



CLIENT RIGHTS OFFICERS for Connecticut Department of Mental Health and Addiction Services (DMHAS) state operated and DMHAS contracted service providers.

Updated January 28, 2025

Call **988** for the Crisis and Suicide lifeline.

Call the [ACCESS LINE](#): for substance use treatment: 1-800-563-4086

Connecticut Department of Mental Health and Addiction Services (DMHAS) state operated, and DMHAS contracted service providers use the DMHAS Client Grievance Procedure to address complaints.

DMHAS Client Grievances are written complaints submitted to the provider's Client Rights Officer (CRO). If the provider cannot resolve the grievance by working with the person, a request for a DMHAS Commissioner's Review can be submitted. For more information go to [DMHAS Client Grievance Procedure](#) webpage.

Exceptions:

- Complaints about "[Supportive Recovery Homes](#)" are addressed by ADVANCED BEHAVIORAL HEALTH, INC.: Marisol Cortez, 1-800-658-4471
- Complaints about [Certified Sober Living Homes](#) are addressed by the certifying organization for that residence.
- Psychiatric Security Review Board (PSRB) complaints are addressed by the [PSRB](#).
- Complaints about DMHAS Forensic Services are addressed by the court ordering those services.
- Complaints about housing voucher and other waiver programs are addressed by the agency overseeing the programs.
- Organizations and provides that are not contracted by DMHAS to provide direct services do not use the DMHAS Client Grievance Procedure.

Complaints about hospitals are addressed by the facility's Patient Relations or Quality Improvement department.

Complaints about licensed healthcare facilities, providers and clinicians are made to the [Connecticut Department of Public Health](#).

Complaints about conservators are addressed by the [Probate Court](#) which assigned the conservatorship.

Complaints about Skilled Nursing Facilities, Rehabilitation Centers and Board and Care Homes are addressed by the [Long Term Care Ombudsman](#)



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Contact a statewide advocacy organization if you want help:

- [Advocacy Unlimited, Inc. \(AU\)](#): Phone: 860-505-7581
Website: www.AdvocacyUnlimited.org Email: info@advocacyunlimited.org
- [The Connecticut Legal Rights Project, Inc \(CLRP\)](#): Phone: 860-262-5030,
Website: www.CLRP.org Email: info@CLRP.org
- [Disability Rights Connecticut \(DRCT\)](#): Phone: 860-422-4220
Website: www.DisRightsCT.org Email: info@DisRightsCT.org

This list is maintained by the DMHAS Office of the Commissioner: 860-428-7000.

TTY users and persons with communication impairments can speak to anyone on this list by calling 7-1-1 and using a [Relay Connecticut](#) operator.

DMHAS and other federally funded healthcare providers complies with federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex (Patient Protection and Affordable Care Act Section 1557).

ABILITY BEYOND

[Region 5](#)

Client Rights Officers

Glenna Reins,	203-885-6872
Kate Travis,	203-826-3112
Michelle Weinstein,	203-739-5996

PROGRAMS:

- | | |
|--|------------------------|
| • ABI/TBI | • Residential Services |
| • Employment Services | • Young Adult Services |
| 4 Berkshire Boulevard, Bethel, CT 06801 | 888-832-8247 |
| www.abilitybeyond.org | Fax: 203-775-8028 |

ADVANCED BEHAVIORAL HEALTH, INC. (ABH)

[Region 2](#)

Complaints regarding Basic Recovery Supports and the following Supported Recovery Homes are addressed by ABH:

- | | |
|--------------------------------|-----------------------------------|
| • A Fortress, Manchester (men) | • Connecticut Alternative Housing |
| • A-CURE, | • Coram Deo, New Britain |
| • Believe in Me, New Haven, | • Evergreen Family Oriented Tree, |
| Hamden | New Haven |
| • Community of Hope, Groton | • Live and Recover, LLC |



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-
- New Horizons Living Center
 - New Life II (men)
 - Perception Programs - Willimantic
 - Prosperity House, New Haven (men)
 - Recovery 12 Solutions, Norwich, Groton, New London
 - Recovery Community Development Corp Noble House (men)
 - Safe Futures, Norwich (women)
 - Sober Solutions, Manchester, East Hartford, Waterbury, Enfield
 - Southeastern Council on Alcoholism and Drug Dependence (SCADD) Liberty House (men)
 - Stepping-Stone House, Meriden, Middletown
 - The Safe House, Willimantic (men)
 - Vita Pulita House, (men)

ABH Customer Service, Housing Support Specialist, Marisol Cortez, 1-800-658-4472

https://www.abhct.com/Programs_Services/BHRP/Forms_and_Resources/

ABH Corporate Office: 213 Court Street, Middletown, CT 06457 www.abhct.com

ADVOCACY UNLIMITED

[Region 4](#)

CRO: Carl Mancini, 860-549-2435

2075 Silas Deane Highway,
Rocky Hill, CT 06067

<https://advocacyunlimited.org/>

860-505-7581

Fax: 860-259-5731

APPLIED BEHAVIORAL AND RESEARCH INSTITUTE (ABRI)

"HOMES FOR THE BRAVE"

[Region 1](#)

CRO: Ed Bellows, 203-889-8077

655 Park Ave. Bridgeport, CT 06604

203-338-0669

<https://www.homesforthebrave.org/>

APT FOUNDATION

[Region 2](#)

CRO: Bob Freeman, 203-781-4600

PROGRAMS SITES:

- New Haven
- North Haven
- MAT and SUD treatment
- West Haven
- Residential Programs

One Long Wharf Drive, Suite 321, New Haven, CT 06511

www.aptfoundation.org



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ARTREACH, INC.

[Region 3](#)

CRO: Stephenie Guess, 860-859-4769
401 W. Thames Street, Unit 702 Norwich, CT 06360
www.artreachheals.org

BACKUS HOSPITAL (WILLIAM)
(HARTFORD HEALTHCARE)

[Region 3](#)

CRO: Carley Warzecha, 860-889-8331 x 2196
PROGRAMS:

- Outpatient Program
- 326 Washington Street Norwich, CT 06360
www.backushospital.org

Fax: 860-823-6322

BHCARE ANSONIA/BRANFORD

[Region 2](#)

CRO: Cooper Westerkamp, 203-892-6369
PROGRAMS SITES:

- BHCARE Valley Offices
435 East Main St. Ansonia, CT 06401
 - BHCARE Shoreline Offices
14 Sycamore Way, Branford, Ct 06405
 - BH Care Administrative Offices
127 Washington Ave. Third Floor West
North Haven, CT 06473
- <https://www.bhcare.org>

203-736-2601

203-800-7177

203-446-9739

Fax: 203-446-9775

BLUE HILLS HOSPITAL: DMHAS

[Region 4](#)

ADDICTION SERVICES DIVISION OF CONNECTICUT VALLEY HOSPITAL (CVH)

CRO: Amanda Leach, 860-262-5157
PROGRAMS SITES:

- Inpatient SUD Treatment Services
- Blue Hills Hospital, 500 Vine St Hartford
- Merritt Hall, CVH

Connecticut Valley Hospital, P.O. Box 351 Middletown, CT
[CVH, Addiction Services Division](#)

BRIDGE HOUSE

[Region 1](#)



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CRO: Marsha Rose, 203-335-5339
880 Fairfield Ave, Bridgeport, CT 06605
www.bridgehousect.org

Fax: 203-331-1694

BRIDGES HEALTHCARE INC.

[Region 2](#)

CRO: Jaya Daptardar, 203-878-6365 ext. 322
949 Bridgeport Ave. Milford, CT 06460
<https://www.bridgesct.org/>

CAPITOL REGION MENTAL HEALTH CENTER (CRMHC)
DMHAS

[Region 4](#)

Client Rights Officers:

Ralston Beckford, 860-297-0891
Emma Howe, 860-297-0810
Mark Meola, 860-297-0885

500 Vine Street, Hartford, CT 06112

Fax: 860-297-6356

www.ct.gov/dmhas/crmhc

CATHOLIC CHARITIES

[Region 4](#)

ARCHDIOCESE OF HARTFORD

CRO: Liz Rotavera, 860-493-1841

PROGRAMS/SITES:

- Institute for the Hispanic Family
- New Haven Family Service Center
- Torrington Family Service Center
- Waterbury Family Service Center

839-841 Asylum Ave., Hartford, CT 06105

<http://www.ccaoh.org>

CATHOLIC CHARITIES OF FAIRFIELD COUNTY

[Region 1](#)

CRO: Michael Tintrup, 203-416-1305

237 Hewett Ave., Bridgeport, CT 06606

203-416-1503.

<http://www.ccfairfield.org/>

CATHOLIC CHARITIES OF FAIRFIELD COUNTY

[Region 5](#)

CRO: David Johnston, 203-748-0848 x232



CLIENT RIGHTS OFFICERS for Connecticut Department of Mental Health and Addiction Services (DMHAS) state operated and DMHAS contracted service providers.

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PROGRAMS/SITES:

- Community Support Program
- Homeless Outreach Team
- New Heights Center

24 Grassy Plain Street, Bethel, CT 06801

<http://www.ccfairfield.org/>

CENTER FOR HUMAN DEVELOPMENT (CHD)

[Region 4](#)

HARTFORD

Client Rights Officers:

Kimberly Hughes,	475-222-6075
Amy Woods-Sawyer	860-951-3325
Betsy Colon	860-837-3662
Ray Grasso	860-838-6943

PROGRAMS:

- Case Management
- Outreach
- Recovery Support
- Residential Support Services
- Young Adult Services

705-A New Britain Ave, Hartford, CT 06106

Fax: 860-951-3328

www.chd.org

CHD CT-OUTREACH WEST

[Region 5](#)

CRO: Heather Foster,

475-222-6075

PROGRAMS:

- Case Management
- Residential Services
- Danbury
- Torrington
- Waterbury

965 South Main St Suite 1 Waterbury, CT 06706

Fax: 203-755-6122

www.chd.org

CENTRAL NAUGAUCK VALLEY HELP, INC. (CNV HELP)

[Region 5](#)

(Merged with McCall Center for Behavioral Health)

CRO: Matthew Wall, 203-496-2100 Ext. 1253

900 Watertown Ave. Waterbury, CT 06708

Fax: 203-756-8985

PROGRAMS/SITES:

- Drug Treatment Services
- Glenlunan
- Mcauliffe Manor
- Rogers House



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- Travisano Network
- Watkins

www.cnvhelp.org

- Wynnewood Residential

CHARLOTTE HUNGERFORD HOSPITAL
BEHAVIORAL HEALTH CENTER
(HARTFORD HEALTHCARE)

[Region 5](#)

CRO: Tracy Morales-Gabelmann, 860-496-6441
PROGRAMS:

- Case Management
- Outpatient
- Services to Homeless

540 Litchfield Street, P.O. Box 988
Torrington, CT 06790

Fax: 860-496-6703

CHEMICAL ABUSE SERVICE AGENCY, INC. (CASA)

[Region 1](#)

CRO: Richard Spears, 203-495-7710

690 Arctic Street Bridgeport, CT 06608

203-331-4728

<http://www.casaincct.org/>

CHRYSLIS CENTER, INC.

[Region 4](#)

CRO: Crystal Cruz, 860-263-4433

PROGRAMS:

- Case Management
- Employment
- Supportive Housing
- Recovery and Empowerment Center

255 Homestead Ave., Hartford, CT 06112

www.chrysaliscenterct.org

COLUMBUS HOUSE, INC.

[Region 2](#)

CRO: Don Smith, 203-491-6600

586 Ella Grasso Boulevard

P.O. Box 7093, New Haven, CT 06519

Fax: 203-772-4097

www.columbushouse.org

COMMUNITY HEALTH CENTER, INC. (CHC)
BEHAVIORAL HEALTH

[Region 2](#)



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of Mental Health and Addiction Services (DMHAS)
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providers.**

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CRO: Mandy Brule, 860-347-6971
635 Main Street Middletown, CT 06457
www.chc1.com

COMMUNITY HEALTH RESOURCES (CHR)

[Region 4](#)

Client Rights Officers

Debra Ash, 860-977-4495
Sherita Sosa, 860-730-8939

PROGRAMS/SITES:

- Bloomfield
- Enfield
- Enfield, "Second Wind Clubhouse"
- Manchester, "We Can Clubhouse"
- Manchester, Center for Health and Wellness

Administrative Offices

2 Waterside Crossing, Suite 400; Windsor, CT 06095 860-731-5522
www.chrhealth.org

COMMUNITY HEALTH RESOURCES (CHR)

SUBSTANCE ABUSE TREATMENT PROGRAMS

CRO Enfield: Burton Bates, 860-771-4926

PROGRAMS/SITES:

- Danielson
- Enfield
- Manchester
- Putnam
- Milestone Intensive Residential Program
- New Life Center
- Pathways
- Willimantic, Roots to Recovery

Administrative Offices 2 Waterside Crossing, Suite 400; Windsor, CT 06095
www.chrhealth.org 860-731-5522

COMMUNITY HEALTH SERVICES, INC.

[Region 4](#)

BEHAVIORAL HEALTH

Client Rights Officers:

Lorna Caban, 860-249-9625 ext. 780
Vidya Ganesan, 860-808-8704



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500 Albany Ave. Hartford, CT 06120
www.chshartford.org

Fax: 860-808-8771

COMMUNITY MENTAL HEALTH AFFILIATES (CMHA)
CRO: Hope Ustanowski, 860-826-1358 ext. 1971
PROGRAMS:

[Region 4](#)

- Adult Services
233 Main St. New Britain, CT 06051
www.cmhacc.org

- Team Time Social Club
Fax: 860-229-6575

COMMUNITY RENEWAL TEAM (CRT)
BEHAVIORAL HEALTH/ASIAN FAMILY SERVICES
CLIENT RIGHTS OFFICERS

[Region 4](#)

Janet Rodriguez, 860-761-7900
Elia Vecchitio, 860-761-7900
555 Windsor St. Hartford, CT 06120
www.crtct.org

CONNECTICUT COMMUNITY FOR ADDICTION
RECOVERY (CCAR)

[Region 4](#)

CRO: Yolibel Lebrón, 860-560-8947
198 Wethersfield Ave. Hartford, CT 06114

Fax: 860-244-2228

CONNECTICUT COUNSELING CENTERS (CCC)

[Region 5](#)

Client Rights Officers

Danbury: 203-743-7574
Carissa Valluzzo
Stacy Benson

Meriden: 203-608-0205
Josh Noffsinger

Norwalk: 203-838-6508
Jeff Greenblatt

Waterbury, Brookside: 203-568-7474
Alexis Brown



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Elizabeth Pirola

Waterbury, Midland: 203-755-8874

Suzanne DeRosa

CCC Administrative Offices

50 Brookside Rd. Waterbury, CT 06708

203-568-7466

<http://www.ctcounseling.org/>

CONNECTICUT MENTAL HEALTH CENTER (CMHC)

[Region 2](#)

DMHAS

CRO: Britt Lewis, 203-974-7371

PROGRAMS/SITES:

- Community Support Program (CSP)
- CSP PLUS
- Substance Abuse Treatment Unit (SATU)
- Park Street (OP and IP)
- Consultation Center
- Hispanic Clinic

34 Park Street New Haven, CT 06519

Fax: 203-974-7091

www.ct.gov/dmhas/cmhc

CONNECTICUT RENAISSANCE, INC.

[Region 1](#)

CRO: Katie Seto, 203-336-5225

PROGRAMS/SITES:

- Bridgeport
- Norwalk
- Stamford
- Waterbury

One Waterview Drive Suite 202 Shelton, CT 06484

203-866-2541

www.ctrenaissance.com

CONNECTICUT VALLEY HOSPITAL (CVH)

[Region 2](#)

DMHAS

CVH DEPARTMENT OF RECOVERY AND CONSUMER AFFAIRS

Paul Beavers, Director 860-262-5642

P.O. Box 351, Middletown, CT 06457

Fax: 860-262-5146

Client Rights Officers

- CVH GENERAL PSYCHIATRY DIVISION
Deborah Williams, 860-262-5108



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- CVH ADDICTION SERVICES DIVISION: MERRITT HALL
- CVH ADDICTION SERVICES BLUE HILLS HOSPITAL
Amanda Leach, 860-262-5157

(THE) CONNECTION, INC. (TCI)

[Region 2](#)

Client Rights Officers

Janice Black, 860 343-5500 x 1852
Lisa Hansen, 860 343-5500 x 1851
Susan Phillips, 860 343-5500 x 1850

PROGRAM/SITES:

- Bridgeport
- Groton
- Hartford
- Meriden
- Middletown
- New Haven
- Old Saybrook
- Uncasville
- Waterbury
- Willimantic

100 Roscommon Drive, Suite 203 Middletown, CT 06457

www.theconnectioninc.org

CONTINUUM OF CARE, INC.

[Region 2](#)

Client Rights Officers

David Ostrom, 203-562-2264 x 229
Matthew Cremo, 203-562-2264 x 219

PROGRAMS/SITES

- Acute Services
- Community Housing
- Diversion Services
- South Central Peer Services
- Supportive Living Services

109 Legion Ave. New Haven, CT 06519

www.continuumct.com

CORNELL SCOTT - HILL HEALTH CENTER

[Region 2](#)

Client Rights Officers:

Elsy Sacaza, 203-503-3114
Eunisa Colon, 203-503-3724

PROGRAMS/SITES:

- Adult Mental Health and Counseling
- Substance Use Treatment



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- Grant Street Partnership
- South Central Rehabilitation Center (SCRC)
428 Columbus Ave, New Haven, CT 06519 203-503-3000
www.hillhealthcenter.com

DANBURY HOSPITAL: SEE NUVANCE HEALTH

DAY KIMBALL HOSPITAL [Region 3](#)
CRO: April L. Stevens RN, BSN 860-928-6541 Ext. 2352
PROGRAMS:
• CASE MANAGEMENT
320 Pomfret Street, Putnam, CT 06260
www.daykimball.org

EdADVANCE TRED PROGRAM [Region 5](#)
CRO: Rose Forzano, 860-567-0863
Box 909, 355 Goshen Rd Litchfield, CT 06759 Fax: 860-567-3381
<http://edadvance.org/>

EASTER SEALS, CAPITOL REGION
& EASTERN CONNECTICUT [Region 4](#)
CRO: Dan Bracken, 860-801-3793
22 Prestige Park Circle East Hartford, CT 06108 860-270-0600
Fax: 860-728-1065
www.hartford.easterseals.com

FAMILY & CHILDREN'S AGENCY, INC. [Region 1](#)
CRO: Chrissy Cacace, 203-855-8765
9 Mott Ave 4th Floor Norwalk, CT 06850 Fax: 203-838-3325

FAMILY CENTERS, INC. [Region 1](#)
CRO: Gayle Paquin, 203-324-3167
40 Arch Street Greenwich, CT 06902 203-869-4848 Fax: 203-869-7764
www.familycenters.org



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FELLOWSHIP PLACE

[Region 2](#)

CRO: Veronica Vidal, 203-401-4227 x1243
441 Elm Street New Haven, 06515

Fax: 203-789-4451

www.fellowshipplace.org

F.S. DUBOIS CENTER

[Region 1](#)

DMHAS: SOUTH WESTERN CT MENTAL HEALTH SYSTEM

CRO: Mary Brigid Culhane, 203-388-1559

1351 Washington Blvd., 5th Floor Stamford, CT 06905

www.ct.gov/dmhas/swcmhs

GILEAD COMMUNITY SERVICE

[Region 2](#)

CRO: Tamara Brown, 860-343-5300

PROGRAMS/SITES:

- Farrell Treatment Center, New Britain
- Gateway Community Treatment Program, Middletown
- Gilead Social Club, New Britain

PO 1000, 222 Main Street Ext. Middletown, CT 06457 Fax: 860-343-5306

www.gileadcs.org

**GOODWILL INDUSTRIES OF WESTERN
AND NORTHERN CT**

[Region 1](#)

CRO: Nicholas Wilson, 203-581-5320

165 Ocean Street, Bridgeport, CT 06605

203-368-6511

www.goodwillwct.org

**GOODWILL INDUSTRIES OF SOUTHERN
CONNECTICUT**

[Region 2](#)

CRO: Phyllis Hagen, 203-777-2000

432 Washington Ave North Haven, CT 06473

Fax: 203-624-5600

**GREATER BRIDGEPORT COMMUNITY
MENTAL HEALTH CENTER (GBCMHC)**

[Region 1](#)

DMHAS: SOUTH WESTERN CT MENTAL HEALTH SYSTEM

CRO: Melissa Walters, 203-551-7432

1635 Central Ave. Bridgeport, CT 06610

Fax: 203-579-63



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www.ct.gov/dmhas/swcmhs

GUARDIAN AD LITEM SERVICES, INC.

[Region 5](#)

CRO: Angela Hurezler, 203-723-4332 ext. 107
175 Church Street, Suite 202, Naugatuck, CT 06770

Fax: 203-723-9250

HANDS ON HARTFORD

[Region 4](#)

CENTER CITY CHURCH'S INC/PETER'S RETREAT

CRO: Kate Shafer, 860-706-1505
55 Bartholomew Avenue, Hartford, CT 06106

860-728-3201

Fax: 860-549-8550

<http://www.handsonhartford.org>

HARTFORD BEHAVIORAL HEALTH

[Region 4](#)

CRO: Abby Rodriguez, 860-548-0101 ext. 331
2550 Main St Hartford, CT 06106

Fax: 860-524-7781

www.hartfordbehavioralhealth.org

HARTFORD HOSPITAL (INSTITUTE OF LIVING)
(HARTFORD HEALTHCARE)

[Region 4](#)

CRO: Paula Rego, 860-545-7665

PROGRAMS/SITES:

- Eli's Retreat
- Todd House
- Outpatient Clinic

Todd Building, 200 Retreat Ave. Hartford, CT 06106

www.instituteofliving.org

HISPANIC HEALTH COUNCIL

[Region 4](#)

(MENTAL HEALTH EMPLOYMENT SERVICES)

(CRO TO BE DETERMINED)

175 Main St, Hartford, CT 06106

HOMES WITH HOPE

(Formally: INTERFAITH HOUSING ASSOCIATION)

[Region 1](#)

(CRO to be Determined)

203-226-3428

49 Richmondville Ave. Westport, CT 06880

www.hwhct.org



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IMMACARE

[Region 4](#)

CRO: Janievette Correa, 860-580-6067
168 Hungerford St. Hartford, CT 06106
<http://immacare.org/>

INSPIRICA, INC.

[Region 1](#)

CRO: Keenan McMahon, 203-388-0114
141 Franklin St Stamford, CT 06901
<http://inspiricact.org/>

INSTITUTE OF LIVING see Hartford Hospital

[Region 4](#)

INTERCOMMUNITY MENTAL HEALTH CENTER

[Region 4](#)

CRO: Aneta Godlewski, 860-569-5900 ext. 525
PROGRAMS/SITES:

- Adult Services
 - Recovery House
 - Supervised Housing Program
 - A Common Ground
- 800 Connecticut Blvd. 4th Floor, East Hartford, CT 06108
www.icmhq.org

KENNEDY COLLECTIVE

[Region 1](#)

CRO: Fiona Jones, 203-365-8522 ext. 2037
2440 Reservoir Ave. Trumbull, CT 06611
www.thekenedycenterinc.org

KEYSTONE HOUSE

[Region 1](#)

CRO: Alma Davis, 203-855-7920
141 East Ave. Norwalk, CT 06851
www.keystonehouse.org

203-855-7920
Fax: 203-956-7850

KUHN EMPLOYMENT OPPORTUNITIES

[Region 2](#)

CRO: Dana Nair, 860-347-8923 ext. 202
1630 North Colony Road, Meriden, CT 06450
www.kuhngroup.org

203-235-2583

LAUREL HOUSE

[Region 1](#)

CRO: Virginia Mittelstadt, 203-324-1816 ext. 304



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1616 Washington Boulevard Stamford, CT 06902

<http://laurelhouse.net>

LEEWAY, INC

[Region 2](#)

(CRO: To be determined)

Jay Katz, Chief Executive Officer, 203-865-0068

40 Albert Street, New Haven, CT 06511

Fax: 203-865-0399

www.leeway.net

LIBERTY COMMUNITY SERVICES, INC.

[Region 2](#)

CRO: Alyssa Eckstein, 203-497-7600

129 Church Street, New Haven, CT 06510

www.libertycs.org

LIBERATION PROGRAMS

[Region 1](#)

Client Rights Officers

Dianna Gleason, 855-542-7764

Marlene Bent, (cell): 475-333-5639

PROGRAMS/SITES:

- Bridgeport

- Stamford

129 Glover Ave. Norwalk, CT 06850

203-851-2077

<http://www.liberationprograms.org>

Fax: 203-323-1047

LIFE BRIDGE COMMUNITY SERVICES

[Region 1](#)

CRO: Cary Ostrow, 203-368-5545

475 Clinton Ave., Bridgeport, CT 06605

203-368-4291

<http://www.lifebridgect.org/>

Fax: 203-368-1239

The Life Center of Connecticut

[Region 4](#)

(DBA Youth Challenge of CT)

CRO: Esther Gonzalez-Torrez 860-728-5199

Tyrone Glaspie

15 May Street Hartford, CT 06105

<http://www.youthchallenge.org>

MARRAKECH DAY SERVICES, INC.

[Region 2](#)

CRO: Kelly McFarland, 203-389-2970 ext. 1080



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Lunar Drive, Woodbridge, CT 06625

www.marrakechinc.org

MARTIN HOUSE

[Region 3](#)

CRO: Constance Graves, 860-889-6150
401 West Thames Street Norwich, CT 06360

McCALL CENTER FOR BEHAVIORAL HEALTH

[Region 5](#)

CRO: Matthew Wall, 860-496-2100 x1253
58 High Street Torrington, CT 06790

Fax: 860-496-2111

MENTAL HEALTH CONNECTICUT (MHC)

[Region 4](#)

CRO: Michael Culmo, 860-969-3277

PROGRAM/SITES

- | | |
|--------------|-----------------------|
| • Bridgeport | • Stamford |
| • Danbury | • Waterbury |
| • Hartford | • West Hartford |
| • Torrington | • Independence Center |
| • Waterbury | |

76 Batterson Park Rd, Suite 303 Farmington, CT 06032

www.mhconn.org

Mercy Housing and Shelter

[Region 4](#)

(Community Housing Advocates)

CRO: Lisa Pawlik, 860-808-2042

221 Main Street Hartford, CT 06106

860-548-0692

www.mercyhousingct.org

MIDDLESEX HOSPITAL BEHAVIORAL HEALTH

[Region 2](#)

CRO: Terry DiPietro 860-343-8802

PROGRAMS:

- Case Management

28 Crescent Street Middletown, CT 06457

Fax: 860-358-8829

www.midhosp.org

MIDWESTERN CONNECTICUT COUNCIL ON ALCOHOLISM (MCCA)

[Region 5](#)



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CRO: Steven Palma, 203-792-4515 ext. 1103
PROGRAMS/SITES:

- Detoxification and Evaluation
- Gambling Program
- Outpatient Program
- Latino Outreach
- McDonough House
- Strengthening Families Program
- Trinity Glen
- Women's Pregnant and Parenting Program

38 Old Ridgebury Road, Danbury, CT 06810
www.mccaonline.com

MY PEOPLE CLINICAL SERVICES, LLC
CRO: Eugene Milan, 860-656-0450
915 Asylum Ave. Hartford, CT 06105
www.mypeople-ct.com

[Region 4](#)

MY SISTER'S PLACE
(COMMUNITY HOUSING ADVOCATES)
CRO: Lisa Pawlik, 860-808-2042
221 Main Street Hartford, CT 06106
www.sistersplacect.org

[Region 4](#)

Fax: 860-493-1330

NATCHAUG HOSPITAL
(HARTFORD HEALTHCARE)
CRO: Melissa Morgea, 860-696-9992
189 Storrs Road Mansfield, CT 06250
www.natchaug.org

[Region 3](#)

Fax: 860-423-6114

NEW LONDON HOMELESS HOSPITALITY CENTER
CRO: Nicole Thomas, 860-439-1573
PROGRAMS:

- CASE MANAGEMENT

730 State Pier Road New London, CT 06320
<https://www.nlhhc.org/>

[Region 3](#)

860-439-1573

NEW MILFORD HOSPITAL: SEE NUVANCE HEALTH



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NEW REACH

[Region 2](#)

CRO: Kara Beedetto-Capobianco, 203-492-4866
153 East Street, Suite 300, New Haven, CT 06511

**NORWALK HOSPITAL PSYCHIATRY AND BEHAVIORAL HEALTH:
SEE NUVANCE HEALTH (BELOW)**

NUVANCE HEALTH:

[Region 5](#)

**DANBURY HOSPITAL PSYCHIATRY AND BEHAVIORAL HEALTH
NEW MILFORD HOSPITAL BEHAVIORAL HEALTH SERVICES**

CRO: Anthony Frias, 860-354-3762

PROGRAMS/SITES:

- Danbury, IOP
- Danbury: Mobile Crisis
- 152 West Street Danbury, CT 06810
- New Milford, OP
- 21 Elm Street, New Milford 06776

NUVANCE HEALTH:

[Region 1](#)

NORWALK HOSPITAL PSYCHIATRY AND BEHAVIORAL HEALTH

CRO: Daniel Cicero, 203-852-2991

PROGRAMS/SITES:

- Community Support Program
- Outpatient
- 34 Maple Street Norwalk, CT 06856

OPERATION HOPE

[Region 1](#)

CRO: Carla Miklos, 203-254-2934
50 Nichols Street, Fairfield, CT 06824

203-254-2934

OPTIMUS HEALTH CARE, INC.

[Region 1](#)

(CRO to be determined) 203-696-3260
982 East Main Street Bridgeport, CT 06608

PACIFIC HOUSE

[Region 1](#)

(FORMALLY: SHELTER FOR THE HOMELESS)

CRO: Sam Pacheco, 203-406-0017 ext. 321
597 Pacific Street Stamford, CT 06902



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<http://www.pacifichouse.org>

PATHWAYS, INC

[Region 1](#)

CRO: Michelle Chiappa, 203-869-5656
175 Millbank Ave. Greenwich, CT 06830

PERCEPTION PROGRAMS, INC.

[Region 3](#)

Stephen Feathers, 860-450-7122 Ext. 2632

PROGRAM/SITES:

134 Church St Willimantic, CT 06226

Fax: 860-450-7127

PRIME TIME HOUSE

[Region 5](#)

Client Rights Officers:

Rob Juarez 860-496-2177

810 Main Street Torrington, CT 06790

Fax: 860-618-2478

<http://www.primetimehouse.org/>

RECOVERY NETWORK OF PROGRAMS, INC (RNP)

[Region 2](#)

CENTER FOR HUMAN SERVICES

CRO: Eric Follett, 203-929-1954 ext. 101

PROGRAMS/SITES

- | | |
|-----------------------------|------------------------|
| • Center for Human Services | • Prospect House |
| • First Step | • Recovery Adolescent |
| • Horizons | Program/Annex and Drug |
| • Huntington House | Intervention |
| • Iranistan House | • Recovery Counseling |
| • Kinsella Treatment Center | Services |
| • McGrath House | • Seaview Supervised |
| • New Prospects | Apartments |

2 Trap Falls, Suite 405 Shelton, CT 06484

Fax: 203-929-1279

<http://www.recovery-programs.org/>

RELIANCE HEALTH

[Region 3](#)

Client Rights Officers

Nicole Reynolds

860-887-6536 (ext. 275)

Mike Van Vlaenderen

860-887-6536



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PROGRAMS/SITES

- Case Management
- CSP
- Individual Supports
- Supervised and Supportive Housing
- Residential
- Teamworks (Social Ed Center)
- Young Adult Services

40 Broadway, Norwich, CT 06360

www.reliancehealthinc.org/

RIVER VALLEY SERVICES (RVS)

[Region 2](#)

DMHAS

CRO: Tameka Allen 860-262-5194

Silver Street, P.O. Box 351 Middletown, 06457

Fax: 860-262-5356

www.ct.gov/dmhas/rvs

ROOT CENTER FOR ADVANCED RECOVERY

[Region 4](#)

(A trade name of HARTFORD DISPENSARY)

CRO: Alvin Fryxell, 860-952-9360 or 860-525-2181

Programs/Sites:

- Bristol
- Doctors Clinic (Hartford),
- Henderson Johnson (Hartford)
- Manchester
- New Britain
- New London
- Norwich
- Torrington
- Windham

Administrative Offices

335 Broad Street Manchester, CT 06108

860-643-3200

<https://rootcenter.org/>

RUSHFORD,

[Region 2](#)

(HARTFORD HEALTHCARE)

CRO: Ciara Perez, 203-630-5303

883 Paddock Ave. Meriden, CT 06450

Fax: 203-634-7013

www.rushfordcenter.org

SAFER FUTURES

(Woman's Center of Southeastern Connecticut)

[Region 3](#)



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CRO: Fenty Lee, 860-447-0366
16 Jay St. New London, CT 06320
<https://safefuturesct.org/>

"SOBER LIVING HOMES"

Sober living homes are not funded by DMHAS and do not use the DMHAS Client Grievance Procedure to address complaints.

- Complaints about "[Supportive Recovery Homes](#)" are addressed by ADVANCED BEHAVIORAL HEALTH, INC.
- Complaints about [Certified Sober Living Homes](#) are addressed by the certifying organization:
 - Connecticut Coalition of Recovery Residences (CCORR) www.ccorr.org telephone 860-995-9472.
 - Connecticut Addiction Recovery Residences (CTARR) www.ctrecoveryresidences.org 203-936-7829.

If you need help, contact a [statewide advocacy organization](#) or call [211-Infoline](#) for information on legal advice.

SOUND COMMUNITY SERVICES, INC.

[Region 3](#)

CRO: Caitlin Millerd, (cell) 860-608-5227
21 Montauk Ave., Suite 301 PO Box 2170
(Main Number) 860-439-6400
New London, CT 06320 Fax: 860-390-1464
www.soundcommunityservices.org

SOUTHEASTERN CT COUNCIL ON ALCOHOL AND DRUG DEPENDENCE, INC. (SCADD)

[Region 3](#)

CRO: Marcie Rivera, 860-447-1717 ext. 214
CRO: Patrice Thomas
PROGRAMS/SITES:

- Lebanon Pines
- Outpatient Services
- Liberty House

37 Camp Mooween Road Lebanon, CT 06249
www.scadd.org



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SOUTHEASTERN MENTAL HEALTH AUTHORITY (SMHA) [Region 3](#)
DMHAS
CRO: Stephenie Guess, 860-859-4769 (Dedicated CRO line)
CRO Back-up: Kayla Mosley
401 West Thames St., Bldg. 301 Norwich, CT 06360 Fax: 860-859-4783
www.ct.gov/dmhas/smha

SOUTH WESTRN CT MENTAL HEALTH SYSTEM (SWCMHS) [Region 1](#)
COMMUNITY BASED SERVICES
Client Rights Offices:
Diane Sheehan, Paula Zwally, 203-551-7031
97 Middle St. Bridgeport, CT 06604 Fax: 203-579-6305

SWCMHS: F.S. DUBOIS CENTER
CRO: Mary Brigid Culhane 203-388-1559
1351 Washington Boulevard, 5th Floor, Stamford, CT 06905

SWCMHS: GREATER BRIDGEPORT COMMUNITY MENTAL HEALTH CENTER (GBCMHC)
Client Rights Officers:
Diane Sheehan, Paula Zwally, 203-551-7031
1635 Central Ave. Bridgeport, CT 06610 Fax: 203-579-6305
www.ct.gov/dmhas/swcmhs

Saint MARY'S HOSPITAL BEHAVIORAL HEALTH [Region 5](#)
SEE TRINITY HEALTH

Saint VINCENT DEPAUL MIDDLETOWN [Region 2](#)
CRO: Terry Carbone, 860-347-4059
P.O. Box 398, 617 Main St Middletown, CT 06457 Fax: 860-343-0023
www.stvincentdepaulplace.org

Saint VINCENT DEPAUL MISSION OF WATERBURY [Region 5](#)
CRO: Bonnie Cocchiola, 203-755-0626
PROGRAMS/SITES:
• Cornerstone • Society of Support
173 Mark Lane Waterbury, CT 06704 Fax: 203-754-2644



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Saint VINCENT DEPAUL MISSION OF WATERBURY

- Casa DeRosa

CRO: Angela Silva 203-753-3342

86-88 Midland Waterbury, CT 06705

Fax: 203-753-9900

<https://www.svdpmmission.org/>

Saint VINCENT'S BEHAVIORAL HEALTH SERVICES (HARTFORD HEALTHCARE)

[Region 1](#)

CRO: Joyce Platz, (*Interim*) 203-341-4532

47 Long Lots Road Bridgeport, CT 06880

www.hallbrooke.org

STAFFORD FAMILY SERVICES

[Region 4](#)

(Town of Stafford)

Judy Gardner, LMFT Executive Director 860-684-4239 ext. 103

21 Hyde Park Rd, Stafford Springs, CT 06076

<http://www.staffordct.org/family.php>

STAYWELL HEALTH CENTER

[Region 5](#)

Miriam Lopez 203-756-8021

80 Phoenix Ave. Waterbury, CT 06702

<https://staywellhealth.org>

SUPPORTIVE ENVIRONMENTAL LIVING FACILITY, INC.

(SELF, INC)

[Region 5](#)

CRO: Holly Sheldon, 203-759-2074

19 Fourth Street Waterbury, CT 06708

Fax: 203-759-2094

THAMES RIVER COMMUNITY SERVICE

[Region 3](#)

CRO: Lee Carenza, 860-889-1365

401 Thames Street Unit 201 Norwich, CT

THAMES VALLEY COUNCIL FOR COMMUNITY

[Region 3](#)

ACTION, INC. (TVCCA)

CRO: Lee Carenza, 860-889-1365

1 Sylvandale Road Jewett City, CT 06351

www.tvcca.org



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TRINITY HEALTH

ST. MARY'S HOSPITAL BEHAVIORAL HEALTH

[Region 5](#)

CARE SERVICES

CRO: Vincent Delaney, 203-709-3356

10 Jefferson Square Waterbury, CT 06706

www.stmh.org

UNITED COMMUNITY & FAMILY SERVICES, INC:

[Region 3](#)

CRO: Sharon Laliberte, 860-892-7042 ext. 1218

47 Town St Norwich, CT 06360

Fax: 860-823-3002

www.ucfs.org

UNITED SERVICES, INC.

[Region 3](#)

Client Rights Officers

Sandra Long, 860-774-2020 ext. 4675

Debra Rivard, 860-774-2020 ext. 4676

PROGRAMS/SITES

- Addiction Recovery OP

- Danielson

- Willimantic

- Adult Mental Health OP

- Lighthouse, Willimantic

- Welcome Arms, Danielson

1007 North Main St. Dayville, CT 06241

Fax: 860-774-082

www.unitedservicesct.org

VIABILITY

[Region 4](#)

CRO: Latoya Thompson, 860-606-7767

50 Griffin Road South Bloomfield, CT 06002

VILLAGE FOR FAMILIES AND CHILDREN (THE)

[Region 4](#)

CRO: Alicia Marotto

860-236-4511 ext. 3704

PROGRAMS/SITES

- Employment Services

- Women's REACH Program

- The Village Adult OP Services

1680 Albany Ave Hartford, CT, 06105

<http://thevillage.org/>

VINFEN CONNECTICUT

[Region 4](#)



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CRO: Marita McDermott, 860-688-3165
PROGRAMS/SITES

- Bissell Street
- Freedom House Manchester
- TAP
- New Beginnings
- Team Support Program

860 Prospect Hill Road Windsor, CT 06095

Fax: 860-688-3196

<https://vinfenct.org/>

WATERBURY HOSPITAL HEALTH CENTER

[Region 5](#)

CRO: Thomas Czarkosky, 203-573-6738
PROGRAMS/SITES:

- Crisis Program
- DBT Intensive OP
- Grandview Adult OP
- Homeless Outreach
- Outpatient Expansion

64 Robbins Street Waterbury, CT 06702

www.waterburyhospital.com

WATERBURY WELLNESS CENTER
(WHEELER CLINIC)

[Region 4](#)

CRO: Linda Russo, LMFT, CPHQ 860-793-3849
334 Farmington Ave. Plainville, CT 06062

WELLMORE BEHAVIORAL HEALTH

[Region 5](#)

CRO: Kathleen Nugent 203-574-9000
142 Griggs St.

Waterbury, Connecticut, 06702

Fax: 203-578-4180

<http://wellmore.org/>

WESTERN CT MENTAL HEALTH NETWORK (WCMHN)
DMHAS

[Region 5](#)

- WCMHN-DANBURY AREA

CRO: Jill Brown 203-805-5319

78 Triangle Street Danbury, CT 06810

- WCMHN-TORRINGTON AREA



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CRO: Lindsey Fenton 860-496-3763
249 Winsted Road 3rd Floor Torrington, CT 06790 Fax: 860-496-3800

• WCMHN-WATERBURY AREA

CRO: Jill Brown 203-805-5319
95 Thomaston Ave. Waterbury, CT 06702 Fax: 203-805-5310

WCMHN Administrative Offices
Rowland State Government Center 203-805-6400
55 West Main Street, Suite 410 Waterbury, CT 06702 Fax: 203-805-6432
www.ct.gov/dmhas/wcmhn

WHEELER CLINIC, INC. [Region 4](#)

CRO: Linda Russo, 860-793-3849
• Hartford • Waterbury
• Plainville
334 Farmington Ave. Plainville, CT 06062
www.wheelerclinic.org

WHITING FORENSIC HOSPITAL (WFH) [Region 2](#)

DMHAS
CRO: Shantika Canty-Porter 860-262-5141
PO Box 70 Middletown, CT 06457 Fax: 860-262-5146

YALE BEHAVIORAL HEALTH SERVICES AT HAMDEN [Region 2](#)

CRO: Tracy Nguy, LMSW 203-288-6253
95 Circular Ave., Hamden, CT 06514 Fax: 203-288-0448
www.communityservicesnetwork.org

YALE NEW HAVEN HEALTH [Region 2](#)

BEHAVIORAL HEALTH
CRO: Lauren Mallozzi 203-688-3430
PROGRAMS/SITES:
• Respite Bed Program
• YNHH - OP Continuing Care Clinic
20 York Street. New Haven, CT 06510-3202
<https://www.ynhh.org/>



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YOUTH CHALLENGE OF CT

[Region 4](#)

(The Life Center of Connecticut)

CRO: Esther Gonzalez-Torrez 860-728-5199

Tyrone Glaspie

15 May Street Hartford, CT 06105

<http://www.youthchallenge.org>

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