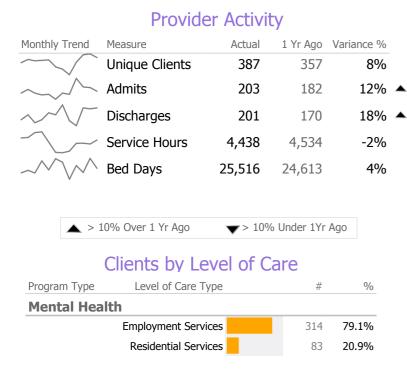
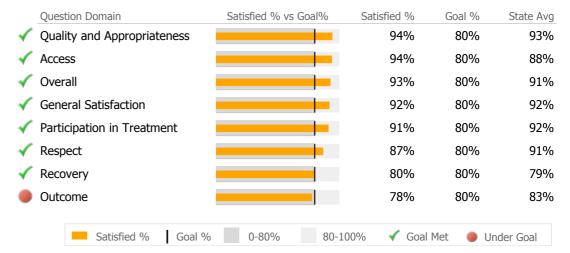
Ability Beyond Bethel, CT

Reporting Period: July 2015 - June 2016 (Data as of Sep 12, 2016)



Consumer Satisfaction Survey (Based on 152 FY15 Surveys)



Client Demographics

Age		#	%	State Avg	Gender	#	%	State Avg
18-25		58	15%	15%	Male 🗾	206	53%	60%
26-34		71	18%	24%	Female	181	47%	40%
35-44	Ĺ	66	17%	19%	Transgender			0%
45-54	•	111	29%	22%				
55-64 📕		68	18%	15%				
65+		12	3%	4%	Race	#	%	State Avg
					White/Caucasian	301	78%	▲ 65%
Ethnicity		#	%	State Avg	Black/African American	44	11%	16%
Non-Hispanic		356	92%	▲ 75%	Other	23	6%	13%
Hispanic-Other		17	4%	7%	Asian	10	3%	1%
Hisp-Puerto Rican		8	2%	12%	Unknown	5	1%	3%
Unknown		5	1%	6%	Multiple Races	4	1%	1%
					Am. Indian/Native Alaskan			1%
Hispanic-Mexican		1	0%	1%	Hawaiian/Other Pacific Islander			0%
Hispanic-Cuban				0%				
,								
1		Unique C	lients	State Avg	▲ > 10% Over State Avg	′ > 10% L	Inder S	tate Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	4	4	0%
Admits	1	-	
Discharges	1	1	0%
Bed Days	1,136	1,096	4%

Data Submission Quality

Valid Axis V GAF Score

Data Entry	Actual	State Avg
√ Valid NOMS Data	100%	99%
On-Time Periodic	Actual	State Avg
🗹 6 Month Updates	100%	77%
Cooccurring	Actual	State Avg
MH Screen Complete	0%	86%
MH Screen Complete SA Screen Complete	0%	86% 88%
•		
•		

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Treatment Completed Successfully		0	0%	80%	71%	-80%	-
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
No Re-admit within 30 Days of Discharge		N/A	N/A	85%	80%	N/A	
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Follow-up within 30 Days of Discharge		N/A	N/A	90%	81%	N/A	
Recovery							
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	

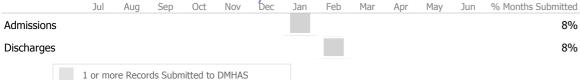
	National Recovery Measures (NOMS)	ACLUAI % VS GOAI %	ACLUAI	ACLUAI %	GOdI %	State Avy	ACLUAI VS GOAI	
ſ	Social Support		4	100%	60%	80%	40%	
ſ	Stable Living Situation		4	100%	90%	98%	10%	
	Improved/Maintained Axis V GAF Score		2	50%	95%	65%	-45%	-

Bed Utilization

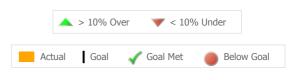
			12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
\checkmark	Avg Utilization R	ate		3	2,046 days	0.2	103%	90%	98%	13% 🔺
		< 90	90-110%		>110%					

Data Submitted to Sep OMHAS by Month

100%



95%



* State Avg based on 24 Active Group Home Programs

Program Activity

Mental Health - Residential Services - Supervised Apartments

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	10	11	-9%	
Admits	2	4	-50%	▼
Discharges	2	3	-33%	▼
Bed Days	3,175	2,954	7%	

Data Submission Quality

Data Entry	Actual	State Avg
🗸 Valid NOMS Data	100%	99%
	·	
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	100%	89%
Cooccurring	Actual	State Avg
√ MH Screen Complete	100%	83%
🞻 SA Screen Complete	100%	82%
	·	
Diagnosis	Actual	State Avg
🞻 Valid Axis I Diagnosis	100%	100%
🗸 Valid Axis V GAF Score	100%	93%

Discharge Outcomes

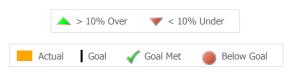
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Treatment Completed Successfully		1	50%	60%	68%	-10%	-
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Follow-up within 30 Days of Discharge		0	0%	90%	81%	-90%	▼
	Recovery							
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Social Support		9	90%	60%	86%	30%	
\checkmark	Stable Living Situation		10	100%	95%	96%	5%	
	Employed		0	0%	25%	8%	-25%	-
	Improved/Maintained Axis V GAF Score		1	11%	95%	69%	-84%	-

Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
\checkmark	Avg Utilization Rate		9	829 days	0.3	96%	90%	93%	6%
		< 90% 90-110%		>110%					

Data Submitted to DMHAS by Month





Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	3	4	-25%	▼
Admits	-	1	-100%	▼
Discharges	-	1	-100%	▼
Bed Days	1,098	1,068	3%	

Data Submission Quality

	Data Entry	Actual	State Avg
\checkmark	Valid NOMS Data	100%	99%
	On-Time Periodic	Actual	State Avg
V	6 Month Updates	100%	89%
	Cooccurring	Actual	State Avg
	MH Screen Complete	N/A	83%
	SA Screen Complete	N/A	82%
	Diagnosis	Actual	State Avg
\checkmark	Valid Axis I Diagnosis	100%	100%
√	Valid Axis V GAF Score	100%	93%

Discharge Outcomes

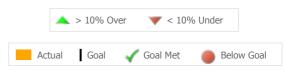
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	Treatment Completed Successfully		N/A	N/A	60%	68%	N/A
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	Follow-up within 30 Days of Discharge		N/A	N/A	90%	81%	N/A
	Recovery						
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
\checkmark	Social Support		3	100%	60%	86%	40% 🔺
«	Employed		1	33%	25%	8%	8%
\checkmark	Stable Living Situation		3	100%	95%	96%	5%
	Improved/Maintained Axis V GAF Score		2	67%	95%	69%	-28% 🧃

Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
\checkmark	Avg Utilization Rate		3	716 days	0.3	100%	90%	93%	10%
		< 90% 90-110%		>110%					

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													0%
Discharges													0%
	1 or mo	ore Recor	ds Subn	nitted to	DMHAS								



Employment Svs Reg 1 - 271 (Norwalk)

Ability Beyond

Mental Health - Employment Services - Employment Services

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2015 - June 2016 (Data as of Sep 12, 2016)

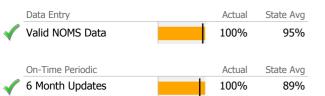
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	124	118	5%	
Admits	68	61	11% 🔺	
Discharges	68	62	10%	
Service Hours	1,854	1,853	0%	

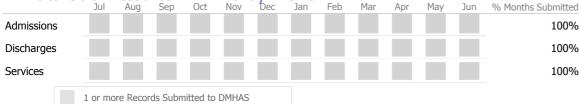
Recovery

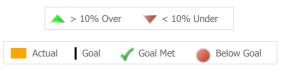
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Employed		63	48%	35%	39%	13%	
	Service Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Clients Receiving Services		67	100%	90%	96%	10%	

Data Submission Quality



Data Submitted to DMHAS by Month





* State Avg based on 40 Active Employment Services Programs

Employment Svs Reg 5 - 270 (Danbury)

Ability Beyond

Mental Health - Employment Services - Employment Services

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2015 - June 2016 (Data as of Sep 12, 2016)

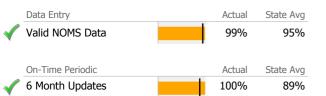
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	190	166	14%	•
Admits	117	102	15% 🔺	
Discharges	116	89	30% 🔺	
Service Hours	2,584	2,681	-4%	

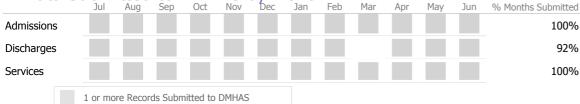
Recovery

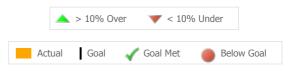
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
\checkmark	Employed		75	37%	35%	39%	2%
	Service Utilization						
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
\checkmark	Clients Receiving Services		87	99%	90%	96%	9%

Data Submission Quality



Data Submitted to DMHAS by Month





* State Avg based on 40 Active Employment Services Programs

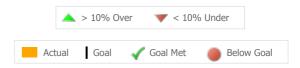
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													0%
Discharges													0%

1 or more Records Submitted to DMHAS

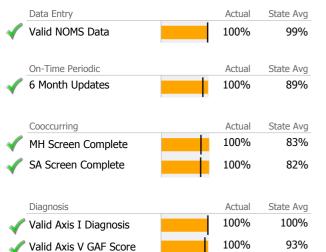


* State Avg based on 1 Active Fiduciary Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	11	12	-8%
Admits	2	2	0%
Discharges	1	3	-67% 🔻
Bed Days	3,511	3,548	-1%

Data Submission Quality



Discharge Outcomes

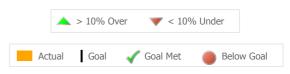
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Treatment Completed Successfully		0	0%	60%	68%	-60%	-
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Follow-up within 30 Days of Discharge		N/A	N/A	90%	81%	N/A	
	Recovery							
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Stable Living Situation		11	100%	95%	96%	5%	
\checkmark	Social Support		7	64%	60%	86%	4%	
	Employed		1	9%	25%	8%	-16%	-
	Improved/Maintained Axis V GAF Score		8	80%	95%	69%	-15%	-

Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
\checkmark	Avg Utilization Rate		10	906 days	0.3	96%	90%	93%	6%
	<	< 90% 90-110%		>110%					

Data Submitted to DMHAS by Month





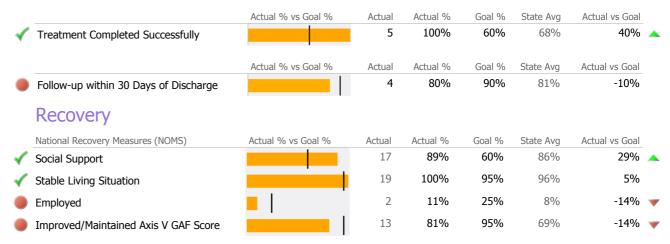
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	19	17	12%	
Admits	4	2	100%	
Discharges	5	2	150%	
Bed Days	5,499	5,352	3%	

Data Submission Quality

	Data Entry	Actual	State Avg
	Valid NOMS Data	98%	99%
		•	
	On-Time Periodic	Actual	State Avg
«	6 Month Updates	100%	89%
	Cooccurring	Actual	State Avg
\checkmark	MH Screen Complete	100%	83%
«	SA Screen Complete	100%	82%
	Diagnosis	Actual	State Ava
	Diagnosis	Actual	State Avg
\checkmark	Valid Axis I Diagnosis	100%	100%
\checkmark	Valid Axis V GAF Score	95%	93%

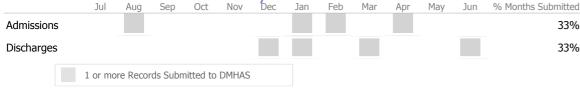
Discharge Outcomes

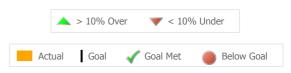


Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
\checkmark	Avg Utilization Rate		16	980 days	0.3	94%	90%	93%	4%
		< 90% 90-110%		>110%					

Data Submitted to DMHAS by Month

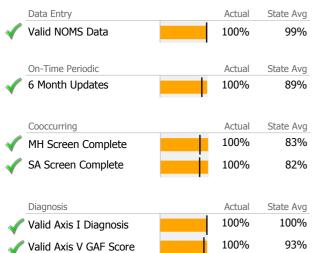




Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	3	2	50%	
Admits	1	2	-50%	▼
Discharges	-	-		
Bed Days	783	341	130%	

Data Submission Quality



Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Treatment Completed Successfully		N/A	N/A	60%	68%	N/A	
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Follow-up within 30 Days of Discharge		N/A	N/A	90%	81%	N/A	
	Recovery							
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
<	Social Support		3	100%	60%	86%	40%	
«	Stable Living Situation		3	100%	95%	96%	5%	
	Employed		0	0%	25%	8%	-25%	-
	Improved/Maintained Axis V GAF Score		1	50%	95%	69%	-45%	-

Bed Utilization

0%

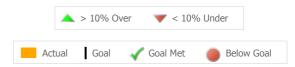
	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	
Avg Utilization Rate		3	498 days	0.3	71%	90%	93%	-19%	V
<	90% 90-110%		>110%						

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													8%

Discharges

1 or more Records Submitted to DMHAS



Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	12	12	0%
Admits	3	4	-25% 🔻
Discharges	3	3	0%
Bed Days	3,057	2,866	7%

Data Submission Quality

Data Entry	Actual	State Avg
🗸 Valid NOMS Data	100%	99%
On-Time Periodic	Actual	State Avg
🧹 6 Month Updates	100%	89%
Cooccurring	Actual	State Avg
MH Screen Complete	100%	83%
🞻 SA Screen Complete	100%	82%
Diagnosis	Actual	State Avg
🞻 Valid Axis I Diagnosis	100%	100%
🖌 Valid Axis V GAF Score	100%	93%

Discharge Outcomes

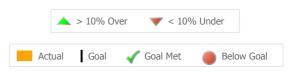
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Treatment Completed Successfully		1	33%	60%	68%	-27%	-
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Follow-up within 30 Days of Discharge		1	100%	90%	81%	10%	
	Recovery							
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Social Support		11	92%	60%	86%	32%	
\checkmark	Stable Living Situation		12	100%	95%	96%	5%	
	Employed		0	0%	25%	8%	-25%	-
	Improved/Maintained Axis V GAF Score		5	50%	95%	69%	-45%	-

Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
\checkmark	Avg Utilization Rate		9	717 days	0.2	93%	90%	93%	3%
		< 90% 90-110%		>110%					

Data Submitted to DMHAS by Month





Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	9	9	0%	
Admits	3	2	50%	
Discharges	2	3	-33%	▼
Bed Days	2,263	2,209	2%	

Data Submission Quality

	Data Entry	Actual	State Avg
	Valid NOMS Data	98%	99%
	On-Time Periodic	Actual	State Avg
«	6 Month Updates	100%	89%
	Cooccurring	Actual	State Avg
\checkmark	MH Screen Complete	100%	83%
«	SA Screen Complete	100%	82%
	Diagnosis	Actual	Ctoto Ava
	Diagnosis	Actual	State Avg
\checkmark	Valid Axis I Diagnosis	100%	100%
\checkmark	Valid Axis V GAF Score	100%	93%

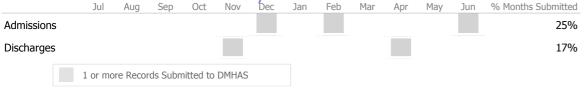
Discharge Outcomes

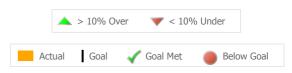


Bed Utilization

Avg Utilization Rate		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
🗸 Avg	g Utilization Rate		6	898 days	0.2	103%	90%	93%	13% 🔺
		< 90% 90-110%		>110%					

Data Submitted to DMHAS by Month





Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	4	4	0%
Admits	-	-	
Discharges	-	-	
Bed Days	1,464	1,460	0%

Data Submission Quality

Data Entry	Actual	State Avg
🗸 Valid NOMS Data	100%	99%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	77%
Cooccurring	Actual	State Avg
MH Screen Complete	N/A	86%
SA Screen Complete	N/A	88%
Diagnosis	Actual	State Avg
🞻 Valid Axis I Diagnosis	100%	99%
🖋 Valid Axis V GAF Score	100%	95%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	80%	71%	N/A
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
No Re-admit within 30 Days of Discharge		N/A	N/A	85%	80%	N/A
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goa
Follow-up within 30 Days of Discharge		N/A	N/A	90%	81%	N/A
Recovery						

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
\checkmark	Stable Living Situation		4	100%	90%	98%	10%
	Social Support		2	50%	60%	80%	-10%
	Improved/Maintained Axis V GAF Score		2	50%	95%	65%	-45% 🔻

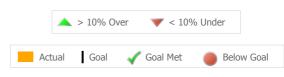
Bed Utilization



Data Submitted to DMHAS by Month

1 or more Records Submitted to DMHAS

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													0%
Discharges													0%

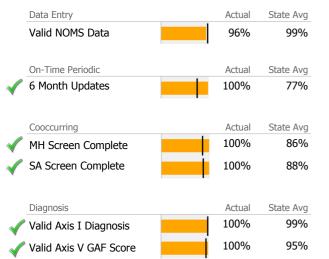


* State Avg based on 24 Active Group Home Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	4	4	0%
Admits	1	-	
Discharges	1	1	0%
Bed Days	1,275	1,383	-8%

Data Submission Quality



Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Treatment Completed Successfully		0	0%	80%	71%	-80%	-
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
No Re-admit within 30 Days of Discharge		N/A	N/A	85%	80%	N/A	
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Follow-up within 30 Days of Discharge		N/A	N/A	90%	81%	N/A	
Recovery							
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	

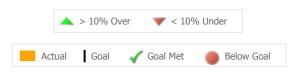
	National Recovery measures (NONS)	Actual 70 VS Goal 70	Actual	Actual 70	0001 70	State Avg	Actual V3 Obai
1	Stable Living Situation		4	100%	90%	98%	10%
	Social Support		1	25%	60%	80%	-35% 🔻
	Improved/Maintained Axis V GAF Score		2	50%	95%	65%	-45% 🔻

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		4	3,077 days	0.3	87%	90%	98%	-3%
	< 90% 90-110%		>110%					

Data Submitted to DMHAS by Month

		Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admission	S													8%
Discharges	5													8%
		1 or mo	re Recor	ds Subr	nitted to	DMHAS								



* State Avg based on 24 Active Group Home Programs

Ability Beyond Mental Health - Residential Services - Supervised Apartments

Reporting Period: July 2015 - June 2016 (Data as of Sep 12, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	8	9	-11%	▼
Admits	1	2	-50%	▼
Discharges	2	2	0%	
Bed Days	2,255	2,336	-3%	

Data Submission Quality

Data Entry	Actual	State Avg
√ Valid NOMS Data	100%	99%
On-Time Periodic	Actual	State Avg
🞻 6 Month Updates	100%	89%
Cooccurring	Actual	State Avg
√ MH Screen Complete	100%	83%
🞻 SA Screen Complete	100%	82%
Diagnosis	Actual	State Avg
🞻 Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	93%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Treatment Completed Successfully		1	50%	60%	68%	-10%	-
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Follow-up within 30 Days of Discharge		1	100%	90%	81%	10%	
	Recovery							
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Social Support		8	100%	60%	86%	40%	
\checkmark	Stable Living Situation		8	100%	95%	96%	5%	
	Employed		0	0%	25%	8%	-25%	-
	Improved/Maintained Axis V GAF Score		1	12%	95%	69%	-83%	-

Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
\checkmark	Avg Utilization Rate		6	882 days	0.2	103%	90%	93%	13% 🔺
	<	90% 90-110%		>110%					

Data Submitted to DMHAS by Month

