Connecticut Mental Health Center
New Haven, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2015 - June 2016   (Data as of Sep 12, 2016)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	3,865	3,965	-3%
	Admits	4,580	3,761	22% ▲
	Discharges	3,894	3,524	10%
	Service Hours	37,074	39,937	-7%
	Bed Days	13,338	12,676	5%

▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
	Outpatient	2,774	40.6%
	Intake	1,490	21.8%
	Case Management	670	9.8%
	Prevention	477	7.0%
	Inpatient Services	163	2.4%
	Community Support	128	1.9%
	Social Rehabilitation	122	1.8%
	Crisis Services	69	1.0%
	ACT	47	0.7%
	Residential Services	42	0.6%
	Other	19	0.3%
Addiction			
	Outpatient	417	6.1%
Forensic MH			
	Forensics Community-based	311	4.6%
	Case Management	104	1.5%

Consumer Satisfaction Survey   (Based on 753 FY15 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✔ General Satisfaction		93%	80%	92%
✔ Quality and Appropriateness		93%	80%	93%
✔ Participation in Treatment		93%	80%	92%
✔ Overall		92%	80%	91%
✔ Respect		92%	80%	91%
✔ Access		92%	80%	88%
✔ Outcome		83%	80%	83%
✔ Recovery		80%	80%	79%

Satisfied %		Goal %		0-80%		80-100%		✔ Goal Met		● Under Goal

Client Demographics

Age		#	%	State Avg
18-25		557	15%	15%
26-34		801	21%	24%
35-44		652	17%	19%
45-54		877	23%	22%
55-64		650	17%	15%
65+		226	6%	4%

Gender		#	%	State Avg
Male		2,256	58%	60%
Female		1,601	41%	40%
Transgender		8	0%	0%

Ethnicity		#	%	State Avg
Non-Hispanic		2,733	71%	75%
Hisp-Puerto Rican		559	14%	12%
Hispanic-Other		308	8%	7%
Unknown		206	5%	6%
Hispanic-Mexican		49	1%	1%
Hispanic-Cuban		10	0%	0%

Race		#	%	State Avg
White/Caucasian		1,575	42% ▼	65%
Black/African American		1,249	33% ▲	16%
Other		782	21%	13%
Asian		58	2%	1%
Multiple Races		39	1%	1%
Unknown		37	1%	3%
Am. Indian/Native Alaskan		22	1%	1%
Hawaiian/Other Pacific Islander		4	0%	0%

Unique Clients		State Avg		▲ > 10% Over State Avg		▼ > 10% Under State Avg

ACT Team Pre Admit
Connecticut Mental Health Center
Mental Health - Other - Other

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2015 - June 2016   (Data as of Sep 12, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	11	11	0%	
Admits	5	11	-55%	▼
Discharges	7	5	40%	▲
Service Hours	32	14	132%	▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions		▪						▪					17%
Discharges	▪	▪	▪						▪		▪		42%
Services	▪	▪	▪	▪		▪	▪	▪	▪	▪	▪		83%

▪ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

◻ Actual | Goal   ✔ Goal Met   ● Below Goal

* State Avg based on 14 Active Other Programs

BHH ADULT NAE
Connecticut Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2015 - June 2016 (Data as of Sep 12, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1		
Admits	1	-	
Discharges	-	-	
Service Hours		-	

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		100%	92%

On-Time Periodic		Actual	State Avg
6 Month Updates		0%	63%

Cooccurring		Actual	State Avg
✓ MH Screen Complete		100%	78%
SA Screen Complete		0%	76%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	99%
Valid Axis V GAF Score		0%	86%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	42%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		1	100%	60%	69%	40% ▲
✓ Stable Living Situation		1	100%	95%	86%	5%
🔴 Employed		0	0%	30%	22%	-30% ▼
🔴 Improved/Maintained Axis V GAF Score		0	0%	75%	53%	-75% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		1	100%	90%	86%	10%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴 2 or more Services within 30 days		0	0%	75%	65%	-75% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions						▪							8%
Discharges													0%
Services						▪							8%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

Actual	Goal	✓ Goal Met	🔴 Below Goal

* State Avg based on 94 Active Standard Outpatient Programs

CMHC Behavioral Health Home
Connecticut Mental Health Center
Mental Health - Case Management - Standard Case Management

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2015 - June 2016 (Data as of Sep 12, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	670	1	66900%
Admits	670	1	66900%
Discharges	59	-	
Service Hours	671	-	

Data Submission Quality

Data Entry		Actual	State Avg
✔ Valid NOMS Data		96%	96%

On-Time Periodic		Actual	State Avg
6 Month Updates		60%	65%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Treatment Completed Successfully		1	2%	50%	56%	-48%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Social Support		355	53%	60%	65%	-7%	
🔴 Stable Living Situation		478	71%	80%	82%	-9%	
🔴 Employed		24	4%	20%	12%	-16%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Clients Receiving Services		286	47%	90%	67%	-43%	▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions				▢	▢	▢	▢	▢	▢	▢	▢	▢	75%
Discharges				▢	▢	▢		▢	▢	▢	▢	▢	67%
Services				▢	▢	▢	▢	▢	▢	▢	▢	▢	75%

▢ 1 or more Records Submitted to DMHAS
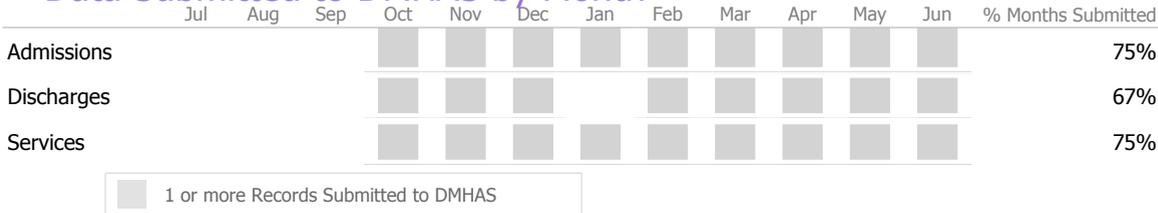
▲ > 10% Over   ▼ < 10% Under

| ▬ Actual | │ Goal | ✔ Goal Met | 🔴 Below Goal |

* State Avg based on 31 Active Standard Case Management Programs

CMHC Hospital Liaison
Connecticut Mental Health Center
Mental Health - Other - Other

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2015 - June 2016 (Data as of Sep 12, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													0%
Discharges													0%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

☐ Actual | Goal   ✔ Goal Met   ● Below Goal

* State Avg based on 14 Active Other Programs

CMHC UM Screening
Connecticut Mental Health Center
Mental Health - Intake - UM Screening

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2015 - June 2016 (Data as of Sep 12, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	49	64	-23%	▼
Admits	-	7	-100%	▼
Discharges	83	15	453%	▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													0%
Discharges		▪		▪	▪	▪	▪	▪	▪	▪		▪	83%

▪ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✔ Goal Met   ● Below Goal
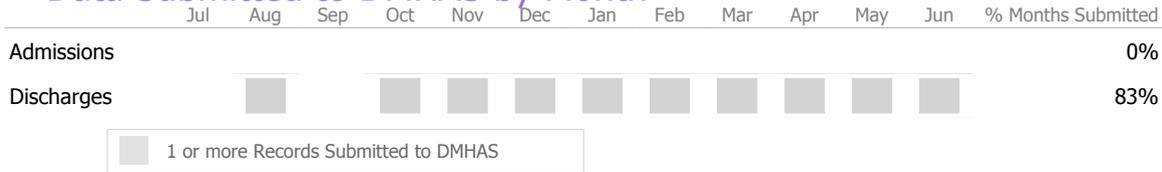
* State Avg based on 3 Active UM Screening Programs

Community Forensics Pre-Admit
Connecticut Mental Health Center
Mental Health - Intake - Central Intake

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2015 - June 2016 (Data as of Sep 12, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	41		
Admits	41	-	
Discharges	21	-	
Service Hours	1	-	

Data Submitted to DMHAS by Month
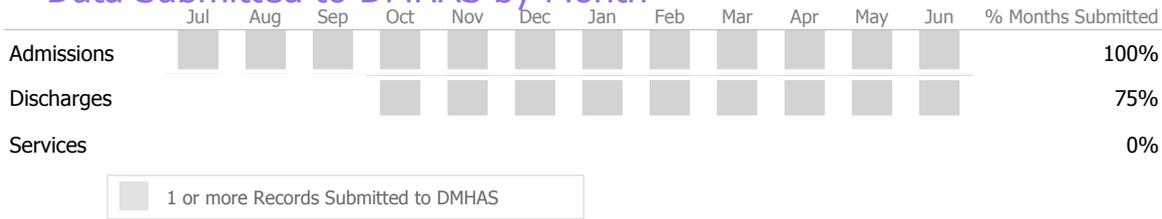
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	100%
Discharges				▢	▢	▢	▢	▢	▢	▢	▢	▢	75%
Services													0%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

☐ Actual | Goal   ✔ Goal Met   ● Below Goal

* State Avg based on 10 Active Central Intake Programs
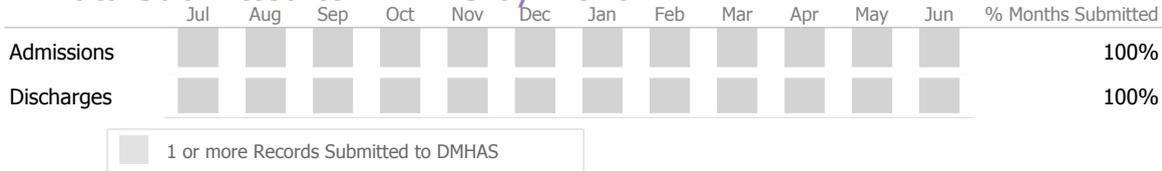
FORDD Mens Forensic Drug Diversion
Connecticut Mental Health Center
Mental Health - Outpatient - Court Liaison-Jail Diversion

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2015 - June 2016 (Data as of Sep 12, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	178	213	-16%	▼
Admits	153	178	-14%	▼
Discharges	138	195	-29%	▼

Jail Diversion

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Follow-up Service within 48 hours	� bar	88	64%	0%	63%	64% ▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	100%
Discharges	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	100%

▪ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 2 Active Court Liaison-Jail Diversion Programs

FORDD Pre-Admission
Connecticut Mental Health Center
Mental Health - Intake - Central Intake

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2015 - June 2016 (Data as of Sep 12, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	2	15	-87%	▼
Admits	2	15	-87%	▼
Discharges	2	15	-87%	▼
Service Hours		9	-100%	▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions		▪											8%
Discharges		▪											8%
Services		▪											8%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

☐ Actual | Goal   ✔ Goal Met   ● Below Goal
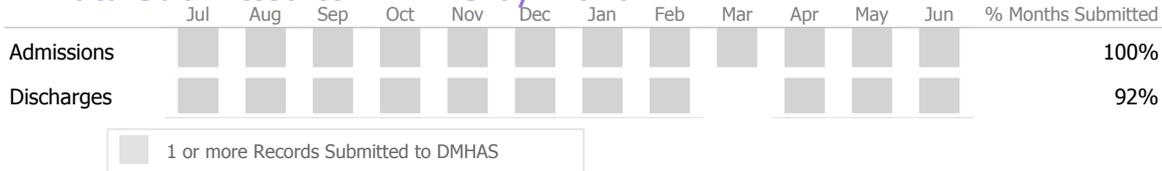
* State Avg based on 10 Active Central Intake Programs

FORDD Womens Forensic Drug Diversion
Connecticut Mental Health Center
Mental Health - Outpatient - Court Liaison-Jail Diversion

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2015 - June 2016 (Data as of Sep 12, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	58	44	32%	▲
Admits	43	39	10%	
Discharges	41	33	24%	▲

Jail Diversion

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Follow-up Service within 48 hours		26	62%	0%	63%	62%	▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	100%
Discharges	▢	▢	▢	▢	▢	▢	▢	▢		▢	▢	▢	92%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✔ Goal Met   ● Below Goal

* State Avg based on 2 Active Court Liaison-Jail Diversion Programs

HISP Clinic Dual Dx
Connecticut Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2015 - June 2016 (Data as of Sep 12, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	107	99	8%	▼
Admits	36	23	57%	▲
Discharges	30	28	7%	
Service Hours	1,419	1,473	-4%	

Data Submission Quality

Data Entry		Actual	State Avg
✔ Valid NOMS Data		94%	92%

On-Time Periodic		Actual	State Avg
6 Month Updates		42%	63%

Cooccurring		Actual	State Avg
✔ MH Screen Complete		100%	78%
✔ SA Screen Complete		100%	76%

Diagnosis		Actual	State Avg
✔ Valid Axis I Diagnosis		100%	99%
Valid Axis V GAF Score		36%	86%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Treatment Completed Successfully		4	13%	50%	42%	-37%	▼

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Social Support		66	61%	60%	69%	1%	
🔴	Stable Living Situation		100	92%	95%	86%	-3%	
🔴	Improved/Maintained Axis V GAF Score		62	60%	75%	53%	-15%	▼
🔴	Employed		8	7%	30%	22%	-23%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔	Clients Receiving Services		77	97%	90%	86%	7%

Service Engagement

Outpatient		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴	2 or more Services within 30 days		25	74%	75%	65%	-1%

Data Submitted to DMHAS by Month
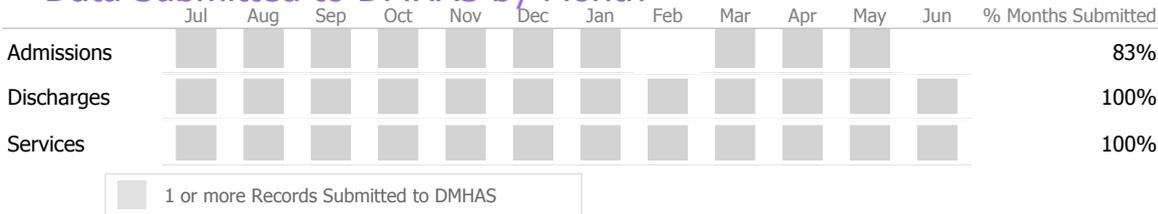
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													83%
Discharges													100%
Services													100%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

☐ Actual | Goal   ✔ Goal Met   🔴 Below Goal

* State Avg based on 94 Active Standard Outpatient Programs

HISP Clinic OP clin
Connecticut Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2015 - June 2016 (Data as of Sep 12, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	268	289	-7%	
Admits	51	41	24%	▲
Discharges	54	71	-24%	▼
Service Hours	3,184	3,302	-4%	

Data Submission Quality

Data Entry	Actual % vs Goal %	Actual	State Avg
✔ Valid NOMS Data		95%	92%

On-Time Periodic	Actual % vs Goal %	Actual	State Avg
6 Month Updates		48%	63%

Cooccurring	Actual % vs Goal %	Actual	State Avg
✔ MH Screen Complete		99%	78%
✔ SA Screen Complete		99%	76%

Diagnosis	Actual % vs Goal %	Actual	State Avg
✔ Valid Axis I Diagnosis		99%	99%
Valid Axis V GAF Score		31%	86%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Treatment Completed Successfully		16	30%	50%	42%	-20%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Social Support		184	68%	60%	69%	8%	
🔴 Stable Living Situation		255	94%	95%	86%	-1%	
🔴 Improved/Maintained Axis V GAF Score		171	69%	75%	53%	-6%	
🔴 Employed		36	13%	30%	22%	-17%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ Clients Receiving Services		215	99%	90%	86%	9%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ 2 or more Services within 30 days		41	80%	75%	65%	5%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													100%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

Actual | Goal   ✔ Goal Met   🔴 Below Goal

* State Avg based on 94 Active Standard Outpatient Programs

Hispanic Pre-Admission
Connecticut Mental Health Center
Mental Health - Intake - Central Intake

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2015 - June 2016 (Data as of Sep 12, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	96	54	78%	▲
Admits	87	55	58%	▲
Discharges	97	44	120%	▲
Service Hours	139	14		

Data Submitted to DMHAS by Month
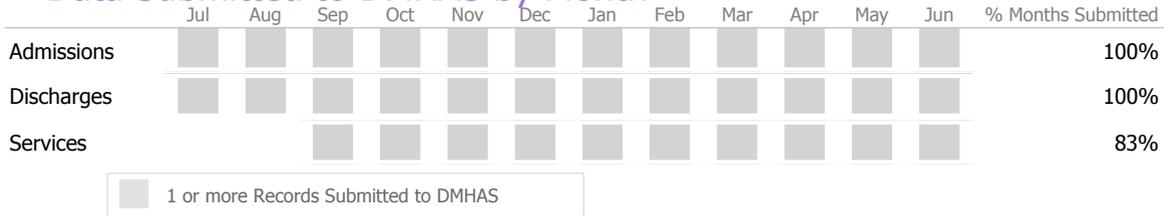
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	100%
Discharges	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	100%
Services			▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	83%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✔ Goal Met   ● Below Goal

* State Avg based on 10 Active Central Intake Programs

Park St AIP
Connecticut Mental Health Center
Mental Health - Inpatient Services - Acute Psychiatric

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2015 - June 2016 (Data as of Sep 12, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	55	67	-18%	▼
Admits	47	56	-16%	▼
Discharges	43	49	-12%	▼
Transfers - Out	4	6	-33%	▼
Bed Days	7,144	7,176	0%	

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Treatment Completed Successfully		30	70%	95%	57%	-25%	▼
🔴	No Re-admit within 30 Days of Discharge		33	77%	85%	90%	-8%	
✔	Follow-up within 30 Days of Discharge		28	93%	90%	54%	3%	

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Improved/Maintained Axis V GAF Score		12	23%	95%	28%	-72%	▼

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		80%	91%

On-Time Periodic		Actual	State Avg
✔ 6 Month Updates		83%	64%

Cooccurring		Actual	State Avg
✔ MH Screen Complete		88%	88%
SA Screen Complete		41%	76%

Diagnosis		Actual	State Avg
✔ Valid Axis I Diagnosis		100%	72%
✔ Valid Axis V GAF Score		24%	11%

Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✔	Avg Utilization Rate		20	248 days	0.2	98%	90%	104%	8%

▨ < 90%	▨ 90-110%	▨ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▨	▨	▨	▨	▨	▨	▨	▨	▨	▨	▨	▨	100%
Discharges	▨	▨	▨	▨	▨	▨	▨	▨	▨	▨	▨	▨	100%

▨ 1 or more Records Submitted to DMHAS

△ > 10% Over   ▼ < 10% Under

▨ Actual | Goal   ✔ Goal Met   🔴 Below Goal

* State Avg based on 29 Active Acute Psychiatric Programs

Park St AIP Research
Connecticut Mental Health Center
Mental Health - Inpatient Services - Acute Psychiatric

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2015 - June 2016 (Data as of Sep 12, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	67	122	-45%	▼
Admits	95	157	-39%	▼
Discharges	100	159	-37%	▼
Transfers - Out	1	-		
Bed Days	992	2,305	-57%	▼

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		83%	91%

On-Time Periodic		Actual	State Avg
6 Month Updates		N/A	64%

Cooccurring		Actual	State Avg
MH Screen Complete		57%	88%
SA Screen Complete		25%	76%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	72%
Valid Axis V GAF Score		3%	11%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Treatment Completed Successfully		2	2%	95%	57%	-93%	▼
🔴 No Re-admit within 30 Days of Discharge		71	71%	85%	90%	-14%	▼
🔴 Follow-up within 30 Days of Discharge		1	50%	90%	54%	-40%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Improved/Maintained Axis V GAF Score		0	0%	95%	28%	-95%	▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Avg Utilization Rate		12	29 days	0.2	23%	90%	104%	-67%	▼

■ < 90%   ■ 90-110%   ■ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	100%
Discharges	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	100%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 29 Active Acute Psychiatric Programs

Park Street ACT Team
Connecticut Mental Health Center
Mental Health - ACT - Assertive Community Treatment

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2015 - June 2016 (Data as of Sep 12, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	47	43	9%	▼
Admits	8	15	-47%	▼
Discharges	4	3	33%	▲
Service Hours	1,549	1,416	9%	

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		99%	97%

On-Time Periodic		Actual	State Avg
6 Month Updates		36%	81%

Cooccurring		Actual	State Avg
✓ MH Screen Complete		100%	84%
✓ SA Screen Complete		100%	82%

Diagnosis		Actual	State Avg
Valid Axis I Diagnosis		96%	100%
Valid Axis V GAF Score		15%	78%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Treatment Completed Successfully		0	0%	65%	46%	-65%	▼
✓	No Re-admit within 30 Days of Discharge		3	100%	85%	93%	15%	▲
	Follow-up within 30 Days of Discharge		N/A	N/A	90%	44%	N/A	

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Stable Living Situation		40	83%	60%	87%	23%	▲
✓	Social Support		35	73%	60%	76%	13%	▲
🔴	Employed		0	0%	15%	11%	-15%	▼
🔴	Improved/Maintained Axis V GAF Score		14	30%	85%	51%	-55%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Clients Receiving Services		44	100%	90%	99%	10%	

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▢	▢	▢								▢		42%
Discharges		▢						▢		▢			25%
Services	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	100%

▢ 1 or more Records Submitted to DMHAS
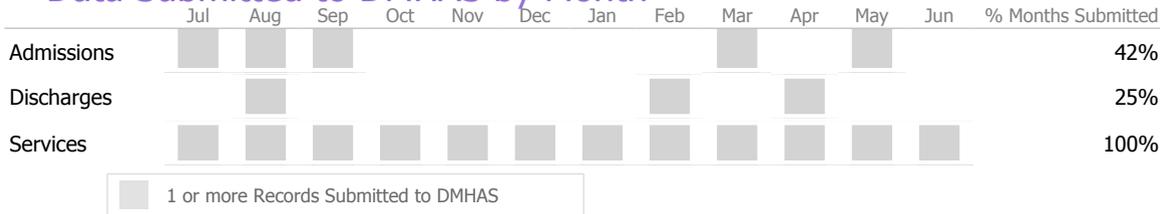
▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 14 Active Assertive Community Treatment Programs

Park Street AIP 3rd Floor Clinical
Connecticut Mental Health Center
Mental Health - Inpatient Services - Acute Psychiatric

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2015 - June 2016 (Data as of Sep 12, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	48		
Admits	46	-	
Discharges	46	-	
Transfers - In	5	-	
Bed Days	1,353	-	

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		83%	91%

On-Time Periodic		Actual	State Avg
6 Month Updates		N/A	64%

Cooccurring		Actual	State Avg
MH Screen Complete		71%	88%
SA Screen Complete		46%	76%

Diagnosis		Actual	State Avg
✔ Valid Axis I Diagnosis		96%	72%
Valid Axis V GAF Score		10%	11%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Treatment Completed Successfully		2	4%	95%	57%	-91%	▼
✔	No Re-admit within 30 Days of Discharge		43	93%	85%	90%	8%	
✔	Follow-up within 30 Days of Discharge		2	100%	90%	54%	10%	

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Improved/Maintained Axis V GAF Score		4	9%	95%	28%	-86%	▼

Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✔	Avg Utilization Rate		12	50 days	0.2	34%	90%	104%	34%

	< 90%		90-110%		>110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													92%
Discharges													92%

1 or more Records Submitted to DMHAS

△ > 10% Over   ▼ < 10% Under

Actual | Goal   ✔ Goal Met   🔴 Below Goal

* State Avg based on 29 Active Acute Psychiatric Programs

Park Street Community Forensics Svc
Connecticut Mental Health Center
Forensic MH - Case Management - Standard Case Management

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2015 - June 2016 (Data as of Sep 12, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	104	103	1%
Admits	63	65	-3%
Discharges	49	63	-22% ▼
Service Hours	1,871	1,760	6%

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		90%	91%

On-Time Periodic		Actual	State Avg
6 Month Updates		67%	70%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴 Treatment Completed Successfully		0	0%	50%	7%	-50% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ Self Help		102	96%	60%	94%	36% ▲
🔴 Social Support		53	50%	60%	49%	-10%
🔴 Stable Living Situation		74	70%	80%	66%	-10% ▼
🔴 Employed		3	3%	20%	3%	-17% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ Clients Receiving Services		57	100%	90%	100%	10%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													100%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✔ Goal Met   🔴 Below Goal

* State Avg based on 4 Active Standard Case Management Programs

Park Street Crisis Intervention Team
Connecticut Mental Health Center
Mental Health - Crisis Services - Mobile Crisis Team

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2015 - June 2016 (Data as of Sep 12, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	34	16	113%	▲
Admits	37	15	147%	▲
Discharges	37	15	147%	▲

Crisis

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Evaluation within 1.5 hours of Request		43	90%	75%	64%	15%	▲
✔	Community Location Evaluation		40	83%	80%	64%	3%	
🔴	Follow-up Service within 48 hours		11	79%	90%	53%	-11%	▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▢		▢	▢	▢	▢	▢						50%
Discharges	▢		▢	▢	▢	▢	▢						50%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

| Actual (orange) | Goal | ✔ Goal Met | 🔴 Below Goal |

* State Avg based on 25 Active Mobile Crisis Team Programs

Park Street CSP/RP
Connecticut Mental Health Center
Mental Health - Community Support - CSP

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2015 - June 2016 (Data as of Sep 12, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	25	31	-19%	▼
Admits	22	3	633%	▲
Discharges	25	29	-14%	▼
Service Hours	47	1		

Data Submission Quality

Data Entry		Actual	State Avg
✔ Valid NOMS Data		97%	97%

On-Time Periodic		Actual	State Avg
6 Month Updates		N/A	89%

Cooccurring		Actual	State Avg
MH Screen Complete		0%	83%
SA Screen Complete		0%	81%

Diagnosis		Actual	State Avg
✔ Valid Axis I Diagnosis		100%	99%
Valid Axis V GAF Score		24%	86%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Treatment Completed Successfully		25	100%	65%	69%	35%	▲

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Social Support		20	80%	60%	80%	20%	▲
✔	Stable Living Situation		23	92%	80%	92%	12%	▲
🔴	Employed		1	4%	20%	12%	-16%	▼
🔴	Improved/Maintained Axis V GAF Score		1	4%	95%	60%	-91%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Clients Receiving Services		N/A	N/A	90%	98%	N/A	▼

Data Submitted to DMHAS by Month
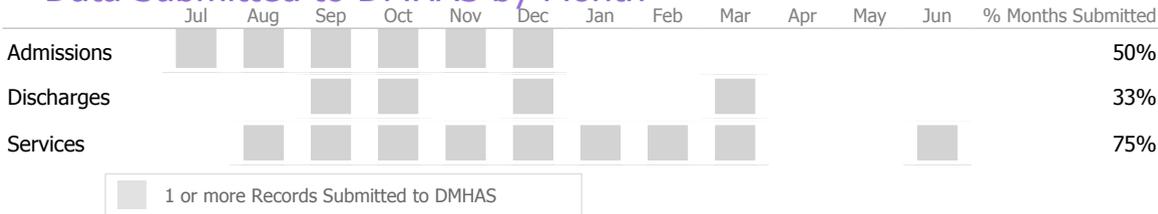
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▪	▪	▪	▪	▪	▪							50%
Discharges			▪	▪		▪			▪				33%
Services		▪	▪	▪	▪	▪	▪	▪	▪			▪	75%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✔ Goal Met   🔴 Below Goal

* State Avg based on 44 Active CSP Programs

Park Street Intake/G
Connecticut Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2015 - June 2016 (Data as of Sep 12, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	268	291	-8%
Admits	222	229	-3%
Discharges	215	244	-12% ▼
Service Hours	1,788	1,980	-10%

Data Submission Quality

Data Entry	Actual % vs Goal %	Actual	State Avg
Valid NOMS Data		87%	92%

On-Time Periodic	Actual % vs Goal %	Actual	State Avg
6 Month Updates		16%	63%

Cooccurring	Actual % vs Goal %	Actual	State Avg
✓ MH Screen Complete		99%	78%
✓ SA Screen Complete		99%	76%

Diagnosis	Actual % vs Goal %	Actual	State Avg
Valid Axis I Diagnosis		97%	99%
Valid Axis V GAF Score		26%	86%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴 Treatment Completed Successfully		82	38%	50%	42%	-12% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴 Social Support		137	49%	60%	69%	-11% ▼
🔴 Employed		31	11%	30%	22%	-19% ▼
🔴 Stable Living Situation		191	68%	95%	86%	-27% ▼
🔴 Improved/Maintained Axis V GAF Score		42	18%	75%	53%	-57% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴 Clients Receiving Services		57	88%	90%	86%	-2%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		170	80%	75%	65%	5%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													100%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 94 Active Standard Outpatient Programs

Park Street Jail Diversion
Connecticut Mental Health Center
Forensic MH - Forensics Community-based - Court Liaison-Jail Diversion

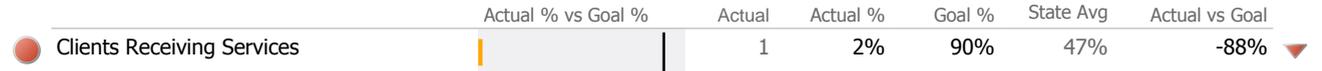Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
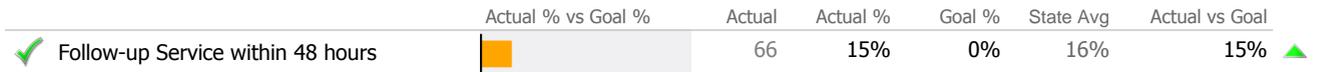Reporting Period: July 2015 - June 2016 (Data as of Sep 12, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	311	361	-14%	▼
Admits	257	288	-11%	▼
Discharges	309	306	1%	
Service Hours	2	6	-68%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Clients Receiving Services		1	2%	90%	47%	-88%	▼

Jail Diversion

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Follow-up Service within 48 hours		66	15%	0%	16%	15%	▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	100%
Discharges	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	100%
Services	▪					▪	▪			▪			33%

▫ 1 or more Records Submitted to DMHAS
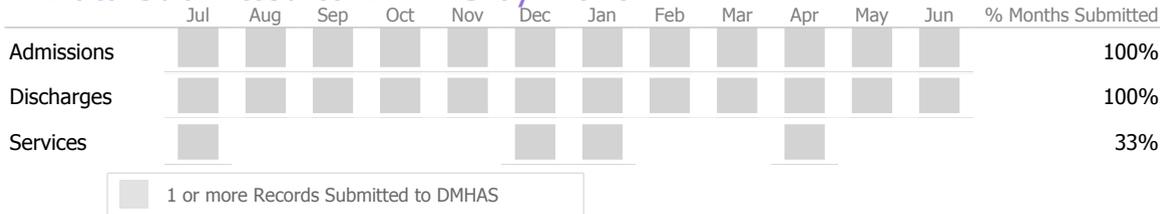
▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✔ Goal Met   🔴 Below Goal

* State Avg based on 18 Active Court Liaison-Jail Diversion Programs
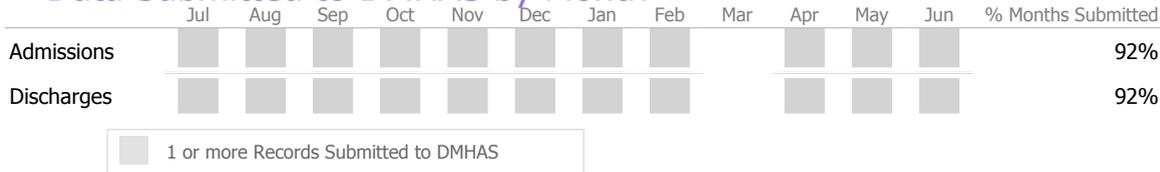
Park Street Mobile Crisis
Connecticut Mental Health Center
Mental Health - Crisis Services - Mobile Crisis Team

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2015 - June 2016 (Data as of Sep 12, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	44	38	16%	▲
Admits	53	39	36%	▲
Discharges	51	41	24%	▲

Crisis

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Evaluation within 1.5 hours of Request		40	68%	75%	64%	-7%	
✅	Community Location Evaluation		57	97%	80%	64%	17%	▲
🔴	Follow-up Service within 48 hours		18	72%	90%	53%	-18%	▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▢	▢	▢	▢	▢	▢	▢	▢		▢	▢	▢	92%
Discharges	▢	▢	▢	▢	▢	▢	▢	▢		▢	▢	▢	92%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✅ Goal Met   🔴 Below Goal

* State Avg based on 25 Active Mobile Crisis Team Programs

Park Street OP Clin/C
Connecticut Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2015 - June 2016 (Data as of Sep 12, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	415	330	26%	▲
Admits	141	93	52%	▲
Discharges	92	54	70%	▲
Service Hours	3,099	3,228	-4%	

Data Submission Quality

Data Entry	Actual % vs Goal %	Actual	State Avg
✔ Valid NOMS Data		96%	92%

On-Time Periodic	Actual % vs Goal %	Actual	State Avg
6 Month Updates		54%	63%

Cooccurring	Actual % vs Goal %	Actual	State Avg
✔ MH Screen Complete		91%	78%
✔ SA Screen Complete		79%	76%

Diagnosis	Actual % vs Goal %	Actual	State Avg
Valid Axis I Diagnosis		92%	99%
Valid Axis V GAF Score		13%	86%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Treatment Completed Successfully		70	76%	50%	42%	26%	▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Social Support		275	66%	60%	69%	6%	
⬤ Stable Living Situation		357	85%	95%	86%	-10%	
⬤ Employed		35	8%	30%	22%	-22%	▼
⬤ Improved/Maintained Axis V GAF Score		152	41%	75%	53%	-34%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ Clients Receiving Services		322	98%	90%	86%	8%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
⬤ 2 or more Services within 30 days		58	41%	75%	65%	-34%	▼

Data Submitted to DMHAS by Month
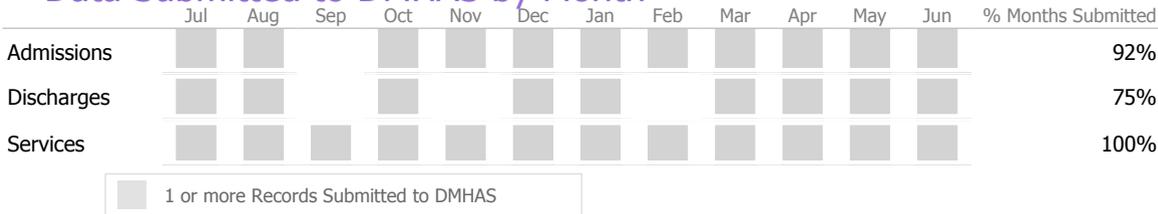
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													92%
Discharges													75%
Services													100%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✔ Goal Met   ⬤ Below Goal

* State Avg based on 94 Active Standard Outpatient Programs

Park Street OP Clin/D
Connecticut Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2015 - June 2016 (Data as of Sep 12, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	384	322	19%	▲
Admits	126	30	320%	▲
Discharges	134	41	227%	▲
Service Hours	3,235	2,955	9%	

Data Submission Quality

Data Entry		Actual	State Avg
✔ Valid NOMS Data		96%	92%

On-Time Periodic		Actual	State Avg
✔ 6 Month Updates		77%	63%

Cooccurring		Actual	State Avg
✔ MH Screen Complete		84%	78%
✔ SA Screen Complete		81%	76%

Diagnosis		Actual	State Avg
Valid Axis I Diagnosis		88%	99%
Valid Axis V GAF Score		20%	86%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Treatment Completed Successfully		105	78%	50%	42%	28%	▲

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Social Support		251	62%	60%	69%	2%	
●	Stable Living Situation		355	87%	95%	86%	-8%	
●	Employed		40	10%	30%	22%	-20%	▼
●	Improved/Maintained Axis V GAF Score		163	53%	75%	53%	-22%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Clients Receiving Services		263	96%	90%	86%	6%	

Service Engagement

	Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
●	2 or more Services within 30 days		55	44%	75%	65%	-31%	▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													100%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

☐ Actual | Goal   ✔ Goal Met   ● Below Goal

* State Avg based on 94 Active Standard Outpatient Programs

Park Street OP Clin/E
Connecticut Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2015 - June 2016 (Data as of Sep 12, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	397	371	7%	▼
Admits	74	39	90%	▲
Discharges	52	50	4%	
Service Hours	3,895	3,407	14%	▲

Data Submission Quality

Data Entry	Actual % vs Goal	Actual	State Avg
✔ Valid NOMS Data		94%	92%

On-Time Periodic		Actual	State Avg
6 Month Updates		60%	63%

Cooccurring		Actual	State Avg
✔ MH Screen Complete		89%	78%
SA Screen Complete		65%	76%

Diagnosis		Actual	State Avg
Valid Axis I Diagnosis		98%	99%
Valid Axis V GAF Score		9%	86%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Treatment Completed Successfully		20	38%	50%	42%	-12%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Social Support		207	52%	60%	69%	-8%	
🔴 Stable Living Situation		309	78%	95%	86%	-17%	▼
🔴 Improved/Maintained Axis V GAF Score		213	57%	75%	53%	-18%	▼
🔴 Employed		27	7%	30%	22%	-23%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ Clients Receiving Services		340	99%	90%	86%	9%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴 2 or more Services within 30 days		48	65%	75%	65%	-10%

Data Submitted to DMHAS by Month
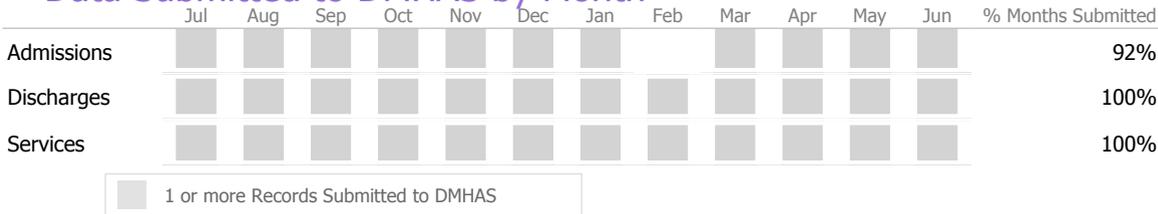
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													92%
Discharges													100%
Services													100%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

Actual | Goal   ✔ Goal Met   🔴 Below Goal

* State Avg based on 94 Active Standard Outpatient Programs

Park Street Pre-Admission
Connecticut Mental Health Center
Mental Health - Intake - Central Intake

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2015 - June 2016 (Data as of Sep 12, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	722	599	21%	▲
Admits	702	641	10%	
Discharges	757	551	37%	▲
Service Hours	32	30	7%	

Data Submitted to DMHAS by Month
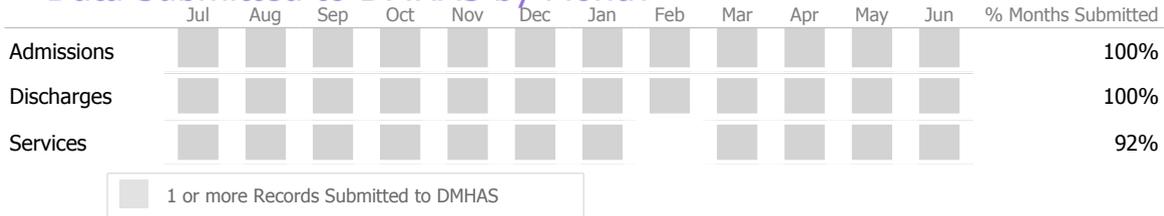
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	100%
Discharges	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	100%
Services	▢	▢	▢	▢	▢	▢	▢		▢	▢	▢	▢	92%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

| ▮ Actual | | Goal | ✔ Goal Met | ● Below Goal |

* State Avg based on 10 Active Central Intake Programs

Park Street STEP
Connecticut Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2015 - June 2016 (Data as of Sep 12, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	76	60	27%	▲
Admits	40	38	5%	
Discharges	19	23	-17%	▼
Service Hours	1,171	636	84%	▲

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		91%	92%

On-Time Periodic		Actual	State Avg
6 Month Updates		55%	63%

Cooccurring		Actual	State Avg
✓ MH Screen Complete		98%	78%
SA Screen Complete		66%	76%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	99%
Valid Axis V GAF Score		3%	86%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Treatment Completed Successfully		2	11%	50%	42%	-39%	▼

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Social Support		60	77%	60%	69%	17%	▲
✓	Employed		24	31%	30%	22%	1%	
🔴	Stable Living Situation		65	83%	95%	86%	-12%	▼
🔴	Improved/Maintained Axis V GAF Score		4	7%	75%	53%	-68%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Clients Receiving Services		58	98%	90%	86%	8%	

Service Engagement

Outpatient		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	2 or more Services within 30 days		36	90%	75%	65%	15%	▲

Data Submitted to DMHAS by Month
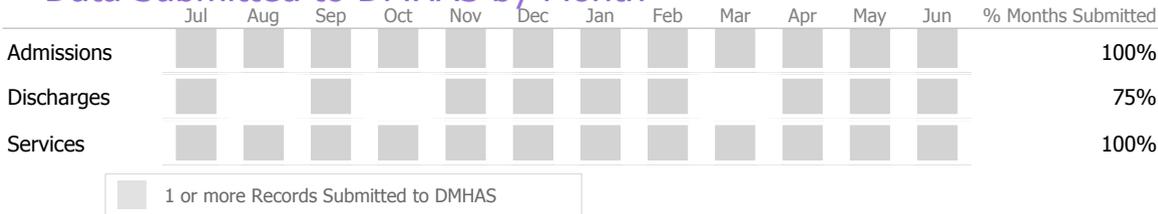
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													75%
Services													100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 94 Active Standard Outpatient Programs

Park Street Team CSP/RP
Connecticut Mental Health Center
Mental Health - Community Support - CSP

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2015 - June 2016 (Data as of Sep 12, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	120	115	4%	
Admits	54	65	-17%	▼
Discharges	60	51	18%	▲
Service Hours	2,095	1,277	64%	▲

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		97%	97%

On-Time Periodic		Actual	State Avg
6 Month Updates		69%	89%

Cooccurring		Actual	State Avg
✓ MH Screen Complete		92%	83%
SA Screen Complete		69%	81%

Diagnosis		Actual	State Avg
Valid Axis I Diagnosis		95%	99%
Valid Axis V GAF Score		34%	86%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Treatment Completed Successfully		48	80%	65%	69%	15%	▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Stable Living Situation		111	88%	80%	92%	8%	
✓ Social Support		86	68%	60%	80%	8%	
● Employed		4	3%	20%	12%	-17%	▼
● Improved/Maintained Axis V GAF Score		41	36%	95%	60%	-59%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		65	98%	90%	98%	8%

Data Submitted to DMHAS by Month
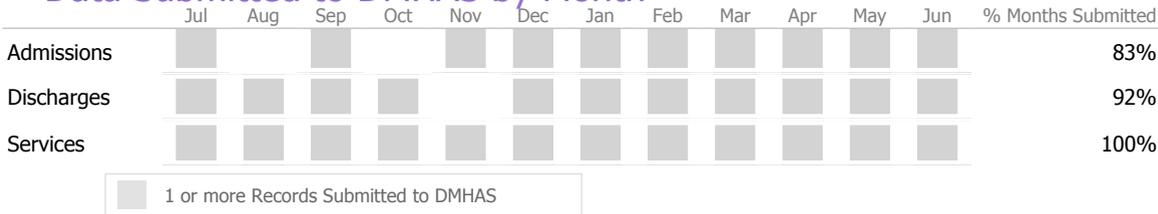
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													83%
Discharges													92%
Services													100%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

☐ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 44 Active CSP Programs

Park Street Transitional Living
Connecticut Mental Health Center
Mental Health - Residential Services - MH Intensive Res. Rehabilitation

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2015 - June 2016 (Data as of Sep 12, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	42	52	-19%	▼
Admits	35	53	-34%	▼
Discharges	35	48	-27%	▼
Bed Days	3,849	3,195	20%	▲

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Treatment Completed Successfully		20	57%	75%	53%	-18%	▼
🔴	No Re-admit within 30 Days of Discharge		23	66%	85%	76%	-19%	▼
✓	Follow-up within 30 Days of Discharge		20	100%	90%	89%	10%	

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		96%	98%

On-Time Periodic		Actual	State Avg
6 Month Updates		75%	77%

Cooccurring		Actual	State Avg
✓ MH Screen Complete		100%	90%
✓ SA Screen Complete		97%	89%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	100%
Valid Axis V GAF Score		7%	69%

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Improved/Maintained Axis V GAF Score		4	10%	75%	44%	-65%	▼

Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Avg Utilization Rate		10	181 days	0.1	105%	90%	89%	15%	▲

< 90%	90-110%	>110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%

	1 or more Records Submitted to DMHAS
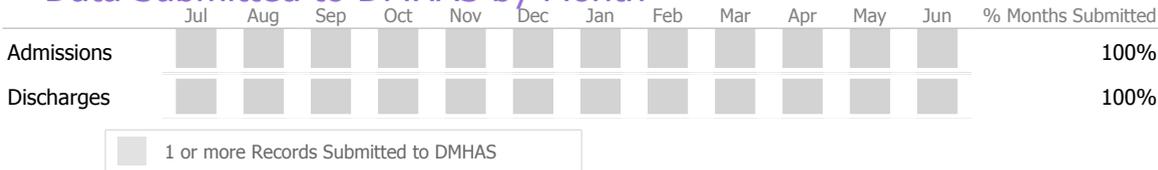
▲ > 10% Over	▼ < 10% Under

🟧 Actual	❘ Goal	✓ Goal Met	🔴 Below Goal

* State Avg based on 10 Active MH Intensive Res. Rehabilitation Programs

Park Street Wellness Center
Connecticut Mental Health Center
Mental Health - Prevention - Prevention

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2015 - June 2016 (Data as of Sep 12, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	477	447	7%	
Admits	96	124	-23%	▼
Discharges	57	69	-17%	▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over	▼ < 10% Under

🟧 Actual	┃ Goal	✔ Goal Met	🔴 Below Goal
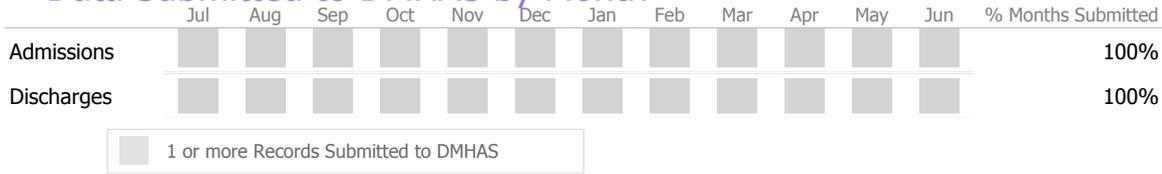
* State Avg based on 1 Active Prevention Programs

Park Street/Rehabilitation Services
Connecticut Mental Health Center
Mental Health - Social Rehabilitation - Social Rehabilitation

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2015 - June 2016 (Data as of Sep 12, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	122	109	12%	▲
Admits	20	16	25%	▲
Discharges	5	6	-17%	▼
Service Hours	1,395	1,005	39%	▲
Social Rehab/PHP/IOP Days	0	187	-100%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Clients Receiving Services		60	51%	90%	71%	-39%	▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▪	▪		▪	▪	▪			▪	▪		▪	67%
Discharges		▪		▪					▪		▪		33%
Services	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪		100%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

▮ Actual | Goal   ✔ Goal Met   ● Below Goal
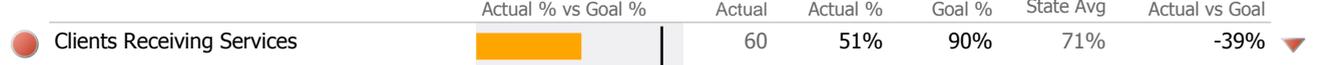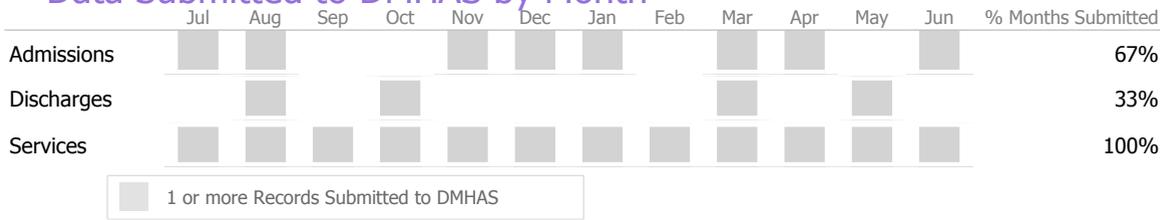
* State Avg based on 38 Active Social Rehabilitation Programs

Research CNRU OCD
Connecticut Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2015 - June 2016 (Data as of Sep 12, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	69	32	116%	▲
Admits	40	28	43%	▲
Discharges	4	3	33%	▲
Service Hours		21	-99%	▼

Data Submission Quality

Data Entry	Actual % vs Goal %	Actual	State Avg
Valid NOMS Data		84%	92%

On-Time Periodic	Actual % vs Goal %	Actual	State Avg
6 Month Updates		0%	63%

Cooccurring	Actual % vs Goal %	Actual	State Avg
✓ MH Screen Complete		96%	78%
SA Screen Complete		2%	76%

Diagnosis	Actual % vs Goal %	Actual	State Avg
Valid Axis I Diagnosis		68%	99%
Valid Axis V GAF Score		0%	86%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Treatment Completed Successfully		0	0%	50%	42%	-50%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Social Support		58	84%	60%	69%	24%	▲
✓ Stable Living Situation		66	96%	95%	86%	1%	
🔴 Employed		1	1%	30%	22%	-29%	▼
🔴 Improved/Maintained Axis V GAF Score		0	0%	75%	53%	-75%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Clients Receiving Services		1	2%	90%	86%	-88%	▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 2 or more Services within 30 days		0	0%	75%	65%	-75%	▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪		100%
Discharges			▪	▪	▪								25%
Services		▪					▪						17%

▪ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual   │ Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 94 Active Standard Outpatient Programs

Research CNRU OP 1
Connecticut Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2015 - June 2016 (Data as of Sep 12, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	30	66	-55%	▼
Admits	10	65	-85%	▼
Discharges	7	46	-85%	▼
Service Hours	32	153	-79%	▼

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		87%	92%

On-Time Periodic		Actual	State Avg
6 Month Updates		19%	63%

Cooccurring		Actual	State Avg
✓ MH Screen Complete		92%	78%
SA Screen Complete		8%	76%

Diagnosis		Actual	State Avg
Valid Axis I Diagnosis		73%	99%
Valid Axis V GAF Score		7%	86%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Treatment Completed Successfully		0	0%	50%	42%	-50%	▼

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Social Support		24	80%	60%	69%	20%	▲
✓	Stable Living Situation		30	100%	95%	86%	5%	
🔴	Employed		2	7%	30%	22%	-23%	▼
🔴	Improved/Maintained Axis V GAF Score		1	4%	75%	53%	-71%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Clients Receiving Services		0	0%	90%	86%	N/A	▼

Service Engagement

Outpatient		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	2 or more Services within 30 days		1	10%	75%	65%	-65%	▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▪		▪		▪					▪			33%
Discharges	▪	▪	▪	▪				▪	▪				50%
Services	▪		▪		▪								25%

▪ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 94 Active Standard Outpatient Programs

Research CNRU OP Brain Imaging Clinic
Connecticut Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2015 - June 2016 (Data as of Sep 12, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	84	20	320%	▲
Admits	75	20	275%	▲
Discharges	34	10	240%	▲
Service Hours	397	140	184%	▲

Data Submission Quality

Data Entry	Actual % vs Goal %	Actual	State Avg
Valid NOMS Data		82%	92%

On-Time Periodic	Actual % vs Goal %	Actual	State Avg
6 Month Updates		10%	63%

Cooccurring	Actual % vs Goal %	Actual	State Avg
✓ MH Screen Complete		86%	78%
SA Screen Complete		2%	76%

Diagnosis	Actual % vs Goal %	Actual	State Avg
Valid Axis I Diagnosis		46%	99%
Valid Axis V GAF Score		0%	86%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Treatment Completed Successfully		0	0%	50%	42%	-50%	▼

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Social Support		78	92%	60%	69%	32%	▲
✓	Stable Living Situation		83	98%	95%	86%	3%	
🔴	Employed		0	0%	30%	22%	-30%	▼
🔴	Improved/Maintained Axis V GAF Score		0	0%	75%	53%	-75%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Clients Receiving Services		19	33%	90%	86%	-57%	▼

Service Engagement

Outpatient		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	2 or more Services within 30 days		13	18%	75%	65%	-57%	▼

Data Submitted to DMHAS by Month
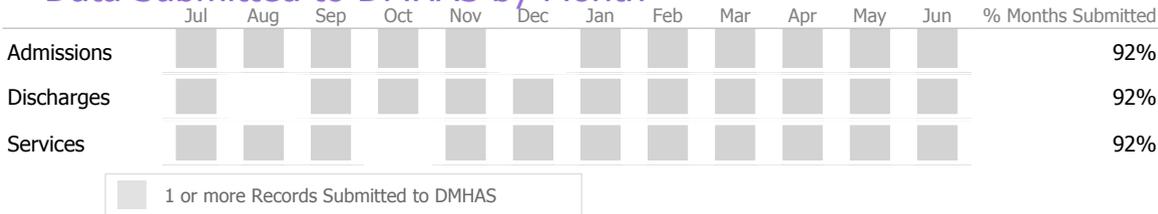
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▢	▢	▢	▢	▢		▢	▢	▢	▢	▢	▢	92%
Discharges	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	92%
Services	▢	▢	▢		▢	▢	▢	▢	▢	▢	▢	▢	92%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 94 Active Standard Outpatient Programs

Research CNRU OP COCAINE CLINIC
Connecticut Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2015 - June 2016 (Data as of Sep 12, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	39	8	388%	▲
Admits	39	8	388%	▲
Discharges	21	6	250%	▲
Service Hours	-	8	-100%	▼

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		86%	92%

On-Time Periodic		Actual	State Avg
6 Month Updates		0%	63%

Cooccurring		Actual	State Avg
✓ MH Screen Complete		85%	78%
SA Screen Complete		0%	76%

Diagnosis		Actual	State Avg
Valid Axis I Diagnosis		77%	99%
Valid Axis V GAF Score		0%	86%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Treatment Completed Successfully		0	0%	50%	42%	-50%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Social Support		36	88%	60%	69%	28%	▲
🔴 Stable Living Situation		37	90%	95%	86%	-5%	
🔴 Employed		1	2%	30%	22%	-28%	▼
🔴 Improved/Maintained Axis V GAF Score		0	0%	75%	53%	-75%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Clients Receiving Services		0	0%	90%	86%	N/A	▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 2 or more Services within 30 days		0	0%	75%	65%	-75%	▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐		☐	92%
Discharges	☐	☐		☐	☐			☐	☐	☐		☐	75%
Services													0%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 94 Active Standard Outpatient Programs

RESEARCH CNRU OP KETAMINE
Connecticut Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2015 - June 2016 (Data as of Sep 12, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	16	13	23%	▲
Admits	9	13	-31%	▼
Discharges	-	6	-100%	▼
Service Hours	-	-		

Data Submission Quality

Data Entry	Actual % vs Goal %	Actual	State Avg
Valid NOMS Data		87%	92%

On-Time Periodic	Actual % vs Goal %	Actual	State Avg
6 Month Updates		0%	63%

Cooccurring	Actual % vs Goal %	Actual	State Avg
MH Screen Complete		70%	78%
SA Screen Complete		0%	76%

Diagnosis	Actual % vs Goal %	Actual	State Avg
Valid Axis I Diagnosis		38%	99%
Valid Axis V GAF Score		6%	86%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	42%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Social Support		15	94%	60%	69%	34%	▲
✓ Stable Living Situation		16	100%	95%	86%	5%	
🔴 Employed		1	6%	30%	22%	-24%	▼
🔴 Improved/Maintained Axis V GAF Score		0	0%	75%	53%	-75%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Clients Receiving Services		0	0%	90%	86%	N/A	▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 2 or more Services within 30 days		0	0%	75%	65%	-75%	▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions			▢			▢	▢		▢	▢	▢		50%
Discharges													0%
Services													0%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

▢ Actual	❘ Goal
✓ Goal Met	🔴 Below Goal

* State Avg based on 94 Active Standard Outpatient Programs

Research CNRU SNRG
Connecticut Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2015 - June 2016 (Data as of Sep 12, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	66	59	12%	▲
Admits	44	54	-19%	▼
Discharges	16	35	-54%	▼
Service Hours	19	165	-89%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✔ Valid NOMS Data		94%	92%

On-Time Periodic		Actual	State Avg
6 Month Updates		22%	63%

Cooccurring		Actual	State Avg
✔ MH Screen Complete		98%	78%
SA Screen Complete		2%	76%

Diagnosis		Actual	State Avg
Valid Axis I Diagnosis		80%	99%
Valid Axis V GAF Score		3%	86%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Treatment Completed Successfully		0	0%	50%	42%	-50%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Social Support		58	85%	60%	69%	25%	▲
✔ Stable Living Situation		65	96%	95%	86%	1%	
🔴 Employed		1	1%	30%	22%	-29%	▼
🔴 Improved/Maintained Axis V GAF Score		8	15%	75%	53%	-60%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Clients Receiving Services		4	8%	90%	86%	-82%	▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 2 or more Services within 30 days		0	0%	75%	65%	-75%	▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													58%
Services													92%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✔ Goal Met   🔴 Below Goal

* State Avg based on 94 Active Standard Outpatient Programs

RESEARCH CRNU OP NPC
Connecticut Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2015 - June 2016 (Data as of Sep 12, 2016)
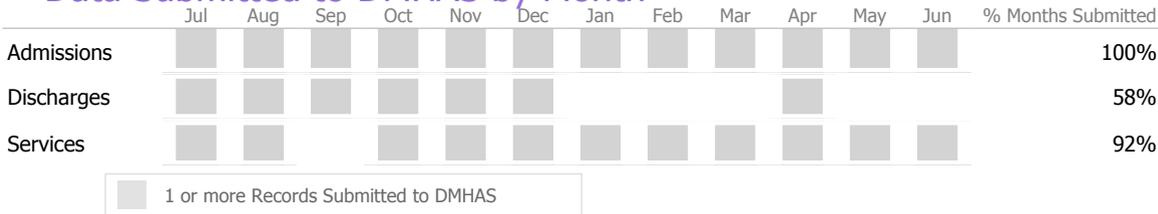
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	17	13	31%	▲
Admits	13	13	0%	
Discharges	7	9	-22%	▼
Service Hours	67	91	-26%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✔ Valid NOMS Data		95%	92%

On-Time Periodic		Actual	State Avg
6 Month Updates		0%	63%

Cooccurring		Actual	State Avg
✔ MH Screen Complete		83%	78%
SA Screen Complete		0%	76%

Diagnosis		Actual	State Avg
Valid Axis I Diagnosis		53%	99%
Valid Axis V GAF Score		0%	86%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Treatment Completed Successfully		0	0%	50%	42%	-50%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Social Support		17	100%	60%	69%	40%	▲
✔ Stable Living Situation		17	100%	95%	86%	5%	
🔴 Employed		1	6%	30%	22%	-24%	▼
🔴 Improved/Maintained Axis V GAF Score		0	0%	75%	53%	-75%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Clients Receiving Services		1	10%	90%	86%	-80%	▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 2 or more Services within 30 days		5	38%	75%	65%	-37%	▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▫		▫		▫				▫	▫	▫	▫	58%
Discharges	▫	▫		▫			▫						33%
Services	▫	▫	▫	▫						▫			42%

▫ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✔ Goal Met   🔴 Below Goal

* State Avg based on 94 Active Standard Outpatient Programs

Research Park St OP Screening
Connecticut Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2015 - June 2016 (Data as of Sep 12, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	44	71	-38%	▼
Admits	16	56	-71%	▼
Discharges	10	43	-77%	▼
Service Hours	14	41	-65%	▼

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		90%	92%

On-Time Periodic		Actual	State Avg
6 Month Updates		23%	63%

Cooccurring		Actual	State Avg
✓ MH Screen Complete		94%	78%
SA Screen Complete		3%	76%

Diagnosis		Actual	State Avg
Valid Axis I Diagnosis		93%	99%
Valid Axis V GAF Score		5%	86%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Treatment Completed Successfully		0	0%	50%	42%	-50%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Social Support		38	86%	60%	69%	26%	▲
✓ Stable Living Situation		43	98%	95%	86%	3%	
● Employed		0	0%	30%	22%	-30%	▼
● Improved/Maintained Axis V GAF Score		5	14%	75%	53%	-61%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Clients Receiving Services		1	3%	90%	86%	-87%	▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● 2 or more Services within 30 days		0	0%	75%	65%	-75%	▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■		■	■	■	■	■			75%
Discharges		■							■				17%
Services	■	■											17%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 94 Active Standard Outpatient Programs

Research Park Street NCM-Autism
Connecticut Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2015 - June 2016 (Data as of Sep 12, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	42%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴 Employed		N/A	N/A	30%	22%	-30% ▼
🔴 Improved/Maintained Axis V GAF Score		N/A	N/A	75%	53%	-75% ▼
🔴 Social Support		N/A	N/A	60%	69%	-60% ▼
🔴 Stable Living Situation		N/A	N/A	95%	86%	-95% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴 Clients Receiving Services		N/A	N/A	90%	86%	N/A ▼

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		N/A	92%

On-Time Periodic		Actual	State Avg
6 Month Updates		N/A	63%

Cooccurring		Actual	State Avg
MH Screen Complete		N/A	78%
SA Screen Complete		N/A	76%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													0%
Discharges													0%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

Actual | Goal   ✔ Goal Met   🔴 Below Goal

* State Avg based on 94 Active Standard Outpatient Programs

Research Park Street PrevThruRiskIDMgmt
Connecticut Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2015 - June 2016 (Data as of Sep 12, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	49	32	53%	▲
Admits	31	15	107%	▲
Discharges	-	14	-100%	▼
Service Hours	-		-100%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✔ Valid NOMS Data		93%	92%

On-Time Periodic		Actual	State Avg
6 Month Updates		0%	63%

Cooccurring		Actual	State Avg
✔ MH Screen Complete		81%	78%
SA Screen Complete		6%	76%

Diagnosis		Actual	State Avg
Valid Axis I Diagnosis		8%	99%
Valid Axis V GAF Score		2%	86%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	42%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Social Support		47	96%	60%	69%	36%	▲
✔ Stable Living Situation		47	96%	95%	86%	1%	
🔴 Employed		0	0%	30%	22%	-30%	▼
🔴 Improved/Maintained Axis V GAF Score		0	0%	75%	53%	-75%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Clients Receiving Services		0	0%	90%	86%	N/A	▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 2 or more Services within 30 days		0	0%	75%	65%	-75%	▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													0%
Services													0%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual		Goal	✔ Goal Met	🔴 Below Goal

* State Avg based on 94 Active Standard Outpatient Programs

Research Park Street Psychosis
Connecticut Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2015 - June 2016 (Data as of Sep 12, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	112	74	51%	▲
Admits	46	31	48%	▲
Discharges	1	8	-88%	▼
Service Hours	1	9	-90%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		98%	92%

On-Time Periodic		Actual	State Avg
6 Month Updates		38%	63%

Cooccurring		Actual	State Avg
MH Screen Complete		29%	78%
SA Screen Complete		3%	76%

Diagnosis		Actual	State Avg
Valid Axis I Diagnosis		60%	99%
Valid Axis V GAF Score		9%	86%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Treatment Completed Successfully		0	0%	50%	42%	-50%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Social Support		76	68%	60%	69%	8%	
🔴 Stable Living Situation		92	82%	95%	86%	-13%	▼
🔴 Employed		3	3%	30%	22%	-27%	▼
🔴 Improved/Maintained Axis V GAF Score		24	26%	75%	53%	-49%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Clients Receiving Services		2	2%	90%	86%	-88%	▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 2 or more Services within 30 days		0	0%	75%	65%	-75%	▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges		■											8%
Services					■			■					17%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 94 Active Standard Outpatient Programs

Research Park Street Step - ED
Connecticut Mental Health Center
Mental Health - Other - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2015 - June 2016 (Data as of Sep 12, 2016)
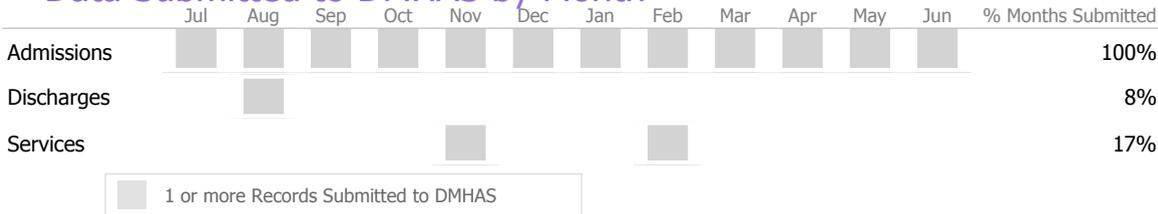
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	8	12	-33%	▼
Admits	-	2	-100%	▼
Discharges	2	4	-50%	▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													0%
Discharges						▢				▢			17%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

◼ Actual | Goal   ✓ Goal Met   ● Below Goal
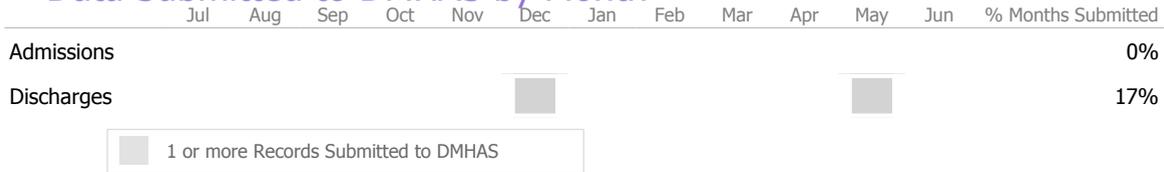
* State Avg based on 1 Active Standard Outpatient Programs

Research Pre-Admission
Connecticut Mental Health Center
Mental Health - Intake - Central Intake

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2015 - June 2016 (Data as of Sep 12, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	299	278	8%	
Admits	297	282	5%	
Discharges	302	274	10%	
Service Hours	-	28	-100%	▼

Data Submitted to DMHAS by Month
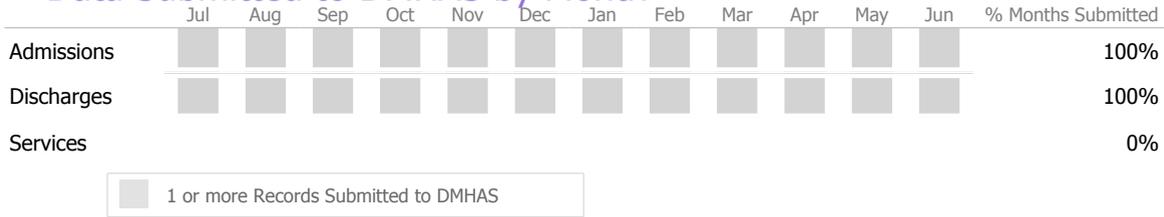
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	100%
Discharges	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	100%
Services													0%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

█ Actual | Goal   ✔ Goal Met   ● Below Goal

* State Avg based on 10 Active Central Intake Programs

Research SATU SA Res 2
Connecticut Mental Health Center
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2015 - June 2016 (Data as of Sep 12, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	33	51	-35%	▼
Admits	18	37	-51%	▼
Discharges	17	36	-53%	▼
Service Hours	-	-		

Data Submission Quality

Data Entry	Actual % vs Goal	Actual	State Avg
Valid NOMS Data		55%	97%
Valid TEDS Data		71%	93%

On-Time Periodic		Actual	State Avg
6 Month Updates		0%	49%

Cooccurring		Actual	State Avg
✓ MH Screen Complete		100%	96%
✓ SA Screen Complete		100%	96%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	100%
Valid Axis V GAF Score		15%	94%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Treatment Completed Successfully		0	0%	50%	53%	-50%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Self Help		27	82%	60%	24%	22%	▲
✓ Employed		22	67%	50%	44%	17%	▲
🔴 Stable Living Situation		23	70%	95%	90%	-25%	▼
🔴 Abstinence/Reduced Drug Use		2	6%	55%	59%	-49%	▼
🔴 Not Arrested		3	9%	75%	90%	-66%	▼
🔴 Improved/Maintained Axis V GAF Score		0	0%	75%	68%	-75%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Clients Receiving Services		0	0%	90%	83%	N/A	▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 2 or more Services within 30 days		0	0%	75%	80%	-75%	▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▢	▢	▢	▢	▢	▢							50%
Discharges	▢	▢	▢	▢	▢	▢		▢					58%
Services													0%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 115 Active Standard Outpatient Programs

Research York Street Depression Clinic
Connecticut Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2015 - June 2016 (Data as of Sep 12, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	66	27	144%	▲
Admits	41	28	46%	▲
Discharges	1	3	-67%	▼
Service Hours	-	-		

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		88%	92%

On-Time Periodic		Actual	State Avg
6 Month Updates		4%	63%

Cooccurring		Actual	State Avg
✓ MH Screen Complete		84%	78%
SA Screen Complete		0%	76%

Diagnosis		Actual	State Avg
Valid Axis I Diagnosis		20%	99%
Valid Axis V GAF Score		0%	86%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Treatment Completed Successfully		0	0%	50%	42%	-50%	▼

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Social Support		65	98%	60%	69%	38%	▲
✓	Stable Living Situation		66	100%	95%	86%	5%	
🔴	Employed		0	0%	30%	22%	-30%	▼
🔴	Improved/Maintained Axis V GAF Score		1	2%	75%	53%	-73%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Clients Receiving Services		0	0%	90%	86%	N/A	▼

Service Engagement

Outpatient		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	2 or more Services within 30 days		0	0%	75%	65%	-75%	▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges			▪										8%
Services													0%

1 or more Records Submitted to DMHAS

▲ > 10% Over	▼ < 10% Under

| Actual | | Goal | ✓ Goal Met | 🔴 Below Goal |

* State Avg based on 94 Active Standard Outpatient Programs

SATU - Pre-Admission
Connecticut Mental Health Center
Mental Health - Intake - Central Intake

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2015 - June 2016 (Data as of Sep 12, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	235	155	52%	▲
Admits	243	158	54%	▲
Discharges	244	154	58%	▲
Service Hours	72	7		

Data Submitted to DMHAS by Month
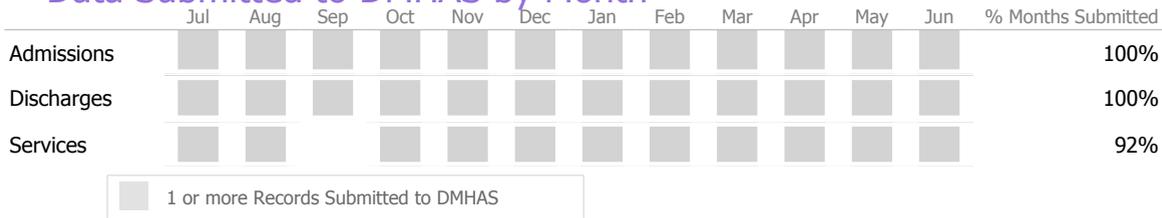
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	100%
Discharges	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	100%
Services	▢	▢		▢	▢	▢	▢	▢	▢	▢	▢	▢	92%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✔ Goal Met   ● Below Goal

* State Avg based on 10 Active Central Intake Programs

SATU Evaluations OP
Connecticut Mental Health Center
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2015 - June 2016 (Data as of Sep 12, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	5	28	-82%	▼
Admits	-	3	-100%	▼
Discharges	1	23	-96%	▼
Service Hours	107	261	-59%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✔ Valid NOMS Data		100%	97%
✔ Valid TEDS Data		100%	93%

On-Time Periodic		Actual	State Avg
✔ 6 Month Updates		50%	49%

Cooccurring		Actual	State Avg
MH Screen Complete		N/A	96%
SA Screen Complete		N/A	96%

Diagnosis		Actual	State Avg
✔ Valid Axis I Diagnosis		100%	100%
Valid Axis V GAF Score		20%	94%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Treatment Completed Successfully		1	100%	50%	53%	50%	▲

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Self Help		5	100%	60%	24%	40%	▲
✔	Abstinence/Reduced Drug Use		4	80%	55%	59%	25%	▲
✔	Not Arrested		5	100%	75%	90%	25%	▲
●	Employed		2	40%	50%	44%	-10%	
●	Stable Living Situation		4	80%	95%	90%	-15%	▼
●	Improved/Maintained Axis V GAF Score		0	0%	75%	68%	-75%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Clients Receiving Services		4	100%	90%	83%	10%	

Service Engagement

Outpatient		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
●	2 or more Services within 30 days		0	0%	75%	80%	-75%	▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													0%
Discharges				▣									8%
Services	▣	▣	▣	▣	▣	▣	▣	▣	▣	▣	▣	▣	100%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✔ Goal Met   ● Below Goal

* State Avg based on 115 Active Standard Outpatient Programs

SATU SA OP Clin/S
Connecticut Mental Health Center
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2015 - June 2016 (Data as of Sep 12, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	371	413	-10%	▼
Admits	298	346	-14%	▼
Discharges	271	335	-19%	▼
Service Hours	3,308	2,588	28%	▲

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		86%	97%
Valid TEDS Data		91%	93%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		77%	49%

Cooccurring		Actual	State Avg
✓ MH Screen Complete		99%	96%
✓ SA Screen Complete		99%	96%

Diagnosis		Actual	State Avg
Valid Axis I Diagnosis		99%	100%
Valid Axis V GAF Score		7%	94%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Treatment Completed Successfully		48	18%	50%	53%	-32%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Self Help		388	99%	60%	24%	39%	▲
🔴 Abstinence/Reduced Drug Use		182	47%	55%	59%	-8%	
🔴 Stable Living Situation		312	80%	95%	90%	-15%	▼
🔴 Employed		132	34%	50%	44%	-16%	▼
🔴 Not Arrested		130	33%	75%	90%	-42%	▼
🔴 Improved/Maintained Axis V GAF Score		5	2%	75%	68%	-73%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		119	94%	90%	83%	4%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		229	80%	75%	80%	5%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													100%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 115 Active Standard Outpatient Programs

SATU/SA Drug Research
Connecticut Mental Health Center
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2015 - June 2016 (Data as of Sep 12, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	2	6	-67%	▼
Admits	-	6	-100%	▼
Discharges	1	4	-75%	▼
Service Hours	-	-		

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		40%	97%
Valid TEDS Data		50%	93%

On-Time Periodic		Actual	State Avg
6 Month Updates		0%	49%

Cooccurring		Actual	State Avg
MH Screen Complete		N/A	96%
SA Screen Complete		N/A	96%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	100%
Valid Axis V GAF Score		0%	94%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Treatment Completed Successfully		0	0%	50%	53%	-50%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Self Help		2	100%	60%	24%	40%	▲
✓ Employed		1	50%	50%	44%	0%	
🔴 Abstinence/Reduced Drug Use		0	0%	55%	59%	-55%	▼
🔴 Improved/Maintained Axis V GAF Score		0	0%	75%	68%	-75%	▼
🔴 Not Arrested		0	0%	75%	90%	-75%	▼
🔴 Stable Living Situation		0	0%	95%	90%	-95%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Clients Receiving Services		0	0%	90%	83%	N/A	▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 2 or more Services within 30 days		0	0%	75%	80%	-75%	▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													0%
Discharges													8%
Services													0%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 115 Active Standard Outpatient Programs

W. Haven OP Adult
Connecticut Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2015 - June 2016 (Data as of Sep 12, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	242	268	-10%	
Admits	14	51	-73%	▼
Discharges	206	43	379%	▲
Service Hours	2,618	2,788	-6%	

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		90%	92%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		74%	63%

Cooccurring		Actual	State Avg
✓ MH Screen Complete		100%	78%
✓ SA Screen Complete		100%	76%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	99%
Valid Axis V GAF Score		21%	86%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴 Treatment Completed Successfully		86	42%	50%	42%	-8%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Stable Living Situation		229	95%	95%	86%	0%	
🔴 Social Support		121	50%	60%	69%	-10%	
🔴 Improved/Maintained Axis V GAF Score		137	57%	75%	53%	-18%	▼
🔴 Employed		28	12%	30%	22%	-18%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		36	100%	90%	86%	10%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ 2 or more Services within 30 days		12	86%	75%	65%	11%	▲

Data Submitted to DMHAS by Month
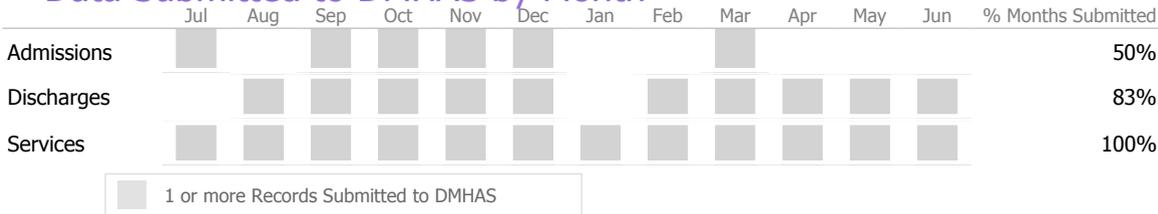
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▦		▦	▦	▦	▦			▦				50%
Discharges		▦	▦	▦	▦	▦		▦	▦	▦	▦	▦	83%
Services	▦	▦	▦	▦	▦	▦	▦	▦	▦	▦	▦	▦	100%

▦ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 94 Active Standard Outpatient Programs

West Haven OP Child
Connecticut Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2015 - June 2016 (Data as of Sep 12, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	66	83	-20% ▼
Admits	38	39	-3%
Discharges	30	55	-45% ▼
Service Hours	1,140	1,201	-5%

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		89%	92%

On-Time Periodic		Actual	State Avg
6 Month Updates		7%	63%

Cooccurring		Actual	State Avg
✓ MH Screen Complete		85%	78%
SA Screen Complete		28%	76%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	99%
Valid Axis V GAF Score		18%	86%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴 Treatment Completed Successfully		12	40%	50%	42%	-10% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		45	68%	60%	69%	8%
🔴 Stable Living Situation		49	74%	95%	86%	-21% ▼
🔴 Employed		2	3%	30%	22%	-27% ▼
🔴 Improved/Maintained Axis V GAF Score		11	18%	75%	53%	-57% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		34	94%	90%	86%	4%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		35	92%	75%	65%	17% ▲

Data Submitted to DMHAS by Month
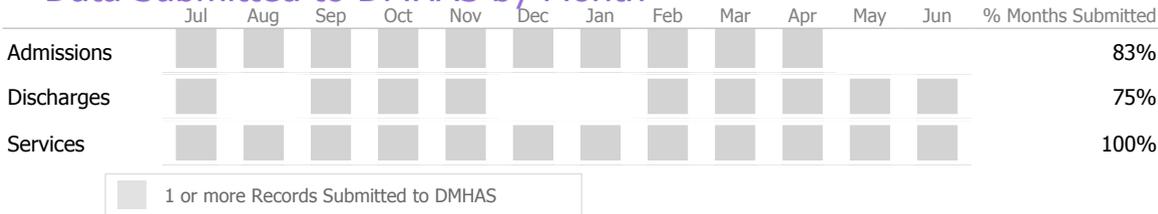
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪			83%
Discharges		▪		▪	▪	▪		▪	▪	▪	▪	▪	75%
Services	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	100%

▪ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 94 Active Standard Outpatient Programs

West Haven Pre-Admission
Connecticut Mental Health Center
Mental Health - Intake - Central Intake

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2015 - June 2016 (Data as of Sep 12, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	65	74	-12%	▼
Admits	54	74	-27%	▼
Discharges	64	63	2%	
Service Hours	4	26	-86%	▼

Data Submitted to DMHAS by Month
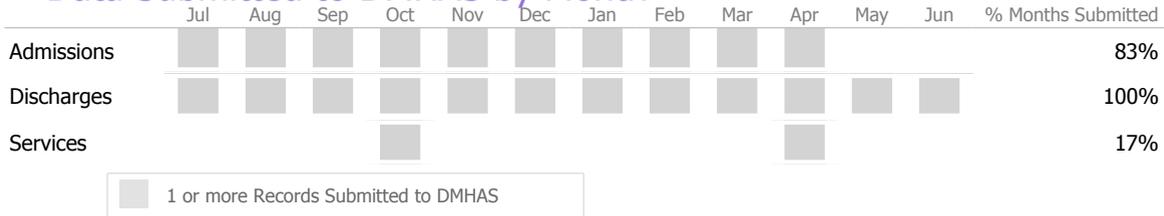
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪			83%
Discharges	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	100%
Services				▪						▪			17%

▫ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

| Actual | | Goal | ✔ Goal Met | ● Below Goal |

* State Avg based on 10 Active Central Intake Programs

YAS Pre-Admission
Connecticut Mental Health Center
Mental Health - Intake - Central Intake

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2015 - June 2016 (Data as of Sep 12, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	10	4	150%	▲
Admits	9	4	125%	▲
Discharges	10	3	233%	▲
Service Hours	1	2	-6%	

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▢	▢		▢		▢	▢		▢				50%
Discharges		▢		▢			▢		▢		▢		42%
Services										▢			8%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 10 Active Central Intake Programs

Young Adult Services OP
Connecticut Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2015 - June 2016 (Data as of Sep 12, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	96	101	-5%	
Admits	18	26	-31%	▼
Discharges	19	23	-17%	▼
Service Hours	3,666	9,677	-62%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		93%	92%

On-Time Periodic		Actual	State Avg
6 Month Updates		26%	63%

Cooccurring		Actual	State Avg
✓ MH Screen Complete		100%	78%
✓ SA Screen Complete		100%	76%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		99%	99%
Valid Axis V GAF Score		17%	86%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Treatment Completed Successfully		5	26%	50%	42%	-24%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Social Support		50	52%	60%	69%	-8%	
● Employed		12	12%	30%	22%	-18%	▼
● Stable Living Situation		65	68%	95%	86%	-27%	▼
● Improved/Maintained Axis V GAF Score		37	42%	75%	53%	-33%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		75	97%	90%	86%	7%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		15	83%	75%	65%	8%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▪	▪	▪	▪	▪	▪	▪		▪	▪			75%
Discharges	▪	▪	▪				▪	▪	▪		▪		75%
Services	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	100%

▪ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

█ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 94 Active Standard Outpatient Programs