

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	28	28	0%
	Admits	1	1	0%
	Discharges		1	-100% ▼
	Service Hours	269	207	30% ▲

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Case Management	28	100.0%

Consumer Satisfaction Survey (Based on 3 FY16 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ Participation in Treatment		100%	80%	92%
✓ General Satisfaction		100%	80%	92%
✓ Overall		100%	80%	91%
✓ Respect		100%	80%	91%
✓ Access		100%	80%	88%
✓ Outcome		100%	80%	83%
● Recovery		67%	80%	79%

Satisfied % | Goal % | 0-80% | 80-100% | ✓ Goal Met | ● Under Goal

Client Demographics

Age

Age Group	#	%	State Avg
18-25	1	4%	14%
26-34	1	4%	24% ▼
35-44	8	29%	20%
45-54	8	29%	22%
55-64	9	32%	16% ▲
65+	1	4%	5%

Gender

Gender	#	%	State Avg
Female	14	50%	40%
Male	14	50%	60%
Transgender			0%

Ethnicity

Ethnicity	#	%	State Avg
Non-Hispanic	22	79%	74%
Hisp-Puerto Rican	4	14%	13%
Hispanic-Other	2	7%	7%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Unknown			6%

Race

Race	#	%	State Avg
White/Caucasian	21	75%	65%
Other	4	14%	13%
Black/African American	3	11%	16%
Am. Indian/Native Alaskan			1%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Unknown			3%

Unique Clients | State Avg | ▲ > 10% Over State Avg | ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	28	28	0%
Admits	1	1	0%
Discharges	-	1	-100% ▼
Service Hours	269	207	30% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		11	39%	85%	91%	-46% ▼

Service Utilization

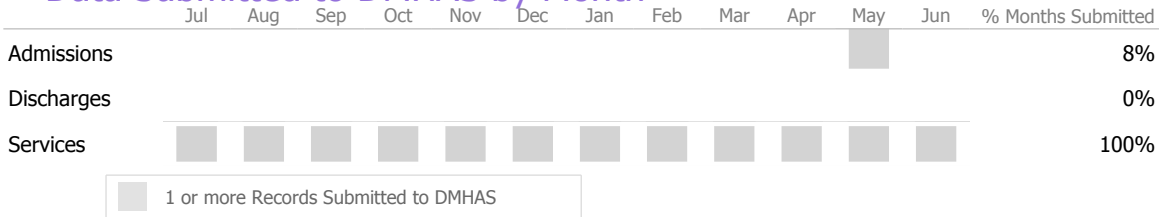
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		10	36%	90%	91%	-54% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	98%

On-Time Periodic	Actual	State Avg
6 Month Updates	37%	82%

Data Submitted to DMHAS by Month



> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 53 Active Supportive Housing – Development Programs