

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	2,994	3,083	-3%
	Admits	1,962	1,859	6%
	Discharges	1,928	2,028	-5%
	Service Hours	569	350	63% ▲
	Bed Days	23,250	57,080	-59% ▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey

(Based on 573 FY16 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		95%	80%	92%
✓ Quality and Appropriateness		94%	80%	93%
✓ Overall		93%	80%	91%
✓ Respect		93%	80%	91%
✓ Outcome		88%	80%	83%
✓ General Satisfaction		88%	80%	92%
✓ Recovery		86%	80%	79%
✓ Access		85%	80%	88%

Satisfied % | Goal % | 0-80% | 80-100% | ✓ Goal Met | ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Forensic SA	Forensics Community-based	2,295	76.2%
	Residential Services	497	16.5%
Addiction	Outpatient	220	7.3%

Client Demographics

Age	#	%	State Avg
18-25	861	29%	▲ 14%
26-34	837	28%	24%
35-44	570	19%	20%
45-54	414	14%	22%
55-64	222	8%	16%
65+	52	2%	5%

Gender	#	%	State Avg
Male	2,439	82%	▲ 60%
Female	550	18%	▼ 40%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	1,989	66%	74%
Hispanic-Other	792	26%	▲ 7%
Hisp-Puerto Rican	113	4%	13%
Unknown	80	3%	6%
Hispanic-Mexican	19	1%	1%
Hispanic-Cuban	1	0%	0%

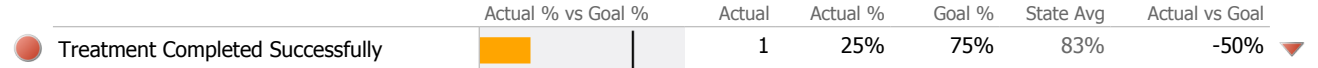
Race	#	%	State Avg
White/Caucasian	2,183	73%	65%
Black/African American	509	17%	16%
Other	151	5%	13%
Unknown	76	3%	3%
Asian	56	2%	1%
Multiple Races	13	0%	1%
Hawaiian/Other Pacific Islander	4	0%	0%
Am. Indian/Native Alaskan	2	0%	1%

Unique Clients | State Avg | ▲ > 10% Over State Avg | ▼ > 10% Under State Avg

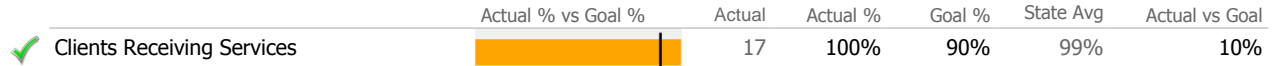
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	21	19	11% ▲
Admits	6	19	-68% ▼
Discharges	4	4	0%
Service Hours	231	14	

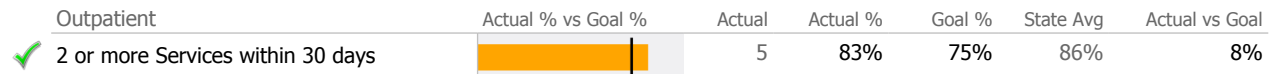
Discharge Outcomes



Service Utilization



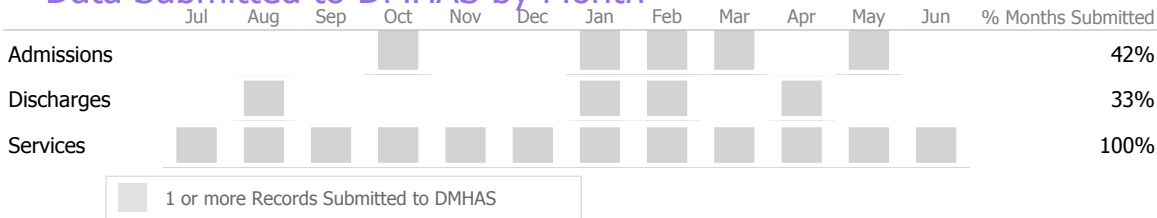
Service Engagement



Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	97%
✓ Valid TEDS Data	77%	31%
On-Time Periodic		
6 Month Updates	86%	92%
Cooccurring		
✓ MH Screen Complete	100%	98%
✓ SA Screen Complete	100%	99%
Diagnosis		
✓ Valid Axis I Diagnosis	100%	100%
✓ Valid Axis V GAF Score	100%	96%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

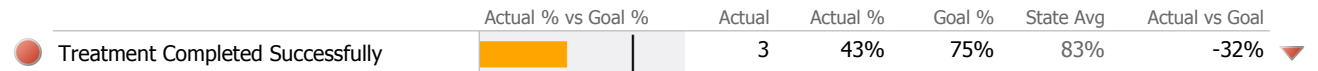
■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 8 Active Gambling Outpatient Programs

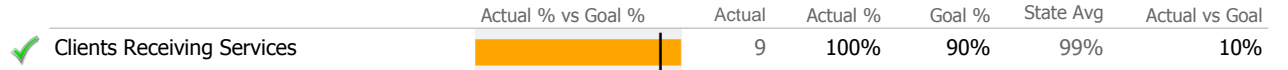
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	16	7	129% ▲
Admits	10	7	43% ▲
Discharges	7	1	600% ▲
Service Hours	182	-	

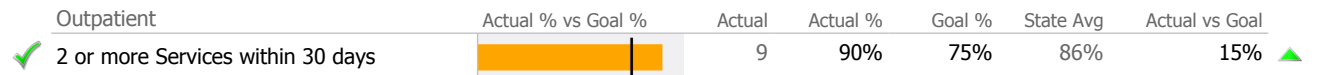
Discharge Outcomes



Service Utilization



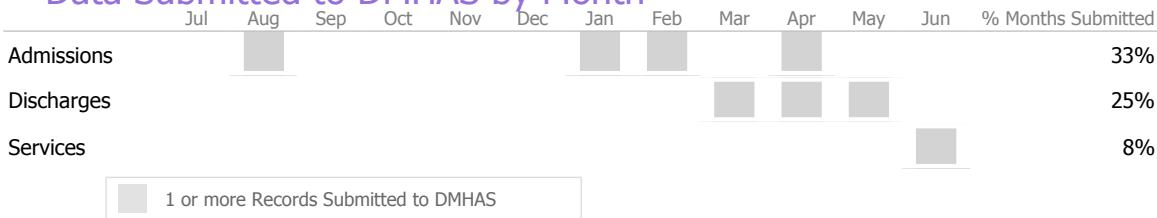
Service Engagement



Data Submission Quality



Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 8 Active Gambling Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	191	104	84% ▲
Admits	191	91	110% ▲
Discharges	182	97	88% ▲
Bed Days	7,535	7,991	-6%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	96%	98%
Valid TEDS Data	98%	99%
On-Time Periodic		
6 Month Updates	N/A	N/A
Cooccurring		
MH Screen Complete	100%	100%
SA Screen Complete	100%	100%
Diagnosis		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		146	80%	50%	84%	30% ▲
✓ No Re-admit within 30 Days of Discharge		173	95%	85%	83%	10%
● Follow-up within 30 Days of Discharge		99	68%	90%	75%	-22% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		163	82%	70%	91%	12% ▲
● Improved/Maintained Axis V GAF Score		55	30%	75%	75%	-45% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		20	52 days	0.1	103%	90%	99%	13% ▲

Legend: < 90% (light blue), 90-110% (grey), > 110% (red)

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 2 Active SA Intensive Residential - Enhanced Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	183	143	28% ▲
Admits	116	94	23% ▲
Discharges	67	76	-12% ▼
Service Hours	156	336	-54% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	92%	95%
Valid TEDS Data	91%	91%
On-Time Periodic		
6 Month Updates	1%	44%
Cooccurring		
MH Screen Complete	100%	96%
SA Screen Complete	100%	96%
Diagnosis		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	96%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		40	60%	50%	54%	10% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		170	92%	75%	87%	17% ▲
✓ Employed		95	52%	50%	44%	2%
● Abstinence/Reduced Drug Use		87	47%	55%	58%	-8%
● Stable Living Situation		148	80%	95%	88%	-15% ▼
● Self Help		27	15%	60%	30%	-45% ▼
● Improved/Maintained Axis V GAF Score		19	12%	75%	69%	-63% ▼

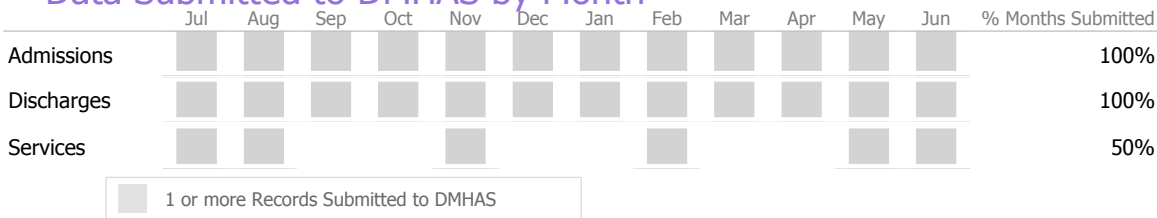
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		29	25%	90%	81%	-65% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days		13	11%	75%	75%	-64% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 113 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	2,295	2,493	-8%
Admits	1,347	1,428	-6%
Discharges	1,400	1,545	-9%

Data Submitted to DMHAS by Month



* State Avg based on 16 Active Pre-trial Intervention Programs Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	70	100	-30% ▼
Admits	62	51	22% ▲
Discharges	61	91	-33% ▼
Bed Days	3,707	14,828	-75% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	96%	98%
Valid TEDS Data	99%	99%
On-Time Periodic		
6 Month Updates	0%	14%
Cooccurring		
MH Screen Complete	100%	96%
SA Screen Complete	100%	96%
Diagnosis		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		29	48%	70%	70%	-22% ▼
No Re-admit within 30 Days of Discharge		58	95%	85%	91%	10% ▲
Follow-up within 30 Days of Discharge		6	21%	90%	63%	-69% ▼

Recovery

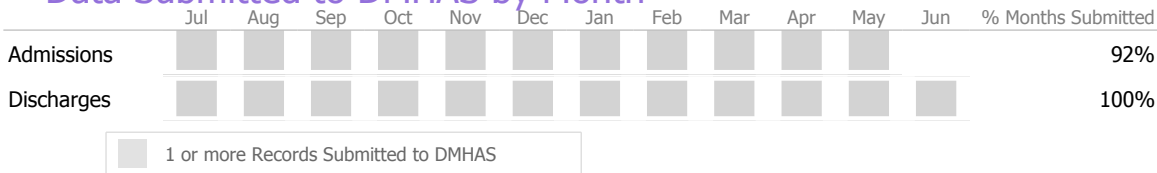
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		52	73%	70%	74%	3% ▲
Improved/Maintained Axis V GAF Score		27	43%	95%	85%	-52% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		13	127 days	0.1	78%	90%	76%	-12% ▼

Legend: < 90% (light blue), 90-110% (grey), > 110% (red)

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 40 Active Intermediate/Long Term Res.Tx 3.5 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	243	234	4%
Admits	230	169	36% ▲
Discharges	207	214	-3%
Bed Days	12,008	34,261	-65% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	97%	98%
Valid TEDS Data	100%	99%
On-Time Periodic		
6 Month Updates	N/A	14%
Cooccurring		
MH Screen Complete	100%	96%
SA Screen Complete	100%	96%
Diagnosis		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		124	60%	70%	70%	-10% ▼
No Re-admit within 30 Days of Discharge		195	94%	85%	91%	9% ▲
Follow-up within 30 Days of Discharge		62	50%	90%	63%	-40% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		216	85%	70%	74%	15% ▲
Improved/Maintained Axis V GAF Score		122	59%	95%	85%	-36% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		50	70 days	0.1	66%	90%	76%	-24% ▼

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 40 Active Intermediate/Long Term Res.Tx 3.5 Programs