

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	390	380	3%
	Admits	420	486	-14% ▼
	Discharges	429	603	-29% ▼
	Service Hours	848	304	179% ▲

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Case Management	390	100.0%

Client Demographics

Age	#	%	State Avg
18-25	30	8%	14%
26-34	68	18%	24%
35-44	72	19%	20%
45-54	121	31%	22%
55-64	76	20%	16%
65+	21	5%	5%

Ethnicity	#	%	State Avg
Non-Hispanic	344	88%	▲ 74%
Unknown	36	9%	6%
Hisp-Puerto Rican	5	1%	▼ 13%
Hispanic-Other	4	1%	7%
Hispanic-Mexican	1	0%	1%
Hispanic-Cuban			0%

Gender	#	%	State Avg
Male	211	54%	60%
Female	178	46%	40%
Transgender			0%

Race	#	%	State Avg
White/Caucasian	351	90%	▲ 65%
Black/African American	30	8%	16%
Asian	3	1%	1%
Other	3	1%	▼ 13%
Unknown	2	1%	3%
Am. Indian/Native Alaskan	1	0%	1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%

■ Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Survey Data Not Available

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	147	50	194% ▲
Admits	114	44	159% ▲
Discharges	123	13	846% ▲
Service Hours	552	155	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	79%	96%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	73%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		76	62%	50%	58%	12% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		34	23%	20%	10%	3%
● Stable Living Situation		120	79%	80%	85%	-1%
● Social Support		31	21%	60%	68%	-39% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		28	97%	90%	74%	7%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 31 Active Standard Case Management Programs

ED-Case Management-O+E

Middlesex Hospital Mental Health Clinic

Mental Health - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services

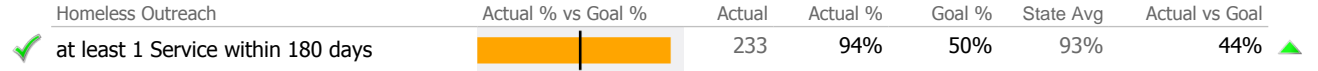
Program Quality Dashboard

Reporting Period: July 2016 - June 2017 (Data as of Sep 13, 2017)

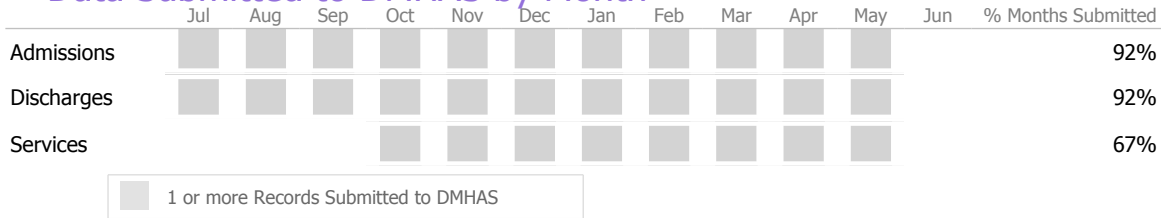
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	247	280	-12% ▼
Admits	306	388	-21% ▼
Discharges	306	388	-21% ▼
Service Hours	296	1	

Service Engagement



Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 39 Active Outreach & Engagement Programs