Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard

Reporting Period: July 2016 - June 2017 (Data as of Sep 13, 2017)

Provider Activity





Clients by Level of Care

Program Type	Program Type Level of Care Type									
Addiction										
Medicat	ion Assisted Treatment		7,180	97.1%						
	Case Management		214	2.9%						

Consumer Satisfaction Survey (Based on 1,825 FY16 Surveys)



Client Demographics

Age		#	%	State Avg	Gender	#	%	State Avg
18-25		466	6%	14%	Male	4,409	61%	60%
26-34	<u> </u>	2,185	30%	24%	Female	2,777	39%	40%
35-44		1,700	24%	20%	Transgender			0%
45-54		1,649	23%	22%				
55-64		1,001	14%	16%				
65+		188	3%	5%	Race	#	%	State Avg
					White/Caucasian	5,474	76%	▲ 65%
Ethnicity		#	%	State Avg	Other <mark> </mark>	1,250	17%	13%
Non-Hispanic		5,478	76%	74%	Black/African American	386	5%	▼ 16%
Hisp-Puerto Rican		1,524	21%	13%	Am. Indian/Native Alaskan	30	0%	1%
Unknown	•	106	1%	6%	Unknown	27	0%	3%
Hispanic-Other		59	1%	7%	Asian	11	0%	1%
					Hawaiian/Other Pacific Islander	11	0%	0%
Hispanic-Mexican		17	0%	1%	Multiple Races			1%
Hispanic-Cuban		5	0%	0%				
	U	nique C	lients	State Avg	▲ > 10% Over State Avg	> 10% L	Inder St	tate Avg

Bristol Clinic MM 656816

Hartford Dispensary

Addiction - Medication Assisted Treatment - Methadone Maintenance

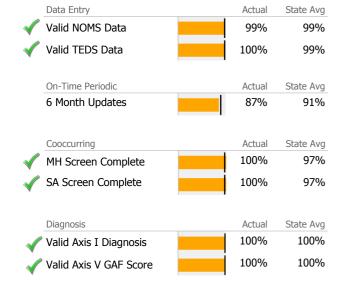
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2016 - June 2017 (Data as of Sep 13, 2017)

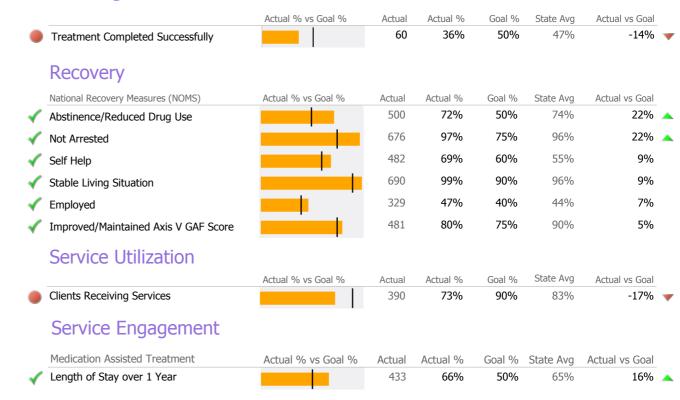
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	656	642	2%	
Admits	225	245	-8%	
Discharges	167	220	-24% ▼	r
Service Hours	2,907	3,596	-19% 🔻	r

Data Submission Quality



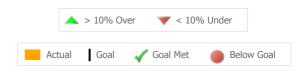
Discharge Outcomes



Data Submitted to DMHAS by Month

1 or more Records Submitted to DMHAS

Data	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													100%

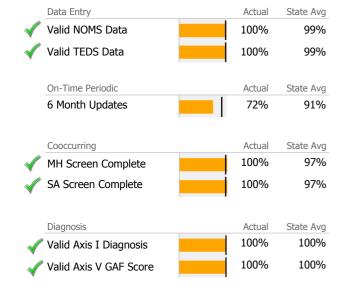


^{*} State Avg based on 27 Active Methadone Maintenance Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	1,011	928	9%	
Admits	286	255	12%	•
Discharges	289	176	64%	•
Service Hours	2,941	3,474	-15%	•

Data Submission Quality



Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Treatment Completed Successfully		127	44%	50%	47%	-6%	
	Recovery							
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Abstinence/Reduced Drug Use		794	73%	50%	74%	23%	_
√	Not Arrested		976	90%	75%	96%	15%	_
	Stable Living Situation		969	89%	90%	96%	-1%	
1	Improved/Maintained Axis V GAF Score		754	78%	75%	90%	3%	
	Employed		265	24%	40%	44%	-16%	_
	Self Help		304	28%	60%	55%	-32%	_
	Service Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Clients Receiving Services		479	60%	90%	83%	-30%	V
	Service Engagement							
	Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
1	Length of Stay over 1 Year		737	73%	50%	65%	23%	_

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													100%
	1 or mo	ore Reco	rds Suhn	nitted to	DMHAS								



^{*} State Avg based on 27 Active Methadone Maintenance Programs

Henderson/JohnsonClinicMM100124

Hartford Dispensary

Addiction - Medication Assisted Treatment - Methadone Maintenance

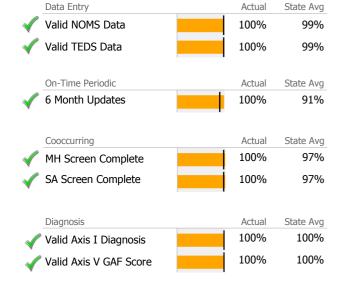
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2016 - June 2017 (Data as of Sep 13, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1,251	1,249	0%
Admits	515	519	-1%
Discharges	482	517	-7%
Service Hours	5,012	5,675	-12%

Data Submission Quality



Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		231	48%	50%	47%	-2%
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		1,065	78%	50%	74%	28%
✓ Not Arrested		1,290	95%	75%	96%	20%
Improved/Maintained Axis V GAF Score		1,132	96%	75%	90%	21%
Stable Living Situation		1,323	97%	90%	96%	7%
✓ Employed		570	42%	40%	44%	2%
Self Help		693	51%	60%	55%	-9%
Service Utilization						
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		701	80%	90%	83%	-10%
Service Engagement						
Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Length of Stay over 1 Year		732	59%	50%	65%	9%

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													100%
	1 or mo	ore Reco	rds Subn	nitted to	DMHAS								



^{*} State Avg based on 27 Active Methadone Maintenance Programs

Intensive CM Main St. 830-290

Hartford Dispensary

Addiction - Case Management - Standard Case Management

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2016 - June 2017 (Data as of Sep 13, 2017)

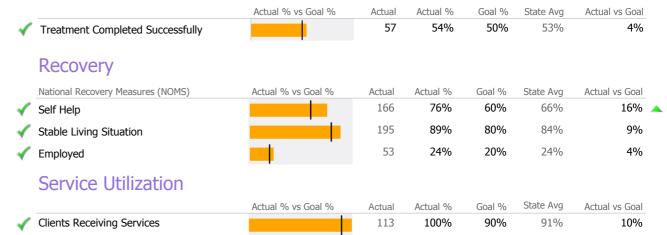
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	214	212	1%	
Admits	119	113	5%	
Discharges	105	119	-12%	•
Service Hours	757	712	6%	

Data Submission Quality



Discharge Outcomes



	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													100%
	1 or n	nore Reco	rds Subi	mitted to	DMHAS								

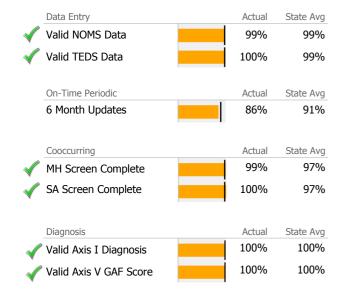


^{*} State Avg based on 14 Active Standard Case Management Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	1,099	957	15%	•
Admits	384	369	4%	
Discharges	293	232	26%	•
Service Hours	3,489	4,463	-22%	•

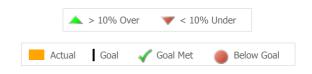
Data Submission Quality



Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Treatment Completed Successfully		121	41%	50%	47%	-9%	
	Recovery							
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
1	Abstinence/Reduced Drug Use		810	70%	50%	74%	20%	_
1	Not Arrested		1,112	96%	75%	96%	21%	_
√	Employed		559	48%	40%	44%	8%	
√	Stable Living Situation		1,116	96%	90%	96%	6%	
	Self Help		624	54%	60%	55%	-6%	
	Improved/Maintained Axis V GAF Score		796	80%	75%	90%	5%	
	Service Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Clients Receiving Services		592	68%	90%	83%	-22%	-
	Service Engagement							
	Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
«	Length of Stay over 1 Year		711	65%	50%	65%	15%	_

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													100%
	1 or mo	ore Reco	rds Subn	nitted to	DMHAS								

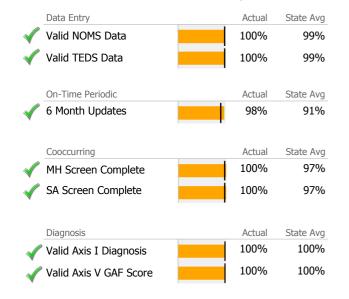


^{*} State Avg based on 27 Active Methadone Maintenance Programs

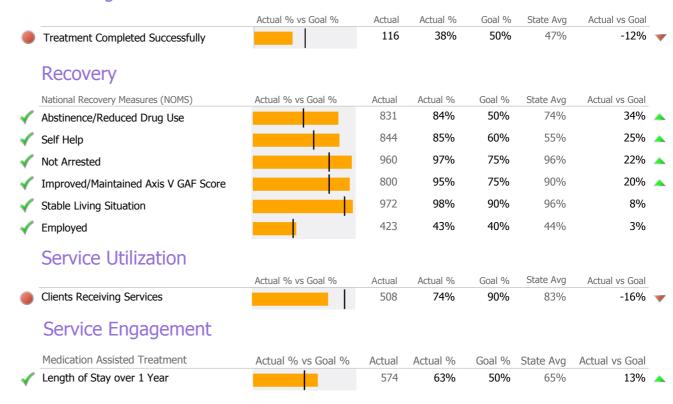
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	915	907	1%	
Admits	335	397	-16%	•
Discharges	308	307	0%	
Service Hours	3.671	3.846	-5%	

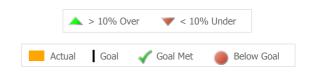
Data Submission Quality



Discharge Outcomes



	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													100%
	1 or m	ore Reco	rds Subn	nitted to	DMHAS								



^{*} State Avg based on 27 Active Methadone Maintenance Programs

New London Clinic MM 100146

Hartford Dispensary

Addiction - Medication Assisted Treatment - Methadone Maintenance

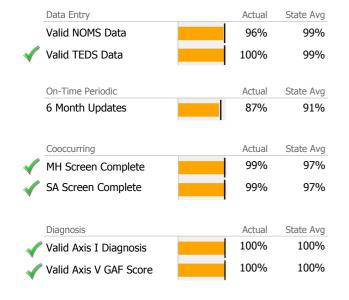
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2016 - June 2017 (Data as of Sep 13, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	681	585	16%	•
Admits	252	212	19%	•
Discharges	170	143	19%	•
Service Hours	2,260	2,119	7%	

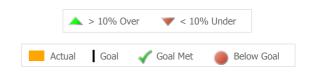
Data Submission Quality



Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
1	Treatment Completed Successfully		89	52%	50%	47%	2%	
	Recovery							
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Abstinence/Reduced Drug Use		501	70%	50%	74%	20%	_
1	Not Arrested		667	93%	75%	96%	18%	_
√	Employed		346	48%	40%	44%	8%	
«	Stable Living Situation		683	95%	90%	96%	5%	
√	Improved/Maintained Axis V GAF Score		494	82%	75%	90%	7%	
	Self Help		165	23%	60%	55%	-37%	_
	Service Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Clients Receiving Services		377	69%	90%	83%	-21%	_
	Service Engagement							
	Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
1	Length of Stay over 1 Year		421	62%	50%	65%	12%	_

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													100%
	1 or mo	ore Reco	rds Subn	nitted to	DMHAS								

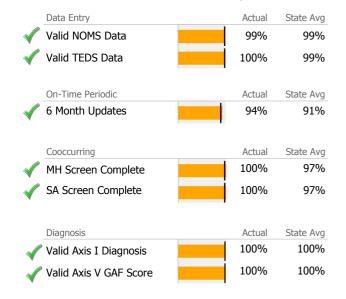


^{*} State Avg based on 27 Active Methadone Maintenance Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	812	748	9%	
Admits	348	308	13%	•
Discharges	301	251	20%	•
Service Hours	2,451	2,594	-6%	

Data Submission Quality



Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Treatment Completed Successfully		123	41%	50%	47%	-9%	
	Recovery							
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Not Arrested		849	96%	75%	96%	21%	4
1	Abstinence/Reduced Drug Use		492	55%	50%	74%	5%	
1	Employed	·	419	47%	40%	44%	7%	
~	Stable Living Situation		863	97%	90%	96%	7%	
\checkmark	Improved/Maintained Axis V GAF Score		639	88%	75%	90%	13%	4
	Self Help		411	46%	60%	55%	-14%	1
	Service Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Clients Receiving Services		386	66%	90%	83%	-24%	1
	Service Engagement							
	Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
1	Length of Stay over 1 Year		455	56%	50%	65%	6%	

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													100%
	1 or mo	ore Reco	rds Subn	nitted to	DMHAS								



^{*} State Avg based on 27 Active Methadone Maintenance Programs

Hartford Dispensary

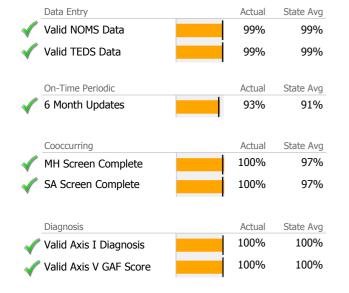
Addiction - Medication Assisted Treatment - Methadone Maintenance

Reporting Period: July 2016 - June 2017 (Data as of Sep 13, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	515	447	15%	•
Admits	211	243	-13%	•
Discharges	160	129	24%	•
Service Hours	1,854	1,543	20%	•

Data Submission Quality



Discharge Outcomes



	Jul_	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													100%
	1 or m	ore Reco	rds Suhn	nitted to	DMHAS								



^{*} State Avg based on 27 Active Methadone Maintenance Programs

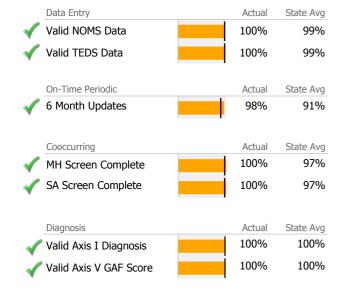
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2016 - June 2017 (Data as of Sep 13, 2017)

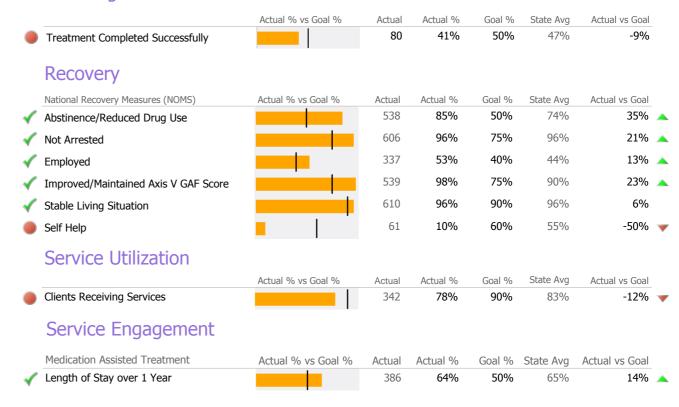
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	601	578	4%
Admits	205	191	7%
Discharges	196	182	8%
Service Hours	2,657	3,455	-23%

Data Submission Quality



Discharge Outcomes



	Jul_	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													100%
	1 or m	ore Reco	rds Suhn	nitted to	DMHAS								



^{*} State Avg based on 27 Active Methadone Maintenance Programs