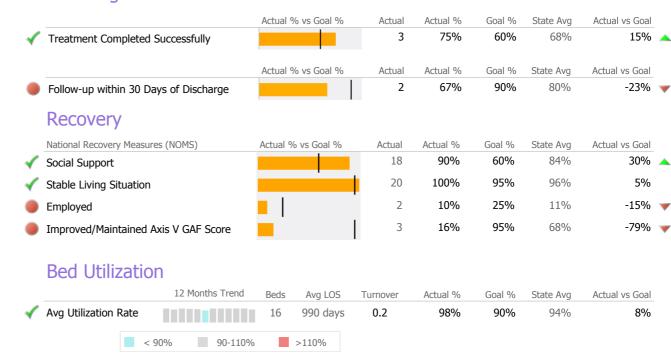
#### **Program Activity**

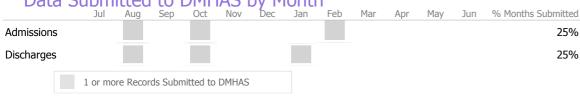
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	20	18	11%	•
Admits	6	4	50%	•
Discharges	4	4	0%	
Bed Days	5,701	5,633	1%	

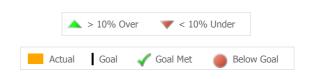
#### **Data Submission Quality**



#### **Discharge Outcomes**







<sup>\*</sup> State Avg based on 62 Active Supervised Apartments Programs

#### **Unionville House ABI/TBI - 166**

Ability Beyond

Mental Health - Residential Services - Group Home

# Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - June 2018 (Data as of Sep 18, 2018)

# **Program Activity**

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	4	4	0%
Admits	-	-	
Discharges	-	-	
Bed Days	1.460	1.460	0%

# **Data Submission Quality**

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	99%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	86%
Cooccurring	Actual	State Avg
MH Screen Complete	N/A	90%
SA Screen Complete	N/A	93%
Diagnosis	Actual	State Avg
√ Valid Axis I Diagnosis	100%	100%
✓ Valid Axis V GAF Score	100%	100%
*		

#### **Discharge Outcomes**

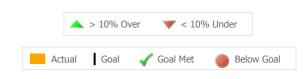
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Т	reatment Completed Successfully		N/A	N/A	80%	79%	N/A
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Ν	lo Re-admit within 30 Days of Discharge		N/A	N/A	85%	88%	N/A
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
F	follow-up within 30 Days of Discharge		N/A	N/A	90%	81%	N/A
F	Recovery						
N	ational Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
√ S <sup>2</sup>	table Living Situation		4	100%	90%	98%	10%
S	ocial Support		2	50%	60%	85%	-10%
Ir	mproved/Maintained Axis V GAF Score		2	50%	95%	68%	-45%
E	Bed Utilization						
	12 Months Trend	Beds Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
A	vg Utilization Rate	4 2,875 days	0.3	100%	90%	95%	10%
	< 90% 90-110%	>110%					

# Data Submitted to DMHAS by Month Jul Aug Sep Oct Nov Dec Jan Feb Mar Apr May Jun % Months Submitted

Admissions

Discharges

1 or more Records Submitted to DMHAS



<sup>\*</sup> State Avg based on 24 Active Group Home Programs

#### **Woodland House ABI/TBI - 167**

Ability Beyond

Mental Health - Residential Services - Group Home

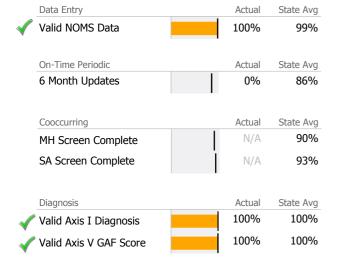
# Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - June 2018 (Data as of Sep 18, 2018)

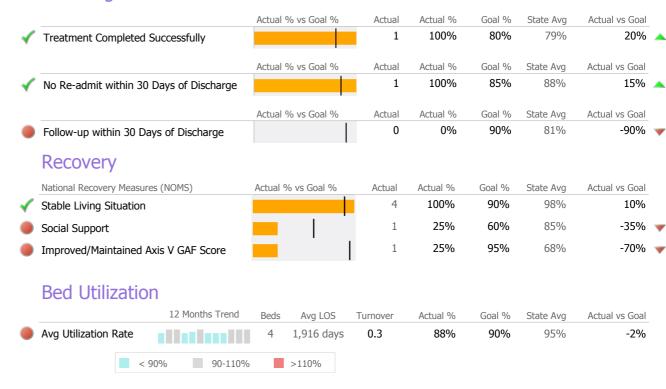
### **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	4	4	0%	
Admits	-	1	-100%	•
Discharges	1	-		
Bed Days	1,290	1,380	-7%	

# **Data Submission Quality**



#### **Discharge Outcomes**



# Data Submitted to DMHAS by Month

Admissions

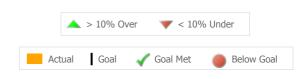
Discharges

Jul Aug Sep Oct Nov Dec Jan Feb Mar Apr May Jun % Months Submitted

\*\*Nov Dec Jan Feb Mar Apr May Jun % Months Submitted

\*\*O%\*\*

\*\*O\*\*



<sup>\*</sup> State Avg based on 24 Active Group Home Programs

#### **YAS Starr Avenue Supervised Apts 271Y**

Ability Beyond

Mental Health - Residential Services - Supervised Apartments

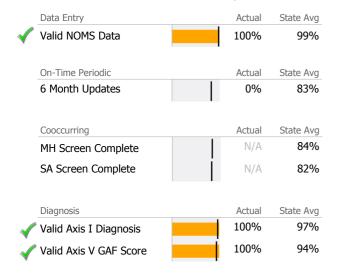
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - June 2018 (Data as of Sep 18, 2018)

#### **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	7	7	0%	
Admits	-	1	-100%	•
Discharges	1	-		
Bed Days	2,235	2,319	-4%	

### **Data Submission Quality**



#### **Discharge Outcomes**



# Data Submitted to DMHAS by Month

Admissions

Discharges

Sep Oct Nov Dec Jan Feb Mar Apr May Jun % Months Submitted

\*\*Nov Dec Jan Feb Mar Apr May Jun % Months Submitted

\*\*Nov Months Submitted

\*\*Nov Dec Jan Feb Mar Apr May Jun % Months Submitted

\*\*Nov Months Submitted

\*\*Nov Dec Jan Feb Mar Apr May Jun % Months Submitted

\*\*Nov Months Submitted

\*\*Nov Dec Jan Feb Mar Apr May Jun % Months Submitted

\*\*Nov Months Submitted

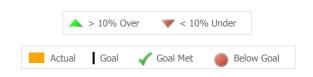
\*\*Nov Dec Jan Feb Mar Apr May Jun % Months Submitted

\*\*Nov Months Submitted

\*\*Nov Dec Jan Feb Mar Apr May Jun % Months Submitted

\*\*Nov Months Submitted

\*\*Nov



<sup>\*</sup> State Avg based on 62 Active Supervised Apartments Programs