Client Rights Officers for Connecticut Department of Mental Health and Addiction Services (DMHAS)state operated and DMHAS contracted service providers.

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The Department of Mental Health and Addiction Services (DMHAS) Client Grievance Procedure is used by DMHAS, and DMHAS contracted providers of direct mental health and substance use disorder services.

DMHAS Client Grievances are written complaints submitted to the provider's Client Rights Officer (CRO). A summary of the procedure can be found at: DMHAS Client Grievance Procedure

The DMHAS Office of the Commissioner maintains this list. Report any inaccuracies or updates by calling 860-418-7000.

The DMHAS Client Grievance Procedure cannot address complaints about the Psychiatric Security Review Board or services that are not provided by DMHAS or DMHAS contracted providers such as: waiver programs, housing vouchers, Certified Sober Living Homes and Supportive Recovery Homes.

- Complaints about "sober" and "recovery" residences are addressed by one of the following organizations depending on the residence's affiliation:
  - Supportive Recovery Homes: Advanced Behavioral Health Inc (ABH) Customer Service: 1-800-658-4472.
  - Connecticut Addiction Recovery Residences (CTARR). Phone 203-936-7829 Website: www.ctrecoveryresidences.org
  - National Alliance for Recovery Residences (NARR) Website: Home | National Alliance for Recovery Residences

For help, contact a statewide advocacy organization or seek legal advice. Statewide advocacy organizations include:

- Advocacy Unlimited, Inc. (AU): Phone: 860-505-7581

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Website: www.AdvocacyUnlimited.org Email: info@advocacyunlimited.org

- The Connecticut Legal Rights Project, Inc (CLRP): Phone: 860-262-5030 Website: www.CLRP.org Email: info@CLRP.org
- Disability Rights Connecticut (DRCT): Phone: 860-422-4220 Website: www.DisRightsCT.org Email: info@DisRightsCT.org

DMHAS and other federally funded healthcare providers are prohibited from discriminating on the basis of race, color, national origin, age, disability, or sex and are required to provide language assistance for persons with Limited English Proficiency.
(Section 1557 of the Patient Protection and Affordable Care Act).

ABILITY BEYOND — Region 5
Client Rights Officers
Glenna Reins, 203-885-6872
Kate Travis, 203-826-3112
PROGRAMS:

- ABI/TBI
- Employment Services
- Residential Services
- Young Adult Services

4 Berkshire Boulevard, Bethel, CT 06801 888-832-8247
www.abilitybeyond.org Fax: 203-775-8028

ADVANCED BEHAVIORAL HEALTH, INC. (ABH) — Region 2
ABH Customer Service, Marisol Cortez, 1-800-658-4472

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ABH Corporate Office: 213 Court Street, Middletown, CT 06457
www.abhct.com

ADVOCACY UNLIMITED Region 4
CRO: Carl Mancini, 860-549-2435
2075 Silas Deane Highway,
Rocky Hill, CT 06067 860-505-7581
https://advocacyunlimited.org/ Fax: 860-259-5731

APPLIED BEHAVIORAL AND RESEARCH INSTITUTE (ABRI)
"HOMES FOR THE BRAVE" Region 1
CRO: Ed Bellows, 203-889-8077
655 Park Ave. Bridgeport, CT 06604 203-338-0669
https://www.homesforthebrave.org/

APT FOUNDATION Region 2
CRO: Bob Freeman, 203-781-4600
PROGRAMS/LOCATIONS:

- New Haven
- North Haven
- West Haven
- OP MOUD
- Residential Programs

One Long Wharf Drive, Suite 321, New Haven, CT 06511
www.aptfoundation.org

ARTREACH, INC. Region 3
CRO: Stephenie Guess, 860-859-4769
401 W. Thames Street, Unit 702 Norwich, CT 06360
www.artreachheals.org

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BACKUS HOSPITAL Region 3
(HARTFORD HEALTHCARE)
HHC Behavior Health Complaint Line: 888-339-0444
CRO: Sue Close
DMHAS contracted programs:

- Outpatient Program

326 Washington Street Norwich, CT 06360
www.backushospital.org

BHCARE ANSONIA/BRANFORD Region 2
CRO: Tammy Close 203-800-7130
Email: grievance@bhcare.org
PROGRAMS:

- BHCARE Valley Offices 203-736-2601
  435 East Main St. Ansonia, CT 06401
- BHCARE Shoreline Offices 203-800-7177
  14 Sycamore Way, Branford, Ct 06405
- BH Care Administrative Offices 203-446-9739
  127 Washington Ave. Third Floor West Fax: 203-446-9775
  North Haven, CT 06473

https://www.bhcare.org

BLUE HILLS HOSPITAL: DMHAS Region 4
ADDICTION SERVICES DIVISION OF CONNECTICUT VALLEY HOSPITAL (CVH)
CRO: Amanda Leach, 860-262-5157
PROGRAMS:

- Inpatient SUD Treatment Services

- Blue Hills Hospital, 500 Vine St Hartford
- Merritt Hall, CVH

Connecticut Valley Hospital, P.O. Box 351 Middletown, CT
CVH, Addiction Services Division

BRIDGE HOUSE Region 1
CRO: Marsha Rose, 203-335-5339
880 Fairfield Ave, Bridgeport, CT 06605 Fax: 203-331-1694
www.bridgehousect.org

BRIDGES HEALTHCARE INC. Region 2
CRO: Jaya Daptardar, 203-878-6365 ext. 322
949 Bridgeport Ave. Milford, CT 06460
https://www.bridgesct.org/

CAPITOL REGION MENTAL HEALTH CENTER (CRMHC) Region 4
DMHAS
Client Rights Officers:
Ralston Beckford, 860-297-0891
Emma Howe, 860-297-0810
Mark Meola , 860-297-0885
500 Vine Street, Hartford, CT 06112 Fax: 860-297-6356
www.ct.gov/dmhas/crmhc

CATHOLIC CHARITIES Region 4
ARCHDIOCESE OF HARTFORD
CRO: Liz Rotavera, 860-493-1841

Client Rights Officers for Connecticut Department of Mental Health and Addiction Services (DMHAS)state operated and DMHAS contracted service providers.

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LOCATIONS:

- Hartford
- New Haven
- Torrington
- Waterbury

839-841 Asylum Ave., Hartford, CT 06105
http://www.ccaoh.org

CATHOLIC CHARITIES OF FAIRFIELD COUNTY Region 1
COO: Angela Piscitello 203-450-5624
237 Hewett Ave., Bridgeport, CT 06606 203-416-1503.

http://www.ccfairfield.org/

CATHOLIC CHARITIES OF FAIRFIELD COUNTY Region 5
CRO: David Johnston, 203-748-0848 x232
PROGRAMS:

- New Outlook Counseling and Community Support
- Homeless Outreach Team
- New Heights Center

24 Grassy Plain Street, Bethel, CT 06801
http://www.ccfairfield.org/

CENTER FOR HUMAN DEVELOPMENT (CHD) Region 4
HARTFORD
Client Rights Officers:

Kimberly Hughes,	475-222-6075
Amy Woods-Sawyer	860-951-3325
Betsy Colon	860-837-3662
Ray Grasso	860-838-6943

PROGRAMS:

- Case Management
- Outreach
- Recovery Support
- Residential Support Services
- Young Adult Services

705-A New Britain Ave, Hartford, CT 06106 Fax: 860-951-3328
www.chd.org

CHD CT-OUTREACH WEST Region 5
CRO: Myles DuBay, 203-797-0712
PROGRAMS:

- Case Management
- Pilots
- Residential Services
- Danbury
- Torrington
- Waterbury

965 South Main St Suite 1 Waterbury, CT 06706 Fax: 203-755-6122
www.chd.org

CHARLOTTE HUNGERFORD HOSPITAL Region 5
BEHAVIORAL HEALTH CENTER
(HARTFORD HEALTHCARE)
HHC Behavior Health Complaint Line: 888-339-0444
CRO: Sana Shah
DMHAS contracted programs:

- Case Management
- Outpatient
- Services to the Homeless

540 Litchfield Street, P.O. Box 988 Torrington, CT 06790
www.Charlottehungerford.org

CHEMICAL ABUSE SERVICE AGENCY, INC. (CASA) Region 1

Client Rights Officers for Connecticut Department of Mental Health and Addiction Services (DMHAS)state operated and DMHAS contracted service providers.

Updated November 3, 2026

CRO: Richard Spears, 203-495-7710
690 Arctic Street Bridgeport, CT 06608 203-331-4728
http://www.casaincct.org/

CHRYSALIS CENTER, INC. Region 4
CRO: Melissa Brown 860-263-4681
Irram Nawaz 860-263-4406
PROGRAMS:

- Case Management
- Employment
- Supportive Housing
- Recovery and Empowerment Center

255 Homestead Ave., Hartford, CT 06112
www.chrysaliscenterct.org

COLUMBUS HOUSE, INC. Region 2
CRO: Don Smith, 203-491-6600
586 Ella Grasso Boulevard
P.O. Box 7093, New Haven, CT 06519 Fax: 203-772-4097
www.columbushouse.org

COMMUNITY HEALTH CENTER, INC. (CHC) Region 2
BEHAVIORAL HEALTH
CRO: Mandy Brule, 860-347-6971
635 Main Street Middletown, CT 06457
www.chc1.com

COMMUNITY HEALTH RESOURCES (CHR) Region 4
Client Rights Officers

Client Rights Officers for Connecticut Department of Mental Health and Addiction Services (DMHAS)state operated and DMHAS contracted service providers.

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Debra Ash, 860-977-4495
Sherita Sosa, 860-730-8939
PROGRAMS/LOCATIONS:

- Bloomfield
- Enfield
- Enfield, "Second Wind Clubhouse
- Manchester, "We Can Clubhouse"
- Manchester, Center for Health and Wellness

Administrative Offices
2 Waterside Crossing, Suite 400; Windsor, CT 06095 860-731-5522
www.chrhealth.org

COMMUNITY HEALTH RESOURCES (CHR)
SUBSTANCE ABUSE DISORDER TREATMENT PROGRAMS
CRO: Sherita Sosa 860-730-8939
PROGRAMS/LOCATIONS:

- Danielson
- Enfield
- Manchester
- Putnam
- Milestone Intensive Residential Program
- New Life Center
- Pathways
- Willimantic, Roots to Recovery

Administrative Offices 2 Waterside Crossing, Suite 400; Windsor, CT 06095
www.chrhealth.org 860-731-5522

COMMUNITY HEALTH SERVICES, INC. Region 4
BEHAVIORAL HEALTH

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Client Rights Officers:
Lorna Caban, 860-249-9625 ext. 780
Vidya Ganesan, 860-808-8704
500 Albany Ave. Hartford, CT 06120 Fax: 860-808-8771
www.chshartford.org

COMMUNITY MENTAL HEALTH AFFILIATES (CMHA) Region 4
CRO: Ed Ford, 860.224.8192 x 1671
PROGRAMS:
- Adult Services
- Team Time Social Club

233 Main St. New Britain, CT 06051 Fax: 860-229-6575
www.cmhacc.org

COMMUNITY RENEWAL TEAM (CRT) Region 4
BEHAVIORAL HEALTH/ASIAN FAMILY SERVICES
Client Rights Officers:
Janet Rodriguez, 860-761-7900
Elia Vecchitio, 860-761-7900
555 Windsor St. Hartford, CT 06120
www.crtct.org

CONNECTICUT COMMUNITY FOR ADDICTION RECOVERY (CCAR) Region 4
CRO: Yolibel Lebrón, 860-560-8947
198 Wethersfield Ave. Hartford, CT 06114 Fax: 860-244-2228

CONNECTICUT COUNSELING CENTERS (CCC) Region 5

Client Rights Officers

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Danbury: 203-743-7574
Carissa Bartolini

Meriden: 203-608-0205
Josh Noffsinger

Norwalk: 203-838-6508
Jeff Greenblatt

Waterbury, Brookside: 203-568-7474
Alexis Brown
Elizabeth Pirola

Waterbury, Midland: 203-755-8874
Suzanne DeRosa

CCC Administrative Offices
50 Brookside Rd. Waterbury, CT 06708 203-568-7466
http://www.ctcounseling.org/

CONNECTICUT MENTAL HEALTH CENTER (CMHC) Region 2
DMHAS
CRO: Erica Bailey 203-974-7710
PROGRAMS:

- Community Support Program (CSP)
- CSP PLUS
- Substance Abuse Treatment Unit (SATU)
- Park Street (OP and IP)
- Consultation Center
- Hispanic Clinic

34 Park Street New Haven, CT 06519 Fax: 203-974-7091

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www.ct.gov/dmhas/cmhc

CONNECTICUT RENAISSANCE, INC. Region 1
CRO: Katie Seto, 203-336-5225
PROGRAMS/LOCATIONS:

- Bridgeport
- Norwalk
- Stamford
- Waterbury

One Waterview Drive Suite 202 Shelton, CT 06484 203-866-2541
www.ctrenaissance.com

CONNECTICUT VALLEY HOSPITAL (CVH) Region 2
DMHAS
CVH DEPARTMENT OF RECOVERY AND CONSUMER AFFAIRS
Paul Beavers, Director 860-262-5642
P.O. Box 351, Middletown, CT 06457 Fax: 860-262-5146
Client Rights Officers

- CVH GENERAL PSYCHIATRY DIVISION
  Deborah Williams, 860-262-5108
- CVH ADDICTION SERVICES DIVISION: MERRITT HALL (CVH Campus) & BLUE HILLS HOSPITAL (Vine Street Hartford)
  Amanda Leach, 860-262-5157

CONNECTION, INC., THE Region 2
Client Rights Officers:
Janice Black, 860 343-5500 x 1852
Lisa Hansen, 860 343-5500 x 1851
Susan Phillips, 860 343-5500 x 1850

PROGRAM/LOCATIONS:

- Bridgeport
- Groton
- Hartford
- Meriden
- Middletown
- New Haven
- Old Saybrook
- Uncasville
- Waterbury
- Willimantic

100 Roscommon Drive, Suite 203 Middletown, CT 06457
www.theconnectioninc.org

CONTINUUM OF CARE, INC. Region 2
Client Rights Officers
David Ostrom, 203-562-2264 x 229
Matthew Cremo, 203-562-2264 x 219
PROGRAMS/LOCATIONS

- Acute Services
- Community Housing
- Diversion Services
- South Central Peer Services
- Supportive Living Services

109 Legion Ave. New Haven, CT 06519
www.continuumct.com

CORNELL SCOTT - HILL HEALTH CENTER Region 2
CRO: Eunisa Colon, 203-503-3724
PROGRAMS:

- Adult Mental Health and Counseling
- Substance Use Treatment
- Grant Street Partnership

- South Central Rehabilitation Center (SCRC)

428 Columbus Ave, New Haven, CT 06519 203-503-3000
www.hillhealthcenter.com

DANBURY HOSPITAL: SEE NORTHWELL HEALTH

DAY KIMBALL HOSPITAL Region 3
CRO: April L. Stevens RN, BSN 860-928-6541 Ext. 2352
PROGRAMS:

- CASE MANAGEMENT

320 Pomfret Street, Putnam, CT 06260
www.daykimball.org

EdADVANCE TRED PROGRAM Region 5
CRO: Rose Forzano, 860-567-0863
Box 909, 355 Goshen Rd Litchfield, CT 06759 Fax: 860-567-3381
http://edadvance.org/

EASTER SEALS, CAPITOL REGION
& EASTERN CONNECTICUT Region 4
CRO: Dan Bracken, 860-801-3793
22 Prestige Park Circle East Hartford, CT 06108 860-270-0600 Fax: 860-728-1065
www.hartford.easterseals.com

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FAMILY & CHILDREN'S AGENCY, INC. Region 1
CRO: Chrissy Cacace, 203-855-8765
9 Mott Ave 4th Floor Norwalk, CT 06850 Fax: 203-838-3325

FAMILY CENTERS, INC. Region 1
CRO: Gayle Paquin, 203-324-3167
40 Arch Street Greenwich, CT 06902 203-869-4848
Fax: 203-860-869-7764
www.familycenters.org

FELLOWSHIP PLACE Region 2
CRO: To Be Determined
Mary Guerrera CEO: 203-401-4227
441 Elm Street New Haven, 06515 Fax: 203-789-4451
www.fellowshipplace.org

FRIENDSHIP SERVICE CENTER. Region 4
CRO: Caitlin Rose, 860-801-8801 (cell)
PO Box 1896, New Britain, CT 06051
www.fsc-ct.org

F.S. DUBOIS CENTER Region 1
DMHAS: SOUTH WESTERN CT MENTAL HEALTH SYSTEM
CRO: Melissa Walters, 203-551-7432
1351 Washington Boulevard, 5th Floor Stamford, CT 96905
203-388-1600

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www.ct.gov/dmhas/swcmhs

GILEAD COMMUNITY SERVICE Region 2
CRO: Tamara Brown, 860-343-5300
PROGRAMS:

- Farrell Treatment Center, New Britain
- Gateway Community Treatment Program, Middletown
- Gilead Social Club, New Britain
- Gilead residential and other programs.

PO 1000, 222 Main Street Ext. Middletown, CT 06457 Fax: 860-343-5306
www.gileadcs.org

GOODWILL INDUSTRIES OF WESTERN AND NORTHERN CT Region 1
CRO: Nicholas Wilson, 203-581-5320
165 Ocean Street, Bridgeport, CT 06605 203-368-6511

www.goodwillwct.org

GOODWILL INDUSTRIES OF SOUTHERN CONNECTICUT Region 2
CRO: Brian Walsh 203-777-2000
432 Washington Ave North Haven, CT 06473 Fax: 203-624-5600

GREATER BRIDGEPORT COMMUNITY Region 1

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MENTAL HEALTH CENTER (GBCMHC)
DMHAS: SOUTH WESTERN CT MENTAL HEALTH SYSTEM
CRO: Melissa Walters, 203-551-7432
1635 Central Ave. Bridgeport, CT 06610 Fax: 203-579-63
www.ct.gov/dmhas/swcmhs

GUARDIAN AD LITEM SERVICES, INC. Region 5
CRO: Angela Hurezler, 203-723-4332 ext. 107
175 Church Street, Suite 202, Naugatuck, CT 06770 Fax: 203-723-9250

HANDS ON HARTFORD
Region 4
CENTER CITY CHURCH'S INC/PETER'S RETREAT
CRO: Kate Shafer, 860-706-1505
55 Bartholomew Avenue, Hartford, CT 06106 860-728-3201
http://www.handsonhartford.org Fax: 860-549-8550

HARTFORD BEHAVIORAL HEALTH Region 4
CRO: Abby Rodriguez, 860-548-0101 ext. 331
2550 Main St Hartford, CT 06106 Fax: 860-524-7781
www.hartfordbehavioralhealth.org

HARTFORD HOSPITAL (INSTITUTE OF LIVING/IOL) Region 4
(HARTFORD HEALTHCARE)
HHC Behavior Health Complaint Line: 888-339-0444
CRO: Maria Vicens
DMHAS contracted programs:

- Eli's Retreat
- Outpatient Clinic
- Todd House

Todd Building, 200 Retreat Ave. Hartford, CT 06106
www.instituteofliving.org

HISPANIC HEALTH COUNCIL Region 4
(MENTAL HEALTH EMPLOYMENT SERVICES)
(*CRO To Be Determined*)
175 Main St, Hartford, CT 06106

HOMES WITH HOPE
(Formally: INTERFAITH HOUSING ASSOCIATION) Region 1
(CRO to be Determined) 203-226-3428
49 Richmondville Ave. Westport, CT 06880
www.hwhct.org

IMMACARE Region 4
CRO: Janievette Correa, 860-580-6067
168 Hungerford St. Hartford, CT 06106
http://immacare.org/

INSPIRICA, INC. Region 1

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CRO: Keenan McMahon, 203-388-0114
141 Franklin St Stamford, CT 06901
http://inspiricact.org/

INSTITUTE OF LIVING see Hartford Hospital Region 4

INTERCOMMUNITY MENTAL HEALTH CARE Region 4
CRO: Aneta Godlewski, 860-569-5900 ext. 525
PROGRAMS:

- Adult Services
- Recovery House
- Supervised Housing Program
- A Common Ground

800 Connecticut Blvd. 4th Floor, East Hartford, CT 06108
www.icmhg.org

KENNEDY COLLECTIVE, THE Region 1
CRO: Fiona Jones, 203-365-8522 ext. 2037
2440 Reservoir Ave. Trumbull, CT 06611
www.thekennedycenterinc.org

KEYSTONE HOUSE Region 1
CRO: Marie Michel 203-956-7823
141 East Ave. Norwalk, CT 06851 203-855-7920
www.keystonehouse.org Fax: 203-956-7850

KUHN EMPLOYMENT OPPORTUNITIES Region 2
CRO: TBA, 860-347-8923
1630 North Colony Road, Meriden, CT 06450 203-235-2583

www.kuhngroup.org

LAUREL HOUSE Region 1
CEO: Linda M. Autore, Office: 203-487-1610 Cell: 203-247-9703
1616 Washington Boulevard Stamford, CT 06902
http://laurelhouse.net

LEEWAY, INC Region 2
(*CRO: To be determined*)
Jay Katz, CEO, 203-865-0068
40 Albert Street, New Haven, CT 06511 Fax: 203-865-0399
www.leeway.net

LIBERTY COMMUNITY SERVICES, INC. Region 2
CRO: Alyssa Eckstein, 203-497-7600
129 Church Street, New Haven, CT 06510
www.libertycs.org

LIBERATION PROGRAMS Region 1
Client Rights Officers
Marlene Bent, (cell): 475-333-5639
PROGRAMS/LOCATIONS:

- Bridgeport
- Stamford

339 West Ave. Bridgeport, CT 06604 203-851-2077
http://www.liberationprograms.org Fax: 203-323-1047

LIFEBRIDGE COMMUNITY SERVICES Region 1

Client Rights Officers for Connecticut Department of Mental Health and Addiction Services (DMHAS)state operated and DMHAS contracted service providers.

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CRO: Cary Ostrow, 203-368-5545
475 Clinton Ave., Bridgeport, CT 06605 203-368-4291
http://www.lifebridgect.org/ Fax: 203-368-1239

LIFE CENTER OF CONNECTICUT, THE Region 4
(DBA Youth Challenge of CT)
CRO: Esther Gonzalez-Torrez 860-728-5199
Tyrone Glaspie
15 May Street Hartford, CT 06105
http://www.youthchallenge.org

MARRAKECH DAY SERVICES, INC. Region 2
CRO: Kelly McFarland, 203-389-2970 ext. 1080
Lunar Drive, Woodbridge, CT 06625
www.marrakechinc.org

MARTIN HOUSE Region 3
CRO: Constance Graves, 860-889-6150
401 West Thames Street Norwich, CT 06360

McCALL CENTER FOR BEHAVIORAL HEALTH Region 5
CRO: Jamie Calvano, 860-496-2100 x1114
58 High Street Torrington, CT 06790 Fax: 860-496-2111

MENTAL HEALTH CONNECTICUT (MHC) Region 4
CRO: Michael Culmo, 860-969-3277
PROGRAM/LOCATIONS

- Case Management
- Employment
- Independence Center
- Recovery Support
- Residential
- Bridgeport
- Hartford
- Danbury
- Torrington
- Stamford
- Waterbury
- West Hartford

76 Batterson Park Rd, Suite 303 Farmington, CT 06032
www.mhconn.org

Mercy Housing and Shelter Region 4
(Community Housing Advocates)
CRO: Lisa Pawlik, 860-808-2042
221 Main Street Hartford, CT 06106 860-548-0692
www.mercyhousingct.org

MIDDLESEX HOSPITAL BEHAVIORAL HEALTH Region 2
CRO: Terry DiPietro 860-343-8802
PROGRAMS:

- Case Management

28 Crescent Street Middletown, CT 06457 Fax: 860-358-8829
www.midhosp.org

MIDWESTERN CONNECTICUT COUNCIL ON Region 5
ALCOHOLISM (MCCA)
CRO: Steven Palma, 203-792-4515 ext. 1103
PROGRAMS

- Detoxification and Evaluation
- Gambling Program
- Outpatient Program
- Latino Outreach
- McDonough House
- Strengthening Families Program
- Trinity Glen
- Women's Pregnant and Parenting Program

38 Old Ridgebury Road, Danbury, CT 06810
www.mccaonline.com

MY PEOPLE CLINICAL SERVICES, LLC Region 4
CRO: Eugene Milan, 860-656-0450
915 Asylum Ave. Hartford, CT 06105
www.mypeople-ct.com

MY SISTER'S PLACE Region 4
(COMMUNITY HOUSING ADVOCATES)
CRO: Lisa Pawlik, 860-808-2042
221 Main Street Hartford, CT 06106 Fax: 860-493-1330
www.sistersplacect.org

NATCHAUG HOSPITAL Region 3
(HARTFORD HEALTHCARE)
HHC Behavior Health Complaint Line: 888-339-0444
CRO: Sue Close,
189 Storrs Road Mansfield, CT 06250
PROGRAMS:

- Intermediate Care
- Care Plus IOP/PHP
- Detox
- Older Adult IOP/PHP

- Quinebaug IOP/PHP
- River East IOP/PHP
- Sachem House IOP/PHP

www.natchaug.org

NEW LIFE II Region 4
CRO: Tina Ullmann 203-208-8430
117 West Main Street New Britain, CT 06051

- Gloria House, The

NEW LONDON HOMELESS HOSPITIALITY CENTER Region 3
CRO: Nicole Thomas, 860-439-1573
PROGRAMS:

- CASE MANAGEMENT

730 State Pier Road New London, CT 06320 860-439-1573
https://www.nlhhc.org/

NEW MILFORD HOSPITAL: SEE NORTHWELL HEALTH

NEW REACH Region 2
CRO: Kara Beedetto-Capobianco, 203-492-4866
269 Peck St. New Haven, CT 06513

NORWALK HOSPITAL PSYCHIATRY AND BEHAVIORAL HEALTH:
SEE NORTHWELL HEALTH

NORTHWELL HEALTH: Region 5
DANBURY HOSPITAL PSYCHIATRY AND BEHAVIORAL HEALTH
NEW MILFORD HOSPITAL BEHAVIORAL HEALTH SERVICES
CRO: Anthony Frias, 860-354-3762

PROGRAMS:

- Danbury, IOP
- Danbury: Mobile Crisis

152 West Street Danbury, CT 06810

- New Milford, OP

21 Elm Street, New Milford 06776

NUVANCE HEALTH: Region 1
NORWALK HOSPITAL PSYCHIATRY AND BEHAVIORAL HEALTH
CRO: Daniel Cicero, 203-852-2991
PROGRAMS:

- Community Support
- Outpatient

34 Maple Street Norwalk, CT 06856

OPERATION HOPE Region 1
CRO: Carla Miklos, 203-254-2934
50 Nichols Street, Fairfield, CT 06824 203-254-2934

OPTIMUS HEALTH CARE, INC. Region 1
(*CRO to be determined*) 203-696-3260
982 East Main Street Bridgeport, CT 06608

PACIFIC HOUSE Region 1
(FORMALLY: SHELTER FOR THE HOMELESS)
CRO: Silvia Narvaez, 203-406-0017
597 Pacific Street Stamford, CT 06902
http://www.pacifichouse.org

PATHWAYS, INC Region 1

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CRO: Monique Jackson, 203-869-5656 ext. 1008
175 Millbank Ave. Greenwich, CT 06830

PRIME TIME HOUSE Region 5
CRO: Rob Juarez 860-496-2177
810 Main Street Torrington, CT 06790 Fax: 860-618-2478
http://www.primetimehouse.org/

RECOVERY NETWORK OF PROGRAMS, INC (RNP) Region 2
CENTER FOR HUMAN SERVICES
CRO: Eric Follett, 203-929-1954 ext. 101
PROGRAMS:

- Center for Human Services
- First Step
- Horizons
- Huntington House
- Iranistan House
- Kinsella Treatment Center
- McGrath House
- New Prospects
- Prospect House
- Recovery Adolescent Program/Annex and Drug Intervention
- Recovery Counseling Services
- Seaview Supervised Apartments

2 Trap Falls, Suite 405 Shelton, CT 06484 Fax: 203-929-1279
http://www.recovery-programs.org/

RELIANCE HEALTH Region 3
Client Rights Officers
Nicole Reynolds 860-887-6536 (ext. 275)
Mike Van Vlaenderen 860-887-6536

Client Rights Officers for Connecticut Department of Mental Health and Addiction Services (DMHAS)state operated and DMHAS contracted service providers.

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PROGRAMS:

- Case Management
- CSP
- Individual Supports
- Supervised and Supportive Housing
- Residential
- Teamworks (Social Ed Center)
- Young Adult Services

40 Broadway, Norwich, CT 06360
www.reliancehealthinc.org/

RIVER VALLEY SERVICES (RVS) Region 2
DMHAS
CRO: Tameka Allen 860-262-5194
Silver Street, P.O. Box 351 Middletown, 06457 Fax: 860-262-5356
www.ct.gov/dmhas/rvs

ROOT CENTER FOR ADVANCED RECOVERY Region 4
(A trade name of HARTFORD DISPENSARY)
CRO: Alvin Fryxell, 860-952-9360 or 860-525-2181
Programs/Locations:

- OP MOUD
- Branford
- Bristol
- Hartford
- Manchester
- Middletown
- New Britain
- New London
- Norwich
- Torrington
- Windham

Administrative Offices
335 Broad Street Manchester, CT 06108 860-643-3200

https://rootcenter.org/

RUSHFORD, Region 2
(HARTFORD HEALTHCARE)
HHC Behavior Health Complaint Line: 888-339-0444
CRO: Jessica Mancini
PROGRAMS:

- ABI
- Access
- Avon MOUD
- Avon OP
- Behavioral Health Homes
- Camp Street
- Cheshire OP
- Court Diversion
- Crisis/Respite
- CSP Recovery
- Friendship Club
- Latino Clinical Program
- Meriden Independent Living
- Meriden IOP/PHP
- Middletown IOP/OP/PHP
- Mobile Crisis
- Residential
- Parker North
- Pilots Program
- Shelter Plus Care
- YAS and YAS Respite

883 Paddock Ave. Meriden, CT 06450
www.rushfordcenter.org

SAFE FUTURES
(Woman's Center of Southeastern Connecticut) Region 3
CRO: Fenty Lee, 860-447-0366
16 Jay St. New London, CT 06320
https://safefuturesct.org/

SOUND COMMUNITY SERVICES, INC. Region 3

CRO: Caitlin Millerd, (cell) 860-608-5227
21 Montauk Ave., Suite 301 PO Box 2170
(Main Number) 860-439-6400
New London, CT 06320 Fax: 860-390-1464
www.soundcommunityservices.org

SOUTHEASTERN CT COUNCIL ON ALCOHOL AND DRUG DEPENDENCE, INC. (SCADD) Region 3
CRO: Patrice Thomas Phone: 860-447-1717 ext. 214
Email: clientrights@scadd.org

PROGRAMS:

- Beacon Cove
- Braxton House
- Gordon House
- Lebanon Pines
- Liberty House
- Outpatient Services
- Rose City Harbor
- Shoreline House of Hope
- Transitional Housing

1 Montauk Ave. New London, CT 06320
www.scadd.org

SOUTHEASTERN MENTAL HEALTH AUTHORITY (SMHA) Region 3
DMHAS
CRO: Kayla Mosley, 860-859-4769 (Dedicated CRO line)
401 West Thames St., Bldg. 301 Norwich, CT 06360 Fax: 860-859-4783
www.ct.gov/dmhas/smha

SOUTH WESTERN CT MENTAL HEALTH SYSTEM (SWCMHS) Region 1

- Community Based Services

- F.S. DuBois Center
- Greater Bridgeport Community Mental Health Center

CRO: Melissa Walters, 203-551-7432
97 Middle St. Bridgeport, CT 06604 Fax: 203-579-6305
www.ct.gov/dmhas/swcmhs

Saint VINCENT DEPAUL MIDDLETOWN Region 2
CRO: Terry Carbone, 860-347-4059
P.O. Box 398, 617 Main St Middletown, CT 06457 Fax: 860-343-0023
www.stvincentdepaulplace.org

Saint VINCENT DEPAUL MISSION OF WATERBURY Region 5
CRO: Bonnie Cocchiola, 203-755-0626
PROGRAMS:

- Cornerstone
- Society of Support

173 Mark Lane Waterbury, CT 06704 Fax: 203-754-2644

Saint VINCENT DEPAUL MISSION OF WATERBURY

- Casa DeRosa

CRO: Angela Silva 203-753-3342
86-88 Midland Waterbury, CT 06705 Fax: 203-753-9900
https://www.svdpmission.org/

Saint VINCENT'S BEHAVIORAL HEALTH SERVICES Region 1
(HARTFORD HEALTHCARE)
HHC Behavior Health Complaint Line: 888-339-0444
CRO: Jessica Mancini

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PROGRAMS

- Homestead Apartments
- St. Vincent's Community Residential

47 Long Lots Road Bridgeport, CT 06880
www.hallbrooke.org

STAFFORD FAMILY SERVICES Region 4
(Town of Stafford)
Judy Gardner, LMFT Executive Director 860-684-4239 ext. 103
21 Hyde Park Rd, Stafford Springs, CT 06076
http://www.staffordct.org/family.php

STAYWELL HEALTH CENTER Region 5
Miriam Lopez 203-756-8021
80 Phoenix Ave. Waterbury, CT 06702
https://staywellhealth.org

SUPPORTIVE ENVIRONMENTAL LIVING FACILITY, INC.
(SELF, INC) Region 5
CRO: Holly Sheldon, 203-759-2074
Programs/Locations

- Supervised Apartments
- Residential Support

19 Fourth Street Waterbury, CT 06708 Fax: 203-759-2094

THAMES RIVER COMMUNITY SERVICE Region 3
CEO: Michael Vaz, 860-887-3288 Ext 204

- Thames River Supportive Housing

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1 Thames River Pl, Norwich, CT 06351

THAMES VALLEY COUNCIL FOR COMMUNITY ACTION, INC. (TVCCA) Region 3
CRO: Lee Carenza, 860-889-1365

- Next Steps Supportive Housing

1 Sylvandale Road Jewett City, CT 06351
www.tvcca.org

UNITED COMMUNITY & FAMILY SERVICES, INC: Region 3
CRO: Sharon Laliberte, 860-892-7042 ext. 1218
47 Town St Norwich, CT 06360 Fax: 860-823-3002
www.ucfs.org

UNITED SERVICES, INC. Region 3
Client Rights Officers
Sandra Long, 860-774-2020 ext. 4675
Debra Rivard, 860-774-2020 ext. 4676
PROGRAMS/LOCATIONS

- Addiction Recovery OP
- Adult Mental Health OP
- Danielson
- Lighthouse, Willimantic
- Willimantic
- Welcome Arms, Danielson

1007 North Main St. Dayville, CT 06241 Fax: 860-774-082
www.unitedservicesct.org

VIABILITY Region 4
CRO: Latoya Thompson, 860-606-7767

50 Griffin Road South Bloomfield, CT 06002

VILLAGE FOR FAMILIES AND CHILDREN, THE Region 4
CRO: Alicia Marotto 860-236-4511 ext. 3704
PROGRAMS:

- Employment Services
- The Village Adult OP
- Women's REACH Program

1680 Albany Ave Hartford, CT, 06105
http://thevillage.org/

VINFEN CONNECTICUT Region 4
CRO: Marita McDermott, 860-688-3165
PROGRAMS:

- Bissell Street
- Freedom House Manchester
- TAP
- New Beginnings
- Team Support Program

860 Prospect Hill Road Windsor, CT 06095 Fax: 860-688-3196
https://vinfenct.org/

WATERBURY HOSPITAL HEALTH CENTER Region 5
CRO: Samaria Greene, 203-573-6738
PROGRAMS:

- Crisis Program
- DBT Intensive OP
- Grandview Adult OP
- Homeless Outreach
- Outpatient Expansion

64 Robbins Street Waterbury, CT 06702
www.waterburyhospital.com

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WATERBURY WELLNESS CENTER Region 4
(WHEELER CLINIC)
CRO: Linda Russo, LMFT, CPHQ 860-793-3849
334 Farmington Ave. Plainville, CT 06062

WELLMORE BEHAVIORAL HEALTH Region 5
CRO: Kathleen Nugent 203-574-9000
142 Griggs St.
Waterbury, Connecticut, 06702 Fax: 203-578-4180
http://wellmore.org/

WESTERN CT MENTAL HEALTH NETWORK (WCMHN) Region 5

DMHAS

- WCMHN-DANBURY AREA

CRO: Jill Brown 203-805-5319
78 Triangle Street Danbury, CT 06810

- WCMHN-TORRINGTON AREA

CRO: Lindsey Fenton 860-496-3763
249 Winsted Road 3rd Floor Torrington, CT 06790 Fax: 860-496-3800

- WCMHN-WATERBURY AREA

CRO: Jill Brown 203-805-5319
95 Thomaston Ave. Waterbury, CT 06702 Fax: 203-805-5310

WCMHN Administrative Offices
Rowland State Government Center 203-805-6400
55 West Main Street, Suite 410 Waterbury, CT 06702 Fax: 203-805-6432

www.ct.gov/dmhas/wcmhn

WHEELER CLINIC, INC. Region 4
CRO: Linda Russo, 860-793-3849
- Hartford
- Waterbury
- Plainville

334 Farmington Ave. Plainville, CT 06062
www.wheelerclinic.org

WHITING FORENSIC HOSPITAL (WFH) Region 2
DMHAS
CRO: Shantika Canty-Porter 860-262-5141
PO Box 70 Middletown, CT 06457 Fax: 860-262-5146

YALE BEHAVIORAL HEALTH SERVICES AT HAMDEN Region 2
CRO: Tracy Nguy, LMSW 203-288-6253
95 Circular Ave., Hamden, CT 06514 Fax: 203-288-0448
www.communityservicesnetwork.org

YALE NEW HAVEN HEALTH Region 2
BEHAVIORAL HEALTH
CRO: Lauren Mallozzi 203-688-3430
PROGRAMS:
- Respite Bed Program
- YNHH - OP Continuing Care Clinic

20 York Street. New Haven, CT 06510-3202
https://www.ynhh.org/

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