Western Connecticut Mental Health Network

Waterbury, CT

Connecticut Dept of Mental Health and Addiction Services Provider Quality Dashboard

Reporting Period: July 2015 - June 2016 (Data as of Sep 12, 2016)

Provider Activity





Clients by Level of Care

Program Type Level of Care Type				
Crisis Services		767	25.8%	
Outpatient		637	21.4%	
Community Support		342	11.5%	
Intake		315	10.6%	
ACT		265	8.9%	
Social Rehabilitation		175	5.9%	
Other		102	3.4%	
Residential Services		50	1.7%	
Case Management		23	0.8%	
cs Community-based		285	9.6%	
Crisis Services		16	0.5%	
	Crisis Services Outpatient Community Support Intake ACT Social Rehabilitation Other Residential Services Case Management	Crisis Services Outpatient Community Support Intake ACT Social Rehabilitation Other Residential Services Case Management CS Community-based	Crisis Services 767 Outpatient 637 Community Support 342 Intake 315 ACT 265 Social Rehabilitation 175 Other 102 Residential Services 50 Case Management 23	

Consumer Satisfaction Survey (E

(Based on 690 FY15 Surveys)



Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	397	20%	15%	Male	1,162	59%	60%
26-34	350	18%	24%	Female 🔀	809	41%	40%
35-44	290	15%	19%	Transgender	1	0%	0%
45-54	394	20%	22%				
55-64	394	20%	15%				
65+	132	7%	4%	Race	#	%	State Avg
				White/Caucasian	1,384	72%	65%
Ethnicity	#	%	State Avg	Black/African American	325	17%	16%
Non-Hispanic	1,554	79%	75%	Other	132	7%	13%
Hispanic-Other	172	9%	7%	Unknown	35	2%	3%
Hisp-Puerto Rican	135	7%	12%	Multiple Races	28	1%	1%
Unknown	106	5%	6%	Asian	20	1%	1%
				Am. Indian/Native Alaskan	3	0%	1%
Hispanic-Cuban	3	0%	0%	Hawaiian/Other Pacific Islander			0%
Hispanic-Mexican	3	0%	1%	'			

▲ > 10% Over State Avg

▼ > 10% Under State Avg

Unique Clients State Avg

BHH ADULT NAE

Western Connecticut Mental Health Network Mental Health - Outpatient - Standard Outpatient Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2015 - June 2016 (Data as of Sep 12, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	_	_	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	92%
On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	63%

Cooccurring	Actual	State Avg
MH Screen Complete	N/A	78%
SA Screen Complete	N/A	76%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Treatment Completed Successfully		N/A	N/A	50%	42%	N/A	
Recovery							
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Employed		N/A	N/A	30%	22%	-30%	_
Improved/Maintained Axis V GAF Score		N/A	N/A	75%	53%	-75%	_
Social Support		N/A	N/A	60%	69%	-60%	_
Stable Living Situation	· I	N/A	N/A	95%	86%	-95%	_
Service Utilization							
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Clients Receiving Services		N/A	N/A	90%	86%	N/A	_

Data Submitted to DMHAS by Month
Jul Aug Sep Oct Nov Dec Jan Feb

Admissions

Discharges

Oct Nov Dec Jan Feb Mar Apr May Jun % Months Submitted

0%

1 or more Records Submitted to DMHAS



^{*} State Avg based on 94 Active Standard Outpatient Programs

Danbury CIT

Western Connecticut Mental Health Network

Mental Health - Crisis Services - Mobile Crisis Team

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2015 - June 2016 (Data as of Sep 12, 2016)

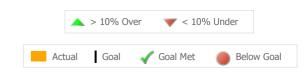
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	13	3	333%	•
Admits	14	3	367%	•
Discharges	14	3	367%	•

Crisis



	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													58%
Discharges													58%
	1 or mo	ore Reco	rds Subn	nitted to	DMHAS								



^{*} State Avg based on 25 Active Mobile Crisis Team Programs

Danbury CSP

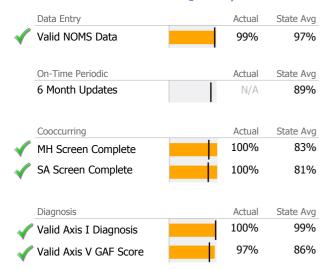
Western Connecticut Mental Health Network Mental Health - Community Support - CSP Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2015 - June 2016 (Data as of Sep 12, 2016)

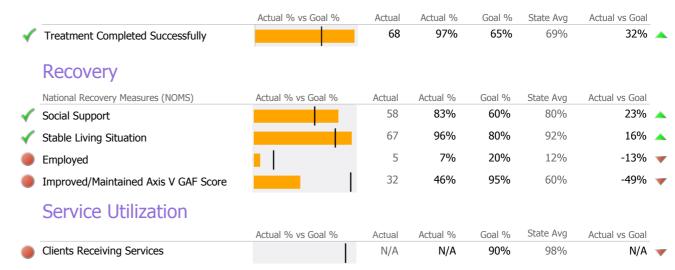
Program Activity

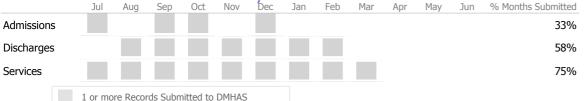
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	70	89	-21%	•
Admits	7	14	-50%	•
Discharges	70	30	133%	•
Service Hours	1,925	3,130	-38%	•

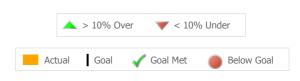
Data Submission Quality



Discharge Outcomes







^{*} State Avg based on 44 Active CSP Programs

Danbury Intake

Western Connecticut Mental Health Network Mental Health - Intake - Central Intake Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2015 - June 2016 (Data as of Sep 12, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	94	96	-2%	
Admits	39	27	44%	•
Discharges	102	44	132%	•
Service Hours	158	74	113%	•

		Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Su	bmitted
Admissions	5														100%
Discharges	5														100%
Services															100%
	1	or mo	re Recor	ds Subm	itted to	DMHAS									



^{*} State Avg based on 10 Active Central Intake Programs

Danbury Jail Diversion

Western Connecticut Mental Health Network

Forensic MH - Forensics Community-based - Court Liaison-Jail Diversion

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2015 - June 2016 (Data as of Sep 12, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	18	34	-47%	•
Admits	12	14	-14%	•
Discharges	1	27	-96%	•
Service Hours		_		

Service Utilization



Jail Diversion



Danbury Liaison

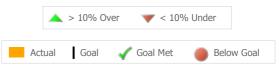
Western Connecticut Mental Health Network Mental Health - Other - Other Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2015 - June 2016 (Data as of Sep 12, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	26	29	-10%	•
Admits	13	18	-28%	•
Discharges	15	16	-6%	
Service Hours	56	104	-46%	•

		Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admission	S													75%
Discharge	S													83%
Services														100%
		1 or mo	ore Recor	ds Subn	nitted to	DMHAS								



^{*} State Avg based on 14 Active Other Programs

Danbury OP - Team A

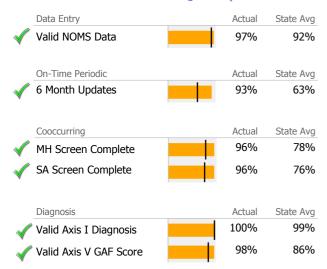
Western Connecticut Mental Health Network Mental Health - Outpatient - Standard Outpatient Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2015 - June 2016 (Data as of Sep 12, 2016)

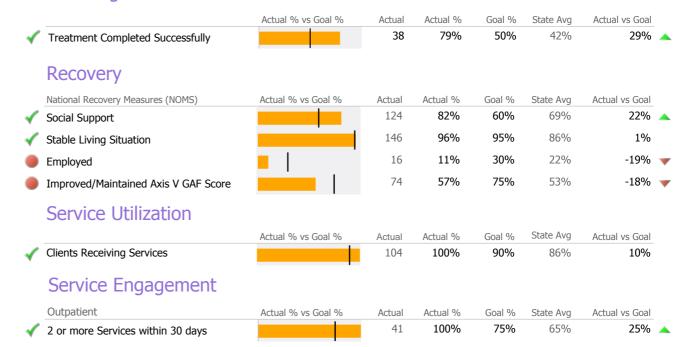
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	147	122	20%	•
Admits	42	34	24%	•
Discharges	48	13	269%	•
Service Hours	3,057	1,676	82%	•

Data Submission Quality



Discharge Outcomes



Data	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													92%
Discharges													75%
Services													100%
	1 or m	ore Record	ds Sub	mitted to	DMHAS								



^{*} State Avg based on 94 Active Standard Outpatient Programs

Danbury OP - Team B

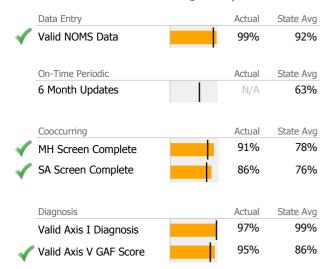
Western Connecticut Mental Health Network Mental Health - Outpatient - Standard Outpatient Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2015 - June 2016 (Data as of Sep 12, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	94		
Admits	94	-	
Discharges	6	-	
Service Hours	1.406	_	

Data Submission Quality

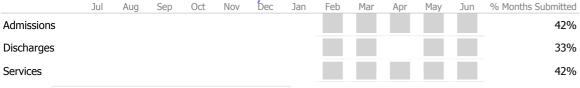


Discharge Outcomes



Data Submitted to DMHAS by Month

1 or more Records Submitted to DMHAS





^{*} State Avg based on 94 Active Standard Outpatient Programs

Danbury Transitional Residence

Western Connecticut Mental Health Network

Mental Health - Residential Services - Transitional

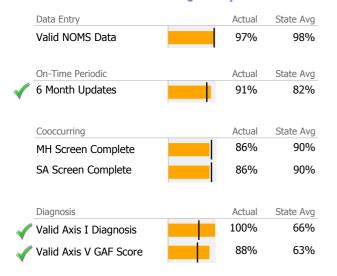
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2015 - June 2016 (Data as of Sep 12, 2016)

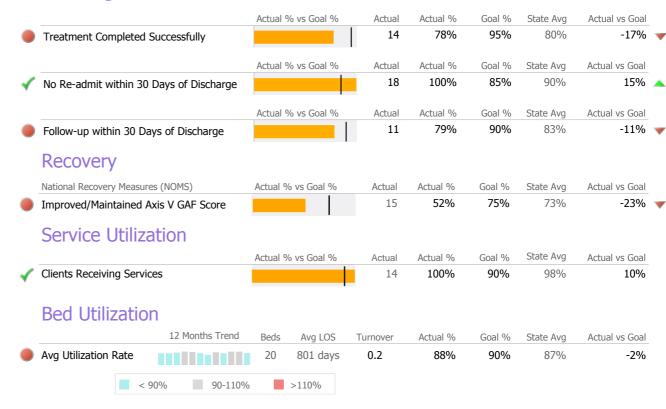
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	32	24	33%	•
Admits	13	5	160%	•
Discharges	18	5	260%	•
Service Hours	3,804	3,298	15%	•
Bed Davs	6,459	6,982	-7%	

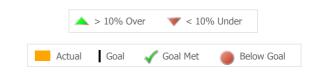
Data Submission Quality



Discharge Outcomes



	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													58%
Discharges													83%
Services													100%
	1 or mo	ore Reco	rds Subr	nitted to	DMHAS								



^{*} State Avg based on 9 Active Transitional Programs

Danbury YAS

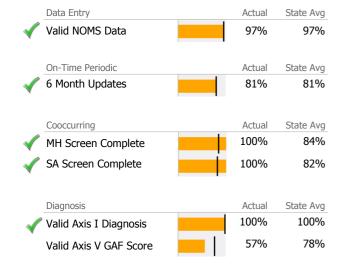
Western Connecticut Mental Health Network Mental Health - ACT - Assertive Community Treatment Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2015 - June 2016 (Data as of Sep 12, 2016)

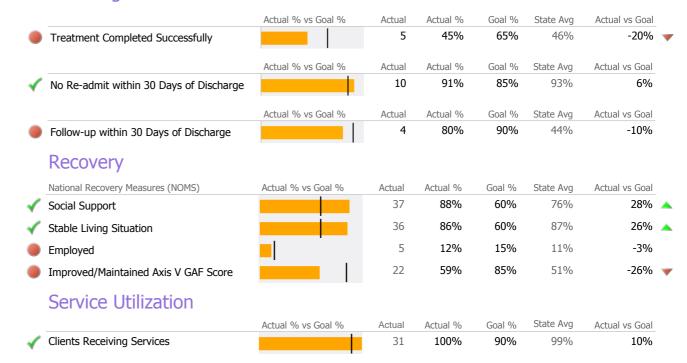
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	42	37	14%	•
Admits	14	17	-18%	•
Discharges	11	12	-8%	
Service Hours	2.620	1.451	81%	

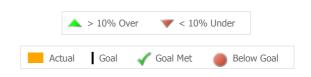
Data Submission Quality



Discharge Outcomes







^{*} State Avg based on 14 Active Assertive Community Treatment Programs

Danbury YAS Pre-admission/Liaison

Western Connecticut Mental Health Network Mental Health - Other - Other

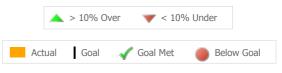
Program Quality Dashboard Reporting Period: July 2015 - June 2016 (Data as of Sep 12, 2016)

Connecticut Dept of Mental Health and Addiction Services

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	6	6	0%	
Admits	5	6	-17%	•
Discharges	6	5	20%	•
Service Hours	21	32	-35%	•





^{*} State Avg based on 14 Active Other Programs

Torrington Access Center

Western Connecticut Mental Health Network Mental Health - Intake - Central Intake Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2015 - June 2016 (Data as of Sep 12, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	104	136	-24%	•
Admits	72	88	-18%	•
Discharges	118	121	-2%	
Service Hours	171	204	-16%	•

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													100%
	1 or mo	ore Reco	rds Subn	nitted to	DMHAS								



^{*} State Avg based on 10 Active Central Intake Programs

Torrington CSP

Western Connecticut Mental Health Network Mental Health - Community Support - CSP

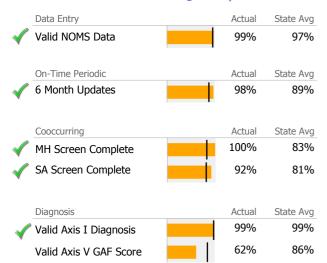
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2015 - June 2016 (Data as of Sep 12, 2016)

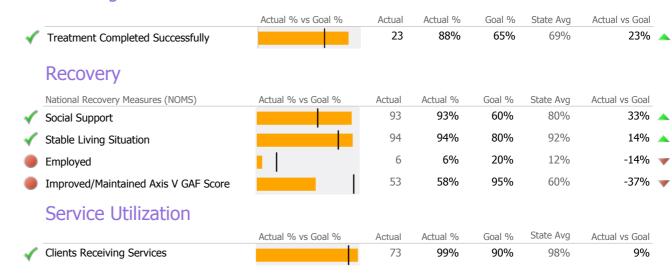
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	100	101	-1%	
Admits	12	12	0%	
Discharges	26	14	86%	•
Service Hours	3.678	3.996	-8%	

Data Submission Quality



Discharge Outcomes



	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													50%
Discharges													100%
Services													100%
	1 or m	ore Recoi	ds Subr	nitted to	DMHAS								



^{*} State Avg based on 44 Active CSP Programs

Torrington Jail Diversion

Western Connecticut Mental Health Network

Forensic MH - Forensics Community-based - Court Liaison-Jail Diversion

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2015 - June 2016 (Data as of Sep 12, 2016)

Program Activity Service Utilization Actual % vs Goal % Actual Actual % Goal % State Avg Actual vs Goal Variance % Measure Actual 1 Yr Ago Clients Receiving Services 43 90% 47% 10% 100% Unique Clients 138 89 55% Admits 106 80 33% 🔺 102 57 79% 🔺 Discharges Service Hours 189 170 11% Jail Diversion Goal % Actual % vs Goal % Actual Actual % State Avg Actual vs Goal Follow-up Service within 48 hours 91 63% 0% 16% 63% 🔺



% Months Submitted Jun Admissions 100% 100% Discharges Services 100% 1 or more Records Submitted to DMHAS



^{*} State Avg based on 18 Active Court Liaison-Jail Diversion Programs

Torrington Liaison

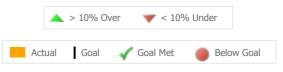
Western Connecticut Mental Health Network Mental Health - Other - Other Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2015 - June 2016 (Data as of Sep 12, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	9	11	-18%	•
Admits	6	3	100%	•
Discharges	2	8	-75%	•
Service Hours	33	71	-53%	•

		Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admission	S													50%
Discharges	S													17%
Services														83%
	:	l or mo	re Recoi	rds Subm	itted to	DMHAS								



^{*} State Avg based on 14 Active Other Programs

TORRINGTON MOBILE CRISIS

Western Connecticut Mental Health Network
Mental Health - Crisis Services - Mobile Crisis Team

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2015 - June 2016 (Data as of Sep 12, 2016)

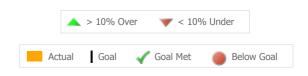
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	111	92	21%	•
Admits	188	145	30%	•
Discharges	184	147	25%	•

Crisis



	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
	1 or mo	re Reco	rds Subn	nitted to	DMHAS								



^{*} State Avg based on 25 Active Mobile Crisis Team Programs

Torrington Outpatient

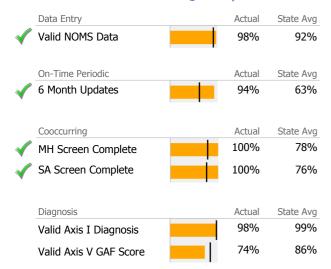
Western Connecticut Mental Health Network Mental Health - Outpatient - Standard Outpatient Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2015 - June 2016 (Data as of Sep 12, 2016)

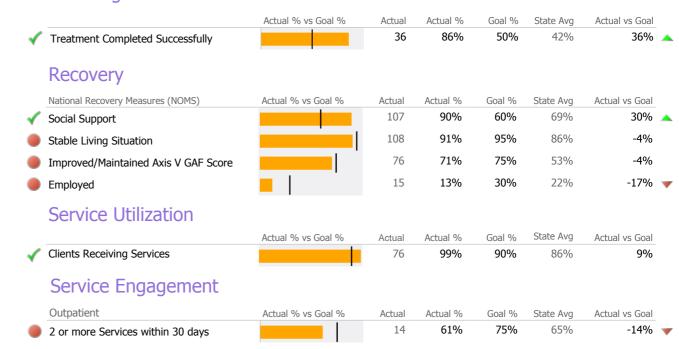
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	118	124	-5%	
Admits	23	46	-50%	•
Discharges	42	30	40%	•
Service Hours	4,746	3,511	35%	•

Data Submission Quality



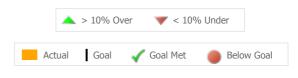
Discharge Outcomes



Data Submitted to DMHAS by Month

1 or more Records Submitted to DMHAS

	Jul	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions												100%
Discharges												100%
Services												100%



^{*} State Avg based on 94 Active Standard Outpatient Programs

Torrington Recovery and Wellness

Western Connecticut Mental Health Network

Mental Health - Social Rehabilitation - Social Rehabilitation

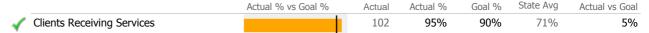
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2015 - June 2016 (Data as of Sep 12, 2016)

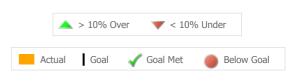
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	175	154	14%	•
Admits	64	60	7%	
Discharges	70	45	56%	•
Service Hours	6,287	5,837	8%	
Social Rehab/PHP/IOP Days	0	1	-100%	•

Service Utilization



	Ju	I Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admission	s												92%
Discharge	S												100%
Services													100%
	1 or	more Reco	rds Subi	mitted to	DMHAS								



^{*} State Avg based on 38 Active Social Rehabilitation Programs

Torrington Transitional Living Residence

Western Connecticut Mental Health Network

Program Activity

Mental Health - Residential Services - Transitional Reporting Period: July 2015 - June 2016 (Data as of Sep 12, 2016)

Discharge Outcomes

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	9	10	-10%	
Admits	4	4	0%	
Discharges	4	5	-20% ▼	
Service Hours	2,208	2,488	-11% 🔻	
Bed Days	1,879	2,032	-8%	

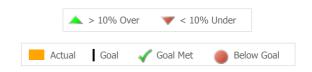
Data Submission Quality

	_	-	
Data Entry		Actual	State Avg
√ Valid NOMS Data		99%	98%
On-Time Periodic		Actual	State Avg
6 Month Updates		100%	82%
Cooccurring		Actual	State Avg
✓ MH Screen Complete		100%	90%
SA Screen Complete		100%	90%
Diagnosis		Actual	State Avg
√ Valid Axis I Diagnosis		100%	66%
√ Valid Axis V GAF Score		89%	63%

		Actual %	vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Treatment Completed Successfully			3	75%	95%	80%	-20%	1
		Actual %	vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	No Re-admit within 30 Days of Discharge			4	100%	85%	90%	15%	4
		Actual %	vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
1	Follow-up within 30 Days of Discharge			3	100%	90%	83%	10%	
	Recovery								
	National Recovery Measures (NOMS)	Actual %	vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Improved/Maintained Axis V GAF Score			4	57%	75%	73%	-18%	*
	Service Utilization								
		Actual %	vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Clients Receiving Services			5	100%	90%	98%	10%	
	Bed Utilization								
	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	
	Avg Utilization Rate	6	595 days	0.3	86%	90%	87%	-4%	
	< 90% 90-110	%	>110%						

Data Submitted to DMHAS by Month





Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

^{*} State Avg based on 9 Active Transitional Programs

Torrington YAS Pre-admission/Liaison

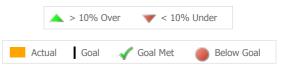
Western Connecticut Mental Health Network Mental Health - Other - Other

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard Reporting Period: July 2015 - June 2016 (Data as of Sep 12, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	7	5	40%	•
Admits	6	5	20%	•
Discharges	1	4	-75%	•
Service Hours	57	18		





^{*} State Avg based on 14 Active Other Programs

Torrington YAS Team 1

Western Connecticut Mental Health Network

Mental Health - ACT - Assertive Community Treatment

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2015 - June 2016 (Data as of Sep 12, 2016)

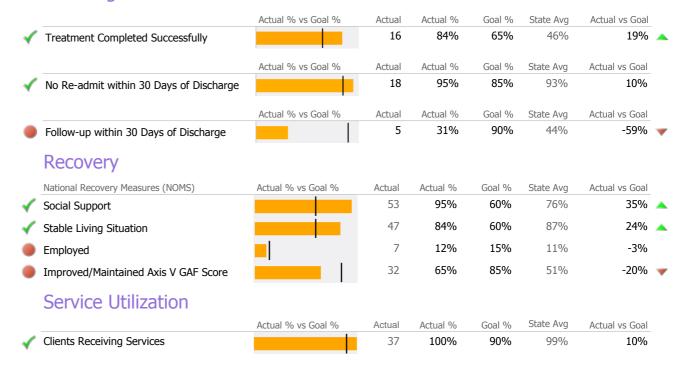
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	56	52	8%	
Admits	19	20	-5%	
Discharges	19	16	19%	•
Service Hours	3.911	3,709	5%	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	96%	97%
On-Time Periodic	Actual	State Avg
6 Month Updates	80%	81%
Cooccurring	Actual	State Avg
✓ MH Screen Complete	96%	84%
SA Screen Complete	96%	82%
Diagnosis	Actual	State Avg
√ Valid Axis I Diagnosis	100%	100%
√ Valid Axis V GAF Score	86%	78%

Discharge Outcomes







^{*} State Avg based on 14 Active Assertive Community Treatment Programs

Torrington YAS Team 2

Western Connecticut Mental Health Network

Mental Health - ACT - Assertive Community Treatment

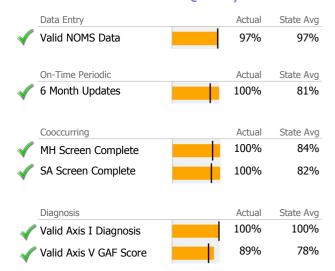
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2015 - June 2016 (Data as of Sep 12, 2016)

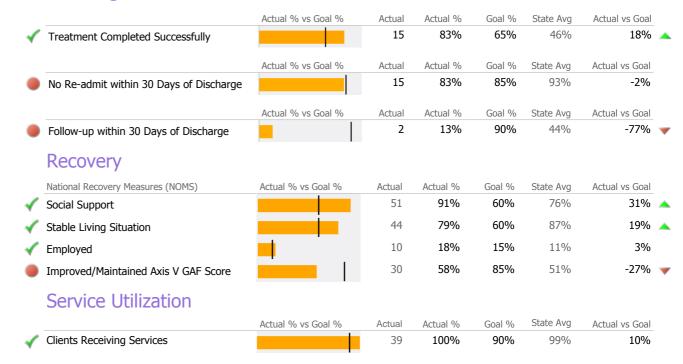
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	55	60	-8%	
Admits	13	26	-50%	•
Discharges	18	17	6%	
Service Hours	5,212	4,691	11%	•

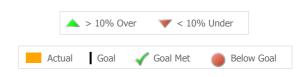
Data Submission Quality



Discharge Outcomes



	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													92%
Discharges													83%
Services													100%
	1 or m	ore Reco	rds Subr	nitted to	DMHAS								



^{*} State Avg based on 14 Active Assertive Community Treatment Programs

Waterbury ABI

Western Connecticut Mental Health Network

Mental Health - Case Management - Standard Case Management

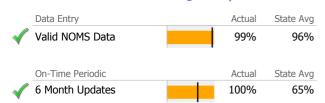
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2015 - June 2016 (Data as of Sep 12, 2016)

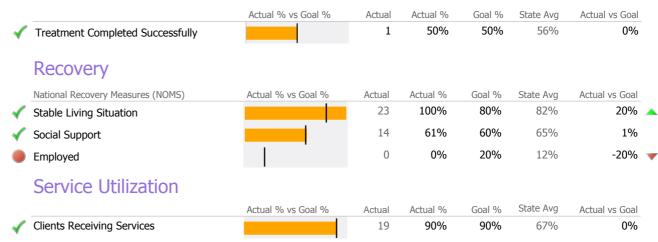
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	23	21	10%
Admits	3	-	
Discharges	2	1	100% 🔺
Service Hours	282	227	24% ▲

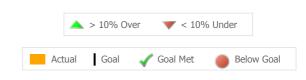
Data Submission Quality



Discharge Outcomes







^{*} State Avg based on 31 Active Standard Case Management Programs

Waterbury ACT

Western Connecticut Mental Health Network Mental Health - ACT - Assertive Community Treatment Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2015 - June 2016 (Data as of Sep 12, 2016)

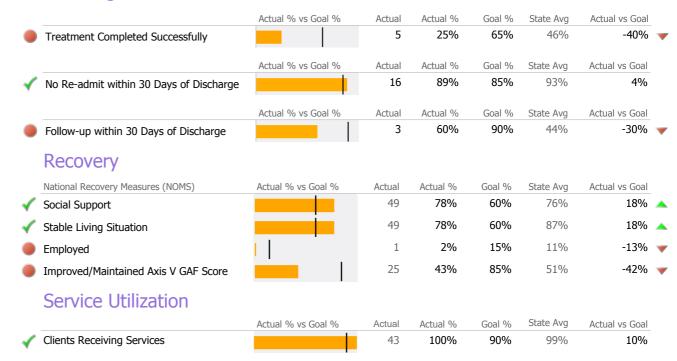
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	60	56	7%	
Admits	12	40	-70%	•
Discharges	20	5	300%	•
Service Hours	2.952	2.733	8%	

Data Submission Quality

Data Entry	Actu	al State Avg
Valid NOMS Data	969	% 97%
On-Time Periodic	Actu	al State Avg
6 Month Updates	689	% 81%
Cooccurring	Actu	al State Avg
✓ MH Screen Complete	1000	% 84%
✓ SA Screen Complete	1000	% 82%
Diagnosis	Actu	al State Avg
√ Valid Axis I Diagnosis	1000	% 100%
√ Valid Axis V GAF Score	920	% 78%

Discharge Outcomes



	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													58%
Discharges													75%
Services													100%
	1 or m	ore Recor	ds Subn	nitted to	DMHAS								



^{*} State Avg based on 14 Active Assertive Community Treatment Programs

Waterbury CIT

Western Connecticut Mental Health Network Mental Health - Crisis Services - Mobile Crisis Team Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2015 - June 2016 (Data as of Sep 12, 2016)

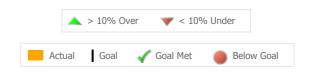
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	400	395	1%
Admits	484	471	3%
Discharges	485	471	3%

Crisis



	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
	1 or mo	re Reco	rds Subn	nitted to	DMHAS								



^{*} State Avg based on 25 Active Mobile Crisis Team Programs

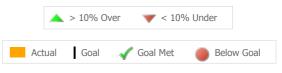
Waterbury CORP

Western Connecticut Mental Health Network Forensic MH - Forensics Community-based - Re-entry Programs Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2015 - June 2016 (Data as of Sep 12, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	3	8	-63%	•
Admits	1	5	-80%	•
Discharges	1	7	-86%	•
Service Hours	78	133	-41%	•





^{*} State Avg based on 2 Active Re-entry Programs Programs

Waterbury CSP

Western Connecticut Mental Health Network Mental Health - Community Support - CSP

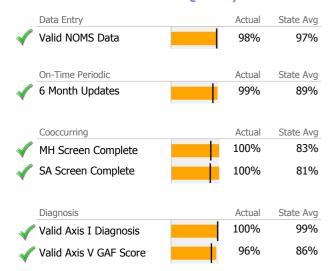
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2015 - June 2016 (Data as of Sep 12, 2016)

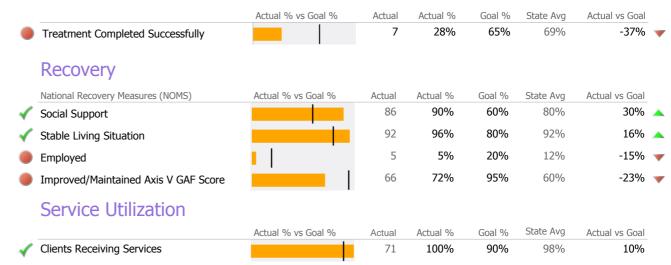
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	95	107	-11%	•
Admits	18	43	-58%	•
Discharges	25	32	-22%	•
Service Hours	3,581	2,872	25%	•

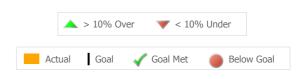
Data Submission Quality



Discharge Outcomes







^{*} State Avg based on 44 Active CSP Programs

Waterbury CSP - A

Western Connecticut Mental Health Network Mental Health - Community Support - CSP

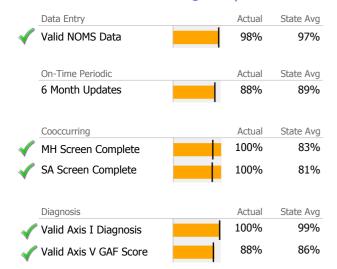
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2015 - June 2016 (Data as of Sep 12, 2016)

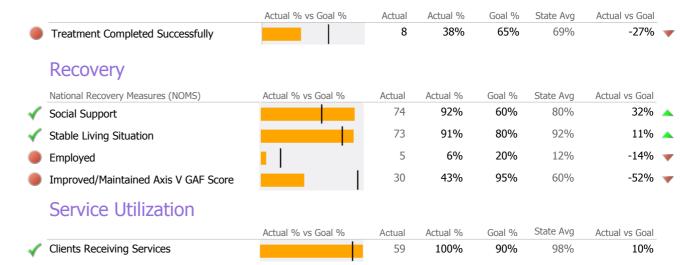
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	78	90	-13%	•
Admits	19	22	-14%	•
Discharges	21	30	-30%	•
Service Hours	3,600	3,075	17%	•

Data Submission Quality



Discharge Outcomes



	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													75%
Discharges													83%
Services													100%
	1 or mo	ore Reco	rds Subn	nitted to	DMHAS								



^{*} State Avg based on 44 Active CSP Programs

Waterbury Forensic Respite

Western Connecticut Mental Health Network Forensic MH - Crisis Services - Respite Bed Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2015 - June 2016 (Data as of Sep 12, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	16	16	0%	
Admits	13	11	18%	•
Discharges	14	12	17%	•
Service Hours	524	276	90%	•
Bed Days	1,442	1,222	18%	•

Discharge Outcomes

< 90%

90-110%

✓ Avg Utilization Rate



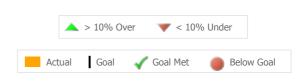
152 days

>110%

0.1

Data Submitted to DMHAS by Month

	Jui	Aug	Sep	UCT	IVOV	Dec	Jan	reb	Mar	Apr	May	Jun	% Months Submitted
Admissions													75%
Discharges													67%
Services													100%
	1 or r	nore Reco	rds Subi	mitted to	DMHAS)							



98%

90%

86%

8%

^{*} State Avg based on 4 Active Respite Bed Programs

Waterbury Intake

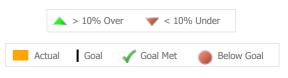
Western Connecticut Mental Health Network Mental Health - Intake - Central Intake Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2015 - June 2016 (Data as of Sep 12, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	111	157	-29%	•
Admits	78	87	-10%	
Discharges	111	128	-13%	•
Service Hours	324	267	21%	•

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													100%
	1 or mo	ore Reco	rds Subn	nitted to	DMHAS								



^{*} State Avg based on 10 Active Central Intake Programs

Waterbury Jail Diversion

Western Connecticut Mental Health Network

Forensic MH - Forensics Community-based - Court Liaison-Jail Diversion

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2015 - June 2016 (Data as of Sep 12, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	128	95	35%	•
Admits	113	101	12%	•
Discharges	122	78	56%	•
Service Hours	221	57		

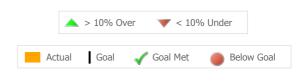
Service Utilization



Jail Diversion

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
4	Follow-up Service within 48 hours		45	28%	0%	16%	28%	_

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													100%
	1 or mo	ore Reco	rds Subn	nitted to	DMHAS								



^{*} State Avg based on 18 Active Court Liaison-Jail Diversion Programs

Waterbury Liaison

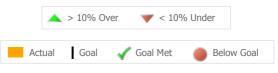
Western Connecticut Mental Health Network Mental Health - Other - Other Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2015 - June 2016 (Data as of Sep 12, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	37	39	-5%	
Admits	17	15	13%	•
Discharges	19	21	-10%	
Service Hours	287	95		

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admission	s												92%
Discharge	s												92%
Services													100%
	1 or n	nore Reco	rds Subi	mitted to	DMHAS								



^{*} State Avg based on 14 Active Other Programs

WATERBURY MOBILE CRISIS

Western Connecticut Mental Health Network Mental Health - Crisis Services - Mobile Crisis Team Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2015 - June 2016 (Data as of Sep 12, 2016)

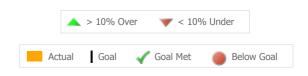
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	289	232	25%	•
Admits	526	311	69%	•
Discharges	524	310	69%	•

Crisis



	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
	1 or mo	ore Reco	rds Subn	nitted to	DMHAS								



^{*} State Avg based on 25 Active Mobile Crisis Team Programs

Waterbury Outpatient

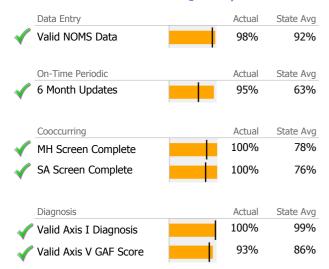
Western Connecticut Mental Health Network Mental Health - Outpatient - Standard Outpatient Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2015 - June 2016 (Data as of Sep 12, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	232	245	-5%	
Admits	33	22	50%	•
Discharges	29	47	-38%	•
Service Hours	4,046	3,526	15%	•

Data Submission Quality



Discharge Outcomes



Data		A		0-1		- /	7		N.4	Δ	N.4	7	0/ M
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													92%
Discharges													75%
Services													100%
	1 or n	nore Recor	ds Sub	mitted to	DMHAS								



^{*} State Avg based on 94 Active Standard Outpatient Programs

Waterbury Recovery Program

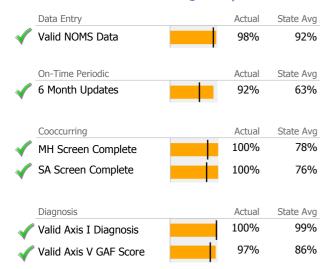
Western Connecticut Mental Health Network Mental Health - Outpatient - Standard Outpatient Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2015 - June 2016 (Data as of Sep 12, 2016)

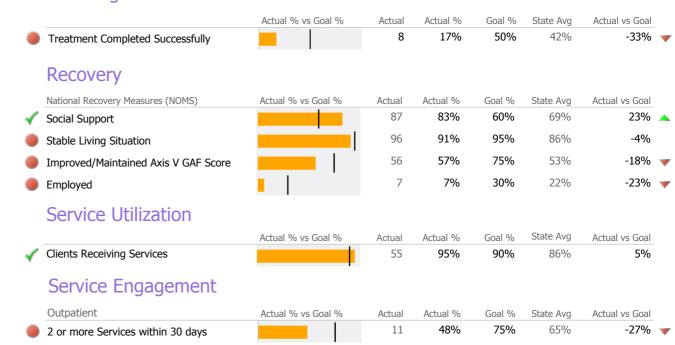
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	103	123	-16%	•
Admits	23	50	-54%	•
Discharges	47	44	7%	
Service Hours	4,936	4,084	21%	•

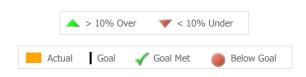
Data Submission Quality



Discharge Outcomes



	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													67%
Discharges													83%
Services													100%
	1 or mo	ore Recoi	ds Subn	nitted to	DMHAS								



^{*} State Avg based on 94 Active Standard Outpatient Programs

Waterbury Respite/Transitional Housing

Western Connecticut Mental Health Network Mental Health - Crisis Services - Respite Bed Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2015 - June 2016 (Data as of Sep 12, 2016)

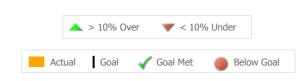
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	44	46	-4%	
Admits	38	40	-5%	
Discharges	38	40	-5%	
Service Hours	1,046	684	53%	•
Bed Days	3,206	2,946	9%	

Discharge Outcomes



		Jui	Aug	зер	UCL	INOV	Dec	Jaii	гер	Mai	Aþi	May	Juli	70 MOTILIS SUDITILLEU	
Admissions	S													92%	
Discharges	5													83%	
Services														100%	
	10	r more	e Record	ds Subm	itted to	DMHAS									



^{*} State Avg based on 9 Active Respite Bed Programs

Waterbury YAS

Western Connecticut Mental Health Network

Mental Health - ACT - Assertive Community Treatment

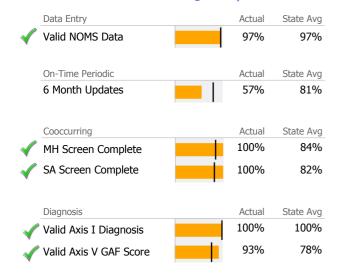
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2015 - June 2016 (Data as of Sep 12, 2016)

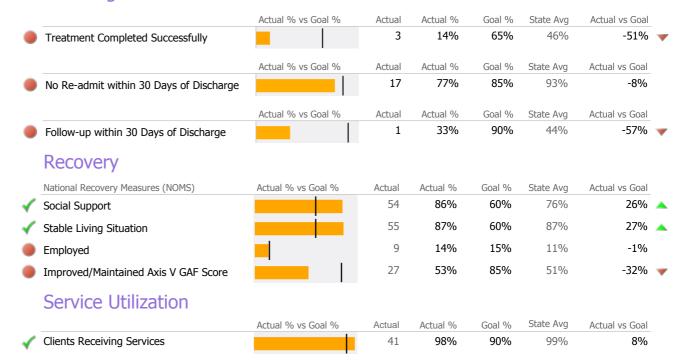
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	60	61	-2%	
Admits	21	11	91%	•
Discharges	22	20	10%	
Service Hours	7,316	7,191	2%	

Data Submission Quality



Discharge Outcomes







^{*} State Avg based on 14 Active Assertive Community Treatment Programs

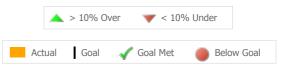
Waterbury YAS Pre-admission/Liaison

Western Connecticut Mental Health Network Mental Health - Other - Other Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2015 - June 2016 (Data as of Sep 12, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	20	12	67%	•
Admits	17	13	31%	•
Discharges	20	8	150%	•
Service Hours	114	63	82%	•

		Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admission	S													67%
Discharge	5													67%
Services														100%
	10	or mor	e Recor	ds Subm	nitted to	DMHAS								



^{*} State Avg based on 14 Active Other Programs

Waterbury YAS Transitional Residence

Western Connecticut Mental Health Network

Mental Health - Residential Services - Transitional

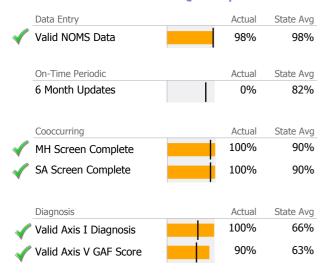
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2015 - June 2016 (Data as of Sep 12, 2016)

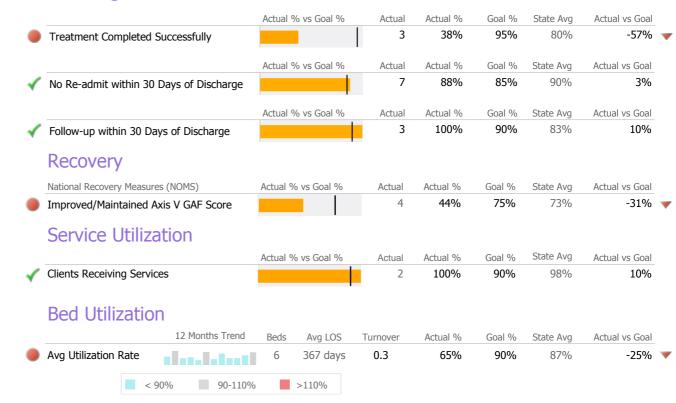
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	10	11	-9%	
Admits	5	5	0%	
Discharges	8	7	14%	•
Service Hours	2,174	1,329	64%	•
Bed Days	1,429	1,597	-11%	•

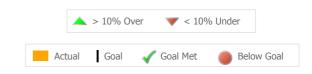
Data Submission Quality



Discharge Outcomes







^{*} State Avg based on 9 Active Transitional Programs