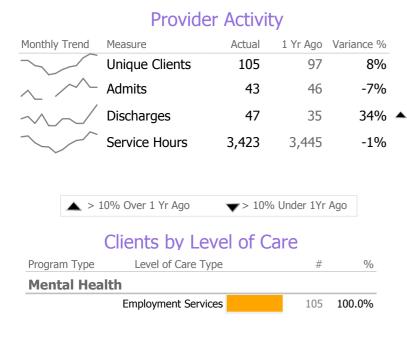
#### **Community Enterprises Inc.**

Northampton, MA

Reporting Period: July 2015 - June 2016 (Data as of Sep 12, 2016)



### Consumer Satisfaction Survey (Based on 58 FY15 Surveys)



### **Client Demographics**

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	15	14%	15%	Female	54	51%	<b>▲</b> 40%
26-34	21	20%	24%	Male 🗾	51	49%	▼ 60%
35-44	13	12%	19%	Transgender			0%
45-54	26	25%	22%				
55-64	26	25%	15%				
65+	4	4%	4%	Race	#	%	State Avg
				White/Caucasian	92	88%	<b>▲</b> 65%
Ethnicity	#	%	State Avg	Black/African American	12	11%	16%
Non-Hispanic	89	85%	75%	Hawaiian/Other Pacific Islander	1	1%	0%
Hisp-Puerto Rican	12	11%	12%	Am. Indian/Native Alaskan			1%
Hispanic-Cuban	1	1%	0%	Asian			1%
Hispanic-Mexican	1	1%	1%	Multiple Races			1%
•	1	1%	7%	Other			▼ 13%
Hispanic-Other				Unknown			3%
Unknown	1	1%	6%	-			
	Unique C	lients	State Avg	▲ > 10% Over State Avg ▼	> 10% L	Inder S	tate Avg

Community Enterprises Inc.

Mental Health - Employment Services - Employment Services

### Connecticut Dept of Mental Health and Addiction Services

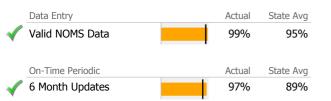
Program Quality Dashboard

Reporting Period: July 2015 - June 2016 (Data as of Sep 12, 2016)

## **Program Activity**

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	105	97	8%
Admits	43	46	-7%
Discharges	47	35	34% 🔺
Service Hours	3,423	3,445	-1%

# Data Submission Quality



### Data Submitted to DMHAS by Month

		Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	;													92%
Discharges														100%
Services														100%
		1 or mo	ore Recor	ds Subr	nitted to	DMHAS								

▲ > 10% Over
▼ < 10% Under</li>
Actual
Goal
✓ Goal Met
● Below Goal

\* State Avg based on 40 Active Employment Services Programs

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		48	45%	35%	39%	10%
Service Utilization						
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		59	98%	90%	96%	8%