



CLIENT RIGHTS OFFICERS for Connecticut Department of Mental Health and Addiction Services (DMHAS) state operated and DMHAS contracted service providers.

Updated September 5, 2024

Connecticut Department of Mental Health and Addiction Services (DMHAS) state operated and DMHAS contracted direct service providers use the DMHAS Client Grievance Procedure to resolve complaints.

Providers using the DMHAS Client Grievance Procedure designate a Client Rights Officer (CRO) who addresses DMHAS Client Grievances. The CRO works with the person to address the person's complaint(s).

- If you have questions speak to the provider's Client Rights Officer.
- If your provider does not have a CRO, contact an advocacy organization.
- "Sober houses" do not use the grievance procedure. Complaints about "[Supportive Recovery Homes](#)" are addressed by ADVANCED BEHAVIORAL HEALTH, INC. Complaints about [Certified Sober Living Homes](#) are addressed by the certifying organization.

This list is maintained by the DMHAS Office of the Commissioner. Information about the procedure is at the [DMHAS Client Grievance Procedure](#) webpage and available on request from the DMHAS Office of the Commissioner, 860-418-7000.

TTY users and persons with communication impairments can speak to anyone on this list by calling 7-1-1 for a [Relay Connecticut](#) operator.

For information on DMHAS services go to [Finding Services \(ct.gov\)](#)

If you or someone you know is in a crisis, call: 9-8-8

Statewide advocacy organizations:

- [Advocacy Unlimited, Inc. \(AU\)](#): Phone: 860-505-7581
Website: www.AdvocacyUnlimited.org Email: info@advocacyunlimited.org
 - [The Connecticut Legal Rights Project, Inc \(CLRP\)](#): Phone: 860-262-5030,
Website: www.CLRP.org Email: info@CLRP.org
 - [Disability Rights Connecticut \(DRCT\)](#): Phone: 860-422-4220 (10:30-2:30)
Website: www.DisRightsCT.org Email: info@DisRightsCT.org
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DMHAS and other federally funded healthcare providers complies with federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex (Patient Protection and Affordable Care Act Section 1557).

ABILITY BEYOND

[Region 5](#)

Client Rights Officers

Glenna Reins, 203-885-6872
 Kate Travis, 203-826-3112
 Michelle Weinstein, 203-739-5996

PROGRAMS/SITES:

- Employment Services
4 Berkshire Boulevard, Bethel, CT 06801
www.abilitybeyond.org
- Residential Services
888-832-8247
Fax: 203-775-8028

ADVANCED BEHAVIORAL HEALTH, INC. (ABH)

[Region 2](#)

Complaints regarding Basic Recovery Supports and the following Supported Recovery Homes are addressed by ABH:

- A Fortress, Manchester (men)
- A-CURE,
- Believe in Me, New Haven, Hamden
- Community of Hope, Groton
- Connecticut Alternative Housing
- Coram Deo, New Britain
- Evergreen Family Oriented Tree, New Haven
- Live and Recover, LLC
- New Horizons Living Center
- New Life II (men)
- Perception Programs - Willimantic
- Prosperity House, New Haven (men)
- Recovery 12 Solutions, Norwich, Groton, New London
- Recovery Community Development Corp Noble House (men)
- Safe Futures, Norwich (women)
- Sober Solutions, Manchester, East Hartford, Waterbury, Enfield
- Southeastern Council on Alcoholism and Drug Dependence (SCADD) Liberty House (men)
- Stepping-Stone House, Meriden, Middletown
- The Safe House, Willimantic (men)
- Vita Pulita House, (men)



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ABH Customer Service, Housing Support Specialist, Marisol Cortez, 1-800-658-4472

https://www.abhct.com/Programs_Services/BHRP/Forms_and_Resources/

ABH Corporate Office: 213 Court Street, Middletown, CT 06457 www.abhct.com

ADVOCACY UNLIMITED

[Region 4](#)

CRO: Carl Mancini, 860-549-2435

2075 Silas Deane Highway,

Rocky Hill, CT 06067

860-505-7581

<https://advocacyunlimited.org/>

Fax: 860-259-5731

APPLIED BEHAVIORAL AND RESEARCH INSTITUTE (ABRI)

"HOMES FOR THE BRAVE"

[Region 1](#)

CRO: Ed Bellows, 203-889-8077

655 Park Ave. Bridgeport, CT 06604

203-338-0669

<https://www.homesforthebrave.org/>

APT FOUNDATION

[Region 2](#)

CRO: Bob Freeman, 203-781-4600

PROGRAMS SITES:

- New Haven
- North Haven
- MAT and SUD treatment
- West Haven
- Residential Programs

One Long Wharf Drive, Suite 321, New Haven, CT 06511

www.aptfoundation.org

ARTREACH, INC.

[Region 3](#)

CRO: Stephenie Guess, 860-859-4769

401 W. Thames Street, Unit 702 Norwich, CT 06360

www.artreachheals.org

BACKUS HOSPITAL (WILLIAM)

[Region 3](#)

(HARTFORD HEALTHCARE)

CRO: Carley Warzecha, 860-889-8331 x 2196

PROGRAMS:

- Outpatient Program



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326 Washington Street Norwich, CT 06360
www.backushospital.org

Fax: 860-823-6322

BHCARE ANSONIA/BRANFORD

[Region 2](#)

CRO: Cooper Westerkamp, 203-892-6369

PROGRAMS SITES:

- BHCARE Valley Offices
435 East Main St. Ansonia, CT 06401 203-736-2601
 - BHCARE Shoreline Offices
14 Sycamore Way, Branford, Ct 06405 203-800-7177
 - BH Care Administrative Offices
127 Washington Ave. Third Floor West
North Haven, CT 06473 203-446-9739
Fax: 203-446-9775
- <https://www.bhcare.org>

BLUE HILLS HOSPITAL: DMHAS

[Region 4](#)

ADDICTION SERVICES DIVISION OF CONNECTICUT VALLEY HOSPITAL (CVH)

CRO: Amanda Leach, 860-262-5157

PROGRAMS SITES:

- Inpatient SUD Treatment Services
 - Blue Hills Hospital, 500 Vine St Hartford
 - Merritt Hall, CVH
- Connecticut Valley Hospital, P.O. Box 351 Middletown, CT
[CVH, Addiction Services Division](#)

BRIDGE HOUSE

[Region 1](#)

CRO: Marsha Rose, 203-335-5339

880 Fairfield Ave, Bridgeport, CT 06605

Fax: 203-331-1694

www.bridgehousect.org

BRIDGES HEALTHCARE INC.

[Region 2](#)

CRO: Jaya Daptardar, 203-878-6365 ext. 322

949 Bridgeport Ave. Milford, CT 06460

<https://www.bridgesct.org/>

CAPITOL REGION MENTAL HEALTH CENTER (CRMHC)

[Region 4](#)



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DMHAS

Client Rights Officers:

Ralston Beckford, 860-297-0891
 Emma Howe, 860-297-0810
 Mark Meola, 860-297-0885

500 Vine Street, Hartford, CT 06112

Fax: 860-297-6356

www.ct.gov/dmhas/crmhc

CATHOLIC CHARITIES

[Region 4](#)

ARCHDIOCESE OF HARTFORD

CRO: Liz Rotavera, 860-493-1841

PROGRAMS/SITES:

- Institute for the Hispanic Family
- New Haven Family Service Center
- Torrington Family Service Center
- Waterbury Family Service Center

839-841 Asylum Ave., Hartford, CT 06105

<http://www.ccaoh.org>

CATHOLIC CHARITIES OF FAIRFIELD COUNTY

[Region 1](#)

CRO: Michael Tintrup, 203-416-1305

237 Hewett Ave., Bridgeport, CT 06606

203-416-1503.

<http://www.ccfairfield.org/>

CATHOLIC CHARITIES OF FAIRFIELD COUNTY

[Region 5](#)

CRO: David Johnston, 203-748-0848 x232

PROGRAMS/SITES:

- Community Support Program
- Homeless Outreach Team
- New Heights Center

24 Grassy Plain Street, Bethel, CT 06801

<http://www.ccfairfield.org/>

CENTER FOR HUMAN DEVELOPMENT (CHD)

[Region 4](#)

HARTFORD

CRO: Samantha Aruda, 475-235-8434

PROGRAMS/SITES:



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- CHD Outreach
705-A New Britain Ave, Hartford, CT 06106
www.chd.org
- CHD Crossover Group Home
Fax: 860-951-3328

CHD CT-OUTREACH WEST [Region 5](#)
CRO: Heather Foster, 203-596-9323
PROGRAMS/SITES

- PILOTS Danbury
 - PILOTS Torrington
 - PILOTS Waterbury
- 965 South Main St Suite 1 Waterbury, CT 06706 Fax: 203-755-6122
www.chd.org

CENTRAL NAUGAUCK VALLEY HELP, INC. (CNV HELP) [Region 5](#)
(Merged with McCall Center for Behavioral Health)
CRO: Matthew Wall, 203-496-2100 Ext. 1253
900 Watertown Ave. Waterbury, CT 06708 Fax: 203-756-8985
PROGRAMS/SITES:

- Drug Treatment Services
 - Glenlunan
 - Mcauliffe Manor
 - Rogers House
 - Travisano Network
 - Watkins
 - Wynnewood Residential
- www.cnvhelp.org

CHARLOTTE HUNGERFORD HOSPITAL [Region 5](#)
BEHAVIORAL HEALTH CENTER
(HARTFORD HEALTHCARE)
CRO: Tracy Morales-Gabelmann, 860-496-6441
PROGRAMS/SITES

- Case Management
 - Outpatient
 - Services to Homeless
- 540 Litchfield Street, P.O. Box 988
Torrington, CT 06790 Fax: 860-496-6703

CHEMICAL ABUSE SERVICE AGENCY, INC. (CASA) [Region 1](#)
CRO: Richard Spears, 203-495-7710
690 Arctic Street Bridgeport, CT 06608 203-331-4728



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<http://www.casaincct.org/>

CHRYSALIS CENTER, INC.

[Region 4](#)

CRO: Crystal Cruz, 860-263-4433

PROGRAMS/SITES:

- Case Management
- Employment
- Supportive Housing
- Recovery and Empowerment Center

255 Homestead Ave., Hartford, CT 06112

www.chrysaliscenterct.org

COLUMBUS HOUSE, INC.

[Region 2](#)

CRO: Cathleen Meaden, 203-491-6600

586 Ella Grasso Boulevard

P.O. Box 7093, New Haven, CT 06519

Fax: 203-772-4097

www.columbushouse.org

COMMUNITY HEALTH CENTER, INC. (CHC)

[Region 2](#)

BEHAVIORAL HEALTH

CRO: Mandy Brule, 860-347-6971

635 Main Street Middletown, CT 06457

www.chc1.com

COMMUNITY HEALTH RESOURCES (CHR)

[Region 4](#)

Client Rights Officers

Debra Ash, 860-977-4495

Sherita Sosa, 860-730-8939

PROGRAMS/SITES:

- Bloomfield
- Enfield
- Enfield, "Second Wind Clubhouse"
- Manchester, "We Can Clubhouse"
- Manchester, Center for Health and Wellness

Administrative Offices

2 Waterside Crossing, Suite 400; Windsor, CT 06095

860-731-5522

www.chrhealth.org



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COMMUNITY HEALTH RESOURCES (CHR)
 SUBSTANCE ABUSE TREATMENT PROGRAMS
 CRO Enfield: Burton Bates, 860-771-4926
 PROGRAMS/SITES:

- Danielson
- Enfield
- Manchester
- Putnam
- Milestone Intensive Residential Program
- New Life Center
- Pathways
- Willimantic, Roots to Recovery

Administrative Offices 2 Waterside Crossing, Suite 400; Windsor, CT 06095
www.chrhealth.org 860-731-5522

COMMUNITY HEALTH SERVICES, INC.
 BEHAVIORAL HEALTH

[Region 4](#)

Client Rights Officers:

Lorna Caban, 860-249-9625 ext. 780
 Vidya Ganesan, 860-808-8704

500 Albany Ave. Hartford, CT 06120

Fax: 860-808-8771

www.chshartford.org

COMMUNITY MENTAL HEALTH AFFILIATES (CMHA)
 CRO: Hope Ustanowski, 860-826-1358 ext. 1971
 PROGRAMS/SITES:

[Region 4](#)

- Adult Services
 - Team Time Social Club
- 233 Main St. New Britain, CT 06051 Fax: 860-229-6575

www.cmhacc.org

COMMUNITY RENEWAL TEAM (CRT)
 BEHAVIORAL HEALTH/ASIAN FAMILY SERVICES
 CLIENT RIGHTS OFFICERS

[Region 4](#)

Janet Rodriguez, 860-761-7900
 Elia Vecchitio, 860-761-7900

555 Windsor St. Hartford, CT 06120

www.crtct.org



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CONNECTICUT COMMUNITY FOR ADDICTION RECOVERY (CCAR)

[Region 4](#)

CRO: Yolibel Lebrón, 860-560-8947
198 Wethersfield Ave. Hartford, CT 06114

Fax: 860-244-2228

CONNECTICUT COUNSELING CENTERS (CCC)

[Region 5](#)

Client Rights Officers

Danbury: 203-743-7574

Carissa Valluzzo

Stacy Benson

Meriden: 203-608-0205

Josh Noffsinger

Norwalk: 203-838-6508

Jeff Greenblatt

Waterbury, Brookside: 203-568-7474

Alexis Brown

Elizabeth Pirola

Waterbury, Midland: 203-755-8874

Suzanne DeRosa

CCC Administrative Offices

50 Brookside Rd. Waterbury, CT 06708

203-568-7466

<http://www.ctcounseling.org/>

CONNECTICUT MENTAL HEALTH CENTER (CMHC)

[Region 2](#)

DMHAS

CRO: Britt Lewis, 203-974-7371

PROGRAMS/SITES:

- Community Support Program (CSP)
- CSP PLUS
- Substance Abuse Treatment Unit (SATU)
- Park Street (OP and IP)
- Consultation Center
- Hispanic Clinic

34 Park Street New Haven, CT 06519

Fax: 203-974-7091



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www.ct.gov/dmhas/cmhc

CONNECTICUT RENAISSANCE, INC.
CRO: Katie Seto, 203-336-5225
PROGRAMS/SITES:

[Region 1](#)

- Bridgeport
 - Norwalk
 - Stamford
 - Waterbury
- One Waterview Drive Suite 202 Shelton, CT 06484 203-866-2541
www.ctrenaissance.com

CONNECTICUT VALLEY HOSPITAL (CVH)
DMHAS

[Region 2](#)

CVH DEPARTMENT OF RECOVERY AND CONSUMER AFFAIRS
Paul Beavers, Director 860-262-5642
P.O. Box 351, Middletown, CT 06457 Fax: 860-262-5146
Client Rights Officers

- CVH GENERAL PSYCHIATRY DIVISION
Deborah Williams, 860-262-5108
- CVH ADDICTION SERVICES DIVISION: MERRITT HALL
- CVH ADDICTION SERVICES BLUE HILLS HOSPITAL
Amanda Leach, 860-262-5157

(THE) CONNECTION, INC. (TCI)

[Region 2](#)

Client Rights Officers
Janice Black, 860 343-5500 x 1852
Lisa Hansen, 860 343-5500 x 1851
Susan Phillips, 860 343-5500 x 1850

PROGRAM/SITES:

- Bridgeport
- Groton
- Hartford
- Meriden
- Middletown
- New Haven
- Old Saybrook
- Uncasville
- Waterbury
- Willimantic

100 Roscommon Drive, Suite 203 Middletown, CT 06457
www.theconnectioninc.org



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CONTINUUM OF CARE, INC.
Client Rights Officers

[Region 2](#)

David Ostrom, 203-562-2264 x 229
Matthew Cremo, 203-562-2264 x 219

PROGRAMS/SITES

- Acute Services
- Community Housing
- Diversion Services
- South Central Peer Services
- Supportive Living Services

109 Legion Ave. New Haven, CT 06519
www.continuumct.com

CORNELL SCOTT - HILL HEALTH CENTER

[Region 2](#)

Client Rights Officers:

Elsy Sacaza, 203-503-3114
Eunisa Colon, 203-503-3724

PROGRAMS/SITES:

- Adult Mental Health and Counseling
- Substance Use Treatment
- Grant Street Partnership
- South Central Rehabilitation Center (SCRC)

428 Columbus Ave, New Haven, CT 06519
www.hillhealthcenter.com

203-503-3000

DANBURY HOSPITAL: SEE NUVANCE HEALTH

DAY KIMBALL HOSPITAL

[Region 3](#)

CRO: April L. Stevens RN, BSN 860-928-6541 Ext. 2352

PROGRAMS/SITES

- CASE MANAGEMENT

320 Pomfret Street, Putnam, CT 06260
www.daykimball.org

EdADVANCE TRED PROGRAM

[Region 5](#)

CRO: Rose Forzano, 860-567-0863
Box 909, 355 Goshen Rd Litchfield, CT 06759

Fax: 860-567-3381



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<http://edadvance.org/>

EASTER SEALS, CAPITOL REGION
& EASTERN CONNECTICUT

[Region 4](#)

CRO: Dan Bracken, 860-801-3793
22 Prestige Park Circle East Hartford, CT 06108
Fax: 860-728-1065

860-270-0600

www.hartford.easterseals.com

FAMILY & CHILDREN'S AGENCY, INC.

[Region 1](#)

CRO: Chrissy Cacace, 203-855-8765
9 Mott Ave 4th Floor Norwalk, CT 06850

Fax: 203-838-3325

FAMILY CENTERS, INC.

[Region 1](#)

CRO: Gayle Paquin, 203-324-3167
40 Arch Street Greenwich, CT 06902
860-869-7764

203-869-4848 Fax: 203-

www.familycenters.org

FELLOWSHIP PLACE

[Region 2](#)

CRO: Veronica Vidal, 203-401-4227 x1243
441 Elm Street New Haven, 06515

Fax: 203-789-4451

www.fellowshipplace.org

F.S. DUBOIS CENTER

[Region 1](#)

DMHAS: SOUTH WESTERN CT MENTAL HEALTH SYSTEM

CRO: Mary Brigid Culhane, 203-388-1559
1351 Washington Blvd., 5th Floor Stamford, CT 06905

www.ct.gov/dmhas/swcmhs

GILEAD COMMUNITY SERVICE

[Region 2](#)

CRO: Tamara Brown, 860-343-5300

PROGRAMS/SITES:

- Farrell Treatment Center, New Britain
- Gateway Community Treatment Program, Middletown
- Gilead Social Club, New Britain

PO 1000, 222 Main Street Ext. Middletown, CT 06457 Fax: 860-343-5306



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www.gileadcs.org

GOODWILL INDUSTRIES OF WESTERN AND NORTHERN CT

[Region 1](#)

CRO: Nicholas Wilson, 203-581-5320
165 Ocean Street, Bridgeport, CT 06605

203-368-6511

www.goodwillwct.org

GOODWILL INDUSTRIES OF SOUTHERN CONNECTICUT

[Region 2](#)

CRO: Phyllis Hagen, 203-777-2000
432 Washington Ave North Haven, CT 06473

Fax: 203-624-5600

GREATER BRIDGEPORT COMMUNITY MENTAL HEALTH CENTER (GBCMHC)
DMHAS: SOUTH WESTERN CT MENTAL HEALTH SYSTEM

[Region 1](#)

Client Rights Officers:
Diane Sheenan, Paula Zwally, 203-551-7031

1635 Central Ave. Bridgeport, CT 06610

Fax: 203-579-63

www.ct.gov/dmhas/swcmhs

GUARDIAN AD LITEM SERVICES, INC.

[Region 5](#)

CRO: Angela Hurezler, 203-723-4332 ext. 107
175 Church Street, Suite 202, Naugatuck, CT 06770

Fax: 203-723-9250

HANDS ON HARTFORD CENTER CITY CHURCH'S INC/PETER'S RETREAT

[Region 4](#)

CRO: Kate Shafer, 860-706-1505
55 Bartholomew Avenue, Hartford, CT 06106

860-728-3201

<http://www.handsonhartford.org>

Fax: 860-549-8550

HARTFORD BEHAVIORAL HEALTH

[Region 4](#)

CRO: Abby Rodriguez, 860-548-0101 ext. 331
2550 Main St Hartford, CT 06106

Fax: 860-524-7781

www.hartfordbehavioralhealth.org



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HARTFORD HOSPITAL (INSTITUTE OF LIVING) [Region 4](#)
 (HARTFORD HEALTHCARE)
 CRO: Paula Rego, 860-545-7665
 PROGRAMS/SITES
 • Eli’s Retreat • Outpatient Clinic
 • Todd House
 Todd Building, 200 Retreat Ave. Hartford, CT 06106
www.instituteofliving.org

HISPANIC HEALTH COUNCIL [Region 4](#)
 (MENTAL HEALTH EMPLOYMENT SERVICES)
 (CRO To Be Determined)
 175 Main St, Hartford, CT 06106

HOMES WITH HOPE [Region 1](#)
 (Formally: INTERFAITH HOUSING ASSOCIATION)
 (CRO to be Determined) 203-226-3428
 49 Richmondville Ave. Westport, CT 06880
www.hwhct.org

IMMACARE [Region 4](#)
 CRO: Janievette Correa, 860-580-6067
 168 Hungerford St. Hartford, CT 06106
<http://immacare.org/>

INSPIRICA, INC. [Region 1](#)
 CRO: Keenan McMahon, 203-388-0114
 141 Franklin St Stamford, CT 06901
<http://inspiricact.org/>

INSTITUTE OF LIVING see Hartford Hospital [Region 4](#)

INTERCOMMUNITY MENTAL HEALTH CENTER [Region 4](#)
 CRO: Aneta Godlewski, 860-569-5900 ext. 364
 PROGRAMS/SITES
 • Adult Services • Supervised Housing Program
 • Recovery House • A Common Ground



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800 Connecticut Blvd. 4th Floor, East Hartford, CT 06108
www.icmhg.org

KENNEDY COLLECTIVE

[Region 1](#)

CRO: Fiona Jones, 203-365-8522 ext. 2037
2440 Reservoir Ave. Trumbull, CT 06611
www.thekennedycenterinc.org

KEYSTONE HOUSE

[Region 1](#)

CRO: Alma Davis, 203-855-7920
141 East Ave. Norwalk, CT 06851
www.keystonehouse.org

203-855-7920
Fax: 203-956-7850

KUHN EMPLOYMENT OPPORTUNITIES

[Region 2](#)

CRO: Dana Nair, 860-347-8923 ext. 202
1630 North Colony Road, Meriden, CT 06450
www.kuhngroup.org

203-235-2583

LAUREL HOUSE

[Region 1](#)

CRO: Marian Caldera, 203-274-8059
1616 Washington Boulevard Stamford, CT 06902
<http://laurelhouse.net>

LEEWAY, INC

[Region 2](#)

(CRO: To be determined)
Jay Katz, Chief Executive Officer, 203-865-0068
40 Albert Street, New Haven, CT 06511
www.leeway.net

Fax: 203-865-0399

LIBERTY COMMUNITY SERVICES, INC.

[Region 2](#)

CRO: Alyssa Eckstein, 203-497-7600
129 Church Street, New Haven, CT 06510
www.libertycs.org

LIBERATION PROGRAMS

[Region 1](#)

Client Rights Officers
Dianna Gleason, 855-542-7764



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Marlene Bent, (cell): 475-333-5639
 PROGRAMS/SITES:
 • Bridgeport • Stamford
 129 Glover Ave. Norwalk, CT 06850 203-851-2077
<http://www.liberationprograms.org> Fax: 203-323-1047

LIFE BRIDGE COMMUNITY SERVICES [Region 1](#)
 CRO: Cary Ostrow, 203-368-5545
 475 Clinton Ave., Bridgeport, CT 06605 203-368-4291
<http://www.lifebridgect.org/> Fax: 203-368-1239

MARRAKECH DAY SERVICES, INC. [Region 2](#)
 CRO: Kelly McFarland, 203-389-2970 ext. 1080
 Lunar Drive, Woodbridge, CT 06625
www.marrakechinc.org

MARTIN HOUSE [Region 3](#)
 CRO: Constance Graves, 860-889-6150
 401 West Thames Street Norwich, CT 06360

McCALL CENTER FOR BEHAVIORAL HEALTH [Region 5](#)
 CRO: Matthew Wall, 860-496-2100 x1253
 58 High Street Torrington, CT 06790 Fax: 860-496-2111

MENTAL HEALTH CONNECTICUT (MHC) [Region 4](#)
 CRO: Michael Culmo, 860-969-3277
 PROGRAM/SITES
 • Bridgeport • Stamford
 • Danbury • Waterbury
 • Hartford • West Hartford
 • Torrington • Independence Center
 • Waterbury
 76 Batterson Park Rd, Suite 303 Farmington, CT 06032
www.mhconn.org

Mercy Housing and Shelter [Region 4](#)
 (Community Housing Advocates)



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CRO: Lisa Pawlik, 860-808-2042
 221 Main Street Hartford, CT 06106 860-548-0692
www.mercyhousingct.org

MIDDLESEX HOSPITAL BEHAVIORAL HEALTH [Region 2](#)
 CRO: Terry DiPietro 860-343-8802
 PROGRAMS/SITES
 • Case Management
 28 Crescent Street Middletown, CT 06457 Fax: 860-358-8829
www.midhosp.org

MIDWESTERN CONNECTICUT COUNCIL ON [Region 5](#)
 ALCOHOLISM (MCCA)
 CRO: Steven Palma, 203-792-4515 ext. 1103
 PROGRAMS/SITES
 • Detoxification and Evaluation • Strengthening Families Program
 • Gambling Program • Trinity Glen
 • Outpatient Program • Women’s Pregnant and Parenting Program
 • Latino Outreach
 • McDonough House
 38 Old Ridgebury Road, Danbury, CT 06810
www.mccaonline.com

MY PEOPLE CLINICAL SERVICES, LLC [Region 4](#)
 CRO: Eugene Milan, 860-656-0450
 915 Asylum Ave. Hartford, CT 06105
www.mypeople-ct.com

MY SISTER’S PLACE [Region 4](#)
 (COMMUNITY HOUSING ADVOCATES)
 CRO: Lisa Pawlik, 860-808-2042
 221 Main Street Hartford, CT 06106 Fax: 860-493-1330
www.sistersplacect.org

NATCHAUG HOSPITAL [Region 3](#)



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(HARTFORD HEALTHCARE)

CRO: Melissa Morgea, 860-696-9992

189 Storrs Road Mansfield, CT 06250

Fax: 860-423-6114

www.natchaug.org

NEW LONDON HOMELESS HOSPITALITY CENTER

[Region 3](#)

CRO: Nicole Thomas, 860-439-1573

PROGRAMS/SITES

- CASE MANAGEMENT

730 State Pier Road New London, CT 06320

860-439-1573

<https://www.nlhhc.org/>

NEW MILFORD HOSPITAL: SEE NUVANCE HEALTH

NEW REACH

[Region 2](#)

CRO: Kara Beedetto-Capobianco, 203-492-4866

153 East Street, Suite 300, New Haven, CT 06511

NORWALK HOSPITAL PSYCHIATRY AND BEHAVIORAL HEALTH: SEE NUVANCE HEALTH

NUVANCE HEALTH:

[Region 5](#)

DANBURY HOSPITAL PSYCHIATRY AND BEHAVIORAL HEALTH

NEW MILFORD HOSPITAL BEHAVIORAL HEALTH SERVICES

CRO: Anthony Frias, 860-354-3762

PROGRAMS/SITES

- Danbury, IOP

- Danbury: Mobile Crisis

152 West Street Danbury, CT 06810

- New Milford, OP

21 Elm Street, New Milford 06776

NUVANCE HEALTH:

[Region 1](#)

NORWALK HOSPITAL PSYCHIATRY AND BEHAVIORAL HEALTH

CRO: Daniel Cicero, 203-852-2991

PROGRAMS/SITES:

- Community Support Program

- Outpatient



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34 Maple Street Norwalk, CT 06856

OPERATION HOPE

[Region 1](#)

CRO: Carla Miklos, 203-254-2934
50 Nichols Street, Fairfield, CT 06824

203-254-2934

OPTIMUS HEALTH CARE, INC.

[Region 1](#)

(CRO to be determined) 203-696-3260

982 East Main Street Bridgeport, CT 06608

PACIFIC HOUSE

[Region 1](#)

(FORMALLY: SHELTER FOR THE HOMELESS)

CRO: Sam Pacheco, 203-406-0017 ext. 321

597 Pacific Street Stamford, CT 06902

<http://www.pacifichouse.org>

PATHWAYS, INC

[Region 1](#)

CRO: Michelle Chiappa, 203-869-5656

175 Millbank Ave. Greenwich, CT 06830

PERCEPTION PROGRAMS, INC.

[Region 3](#)

CRO: Stephen Feathers, 860-450-7122 Ext. 2632

PROGRAM/SITES:

- Outpatient
 - Perception House
- 134 Church St Willimantic, CT 06226 Fax: 860-450-7127

www.perceptionprograms.org

PRIME TIME HOUSE

[Region 5](#)

Client Rights Officers:

Rob Juarez 860-496-2177

Tom Stanton, 860-496-2177

810 Main Street Torrington, CT 06790

Fax: 860-618-2478

<http://www.primetimehouse.org/>

RECOVERY NETWORK OF PROGRAMS, INC (RNP)

[Region 2](#)

CENTER FOR HUMAN SERVICES

CRO: Eric Follett, 203-929-1954 ext. 101



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PROGRAMS/SITES

- Center for Human Services
- First Step
- Horizons
- Huntington House
- Iranistan House
- Kinsella Treatment Center
- McGrath House
- New Prospects
- Prospect House
- Recovery Adolescent Program/Annex and Drug Intervention
- Recovery Counseling Services
- Seaview Supervised Apartments

2 Trap Falls, Suite 405 Shelton, CT 06484

Fax: 203-929-1279

<http://www.recovery-programs.org/>

RELIANCE HEALTH

[Region 3](#)

Client Rights Officers

Nicole Reynolds 860-887-6536 (ext. 275)

Mike Van Vlaenderen 860-887-6536

PROGRAMS/SITES

- Case Management
- CSP
- Individual Supports
- Supervised and Supportive Housing
- Residential
- Teamworks (Social Ed Center)
- Young Adult Services

Housing

40 Broadway, Norwich, CT 06360

www.reliancehealthinc.org/

RIVER VALLEY SERVICES (RVS)

[Region 2](#)

DMHAS

CRO: Tameka Allen 860-262-5194

Silver Street, P.O. Box 351 Middletown, 06457

Fax: 860-262-5356

www.ct.gov/dmhas/rvs

ROOT CENTER FOR ADVANCED RECOVERY

[Region 4](#)

(A trade name of HARTFORD DISPENSARY)

CRO: Alvin Fryxell, 860-952-9360 or 860-525-2181

Programs/Sites:



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- Bristol
- Doctors Clinic (Hartford),
- Henderson Johnson (Hartford)
- Manchester
- New Britain
- New London
- Norwich
- Torrington
- Windham

Administrative Offices

335 Broad Street Manchester, CT 06108

860-643-3200

<https://rootcenter.org/>

**RUSHFORD,
(HARTFORD HEALTHCARE)**

[Region 2](#)

CRO: Ciara Perez, 203-630-5303

883 Paddock Ave. Meriden, CT 06450

Fax: 203-634-7013

www.rushfordcenter.org

SAFER FUTURES

(Woman’s Center of Southeastern Connecticut)

[Region 3](#)

CRO: Fenty Lee, 860-447-0366

16 Jay St. New London, CT 06320

<https://safefuturesct.org/>

“SOBER LIVING HOMES”

Sober living homes are not funded by DMHAS and do not use the DMHAS Client Grievance Procedure to address complaints.

- Complaints about “[Supportive Recovery Homes](#)” are addressed by ADVANCED BEHAVIORAL HEALTH, INC.
- Complaints about [Certified Sober Living Homes](#) are addressed by the certifying organization:
 - Connecticut Coalition of Recovery Residences (CCORR) www.ccorr.org telephone 860-995-9472.
 - Connecticut Addiction Recovery Residences (CTARR) www.ctrecoveryresidences.org) 203-936-7829.

If you need help, contact a [statewide advocacy organization](#) or call [211-Infoline](#) for information on legal advice.



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SOUND COMMUNITY SERVICES, INC. [Region 3](#)
 CRO: Caitlin Millerd, (cell) 860-608-5227
 21 Montauk Ave., Suite 301 PO Box 2170
 (Main Number) 860-439-6400
 New London, CT 06320 Fax: 860-390-1464
www.soundcommunityservices.org

SOUTHEASTERN CT COUNCIL ON ALCOHOL [Region 3](#)
 AND DRUG DEPENDENCE, INC. (SCADD)
 CRO: Marcie Rivera, 860-447-1717 ext. 214
 PROGRAMS/SITES:
 • Lebanon Pines • Outpatient Services
 • Liberty House
 37 Camp Mooween Road Lebanon, CT 06249
www.scadd.org

SOUTHEASTERN MENTAL HEALTH AUTHORITY (SMHA) [Region 3](#)
 DMHAS
 CRO: Stephenie Guess, 860-859-4769 (Dedicated CRO line)
 CRO Back-up: Kayla Mosley
 401 West Thames St., Bldg. 301 Norwich, CT 06360 Fax: 860-859-4783
www.ct.gov/dmhas/smha

SOUTH WESTRN CT MENTAL HEALTH SYSTEM (SWCMHS) [Region 1](#)
 COMMUNITY BASED SERVICES
 Client Rights Offices:
 Diane Sheehan, Paula Zwally, 203-551-7031
 97 Middle St. Bridgeport, CT 06604 Fax: 203-579-6305

SWCMHS: F.S. DUBOIS CENTER
 CRO: Mary Brigid Culhane 203-388-1559
 1351 Washington Boulevard, 5th Floor, Stamford, CT 06905

SWCMHS: GREATER BRIDGEPORT COMMUNITY
 MENTAL HEALTH CENTER (GBCMHC)
 Client Rights Officers:



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Diane Sheehan, Paula Zwally, 203-551-7031
 1635 Central Ave. Bridgeport, CT 06610 Fax: 203-579-6305
www.ct.gov/dmhas/swcmhs

Saint MARY’S HOSPITAL BEHAVIORAL HEALTH Region 5
 SEE TRINITY HEALTH

Saint VINCENT DEPAUL MIDDLETOWN Region 2
 CRO: Terry Carbone, 860-347-4059
 P.O. Box 398, 617 Main St Middletown, CT 06457 Fax: 860-343-0023
www.stvincentdepaulplace.org

Saint VINCENT DEPAUL MISSION OF WATERBURY Region 5
 CRO: Bonnie Cocchiola, 203-755-0626
 PROGRAMS/SITES:
 • Cornerstone • Society of Support
 173 Mark Lane Waterbury, CT 06704 Fax: 203-754-2644

Saint VINCENT DEPAUL MISSION OF WATERBURY
 • Casa DeRosa
 CRO: Angela Silva 203-753-3342
 86-88 Midland Waterbury, CT 06705 Fax: 203-753-9900
<https://www.svdpmission.org/>

Saint VINCENT’S BEHAVIORAL HEALTH SERVICES Region 1
 (HARTFORD HEALTHCARE)
 CRO: Joyce Platz, (*Interim*) 203-341-4532
 47 Long Lots Road Bridgeport, CT 06880
www.hallbrooke.org

STAFFORD FAMILY SERVICES Region 4
 (Town of Stafford)
 Judy Gardner, LMFT Executive Director 860-684-4239 ext. 103
 21 Hyde Park Rd, Stafford Springs, CT 06076
<http://www.staffordct.org/family.php>

STAYWELL HEALTH CENTER Region 5



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Miriam Lopez 203-756-8021
 80 Phoenix Ave. Waterbury, CT 06702
<https://staywellhealth.org>

SUPPORTIVE ENVIRONMENTAL LIVING FACILITY, INC. (SELF, INC) [Region 5](#)

CRO: Holly Sheldon, 203-759-2074
 19 Fourth Street Waterbury, CT 06708 Fax: 203-759-2094

THAMES RIVER COMMUNITY SERVICE [Region 3](#)

CRO: Lee Carena, 860-889-1365
 401 Thames Street Unit 201 Norwich, CT

THAMES VALLEY COUNCIL FOR COMMUNITY ACTION, INC. (TVCCA) [Region 3](#)

CRO: Lee Carena, 860-889-1365
 1 Sylvandale Road Jewett City, CT 06351
www.tvcca.org

TRINITY HEALTH ST. MARY'S HOSPITAL BEHAVIORAL HEALTH CARE SERVICES [Region 5](#)

CRO: Vincent Delaney, 203-709-3356
 10 Jefferson Square Waterbury, CT 06706
www.stmh.org

UNITED COMMUNITY & FAMILY SERVICES, INC: [Region 3](#)

CRO: Sharon Laliberte, 860-892-7042 ext. 1218
 47 Town St Norwich, CT 06360 Fax: 860-823-3002
www.ucfs.org

UNITED SERVICES, INC. [Region 3](#)

Client Rights Officers
 Sandra Long, 860-774-2020 ext. 4675
 Debra Rivard, 860-774-2020 ext. 4676

PROGRAMS/SITES

- Addiction Recovery OP
- Adult Mental Health OP



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- Danielson
- Willimantic
- 1007 North Main St. Dayville, CT 06241
- www.unitedservicesct.org
- Lighthouse, Willimantic
- Welcome Arms, Danielson
- Fax: 860-774-082

VIABILITY [Region 4](#)
 CRO: Latoya Thompson, 860-606-7767
 50 Griffin Road South Bloomfield, CT 06002

VILLAGE FOR FAMILIES AND CHILDREN (THE) [Region 4](#)
 CRO: Alicia Marotto 860-236-4511 ext. 3704
 PROGRAMS/SITES

- Employment Services
- The Village Adult OP Services
- 1680 Albany Ave Hartford, CT, 06105
- <http://thevillage.org/>
- Women's REACH Program

VINFEN CONNECTICUT [Region 4](#)
 CRO: Marita McDermott, 860-688-3165
 PROGRAMS/SITES

- Bissell Street
- Freedom House Manchester
- TAP
- 860 Prospect Hill Road Windsor, CT 06095
- <https://vinfenct.org/>
- New Beginnings
- Team Support Program
- Fax: 860-688-3196

WATERBURY HOSPITAL HEALTH CENTER [Region 5](#)
 CRO: Thomas Czarkosky, 203-573-6738
 PROGRAMS/SITES:

- Crisis Program
- DBT Intensive OP
- Grandview Adult OP
- 64 Robbins Street Waterbury, CT 06702
- www.waterburyhospital.com
- Homeless Outreach
- Outpatient Expansion

WATERBURY WELLNESS CENTER [Region 4](#)



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(WHEELER CLINIC)

CRO: Linda Russo, LMFT, CPHQ 860-793-3849
334 Farmington Ave. Plainville, CT 06062

WELLMORE BEHAVIORAL HEALTH

CRO: Kathleen Nugent 203-574-9000
142 Griggs St.
Waterbury, Connecticut, 06702
<http://wellmore.org/>

[Region 5](#)

Fax: 203-578-4180

WESTERN CT MENTAL HEALTH NETWORK (WCMHN)

[Region 5](#)

DMHAS

- **WCMHN-DANBURY AREA**

CRO: Jill Brown 203-805-5319
78 Triangle Street Danbury, CT 06810

- **WCMHN-TORRINGTON AREA**

CRO: Lindsey Fenton 860-496-3763
249 Winsted Road 3rd Floor Torrington, CT 06790 Fax: 860-496-3800

- **WCMHN-WATERBURY AREA**

CRO: Jill Brown 203-805-5319
95 Thomaston Ave. Waterbury, CT 06702 Fax: 203-805-5310

WCMHN Administrative Offices

Rowland State Government Center 203-805-6400
55 West Main Street, Suite 410 Waterbury, CT 06702 Fax: 203-805-6432

www.ct.gov/dmhas/wcmhn

WHEELER CLINIC, INC.

[Region 4](#)

CRO: Linda Russo, 860-793-3849

- Hartford
- Plainville
- Waterbury

334 Farmington Ave. Plainville, CT 06062
www.wheelerclinic.org

WHITING FORENSIC HOSPITAL (WFH)

[Region 2](#)



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DMHAS

CRO: Shantika Canty-Porter 860-262-5141
 PO Box 70 Middletown, CT 06457 Fax: 860-262-5146

YALE BEHAVIORAL HEALTH SERVICES AT HAMDEN [Region 2](#)

CRO: Tracy Nguy, LMSW 203-288-6253
 95 Circular Ave., Hamden, CT 06514 Fax: 203-288-0448
www.communityservicesnetwork.org

YALE NEW HAVEN HEALTH [Region 2](#)

BEHAVIORAL HEALTH
 CRO: Lauren Mallozzi 203-688-3430

PROGRAMS/SITES:

- Respite Bed Program
- YNH - OP Continuing Care Clinic

20 York Street. New Haven, CT 06510-3202
<https://www.ynhh.org/>

YOUTH CHALLENGE OF CT [Region 4](#)

CRO: Esther Gonzalez-Torrez 860-728-5199
 15 May Street Hartford, CT 06105
<http://www.youthchallenge.org>

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