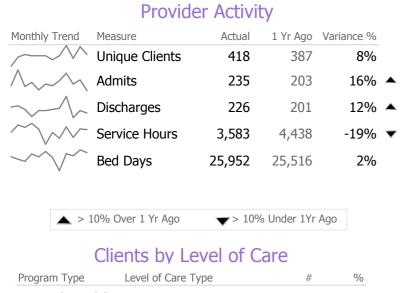
Ability Beyond Bethel, CT

Connecticut Dept of Mental Health and Addiction Services Provider Quality Dashboard

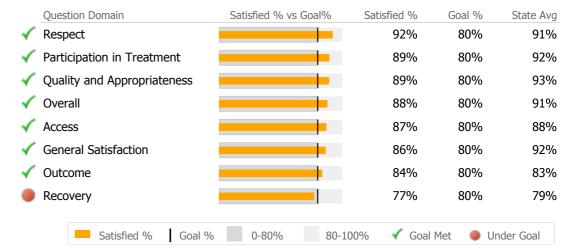
Reporting Period: July 2016 - June 2017 (Data as of Sep 13, 2017)



Mental Health



Consumer Satisfaction Survey (Based on 148 FY16 Surveys)



Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25 📕	79	19%	14%	Male 🗾	220	53%	60%
26-34	73	17%	24%	Female	198	47%	40%
35-44	64	15%	20%	Transgender			0%
45-54	96	23%	22%				
55-64	94	22%	16%				
65+	12	3%	5%	Race	#	%	State Avg
				White/Caucasian	327	78%	▲ 65%
Ethnicity	#	%	State Avg	Black/African American	45	11%	16%
Non-Hispanic	376	90%	▲ 74%	Other 📘	30	7%	13%
Hispanic-Other	22	5%	7%	Multiple Races	8	2%	1%
Hisp-Puerto Rican	13	3%	13%	Asian	6	1%	1%
Unknown	6	1%	6%	Am. Indian/Native Alaskan	1	0%	1%
l l				Unknown	1	0%	3%
Hispanic-Mexican	1	0%	1%	Hawaiian/Other Pacific Islander			0%
Hispanic-Cuban			0%				
	Unique C	lients	State Avg	▲ > 10% Over State Avg ▼	> 10% U	nder S	tate Avg

Program Activity

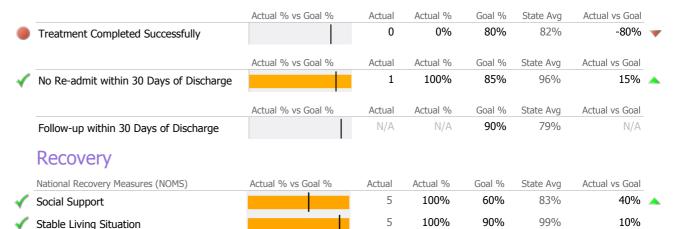
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	5	4	25%	
Admits	2	1	100%	
Discharges	1	1	0%	
Bed Days	1,223	1,136	8%	

Data Submission Quality

100%	99%
Actual	State Avg
0%	90%
Actual	State Avg
100%	88%
100%	88%
	Actual 0% Actual 100%

Diagnosis	Actı	ual State Avg
🞻 Valid Axis I Diagnosis	100	% 100%
Valid Axis V GAF Score	100	% 99%

Discharge Outcomes



Bed Utilization

Improved/Maintained Axis V GAF Score

			12	Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
\checkmark	Avg Utilization F	Rate			4	2,175 day	vs 0.3	100%	90%	95%	10%
			< 90%	90-110%		>110%					

2

50%

95%

71%

-45% 🚽

Data Submitted to DMHAS by Month





* State Avg based on 24 Active Group Home Programs

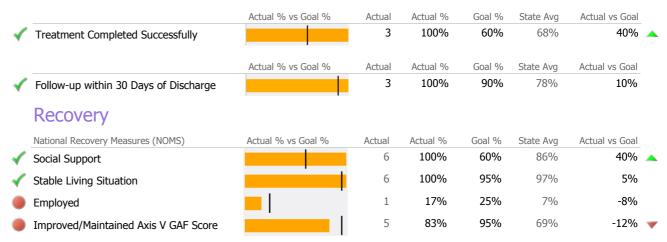
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	6	3	100% 🔺
Admits	3	-	
Discharges	3	-	
Bed Days	1,067	1,098	-3%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	99%
	•	
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	84%
Cooccurring	Actual	State Avg
🞸 MH Screen Complete	100%	86%
🞻 SA Screen Complete	100%	85%
	·	
Diagnosis	Actual	State Avg
🞻 Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	96%

Discharge Outcomes

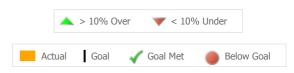


Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
\checkmark	Avg Utilization Rate		3	374 days	0.2	97%	90%	94%	7%
		< 90% 90-110%		>110%					

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													8%
Discharges													17%
	1 or mo	ore Reco	rds Subn	nitted to	DMHAS								



Employment Svs Reg 1 - 271 (Norwalk)

Ability Beyond

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Mental Health - Employment Services - Employment Services

Reporting Period: July 2016 - June 2017 (Data as of Sep 13, 2017)

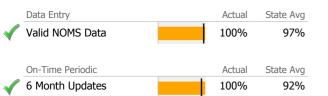
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	123	124	-1%
Admits	62	68	-9%
Discharges	63	68	-7%
Service Hours	1,565	1,854	-16% 🔻

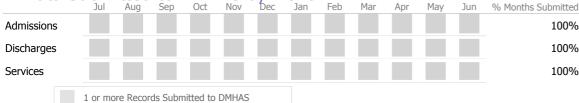
Recovery

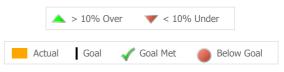
	* National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Employed		69	55%	35%	43%	20%	
	Service Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Clients Receiving Services		66	100%	90%	97%	10%	

Data Submission Quality



Data Submitted to DMHAS by Month





* State Avg based on 40 Active Employment Services Programs

Employment Svs Reg 5 - 270 (Danbury)

Ability Beyond

Mental Health - Employment Services - Employment Services

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2016 - June 2017 (Data as of Sep 13, 2017)

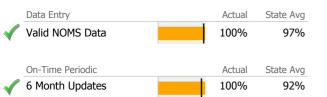
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	214	190	13% 🔺
Admits	137	117	17% 🔺
Discharges	130	116	12% 🔺
Service Hours	2,018	2,584	-22% 🔻

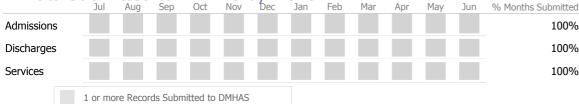
Recovery

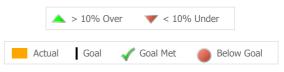
	,						
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
\checkmark	Employed		97	44%	35%	43%	9%
	Service Utilization						
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
\checkmark	Clients Receiving Services		92	100%	90%	97%	10%

Data Submission Quality



Data Submitted to DMHAS by Month





* State Avg based on 40 Active Employment Services Programs

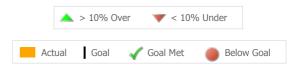
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													0%
Discharges													0%

1 or more Records Submitted to DMHAS



* State Avg based on 2 Active Fiduciary Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	3	3	0%
Admits	-	1	-100% 🔻
Discharges	1	-	
Bed Days	839	783	7%

Data Submission Quality

Valid Axis V GAF Score

Actual	State Avg
100%	99%
Actual	State Avg
0%	84%
Actual	State Avg
N/A	86%
N/A	85%
Actual	State Avg
100%	100%
	Actual 0% Actual Actual N/A N/A Actual

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
×	Treatment Completed Successfully		1	100%	60%	68%	40%	
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Follow-up within 30 Days of Discharge		1	100%	90%	78%	10%	
	Recovery							
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Social Support		3	100%	60%	86%	40%	
\checkmark	Stable Living Situation		3	100%	95%	97%	5%	
	Employed		0	0%	25%	7%	-25%	•
	Improved/Maintained Axis V GAF Score		1	33%	95%	69%	-62%	-

Bed Utilization

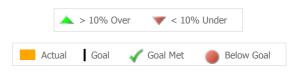
	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	
Avg Utilization Rate		3	701 days	0.3	77%	90%	94%	-13%	-
<	90% 90-110%		>110%						

Data Submitted to DMHAS by Month

100%

		Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admission	S													0%
Discharges	5													8%
	:	1 or mo	re Recor	ds Subr	nitted to	DMHAS								

96%



Program Activity

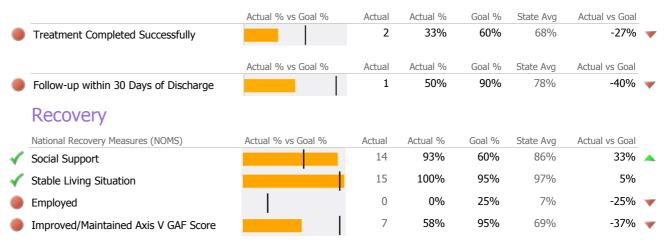
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	15	12	25%	
Admits	6	3	100%	
Discharges	6	3	100%	
Bed Days	2,837	3,057	-7%	

Data Submission Quality

Valid Axis V GAF Score

	Data Entry	Actual	State Avg
\checkmark	Valid NOMS Data	100%	99%
	On-Time Periodic	Actual	State Avg
	6 Month Updates	0%	84%
	Cooccurring	Actual	State Avg
\checkmark	MH Screen Complete	100%	86%
\checkmark	SA Screen Complete	100%	85%
	Diagnosis	Actual	State Avg
\checkmark	Valid Axis I Diagnosis	100%	100%

Discharge Outcomes

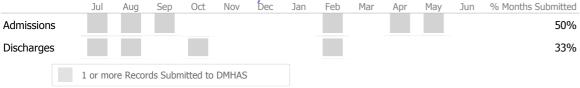


Bed Utilization

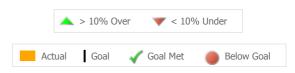
	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate	Haddate	9	600 days	0.2	86%	90%	94%	-4%
<	90% 90-110%		>110%					

Data Submitted to DMHAS by Month

100%



96%



Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	4		
Admits	4	-	
Discharges	-	-	
Bed Days	468	-	

Data Submission Quality

Data Entry	Actual	State Avg
√ Valid NOMS Data	100%	99%
On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	84%
Cooccurring	Actual	State Avg
🖌 MH Screen Complete	100%	86%
🞻 SA Screen Complete	100%	85%
Diagnosis	Actual	State Avg
🞻 Valid Axis I Diagnosis	100%	100%
🞻 Valid Axis V GAF Score	100%	96%

Discharge Outcomes

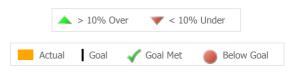
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	Treatment Completed Successfully		N/A	N/A	60%	68%	N/A
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	Follow-up within 30 Days of Discharge		N/A	N/A	90%	78%	N/A
	Recovery						
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
\checkmark	Social Support		4	100%	60%	86%	40% 🔺
«	Stable Living Situation		4	100%	95%	97%	5%
	Employed		0	0%	25%	7%	-25% 🔻
	Improved/Maintained Axis V GAF Score		N/A	N/A	95%	69%	-95% 🔻

Bed Utilization

	12	Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate			4	116 days	0.5	65%	90%	94%	-25%
	< 90%	90-110%		>110%					

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admission	S												8%
Discharges	5												0%
	1 or mo	ore Recor	ds Subn	nitted to	DMHAS								



Program Activity

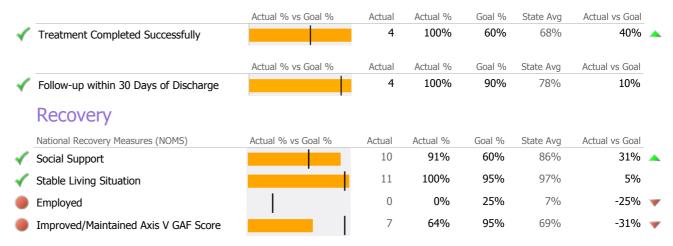
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	11	9	22%	
Admits	4	3	33%	
Discharges	4	2	100%	
Bed Days	2,477	2,263	9%	

Data Submission Quality

Valid Axis V GAF Score

	Data Entry	Actual	State Avg
V	Valid NOMS Data	99%	99%
	On-Time Periodic	Actual	State Avg
	6 Month Updates	0%	84%
	Cooccurring	Actual	State Avg
\checkmark	MH Screen Complete	100%	86%
	SA Screen Complete	100%	85%
¥			
	Diagnosis	Actual	State Avg
\checkmark	Valid Axis I Diagnosis	100%	100%

Discharge Outcomes



Bed Utilization

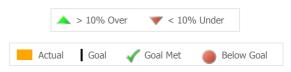
		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
\checkmark	Avg Utilization Rate		6	569 days	0.2	113%	90%	94%	23% 🔺
	<	90% 90-110%		>110%					

Data Submitted to DMHAS by Month

100%

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	5												25%
Discharges	;												17%
	1 or n	nore Reco	rds Subr	nitted to	DMHAS								

96%



Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	12	10	20%	
Admits	4	2	100%	
Discharges	7	2	250%	
Bed Days	2,761	3,175	-13%	▼

Data Submission Quality

	Data Entry	Actu	ial S	State Avg
«	Valid NOMS Data	100	%	99%
	On-Time Periodic	Actu	ial S	State Avg
	6 Month Updates	0	%	84%
	Cooccurring	Actu	ial S	State Avg
\checkmark	MH Screen Complete	100	%	86%
«	SA Screen Complete	100	%	85%
	Diagnosis	Actu	ial S	State Avg
\checkmark	Valid Axis I Diagnosis	100	%	100%
√	Valid Axis V GAF Score	100	%	96%

Discharge Outcomes

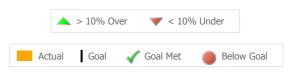
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Treatment Completed Successfully		2	29%	60%	68%	-31%	-
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Follow-up within 30 Days of Discharge		2	100%	90%	78%	10%	
	Recovery							
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Social Support		11	92%	60%	86%	32%	
\checkmark	Stable Living Situation		12	100%	95%	97%	5%	
	Employed		0	0%	25%	7%	-25%	-
	Improved/Maintained Axis V GAF Score		5	42%	95%	69%	-53%	-

Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
\checkmark	Avg Utilization Rate		5	629 days	0.1	151%	90%	94%	61% 🔺
	<	90% 90-110%		>110%					

Data Submitted to DMHAS by Month

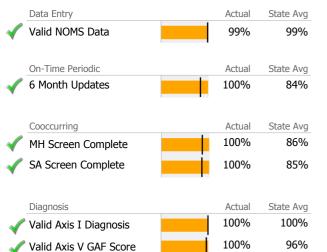
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													17%
Discharges													25%
	1 or mo	re Reco	rds Subn	nitted to	DMHAS								



Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	16	11	45%	
Admits	7	2	250%	
Discharges	7	1	600%	
Bed Days	3,488	3,511	-1%	

Data Submission Quality



Discharge Outcomes

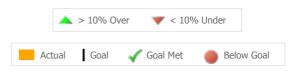
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Treatment Completed Successfully		4	57%	60%	68%	-3%	
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Follow-up within 30 Days of Discharge		2	50%	90%	78%	-40% 💗	,
Recovery							
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Stable Living Situation		16	94%	95%	97%	-1%	
Social Support		10	59%	60%	86%	-1%	
Employed		3	18%	25%	7%	-7%	
Improved/Maintained Axis V GAF Score	· ·	7	58%	95%	69%	-37% 🔻	,

Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
\checkmark	Avg Utilization Rate		10	921 days	0.2	96%	90%	94%	6%
		< 90% 90-110%		>110%					

Data Submitted to DMHAS by Month





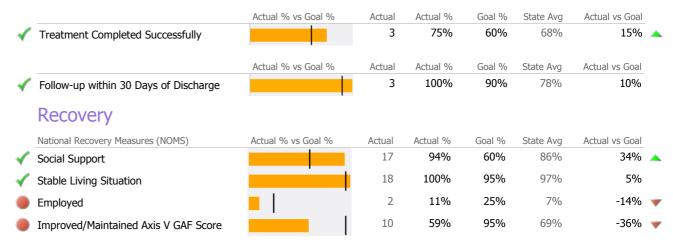
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	18	19	-5%
Admits	4	4	0%
Discharges	4	5	-20% 🔻
Bed Days	5,633	5,499	2%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	99%
On-Time Periodic	Actual	State Avg
🧹 6 Month Updates	100%	84%
Cooccurring	Actual	State Avg
MH Screen Complete	100%	86%
💉 SA Screen Complete	100%	85%
Diagnosis	Actual	State Avg
🞻 Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	94%	96%

Discharge Outcomes

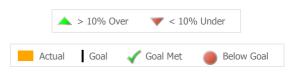


Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
\checkmark	Avg Utilization Rate		16	1,059 days	0.2	96%	90%	94%	6%
		< 90% 90-110%		>110%					

Data Submitted to DMHAS by Month





Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	4	4	0%
Admits	-	-	
Discharges	-	-	
Bed Days	1,460	1,464	0%

Data Submission Quality

Data Entry	Actual	State Avg
< Valid NOMS Data	100%	99%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	90%
Cooccurring	Actual	State Avg
MH Screen Complete	N/A	88%
SA Screen Complete	N/A	88%
Diagnosis	Actual	State Avg
🞻 Valid Axis I Diagnosis	100%	100%
🞻 Valid Axis V GAF Score	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	80%	82%	N/A
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
No Re-admit within 30 Days of Discharge		N/A	N/A	85%	96%	N/A
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up within 30 Days of Discharge		N/A	N/A	90%	79%	N/A
Recovery						

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
\checkmark	Stable Living Situation		4	100%	90%	99%	10%
	Social Support		2	50%	60%	83%	-10%
	Improved/Maintained Axis V GAF Score		2	50%	95%	71%	-45% 🔻

Bed Utilization



Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													0%
Discharges													0%



* State Avg based on 24 Active Group Home Programs

1 or more Records Submitted to DMHAS

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	4	4	0%
Admits	1	1	0%
Discharges	-	1	-100% 🔻
Bed Days	1,380	1,275	8%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	97%	99%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	90%
Cooccurring	Actual	State Avg
MH Screen Complete	100%	88%
🖌 SA Screen Complete	100%	88%
Diagnosis	Actual	State Avg
🗸 Valid Axis I Diagnosis	100%	100%
🞸 Valid Axis V GAF Score	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goa
Treatment Completed Successfully		N/A	N/A	80%	82%	N/A
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
No Re-admit within 30 Days of Discharge		N/A	N/A	85%	96%	N/A
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goa
Follow-up within 30 Days of Discharge		N/A	N/A	90%	79%	N/A
Recoverv						

Necovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Stable Living Situation		4	100%	90%	99%	10%	
	Social Support		1	25%	60%	83%	-35% 💗	
	Improved/Maintained Axis V GAF Score		1	25%	95%	71%	-70% 💗	

Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
«	Avg Utilization Rate		4	2,047 days	0.3	0.3 95%		95%	5%
		< 90% 90-110%		>110%					

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													8%
Discharges													0%
	1 or mo	ore Reco	rds Subr	nitted to	DMHAS								



* State Avg based on 24 Active Group Home Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	7	8	-13%	▼
Admits	1	1	0%	
Discharges	-	2	-100%	▼
Bed Days	2,319	2,255	3%	

Data Submission Quality

	Data Entry	Actual	State Avg
\checkmark	Valid NOMS Data	100%	99%
	On-Time Periodic	Actual	State Avg
	6 Month Updates	0%	84%
	Cooccurring	Actual	State Avg
\checkmark	MH Screen Complete	100%	86%
	SA Screen Complete	100%	85%
v			
	Diagnosis	Actual	State Avg
		 100%	100%
\checkmark	Valid Axis I Diagnosis	100%	100%
	Valid Axis V GAF Score	100%	96%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Treatment Completed Successfully		N/A	N/A	60%	68%	N/A	
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Follow-up within 30 Days of Discharge		N/A	N/A	90%	78%	N/A	
	Recovery							
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
«	Social Support		7	100%	60%	86%	40%	
\checkmark	Stable Living Situation		7	100%	95%	97%	5%	
	Employed		0	0%	25%	7%	-25%	-
	Improved/Maintained Axis V GAF Score	– 1	1	17%	95%	69%	-78%	

Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
\checkmark	Avg Utilization Rate			1,122 days	0.2	106%	90%	94%	16% 🔺
	<	90% 90-110%		>110%					

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													8%
Discharges													0%
	1 or mo	ore Reco	rds Subn	nitted to	DMHAS								

