

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	3,491	3,487	0%
	Admits	3,541	3,503	1%
	Discharges	3,544	3,510	1%
	Service Hours		-	
	Bed Days	210,436	204,198	3%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 205 FY15 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		87%	80%	92%
✓ Quality and Appropriateness		80%	80%	93%
✓ Overall		80%	80%	91%
✓ Respect		80%	80%	91%
● General Satisfaction		79%	80%	92%
● Recovery		77%	80%	79%
● Outcome		77%	80%	83%
● Access		70%	80%	88%

Satisfied % | Goal % | 0-80% | 80-100% | Goal Met | Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Inpatient Services	2,717	76.4%
	Residential Services		
Forensic MH	Inpatient Services	473	13.3%
	Residential Services		
Mental Health	Inpatient Services	341	9.6%
	Residential Services	23	0.6%

Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	436	12%	15%	Male	2,582	74%	60%
26-34	964	28%	24%	Female	906	26%	40%
35-44	755	22%	19%	Transgender	3	0%	0%
45-54	822	24%	22%				
55-64	429	12%	15%				
65+	85	2%	4%				
Ethnicity	#	%	State Avg	Race	#	%	State Avg
Non-Hispanic	2,838	81%	75%	White/Caucasian	2,236	64%	65%
Hisp-Puerto Rican	419	12%	12%	Black/African American	623	18%	16%
Hispanic-Other	175	5%	7%	Other	543	16%	13%
Unknown	49	1%	6%	Multiple Races	39	1%	1%
Hispanic-Cuban	5	0%	0%	Unknown	21	1%	3%
Hispanic-Mexican	5	0%	1%	Asian	17	0%	1%
				Am. Indian/Native Alaskan	10	0%	1%
				Hawaiian/Other Pacific Islander	2	0%	0%

Unique Clients | State Avg | ▲ > 10% Over State Avg | ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1,979	1,830	8%
Admits	2,431	2,233	9%
Discharges	1,920	1,707	12% ▲
Transfers - In	7	8	-13% ▼
Transfers - Out	516	500	3%
Bed Days	13,146	12,005	10%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		1,300	68%	80%	68%	-12% ▼
✓ No Re-admit within 30 Days of Discharge		1,797	94%	85%	94%	9%
● Follow-up within 30 Days of Discharge		672	52%	90%	52%	-38% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Axis V GAF Score		0	0%	95%	0%	-95% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		41	6 days	0.0	88%	90%	88%	-2%

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		90%
✓ Valid TEDS Data		99%
On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	N/A
Cooccurring	Actual	State Avg
✓ MH Screen Complete		95%
✓ SA Screen Complete		95%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis		100%
✓ Valid Axis V GAF Score		0%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%

Legend: 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual Goal ✓ Goal Met ● Below Goal

* State Avg based on 3 Active Medically Managed Detox 4.2 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	322	304	6%
Admits	247	249	-1%
Discharges	237	202	17% ▲
Transfers - In	7	11	-36% ▼
Transfers - Out	11	30	-63% ▼
Bed Days	31,782	24,794	28% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	89%	90%
On-Time Periodic	Actual	State Avg
6 Month Updates	4%	2%
Cooccurring	Actual	State Avg
MH Screen Complete	98%	98%
SA Screen Complete	96%	96%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	3%	7%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		20	8%	95%	12%	-87% ▼
✓ No Re-admit within 30 Days of Discharge		235	99%	85%	98%	14% ▲
● Follow-up within 30 Days of Discharge		9	45%	90%	55%	-45% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Axis V GAF Score		6	2%	95%	10%	-93% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		81	188 days	0.1	107%	90%	97%	17% ▲

Legend: ■ < 90% ■ 90-110% ■ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%

Legend: ■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 13 Active Acute Psychiatric Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	113	173	-35% ▼
Admits	8	7	14% ▲
Discharges	13	29	-55% ▼
Transfers - In	8	23	-65% ▼
Transfers - Out	7	44	-84% ▼
Bed Days	35,861	41,304	-13% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	96%	90%
On-Time Periodic	Actual	State Avg
6 Month Updates	2%	2%
Cooccurring	Actual	State Avg
MH Screen Complete	100%	98%
SA Screen Complete	100%	96%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	16%	7%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		9	69%	95%	12%	-26% ▼
No Re-admit within 30 Days of Discharge		8	73%	85%	98%	-12% ▼
Follow-up within 30 Days of Discharge		7	78%	90%	55%	-12% ▼

Recovery

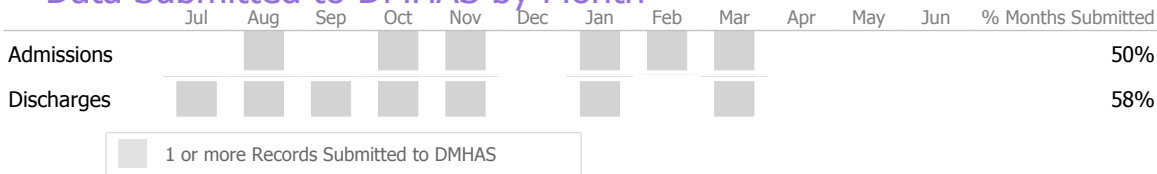
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Axis V GAF Score		25	22%	95%	10%	-73% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		117	1,661 days	0.3	84%	90%	97%	-6%

Legend: ■ < 90% ■ 90-110% ■ >110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 13 Active Acute Psychiatric Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	46	47	-2%
Admits	2	2	0%
Discharges	3	3	0%
Transfers - In	1	45	-98% ▼
Transfers - Out	7	1	600% ▲
Bed Days	14,391	10,052	43% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	94%	90%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	2%
Cooccurring	Actual	State Avg
MH Screen Complete	100%	98%
SA Screen Complete	100%	96%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	20%	7%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		2	67%	95%	12%	-28% ▼
No Re-admit within 30 Days of Discharge		3	100%	85%	98%	15% ▲
Follow-up within 30 Days of Discharge		1	50%	90%	55%	-40% ▼

Recovery

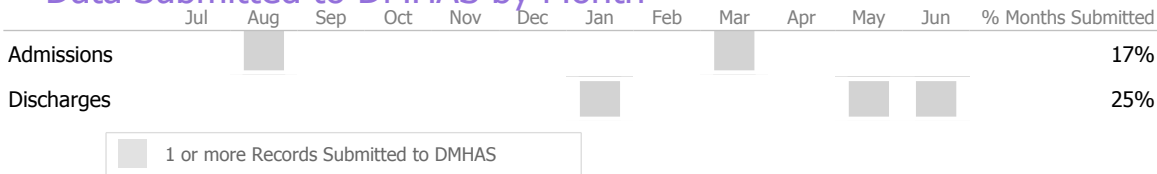
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Axis V GAF Score		13	29%	95%	10%	-66% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		34	566 days	0.2	116%	90%	97%	26% ▲

Legend: ■ < 90% ■ 90-110% ■ >110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✔ Goal Met ● Below Goal

* State Avg based on 13 Active Acute Psychiatric Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	227	219	4%
Admits	91	96	-5%
Discharges	88	89	-1%
Transfers - In	9	11	-18% ▼
Transfers - Out	7	5	40% ▲
Bed Days	52,179	50,407	4%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		64	73%	95%	57%	-22% ▼
✓ No Re-admit within 30 Days of Discharge		77	91%	85%	90%	6%
● Follow-up within 30 Days of Discharge		51	80%	90%	54%	-10%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Axis V GAF Score		45	23%	95%	28%	-72% ▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	95%	91%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	80%	64%
Cooccurring	Actual	State Avg
✓ MH Screen Complete	96%	88%
✓ SA Screen Complete	96%	76%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	72%
Valid Axis V GAF Score	4%	11%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		140	810 days	0.2	102%	90%	104%	12% ▲

■ < 90%
 ■ 90-110%
 ■ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over
 ▼ < 10% Under

■ Actual
 |
 Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 29 Active Acute Psychiatric Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	43	48	-10% ▼
Admits	3	3	0%
Discharges	12	12	0%
Transfers - In	3	7	-57% ▼
Bed Days	12,171	14,277	-15% ▼

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		9	75%	95%	57%	-20% ▼
✓ No Re-admit within 30 Days of Discharge		10	91%	85%	90%	6%
● Follow-up within 30 Days of Discharge		0	0%	90%	54%	-90% ▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	96%	91%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	93%	64%
Cooccurring	Actual	State Avg
✓ MH Screen Complete	100%	88%
✓ SA Screen Complete	83%	76%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	98%	72%
Valid Axis V GAF Score	2%	11%

Recovery

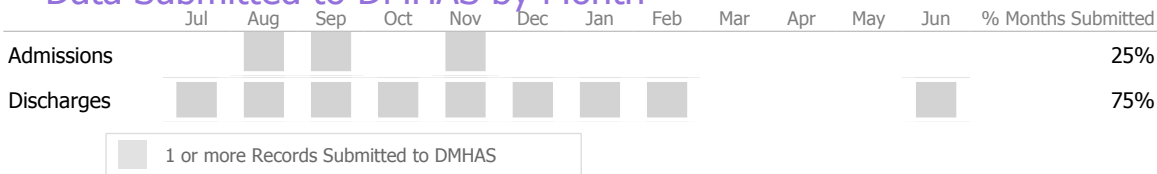
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Axis V GAF Score		17	41%	95%	28%	-54% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		45	1,058 days	0.3	74%	90%	104%	-16% ▼

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 29 Active Acute Psychiatric Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	32	21	52% ▲
Admits	17	7	143% ▲
Discharges	16	8	100% ▲
Transfers - In	2	2	0%
Bed Days	5,439	5,019	8%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		15	94%	95%	57%	-1%
✓ No Re-admit within 30 Days of Discharge		16	100%	85%	90%	15% ▲
● Follow-up within 30 Days of Discharge		10	67%	90%	54%	-23% ▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	91%	91%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	100%	64%
Cooccurring	Actual	State Avg
✓ MH Screen Complete	89%	88%
✓ SA Screen Complete	89%	76%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	72%
✓ Valid Axis V GAF Score	13%	11%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Axis V GAF Score		8	32%	95%	28%	-63% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		15	695 days	0.2	99%	90%	104%	9%

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	83%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	83%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 29 Active Acute Psychiatric Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	40	39	3%
Admits	18	27	-33% ▼
Discharges	23	22	5%
Transfers - In	4	2	100% ▲
Transfers - Out	2	-	
Bed Days	6,499	5,972	9%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	89%	91%
On-Time Periodic		
6 Month Updates	0%	64%
Cooccurring		
MH Screen Complete	100%	88%
SA Screen Complete	100%	76%
Diagnosis		
Valid Axis I Diagnosis	100%	72%
Valid Axis V GAF Score	0%	11%

Discharge Outcomes

Measure	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		20	87%	95%	57%	-8%
No Re-admit within 30 Days of Discharge		23	100%	85%	90%	15% ▲
Follow-up within 30 Days of Discharge		18	90%	90%	54%	0%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Axis V GAF Score		0	0%	95%	28%	-95% ▼

Bed Utilization

12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
	20	321 days	0.2	89%	90%	104%	-1%

Legend: ■ < 90% ■ 90-110% ■ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■		■		■	■	■	■	■	■	■	83%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%

Legend: ■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 29 Active Acute Psychiatric Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1,283	1,197	7%
Admits	711	674	5%
Discharges	1,219	1,128	8%
Transfers - In	550	548	0%
Transfers - Out	41	14	193% ▲
Bed Days	38,968	37,478	4%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	90%	90%
Valid TEDS Data	99%	99%
On-Time Periodic		
6 Month Updates	N/A	N/A
Cooccurring		
MH Screen Complete	99%	99%
SA Screen Complete	99%	99%
Diagnosis		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	0%	0%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		951	78%	80%	78%	-2%
No Re-admit within 30 Days of Discharge		1,156	95%	85%	95%	10%
Follow-up within 30 Days of Discharge		594	62%	90%	62%	-28%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Axis V GAF Score		0	0%	75%	0%	-75%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		111	35 days	0.1	96%	90%	96%	6%

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%

Legend: ■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 4 Active Intensive Res. Rehabilitation 3.8 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	23	24	-4%
Admits	13	14	-7%
Discharges	13	14	-7%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	92%	94%
On-Time Periodic	Actual	State Avg
6 Month Updates	83%	83%
Cooccurring	Actual	State Avg
MH Screen Complete	100%	98%
SA Screen Complete	100%	97%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	87%	67%

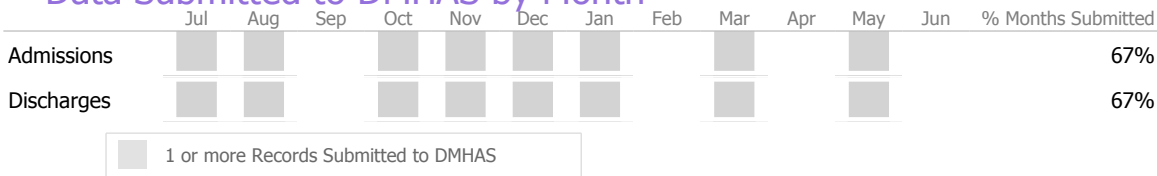
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		13	100%	95%	85%	5%
● No Re-admit within 30 Days of Discharge		5	38%	85%	81%	-47%
● Follow-up within 30 Days of Discharge		6	46%	90%	91%	-44%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Axis V GAF Score		9	47%	95%	28%	-48%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 2 Active Sub-Acute Programs