

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	1,210	1,213	0%
	Admits	1,299	1,469	-12% ▼
	Discharges	1,094	1,360	-20% ▼
	Service Hours	7,104	9,533	-25% ▼
	Bed Days	6,857	6,971	-2%
	S.Rehab/PHP/IOP	914	1,365	-33% ▼

Consumer Satisfaction Survey

(Based on 142 FY16 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		99%	80%	93%
✓ Overall		99%	80%	91%
✓ Participation in Treatment		99%	80%	92%
✓ Respect		95%	80%	91%
✓ Access		94%	80%	88%
✓ General Satisfaction		94%	80%	92%
✓ Outcome		93%	80%	83%
✓ Recovery		91%	80%	79%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

■ Satisfied % | ■ Goal % ■ 0-80% ■ 80-100% ✓ Goal Met ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Outpatient	786	49.7%
	Case Management	328	20.7%
	IOP	180	11.4%
	Residential Services	80	5.1%
Mental Health	Case Management	209	13.2%

Client Demographics

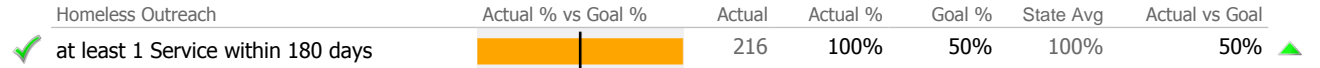
Age	#	%	State Avg	Gender	#	%	State Avg
18-25	188	16%	14%	Male	743	61%	60%
26-34	348	29%	24%	Female	467	39%	40%
35-44	290	25%	20%	Transgender			0%
45-54	242	20%	22%				
55-64	105	9%	16%				
65+	8	1%	5%				
Ethnicity	#	%	State Avg	Race	#	%	State Avg
Non-Hispanic	843	70%	74%	White/Caucasian	965	80%	▲ 65%
Hisp-Puerto Rican	256	21%	13%	Other	98	8%	13%
Unknown	78	6%	6%	Black/African American	92	8%	16%
Hispanic-Other	26	2%	7%	Unknown	38	3%	3%
Hispanic-Mexican	7	1%	1%	Multiple Races	12	1%	1%
Hispanic-Cuban			0%	Asian	3	0%	1%
				Am. Indian/Native Alaskan	1	0%	1%
				Hawaiian/Other Pacific Islander	1	0%	0%

■ Unique Clients | ■ State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

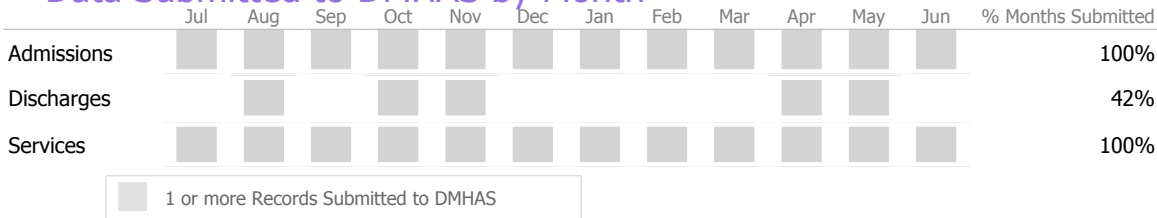
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	328	253	30% ▲
Admits	219	196	12% ▲
Discharges	142	140	1%
Service Hours	1,059	1,439	-26% ▼

Service Engagement



Data Submitted to DMHAS by Month

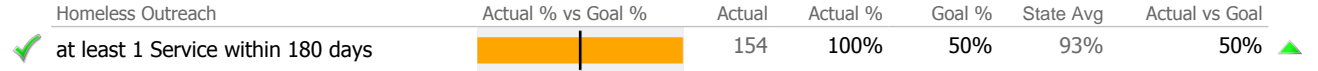


* State Avg based on 6 Active Outreach & Engagement Programs

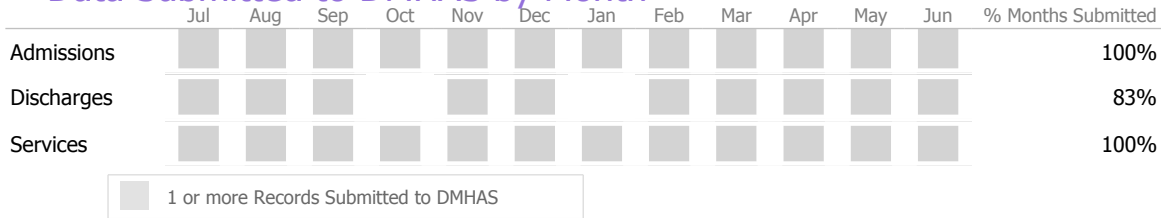
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	209	256	-18% ▼
Admits	158	219	-28% ▼
Discharges	146	213	-31% ▼
Service Hours	629	568	11% ▲

Service Engagement



Data Submitted to DMHAS by Month



* State Avg based on 39 Active Outreach & Engagement Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	56	80	-30% ▼
Admits	56	81	-31% ▼
Discharges	54	78	-31% ▼
Service Hours	22	15	48% ▲
Social Rehab/PHP/IOP Days	296	452	-35% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	95%
Valid TEDS Data	100%	99%
On-Time Periodic		
6 Month Updates	N/A	14%
Cooccurring		
MH Screen Complete	100%	96%
SA Screen Complete	100%	96%
Diagnosis		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		45	83%	50%	62%	33% ▲
● Follow-up within 30 Days of Discharge		31	69%	90%	57%	-21% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		56	92%	75%	94%	17% ▲
✓ Improved/Maintained Axis V GAF Score		47	87%	75%	84%	12% ▲
● Stable Living Situation		56	92%	95%	92%	-3%
● Abstinence/Reduced Drug Use		31	51%	55%	65%	-4%
● Employed		18	30%	50%	35%	-20% ▼
● Self Help		21	34%	60%	43%	-26% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		5	71%	90%	91%	-19% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 50 Active Standard IOP Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	300	293	2%
Admits	256	268	-4%
Discharges	220	260	-15% ▼
Service Hours	1,708	2,851	-40% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	95%
Valid TEDS Data	96%	91%
On-Time Periodic		
6 Month Updates	100%	44%
Cooccurring		
MH Screen Complete	100%	96%
SA Screen Complete	100%	96%
Diagnosis		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	96%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		178	81%	50%	54%	31% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		307	94%	75%	87%	19% ▲
Abstinence/Reduced Drug Use		184	57%	55%	58%	2%
Employed		140	43%	50%	44%	-7%
Improved/Maintained Axis V GAF Score		208	83%	75%	69%	8%
Stable Living Situation		283	87%	95%	88%	-8%
Self Help		67	21%	60%	30%	-39% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		90	86%	90%	81%	-4%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		145	60%	75%	75%	-15% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 113 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	513	508	1%
Admits	412	460	-10%
Discharges	338	428	-21% ▼
Service Hours	3,642	4,582	-21% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	95%
Valid TEDS Data	90%	91%
On-Time Periodic		
6 Month Updates	100%	44%
Cooccurring		
MH Screen Complete	100%	96%
SA Screen Complete	100%	96%
Diagnosis		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	96%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		263	78%	50%	54%	28% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		541	96%	75%	87%	21% ▲
Abstinence/Reduced Drug Use		373	66%	55%	58%	11% ▲
Employed		265	47%	50%	44%	-3%
Stable Living Situation		500	89%	95%	88%	-6%
Improved/Maintained Axis V GAF Score		371	88%	75%	69%	13% ▲
Self Help		228	41%	60%	30%	-19% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		185	82%	90%	81%	-8%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		195	51%	75%	75%	-24% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	█	█	█	█	█	█	█	█	█	█	█	█	100%
Discharges	█	█	█	█	█	█	█	█	█	█	█	█	100%
Services	█	█	█	█	█	█	█	█	█	█	█	█	100%

█ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 113 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													0%
Discharges													0%

1 or more Records Submitted to DMHAS

 > 10% Over  < 10% Under

 Actual |  Goal  Goal Met  Below Goal

* State Avg based on 39 Active Outreach & Engagement Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	31	43	-28% ▼
Admits	24	33	-27% ▼
Discharges	24	36	-33% ▼
Bed Days	3,303	3,479	-5%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		17	71%	70%	70%	1%
✓ No Re-admit within 30 Days of Discharge		24	100%	85%	91%	15% ▲
● Follow-up within 30 Days of Discharge		11	65%	90%	63%	-25% ▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	98%
✓ Valid TEDS Data	100%	99%
On-Time Periodic		
✓ 6 Month Updates	100%	14%
Cooccurring		
✓ MH Screen Complete	100%	96%
✓ SA Screen Complete	100%	96%
Diagnosis		
✓ Valid Axis I Diagnosis	100%	100%
✓ Valid Axis V GAF Score	100%	100%

Recovery

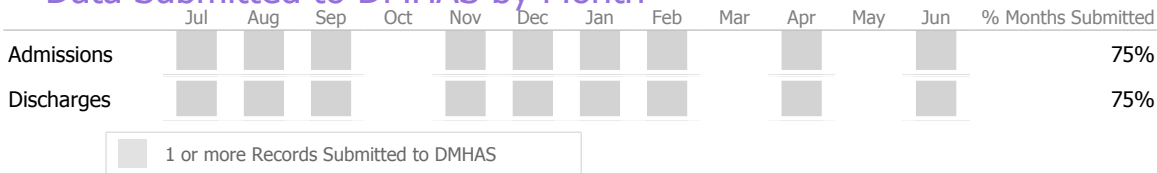
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		27	87%	70%	74%	17% ▲
✓ Improved/Maintained Axis V GAF Score		25	100%	95%	85%	5%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		10	161 days	0.2	90%	90%	76%	0%

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 40 Active Intermediate/Long Term Res.Tx 3.5 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	49	53	-8%
Admits	48	44	9%
Discharges	47	44	7%
Bed Days	3,554	3,492	2%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	98%
Valid TEDS Data	100%	99%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	14%

Cooccurring	Actual	State Avg
MH Screen Complete	100%	96%
SA Screen Complete	100%	96%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		31	66%	70%	70%	-4%
No Re-admit within 30 Days of Discharge		35	74%	85%	91%	-11%
Follow-up within 30 Days of Discharge		25	81%	90%	63%	-9%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		36	62%	70%	74%	-8%
Improved/Maintained Axis V GAF Score		47	100%	95%	85%	5%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		10	97 days	0.1	97%	90%	76%	7%

Legend: < 90% (light blue), 90-110% (grey), > 110% (red)

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%

Legend: Grey square = 1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 40 Active Intermediate/Long Term Res.Tx 3.5 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	125	161	-22% ▼
Admits	126	168	-25% ▼
Discharges	123	161	-24% ▼
Service Hours	44	79	-44% ▼
Social Rehab/PHP/IOP Days	618	913	-32% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	95%
Valid TEDS Data	99%	99%
On-Time Periodic		
6 Month Updates	N/A	14%
Cooccurring		
MH Screen Complete	100%	96%
SA Screen Complete	100%	96%
Diagnosis		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		105	85%	50%	62%	35% ▲
Follow-up within 30 Days of Discharge		81	77%	90%	57%	-13% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		131	92%	75%	94%	17% ▲
Abstinence/Reduced Drug Use		76	54%	55%	65%	-1%
Improved/Maintained Axis V GAF Score		103	84%	75%	84%	9%
Stable Living Situation		127	89%	95%	92%	-6%
Self Help		68	48%	60%	43%	-12% ▼
Employed		45	32%	50%	35%	-18% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		17	89%	90%	91%	-1%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 50 Active Standard IOP Programs