Columbus House

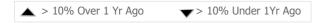
New Haven, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard

Reporting Period: July 2016 - June 2017 (Data as of Sep 13, 2017)

Provider Activity





Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
	Case Management	960	50.2%
Addiction			
	Recovery Support	636	33.3%
	Residential Services	315	16.5%

Consumer Satisfaction Survey (Based on 138 FY16 Surveys)



Client Demographics

Age		#	%	State Avg	Gender	#	%	State Avg
18-25		113	7%	14%	Male	1,119	68%	60%
26-34		358	22%	24%	Female 📙	521	32%	40%
35-44		359	22%	20%	Transgender			0%
45-54		484	29%	22%				
55-64		299	18%	16%				
65+		33	2%	5%	Race	#	%	State Avg
					White/Caucasian	911	55%	65%
Ethnicity		#	%	State Avg	Black/African American 📙	542	33%	16%
Non-Hispanic		1,332	81%	74%	Unknown	122	7%	3%
Hispanic-Other	•	195	12%	7%	Other	38	2%	▼ 13%
Unknown		119	7%	6%	Am. Indian/Native Alaskan	11	1%	1%
Hispanic-Cuban		1	0%	0%	Multiple Races	10	1%	1%
		Τ.	0 70		Asian	9	1%	1%
Hispanic-Mexican				1%	Hawaiian/Other Pacific Islander	4	0%	0%
Hisp-Puerto Rican			,	▼ 13%				
	Ur	nique C	lients	State Avg	▲ > 10% Over State Avg	> 10% L	Inder S	tate Avg

CABHI - CM Scattered Site Housing

Columbus House

Mental Health - Case Management - Supportive Housing - Scattered Site

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Goal %

State Avg

Actual vs Goal

Reporting Period: July 2016 - June 2017 (Data as of Sep 13, 2017)

Actual %

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	133	97	37%	•
Admits	75	63	19%	•
Discharges	65	39	67%	•
Service Hours	929	995	-7%	

Recovery

National Recovery Measures (NOMS)

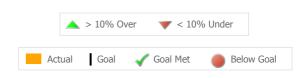
	Stable Living Situation		93	70%	85%	85%	-15%
	Service Utilization						
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
/	Clients Receiving Services		68	100%	90%	97%	10%

Actual % vs Goal %

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	98%
On-Time Periodic	Actual	State Avg
6 Month Updates	64%	87%

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													92%
Discharges													92%
Services													100%
	1 or m	ore Reco	rds Subn	nitted to	DMHAS								



^{*} State Avg based on 69 Active Supportive Housing – Scattered Site Programs

CABHI - Middletown

Columbus House

Mental Health - Case Management - Supportive Housing - Scattered Site

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2016 - June 2017 (Data as of Sep 13, 2017)

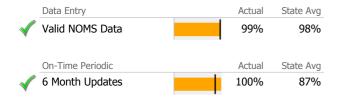
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	29	8	263%	•
Admits	21	8	163%	•
Discharges	12	-		
Service Hours	755	63		

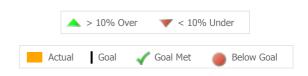
Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	Stable Living Situation		23	79%	85%	85%	-6%
	Service Utilization						
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
√	Clients Receiving Services		17	100%	90%	97%	10%

Data Submission Quality



	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													58%
Discharges													50%
Services													83%
	1 or m	ore Recor	ds Sub	mitted to	DMHAS	,							



^{*} State Avg based on 69 Active Supportive Housing – Scattered Site Programs

CCR - Middletown

Columbus House

Mental Health - Case Management - Supportive Housing - Scattered Site

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2016 - June 2017 (Data as of Sep 13, 2017)

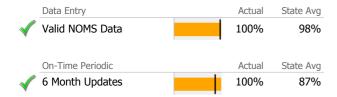
Program Activity

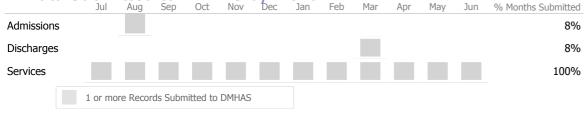
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	7	6	17%	•
Admits	1	6	-83%	•
Discharges	3	-		
Service Hours	179	90	100%	•

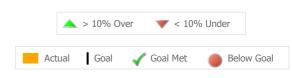
Recovery



Data Submission Quality







^{*} State Avg based on 69 Active Supportive Housing – Scattered Site Programs

Cedar Hill-CM 901-291

Columbus House

Mental Health - Case Management - Supportive Housing - Development

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2016 - June 2017 (Data as of Sep 13, 2017)

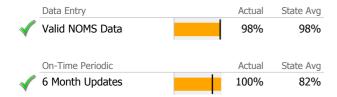
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	16	17	-6%
Admits	3	3	0%
Discharges	3	4	-25% 🔻
Service Hours	242	228	6%

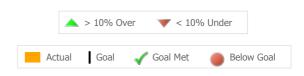
Recovery



Data Submission Quality







^{*} State Avg based on 53 Active Supportive Housing – Development Programs

Columbus Val Macri Apartments

Columbus House

Mental Health - Case Management - Supportive Housing - Development

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2016 - June 2017 (Data as of Sep 13, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	13	11	18%	•
Admits	2	-		
Discharges	3	-		
Service Hours	225	273	-18%	•

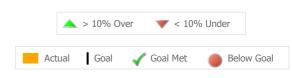
Recovery



Data Submission Quality







^{*} State Avg based on 53 Active Supportive Housing – Development Programs

FUSE - Waterbury Site

Columbus House

Mental Health - Case Management - Supportive Housing - Scattered Site

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Goal %

State Avg

Actual vs Goal

Reporting Period: July 2016 - June 2017 (Data as of Sep 13, 2017)

Actual %

Actual

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	12	9	33% 🔺	
Admits	3	5	-40% ▼	
Discharges	2	-		
Service Hours	117	106	11% 🔺	

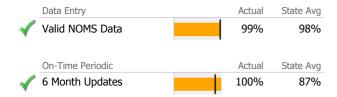
Recovery

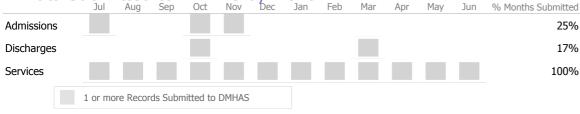
National Recovery Measures (NOMS)

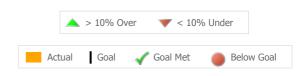
Stable Living Situation		3	25%	85%	85%	-60%
Service Utilization						
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		10	100%	90%	97%	10%

Actual % vs Goal %

Data Submission Quality







^{*} State Avg based on 69 Active Supportive Housing – Scattered Site Programs

FUSE 901557

Columbus House

Mental Health - Case Management - Supportive Housing - Scattered Site

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Goal %

State Avg

Actual vs Goal

Reporting Period: July 2016 - June 2017 (Data as of Sep 13, 2017)

Actual %

Actual

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	36	41	-12%	•
Admits	3	20	-85%	•
Discharges	7	9	-22%	•
Service Hours	932	691	35%	•

Recovery

National Recovery Measures (NOMS)

Stable Living Situation		31	86%	85%	85%	1%
Service Utilization						
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		29	100%	90%	97%	10%

Actual % vs Goal %

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	98%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	87%





^{*} State Avg based on 69 Active Supportive Housing – Scattered Site Programs

Hamden NxtStp,SuppHsg 901-551

Columbus House

Mental Health - Case Management - Supportive Housing - Scattered Site

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Goal %

State Avg

Actual vs Goal

Reporting Period: July 2016 - June 2017 (Data as of Sep 13, 2017)

Actual %

Actual

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	27	34	-21%	•
Admits	2	3	-33%	•
Discharges	2	9	-78%	•
Service Hours	642	248	159%	•

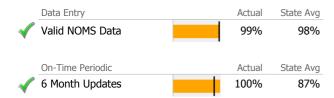
Recovery

National Recovery Measures (NOMS)

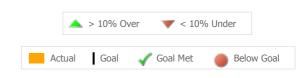


Actual % vs Goal %

Data Submission Quality







^{*} State Avg based on 69 Active Supportive Housing – Scattered Site Programs

HUD 54 CM Program

Columbus House

Mental Health - Case Management - Supportive Housing - Scattered Site

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2016 - June 2017 (Data as of Sep 13, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	78	53	47%	•
Admits	25	54	-54%	•
Discharges	9	1	800%	_
Service Hours	1,565	6		

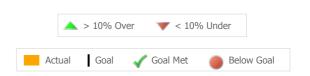
Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
√	Stable Living Situation		68	87%	85%	85%	2%
	Service Utilization						
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
1	Clients Receiving Services		69	100%	90%	97%	10%

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		96%	98%
On-Time Periodic	1	Actual	State Avg
6 Month Updates	1	.00%	87%

	Ju	l Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	;												83%
Discharges													67%
Services													83%
	1 or	more Reco	rds Sub	mitted to	DMHA:	S							



^{*} State Avg based on 69 Active Supportive Housing – Scattered Site Programs

LegionWoodsNxtStp,SuppHs901552

Columbus House

Measure

Admits

Discharges

Service Hours

Mental Health - Case Management - Supportive Housing - Development

1

211

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

85%

State Avg

State Ava

91%

Actual vs Goal

-7%

Reporting Period: July 2016 - June 2017 (Data as of Sep 13, 2017)

Program Activity Recovery National Recovery Measures (NOMS) Actual % vs Goal % Actual % Goal % Actual Variance % Actual 1 Yr Ago 78% Stable Living Situation 8 9 13% Unique Clients

Service Utilization

	Actual 70 VS Goal 70	Actual	Actual 70	Guai 70	State 7tvg	Actual vs Goal
Clients Receiving Services		9	100%	90%	91%	10%

Actual 0/2 vs Coal 0/2

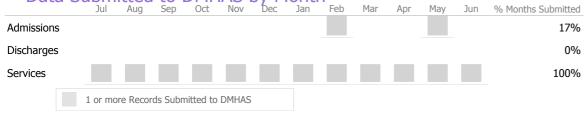
Data Submission Quality



2

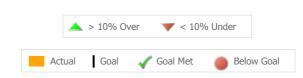
237

Data Submitted to DMHAS by Month



-100% 🔻

12%



^{*} State Avg based on 53 Active Supportive Housing – Development Programs

New Beginnings-CM-1stInit.373X

Columbus House

Mental Health - Case Management - Standard Case Management

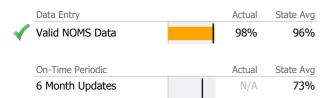
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2016 - June 2017 (Data as of Sep 13, 2017)

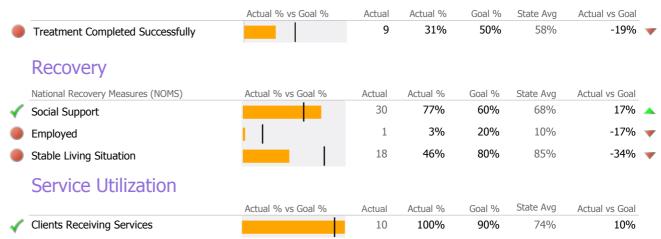
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	39	33	18%	•
Admits	29	21	38%	•
Discharges	29	24	21%	•
Service Hours	335	333	1%	

Data Submission Quality



Discharge Outcomes



	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													92%
Discharges													83%
Services													100%
	1 or n	nore Reco	ds Subi	mitted to	DMHAS								



^{*} State Avg based on 31 Active Standard Case Management Programs

Outrch&EngagementHmOutr901299

Columbus House

Mental Health - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2016 - June 2017 (Data as of Sep 13, 2017)

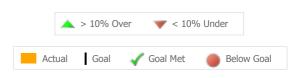
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	127	57	123%	•
Admits	91	57	60%	•
Discharges	68	20	240%	•
Service Hours	838	445	88%	•

Service Engagement



	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													83%
Services													100%
	1 or n	nore Reco	rds Subr	nitted to	DMHAS								



^{*} State Avg based on 39 Active Outreach & Engagement Programs

PATH - Middletown

Columbus House

Mental Health - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard

Reporting Period: July 2016 - June 2017 (Data as of Sep 13, 2017)

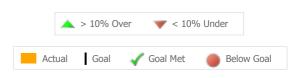
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	17	12	42%	•
Admits	11	12	-8%	
Discharges	4	6	-33%	•
Service Hours	104	38	172%	•

Service Engagement



		Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admission	S													50%
Discharge	S													25%
Services														92%
		1 or mo	re Recor	ds Subm	itted to	DMHAS								



^{*} State Avg based on 39 Active Outreach & Engagement Programs

Mental Health - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard

Reporting Period: July 2016 - June 2017 (Data as of Sep 13, 2017)

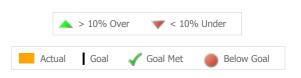
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	171	130	32%	•
Admits	90	130	-31%	•
Discharges	50	49	2%	
Service Hours	989	997	-1%	

Service Engagement



	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													92%
Services													100%
	1 or m	ore Reco	rds Subr	nitted to	DMHAS								



^{*} State Avg based on 39 Active Outreach & Engagement Programs

Rapid Re-Housing Program - 555

Columbus House

Mental Health - Case Management - Supportive Housing - Scattered Site

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Goal %

State Avg

Actual vs Goal

Reporting Period: July 2016 - June 2017 (Data as of Sep 13, 2017)

Actual %

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	20	34	-41%	•
Admits	18	27	-33%	•
Discharges	16	32	-50%	•
Service Hours	48	52	-7%	

Recovery

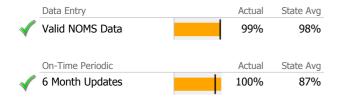
National Recovery Measures (NOMS)

	1141014111000101)	/ totalai /0 /0 Coai /0	, ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	7 10 00 01 70	0001 70	otato / trg	7100001 10 0001	
	Stable Living Situation		2	10%	85%	85%	-75%	1
	Service Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
/	Clients Receiving Services		4	100%	90%	97%	10%	

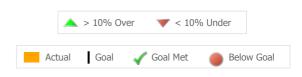
Actual

Actual % vs Goal %

Data Submission Quality



	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													67%
Discharges													92%
Services													83%
	1 or mo	ore Recor	ds Subi	mitted to	DMHAS	5							



^{*} State Avg based on 69 Active Supportive Housing – Scattered Site Programs

Rapid Rehousing Middlesex County

Columbus House

Mental Health - Case Management - Supportive Housing - Scattered Site

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2016 - June 2017 (Data as of Sep 13, 2017)

Program Activity

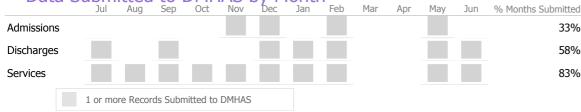
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	18	17	6%	
Admits	9	15	-40%	•
Discharges	12	8	50%	•
Service Hours	113	71	59%	•

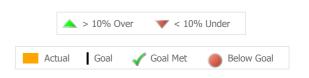
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual Vs Goal	
Stable Living Situation		12	67%	85%	85%	-18%	1
Service Utilization							
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Clients Receiving Services		8	100%	90%	97%	10%	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	97%	98%
On-Time Periodic	Actual	State Avg
6 Month Updates	80%	87%





^{*} State Avg based on 69 Active Supportive Housing – Scattered Site Programs

Recovery House 901295

Columbus House

Addiction - Residential Services - Recovery House

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2016 - June 2017 (Data as of Sep 13, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	86	65	32%	•
Admits	72	60	20%	•
Discharges	64	50	28%	•
Bed Days	6,887	4,101	68%	•

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
	1 or m	nore Recor	ds Subi	mitted to	DMHAS	5							



^{*} State Avg based on 13 Active Recovery House Programs

SAMSHA Apartments

Columbus House

Mental Health - Case Management - Supportive Housing - Scattered Site

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard

Reporting Period: July 2016 - June 2017 (Data as of Sep 13, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	144	116	24% 🔺	
Admits	107	89	20% 🔺	
Discharges	76	79	-4%	
Service Hours	403	364	11% 🔺	

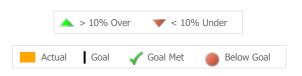
Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Stable Living Situation		64	44%	85%	85%	-41%	-
	Service Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
. /	Clients Receiving Services		65	96%	90%	97%	6%	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	95%	98%
On-Time Periodic	Actual	State Avg
√ 6 Month Updates	100%	87%

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													100%
	1 or ı	more Recor	ds Subi	mitted to	DMHAS	5							



^{*} State Avg based on 69 Active Supportive Housing – Scattered Site Programs

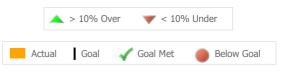
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2016 - June 2017 (Data as of Sep 13, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	235	62	279%	•
Admits	191	54	254%	•
Discharges	185	8	2213%	•
Bed Days	20,002	6,346	215%	•

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
	1 or n	nore Recor	ds Subr	mitted to	DMHAS	5							



^{*} State Avg based on 7 Active Shelter Programs

Shelter Case Management901-290

Columbus House

Mental Health - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard

Reporting Period: July 2016 - June 2017 (Data as of Sep 13, 2017)

Program Activity

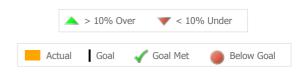
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	235	177	33%	•
Admits	189	161	17%	•
Discharges	180	123	46%	•

Service Engagement



	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
		_											





^{*} State Avg based on 39 Active Outreach & Engagement Programs

SOAR - Social Rehab Program

Columbus House

Mental Health - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2016 - June 2017 (Data as of Sep 13, 2017)

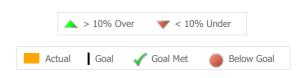
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	37	5	640%	•
Admits	32	5	540%	•
Discharges	13	-		
Service Hours	209	9		

Service Engagement



	Ju	l Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admission	s												67%
Discharge	s												50%
Services													92%
	1 or	more Reco	rds Subr	nitted to	DMHAS								



^{*} State Avg based on 39 Active Outreach & Engagement Programs

Social Innovation Fund

Columbus House

Mental Health - Case Management - Supportive Housing - Scattered Site

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2016 - June 2017 (Data as of Sep 13, 2017)

Goal %

State Avg

Actual vs Goal

Actual %

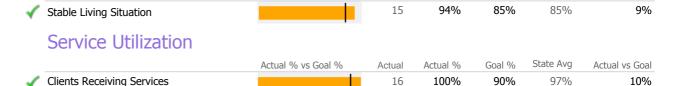
Actual

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	16	18	-11%	•
Admits	1	18	-94%	•
Discharges	-	3	-100%	•
Service Hours	735	110		

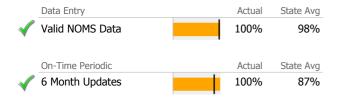
Recovery

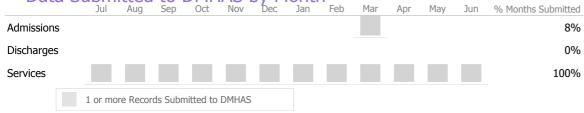
National Recovery Measures (NOMS)

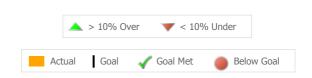


Actual % vs Goal %

Data Submission Quality







^{*} State Avg based on 69 Active Supportive Housing – Scattered Site Programs

Sojourner's Place-SHP 901-264

Columbus House

Mental Health - Case Management - Supportive Housing - Development

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2016 - June 2017 (Data as of Sep 13, 2017)

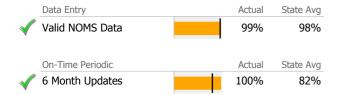
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	18	11	64%	•
Admits	10	1	900%	•
Discharges	3	3	0%	
Service Hours	239	126	90%	•

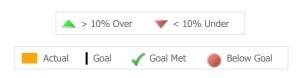
Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
\checkmark	Stable Living Situation		16	89%	85%	91%	4%
	Service Utilization						
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
1	Clients Receiving Services		15	100%	90%	91%	10%

Data Submission Quality







^{*} State Avg based on 53 Active Supportive Housing – Development Programs

Transportation 901730

Columbus House

Addiction - Recovery Support - Transportation

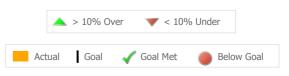
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2016 - June 2017 (Data as of Sep 13, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	636	1	63500%
Admits	856	1	85500%
Discharges	856	1	85500%

Data	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													75%
Discharges													75%
1 or more Records Submitted to DMHAS													



^{*} State Avg based on 0 Active Transportation Programs

Urban Initiative-HmOutr901-322

Columbus House

Mental Health - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2016 - June 2017 (Data as of Sep 13, 2017)

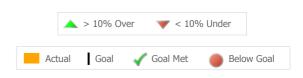
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	25	34	-26%	\blacksquare
Admits	14	16	-13%	•
Discharges	8	23	-65%	•
Service Hours	687	354	94%	•

Service Engagement



		Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admission	s													58%
Discharge	S													25%
Services														100%
	10	or mor	e Record	ds Subm	itted to	DMHAS								



^{*} State Avg based on 39 Active Outreach & Engagement Programs

Whalley Terr.PILOTS Dev.901554

Columbus House

Mental Health - Case Management - Supportive Housing - Development

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2016 - June 2017 (Data as of Sep 13, 2017)

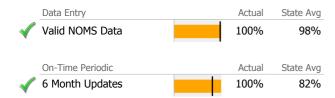
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	10	6	67%	•
Admits	5	1	400%	•
Discharges	4	1	300%	•
Service Hours	146	95	54%	•

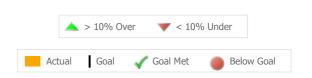
Recovery

1	Clients Receiving Services		6	100%	90%	91%	10%	
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Service Utilization							
	Stable Living Situation		7	70%	85%	91%	-15%	1
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	

Data Submission Quality







^{*} State Avg based on 53 Active Supportive Housing – Development Programs