Supportive Environmental Living Facility Inc-SELF
Waterbury, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2016 - June 2017   (Data as of Sep 13, 2017)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	56	53	6%	
	Admits	7	5	40%	▲
	Discharges	8	4	100%	▲
	Service Hours	2,311	3,412	-32%	▼
	Bed Days	8,778	8,792	0%	

▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type		#	%
Mental Health				
	Residential Services		56	100.0%

Consumer Satisfaction Survey   (Based on 49 FY16 Surveys)

	Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✔	Overall		94%	80%	91%
✔	Access		94%	80%	88%
✔	Recovery		92%	80%	79%
✔	Respect		92%	80%	91%
✔	Participation in Treatment		91%	80%	92%
✔	Quality and Appropriateness		90%	80%	93%
✔	Outcome		90%	80%	83%
✔	General Satisfaction		88%	80%	92%

Legend: ▬ Satisfied % | Goal %   ▨ 0-80%   ▨ 80-100%   ✔ Goal Met   ● Under Goal

Client Demographics

Age

		#	%		State Avg
18-25				▼	14%
26-34		3	5%	▼	24%
35-44		13	23%		20%
45-54		17	30%		22%
55-64		18	32%	▲	16%
65+		5	9%		5%

Gender

		#	%	State Avg
Male		35	63%	60%
Female		21	38%	40%
Transgender				0%

Ethnicity

		#	%		State Avg
Non-Hispanic		52	93%	▲	74%
Hispanic-Other		2	4%		7%
Hisp-Puerto Rican		1	2%	▼	13%
Unknown		1	2%		6%
Hispanic-Cuban					0%
Hispanic-Mexican					1%

Race

		#	%		State Avg
White/Caucasian		40	71%		65%
Black/African American		15	27%	▲	16%
Other		1	2%	▼	13%
Am. Indian/Native Alaskan					1%
Asian					1%
Multiple Races					1%
Hawaiian/Other Pacific Islander					0%
Unknown					3%

Legend: ▬ Unique Clients | State Avg   ▲ > 10% Over State Avg   ▼ > 10% Under State Avg
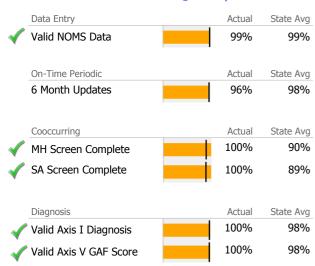
19 Fourth St.ResSup 518-260
Supportive Environmental Living Facility Inc-SELF
Mental Health - Residential Services - Residential Support

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2016 - June 2017 (Data as of Sep 13, 2017)
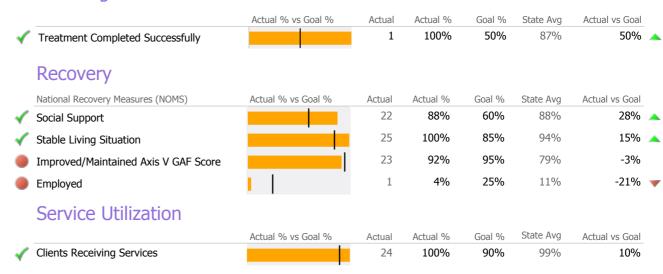
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	25	25	0%
Admits	1	1	0%
Discharges	1	1	0%
Service Hours	2,311	3,412	-32% ▼

Data Submission Quality

Data Entry	Actual % vs Goal %	Actual	State Avg
✓ Valid NOMS Data		99%	99%

On-Time Periodic	Actual % vs Goal %	Actual	State Avg
6 Month Updates		96%	98%

Cooccurring	Actual % vs Goal %	Actual	State Avg
✓ MH Screen Complete		100%	90%
✓ SA Screen Complete		100%	89%

Diagnosis	Actual % vs Goal %	Actual	State Avg
✓ Valid Axis I Diagnosis		100%	98%
✓ Valid Axis V GAF Score		100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		1	100%	50%	87%	50% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		22	88%	60%	88%	28% ▲
✓ Stable Living Situation		25	100%	85%	94%	15% ▲
🔴 Improved/Maintained Axis V GAF Score		23	92%	95%	79%	-3%
🔴 Employed		1	4%	25%	11%	-21% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		24	100%	90%	99%	10%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions					▧								8%
Discharges			▧										8%
Services	▧	▧	▧	▧	▧	▧	▧	▧	▧	▧	▧	▧	100%

▧ 1 or more Records Submitted to DMHAS

Legend:
▲ > 10% Over   ▼ < 10% Under

Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 39 Active Residential Support Programs

19 Fourth St.SupRes 518-251
Supportive Environmental Living Facility Inc-SELF
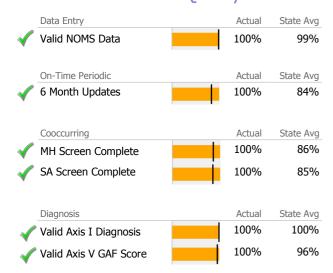Mental Health - Residential Services - Supervised Apartments

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2016 - June 2017 (Data as of Sep 13, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	17	16	6%	
Admits	4	4	0%	
Discharges	5	3	67%	▲
Bed Days	4,450	4,400	1%	

Data Submission Quality

Data Entry		Actual	State Avg
✔ Valid NOMS Data		100%	99%

On-Time Periodic		Actual	State Avg
✔ 6 Month Updates		100%	84%

Cooccurring		Actual	State Avg
✔ MH Screen Complete		100%	86%
✔ SA Screen Complete		100%	85%

Diagnosis		Actual	State Avg
✔ Valid Axis I Diagnosis		100%	100%
✔ Valid Axis V GAF Score		100%	96%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Treatment Completed Successfully		4	80%	60%	68%	20%	▲
●	Follow-up within 30 Days of Discharge		2	50%	90%	78%	-40%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Social Support		14	82%	60%	86%	22%	▲
✔ Stable Living Situation		17	100%	95%	97%	5%	
● Improved/Maintained Axis V GAF Score		14	93%	95%	69%	-2%	
● Employed		2	12%	25%	7%	-13%	▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✔ Avg Utilization Rate		13	1,719 days	0.3	94%	90%	94%	4%

☐ < 90% ☐ 90-110% ☐ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions							☐					☐	17%
Discharges		☐	☐	☐						☐		☐	42%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

☐ Actual | Goal   ✔ Goal Met   ● Below Goal

* State Avg based on 70 Active Supervised Apartments Programs

47 PierpontStGeriSupRes518-252
Supportive Environmental Living Facility Inc-SELF
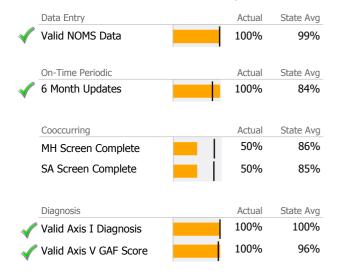Mental Health - Residential Services - Supervised Apartments

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
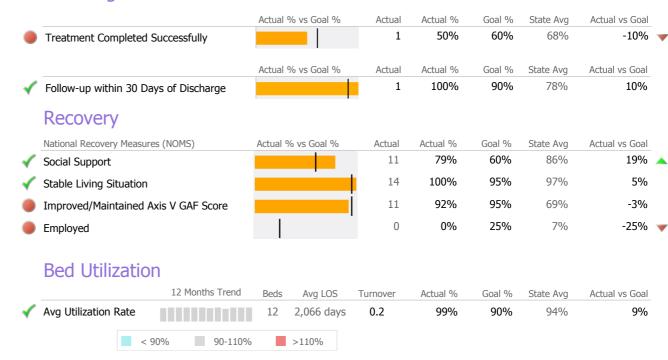Reporting Period: July 2016 - June 2017 (Data as of Sep 13, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	14	12	17%	▲
Admits	2	-		
Discharges	2	-		
Bed Days	4,328	4,392	-1%	

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Treatment Completed Successfully		1	50%	60%	68%	-10%	▼

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Follow-up within 30 Days of Discharge		1	100%	90%	78%	10%

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	100%	99%

On-Time Periodic		Actual	State Avg
✓	6 Month Updates	100%	84%

Cooccurring		Actual	State Avg
	MH Screen Complete	50%	86%
	SA Screen Complete	50%	85%

Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	100%	100%
✓	Valid Axis V GAF Score	100%	96%

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Social Support		11	79%	60%	86%	19%	▲
✓	Stable Living Situation		14	100%	95%	97%	5%	
🔴	Improved/Maintained Axis V GAF Score		11	92%	95%	69%	-3%	
🔴	Employed		0	0%	25%	7%	-25%	▼

Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓	Avg Utilization Rate		12	2,066 days	0.2	99%	90%	94%	9%

	< 90%		90-110%		>110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions								▢				▢	17%
Discharges								▢	▢				17%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual   │ Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 70 Active Supervised Apartments Programs