

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	479	572	-16%	▼
	Admits	370	482	-23%	▼
	Discharges	440	479	-8%	
	Service Hours		-		
	Bed Days	36,274	43,774	-17%	▼

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Consumer Satisfaction Survey (Based on 106 FY15 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Recovery		90%	80%	79%
✓ Outcome		90%	80%	83%
✓ Overall		87%	80%	91%
✓ Participation in Treatment		85%	80%	92%
✓ Respect		84%	80%	91%
● Quality and Appropriateness		75%	80%	93%
● General Satisfaction		72%	80%	92%
● Access		62%	80%	88%

Satisfied %    |    Goal %    0-80%    80-100%    Goal Met    Under Goal

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Addiction</b>	Residential Services	479	100.0%

### Client Demographics

Age	#	%	State Avg
18-25	89	19%	15%
26-34	195	41%	▲ 24%
35-44	95	20%	19%
45-54	70	15%	22%
55-64	29	6%	15%
65+	1	0%	4%

Gender	#	%	State Avg
Male	257	54%	60%
Female	222	46%	40%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	383	80%	75%
Hisp-Puerto Rican	69	14%	12%
Hispanic-Other	26	5%	7%
Hispanic-Cuban	1	0%	0%
Hispanic-Mexican			1%
Unknown			6%

Race	#	%	State Avg
White/Caucasian	291	61%	65%
Other	96	20%	13%
Black/African American	85	18%	16%
Am. Indian/Native Alaskan	3	1%	1%
Unknown	2	0%	3%
Multiple Races	1	0%	1%
Hawaiian/Other Pacific Islander	1	0%	0%
Asian			1%

Unique Clients    |    State Avg    > 10% Over State Avg    > 10% Under State Avg

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	59	62	-5%
Admits	46	54	-15% ▼
Discharges	46	53	-13% ▼
Bed Days	5,078	4,566	11% ▲

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		33	72%	70%	67%	2%
✓ No Re-admit within 30 Days of Discharge		43	93%	85%	92%	8%
● Follow-up within 30 Days of Discharge		20	61%	90%	60%	-29% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	99%	99%
✓ Valid TEDS Data	100%	100%
On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	8%
Cooccurring	Actual	State Avg
✓ MH Screen Complete	100%	89%
✓ SA Screen Complete	100%	89%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	100%
✓ Valid Axis V GAF Score	100%	98%

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Improved/Maintained Axis V GAF Score		44	96%	95%	85%	1%
● Abstinence/Reduced Drug Use		18	31%	70%	78%	-39% ▼

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		30	118 days	0.3	85%	90%	100%	-5%

Legend: < 90% (light blue), 90-110% (grey), >110% (red)

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	█	█	█	█	█	█	█	█	█	█	█	█	100%
Discharges	█	█	█	█	█	█	█	█	█	█	█	█	100%

Legend: █ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

█ Actual | █ Goal ✓ Goal Met ● Below Goal

\* State Avg based on 40 Active Intermediate/Long Term Res.Tx 3.5 Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	6	8	-25% ▼
Admits	4	5	-20% ▼
Discharges	6	6	0%
Bed Days	540	703	-23% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	99%
Valid TEDS Data	100%	100%
<b>On-Time Periodic</b>		
6 Month Updates	N/A	8%
<b>Cooccurring</b>		
MH Screen Complete	100%	89%
SA Screen Complete	100%	89%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	98%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		6	100%	70%	67%	30% ▲
No Re-admit within 30 Days of Discharge		6	100%	85%	92%	15% ▲
Follow-up within 30 Days of Discharge		5	83%	90%	60%	-7%

### Recovery

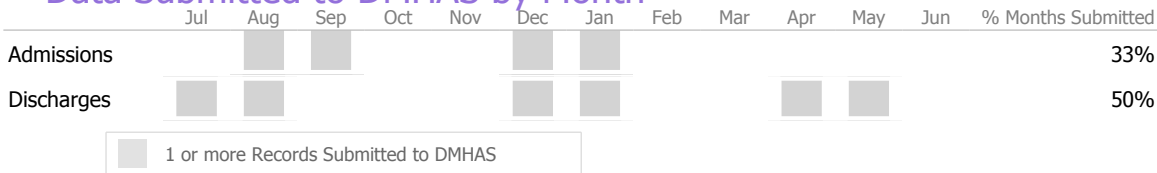
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Axis V GAF Score		6	100%	95%	85%	5%
Abstinence/Reduced Drug Use		3	50%	70%	78%	-20% ▼

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		5	118 days	0.4	32%	90%	100%	-58% ▼

Legend: ■ < 90%   ■ 90-110%   ■ > 110%

### Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

■ Actual   | Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 40 Active Intermediate/Long Term Res.Tx 3.5 Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	209	241	-13% ▼
Admits	157	195	-19% ▼
Discharges	196	191	3%
Bed Days	16,507	20,368	-19% ▼

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		161	82%	70%	67%	12% ▲
✓ No Re-admit within 30 Days of Discharge		191	97%	85%	92%	12% ▲
● Follow-up within 30 Days of Discharge		97	60%	90%	60%	-30% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	99%	99%
✓ Valid TEDS Data	100%	100%

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		156	74%	70%	78%	4%
● Improved/Maintained Axis V GAF Score		183	92%	95%	85%	-3%

On-Time Periodic	Actual	State Avg
6 Month Updates	0%	8%

### Bed Utilization

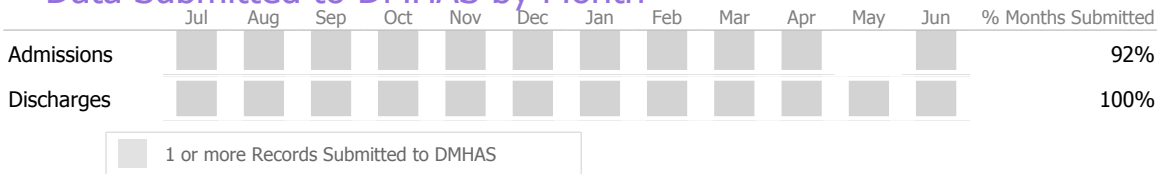
	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		68	124 days	0.2	66%	90%	100%	-24% ▼

Legend: ■ < 90%   ■ 90-110%   ■ > 110%

Cooccurring	Actual	State Avg
✓ MH Screen Complete	100%	89%
✓ SA Screen Complete	100%	89%

Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	100%
✓ Valid Axis V GAF Score	100%	98%

### Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

■ Actual   | Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 40 Active Intermediate/Long Term Res.Tx 3.5 Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	209	271	-23% ▼
Admits	163	228	-29% ▼
Discharges	192	229	-16% ▼
Bed Days	14,149	18,077	-22% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	99%
Valid TEDS Data	100%	100%

On-Time Periodic	Actual	State Avg
6 Month Updates	0%	8%

Cooccurring	Actual	State Avg
MH Screen Complete	100%	89%
SA Screen Complete	100%	89%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	98%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		119	62%	70%	67%	-8%
No Re-admit within 30 Days of Discharge		165	86%	85%	92%	1%
Follow-up within 30 Days of Discharge		90	76%	90%	60%	-14% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Axis V GAF Score		186	96%	95%	85%	1%
Abstinence/Reduced Drug Use		113	53%	70%	78%	-17% ▼

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		65	136 days	0.2	59%	90%	100%	-31% ▼

Legend: ■ < 90%   ■ 90-110%   ■ > 110%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual   | Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 40 Active Intermediate/Long Term Res.Tx 3.5 Programs