

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	82	87	-6%
	Admits	13	21	-38% ▼
	Discharges	46	21	119% ▲
	Service Hours	1,222	3,048	-60% ▼
	Bed Days	9,220	8,970	3%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 60 FY16 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		92%	80%	93%
✓ Overall		92%	80%	91%
✓ Access		92%	80%	88%
✓ Participation in Treatment		90%	80%	92%
✓ General Satisfaction		88%	80%	92%
✓ Respect		88%	80%	91%
✓ Recovery		85%	80%	79%
✓ Outcome		82%	80%	83%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Residential Services	69	84.1%
	Case Management	13	15.9%

Client Demographics

Age	#	%	State Avg
18-25	7	9%	14%
26-34	13	16%	24%
35-44	14	17%	20%
45-54	22	27%	22%
55-64	21	26%	16%
65+	5	6%	5%

Gender	#	%	State Avg
Male	51	62%	60%
Female	31	38%	40%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	67	82%	74%
Hisp-Puerto Rican	11	13%	13%
Hispanic-Other	4	5%	7%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Unknown			6%

Race	#	%	State Avg
White/Caucasian	49	60%	65%
Black/African American	20	24%	16%
Other	13	16%	13%
Am. Indian/Native Alaskan			1%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Unknown			3%

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	12	14	-14% ▼
Admits	4	7	-43% ▼
Discharges	4	6	-33% ▼
Bed Days	2,903	2,614	11% ▲

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		3	75%	80%	82%	-5%
✓ No Re-admit within 30 Days of Discharge		4	100%	85%	96%	15% ▲
✓ Follow-up within 30 Days of Discharge		3	100%	90%	79%	10%

Data Submission Quality

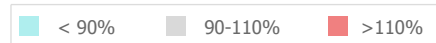
Data Entry	Actual	State Avg
Valid NOMS Data		99%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		90%
Cooccurring	Actual	State Avg
✓ MH Screen Complete		88%
✓ SA Screen Complete		88%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis		100%
✓ Valid Axis V GAF Score		99%

Recovery

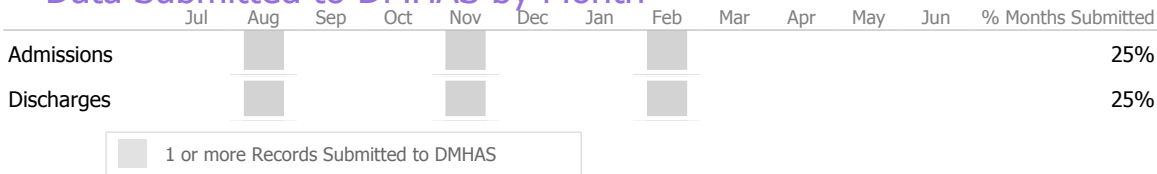
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		11	92%	60%	83%	32% ▲
✓ Stable Living Situation		12	100%	90%	99%	10%
● Improved/Maintained Axis V GAF Score		10	91%	95%	71%	-4%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		8	769 days	0.2	99%	90%	95%	9%



Data Submitted to DMHAS by Month



* State Avg based on 24 Active Group Home Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	22	24	-8%
Admits	7	6	17% ▲
Discharges	5	8	-38% ▼
Bed Days	6,317	6,356	-1%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	99%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	84%
Cooccurring	Actual	State Avg
MH Screen Complete	100%	86%
SA Screen Complete	100%	85%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	96%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		4	80%	60%	68%	20% ▲
Follow-up within 30 Days of Discharge		2	50%	90%	78%	-40% ▼

Recovery

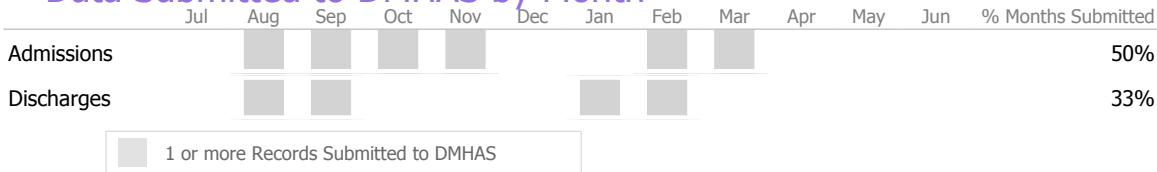
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		23	100%	60%	86%	40% ▲
Stable Living Situation		22	96%	95%	97%	1%
Improved/Maintained Axis V GAF Score		20	95%	95%	69%	0%
Employed		2	9%	25%	7%	-16% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		18	1,025 days	0.2	96%	90%	94%	6%

Legend: < 90% (light blue), 90-110% (grey), >110% (red)

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 70 Active Supervised Apartments Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	13	12	8%
Admits	2	-	
Discharges	-	1	-100% ▼
Service Hours	615	595	3%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		13	100%	85%	85%	15% ▲

Service Utilization

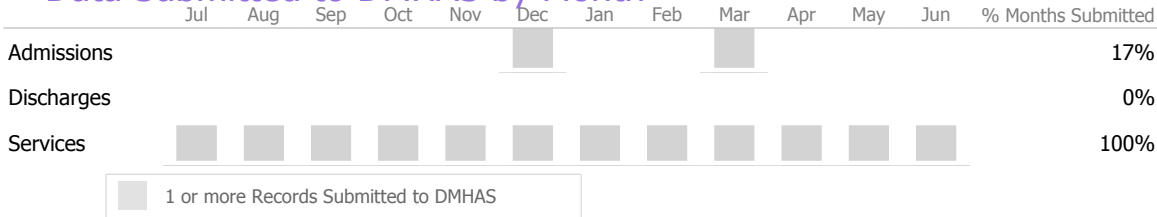
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		13	100%	90%	97%	10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		98%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		87%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 69 Active Supportive Housing – Scattered Site Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	37	43	-14% ▼
Admits	-	8	-100% ▼
Discharges	37	6	517% ▲
Service Hours	607	2,453	-75% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	99%
On-Time Periodic 6 Month Updates	N/A	98%
Cooccurring MH Screen Complete	N/A	90%
SA Screen Complete	N/A	89%
Diagnosis Valid Axis I Diagnosis	100%	98%
Valid Axis V GAF Score	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		35	95%	50%	87%	45% ▲

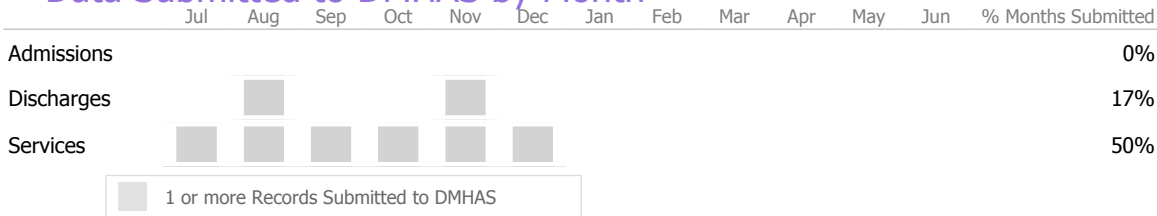
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		35	95%	60%	88%	35% ▲
Stable Living Situation		37	100%	85%	94%	15% ▲
Improved/Maintained Axis V GAF Score		31	84%	95%	79%	-11% ▼
Employed		3	8%	25%	11%	-17% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		N/A	N/A	90%	99%	N/A ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual
 |
 Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 39 Active Residential Support Programs