## **Human Resource Development Agency**

Naugatuck, CT

Connecticut Dept of Mental Health and Addiction Services Provider Quality Dashboard

Reporting Period: July 2016 - June 2017 (Data as of Sep 13, 2017)

#### **Provider Activity Client Demographics** Actual 1 Yr Ago Variance % Monthly Trend Measure Gender Age # State Avg State Avg **Unique Clients** 276 315 **-12%** ▼ 18-25 176 64% 60% 24 9% 14% Male -31% ▼ Admits 34 49 26-34 17% Female 100 36% 40% 45 24% Discharges 37 **-49%** ▼ 73 Transgender 0% 35-44 50 18% 20% 45-54 72 26% 22% 11% 🔺 Service Hours 705 635 55-64 68 25% 16% Race 7,823 8,809 **-11%** ▼ # % State Avg S.Rehab/PHP/IOP 65+ 13 5% 5% White/Caucasian 199 72% 65% Black/African American 16% **Ethnicity** 59 21% % State Avg > 10% Under 1Yr Ago > 10% Over 1 Yr Ago Other 10 4% 13% Non-Hispanic 227 82% 74% Unknown 5 2% 3% Hisp-Puerto Rican 23 8% 13% Clients by Level of Care Am. Indian/Native Alaskan 0% 1% Hispanic-Other 13 5% 7% Program Type Level of Care Type % Multiple Races 0% 1% 4% Unknown 11 6% Hawaiian/Other Pacific Islander 0% 0% **Mental Health** Hispanic-Cuban 2 1% 0% Social Rehabilitation Asian 1% 241 87.3% Hispanic-Mexican 1% Case Management 35 12.7% Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Survey Data Not Available

#### **Discovery Drop In Ctr 511-280**

Human Resource Development Agency

Mental Health - Social Rehabilitation - Social Rehabilitation

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2016 - June 2017 (Data as of Sep 13, 2017)

# **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	241	277	-13%	•
Admits	17	25	-32%	•
Discharges	18	52	-65%	•
Service Hours	-	-		
Social Rehab/PHP/IOP	7,823	8,809	-11%	•

### Service Utilization

75%

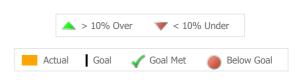
42%

100%



Data Submitted to DMHAS by Month Feb Mar Apr May Jun % Months Submitted Admissions Discharges Services

1 or more Records Submitted to DMHAS



<sup>\*</sup> State Avg based on 35 Active Social Rehabilitation Programs

#### **SOAR 511-271**

Human Resource Development Agency

Mental Health - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2016 - June 2017 (Data as of Sep 13, 2017)

## **Program Activity**

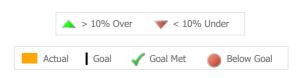
Measure	Actual	1 Yr Ago	Variance %
Unique Clients	35	39	-10% <b>▼</b>
Admits	17	24	-29% <b>▼</b>
Discharges	19	21	-10%
Service Hours	705	635	11% 🔺

## Service Engagement



Data Submitted to DMHAS by Month

		Jui	Aug	Sep	UCT	IVOV	Dec	Jan	reb	Mar	Apr	May	Jun	% Months Submitted
Admission	IS													75%
Discharge	S													67%
Services														75%
	1 or more Records Submitted to DMHAS													



<sup>\*</sup> State Avg based on 39 Active Outreach & Engagement Programs