Community Health Center Inc.
Middletown, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2015 - June 2016   (Data as of Sep 12, 2016)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	34	34	0%	
	Admits	5	7	-29%	▼
	Discharges	6	5	20%	▲
	Service Hours	1,405	1,369	3%	

▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type		#	%
Mental Health				
	Case Management		34	100.0%

Client Demographics

Age

Age		#	%		State Avg
18-25		2	6%		15%
26-34		6	18%		24%
35-44		2	6%	▼	19%
45-54		10	29%		22%
55-64		14	41%	▲	15%
65+					4%

Ethnicity

Ethnicity		#	%		State Avg
Non-Hispanic		32	94%	▲	75%
Unknown		2	6%		6%
Hispanic-Cuban					0%
Hispanic-Mexican					1%
Hispanic-Other					7%
Hisp-Puerto Rican				▼	12%

Gender

Gender		#	%		State Avg
Female		19	56%	▲	40%
Male		15	44%	▼	60%
Transgender					0%

Race

Race		#	%		State Avg
White/Caucasian		27	79%	▲	65%
Black/African American		5	15%		16%
Multiple Races		1	3%		1%
Other		1	3%		13%
Am. Indian/Native Alaskan					1%
Asian					1%
Hawaiian/Other Pacific Islander					0%
Unknown					3%

	Unique Clients		State Avg	▲ > 10% Over State Avg	▼ > 10% Under State Avg

Survey Data Not Available

Case Management 302294
Community Health Center Inc.
Mental Health - Case Management - Standard Case Management

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
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Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	34	34	0%	
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Data Submission Quality

Data Entry	Actual % vs Goal	Actual	State Avg
✔ Valid NOMS Data		99%	96%

On-Time Periodic		Actual	State Avg
6 Month Updates		4%	65%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Treatment Completed Successfully		2	33%	50%	56%	-17%	▼

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Social Support		31	91%	60%	65%	31%	▲
✔	Stable Living Situation		30	88%	80%	82%	8%	
🔴	Employed		3	9%	20%	12%	-11%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔	Clients Receiving Services		28	100%	90%	67%	10%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													42%
Discharges													42%
Services													100%

1 or more Records Submitted to DMHAS
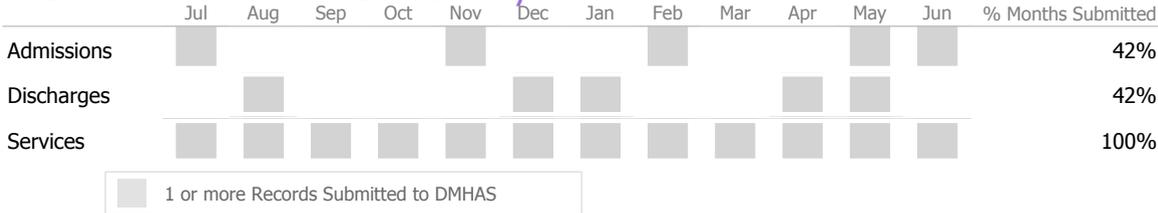
▲ > 10% Over   ▼ < 10% Under

◼ Actual | Goal   ✔ Goal Met   🔴 Below Goal

* State Avg based on 31 Active Standard Case Management Programs