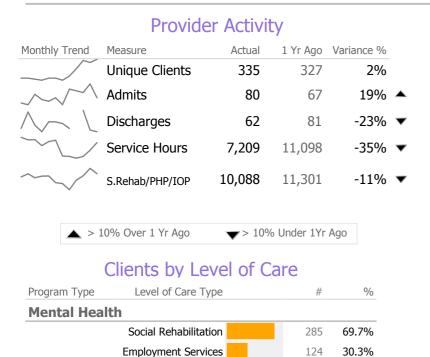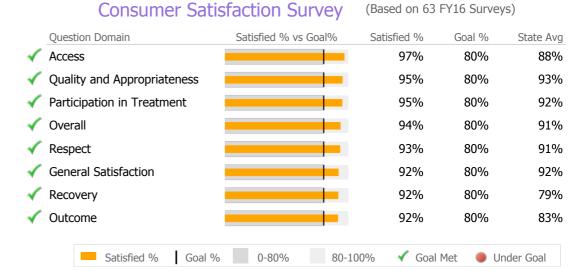**Prime Time House Inc.**
Torrington, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2016 - June 2017   (Data as of Sep 13, 2017)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	335	327	2%	
	Admits	80	67	19%	▲
	Discharges	62	81	-23%	▼
	Service Hours	7,209	11,098	-35%	▼
	S.Rehab/PHP/IOP	10,088	11,301	-11%	▼

▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
	Social Rehabilitation	285	69.7%
	Employment Services	124	30.3%

Consumer Satisfaction Survey   (Based on 63 FY16 Surveys)

	Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓	Access		97%	80%	88%
✓	Quality and Appropriateness		95%	80%	93%
✓	Participation in Treatment		95%	80%	92%
✓	Overall		94%	80%	91%
✓	Respect		93%	80%	91%
✓	General Satisfaction		92%	80%	92%
✓	Recovery		92%	80%	79%
✓	Outcome		92%	80%	83%

Satisfied %		Goal %		0-80%		80-100%	✓ Goal Met	● Under Goal

Client Demographics

Age

		#	%	State Avg
18-25		28	8%	14%
26-34		50	15%	24%
35-44		35	11%	20%
45-54		88	27%	22%
55-64		98	30% ▲	16%
65+		31	9%	5%

Gender

		#	%		State Avg
Female		178	53%	▲	40%
Male		157	47%	▼	60%
Transgender					0%

Ethnicity

		#	%		State Avg
Non-Hispanic		313	93%	▲	74%
Unknown		10	3%		6%
Hisp-Puerto Rican		7	2%	▼	13%
Hispanic-Other		5	1%		7%
Hispanic-Cuban					0%
Hispanic-Mexican					1%

Race

		#	%		State Avg
White/Caucasian		306	91%	▲	65%
Black/African American		16	5%	▼	16%
Other		7	2%	▼	13%
Unknown		4	1%		3%
Asian		2	1%		1%
Am. Indian/Native Alaskan					1%
Multiple Races					1%
Hawaiian/Other Pacific Islander					0%

Unique Clients	State Avg	▲ > 10% Over State Avg	▼ > 10% Under State Avg

810 Main St. Soc Re 504-281
Prime Time House Inc.
Mental Health - Social Rehabilitation - Social Rehabilitation

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2016 - June 2017 (Data as of Sep 13, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	285	291	-2%	
Admits	31	44	-30%	▼
Discharges	37	41	-10%	
Service Hours	2,346	2,053	14%	▲
Social Rehab/PHP/IOP Days	10,088	11,301	-11%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ Clients Receiving Services		225	91%	90%	78%	1%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	100%
Discharges	▢	▢	▢	▢	▢	▢		▢		▢	▢	▢	83%
Services	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	100%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✔ Goal Met   ● Below Goal

* State Avg based on 35 Active Social Rehabilitation Programs

810 Main St. Voc Re 504-270
Prime Time House Inc.
Mental Health - Employment Services - Employment Services

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2016 - June 2017 (Data as of Sep 13, 2017)
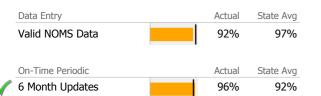
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	124	116	7%	
Admits	49	23	113%	▲
Discharges	25	40	-38%	▼
Service Hours	4,864	9,045	-46%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Employed		67	54%	35%	43%	19%	▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		93	93%	90%	97%	3%

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		92%	97%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		96%	92%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													83%
Discharges													42%
Services													75%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

◼ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 40 Active Employment Services Programs