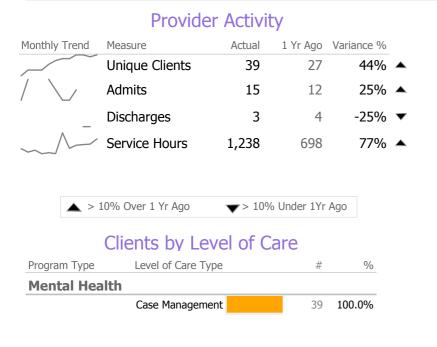
Connecticut Dept of Mental Health and Addiction Services Provider Quality Dashboard

Reporting Period: July 2015 - June 2016 (Data as of Sep 12, 2016)



Client Demographics

Age		#	%	State	e Avg	Gender	#	%	State A	٨vg
18-25		2	5%		15%	Male	27	69%	60	0%
26-34		5	13%	▼	24%	Female 📒	12	31%	4(0%
35-44 📕		7	18%		19%	Transgender			(0%
45-54 🗾		20	51%		22%					
55-64 📕		5	13%		15%					
65+					4%	Race	#	%	State A	٨vg
						White/Caucasian	33	85%	▲ 6	5%
Ethnicity		#	%	State A	Avg	Other <mark> </mark>	3	8%	13	3%
Non-Hispanic		34	87%	▲ 7!	5%	Black/African American	2	5%	▼ 10	6%
Hisp-Puerto Rican	•	4	10%	12	2%	Multiple Races	1	3%	:	1%
Unknown		1	3%	(6%	Am. Indian/Native Alaskan			:	1%
Hispanic-Cuban					0%	Asian			:	1%
•						Hawaiian/Other Pacific Islander			(0%
Hispanic-Mexican					1%	Unknown				3%
Hispanic-Other				-	7%					
		Unique (lients	State	Avg	▲ > 10% Over State Avg ▼	> 10% U	Inder S	tate Avg	

Survey Data Not Available

BOS 193 Units New London

New London Homeless Hospitality Center Mental Health - Case Management - Supportive Housing – Scattered Site

Recovery

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

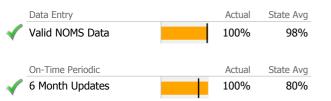
Reporting Period: July 2015 - June 2016 (Data as of Sep 12, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	11	5	120%	
Admits	6	5	20%	
Discharges	1	-		
Service Hours	344	158	119%	

National Recovery Measures (NOMS) Actual % vs Goal % Actual Actual % Goal % State Avg Actual vs Goal 11 100% 85% 79% 15% 🔺 Stable Living Situation Service Utilization Actual % vs Goal % Actual % Goal % State Avg Actual vs Goal Actual **Clients Receiving Services** 10 90% 95% 10% 100%

Data Submission Quality



Data Submitted to DMHAS by Month



	▲ > 10% C	over 🛛 🔻 < 109	% Under
Actu	al Goal	🞻 Goal Met	Below Goal

* State Avg based on 71 Active Supportive Housing - Scattered Site Programs

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2015 - June 2016 (Data as of Sep 12, 2016)

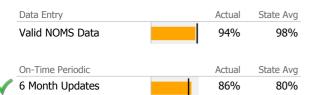
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	13	7	86% 🔺
Admits	7	-	
Discharges	1	1	0%
Service Hours	401	541	-26% 🔻

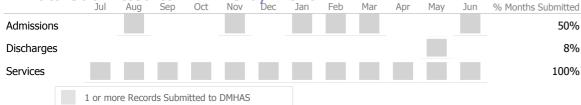
Recovery

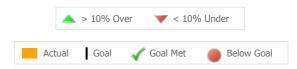
	· ·							
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Stable Living Situation		8	62%	85%	79%	-23%	-
	Service Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Clients Receiving Services		12	100%	90%	95%	10%	

Data Submission Quality



Data Submitted to DMHAS by Month





* State Avg based on 71 Active Supportive Housing – Scattered Site Programs

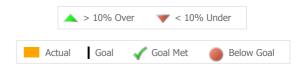
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0	3	•
Admits	-	-	
Discharges	-	3	-100% 🔻
Service Hours	-	-	

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													0%
Discharges													0%

1 or more Records Submitted to DMHAS



* State Avg based on 38 Active Outreach & Engagement Programs

Social Innovation Fund

New London Homeless Hospitality Center Mental Health - Case Management - Supportive Housing – Scattered Site Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2015 - June 2016 (Data as of Sep 12, 2016)

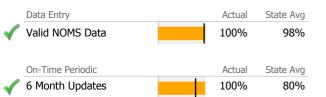
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	15	13	15%	
Admits	2	7	-71%	•
Discharges	1	-		
Service Hours	493	-		

Recovery

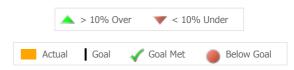
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
\checkmark	Stable Living Situation		13	87%	85%	79%	2%
	Service Utilization						
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
\checkmark	Clients Receiving Services		13	93%	90%	95%	3%

Data Submission Quality



Data Submitted to DMHAS by Month

		Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admission	S													17%
Discharge	s													8%
Services														33%
		1 or m	ore Recor	rds Subn	nitted to	DMHAS								



* State Avg based on 71 Active Supportive Housing – Scattered Site Programs