Windham Regional Community Council
Willimantic, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2015 - June 2016   (Data as of Sep 12, 2016)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	18	4	350%
	Admits	14	4	250% ▲
	Discharges	3		
	Service Hours	272	6	

▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type		#	%
Mental Health				
	Case Management		18	100.0%

Client Demographics

Age

Age		#	%	State Avg
18-25			▼	15%
26-34		1	6% ▼	24%
35-44		7	39% ▲	19%
45-54		5	28%	22%
55-64		5	28% ▲	15%
65+				4%

Gender

Gender		#	%	State Avg
Male		16	89% ▲	60%
Female		2	11% ▼	40%
Transgender				0%

Ethnicity

Ethnicity		#	%	State Avg
Non-Hispanic		16	89% ▲	75%
Hispanic-Other		1	6%	7%
Hisp-Puerto Rican		1	6%	12%
Hispanic-Cuban				0%
Hispanic-Mexican				1%
Unknown				6%

Race

Race		#	%	State Avg
White/Caucasian		16	89% ▲	65%
Black/African American		2	11%	16%
Am. Indian/Native Alaskan				1%
Asian				1%
Multiple Races				1%
Hawaiian/Other Pacific Islander				0%
Other			▼	13%
Unknown				3%

▬ Unique Clients		State Avg	▲ > 10% Over State Avg	▼ > 10% Under State Avg

Survey Data Not Available

BOS 193 Units Willimantic
Windham Regional Community Council
Mental Health - Case Management - Supportive Housing – Scattered Site

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2015 - June 2016 (Data as of Sep 12, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	18	4	350%	▲
Admits	14	4	250%	▲
Discharges	3	-		
Service Hours	272	6		

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Stable Living Situation		4	22%	85%	79%	-63%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴 Clients Receiving Services		12	80%	90%	95%	-10%

Data Submission Quality

Data Entry		Actual	State Avg
✔ Valid NOMS Data		100%	98%

On-Time Periodic		Actual	State Avg
6 Month Updates		0%	80%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▪	▪	▪	▪		▪	▪	▪	▪		▪	▪	83%
Discharges									▪	▪	▪		25%
Services							▪				▪		17%

▪ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✔ Goal Met   🔴 Below Goal

* State Avg based on 71 Active Supportive Housing – Scattered Site Programs